220022002 ASS, REC. 155		EE CS/(111	900 5404/ E	+d3010, posial line	tmetion:	
· Surveyor :	Steve	ASSIGN	MENT (Office)		
Freen (Person	honey Bunger	of of	CTI	Date/	Cinc. 26/3/19/8/10	090n
Estimated Co			Bill to:			
OD (FI) W	S/TP RES/OD RES	EVA/INV/M	V7CS			
To Inspect V	chiele No;	SLGS		Insured:	SIR 3441C	
at Workshop	m/s	Perform	nance.	Tel:	SJR 3441C 63190174	
of	3	03 Alexano	dra Road			
Policy No:			Claim No:			
Sum Insured:			Excess:			
Make of Veh (Client's Recor				D.O.A	23/03/2019	
CA / REV	/ REP. / REV 24 HR	S		11.0	D. Endorsement:	•
Date/Time: 1	2.21pmo28/3/19	_ Person Contact	arolina Carolina	Vehicle	INTOUT	
Date/Time	Action/Instruction C	-) Estim	ate			•
	SLG 51405 -1			D.0	A-25/8/2018	
	SJR 3441 C -	The same of the sa				
		**********				-

Swaller Steve	REF: CTI			•
- Commy	A	SSIGNMENT	2/12	111
	Date: 715/19	Veh No SL G 5 1405	Yr Regn: 3/10	
From Estimated Cost:	Date 1	Type M.Carl M.Cycle / Bus / Van / L	.orry / Taxi / Prime Mover	1
OD (P) WS / TP RES / OD RE	S/EVA/INV/MV SOL	Truck / Trailer or		100
To Inspect Vehicle No:	SIR 21/11/ 5/4	9 Make: BMW 3181	G.C	1499
16 Inspect venicle No.	Performance	Colour White	A/C: Insured / Sto	I/NI/NA
at Workshop m/s of 30	SJR 34416 S14. Performance 3 Alexandru Roa	Sp.Reading 58936	T/Radio: Insured / St	d / NI / NA
Insured:		Eng/No:	-t20/Q	
Policy No. •		C/No: WBA 8E 37050K		
Claims No.		Gen. Cond Good / Fair / Poor / Bur		
Sum Insured:	Excess:	Steering: (norder) / Jammed / Leake		
(Client's Record)		Brake: Inorder / Jammed / Leake		
Make of Veh:	Gary	Modi: Nil / \$Rm / STD A/Rim		
	J (Tyre Size: F: 275	5/55 RIG	
(Policy Condition)		R:	· 4	
Remark: The veh had commer	nced its N/S C	D/S BS / DUN / EXNOVA / GY / FS / LIZ	A / MIC / OHTSU / PIR / S	UMI /
repair at the time of		TOYO / YOKO or Co	ntinco1=1	
Bal. or Market Value:	XXX	Front	Rear	
IDAC Accident Rport:	Consistent? : Yes or No	R/Bal. 7 mm	R/Bal. 7	mm
GIA / PR Seen:	Consistent? : Yes or No	L/Bal. 7 mm	L/Bal. 7	mm
	days Res.: Yes or No	D.O.A. 28/3//9	D.O.I. 7/5/	19
Lott 1 span at	% 3 Val.: Yes or No	Survey held at	have	
CA / REV / REP. / 24	HRS (Up)	Des. of Damages : Frt Rear / O	S N/S U/C Roofto	p or
	Vernois. IIV	OUT The U/C / Chassis frame / B	ody Structure, affected du	ue to collision.
	Contacted:	The O/C / Chassis frame / D	ou, our and a second	
Date / Time Action / Inst	n v			
	mp \$ 330630, 3 PM	in hys (Red: 2492.15	42%)	
Santit 1 Same				•
	RE	CEIVED 2 0 JUN 2019		
	¥-			
Date/Time, File Pass to?	: Preli. Report	Days Of Repair: 3		
1) Solb Typist E	: Final Report	Resurvey No. of Trip:	Survey Fee:	210
and the state of t	Ado	Fee: Site Insp (\$)S+RSSI	
2)		: Interview (\$) Pholos	
Papart Format	To "	: Tech. Invs (\$) Others	١,
Report Format : Lump Sum / I.B.I: (\$ 3)	20/20	: Weekend (\$)	
Lump Sum 7 LDA. (# 5	200.00		TOTAL	210

