

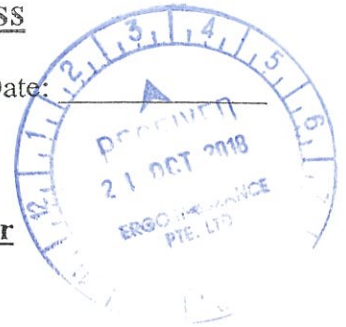
PC18/876

LICK

Letter Of Claim For Uninsured LossInsurance Company: ERGO

Date:

Address: _____

Attention: Claims Department – Motor Claims Manager

Dear Sir/Madam,

Subject: Accident involving vehicle number SKN6SJ & SSY8311A
 at Singapore Trade M'sia Custom on 24.7.2018.

I am the owner of Vehicle Number SKN6SJ which was involved with the accident as mentioned above.

As the accident was solely caused by your insured vehicle, bearing registration number SSY8311A, I hereby submit my claim against your company for the uninsured loss which are as follows:

Excess payment for OD claim	\$	_____
Loss of usage (S\$/day) for <u>2</u> days <u>x \$80</u>	\$	<u>160.00</u>
Car rental as per invoice attached	\$	_____
Search fee	\$	<u>2.00</u>
Others <u>Cost of Repair</u>	\$	<u>2397.61</u>
Total claim amount	\$	<u>2559.61</u>

Enclosed please find copies of GIA report, invoices and certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof, or alternatively let me have the full and final settlement for all uninsured loss which amounted to \$ 2559.61, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Tay Lee May".

(Owner of motor vehicle)

Name: Tay Lee MayAddress: 7 Ed. Kap AvenueTelephone: 96348863

S(5)5491

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-064546

Date of Request: 28/04/2018

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 28/04/2018
Enquiry By Eric Koh Yong Lang
TP Vehicle No. SJY8311A
Accident Date 24/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622

SERVICE CENTRES

913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92

17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : ERGO INSURANCE PTE LTD
ADDRESS : 5 TEMASEK BOULEVARD
TELEPHONE : #04-01 SUNTEC TOWER FIVE S(038985)
MODEL : 68299199
ENGINE NO : JDRNRRT32EWAF---A
CHASSIS NO : MR20225758C
VEHICLE NO : JN1JANT32Z0010838
SKN65J

INVOICE NO : W12140004
INVOICE DATE : 17-SEP-2018
TERMS : CREDIT
DATE REC'D : 31-MAY-2018
SA/SE : LAW
JOB NO : BG1035966
MILEAGE : 002515
YOUR REFERENCE : INS/IC/LAW/0153/201

ITEMS	JOB DESCRIPTION	AMOUNT
1	REMARKS AIG CLAIM AGAINST ERGO INSURANCE DOA:24.04.2018	
2	TOC:DIRECT SETTLEMENT OUR REF:INS/IC/LAW/0153/2018	
3	SATISFACTION NOTE ATTACHED T/P VEHICLE NO:SJY8311A	
4	OIC:PEI LI (ERGO)AUTHORISE ON 21.05.2018 @ 0907HRS SURVEY BY:RASUL (LKK) ON 30.05.2018 @ 1100HRS	
5	RECOMMEND 3 DAYS REPAIR	
6	OWNER CLAIM LOSS OF USE	
7	REPAIR FROM 05.06.2018-07.06.2018	
Insurance Co : ERGO INSURANCE PTE LTD Policy No.....: TP-SJY8311A Claim Type ..: DIRECT SETTLEMENT / THIRD PARTY CLAIM DOA.....: 24-APR-2018 Our Ref.....: INS/IC/LAW/0153/2018 Surveyor.....: M/S LKK ENGINEERING & MANAGEMENT SERVICES		
	LABOUR	1565.00
	PARTS	675.76
	SUBTOTAL	2240.76
	TOTAL	2240.76
	GST(7%)	156.85
	AMOUNT DUE	2397.61

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
DOLLARS: TWO THOUSAND THREE HUNDRED NINETY SEVEN AND CENTS SIXTY ONE ONLY.

