

INSURANCE

INS. CASE OWNER:

CS / EGI 18018649

1 K3993-19

LKK: IDAC:

Surveyor:

Kalvin

DOI:

ASSIGNMENT

15/10/2018

Date / Time:

26/3/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : GBB 9072 Z

Claim No. : _____

Name of Insured : _____

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II : SS _____ D.O.A : 13/10/2018

Place of Accident : _____

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : _____ (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SHB 8420 M



INSRS: WSP: Premier Automotive
Tel: _____
Liability: _____
RMKS: _____



INSRS: WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time	STAGE	DATE / PIC
SHB 8420 M - N/A AND 08018649/41 - BOLA 30/05/2018	Non-Reporting ltr (1st):	
- NBA/MSB 1100282/14 - BOLA 02/02/2018	Non-Reporting ltr (2nd):	
- CS/11193022322/Gaks - BOLA 03/04/2011	Non-Reporting ltr (Final):	
6/14 call OI, no amt, email LOI	Notification ltr (if non-pickup):	
25/14 seek instruction from Steve to proceed setting	Call OI:	
base on 50/50.	After call ltr to OI:	CPK 10/14
17/5 - offer G/S \$2030.00 base on 50/50. - pending	Documentation Check List: Handler Typist	
acceptance	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
24/5 - TPk in - base base on 100%. offer Global \$4050.00	After call ltr to OI:	<input checked="" type="checkbox"/>
pending acceptance	Authorisation To Act:	<input checked="" type="checkbox"/>
- TP counter offer \$4170.92 settle @ this amount +	Release Voucher:	<input checked="" type="checkbox"/>
24/6 - NO DV required. file pass chg.	Final Repair Bill:	<input checked="" type="checkbox"/>
3/6 - file pass admin to close.	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ (_____ days) Reduction: % _____ Email Call

FINAL SETTLEMENT Date/Time: 24/5/19 5:57pm Confirm with: Shafawati Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 15 If NO or B 28, Ass. Lia: _____

Repair Cost: w/6/19 \$S 3390.50 intend to change _____

Loss of Rental (LOR): \$S 798.42 (7 days) x \$114.06 (w/6/19) done _____

Loss of Use (LOU): \$S - (\$ x days)

Loss of Income (LOI): \$S - (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search \$S 2.00

Medical: \$S -

Disbursement: \$S - (e.g. Tow/Independent)

Legal Cost \$S -

Total: \$S 4170.92 Global Sum \$S: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$S 4170.92 Name 1: Premier Automotive Services Pte Ltd.

Payee 2: (Strike if N.A.) \$S _____ Name 2: _____

Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

COPY SENT 4/6/19

eh 3/6/19

ASS. REC. BY:

REF: CG/EG118018649/Kitbnz

Special Instruction:

Survivor

Kalvin

ASSIGNMENT (Office)

From (Person): Yee Pei Li of EGI Date/Time: 15/10/2018 1.04pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SHB 8420M Insured: G88 9072Z

at Workshop in/s Premier Tel:

of 33 Cheng South Ave 3 #01-02

Policy No: Claim No: G889072Z/BL/PI

Sum Insured: Excess:

Make of Veh: D.O.A 13/10/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS Wp H.O.D. Endorsement:

Date/Time: 15-10-2018 2:22pm Person Contacted: Gary Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SHB 8420M - MBA /MSA16002322 / X G88 9072Z - X 19/10@11:09am - Revised preli advise via email.

Invoice: Kelvin

REF:

ASSIGNMENT

From: _____ Date: _____

Veh No: SHB 8420M Yr Regn: 27 Sep, 2013

Estimate/Cost: _____

Type: M/Car / M/Cycle / Bus / Van / Lorry / T/Tr / Prime Mover /

OD / TP / NS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No: _____

Make: KIA Optima cc 1635

at Workshop m/s Premier Automotive

Colour Silver A/C: Insu 0 / Std / Nil / NA

of _____

Sp. Reading 704358 T/Radio: Insu 0 / Std / Nil / NA

Insured: _____

Eng/No: _____

Policy No: _____

C/No: KNAAM414ME544652

Claims No: _____

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: _____ Excess: _____

Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or

Make of Veh: _____

Modi: Nil / S/Rim / STD 6 / Rim or

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Tyre Size: F: 205/65R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Hookal

Sol. or Market Value: _____

Front 7 mm Rear 7 mm

IDAC Accident Report: _____ Consistent? : Yes or No

R/Bal. 7 mm L/Bal. 7 mm

GIA / PR Seen: _____ Consistent? : Yes or No

D.O.A. 13/10/8 D.O.I. 15/10/8

Est. Repair: 5 days Res.: Yes or No

Survey held at Premier

Lum Surv: 20 % 3 Val: Yes or No

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or Rear N/S

CA / REV / REP. / 24 HRS

The U/C / Chassis frame / Body Structure affected due to collision.

