Khanchna (LKK Auto)

From: Sent: To:	Khanchna (LKK Auto) Thursday, June 4, 2020 10:53 AM Andrew Lim
Cc: Subject:	Admin A; claims-singapore RE: Direct Settlement - Accident Involving GBB9643B (OI : QBE - VC012272) AND GZ4699M (TP : LKK REF - CC6/QBE19005402/Ufb3) on 23.01.2019
Dear Mr. Andrew,	
Sorry for the late reply.	
Please be informed that we are in the midst of submitting our report to your good office.	
We will expedite on this.	
Thank you.	
Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted. Best Regards, Khanchna Case Handler LKK Auto Consultants Pte Ltd DID: 6841 2360 email: Khanchna@lkkauto.com Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)	
From: Andrew Lim [mailto:andrew.lim@qbe.com] Sent: Wednesday, 29 April 2020 3:36 PM To: Poh Kin (LKKAuto) Cc: Admin A; claims-singapore Subject: RE: Direct Settlement - Accident Involving GBB9643B (OI: QBE - VC012272) AND GZ4699M (TP: LKK REF - CC6/QBE19005402/Ufb3) on 23.01.2019	
Dear Poh Kin,	
I am currently handling this claim.	
Can you provide us with an update?	
Thank you.	

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

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Website LinkedIn Twitter



From: Joyce Foo

Sent: Thursday, 30 May 2019 10:52 AM
To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Cc: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBB9643B (OI: QBE - TBA) AND GZ4699M (TP: LKK REF -

CC6/QBE19005402/Ufb3) on 23.01.2019

Our Ref. VC012272

Hi Poh Kin

We refer to the above.

We have yet to receive your report. Please expedite.

Thanks & Best Regards

Joyce Foo

Senior Assistant Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

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From: Shu Pei (LKKAuto) < shupei@lkkauto.com Sent: Wednesday, 27 March 2019 4:44 PM

To: Joyce Foo < joyce.foo@qbe.com>

Cc: Poh Kin (LKKAuto) < pohkin@lkkauto.com">pohkin@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBB9643B (OI: QBE - TBA) AND GZ4699M (TP: LKK REF -

CC6/QBE19005402/Ufb3) on 23.01.2019

WITHOUT PREJUDICE

Dear Joyce,

We refer to the above matter.

We have inspected TP vehicle GZ 4699M at M/s Hock Wah Motor Workshop Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)