Nivitha (LKK Auto)

From:

Chong Boon Sen <booksen.chong@sg.cntaiping.com>

Sent:

Tuesday, 26 March 2019 10:09 AM

To:

PBSP

Cc:

assignments

Subject:

FW: REQUEST FOR DIRECT SETTLEMENT - SLG5140S & SJR3441C ON 23/03/2019

Attachments:

SKM_558e19032608590.pdf; SLG5140S(MARCH).pdf

Regards.

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID: 63896171 Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

Disclaimer:

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From: Chong Boon Sen

Sent: Tuesday, 26 March, 2019 10:09 AM To: 'PBSP' <pml-pbsp@simedarby.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLG5140S & SJR3441C ON 23/03/2019

Without Prejudice

Dear Sir,

We appoint LKK,

Dear LKK,

Pls pri.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Tuesday, 26 March, 2019 10:05 AM

To: Chong Boon Sen < boonsen.chong@sg.cntaiping.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLG5140S & SJR3441C ON 23/03/2019

Dear Boon Sen

We are agreeable to use a common surveyor from LKK Auto as the SJE.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Sent: Tuesday, 26 March 2019 10:02:43 AM

To: PBSP

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLG5140S & SJR3441C ON 23/03/2019

Without Prejudice

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING	
Kelvin Ang	
SEE CHEW SENG	
MOHD FADHILAH BIN	
OSMAN	
XING QUO QIANG	
KENNETH KONG	
SIMON HO	
CHUA WEIJIE	
MARCUS CHUA	
HENRY NG	

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Regards,

Chong Boon Sen

Claims Executive Claims Chinà Taiping Insurance (Singapore) Pte. Ltd.

3-Anson Road #16-00 Springleaf Tower Singapore 079909 Co. Règ. No. 200208384E

DID: 63896171 Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Claims Dept of CTI

Sent: Tuesday, 26 March, 2019 9:09 AM

To: Ong Chin Kiat < chinkiat.ong@sg.cntaiping.com >; Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SLG5140S & SJR3441C ON 23/03/2019

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Tuesday, 26 March 2019 9:03 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: REQUEST FOR DIRECT SETTLEMENT - SLG5140S & SJR3441C ON 23/03/2019

Dear Sirs.

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

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•	_	
This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com	_	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

By the lodgement of this report to the insurers, you hereby consaforesaid.	ent to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	25/03/2019 18:03
Date Of Accident	23/03/2019 21:30
Exact Location Of Accident	347 BALESTIER ROAD S(329777)
Country/State of Loss	SINGAPORE
April 1 and 5 and the late of D	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SLG5140S
Insured/Policyholder	
Name Of Registered Owner	NG LAY KIAN
NRIC No	S1628565Z
Email Address	NGLKSHARON@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-97999557
Alternative Phone No	OTHERS-97999557
Vehicle Particulars	
Manufacturer	BMW
Model	3181
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	NO

If No. Please state action to be taken

THIRD PARTY

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company

AXA INSURANCE PTE LTD

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

VPA/P1845719

Cover Note Number

Driver

Name of Driver

JASMIN TOH JIA MIN

NRIC No S8928120B Date Of Birth 18/08/1989 INDOOR Occupation

Date Of Driving Pass

02/05/2008

Driving Experience

10 YEARS AND 10 MONTHS

Gender

FEMALE

Mobile Number

(LOCAL) +65-98784667

Fax Number

Contact Number

EMail Address JASMINTOH@GMAIL.COM Address

BLK 550 CHOA CHU KANG ST 52 #06-63

Postcode

680550

Was driver an employee of the Insured's Company

If No, Relationship of the Driver with the Insured

CHILDREN

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLIDED INTO PARKED VEHICLE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

2

involved in the accident

NO

Was any body injured in the Accident? Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance. Number of Passengers (Including Driver)

0

Details of Police Action

Was the accident reported to the police?