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Date / Time	Action / Instruction
<u>29/10/8</u>	<u>Check 4587150/542. (Red. 3164, 34010) E30 4</u>

RECEIVED 23 OCT 2018

+ 5 repair days + 2 PPS = 7 days

Date/Time, File Pass to? : Prel. Report

Days Of Repair: 5

1) : Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

Survey Fee:	
Transportation:	
S + RS \$:	
Photos:	
Other:	<u>250</u>
TOTAL:	

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Tech. Invs (\$ _____)

: Weekend (\$ _____)

Report Format: TP

Lump Sum Amt: (\$ 105 3150)



AUTO
Consultants
Pte Ltd

31 UBI AVE L, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (65) 62563561 FAX.: (65) 62564315

Your Ref: GBB9072Z/SL/pl
Our Ref: CS/EG18018649/K11b

Date: 19/10/2018

The Motor Claims Department
ERGO INSURANCE PTE LTD

Dear Sirs/Mdm

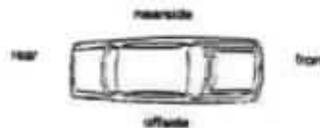
PRELIMINARY ADVICE OF VEHICLE NO. SHB 8420M

Please be informed that we had conducted the inspection of the above-mentioned vehicle on 15/10/2018 at the premises of M/s Premier and have the following to report:

Workshop Estimate Amount	: S\$ 6,914.00
Revised Estimate Amount	: S\$ 3,932.90
"Check" Items Amount	: S\$ 891.90
Market Value	: S\$ -
LTA Reimbursement Value	: S\$ -
Nett Value	: S\$ -

Description of Damage:

The vehicle sustained damages at rear n/s portion.



Repair days: 4 Days

Comments/ Present Status:
Damages Consistent.

Yours faithfully
Kalvin
Automotive Assessor

ERGO

Date: 15.10.2018
Our Reference: GBB 9072Z/SL/pl
Your Reference: SHB 8420M

Sent via Fax

or

Email

weedeek.goh@premiertaxi.com /
gary.shi@premiertaxi.com /
vincent.chua@premiertaxi.com

To: PREMIER AUTOMOTIVE SERVICES PTE LTD

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SHB 8420M
Insured's Vehicle: GBB 9072Z
Date Of Accident: 13.10.2018

We acknowledge receipt of your request for PRS on: 15.10.2018

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

* **LKK**

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
IPK	JP Knights Pte Ltd	VAC	Vicom Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
- Your request for inspection does not have your client's GIA report, kindly forward a copy.
- We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
- Our Insured's driver has not reported the accident to us todate.
- Others: We write to confirm our agreement to have a direct settlement of this claim with quantum to be agreed. OFFICIER-IN-CHARGE - STEVE LIM

Prepared by: Signature:		Pei Li	6829 9194	<u>claims@ergo.com.sg</u> FAX : 6829 9247
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Assessor use only:

Assignment Date: _____
Assignment Time: _____

Remarks:

Workshop use only:

Assessor attended workshop on:

Date: _____
Time: _____
Inspector: _____

Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our Inspection is on a without admission to liability basis.

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511
CO. REG:200707743D GST REG:200707743D

15-Oct-18

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHB 8420 M

1 pc	Rear n/s air vent <i>Xsu</i>	\$	30.00
1 pc	Rear n/s fender <i>Painted Buc</i>	\$	1,205.00 ✓
1 pc	Rear n/s fender inner shield <i>Xsu</i>	\$	120.00
1 pc	Rear windscreen moulding <i>— m</i>	\$	87.00 ✓
1 pc	Rear bumper <i>Painted</i>	\$	696.00 ✓
1 pc	Rear bumper sponge <i>Xsu</i>	\$	116.00
1 pc	Rear bumper reinforcement <i>Xsu</i>	\$	607.00
1 pc	Rear bumper lower cover <i>— m</i>	\$	206.00 ✓
1 pc	Rear bumper n/s stay <i>Xsu</i>	\$	53.00
1 pc	Rear bumper n/s reinforcement lower bracket <i>Xsu</i>	\$	18.00
1 pc	Rear bumper n/s reinforcement upper bracket <i>Xsu</i>	\$	18.00
1 pc	Rear bumper side bracket n/s <i>Xsu</i>	\$	29.00
1 pc	n/s tail lamp <i>— m</i>	\$	421.00 ✓
1 pc	n/s tail lamp panel <i>X repair</i>	\$	218.00
1 pc	n/s reflector <i>Xsu</i>	\$	350.00
1 pc	Rear bumper n/s reflector <i>— m</i>	\$	46.00 ✓
		\$	<u>4,220.00</u>
		Less 10%	\$ 422.00
			<u>\$ 3,798.00</u>

S/NETT

1 set	Rear bumper clips <i>— m</i>	\$	48.00 ✓
1 set	Rear fender n/s inner shield clips <i>X m</i>	\$	38.00
1 pc	Rear n/s fender sticker <i>— m</i>	\$	60.00 ✓
1 pc	Sealant <i>— m</i>	\$	50.00 ✓
1 set	Bootlid sticker <i>X m</i>	\$	100.00

