

Issue

INS. CASE OWNER:

CS / EGI 18003975 / T1da3/-1

LKK: IDAC:

Surveyor:

Tan Pih

DOI:

ASSIGNMENT 05/03/2018

Date / Time:

8/4/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : GBH 8822B

Claim No. : \_\_\_\_\_

Name of Insured : \_\_\_\_\_

Policy No. : \_\_\_\_\_

Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_

Make / Model : \_\_\_\_\_

Excess Sec II : SS D.O.A : 25/02/2018

Place of Accident : \_\_\_\_\_

Is driver the owner? ( YES / NO ) Nature of Accident : \_\_\_\_\_

If NO, Driver Name / Age : \_\_\_\_\_

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : \_\_\_\_\_ (VL: YES / NO)

Insured Liability : % Final ? Yes / No

SGL 5099L



INSRS: WSP: cycle & carriage  
Tel :  
Liability :  
RMKS:



INSRS: WSP:  
Tel :  
Liability :  
RMKS:



INSRS: WSP:  
Tel :  
Liability :  
RMKS:



INSRS: WSP:  
Tel :  
Liability :  
RMKS:

Date/ Time

23-03-19 TO CLOSE NO DEVELOPMENT FOR LONG PERIOD -

24/9/19 FILE PASS TO HMK TO CLOSE

STAGE

DATE / PIC

Non-Reporting ltr (1st):  
Non-Reporting ltr (2nd):  
Non-Reporting ltr (Final):  
Notification ltr (if non-pickup):  
Call OI:  
After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)	<input type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI:	<input type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input type="checkbox"/>	<input type="checkbox"/>
Towing Invoice	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>
PIR:	<input type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>	<input type="checkbox"/>
LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>
Others:	<input type="checkbox"/>	<input type="checkbox"/>

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ ( - days) Reduction: % Email  Call

FINAL SETTLEMENT

Date/Time: 20/9/19

Confirm with Lany

Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost: (w/hk) S\$ 5927.80

OK

Loss of Rental (LOR): S\$ - ( - days)

Loss of Use (LOU): S\$ 480.00 (\$ 60 x 8 days)

Loss of Income (LOI): S\$ - (\$ x days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search S\$ 2.00

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost S\$ -

Total: S\$ 6409.80

Global Sum S\$:

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: TP
- 3) Survey fee: \$50 (\$400 - \$350)

FINAL PAYMENT

Date/Time:

Confirm with:

Email  Call

Payee 1: S\$ 6409.80

Name 1: Cycle & Carriage Ksa Pte Ltd

Payee 2: (Strike if N.A.) S\$

Name 2:

Payee 3: (Strike if N.A.) S\$

Name 3:

COPY SENT 20/9/19

Handwritten signature

ASS. REC. BY:

REF: CS/EGI 18003975 / T1 v d3 172 Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Yeo Pei Li

of EGI

Date/Time: 11/02/2018 @ 10:20am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SG1 5099L

Insured:

GBH 8822B

at Workshop m/s

Cycle & Carriage King

Tel:

65684567

of

209 Perden Gardens

Policy No:

Claim No:

DS MCV 1800371 / SE / P

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

25/02/2018

5/3/18 @ 12pm owner walking

H.O.D. Endorsement

CA / REV / REP. / REV 24 HRS

1 w / w

Date/Time:

10:12am @ 11/2/18

Person Contacted:

Don Bong

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SG1 5099L - X
	GBH 8822B - X
6/3/18	Email preli revised to Pei Li
13/8/18	Final fig \$ 5540 confirmed by email (Ref 6980, 5590)

Tanpin EGI

5/3/18

SGL 5099L 226 April

TRUCKS, TRAILERS, COACHES, BUSES, VAN, MOTORHOMES  
 To inspect vehicle: **SGL 5099L**  
 Registration: **Cycle & Cammeyer Kia**  
**204 Pandan Gardens**  
 Make: \_\_\_\_\_  
 Model: \_\_\_\_\_  
 Description: **Excess**  
 Date Recd: **12 pm @ owner waiting**  
 Inspector: **Don Boag**



Remarks: The van had commenced its repair at the time of inspection

01. Original Use: \_\_\_\_\_  
 02. Accident Report: \_\_\_\_\_ Consistent? Yes or No  
 03. 48 Hr Seen: \_\_\_\_\_ Consistent? Yes or No  
 04. Report: \_\_\_\_\_ Date: \_\_\_\_\_ Recd: \_\_\_\_\_ Yes or No  
 05. Date: \_\_\_\_\_ Reason Contacted: \_\_\_\_\_ Vehicle In/Out  
 Date Time: \_\_\_\_\_ Inspector: \_\_\_\_\_

01. Make: **16in Fork**  
 02. Color: **Black**  
 03. Seating: **42460**  
 04. Engine: \_\_\_\_\_  
 05. VIN: **1CNAF2411M65580236**  
 06. Gear: **5**  
 07. Steering: **Left**  
 08. Brake: **Left**  
 09. Make: **8.5/4.5x17**  
 10. Tire Size: **u u**  
 11. BB: **TOYO YOKO**  
 12. 01: **6**  
 13. 02: **6**  
 14. 03: **6**  
 15. 04: **5/3/18 @ 1215**  
 16. 05: **18C Panda 600**  
 17. 06: **6**  
 18. 07: **1**  
 19. 08: **350**

RECEIVED 13 AUG 2018

Date Time Recd: \_\_\_\_\_  
 Prel. Report  
 Final Report  
 Date Time Pa Recd: \_\_\_\_\_  
 Add Fee: \_\_\_\_\_  
 Site Fee: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 Date Time Recd: \_\_\_\_\_  
 Date Time Pa Recd: \_\_\_\_\_  
 Add Fee: \_\_\_\_\_  
 Site Fee: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 Date Time Recd: \_\_\_\_\_  
 Date Time Pa Recd: \_\_\_\_\_  
 Add Fee: \_\_\_\_\_  
 Site Fee: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