NO

If Yes.Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SJR3441C

Vehicle Make/Model/Colour

MITSUBISHI RED

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

RALPH CHRISTIAN LIWAG MANGON

NRIC/Passport Number

G6113168Q

Contact Number

Address

BLK 81 YISHUN ST 81 #01-04 ORCHID PARK CONDOMINIUM

Postcode

768445

Insurance Company Name

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage

REAR

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 25 3

Driver's Signature

(If driver is not the policyholder)

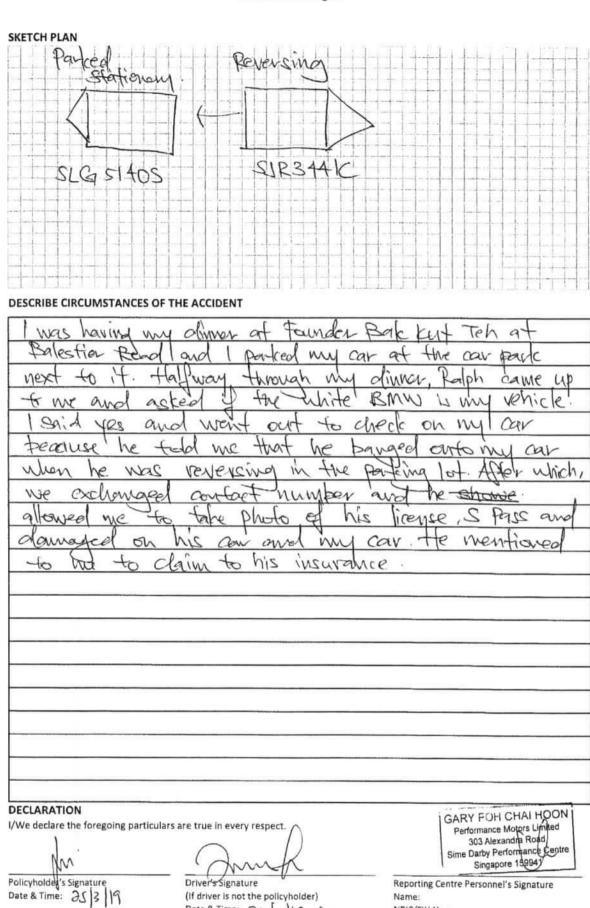
Reporting Centre Personnel's Signature

GARY POH CHAI HOON Performance Motors Life 303 Alexandia Ros Derby Performance Singapore 15994

Name:

NRIC/FIN No .:

Sketch Plan Pg. 2



(If driver is not the policyholder)

COLUMN CALLS SPECIAL TAX AND ADDRESS.

Date & Time: 25[3]19 6pm

Page 4 of 17

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	8565Z
Vehicle Details	03032
/ehicle No.:	SLG5140S
ehicle to be Exported:	No
ntended Deregistration Date:	07 May 2019
/ehicle Make:	B.M.W.
ehicle Model:	318I SEDAN LED
rimary Colour:	White
Nanufacturing Year:	2016
ingine No.:	F4271452B38B15A
hassis No.:	WBA8E32050K783269
1aximum Power Output:	100.0 kW (134 bhp)
pen Market Value:	\$27,352.00
riginal Registration Date:	03 Oct 2016
irst Registration Date:	03 Oct 2016
ransfer Count:	0
ctual ARF Paid: ntended PARF Rebate Details	\$25,293.00
ARF Eligibility:	Yes
ARF Eligibility Expiry Date:	02 Oct 2026
ARF Rebate Amount: stended COE Rebate Details	\$18,969.00
OE Expiry Date:	02 Oct 2026
OE Category:	B - Car above 1600cc or 97kW (130bhp)
OE Period(Years):	10
QP Paid:	\$55,501.00
OE Rebate Amount:	\$41,085.00
otal Rebate Amount:	\$60,054.00

The information contained herein is correct as at 07 May 2019

OK

Estimate No.