15-Oct-18

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHB 8420 M

Towing Fee	\$ 50.00 X 71
Sundry	\$ 50.00 20 Nil
To dismantle and refit rear windscreen	\$ 120.00 100
To dismantle / refit reverse sensor to new bumper and reset to the same	\$ 120.00 20
To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.	\$ 180.00 50
To labour charge for dismantle and renew the accident damaged parts. To heat/weld, cut-off the rear n/s fender, n/s tail lamp panel. Including knock-out, straighten, repair, reshape and adjust of the same	\$ 1,100.00 600
To putty and spray painting on rear bumper, rear n/s fender, rear n/s side panel, n/s tail lamp panel, bootlid	\$ 1,000.00 500
To apply rustproofing on the repaired and replaced panels.	\$ 200.00 50
	<u>\$ 6,914.00</u>

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

Kelvin
 15/10/18 1600L
 + 400
 45
 After Repair photo

LKK Auto Consultants will accept
 the Repairer of the following:
 • To resurvey the vehicle to be repaired
 • To display damaged parts during resurvey
 • Parts prices to be displayed on a 'repair' book
 • Third party suppliers to be used, if possible
 • No illegal modifications to be made
 • Supplementary items to be resurveyed and
 is subject to final approval from insurance Company

Acknowledged by Repairer
 Signature:
 Date:

PREMIER TAXIS	HIRER / RELIEF / SUPER RELIEF AMK
VEHICLE NO.	SHB 842061
CONTACT NO.	9735 6928
NEW MAILING ADDRESS (if any)	

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S0013419H



Name
LAI CHIN SIONG
賴正祥

Race
CHINESE

Date of Birth: 13-08-1952 Sex: M

Country of Birth
SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S0013419H

Name: LAI CHIN SIONG

Birth Date: 13 Aug 1952
Issue Date: 20 May 2003




2169880



NIC No. S0013419H



Blood Group: B+ Date of Issue: 20-06-1994

Address:
APT BLK 211 BISHAN STREET 23 #13-341
SINGAPORE 570211
NIC No. S0013419H Date: 16-05-1998 No: 2500605

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class	Description	PASS DATE
Class 2	Motor cars <= 2000 kg with <= 7 passengers, excluding the driver, and motor tricycles <= 200 kg	11 Mar 1990

S / No. 9000290310

NP 428A

Licence No: S0013419H



Land Transport Authority

VOCATIONAL LICENCE

Licence No: S0013419H

Name: LAI CHIN SIONG

Issue Date: 16/7/2006

Please visit www.lta.gov.sg to check status of this vocational licence



Do visit www.lta.gov.sg to check status of this vocational licence

Enquire Transaction History**Transaction History Details**

Log Date/Time: 27 Sep 2013 / 09:12:07 Receipt No.: AACCK001-AX239-130927-000002

Asset Type: Vehicle Transaction Amount: \$70,976.00

Asset ID: SHB8420M Channel: AA Counterless - CYCLE & CARRIAGE KIA PTE LTD

Transaction Type: 01.02 Register New Vehicle (AA)

Business Transaction Reference No.: 20130927091207354329

Vehicle No.: SHB8420M

Vehicle Type: H10 - Public Transport Tax (Motor Car)

Vehicle Attachment 1: Air-Con (Taxi)

Vehicle Attachment 2: -

Vehicle Attachment 3: -

Vehicle Scheme: Taxi (Company)

First Registration Date: 27 Sep 2013

Original Registration Date: 27 Sep 2013

Vehicle Make: KIA

Vehicle Model: OPTIMA 1.7(A) DIESEL

Chassis No.: KNAGM414ME5446552

Engine No.: D4FDDH308048

Motor No.: -

Trailer Chassis No.: -

Propellant: Diesel

Passenger Capacity: 4

Engine Capacity: 1685

Power Rating: -

Unladen Weight: 1584

Maximum Laden Weight: 2050

Primary Color: Silver

Secondary Color: -

Manufacturing Year: 2013

Open Market Value: \$20,137.00

Minimum PARF Benefit: \$7,615.00

PARF Eligibility: Y

No. of Transfer: 0

Effective Ownership Date/Time: 27 Sep 2013 09:12:07

COE No.: 2013092701000780E

COE Expiry Date: 26 Sep 2021

COE Bid Category: -

Actual QP/PQP Paid Amount: \$58,144.00

Lifespan Expiry Date: 26 Sep 2021

Owner ID Type: Company

Nivitha (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Monday, 15 October 2018 1:04 PM
To: 'admin-d@lkkauto.com'
Cc: SUR (sur@lkkauto.com)
Subject: OI : GBB9072Z / TP : SHB8420M/LKK / DOA : 13/10/2018
Attachments: GBB9072Z - SAS.pdf; SHB8420M - PARTIAL SAS.pdf; SHB8420M - PRS FORM.pdf; Pre-inspection SHB8420M & GBB9072Z on 13.10.18 (1.31 MB)

Dear Catherine/Nivitha,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company LKK AUTO CONSULTANTS PTE LTD to be the "Single Joint Expert".

