



WE DRIVE FIRST CLASS

Cycle & Carriage Automotive Pte Ltd

Mitsubishi Service Centre
209 Pandan Gardens
Singapore 609339
Tel: 6568 4555 Fax: 6569 1056
Company no. 197701469G

A member of the Jardine Cycle & Carriage Group

Our ref : SLG2788T
Your ref: DSMCV1702903/SE

(Lxx)

Date: 17th October 2018

Mr. Steve Lim (Motor Claims Dept.)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985

Rec'd 2/11

Dear Sir,

RE: SUBMISSION OF DOCUMENTS FOR SLG2788T

Kindly be informed that our customer, Ms. Tan Hock Boon, owner of vehicle registration no. SLG2788T (insured with AIG) holds vehicle registration no. YP1946J which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 3,709.69	
Loss of rental	:	\$ 963.00	(\$107.00 x 9 days)
GIA search fee	:	\$ 2.00	
Total	:	\$ 4,674.69	

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

MANAGER
SERVICE OPERATIONS – PG

TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MS TAN HOCK BOON	Cust No/Name /Ms TAN HOCK BOON
BLK 73 TELOK BLANGAH HEIGHTS #03-309 SINGAPORE 100073	Reg No/Reg Date SLG2788T / 27/09/2016
Contact No Mobile: 96973593 09/01/	Date In/Mileage 09/01/2018/ 30980
	Chassis/Package JMYSRCY1AGU005925 /DC17R
	Engine No 4A92CL7288
	Make/Model MIT/16MY LANCER EX 1.6 4AT
	Colour/Trim W03 WHITE SOLID / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00040	Cash	04/10/2018/ 14:06	TLE	884 / Lauro Songcuan	18127	41421262

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE REAR DAMAGED PARTS, REPLACE BOOT LID, REPAIR REAR BUMPER, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				1100.00
E PNT98000 SPRAY PAINT ON REAR BUMPER, BOOT LID, AND ALL OTHER AFFECTED AREAS				840.00
E PNT88000 REMOVE & INSTALL BOOT LID COMPONENTS, TRIMS AND ALL OTHER ATTACHMENT TO FACILITATE REPAIR				150.00
E PNT88000 REMOVE & INSTALL SPARE TIRE BOARD, TRIMS, CARPET TO FACILITATE REPAIR				100.00
A 54900099 CHECK WIRING & CHASSIS ELECTRICAL SYSTEM				30.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE				200.00
M SUNDRY APPLY ANTI CORROSION ON AFFECTED AREAS				40.00
E PNT88000 REMOVE & INSTALL REVERSE SENSOR TO FACILITATE REPAIR				80.00
M SUNDRY SUNDRIES				20.00
M SUNDRY SUPPLY C&C BADGE				40.00
X PANEL,TRUNK LID	1.00	724.00	00.00	724.00
X MARK,THREE-DIA	1.00	49.00	00.00	49.00
X MARK,LANCER	1.00	54.00	00.00	54.00
X MARK,EX	1.00	40.00	00.00	40.00
Z TEXT TP CLAIM ERGO YP1946J DOA : 08.12.17 SURVEYOR: TAUFIKH LKK 09.01.18				
<i>"Guarantee your warranty, maintain with Cycle & Carriage."</i>				

Parts	867.00	Nett	3,467.00
Labour	2,500.00	7% GST on	3467.00
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	3,709.69
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	100.00	Total Due	3,709.69
Total(w/o GST)	3,467.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
LO HOI YU BLK 73 TELOK BLANGAH HEIGHT #03-309 SINGAPORE 0410

DATE	INVOICE NO.
07-Feb-2018	P 0938

	VHA NO.	DUE DATE	VEH. NO.
	P 0938	07-Feb-2018	SLN 1999 X
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 09 JANUARY 2018 (1020 HRS) TO 17 JANUARY 2018 (1630 HRS) YOUR REF: SLG 2788 T	9	100.00	900.00
GST @ 7%			\$63.00
TOTAL			\$963.00

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-183670

Date of Request: 08/12/2017

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 08/12/2017

Enquiry By EDWIN ABCEDE CAINA

TP Vehicle No. YP1946J

Accident Date 08/12/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YP1946J	ERGO Insurance Pte. Ltd.	05/04/2017-04/04/2018	6829 9199

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

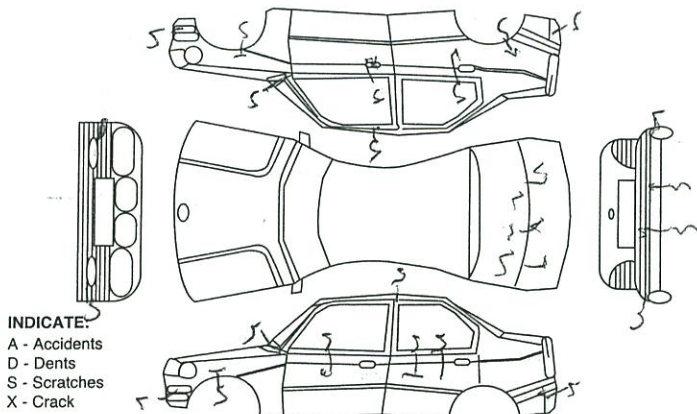
This is a computer generated document and requires no signature.