ON / SBY

pesuoutny

EXCRES SS

Claim No.

ubis

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road Sime Darby Performance Centre Singapore 159941 Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Fax. 64747770

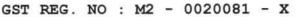
: b1

50592

280, Kampong Arang Road East Coast Centre Singapore 438180 Tel. 63190888 (AfterSales) Fax. 63449773

315, Alexandra Road Sime Darby Business Centre Singapore 159944 Tel. 63190528 (AfterSal (AfterSales)

63190528 63190533/530 64796601 64796624



2 6 MAR 2019

Page No. : 1 of 5

ESTIMATE

Date Estimated : 25/03/2019 Prepared By : Gary Poh Chai Hoon 40000 - ESTIMATE REPAIR FOR -- ACCOUNT -Ng Lay Kian Cash Sales - Service 550 Choa Chu Kang Street 52 Singapore #06-63 Singapoere 680550 REGN. NO. CHASSIS NO. REGN. DATE MODEL MILEAGE SLG5140S K783269 03/10/2016 318iA/4Dr 0 VALUE DESCRIPTION To replace rear bumper and attachment include knocking 850 1,700.00 cause by the accident. 1,034.00 Painting rear bumper To check electrical wiring systems and lightings at the 177.00 rear section for proper function. 80.00 Sundries. Total Labour 1: 2,991.00 X N/II DESCRIPTION PRIC VALUE RR BUMPER BOTTOM REINFORCEMENT 69.80 69.80 REAR BUMPER CENTRE GUIDE 32.90 32.90 REAR BUMPER CENTRE GUIDE 32.90 32.90 MAI REAR BUMPER CARRIER (ECE) 467.95 467.95 REAR BUMPER LH SIDE GUIDE 58.50 58.50 REAR BUMPER RH SIDE GUIDE 58.50 58.50 REAR BUMPER PANEL PRIMED (BASIS) / 1,172.30 1,172.30 36.80 REAR LH REFLECTOR 36.80 DECOUPLING RING PDC TORQUE CONVERTE 5.05 20.20 PDC SENSOR MINERALWEISS (A96) 737.60 368.80 Total Parts 2,687.45 Surveyor's E-mail PML Yes / No RESURVEY PARTS PHOTO BY SURVEYOR Yes / No emil Authorised Date

gruveyor's Tel

9miT &etsQ

Surveyor's Name



A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road Sime Darby Performance Centre Singapore 159941

Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Fax. 64747770

280, Kampong Arang Road East Coast Centre Singapore 438180

Tel. 63190888 (AfterSales) Fax. 63449773

315, Alexandra Road Sime Darby Business Centre Singapore 159944 Tel. 63190528 (AfterSales) 63190533/530 (Motorrad) Fax. 64796601 (AfterSales) 64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. Date Estimated

BMW Dealer

: b1 50592

: 25/03/2019

Prepared By

: Gary Poh Chai Hoon

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SLG5140S

K783269

03/10/2016

318iA/4Dr

0

Page No. : 2 of 5

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

S7.98.45

Labour 1 2,991.00 Parts 2,687.45 0.00 Labour 2 0.00 Excess 397.49 Total GST @ 7% Grand Total : 6,075.94

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

^{**} PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **



A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road Sime Darby Performance Centre Singapore 159941

Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Fax. 64747770

280, Kampong Arang Road East Coast Centre Singapore 438180

Tel. 63190888 (AfterSales) Fax. 63449773

315, Alexandra Road Sime Darby Business Centre Singapore 159944 Tel 63190528 (AfterSal 63190533/530 (Motorrac

