

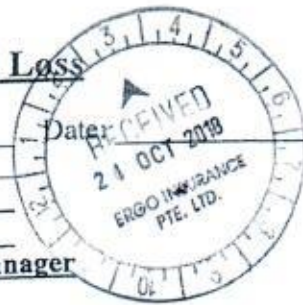
PC18/865

EM 16/10

Lek:

Letter Of Claim For Uninsured Loss

Insurance Company: ERGO
 Address : _____
 Attention : Claims Department – Motor Claims Manager



Dear Sir/Madam,

Subject: Accident involving vehicle number SDA 1766P & SGY 1841T
 at Woodland Road on 28/04/18 (1025h) (u 1025h) *[Signature]*

I am the owner of Vehicle Number SDA 1766T which was involved with the accident as mentioned above.

As the accident was solely caused by your insured vehicle, bearing registration number _____, I hereby submit my claim against your company for the uninsured loss which are as follows:

Excess payment for OD claim	\$	_____
Loss of usage (\$\$/day) for <u>3</u> days x \$50	\$	<u>150.00</u>
Car rental as per invoice attached	\$	_____
Search fee	\$	<u>2.00</u>
Others <u>Cost of Repair</u>	\$	<u>2133.54</u>
Total claim amount	\$	<u>2285.54</u>

Enclosed please find copies of GIA report, invoices and certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof, or alternatively let me have the full and final settlement for all uninsured loss which amounted to \$ 2285.54, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely

(Owner of motor vehicle)

Name : Ching King Cher
 Address : B1K56 Chong Ching King North 6
#16-33 S(689577)
 Telephone : 91257751



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-068930
Date of Request: 07/05/2018

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 07/05/2018
Enquiry By Eric Koh Yong Lang
TP Vehicle No. SGY1841T
Accident Date 28/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5
GST Regn No: 19-9106231-D
Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : ERGO INSURANCE PTE LTD
ADDRESS : 5 TEMASEK BOULEVARD
TELEPHONE : #04-01 SUNTEC TOWER FIVE S(038985)
MODEL : 68299199
ENGINE NO : FRLARBZJ11UEA--A--
CHASSIS NO : HRA2152285A
VEHICLE NO : SJNFEAJ11U1425345
SDA1766P

INVOICE NO : W12140070
INVOICE DATE : 02-OCT-2018
TERMS : CREDIT
DATE REC'D : 14-MAY-2018
SA/SE : LAW
JOB NO : BG1034679
MILEAGE : 071324
YOUR REFERENCE : INS/IC/LAW/0162/20

ITEMS	JOB DESCRIPTION	AMOUNT
9	BRACKET-BUMPER LH Qty:1 @ \$35.90 each (Disc:20.00% After Disc:\$28.72each)	28.72
10	CLIP BUMPER \$7.40 EA X 03 Qty:3 @ \$7.40 each (Disc:20.00% After Disc:\$17.76each)	17.76
11	NUNDRIES Qty:1 @ \$20.00 each (Special Nett Item)	20.00
12	REVERSE SENSOR(J11 & T32) Qty:1 @ \$210.00 each (Special Nett Item)	210.00
	SUBTOTAL	948.96
REMARKS		
1	MSIG CLAIM AGAINST ERGO INSURANCE DOA:28.04.2018	
2	TCO:DIRECT SETTLEMENT OUR REF:INS/IC/LAW/0162/2018	
3	SATISFACTION NOTE ATATCHED T/P VEHICLE NO:SGY1841T	
4	AUTHORISE BY:YEE PEI LI (ERGO) ON 09.05.2018 @ 1129HRS	
5	SUREVEY BY:MARCUS (LKK) ON 14.05.2018 @ 1630HRS	
6	RECOMMEND 3 DAYS REPAIR OWNER CLAIM LOSS OF USE	

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
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TAX INVOICE

GST REG: 19-9106231-D

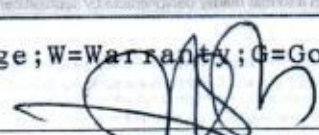
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DATE REC'D : 14-MAY-2018
SA/SE : LAW
JOB NO : BG1034679
MILEAGE : 071324
YOUR REFERENCE : INS/IC/LAW/0162/2018

ITEMS	JOB DESCRIPTION	AMOUNT
7	REPAIR FRM 14.05.2018-17.05.2018	
	Insurance Co : ERGO INSURANCE PTE LTD	
	Policy No.....: TP-SGY1841T	
	Claim Type ...: DIRECT SETTLEMENT / THIRD PARTY CLAIM	
	DOA.....: 28-APR-2018	
	Our Ref.....: INS/IC/LAW/0162/2018	
	Surveyor.....: M/S LKK ENGINEERING & MANAGEMENT SERVICES	
	LABOUR	1045.00
	PARTS	948.96
	SUBTOTAL	1993.96
	TOTAL	1993.96
	GST (7%)	139.58
	AMOUNT DUE	2133.54

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)

DOLLARS: TWO THOUSAND ONE HUNDRED THIRTY
THREE AND CENTS FIFTY FOUR ONLY.