TP  
 P/P \$ 5540/-

350

## Survey Department Check List (Case Handler)

Reference No. : CS EGI R00 3975 T1vd3  
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin ( ): Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA/REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges	✓			
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor ( ): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form		Y-Date	N-Date	Y-Date	N-Date
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)		Y-Date	N-Date	Y-Date	N-Date
C	Damaged Vehicle Photographs Uploaded	✓			

(3) Workshop Estimate/Assignment Form		Y-Date	N-Date	Y-Date	N-Date
N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)		Y-Date	N-Date	Y-Date	N-Date
C	Resurvey photo Uploaded	✓			

Check By: VERON 13/8/18  
 Case Handler Date

\*C: Critical \*N: Non-Critical

21/05/20



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
ERGO INSURANCE PTE LTD		Ref : CS/EG18003975/T1vd3	
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 01-03-2018	
		Code : EGI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	GBH 8822B	Veh. Inspected	SCL 5099L
Policy No.		Coverage (\$)	0.00
Claim No.	DSMCMV1800371/SE/pl	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	01/03/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	25/02/2018	Inspection Date	
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

ERGO INSURANCE PTE LTD

Ref : CS/EG18003975/T1vd3



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564317

Your ref: DSMCV1800371/SE/pl  
Our ref: CS/EGH18003975/T1vd3

Date: 6/3/2018

The Motor Claims Department  
M/s: ERGO INSURANCE PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO. SGL 5099L**

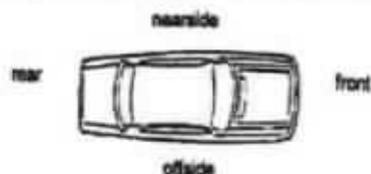
We thank you for your instruction on 1/3/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 5/3/2018 at the premises of M/s CYCLE & CARRIAGE KIA PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$12,520.00
Revised Estimate Amount	: S\$5,100.00
"Check" Items Amount	: S\$3,920.00
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

**Description of Damage:**

The vehicle sustained damages at the rear portion.



Comments/Present Status:

Damages Consistent

Yours faithfully,

MOHAMAD TAUFIKH  
MMATAI, AMSAE-A  
Automobile Assessor



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**  
 209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**ESTIMATE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR KHOR LIANG QUAN	Cust No/Name /MR KHOR LIANG QUAN
BLK 151 YISHUN ST 11	Reg No/Reg Date SGL5099L / 15/04/201
#08-32	Date In/Mileage / 0
SINGAPORE 760151	Chassis No KNAFZ411MG5580236
Contact No Mobile: 98805181	Engine No G4FGFH609767
	Make/Model KIA/FORTE K3 1.6 A SX ADQ
	Colour/Trim ABP / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM000B1	Cash	27/02/2018/ 13:30	TLC	442 / CocoLu	23934
Description of Goods / Services					
	Qty	Unit Price	Disc%	Amount	
E PNT88000 TO RENEW REAR BUMPER, BOOTLID, REPAIR REAR END PANEL				✓	1100 2200.00
E PNT98000 TO SPRAY PAINT FOR REAR BUMPER, BOOTLID, REAR END PANEL				✓	1260 1680.00
M SUNDRY C&C LOGO				✓	all 30.00
A 90000001 TO CHECK WIRING & ELECTRICAL SYSTEM				✓	✓ 20.00
A 90000001 TO CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM				✓	✓ 200.00
A 90000001 TO RENEW REAR EXHAUST SYSTEM				✓	250.00
E PNT88000 TO REMOVE & INSTALL PARKING SENSOR				✓	60. 100.00
M SUNDRY PARKING SENSOR				✓	220.00
M SUNDRY REAR NUMBER PLATE WITH FRAME				✓	50.00
M SUNDRY Sundry				✓	20.00
P COVER-RR BUMPER	1.00	791.00	00.00	✓	791.00
M COVER-RR BUMPER,UPR	1.00	245.00	00.00	✓	245.00
M WIRING HARNESS-BWS EXT	1.00	173.00	00.00	✓	173.00
M ULTRASONIC SENSOR ASSY-FBWS	4.00	172.00	00.00	✓	688.00
M BRACKET-RR BEAM LWR MTG	1.00	5.00	00.00	✓	5.00
M BRACKET-RR RAIL UPR MTG,RH	1.00	4.00	00.00	✓	4.00
M STAY-RR BUMPER RH	1.00	75.00	00.00	✓	75.00
M STAY-RR BUMPER LH	1.00	75.00	00.00	✓	75.00
M BEAM-RR BUMPER	1.00	365.00	00.00	✓	365.00
M PANEL ASSY-TRUNK LID	1.00	1297.00	00.00	✓	1297.00
M HINGE ASSY-TRUNK LID,RH	1.00	68.00	00.00	✓	68.00
M HINGE ASSY-TRUNK LID,LH	1.00	68.00	00.00	✓	68.00
M LOGO ASSY-KIA SUB	1.00	37.00	00.00	✓	37.00

# Estimate

Confirm &amp; accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD  
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240