(AfterSales) (Motorrad) (AfterSales) (Motorrad) Fax. 64796601 64796624



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 50592

Date Estimated : 25/03/2019

Prepared By : Gary Poh Chai Hoon

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SLG5140S

K783269

03/10/2016

318iA/4Dr

0

Page No. : 3 of 5

Terms & Conditions of Service

- 1. All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs
- 2. The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed \$\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- 3. Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises, PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- 5. The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- 7. Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- 9. The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- 10. If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- 11. If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- 12. PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver
- 13. These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- 14. If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road Sime Darby Performance Centre Singapore 159941

Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Fax. 64747770

280, Kampong Arang Road East Coast Centre Singapore 438180

Tel. 63190888 (AfterSales) Fax. 63449773

315, Alexandra Road Sime Darby Business Centre Singapore 159944 Tel. 63190528 (AfterSale 63190533/530 (Motorrad)

(AfterSales) (AfterSales) (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. Date Estimated : b1 50592

: 25/03/2019

Prepared By

: Gary Poh Chai Hoon

CHASSIS NO. REGN. DATE

MODEL

MILEAGE

REGN. NO. SLG5140S

K783269

03/10/2016

318iA/4Dr

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Page No. : 4 of 5

- 15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
- 16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
- 17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
 - 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
 - (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
 - 17.2 The Vendor shall also disclose the Customer's personal data:
 - (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
 - 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
 - If the Vendor amends any provision in this clause17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
 - The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
 - The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's 17.6 personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or.
 - (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



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303, Alexandra Road Sime Darby Performance Centre Singapore 159941

Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Fax. 64747770

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315, Alexandra Road Sime Darby Business Centre Singapore 159944 Tel. 63190528 (AfterSales) 63190533/530 (Motorrad) Fax. 64796601 (AfterSales) 64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

Prepared By

: b1

50592

Page No. : 5 of 5

Date Estimated

: 25/03/2019

: Gary Poh Chai Hoon

MILEAGE

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

SLG5140S

K783269

03/10/2016

318iA/4Dr

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- The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall: 17.8
 - (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with

The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.

- The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
 - (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer, and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer Performance Motors Limited

Address:

Sime Darby Performance Centre 303 Alexandra Road Singapore 159941

Email address:

dataprotection@pml.com.sg

A member of the Sime Darby Group Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



FINAL REPORT

Page No.:

Estimate No. : b1 50592

Date Estimated : 25/03/2019

Prepared By : Gary Poh Chai Hoon

REPAIR FOR -

- ACCOUNT -135

Ng Lay Kian

China Taiping Insurance (S) Pte Ltd

550 Choa Chu Kang Street 52

3 Anson Road

#06-63

#16-00 Springleaf Tower

Singapore 079909

Singapoere 680550

REGN. NO.

CHASSIS NO.

REGN. DATE MODEL

MILEAGE

SLG5140S

K783269

03/10/2016 318iA/4Dr

SLG51408	K/83269	03/10/2016	3181A/4DF	0	
DESCRIPTION			ORIGINAL PRICE	DISC. %	NETT
	bumper and attachmed by the accident	nents include knocking	850.00		850.00
To spray paint r	rear bumper		934.00		934.00 /
	rical wiring systems a proper function	nd lightings at the	150.00		150.00 /
Sundries			80.00		80.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
REAR BUMPER PANEL PRIMED (BASIS)	1,172.30	1.00		1,172.30
# SET MOUNTING PDC/PMA SENSOR REAR *	66.95	1.00		66.95
# (DG/SL) ADHESIVE SET K6 *	53.05	1.00		53.05

SUPPLEMENTARY ITEMS

Total Labour:	2,014.00 /
Total Parts:	1,292.30 /
Total Labour & Parts :	3,306.30 /
Deduction for Excess:	0.00
Total Repair Costs less Excess:	3,306.30
GST @7%:	231.44
Grand Total :	3,537.74

A member of the Sirne Darby Group Co. Reg. No. 197401559W. GST Reg. No. M2-0020081-X



SUPPLEMENTARY

Estimate No. :

b1 50592

Page No. :

Date Estimated :

25/03/2019

Prepared By :