Please conduct this survey request from **PREMIER AUTOMOTIVE SERVICES PTE LTD.**

ADDRESS : 23 CHANGI SOUTH AVE 2
#01-02
SINGAPORE 486443

PERSON TO CONTACT : GOH WEE DEK @ 6544 6682 / 6214 8880 EXT 68

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on without prejudice basis. Obtain estimate and advise the consistency of damages to third party vehicle and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are insured and TP's SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Regards,
Yee Pei Li
Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038965
DID +65 6829 9194
Tel. +65 6829 9199
Fax +65 6829 9247

www.ergo.com.sg

ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 19 October 2018 11:09 AM
To: Admin-D (LKKAuto); 'Survey Report (ERGO Insurance Pte. Ltd.)'
Cc: SUR; assignments
Subject: RE: GBB9072Z / TP : SHB8420M/LKK / DOA : 13/10/2018
Attachments: PRELI ADVISED SHB 8420M.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SHB 8420M**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 15 October 2018 2:22 PM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: GBB9072Z / TP : SHB8420M/LKK / DOA : 13/10/2018

Dear Pei Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [<mailto:Survey.Report@ergo.com.sg>]
Sent: Monday, 15 October, 2018 1:04 PM
To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>
Cc: SUR (sur@lkkauto.com) <sur@lkkauto.com>
Subject: OI : GBB9072Z / TP : SHB8420M/LKK / DOA : 13/10/2018

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Vehicle Attachment 1: Air-Con (Taxi)

Vehicle Attachment 2: -

Vehicle Attachment 3: -

Vehicle Scheme: Taxi (Company)

First Registration Date: 27 Sep 2013

Original Registration Date: 27 Sep 2013

Vehicle Make: KIA

Vehicle Model: OPTIMA 1.7(A) DIESEL

Chassis No.: KNAGM14ME5448552

Engine No.: D4FDDH308048

Motor No.: -

Trailer Chassis No.: -

Propellant: Diesel

Passenger Capacity: 4

Engine Capacity: 1685

Power Rating: -

Unladen Weight: 1584

Maximum Laden Weight: 2050

Primary Color: Silver

Secondary Color: -

Manufacturing Year: 2013

Open Market Value: \$20,137.00

Minimum PARF Benefit: \$7,615.00

PARF Eligibility: Y

No. of Transfer: 0

Effective Ownership Date/Time: 27 Sep 2013 09:12:07

COE No.: 2013092701000780E

COE Expiry Date: 28 Sep 2021

COE Bid Category: -

Actual QP/PQP Paid Amount: \$58,144.00

Lifespan Expiry Date: 28 Sep 2021

Owner ID Type: Company

Suwanna (LKK Auto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 26 March 2019 9:32 PM
To: Admin A
Cc: CS A Team
Subject: Fw: LOD / Accident involving SHB8420M & GBB9072Z on 13.10.18 (ERGO case)
Attachments: SHB8420M LOD.pdf; SHB8420M scene video.avi

Follow Up Flag: Follow up
Flag Status: Flagged

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati <shafawati.rabu@premiertaxi.com>
Sent: Tuesday, 26 March 2019 7:08 PM
To: Joy Irene (LKKAuto); Asher Sng (LKKAuto)
Cc: AccReport; Steve Lim; CS A Team
Subject: LOD / Accident involving SHB8420M & GBB9072Z on 13.10.18 (ERGO case)

WITHOUT PREJUDICE

Dear Joy & Asher,

Your Ref: GBB9072Z
Our Ref: SHB8420M/SR
Date of accident: 13.10.2018

We refer to the above mentioned accident.

Hereby we would like to append our losses from ERGO Insurance Pte Ltd, as insurers of vehicle number GBB9072Z which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand, supporting documents and scene video for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

Confidentiality Notice | This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential or proprietary information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, immediately contact the sender by reply e-mail and destroy all copies of the original message.

 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION 

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 24 May 2019 10:00 AM
To: Steve Lim
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: your ref: CDMCG18000690/SL/pl (Our ref: CS/EGI18018649/K1ga3-1) *** ACCIDENT INVOLVING GBB 9072Z & SHB 8420M ON 13/10/2018 ***
Attachments: TP Investigation letter SHB 8420M.pdf

Dear Steve,

We refer to the above matter

This case has investigation going on previously.

Traffic Police has done with the investigation and Our Insured was at the fault of careless driving.

Therefore liability fully down at our end.

So will proceed to settle at 100% with TP instead.