ESTIMATE

Co Reg No : 199405410K

GST Reg No : HR-B500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR KHOR LIANG QUAN  BLK 151 YISHUN ST 11 #0B-32 SINGAPORE 760151  Contact No Mobile: 98805181	Cust No/Name /MR KHOR LIANG QUAN Reg No/Reg Date SGL5099L / 15/04/201 Date In/Mileage / 0 Chassis No KNAFZ411MG5580236 Engine No G4FGFH609767 Make/Model KIA/FORTE K3 1.6 A SX ADQ Colour/Trim ABP / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	27/02/2018/ 13:30	TLC	442 / CocoLu	23934
Description of Goods / Services					
	Qty	Unit Price	Disc%	Amount	
M FORTE EMBLEM	1.00	40.00	00.00	Ad	40.00
M TRIM-TRANSVERSE RR	1.00	58.00	00.00		58.00
M LAMP ASSY-REAR COMB INSIDE,RH	1.00	710.00	00.00		710.00
M LAMP ASSY-REAR COMB INSIDE,LH	1.00	710.00	00.00	x	710.00
M LAMP ASSY-REAR COMBINATION,RH	1.00	788.00	00.00	x	788.00
M LAMP ASSY-REAR COMBINATION,LH	1.00	788.00	00.00	x	788.00
M LAMP ASSY-LICENSE PLATE,RH	1.00	18.00	00.00	x	18.00
M LAMP ASSY-LICENSE PLATE,LH	1.00	18.00	00.00	x	18.00
M MUFFLER ASSY-REAR	1.00	729.00	00.00		729.00

Estimate

SURVEYOR NAME: Tan Hin 97495769

SURVEYOR SIGNATURE: [Signature]

DATE: 5/5/18 - WP

REMARKS: Resurvey before paint  
6 days.  
sur@hkauto.com.

[Signature]  
7/3/18

**LJK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Resurvey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Authorized signatory and company stamp

	Nett	12,520.00
7% GST on	12520.00	876.40
<b>Total Payable</b>		<b>13,396.40</b>

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 13 August 2018 9:51 AM  
**To:** 'Yusof Bin Hashim'; Taufikh (LKKAuto); Mei Kwan (LKKAuto); Admin A; Admin-D (LKKAuto)  
**Cc:** Ling Jin Hoe; Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Lauro Araos Songcuan Jr; Coco Lu Ting  
**Subject:** RE: FAINALIZE SGL5099L

Dear Yusof,

WITHOUT PREJUDICE

Confirm finalized amount of **S 5540** before GST @ 6 working days

**Kindly send Final invoice and all supporting documents to ERGO INSURANCE**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>  
**Sent:** Wednesday, 8 August 2018 11:15 AM  
**To:** Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Cc:** Ling Jin Hoe <jinhoe.ling@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>  
**Subject:** RE: FAINALIZE SGL5099L

Dear Taufikh,

Please refer to attached files & photos.

Kindly confirm the finalized amount of **\$ 5927.80** after GST

Regards

*Yusof*

Customer Service, Executive



Exceptional Journeys

**From:** Yusof Bin Hashim  
**Sent:** Monday, 30 July, 2018 3:20 PM  
**To:** Taufikh (LKKAuto)  
**Cc:** Ling Jin Hoe; Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Lauro Araos Songcuan Jr; Coco Lu Ting  
**Subject:** FAINALIZE SGL5099L

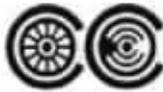
Dear Taufikh,

Please refer to attached files & photos.  
Kindly confirm the finalized amount of **\$ 5927.80** after GST

Regards

*Yusof*

Customer Service, Executive



**CYCLE & CARRIAGE**

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
Hp: +65 91054077 • O: 65684501 • F: +65 65651240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 6 March 2018 3:05 PM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.)'  
**Cc:** SUR  
**Subject:** RE: GBH8822B / TP : SGL5099L/LKK / DOA : 25/02/2018 (DSMCV1800371)  
**Attachments:** PRELI REVISED.pdf

Dear Pei Li,

Enclosed preliminary revised of vehicle SGL 5099L  
Date of survey: 5/3/2018  
Number of days:6 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 1 March 2018 11:11 AM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: GBH8822B / TP : SCL5099L/LKK / DOA : 25/02/2018 (DSMCV1800371)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Survey Report (ERGO Insurance Pte. Ltd.) [<mailto:Survey.Report@ergo.com.sg>]  
**Sent:** Thursday, 1 March 2018 10:28 AM  
**To:** 'admin-d@lkkauto.com' <admin-d@lkkauto.com>  
**Subject:** OI : GBH8822B / TP : SCL5099L/LKK / DOA : 25/02/2018 (DSMCV1800371)

Dear Catherine,

- In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from CYCLE & CARRIAGE KIA PTE LTD.

ADDRESS : PLEASE CONFIRM WITH COCO  
PERSON TO CONTACT : COCO LU TING @ 6568 4567  
ERGO OFFICER-IN-CHARGE : STEVE LIM

*Note: To survey on DIRECT SETTLEMENT basis. Please advise the consistency of damages to third party vehicle and Inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.*

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via [Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg).

Attached are estimate, insured and TP's SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Thank you.

**Yee Pei Li**

Claims Assistant (Motor)  
ERGO Insurance Pte. Ltd.  
5 Temasek Boulevard  
#04-01 Suntec Tower Five  
Singapore 038985  
Tel: 65 6829 9199 DID: 65 6829 9194  
Website: [www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

## Nivitha (LKK Auto)

---

**From:** Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>  
**Sent:** Thursday, 1 March 2018 10:28 AM  
**To:** 'admin-d@lkkauto.com'  
**Subject:** OI : GBH8822B / TP : SCL5099L/LKK / DOA : 25/02/2018 (DSMCV1800371)  
**Attachments:** GBH8822B - SAS.pdf; SGL5099L - SAS.pdf; SCL5099L - ESTIMATE.pdf; SCL5099L - PRS FORM.pdf

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **CYCLE & CARRIAGE KIA PTE LTD**.

