Shu Pei (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 29 March 2019 10:11 AM

To: Shu Pei (LKKAuto)

Subject: FW: Request for prs SGS 2421Y **Attachments:** TP GIA REPORT.pdf; GBA664E.pdf

Our ref: VC012439

Hi Shu Pei

Please find attached as per requested.

regards

Jenny Toh

Senior Assistant Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

Website LinkedIn Twitter



From: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent: Thursday, 28 March 2019 5:38 PM **To:** Jenny Toh <jenny.toh@qbe.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Request for prs SGS 2421Y

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SGS 2421Y at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards, **Shu Pei** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 28 March 2019 3:15 PM **To:** Shu Pei (LKKAuto) < shupei@lkkauto.com **Subject:** FW: Request for prs SGS 2421Y

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Wednesday, 27 March 2019 6:35 PM

To: 'Jenny Toh' < jenny.toh@qbe.com >; assignments < assignments@lkkauto.com >; SUR < sur@lkkauto.com >

Subject: RE: Request for prs SGS 2421Y

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Jenny Toh [mailto:jenny.toh@qbe.com]
Sent: Wednesday, 27 March 2019 11:49 AM
To: 'assignments' <assignments@lkkauto.com>

Cc: Jenny Toh < jenny.toh@qbe.com > Subject: FW: Request for prs SGS 2421Y

Our ref: VC012439

Dear All

Kindly survey the third party claim :-

Insured : GBA664E TP Vehicle : SGS2421Y

Date of accident: 25/03/2019

Contact : as below

Kindly acknowledge receipt.

From: Nancy Lam < nancy.lam@fastechauto.com.sg >

Sent: Wednesday, 27 March 2019 11:23 AM

To: Jenny Toh < jenny.toh@qbe.com > Subject: RE: Request for prs SGS 2421Y

Our ref: VC012439

Dear Jenny

Please arrange LKK Auto Consultants Pte Ltd to survey the car.

Regards, Nancy Lam

Fastech Auto Pte Ltd

Tel: 6746 5405 Fax: 6745 8520

From: Jenny Toh [mailto:jenny.toh@qbe.com]
Sent: Wednesday, March 27, 2019 11:22 AM
To: Nancy Lam <nancy.lam@fastechauto.com.sg>

Subject: Request for prs SGS 2421Y

Our ref: VC012439

Dear Nancy

We refer to the above captioned matter.

We intent to conduct a <u>full survey</u> of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte
Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

From: Nancy Lam < nancy.lam@fastechauto.com.sg>

Sent: Wednesday, 27 March 2019 10:51 AM

To: Jenny Toh < jenny.toh@qbe.com > Subject: Request for prs SGS 2421Y

Hi Sir

My client claiming your insured GBE 664E.

Please kindly arrange PRS for SGS 2421Y.

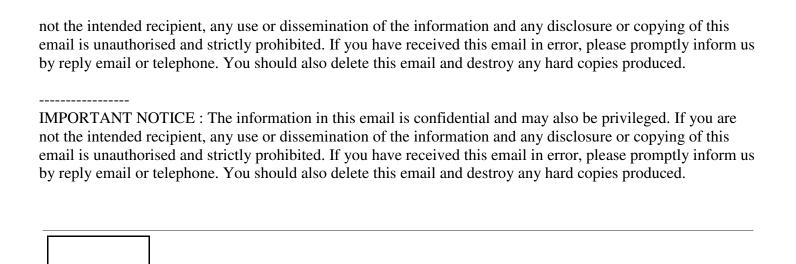
Date of accident 25.03.2019

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards, Nancy Lam

Fastech Auto Pte Ltd

Tel: 6746 5405 Fax: 6745 8520



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