Attached is the TPIL submitted by TP to us.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 17 May 2019 3:35 PM
To: Steve Lim <steve.lim@ergo.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: your ref: CDMCG18000690/SL/pl (Our ref: CS/EGI18018649/K1ga3-1) *** ACCIDENT INVOLVING GBB 9072Z & SHB 8420M ON 13/10/2018 ***

Dear Steve,

Noted with many thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim [<mailto:steve.lim@ergo.com.sg>]
Sent: Friday, 17 May 2019 2:04 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: your ref: CDMCG18000690/SL/pl (Our ref: CS/EGI18018649/K1ga3-1) *** ACCIDENT INVOLVING GBB 9072Z & SHB 8420M ON 13/10/2018 ***

Dear Cecilia,

Sorry for the delay

I doubt the claimant is prepared to accept 50%. Nevertheless, please proceed to settle at best.

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID: +65 6829 9197
Fax: +65 6829 9247
steve.lim@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]
Sent: Tuesday, 14 May, 2019 5:39 PM
To: Steve Lim
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: your ref: GBB9072Z/SL/pl (Our ref: CS/EGI18018649/K1ga3-1) *** ACCIDENT INVOLVING GBB 9072Z & SHB 8420M ON 13/10/2018 ***

Dear Steve,

Kindly let us have your instruction for the below matter email dd 25/04/2019.

Thanks alot

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)

Sent: Thursday, 25 April 2019 10:40 AM

To: Steve Lim <steve.lim@ergo.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: your ref: GBB9072Z/SL/pl (Our ref: CS/EG118018649/K1ga3-1) *** ACCIDENT INVOLVING GBB 9072Z & SHB 8420M ON 13/10/2018 ***

Your ref: **GBB9072Z/SL/pl**

Our Ref: CS/EG118018649/K1ga3-1

Dear Sirs,

ACCIDENT INVOLVING GBB 9072Z & SHB 8420M ON 13/10/2018

We refer to the above matter.

Third party driver reported that he was driving along Boon Lay Way heading to Jurong St 21. He was on the middle lane of a 3 lane route. He then slow down his speed as he wanted to filter to the right lane with signal on and waited for the traffic on his right to be clear to change lane, suddenly our insured came from his right and resulted the collision.

Our insured driver reported that he was navigating on the middle lane proceeding to the left lane when Third Party jammed brake as he wanted to filter to the right lane of his. Our insured jammed brake but was unable to stop in time and swerve to the left faster then planned but still ended up collided on to Third Party vehicle.

We have reviewed the matter and based on both party statements stating no Accident Video Footage on hand, we are of the view that liability is on 50/50 under BOLA S19. Kindly let us have your comments/ instruction if we may proceed to settle the matter at best or else advise further instruction.

Thank you.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Sent Message

This mail is associated with :

***SKJ9849B (C0402826)**

[SKF9376U]

TP

GOH SIAW HUA

Oct 4 2016 1:00PM

[SOON YONG HWA]

Teamwork Garage Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 27/05/2019 10:19 AM.
To sawtheng.khor@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject <Seek Mandate> C0402826

Hi Saw Theng,

We refer to the above matter.

Liability: 100%. Insured rear-ended third party.

We seek your mandate up to \$10,467.35(all-in). Mandate IA uploaded in Merimen for your easy reference.

Kindly let us have your mandate approval.

Thank you.

Hsiao Tong



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408866
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/67799/2018
Date : 18 FEBRUARY 2019

LAI CHIN SIONG
BLK 211 BISHAN STREET 23
#13-341
SINGAPORE 570211

Dear Sir/Madam

ROAD TRAFFIC ACCIDENT INVOLVING GBB 9072 Z AND SHB 8420 M ALONG BOON LAY WAY ON 13/10/2018 AT ABOUT 10.45AM

I refer to the above accident.

Please be informed that we have completed our investigations which revealed that the driver of **GBB 9072 Z** had committed an offence of **Careless Driving under Rule 29 of the Road Traffic Rules**. Action has been initiated against the driver for the said offence.

Yours faithfully

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Cecilia Chong (LKK Auto)

From: Shafawati <shafawati.rabu@premiertaxi.com>
Sent: Monday, 27 May 2019 10:16 AM
To: Cecilia Chong (LKK Auto)
Cc: AccReport; CS A Team
Subject: RE: YOUR REF: SHB 8420M (OUR REF: CS/EGI18018649/K1ga3-1) *** ACCIDENT INVOLVING GBB 9072Z & SHB 8420M ON 13/10/2018 ***
Attachments: LOA SHB8420M.pdf

WITHOUT PREJUDICE

Dear Cecilia,

We thank you for your reply.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of SHB8420M, our client is agreeable on your offer of \$4,170.92 for the settlement on the above claim.

We attached hereby the Authorisation Letter duly signed by our client for your kind attention.

Kindly let us have your settlement sum of \$4,170.92 in favour of Premier Automotive Services Pte Ltd soonest possible.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Friday, 24 May, 2019 5:52 PM
To: Shafawati
Cc: AccReport; CS A Team
Subject: RE: YOUR REF: SHB 8420M (OUR REF: CS/EGI18018649/K1ga3-1) *** ACCIDENT INVOLVING GBB 9072Z & SHB 8420M ON 13/10/2018 ***

Without Prejudice

Dear Shafawati,

We accept your proposal amount of \$4,170.92.