ADDRESS : PLEASE CONFIRM WITH COCO

PERSON TO CONTACT : COCO LU TING @ 6568 4567

ERGO OFFICER-IN-CHARGE : STEVE LIM

*Note: To survey on **DIRECT SETTLEMENT** basis. Please advise the consistency of damages to third party vehicle and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.*

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via [Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg).

Attached are estimate, insured and TP's SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Thank you.

**Yoo Pei Li**

Claims Assistant (Motor)  
ERGO Insurance Pte. Ltd  
5 Temasek Boulevard  
#04-01 Suntec Tower Five  
Singapore 038985  
Tel: 65 6829 9199 DID: 65 6829 9194  
Website: [www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers





## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1990  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1999 (MALAYSIA)

MLX.1

KIA AUTO PROTECTOR	<b>OWN DAMAGE EXCESS</b> S\$600.00 (1)
	<b>WINDSCREEN EXCESS</b> S\$100.00
	(for policies with effect from 1st November 2002)
<b>CERTIFICATE NO.</b> 2100461172-00000	<b>SUM INSURED</b> Market Value
	<b>INSURING WITH COE/PARF</b> Yes
<b>1) VEHICLE REGISTRATION NO.</b>	SGL5099L
<b>2) NAME OF INSURED</b>	Khor Liang Quan
<b>3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT</b>	15 Apr 2016
<b>4) DATE OF EXPIRY OF INSURANCE</b>	14 Apr 2017
<b>5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE * SUBJECT TO AGE CONDITION :All Age Condition</b>	
a) The Insured.	
b) Any other person who is driving on the Insured's order or with his permission.	
This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.	
A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.	
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.	
<b>6) LIMITATION AS TO USE *</b>	
Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial, speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.	
<b>APPROVED REPORTING CENTRES / KIA AUTHORISED REPAIRERS</b>	
1. Cycle & Carriage Pandan Gardens Service Centre - 209 Pandan Gardens (Tel: 6568 4567)	
<b>APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)</b>	
2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. Ethos - 30 Bukit Batok Crest (Tel: 66547777)	
4. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only 5. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560)	
6. Lai Huat (Mang Kee) Motor - 21 Sin Ming Ind (Tel: 64538110) 7. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892)	
8. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336) 9. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)	
<b>LOSS OF USE</b>	15 Days Replacement Car only for repairs at C & C - Refer to policy wordings for details
<b>NAMED DRIVER</b>	NA
<b>HIRE PURCHASE COMPANY / EMPLOYER'S LOAN</b>	MayBank
* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.	

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 9 May 2016

AIG Asia Pacific Insurance Pte. Ltd.

300709-284  
CYCLE & CARRIAGE - WINYEDOKIA)  
239 ALEXANDRA ROAD SINGAPORE 159930 ANSP -  
MOTOR

AUTHORISED REPRESENTATIVE

ORIGINAL

SSCZNS

**SINGAPORE ARMED FORCES  
IDENTITY CARD**

Name  
**KHOR LIANG QUAN**

AFIC No  
**S8829117D**



This card is the property of the Singapore Armed Forces. Any person holding this card is required to forward it to the AFIC, 11 Canal Road, Singapore 049501.

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number **S8829117D**

Name  
**KHOR LIANG QUAN**

Birth Date **15 Aug 1988**  
Valid Until **19 Oct 2017**

**S8829117D**




FOR C&C USE ONLY

MRC No./Colour  
**S8829117D/ PINK**

Race  
**CHINESE**

Date Of Birth  
**15/08/1988**

Service Status **REGULAR**

Blood Group  
**A (\*)**

Country Of Birth  
**SINGAPORE**

Military Rank/Status  
**OFFICER**

Sex  
**M**

Address: **11 KING ALBERT PARK #04-08  
SINGAPORE 996292** DATE **23.11.2017** **S8829117D**



**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:**

Class 2B Motorcycles <= 200 CC  
Class 2 Motor cars <= 2000 kg with <= 7 passengers, exclusive of the driver and motor tricycles <= 2000 kg

PASS DATE  
17 Aug 2008  
13 Oct 2017

S / No. **9000079341**

Licence No: **S8829117D**



FOR C&C USE ONLY



## Exceptional Journeys

### FINALIZATION

VEHICLE NO : SGL5099L  
MODEL : FORTE K3 1.6 A  
WIP : 23934  
SURVEYOR : TAUFIKH LKK

Material	:	\$	<u>2,850.00</u>
Labour	:	\$	<u>2,690.00</u>
Sub-Total	:	\$	<u>5,540.00</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>5,540.00</u>
GST 7%	:	\$	<u>387.80</u>
Grand Total	:	\$	<u>5,927.80</u>
Finalise By/Date	:	<u>YUSOF</u>	<u>25.07.2018</u>

- REVERT BACK WITHIN 7 DAYS,  
OTHERWISE WILL PROCEED WITH INVOICING
- SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 6 WORKING DAYS + 2 Days ( 1 Weekends)  
+ 0 Days (Public holiday)  
= 8 Days

- TP claim \_\_\_\_\_
- Claim GIA / LTA fee \$ \_\_\_\_\_
- Claim Loss of Use / Loss of Rental = \_\_\_\_\_ days x \$ \_\_\_\_\_ /Day = \$ \_\_\_\_\_
- Claim Medical Fee / Others = \$ \_\_\_\_\_
- CLAIM LOW*



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 809338 Tel: 65684567 Fax: 65651240

**PRO-FORMA INVOICE**

Co Reg No : 199405410K

**THIS IS NOT AN OFFICIAL TAX INVOICE**

GST Reg No : WR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR KHOR LIANG QUAN  BLK 151 YISHUN ST 11 #08-32 SINGAPORE 760151  Contact No Mobile: 98805181 05/03/	Cust No/Name /MR KHOR LIANG QUAN Reg No/Reg Date SGL5099L / 15/04/2016 Date In/Mileage 05/03/2018/ 0 Chassis/Package KNAFZ411MG558023E /KC17 Engine No G4FGFH609767 Make/Model KIA/FORTE K3 1.6 A SX ADQ Colour/Trim ABP / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00080	Cash	30/07/2018/ 15:10	TLC	447 / YusofH	23934