HIRER'S PARTICULARS

Name (as in I/C) LO HOI YU
 NRIC/Passport No: S2579756F Date of Birth: 05/12/65
 Address: APT BK 73 Telok Blangah Heights Age: 52
#03-309 S(040)
 Name & Address of Employer: 100073
 Occupation: _____ Driving Exp: 21
 Driving Licence No: _____ Passed Date: 29/07/1996
 D/L Type: Local/Int'l/Others: _____
 Tel(O) _____ (R) _____ HP 92278597

DRIVER'S PARTICULARS

Name (as in I/C) LO CHI MUN NATALIE
 NRIC/Passport No: S98315342 Date of Birth: 22/09/1998
 Address: Singapore above Age: _____
 S(_____)
 Occupation: _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: 11/07/2017
 D/L Type: Local/Int'l/Others: _____ Contact No: 98981180



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

Hirer's Own Vehicle No: SLG 2788T Replace Veh No: _____
 Loan Vehicle No: SLN 1999X VR No: _____
 Make & Model: Hyundai elantra Auto/Manual Group: _____
 CHARGES: _____ \$ _____ cts
 Daily 9 day @ \$ 100 Per day 900 00
 Weekly/Monthly week @ \$ _____ Per week/Monthly _____
 Others _____
 CDW/PAI @ \$ _____ Per day/Monthly _____
 Delivery/Collection Svc _____
 GST _____
 OR No: 4/4 (A) SUB-TOTAL _____
 Petrol Level & Surchage: OUT E 1/4 1/2 3/4 F
 IN 1 _____
 First _____ km FREE per day GST 7% 6300
 Excess mileage is chargeable at _____ cents per km TOTAL CHARGES 96300

Security Deposit : \$ _____ Bank: AMEX
 CASH/NETS/VISA/MC/AMEX/CHQ No: 3762 108972 52004
 Expiry Date: 03/19 Card ID No: 8339
 Name as in Card: BALLY LO HOI YU

NON WAIVER EXCESS (Subject to GST): \$ 2000

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : _____

Additional Driver's Signature : _____

SINGAPORE Use Only

Date Out	Time Out	Mileage	Check By	Remarks
<u>7/1/18</u>	<u>1620</u>	<u>13492</u>	<u>Alxale</u>	

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<u>18/1/18</u>	<u>0900</u>	<u>13740</u>	<u>PONG</u>	<u>RW 430pm, 17/1/18 @ 415</u>

Hirer's/Driver Signature

1.10 pm

VEHICLE NO : SLG 2788 T
 MODEL : MIT LANCER EX 1.6A
 WIP : 18127

Material	:	\$	<u>867.00</u>
Labour	:	\$	<u>2,600.00</u>
Sub-Total	:	\$	<u>3,467.00</u>
	:	\$	<u>3,467.00</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>3,467.00</u>
GST 7%	:	\$	<u>242.69</u>
Grand Total	:	\$	<u>3,709.69</u>
Finalise By/Date	:	<u>LOI / 17/05/18</u>	

☒ REVERT BACK WITHIN 7 DAYS,
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 4 ~~11~~ WORKING DAYS + 2 ~~4~~ Days (1 ~~2~~) Weekends
 + 0 Days () Public Holiday
 TOTAL DAYS REPAIR TOOK = 15 ~~15~~ 6

☒ TP claim SHD4270U

☐ Claim GIA / LTA fee -

☒ Claim Loss of ☐ Use / ☒ Rental

☐ Claim Medical Fee / Others -

☐ Third Party Report -

AUTHORIZATION TO ACT

I, TAN HOCK BOON ("the third party claimant")
of BLK 73 TELOK BLANGAH HEIGHTS #03-309(s)100073 (address), owner of
SLG 2788T (vehicle no.) hereby authorize
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD
("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use ("claim") for my vehicle no. SLG 2788T
that was damaged pursuant to the accident which occurred on 08/12/2017
(date) along UOB KAY BIAN DR LIMITED 8 ANTHONY RD #01-01
(location) Involving vehicle no/s YP1946J
(*the accident*).

I further authorized the workshop to settle my above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 09 day of 01 (month) 20 18 (year)

[Signature]
Signed by "the third party claimant"

[Signature]
Signed by "the workshop"