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JOB NO : LAW
MILEAGE : BG1034679
YOUR REFERENCE : 071324
INS/IC/LAW/0162/20

ITEMS	JOB DESCRIPTION	AMOUNT
LABOUR		
1	SUPPLY & INSTALL REVERSE SENSOR	110.00
2	REPAIR TAILGATE, END PANEL AND RENEW REAR BUMPER	585.00
3	S/PAINT REAR BUMPER (2 TONE), END PANEL, TAILGATE	350.00
	SUBTOTAL	1045.00
PARTS		
1	GROMMET BUMPER \$2.20 EA X 02	4.40
	Qty:2 @ \$2.20 each (Special Nett Item)	
2	CLIP BUMPER \$1.20 EA X 04	3.84
	Qty:4 @ \$1.20 each (Disc:20.00% After Disc:\$3.84each)	
3	CANOE RIVET BUMPER \$6.50 EA X 02	10.40
	Qty:2 @ \$6.50 each (Disc:20.00% After Disc:\$10.40each)	
4	RETAINER-BUMPER RH	19.04
	Qty:1 @ \$23.80 each (Disc:20.00% After Disc:\$19.04each)	
5	RETAINER-BUMPER LH	19.04
	Qty:1 @ \$23.80 each (Disc:20.00% After Disc:\$19.04each)	
6	FASCIA-RR BUMPER	573.60
	Qty:1 @ \$717.00 each (Disc:20.00% After Disc:\$573.60each)	
7	FINISHER-REAR BUMPER TOW	13.44
	Qty:1 @ \$16.80 each (Disc:20.00% After Disc:\$13.44each)	
8	BRACKET-BUMPER RH	28.72
	Qty:1 @ \$35.90 each (Disc:20.00% After Disc:\$28.72each)	

DOLLARS:

WORKSHOP MANAGER

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CUSTOMER

SATISFACTORY NOTE

TAN CHONG MOTOR SALES PTE LTD (TCMS)

AUTOLUTION INDUSTRIAL PTE LTD (AIPL)

TC AUTOCLINIC PTE LTD (TCAC)

☒
☐
☐

DATE:

OWNER NAME:

CHING KING CHAN

NRIC NO.:

ADDRESS:

56 chong chuan road

unit 6 #16-33

S 689577

TYPE OF CLAIM:

☐

OWN DAMAGE (OD)

☐

OWN DAMAGE (OD) & UNINSURED LOSS
(EXCESS & LOSS OF USAGE) VIA
TCMS / AIPL / TCAC

☐

THIRD PARTY THROUGH
TCMS / AIPL / TCAC

☒

THIRD PARTY - OWNER
DIRECT CLAIM AGAINST
THIRD PARTY INSURANCE

☐

WINDSCREEN / GLASS (W/S)

VEHICLE MODEL:

NISSAN QASHQAI

REGN. NO.:

SDA 176GP

CHASSIS NO.:

INSURANCE CO.:

MSIA - ARM

CLAIM NO.:

POLICY NO.:

DATE OF ACCIDENT:

28/04/18

DATE RECEIVED:

14/05/18

DATE COMPLETED:

17/05/18

We / I hereby confirmed that the accident repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd and that all necessary repairs as resulted of the accident of the above vehicle have been completed to our / my satisfaction and that We / I have no further claim whatsoever against the above Company in respect thereof. Terms and Conditions as stipulated in the overleaf applies.

We / I have taken delivery of my car after all necessary repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd on*

Note: In the event of an Own Damage Claim, your Insurance Company may under policy terms & conditions, or as standard Industrial Practice, increase the loading on your premium during Insurance Policy renewal. Your NCD [Non Claim Discount] may also be affected, subject to business policy of respective Insurance Company.

(NAME / SIGNATURE OF INSURED)

FOOTNOTE:

☐

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER
THROUGH TCMS'S LEGAL AID

☐

DEPOSIT PAID BY OWNER

☐

OWNER WILL MAKE CLAIM AGAINST
THIRD PARTY INSURANCE COMPANY

☐

DOCUMENTS RETURNED TO
OWNER

☐

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER UNINSURED LOSS (EXCESS
PAYMENT & LOSS OF USAGE)

INSURANCE CO. COPY

* Delete When Necessary

DS

Third Party Direct Settlement
Letter of Authority

1. Accident involving vehicle number SDA A66P & SGY 1841T at Woodward Rd on 28.4.2018.
2. I, Chng King Cher NRIC S1228511F, owner of motor vehicle no. _____ hereby authorize my repair workshop, namely **TAN CHONG MOTOR SALES PTE LTD** to act for me with respect to the following:
- a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - b) To resolving my claim as they deem fit, including settling the matter on basis of my contributing negligence if any.
 - c) To receive payment for settlement of my claim and all payment be made payable to the workshop for cost of repairs and other uninsured losses.
 - d) To sign discharge voucher on my behalf.
3. I understand that the claim for loss of use of my vehicle will be based on the number of days estimated by the surveyor in his report to be required for repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for the extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
4. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insures of the other vehicle is concerned.
5. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment:
- a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Dated this _____ (Day) of _____ (Month) _____ (Year)

Claimant Particulars

Name: Chng King Cher
Address: Blk 56 Chng Chn Kang North 6
#16-33 S(689577)
Tel No.: 91257751

Signature: _____

Authorized Workshop

Workshop: BUKIT TIMAH
Claim Officer: LAWRENCE TEO

Signature
& Co. Stamp: _____

TAN CHONG MOTOR SALES PTE LTD
919 BUKIT TIMAH ROAD
SINGAPORE 698823
TEL: 6436 7211 FAX: 6400 7472

Email : lawrenceteo@tanchong.com