Please take note that this case does not required DV.
Will close case at our end.

Thank you.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati [<mailto:shafawati.rabu@premiertaxi.com>]

Sent: Friday, 24 May 2019 2:19 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>

Subject: RE: YOUR REF: SHB 8420M (OUR REF: CS/EGI18018649/K1ga3-1) *** ACCIDENT INVOLVING GBB 9072Z & SHB 8420M ON 13/10/2018 ***

WITHOUT PREJUDICE

Dear Cecilia,

Solely for amicable settlement, we counter propose settlement @ \$4,170.92 (7 days)

Looking forward to your acceptance.

Thank you

Regards

Shafawati Md Rabu

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]

Sent: Friday, 24 May, 2019 10:05 AM

To: Shafawati

Cc: AccReport; CS A Team

Subject: RE: YOUR REF: SHB 8420M (OUR REF: CS/EG18018649/K1ga3-1) *** ACCIDENT INVOLVING GBB 9072Z & SHB 8420M ON 13/10/2018 ***

Without Prejudice

Dear Shafawati,

We have forward the TP Investigation Letter to our principal to view.

Will settle base on 100%.

We are pleased to offer Global Sum of \$4,050.00(all-in).

Kindly confirm acceptance.

Thank you

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shafawati [mailto:shafawati.rabu@premiertaxi.com]

Sent: Thursday, 23 May 2019 4:40 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>

Subject: RE: YOUR REF: SHB 8420M (OUR REF: CS/EG18018649/K1ga3-1) *** ACCIDENT INVOLVING GBB 9072Z & SHB 8420M ON 13/10/2018 ***

WITHOUT PREJUDICE

Dear Cecilia,

We attached the Police investigation result for your kind attention.

We counter propose settlement as follows:

COR \$3,370.50
LOR \$ 912.48 (8 days x \$114.06)*inc PRI, Weekends + 5working days
GIA \$ 2.00
\$4,284.98

Looking forward to your acceptance.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION 

From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]
Sent: Wednesday, 22 May, 2019 11:26 AM
To: Shafawati
Cc: AccReport
Subject: RE: YOUR REF: SHB 8420M (OUR REF: CS/EGI18018649/K1ga3-1) *** ACCIDENT INVOLVING GBB 9072Z & SHB 8420M ON 13/10/2018 ***

Dear Shafawati,

Content noted. However base on the bola, both parties have the intention to change the lane. Therefore Bola S19 applies which falls on 50/50 liability. Its not the matter who or how the brake occur and thus leads to collision.

After viewing the video footage, your client was going to change the lane and thus collision happens. We are not pursuing who is wrong but who has the right of way. Hope you can understand.

Therefore we are only able to settle global sum of \$2030.00(all-in) as per instructed by our principal.

Kindly confirm acceptance.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati [<mailto:shafawati.rabu@premiertaxi.com>]
Sent: Saturday, 18 May 2019 10:02 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; AccReport <AccReport@Premier-Corp.net>

Subject: RE: YOUR REF: SHB 8420M (OUR REF: CS/EG18018649/K1ga3-1) *** ACCIDENT INVOLVING GBB 9072Z & SHB 8420M ON 13/10/2018 ***

WITHOUT PREJUDICE

Dear Cecilia,

We refer to your email below.

We had forwarded you the scene video on 26.03.19

We attached again for your kind attention.

Your insured reported that our client jammed the brake and he was unable to stop in time and collided to my client's rear. As you can see from the video, our client was braking gradually to filter to the right. Your insured did not keep a safe distance and caused the accident.

We maintain 100% settlement.

Please reconsider.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Friday, 17 May, 2019 5:20 PM

To: Shafawati

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: YOUR REF: SHB 8420M (OUR REF: CS/EG18018649/K1ga3-1) *** ACCIDENT INVOLVING GBB 9072Z & SHB 8420M ON 13/10/2018 ***

Your Ref: **SHB 8420M**

Without Prejudice

Our Ref: CS/EG18018649/K1ga3-1

Dear Sirs/Madam,

ACCIDENT INVOLVING GBB 9072Z & SHB 8420M ON 13/10/2018

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer 50% towards your client's claim.

The amount offered to you is in global sum of **S2,030.00(all-in)**.