Gary Poh Chai Hoon

REPAIR FOR -

- ACCOUNT -

135 China Taiping Insurance (S) Pte Ltd

Ng Lay Kian

550 Choa Chu Kang Street 52

3 Anson Road

#06-63

#16-00 Springleaf Tower

Singapore 079909

Singapoere 680550

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SLG5140S

K783269

03/10/2016

318iA/4Dr

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DESCRIPTION

DESCRIPTION

(DG/SL) ADHESIVE SET K6 *

ORIGINAL PRICE

DISC. %

NETT

SET MOUNTING PDC/PMA SENSOR REAR * / ///

1110

66.95 1.00

QTY

1.00

DISC. % NETT

Total Labour: Total Parts:

53.05

UNIT PRICE

0.00 120.00

66.95

53.05

Total Labour & Parts:

120.00

Final Report SLG5140S, Page 1

Finalised by: Caroline DID: 63190174 Fax: 64794601

...CLAIM SUBFOLDER...(Pending for Survey Report)

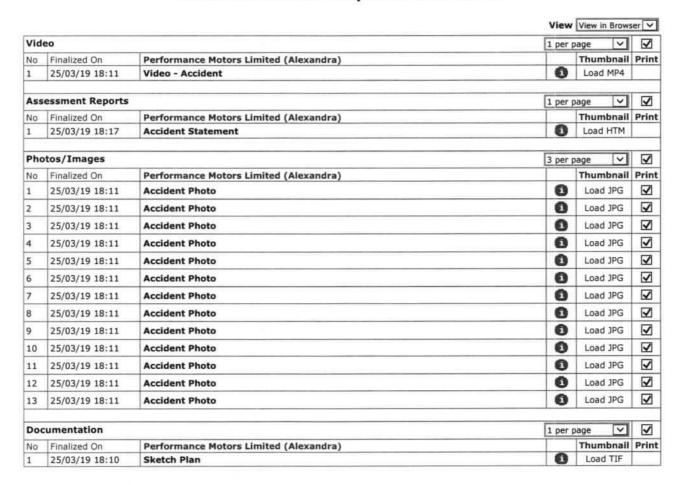
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CLAIM SU	BFOLDER DE	TAILS			[Created	by insurer]		
Insured:	-, Co. Re	g. No.: -						
Main Claimant:	NG LAY K	IAN, ID: S1628	3565Z					
Vehicle Reg No.:	SLG514	0S		Date of	[29 Month	19 21:00 - :59 ns and 20 Days From L	TA Reg Date (Man Yr)]	
Claim Type	: TP / SNN	119D201337C0)2	Policy/C Note No		0697218000		
Vehicle Reg No. (Insured):	SJR34410			Policy N (Claima		VPA/P1845719		
				Excess:	S\$0.00			
Repairer:		nce Motors Limi /63190174	ted (Alexandra) 30	3 Alexandra Road, S	Sime Darby Perfo	rmance Centre, 15994	1 Alexandra - Tel:	
Handling Insurer:	China Tai	ping Insurance	(Singapore) Pte. Lt	td. (HQ) - Tel: 6389	6111 [Handle	ed by Chong Boon Se	n]	
Claimant's Insurer:	Pedisonal Street Control	Control of the Contro	IQ) - Tel: 6338 7288					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62!	56-3561 [Handled	by CHEN TSUE	YEE] [Final Rpt	due 22/05/2019]	
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Claim Documents

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Linked Accident Report Documents



Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print

There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI19005404/ETD3E2

Date:

02/07/2019

REFERENCE

Handling Insurer:

China Taiping Insurance

(Singapore) Pte. Ltd.