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M SUNDRY SUPPLY C&C LOGO				30.00
A 90000001 CHECK WIRING & ELECTRICAL SYSTEM				20.00
A 90000001 CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE				200.00
M SUNDRY SUNDRY				20.00
S SPECIALISTJOB REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, BOOT-LID, REPAIR REAR END PANEL, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				1100.00
S SPECIALISTJOB RESPRAY ON REAR BUMPER, BOOT LID, REAR END PANEL, AND ALL OTHER AFFECTED AREAS TO THE SAME				1260.00
S SPECIALISTJOB REMOVE & INSTALL PARKING SENSOR TO FACILITATE REPAIR				60.00
X COVER-RR BUMPER	1.00	791.00	00.00	791.00
X COVER-RR BUMPER,UPR	1.00	245.00	00.00	245.00
X STAY-RR BUMPER RH	1.00	75.00	00.00	75.00
X BEAM-RR BUMPER	1.00	365.00	00.00	365.00
X PANEL ASSY-TRUNK LID	1.00	1297.00	00.00	1297.00
X LOGO ASSY-KIA SUB	1.00	37.00	00.00	37.00
X FORTE EMBLEM	1.00	40.00	00.00	40.00
Z TEXT TP CLAIM ERGO DOA : 25.02.18 SURVEYOR TAUFIKH LXX				

\*Guarantee your warranty, maintain with Cycle & Carriage.\*

Parts	2,850.00	Nett	5,540.00
Labour	220.00	7% GST on	387.80
Standard Menu	0.00		
Specialist Job	2,420.00	Total Payable	5,927.80
Diagnostics Job	0.00		
Sundry/Others	50.00		
Total(w/o GST)	5,540.00		

This is not an official tax invoice.  
 This is a computer generated document, no signature is required.

## Suwanna (LKK Auto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 26 March 2019 9:21 AM  
**To:** Suwanna (LKK Auto)  
**Cc:** Admin A  
**Subject:** FW: Accident involving GBH8822B and SGL5099L on 25/02/2018  
**Attachments:** 22032019101148-0001.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

-----Original Message-----

**From:** Jeannie Cheng <jeannie.cheng@ergo.com.sg>  
**Sent:** Friday, 22 March, 2019 11:55 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** Accident involving GBH8822B and SGL5099L on 25/02/2018

Hi Mei Kwan,

Can you please assist? Liability is clear.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985 jeannie.cheng@ergo.com.sg

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment-----Original Message-----

From: CLAIMS01 [mailto:claims01@ergo.com.sg]

Sent: Friday, March 22, 2019 10:12 AM

To: Jeannie Cheng

Subject: Scan Data from CLAIMS01

Number of Images: 6

Attachment File Type: PDF

Device Name: CLAIMS01

Device Location:

## Jia Le (LKK Auto)

---

**From:** Jia Le (LKK Auto)  
**Sent:** Friday, 20 September 2019 4:33 PM  
**To:** Songcuan JR Lauro Araos  
**Cc:** Admin A; Andre Chow En De; Coco Lu Ting; Loi Ai Ting; Cheng Jo Jo  
**Subject:** RE: Your Ref: DSMCV1800371 Our Ref: SGL5099L DOA: 25/02/2018 \*\*\* LKK REF: CS/EGI18003975/T1da3-1

Without Prejudice  
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair	\$ 5,927.80
2. Loss of Rental (8days x \$60)	\$ 480.00
3. LTA/GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b>\$ 6,409.80</b>

We will proceed to close.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Songcuan JR Lauro Araos [mailto:[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)]

**Sent:** Friday, 20 September 2019 2:56 PM

**To:** Jia Le (LKK Auto)

**Cc:** steve.lim@ergo.com.sg; Admin A; Poh Kin (LKKAuto); Andre Chow En De; Coco Lu Ting; Loi Ai Ting; Cheng Jo Jo

**Subject:** RE: Your Ref: DSMCV1800371 Our Ref: SGL5099L DOA: 25/02/2018 \*\*\* LKK REF: CS/EGI18003975/T1da3-1

Dear Carlor,

We have called our client and we regret to say that he can not provide the before coating invoice.

However, our customer is willing to accept your offer without the Paint protection coating (\$600.00).

Our revised claim as follows:

Cost of repair	\$ 5,927.80
Loss of use	\$ 480.00 (\$60.00 x 8 days)
GIA search fee	\$ 2.00
	-----
<b>Total</b>	<b>\$ 6,409.80</b>

Appreciate if we can have your offer the soonest.

Thank you so much.

Best regards,

Larry Songcuan  
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4658 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

---

**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]  
**Sent:** 03 September 2019 11:38  
**To:** Songcuan JR Lauro Araos  
**Subject:** RE: Your Ref: DSMCV1800371 Our Ref: SGL5099L DOA: 25/02/2018 \*\*\* LKK REF: CS/EG118003975/T1da3-1

**This email was sent from outside of your organisation**

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

Please let us have the before coating invoice.

Thank you.

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Songcuan JR Lauro Araos [<mailto:lauro.songcuan@cyclecarriage.com.sg>]  
**Sent:** Wednesday, 29 May, 2019 7:25 PM

**To:** Poh Kin (LKKAuto); Admin A  
**Cc:** Mei Kwan (LKKAuto); Andre Chow En De; Loi Ai Ting; Cheng Jo Jo  
**Subject:** FW: Your Ref: DSMCV1800371 Our Ref: SGL5099L DOA: 25/02/2018 \*\*\* LKK REF: CS/EG118003975/T1fa3-1

Dear Sir/Madam,

REMINDER

Any issues with this claim? Can we have your offer of settlement.