Please confirm.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

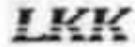
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:64100946 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8420M/SR

WITHOUT PREJUDICE

7 November 2018

(AR Registered)

Attn: The Motor Claims Department

ERGO Insurance Pte Ltd
5 Temasek Boulevard
#04-01 Suntec Tower 5
Singapore 038985

Dear Sir/Madam

ACCIDENT INVOLVING SHB8420M AND GBB9072Z ALONG BOON LAY WAY ON 13.10.2018

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHB8420M, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: GBB9072Z at the material time of the accident with the driver of our client's vehicle, Mr. Lai Chin Siong.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: GBB9072Z, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (GST Included)	\$ 3,370.50
(2) Loss of Rental – 13 Days @\$114.06 per day	\$ 1,482.78
(3) GIA Search fee	\$ 2.00
	<u>\$ 4,855.28</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report /Police report & sketch plan of SHB8420M
- (2) Driver's I/C and Driving Licence
- (3) Final Repair Bill,
- (4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (5) Check In/Out Voucher
- (6) GIA search
- (7) Scene Video (When require)

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:64100946 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8420M/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premiertaxi.com

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

WITHOUT PREJUDICE

ERGO Insurance Pte Ltd
5 Temasek Boulevard
#04-01 Suntec Tower 5
Singapore 038985

Attn: **The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB8420M AND GBB9072Z ALONG BOON LAY
WAY ON 13.10.2018**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHB8420M**. We hereby
authorize you to release all compensation monies pertaining to the above-mentioned
accident directly to our workshop, M/s Premier Automotive Services Pte Ltd. We, hereby
authorize the said workshop, M/s Premier Automotive Services Pte Ltd to collect all
compensation monies due to us from you or any other party, regarding the said accident.

Thank You.



Premier Taxis Pte Ltd
Authorized Signatory

Date

27/5/19



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(488443)
TEL: 65435578 / 65435588 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 488443

TAX INVOICE

DATE 7-Nov-2018
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHB 8420 M			\$ 3,150.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 3,150.00
GST @ 7%				\$ 220.50
GRAND TOTAL				\$ 3,370.50


for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



19 October 2018

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Francis Teo Koh Kuan of NRIC Number S1115917P is a registered driver of SHB8420M. Francis Teo Koh Kuan is paying daily rental rate of \$114.06 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".

Chin Bee Lian
Assistant Vice President

Prepared By: Haanah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 496443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com
Co. Reg. No. 20030497511



MMH-HMK

REPLACEMENT VEH GIVEN YES / NO

VEH NO. _____

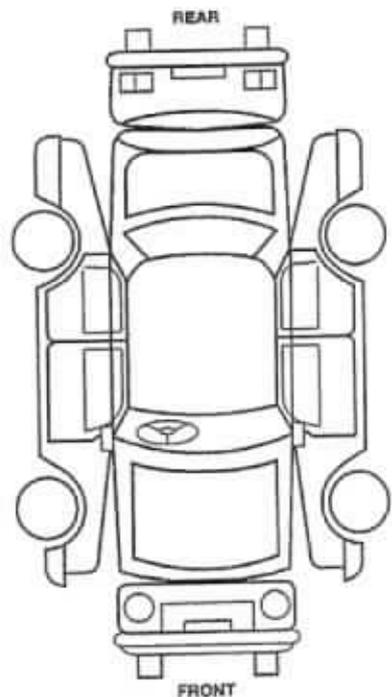
JOB NO. _____

|||||

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>Lai ching Siang</u>		HANDPHONE <u>97356928</u>	
NRIC <u>S0013419H</u>	TAXI REGN NO. <u>S HB 8420M</u>		
MAKE / MODEL <u>KOZ</u>		DATE IN <u>13/10/18</u> TIME IN <u>11:55</u>	
DATE OUT <u>26/10/18</u> TIME OUT <u>11:15</u>		KILOMETRES IN <u>704358</u>	
FUEL IN <input checked="" type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F		KILOMETRES OUT _____ FUEL OUT <input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F	

INDICATE AREA OF DAMAGE HERE:



TAXI METER DOWNLOADED

YES NO

DATE / TIME TOWED IN TO WORKSHOP
D: D M M Y Y H: H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION
D: D M M Y Y H: H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

LAI CHING SIANG
DRIVER'S NAME

[Signature]
DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

CHECK OUT

[Signature]
DRIVER'S NAME

[Signature]
DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

- BODY MARKINGS**
- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

<p>SERVICE / REPAIRS DONE</p> <p><input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS:</p> <p><input type="checkbox"/> T / BELT</p> <p><input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT:</p> <p><input type="checkbox"/> TURBO O: D M M Y Y H: H M M</p> <p><input type="checkbox"/> BRAKE SYSTEM</p> <p><input type="checkbox"/> CLUTCH SYSTEM</p> <p><input type="checkbox"/> BULB <u>TP/W</u></p> <p><input type="checkbox"/> UNDER CARRIAGE</p> <p><input type="checkbox"/> CPF</p> <p><input type="checkbox"/> BATTERY</p>	<p>DRIVER'S REMARKS</p>
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GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-159109
 Date of Request: 15/10/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
 23 Changi South Ave 2
 #01-02
 Singapore 486443

Dear Sir/Madam,

Enquiry Date: 15/10/2018
 Enquiry By: GOH WEE DEK
 TP Vehicle No.: GBB9072Z
 Accident Date: 13/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBB9072Z	ERGO Insurance Pte. Ltd.	09/09/2018-08/09/2019	6629 9199

Thank You.