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER



www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

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YOUR REFERENCE : 002515
INS/IC/LAW/0153/201

ITEMS	JOB DESCRIPTION	AMOUNT
	LABOUR	
1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00
2	SUPPLY & INSTALL REVERSE SENSOR	110.00
3	REPAIR END PANEL AND RENEW REAR BUMPER	585.00
4	S/PAINT REAR BUMPER(2 TONE),BUMPER SPOILER AND END PANEL	750.00
	SUBTOTAL	1565.00
	PARTS	
1	GROMMET BUMPER \$1.80 EA X 02 Qty:2 @ \$1.80 each (Special Nett Item)	3.60
2	CLIP BUMPER \$1.20 EA X 02 Qty:2 @ \$1.20 each (Disc:20.00% After Disc:\$1.92each)	1.92
3	FACE-RR BUMPER Qty:1 @ \$623.80 each (Disc:20.00% After Disc:\$499.04each)	499.04
4	S MLDG RR BMPR SPOILER Qty:1 @ \$153.10 each (Disc:20.00% After Disc:\$122.48each)	122.48
5	BRACKET-BUMPER RH Qty:1 @ \$35.90 each (Disc:20.00% After Disc:\$28.72each)	28.72
6	SUNDRIES Qty:1 @ \$20.00 each (Special Nett Item)	20.00
	SUBTOTAL	675.76

DOLLARS:

WORKSHOP MANAGER

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CUSTOMER

SATISFACTORY NOTE

TAN CHONG MOTOR SALES PTE LTD (TCMS)

AUTOLUTION INDUSTRIAL PTE LTD (AIPL)

TC AUTOCLINIC PTE LTD (TCAC)

DATE:

OWNER NAME:

NRIC NO.:

ADDRESS:

VEHICLE MODEL:

REGN. NO.:

CHASSIS NO.:

DATE OF ACCIDENT:

DATE RECEIVED:

DATE COMPLETED:

We / I hereby confirmed that the accident repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd and that all necessary repairs as resulted of the accident of the above vehicle have been completed to our / my satisfaction and that We / I have no futher claim whatsoever against the above Company in repect thereof. Terms and Conditions as stipulated in the overleaf applies.

We / I have taken delivery of my car after all necessary repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd on*

Note: In the event of an Own Damage Claim, your Insurance Company may under policy terms & conditions, or as standard Industrial Practice, increase the loading on your premium during Insurance Policy renewal. Your NCD [Non Claim Discount] may also be affected, subject to business policy of respective Insurance Company.

FOOTNOTE:

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF OF OWNER THROUGH TCMS'S LEGAL AID

OWNER WILL MAKE CLAIM AGAINST THIRD PARTY INSURANCE COMPANY

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF OF OWNER UNINSURED LOSS. (EXCESS PAYMENT & LOSS OF USAGE)

DEPOSIT PAID BY OWNER

DOCUMENTS RETURNED TO OWNER

INSURANCE CO. COPY

* Delete When Necessary

Third Party Direct Settlement
Letter of Authority

1. Accident involving vehicle number SKN65J & STY8311A at Singapore towards the Sea Customs on 24.4.2018.
2. I, Tay Lee Meng NRIC S1038931C, owner of motor vehicle no. SKN65J hereby authorize my repair workshop, namely **TAN CHONG MOTOR SALES PTE LTD** to act for me with respect to the following:
 - a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - b) To resolving my claim as they deem fit, including settling the matter on basis of my contributing negligence if any.
 - c) To receive payment for settlement of my claim and all payment be made payable to the workshop for cost of repairs and other uninsured losses.
 - d) To sign discharge voucher on my behalf.
3. I understand that the claim for loss of use of my vehicle will be based on the number of days estimated by the surveyor in his report to be required for repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for the extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
4. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insures of the other vehicle is concerned.
5. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment:
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Dated this _____ (Day) of _____ (Month) _____ (Year)

Claimant Particulars

Name: Tay Lee Meng
Address: 7 Tai Tay Avenue
Tel No.: _____
Signature: _____

S(835471)

Authorized Workshop

Workshop: BUKIT TIMAH
Claim Officer: LAWRENCE TEO

Signature & Co. Stamp: _____

TAN CHONG MOTOR SALES PTE LTD
913 BUKIT TIMAH ROAD
SINGAPORE 589623
TEL : 6486 7711 FAX : 6486 7472

Email : lawrenceteo@tanchong.com