My accounts is already chasing for the payment.

Appreciate your kind attention on this matter.

Best regards,

Larry Songcuan  
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4658 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** 08 April 2019 20:00

**To:** Songcuan JR Lauro Araos; Poh Kin (LKKAuto)

**Cc:** [steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg); Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Coco Lu Ting; Veron Chen (LKKAuto); Admin A; Taufikh (LKKAuto); CS A Team

**Subject:** RE: Your Ref: DSMCV1800371 Our Ref: SGL5099L DOA: 25/02/2018 \*\*\* LKK REF: CS/EG118003975/T1fa3-1

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CS/EG118003975/T1fa3-1	Poh Kin - 6841 2132

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Songcuan JR Lauro Araos <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>

**Sent:** Monday, 8 April, 2019 7:41 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Cc:** [steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg); Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>; Cheng Jo Jo <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>

**Subject:** FW: Your Ref: DSMCV1800371 Our Ref: SGL5099L DOA: 25/02/2018

Dear Sir/Madam,

Pls. refer to attached.

We have instructions from ERGO to liaise with you in regards for the settlement of this claim.

Kindly let us have your offer of settlement for us to close this case.

My accounts is already chasing for the payment.

Appreciate your understanding on this matter.

Thank you so much.

**Best regards,**

**Larry Songcuan**  
Customer Service



**CYCLE & CARRIAGE**

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4658 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

---

**From:** Steve Lim [<mailto:steve.lim@ergo.com.sg>]

**Sent:** Friday, 15 March, 2019 10:22 AM

**To:** Andre Chow En De; Songcuan JR Lauro Araos

**Subject:** FW: Your Ref: DSMCV1800371 Our Ref: SGL5099L DOA: 25/02/2018

Hi Andre / Larry,

Same. LKK.

Steve Lim  
Manager - Claims

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID: +65 6829 9197  
Fax: +65 6829 9247  
[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

# ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

#### EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

**From:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Sent:** Wednesday, 13 March, 2019 12:43 PM  
**To:** Steve Lim  
**Subject:** FW: Your Ref: DSMCV1800371 Our Ref: SGL5099L DOA: 25/02/2018

**From:** Songcuan JR Lauro Araos [<mailto:lauro.songcuan@cyclecarriage.com.sg>]  
**Sent:** Wednesday, March 13, 2019 11:09 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Veron Chen (LKKAuto); Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Coco Lu Ting  
**Subject:** FW: Your Ref: DSMCV1800371 Our Ref: SGL5099L DOA: 25/02/2018

Dear Sir/Madam,

Can we have your offer of settlement for this case.

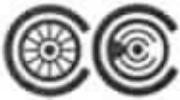
Our client is already chasing for the payment.

Appreciate your kind understanding on this matter.

Thank you so much.

**Best regards,**

**Larry Songcuan**  
Customer Service



CYCLE & CARRIAGE

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4658 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

A member of the Jardine Cycle & Carriage Group

**From:** Songcuan JR Lauro Araos  
**Sent:** 15 February 2019 16:33  
**To:** 'claims@ergo.com.sg'  
**Cc:** Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Coco Lu Ting  
**Subject:** Your Ref: DSMCV1800371 Our Ref: SGL5099L DOA: 25/02/2018

Dear Yee Pei Li,

We have submitted our LOD to your office on 01<sup>st</sup> November 2018.  
Kindly let us have your offer so that we can close this case, our client is already chasing for the payment.

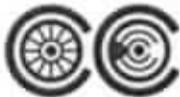
Our customer claim as follows:

Cost of repair	\$ 5,927.80	
Loss of use	\$ 480.00	(\$60.00 x 8 days)
Paint protection	\$ 600.00	
GIA search fee	\$ 2.00	
	-----	
<b>Total</b>	<b>\$ 7,009.80</b>	

Appreciate if we can have your offer of settlement the soonest.  
Thank you so much.

Best regards,

Larry Songcuan  
Customer Service



CYCLE & CARRIAGE

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4658 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

A member of the Jardine Cycle & Carriage Group

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** 13 August 2018 09:51  
**To:** Yusof Bin Hashim; Taufikh (LKKAuto); Mei Kwan (LKKAuto); Admin A; Admin-D (LKKAuto)  
**Cc:** Ling Jin Hoe; Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Lauro Araos Songcuan Jr; Coco Lu Ting  
**Subject:** RE: FAINALIZE SGL5099L

Dear Yusof,

WITHOUT PREJUDICE

Confirm finalized amount of **\$ 5540** before GST @ 6 working days

**Kindly send Final invoice and all supporting documents to ERGO INSURANCE**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>

**Sent:** Wednesday, 8 August 2018 11:15 AM

**To:** Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Cc:** Ling Jin Hoe <jinhoe.ling@cyclecarriage.com.sg>; Andre Chow En De

<andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo Jo

<jojo.cheng@cyclecarriage.com.sg>; Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>;

Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

**Subject:** RE: FAINALIZE SGL5099L

Dear Taufikh,

Please refer to attached files & photos.

Kindly confirm the finalized amount of **\$ 5927.80** after GST

Regards

*Yusof*

Customer Service, Executive



**CYCLE & CARRIAGE**

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

Hp: +65 91054077 • O: 65684501 • F: +65 65651240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

---

**From:** Yusof Bin Hashim

**Sent:** Monday, 30 July, 2018 3:20 PM

**To:** Taufikh (LKKAuto)

**Cc:** Ling Jin Hoe; Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Lauro Araos Songcuan Jr; Coco Lu Ting

**Subject:** FAINALIZE SGL5099L

Dear Taufikh,

Please refer to attached files & photos.