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TAX INVOICE

Our Ref No: GR-18-159109
Date of Request: 15/10/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date: 15/10/2018
Enquiry By: GOH WEE DEK
TP Vehicle No: GBB9072Z
Accident Date: 13/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque





To : M/s ERGO INSURANCE PTE LTD

Date: 27/06/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBB 9072Z	(Insd Veh)	Your Ref. No. : CDMCG18000690/SL/pl
	SHB 8420M	(TP Veh)	Our Ref. No. : CS/EGI18018649/K1ga3q2-1
Date of Accident	13/10/2018		

Liability	100%	
Final Repair Cost	: \$	3,370.50
Loss of Income	: \$	days
Rental (If any)	: \$	798.42 7 days
Others:	: \$	2.00
	: \$	
		4,170.92
Final Settlement Sum	: \$	4,170.92
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	PREMIER AUTOMOTIVE SERVICES PTE LTD	: \$ 4,170.92
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EGI18018649/K1bn2

5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 02-11-2018



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBB 9072Z	Veh. Inspected	SHB 8420M
Policy No.		Coverage (\$)	0.00
Claim No.	GBB9072Z/SL/pl	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	15/10/2018

2. Vehicle Particulars & Condition

Make & Model	KIA OPTIMA	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	KNAGM414ME5446552	Colour	SILVER
Odometer	704358	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/65 R16	HANKOOK	7 mm
L/H Front Tyre	205/65 R16	HANKOOK	7 mm
R/H Rear Tyre	205/65 R16	HANKOOK	7 mm
L/H Rear Tyre	205/65 R16	HANKOOK	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	13/10/2018	Inspection Date	15/10/2018
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 8420M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR N/S AIR VENT	SERVICEABLE	30.00	-
1	REAR N/S FENDER	BUCKLED	1,205.00	1,205.00
1	REAR N/S FENDER INNER SHIELD	SERVICEABLE	120.00	-
1	REAR WINDSCREEN MOULDING	NECESSARY	87.00	87.00
1	REAR BUMPER	DEFORMED	696.00	696.00
1	REAR BUMPER SPONGE	SERVICEABLE	116.00	-
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	607.00	-
1	REAR BUMPER LOWER COVER	CRACKED	206.00	206.00
1	REAR BUMPER N/S STAY	SERVICEABLE	53.00	-
1	REAR BUMPER N/S REINFORCEMENT LOWER BRACKET	SERVICEABLE	18.00	-
1	REAR BUMPER N/S REINFORCEMENT UPPER BRACKET	SERVICEABLE	18.00	-
1	REAR BUMPER SIDE BRACKET N/S	SERVICEABLE	29.00	-
1	N/S TAIL LAMP	CRACKED	421.00	421.00
1	N/S TAIL LAMP PANEL	TO REPAIR SEE LABOUR	218.00	-
1	N/S REFLECTOR	SERVICEABLE	350.00	-
1	REAR BUMPER N/S REFLECTOR	CRACKED	46.00	46.00
	LESS 10% DISCOUNT		-422.00	-266.10
			3,798.00	2,394.90
SPECIAL NETT ITEMS				
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	48.00	48.00
1	SET REAR FENDER N/S INNER SHIELD CLIPS (SN)	NOT NECESSARY	38.00	-
1	REAR N/S FENDER STICKER (SN)	NECESSARY	60.00	60.00
1	SEALANT (SN)	NECESSARY	50.00	50.00
1	SET BOOTLID STICKER (SN)	NOT NECESSARY	100.00	-
1	SUNDRY (SN)	NECESSARY	50.00	20.00
			346.00	178.00
LABOUR				
	TOWING FEE.	NOT NECESSARY	50.00	-
	TO DISMANTLE AND REFIT REAR WINDSCREEN.		120.00	100.00

Report Ref No. CS/EG118018649/K1tbn2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO DISMANTLE/REFIT REVERSE SENSOR TO NEW BUMPER AND RESET TO THE SAME.		120.00	20.00
	TO DISMANTLE/REFIT THE INNER GARNISHES, INNER LININGS, INNER TRIMS, CUSHION SEAT, CARPET, ETC TO FACILITATE REPAIRS.		180.00	50.00
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS. TO HEAT/WELD, CUT-OFF THE REAR N/S FENDER, N/S TAIL LAMP PANEL INCLUDING KNOCK-OUT, STRAIGHTEN, REPAIR, RESHAPE AND ADJUST OF THE SAME.		1,100.00	600.00
	TO PUTTY AND SPRAY PAINTING ON REAR BUMPER, REAR N/S FENDER, REAR N/S SIDE PANEL, N/S TAIL LAMP PANEL, BOOTLID.		1,000.00	540.00
	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS.		200.00	50.00
			2,770.00	1,360.00
	GRAND TOTAL		6,914.00	3,932.90
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,150.00

Report Ref No. CS/EGI18018649/K11bn2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

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