# Mei Kwan (LKKAuto)

From: Chong Boon Sen <booksen.chong@sq.cntaiping.com>

**Sent:** Thursday, 2 May, 2019 4:41 PM

To: Mei Kwan (LKKAuto)

**Cc:** Asher Sng (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving SLA4294U (OI : CAI - TBA) AND SLJ5088U

(TP: LKK REF - CC6/CTI19005393/Aea3) on 23/03/2019

Attachments: INSURED REPORT.PDF

Categories: HMK

### **Chong Boon Sen**

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 2 May, 2019 4:19 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chong Boon Sen <booksen.chong@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-

a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLA4294U (OI: CAI-TBA) AND SLJ5088U (TP: LKK REF-

CC6/CTI19005393/Aea3) on 23/03/2019

# 'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLJ 5088U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

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## Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 29 March, 2019 8:48 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >; Asher Sng (LKKAuto) < AsherSng@lkkauto.com >; CS A

Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLA4294U (OI: CAI - TBA) AND SLJ5088U (TP: LKK REF -

CC6/CTI19005393/Aea3) on 23/03/2019

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLJ 5088U at M/s Soon San Motor Trading – Ubi.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

# To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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