Kindly confirm the finalized amount of **S 5927.80** after GST

Regards

*Yusof*

Customer Service, Executive



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
Hp: +65 91054077 • O: 65684501 • F: +65 65651240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.





Cycle & Carriage Kia Pte Ltd  
Kia Customer Service centre  
209 Pandan Gardens Singapore 609339  
T 6568 4555 F 6569 1056 W [kia.com](http://kia.com)  
Company No. 199405410K  
A member of the Jardine Cycle & Carriage Group

Our ref : SGL5099L (LKK)  
Your ref : DSMCV1800371

Date: 18<sup>th</sup> October 2018

Ms. Yee Pei Li (Motor Claims Dept.)  
ERGO Insurance Pte. Ltd.  
5 Temasek Boulevard  
#04-01 Suntec Tower Five  
Singapore 038985

rec'd 2/11

Dear Madam,

**RE: SUBMISSION OF DOCUMENTS FOR SGL5099L**

Kindly be informed that our customer, Mr. Khor Liang Quan, owner of vehicle registration no. SGL5099L (insured with AIG) holds vehicle registration no. GBH8822B which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 5,927.80	
Loss of use	:	\$ 480.00	(\$60.00 x 8 days)
Paint protection coating	:	\$ 600.00	
GIA search fee	:	\$ 2.00	
Total	:	\$ 7,009.80	

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at [andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg) **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Kia Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully  
CYCLE & CARRIAGE KIA PTE LTD

MANAGER  
SERVICE OPERATIONS - PG

The Power to Surprise



WE DRIVE FIRST CLASS

# AUTHORIZATION TO ACT

I, Khor Liang Quan ("the third party claimant")  
of 11 KING ALBERT PARK #04-06 (S) 598292 (address), owner of  
SGL 5099L (vehicle no.) hereby authorize  
CYCLE & CARRIAGE KIA PTE. LTD

("the workshop") to act for me with respect to my claim for repair costs  
and/or rental and/or loss of use ("claim") for my vehicle no. SGL5099L  
(date) along CTE TOWARDS PIE (CHANGI AIRPORT EXIT)  
(location) involving vehicle no/s GBH 8022B  
(\*the accident\*).

I further authorized the workshop to settle my above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being  
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 day of 02 (month) 20 18 (year)

  
Signed by "the third party claimant"

  
Signed by "the workshop"



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR KHOR LIANG QUAN BLK 151 YISHUN ST 11 #08-32 SINGAPORE 760151 Contact No Mobile: 98805181 05/03/	Cust No/Name /MR KHOR LIANG QUAN Reg No/Reg Date SGL5099L / 15/04/2016 Date In/Mileage 05/03/2018/ 52905 Chassis/Package KNAFZ411MG5580236 /KC17 Engine No G4FGFH609767 Make/Model KIA/FORTE K3 1.6 A SX ADQ Colour/Trim ABP / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00080	Cash	04/10/2018/ 14:14	TLC	884 / Lauro Songcuan	23934	81377700

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M SUNDRY SUPPLY C&C LOGO				30.00
A 90000001 CHECK WIRING & CHASSIS ELECTRICAL SYSTEM				20.00
A 90000001 CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE				200.00
M SUNDRY SUNDRY				20.00
S SPECIALISTJOB REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, BOOT LID, REPAIR REAR END PANEL AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				1100.00
S SPECIALISTJOB SPRAY PAINT ON REAR BUMPER, BOOT LID, REAR END PANEL AND ALL OTHER AFFECTED AREAS TO THE SAME				1260.00
S SPECIALISTJOB REMOVE & INSTALL PARKING SENSOR TO FACILITATE REPAIR				60.00
X COVER-RR BUMPER	1.00	791.00	00.00	791.00
X COVER-RR BUMPER,UPR	1.00	245.00	00.00	245.00
X STAY-RR BUMPER RH	1.00	75.00	00.00	75.00
X BEAM-RR BUMPER	1.00	365.00	00.00	365.00
X PANEL ASSY-TRUNK LID	1.00	1297.00	00.00	1297.00
X LOGO ASSY-KIA SUB	1.00	37.00	00.00	37.00
X FORTE EMBLEM	1.00	40.00	00.00	40.00
Z TEXT TP CLAIM ERGO DOA : 25.02.18 SURVEYOR: TAUFIKH LKK				
<i>"Guarantee your warranty, maintain with Cycle &amp; Carriage."</i>				

Parts	2,850.00		Nett	5,540.00
Labour	220.00	7% GST on	5540.00	387.80
Standard Menu	0.00			
Specialist Job	2,420.00		<b>Total Payable</b>	<b>5,927.80</b>
Diagnostics Job	0.00		Paid	0.00
Sundry/others	50.00		<b>Total Due</b>	<b>5,927.80</b>
Total(w/o GST)	5,540.00			

Payment should be made strictly by cash, NETS or credit cards. Thank you.  
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

# INVOICE

## AUTO FINESSE SINGAPORE

Designed, Developed & Trusted by Professional Detailers

DATE: 7/4/2018

INVOICE #: AF180289

BILL TO

Lang Quan

(9) 880-5181

Car Number Plate : SGL5099L

PAYMENT TERMS

Car Make and Model : Kia K3

Due on receipt

DESCRIPTION

AMOUNT

Auto Finesse Pro Seal

\$1,200.00

Paint Protection Coating application on whole car with paint correction.

**TOTAL NET PAYMENT**

\$1,200.00

Make all cheques payable to: AUTO AESTHETICS PTE LTD

Thank you for your

business!

