

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 17 May 2019 12:38 PM
To: Asher Sng (LKKAUTO); Admin A
Cc: Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau
Subject: RE: Direct Settlement - Accident Involving SLA4294U (OI: SNM19D201323C02/4) AND SLJ5088U (TP : LKK REF - CC6/CTI19005393/Aea3) on 23/03/2019

Follow Up Flag: Flag for follow up
Flag Status: Completed

LKK REF - CC6/CTI19005393/Aea3
CTI REF - SNM19D201323C02/4 (SLA4294U)

Dear Asher

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$14,840.00.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 15 May, 2019 6:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SLA4294U (OI: SNM19D201323C02/4) AND SLJ5088U (TP : LKK REF - CC6/CTI19005393/Aea3) on 23/03/2019

Your ref : TBA
Our ref : CC6/CTI19005393/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **SOON SAN MOTOR TRADING**" at \$14,840.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 24,714.90	\$ 12,600.00
2. Loss of Rental (16days x \$180)	\$ 2,880.00	\$ 2,240.00 (16days x \$140)
Total	\$ 27,594.90	\$ 14,840.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Thursday, 2 May 2019 4:41 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLA4294U (OI : CAI - TBA) AND SLJ5088U (TP : LKK REF - CC6/CTI19005393/Aea3) on 23/03/2019

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 2 May, 2019 4:19 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLA4294U (OI : CAI - TBA) AND SLJ5088U (TP : LKK REF - CC6/CTI19005393/Aea3) on 23/03/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLJ 5088U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
-

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 29 March, 2019 8:48 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLA4294U (OI : CAI - TBA) AND SLJ5088U (TP : LKK REF - CC6/CTI19005393/Aea3) on 23/03/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLJ 5088U at M/s Soon San Motor Trading – Ubi.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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SOON SAN MOTOR TRADING

Blk.3006,UBI ROAD 1,#01-390,SINGAPORE 408700,TEL:68414445 & FAX:67473546

To: Motor Claims Dept

CHINA TAIPING INSURANCE (S) PTE LTD

3, Anson Rd #16-00

Springleaf Tower

S,pore 079909

Accident date:23/03/2010

Date:18/04/2019

Atten:Asher

Accident involving SLJ 5088U & SLA 4294U along Tampines Ave 7.

We understand that your are the insurer of SLA 5717A.

I/We wish to inform you that my/our vehicle SLJ 5088U have been completed repairs to my/our

Satisfaction by M/S SOON SAN MOTOR TRADING we therefore propose to claim from your as

Follows:-

Cost of repair	\$12,600.00
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Car rental 1 day \$180 x 16	2,880.00
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Total:	\$15,480.00
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Please let us your soonest possible

Thank you

Your faithfully

SOON SAN MOTOR
TRADING
Signature

" The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/CTI19005393/Aea3

03 MAY 2019

TEO TECK HUAT PAUL
BLK 366 TAMPINES ST 34
#04-177
SINGAPORE 520366

Dear Sir/Madam,

ACCIDENT INVOLVING SLA 4294U AND SLJ 5088U ON 23/03/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT

I, ALEX LOH WEE TONG (the third party claimant) of Blk 334 Tampines St 32 #10-520 S/POR 520334 (address), owner of SLJ 5088U (vehicle no.) hereby authorize SOON SAN MOTOR TRADING ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLJ 5088U that was damaged pursuant to the accident which occurred on 23/03/2019 (date) along Tampines Ave 7 (location) involving vehicle no/s SLA 4294U ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 23 (day) of 03 (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Asher

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3060581800

Claim No : SNM19D201323C02/4

Claimant : ALEX GOH WEE TONG

Amount : S\$14,840.00

DOLLARS FOURTEEN THOUSAND EIGHT HUNDRED AND FORTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLJ 5088U

Insured Vehicle No. : SLA 4294U

Date of Loss : 23/03/2019

Place of Accident : TAMPINES AVENUE 7

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TEO TECK HUAT PAUL
Driver Name : TEO TECK LENG VINCENT

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Recess	S\$	12,600.00
(3) Loss of Use/Rental/Earning	S\$	2,240.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	14,840.00

Claimant Name : ALEX GOH WEE TONG

NRIC No : S6835325D

Signature :

Date :

22/05/2019

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SOON SAN MOTOR TRADING

Blk.3006,UBI ROAD 1,#01-390,SINGAPORE 408700,TEL:68414445 & FAX:67473546

To: Motor Claims Dept

CHINA TAIPING INSURANCE (S) PTE LTD

3, Anson Rd #16-00

Springleaf Tower

S,pore 079909

Accident date:23/03/2019

Date:17/04/2019

Final bill cost to repair vel: SLJ 5088U (Mercedes E250) claims under vel:SLA 4294U.

To contract lump sum repair recommend by your surveyor and ourselves for Total: \$12,600.00 nett

(Sin/Dollars: Twelve Thousand Six Hundred Only)

SOON SAN MOTOR
TRADING
Signature

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

B 萬豐利汽車服務

BAN HONG LEE MOTOR SERVICES

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)
Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5008
Reg. No: 263102/00M
TOWING SERVICE: 6858 4067 (After 10.30pm)

Truck Rental
Motor Repair
Motor Insurance Claims
Insurance Agent
Dealer in Used Car
Authorised Control Service Centre

亞甲及羅蘭出租
汽車修理
保險賠償
代理保險
買賣汽車
電腦服務中心



車輛出租合同

VEHICLE RENTAL AGREEMENT

Date: 23/3/19
Owner: BAN HONG LEE MOTOR SERVICES ("the owner")
Hirer: Alex Goh Wei Teng
Address: 11334 Tampines St 32 #10-520 S1 820334
NRIC / Co. Reg. No: S 6835325D
Tel: Fax: H/P: 82821142

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SMJ 6549 M		Agreement No.: 139943	
Driver's Particulars		Odometer:	
Name: Alex Goh Wei Teng		Date & Time Out: 23/3/19 340	
Address:		Date & Time In: 8/4/19 1200	
I/C No: 6835325D	Dr/Licence No: 6835325D	Hour @\$:	
Date of Issue: 27/1/03	Occupation:	16 Days @\$: 180	
Date of Birth: 17/8/1968	Tools: GWS Spare Tyre: Chover	Wks @\$:	
		Mths @\$:	

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive), Hirer unconditionally agrees to pay Owner S\$ 3000/- comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage

Hirer is responsible for the first S\$ 3000/- excess for collision damage to first party, (i.e.) BAN HONG LEE MOTOR SERVICES (including windscreen) plus loss of earning while damaged vehicle is under repair.

Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable):

Sub-Total:

Balance To Pay: 92880/-

PETROL/DIESEL AT YOUR OWN EXPENSE
FOR LOCAL USE ONLY

BAN HONG LEE MOTOR SERVICES

Authorised Signature

Hirer's Signature