Policy No:

DMPCSN30697218000

Claimant Vehicle

E SLG5140S

Insured Vehicle No :

SJR3441C

Date of Loss:

No:

23/03/2019

Nature of Claim: TP

Claim No:

SNM19D201337C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLG5140S

Make & Model:

BMW 318, 2.0 CIA Coupe (A) 03/10/2016 (Man. Year: 2016)

Engine No:

F4271452B38B15A

Reg. Date:

03/10/201

Chassis No: Odometer: WBA8E32050K783269 58936 km

Colour: Engine Capacity:

1499 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

E III

Yes Engine Modification:

No Pre-accident Condition:

163

CONDITION OF TYRES

Front Tyre Size:

225/55 R16

Rear Tyre Size:

225/55 R16

Front Left Side:

Continental 7 mm

Rear Left Side:

Continental 7 mm

Front Right Side:

Continental 7 mm

Rear Right Side:

Continental 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,887.45	1,372.30	1,515.15	52.47
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,911.00	1,934.00	977.00	33.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,798.45	3,306.30	2,492.15	42.98
+ GST 7.00/7.00% (S\$)	405.89	231.44	174.45	42.98
Nett Amount (S\$)	6,204.34	3,537.74	2,666.60	42.98

INSPECTION

Date of Assignment:

10/05/2019

Date Inspected:

07/05/2019 Inspected At:

Performance Motors Limited (Alexandra)

303 Alexandra Road, Sime Darby

Performance Centre Singapore 159941

Estimated Period of Repair:

3.0 days

Adjuster: CHEN TSUE YEE

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce				
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 02 Jul 2019)			
Parts:	M1-COUPE	BMW 318 2.0 CIA Coupe (A) (Catalogue:Merimen Singapore 1.0)			
Labour:	Repairer's	(Price-denominated Standard List)			
Print Code:	(Unsubmitted, n	o print-code for SLG5140S)			
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page				

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
2	1		*RR BUMPER BOTTOM REINFORCEMENT	Not Necessary	69.80 FS	*-FS
3	1		*REAR BUMPER CENTRE GUIDE	Not Necessary	32.90 FS	*-FS
4	1		*REAR BUMPER CENTRE GUIDE	Not Necessary	32.90 FS	*-FS
5	1		*REAR BUMPER CARRIER (ECE)	Not Necessary	467.95 FS	*-FS
6	1		*REAR BUMPER LH SIDE GUIDE	Not Necessary	58.50 FS	*-FS
7	1		*REAR BUMPER RH SIDE GUIDE	Not Necessary	58.50 FS	*- FS
8	1		*REAR BUMPER PANEL PRIMED (BASIS)	Broken	1,172.30 FS	*1,172.30 FS
9	1		*REAR LH REFLECTOR	Not Necessary	36.80 FS	*-FS
10	4		*DECOUPLING RING PDC TORQUE CONVERTE	Not Necessary	20.20 FS	*-FS
11	2		*PDC SENSOR MINERAL WEISS (A96)	Not Necessary	737.60 FS	*-FS
12	1		*SET MOUNTING PDC / PMA SENSOR REAR	Necessary	66.95 FS	*66.95 FS
13	1		*(DG/SL) ADHESIVE SET K6	Necessary	53.05 FS	*53.05 FS
F=Fra	anchise	part. S=Spc	Nett.	Total Parts (S\$)	2,887.45	1,372.30

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

Particulars	Lab.Type	Repairer's	Amount
ur Items			
TO REPLACE REAR BUMPER AND ATTACHMENT INCLUDE KNOCKING CAUSE BY THE ACCIDENT	New	1,700.00	850.00
PAINTING REAR BUMPER	New	1,034.00	934.00
TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
Gross Labou	r Cost (S\$)	st (S\$) 2,911.00	1,934.00
	IT Items TO REPLACE REAR BUMPER AND ATTACHMENT INCLUDE KNOCKING CAUSE BY THE ACCIDENT PAINTING REAR BUMPER TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	TO REPLACE REAR BUMPER AND ATTACHMENT INCLUDE New KNOCKING CAUSE BY THE ACCIDENT PAINTING REAR BUMPER New TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS New	TO REPLACE REAR BUMPER AND ATTACHMENT INCLUDE New 1,700.00 KNOCKING CAUSE BY THE ACCIDENT PAINTING REAR BUMPER New 1,034.00 TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS New 177.00 AT THE REAR SECTION FOR PROPER FUNCTION

< END OF ESTIMATES >