No 1 Commonwealth Lane, One Commonwealth, #01-16, Singapore 149546 Phone:

60078520 (Ken), Email: ken@autofinesse.com.sg



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### TAX INVOICE

Our Ref No: GR-18-029785  
Date of Request: 26/02/2018

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd  
241 Alexandra Road  
Singapore 159931

Dear Sir/Madam,

Enquiry Date 26/02/2018  
Enquiry By Coco Lu Ting  
TP Vehicle No. GBH8822B  
Accident Date 25/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

GIRO  Cash  Cheque



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 27/09/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	GBH 8822B (Insd Veh)	Your Ref. No. : DSMCV1800371
	SGL 5099L (TP Veh)	Our Ref. No. : CS/EGI18003975/T1da3q2-1
Date of Accident	25/2/2018	

Liability	100%	
Final Repair Cost	: \$ 5,927.80	
Loss of Use	: \$ 480.00	8 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	6,409.80	
Final Settlement Sum	: \$ 6,409.80	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	CYCLE & CARRIAGE KIA PTE LTD	: \$ 6,409.80
		: \$

JOANNE LEE  
LKK Auto Consultants Pte Ltd



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EGI18003975/T1vd3n2

5 TEMASEK BOULEVARD  
#04-01 SUNTEC TOWER FIVE  
SINGAPORE 038985

Date : 17-08-2018



Code : EGI

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBH 8822B	Veh. Inspected	SGL 5099L
Policy No.		Coverage (\$)	0.00
Claim No.	DSMCV1800371/SE/pl	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	01/03/2018

### 2. Vehicle Particulars & Condition

Make & Model	KIA FORTE	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KNAFZ411MG5580236	Colour	BLACK
Odometer	42460	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/45 R17	ROADSTONE	6 mm
L/H Front Tyre	215/45 R17	ROADSTONE	6 mm
R/H Rear Tyre	215/45 R17	ROADSTONE	6 mm
L/H Rear Tyre	215/45 R17	ROADSTONE	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  
DAMAGES SEE DETAILS.

### 5. General Information

Accident Date	25/02/2018	Inspection Date	05/03/2018
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **6 Working Days**



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGL 5099L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	SUNDRY (SN)	NECESSARY	20.00	20.00
1	COVER-RR BUMPER (SN)	DEFORMED	791.00	791.00
1	COVER-RR BUMPER,UPR (SN)	DEFORMED	245.00	245.00
1	WIRING HARNESS-BWS EXT (SN)	NOT NECESSARY	173.00	-
4	ULTRASONIC SENSOR ASSY-FBWS (SN)	NOT NECESSARY	688.00	-
1	BRACKET-RR BEAM LWR MTG (SN)	NOT NECESSARY	5.00	-
1	BRACKET-RR RAIL UPR MTG,RH (SN)	NOT NECESSARY	4.00	-
1	STAY-RR BUMPER RH (SN)	NECESSARY	75.00	75.00
1	STAY-RR BUMPER LH (SN)	NOT NECESSARY	75.00	-
1	BEAM-RR BUMPER (SN)	CRACKED	365.00	365.00
1	PANEL ASSY-TRUNK LID (SN)	BENT	1,297.00	1,297.00
1	HINGE ASSY-TRUNK LID,RH (SN)	TO REPAIR SEE LABOUR	68.00	-
1	HINGE ASSY-TRUNK LID,LH (SN)	TO REPAIR SEE LABOUR	68.00	-
1	LOGO ASSY-KIA SUB (SN)	NECESSARY	37.00	37.00
1	FORTE EMBLEM (SN)	NECESSARY	40.00	40.00
1	TRIM-TRANSVERSE RR (SN)	NOT NECESSARY	58.00	-
1	LAMP ASSY-REAR COMB INSIDE,RH (SN)	NOT NECESSARY	710.00	-
1	LAMP ASSY-REAR COMB INSIDE,LH (SN)	NOT NECESSARY	710.00	-
1	LAMP ASSY-REAR COMBINATION,RH (SN)	NOT NECESSARY	788.00	-
1	LAMP ASSY-REAR COMBINATION,LH (SN)	NOT NECESSARY	788.00	-
1	LAMP ASSY-LICENSE PLATE,RH (SN)	NOT NECESSARY	18.00	-
1	LAMP ASSY-LICENSE PLATE,LH (SN)	NOT NECESSARY	18.00	-
1	MUFFLER ASSY-REAR (SN)	NOT NECESSARY	729.00	-
1	REAR NUMBER PLATE WITH FRAME (SN)	NOT NECESSARY	50.00	-
1	PARKING SENSOR (SN)	NOT NECESSARY	220.00	-
1	C&C LOGO (SN)	NECESSARY	30.00	30.00
			<b>8,070.00</b>	<b>2,900.00</b>

Report Ref No. CS/EG18003975/T1vd3n2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TO RENEW REAR BUMPER,BOOTLID,REPAIR REAR END PANEL.INCLUSIVE OF THE REPAIR OF HINGE ASSY-TRUNK LID,RH AND HINGE ASSY-TRUNK LID,LH.		2,200.00	1,100.00
	TO SPRAY PAINT FOR REAR BUMPER,BOOTLID,REAR END PANEL.		1,680.00	1,260.00
	TO CHECK WIRING & ELECTRICAL SYSTEM.		20.00	20.00
	TO CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM.		200.00	200.00
	RENEW REAR EXHAUST SYSTEM.	NOT NECESSARY	250.00	-
	TO REMOVE & INSTALL PARKING SENSOR.		100.00	60.00
			<b>4,450.00</b>	<b>2,840.00</b>
	<b>GRAND TOTAL</b>		<b>12,520.00</b>	<b>5,540.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>5,540.00</b>

Report Ref No. CS/EG18003975/T1vd3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.