INS CASE OWNER: CS /EGI 18000535 /T1993-1 | LKK: IDAC:

ASSIGNMENT

Surveyor: Tan Pikh DOI: 09/01/2018 Date / Time: 14/3/2019

22/5/18 Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No. : YP 1946 J Claim No. :

Name of Insured : Standard Form Pte Ltd Policy No. :

Insured Tel No. : HP: Make / Model :

Excess See II :S$ D.O.A : 08/12/2017 Place of Accident :

Is driver the owner? (YES / NO) Nature of Accident :

If **NO**, Driver Name / Age :

Driver Tel No. : (V/L: YES / NO) OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % **Final ? Yes / No**

SLG 2788 T →

INSRS: Cycle & carriage
WSP:
Tel :
Liability :
RMKS:

INSRS:
WSP:
Tel :
Liability :
RMKS:

INSRS:
WSP:
Tel :
Liability :
RMKS:

INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	
	YP 1946J - CS/EGI 16008788/Ash3c2 - DOA 09/05/16
3/4	Offer TP $4246.69 - Pending acceptance
3/5	- State to $4246.69, NO DN required - File paper CHT
3/6	- File paper Admin to close

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	

Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)	X	
After call ltr to OI:	X	
Authorisation To Act:	X	
Release Voucher:	X	
Final Repair Bill:	X	
Car Rental Invoice:	X	
Towing Invoice	X	
LTA / GIA :	X	
Medical Bill:	X	
PIR:	X	
Mandate/Reject Instruction:	X	
LOD	X	
Payment Breakdown Form:		
Post-Repair Photos:	X	
Others:	X	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: S$ (days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 20/5/19 6.30pm Confirm with Lawn Email ☑ Call ☐

Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No. : 32	If NO or B 28, Ass. Lia :
Repair Cost: (w/GST)	S$ 3769.69	OI verified & hit stationary
Loss of Rental (LOR):	S$ 576 (5 days) x $108 (w/GST)	veh (TP)
Loss of Use (LOU):	S$ – ($ x days)	
Loss of Income (LOI):	S$ – ($ x days)	
LOR only ☑ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]		
GIA/LTA Search	S$ 7.00	
Medical:	S$ –	1) Claim status: Normal/Reject/Private Settle
Disbursement:	S$ – (e.g. Tow/ Independent)	2) Report Format:
Legal Cost	S$ –	3) Survey fee: $400 - $250 = $150.00
Total:	S$ 4246.69 **Global Sum S$:** –	

COMPLETE 4/6/19

FINAL PAYMENT Date/Time: Confirm with: Email ☑ Call ☐

Payee 1:	S$ 4246.69	Name 1:	Cycle & Carriage Automotive Pte Ltd.
Payee 2: (Strike if N.A.)	S$	Name 2:	
Payee 3: (Strike if N.A.)	S$	Name 3:	

3/6/19

Instructions
/ SS REC BY: | REF: CS/EGT18000535/TlVbnz | Special Instructions:

Surveyor: Tawlich **ASSIGNMENT (Office)**

From (Person): Yee Pei Li of EGT Date/Time: 09012018 1136am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLH 2788T Insured: YP 1946J

at Workshop m/s: Cycle & Carriage Automotive Tel: 6568 4501

of: 209 Pandan Garden

Policy No: Claim No: DSMCV1703903

Sum Insured: Excess:

Make of Veh: (Client's Record) D.O.A. 08/12/2017

CA / REV / REP. / REV 24 HRS 'DS' R.O.D. Endorsement:

Date/Time: 09012018 236pm Person Contacted: Ichwin Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	QG 2788T - x
	YP 1946J - CS/EGT16CU3783/Ahbc2 Bkg: 09056
10/5/18	Email preli revised to Pei Li
18/5/18	Final fig $ 3467 (Red 1630, 32%) confirmed by email

Surveyor: Tanglin | REF: EG1

ASSIGNMENT

From: | Date:

Estimated Cost:

TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured: | Excess: NIL

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rport: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 Days 18/5/18 Tsuifeh. Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: | Person Contacted: Edwin | Vehicle: IN / OUT

Veh No: SLG2788T Yr Regn: 2016 Sep

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Mitsubishi Lancer Ex cc 1590

Colour: white | A/C: Insured / Std / NI / NA

Sp Reading: 30980. | T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JMYSRCY1AG4005925

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front		Rear	
R/Bal.	6 mm	R/Bal.	6 mm
L/Bal.	6 mm	L/Bal.	6 mm
D.O.A.		D.O.I.	9/1/18 (1245)

Survey held at: C&C Pudu Gdn

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision:

Date / Time	Action / Instruction
	P/P $3467 with 4 repair days (Rec. $1670 / 32%)

RECEIVED 18 MAY 2018

Date/Time File Pass to?

1)

Date/Time File Return to?

2) 18/5 - typist

☐ : Preli. Report

☐ : Final Report

Days Of Repair: 4

Resurvey No. of Trip:

Add Fee: ☐ Site Insp ($ ☐ Interview ($ ☐ Tech. Invs ($ ☐ Weekend ($

Survey Fee:

Transportation: ($ + RM $)

(Photo

(Other

TOTAL

250

Report Format: TP

Lump Sum / I.B.I: ($ 3467/p

CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI MOTORS

ESTIMATE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
MS TAN HOCK BOON	Cust No/Name	/MS TAN HOCK BOON
	Reg No/Reg Date	SLG2788T / 27/09/201
BLK 73 TELOK BLANGAH HEIGHTS	Date In/Mileage	/ 0
#03-309	Chassis No	JMYSRCY1AGU005925
SINGAPORE 100073	Engine No	4A92CL7288
Contact No Mobile: 96973593	Make/Model	MIT/16MY LANCER EX 1.6 4AT
	Colour/Trim	W03 WHITE SOLID / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00041	Cash	08/12/2017/ 17:21	QUE	261 / Edwin Caina	18127

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000				1100 1650.00
RENEW & RE-ALIGN RR DAMAGED PORTION:				
RENEW BOOTLID				
REPAIR RR END PNL & RR BUMPER				840 1260.00
E PNT98000				
RESPRAY RR BUMPER , RR END PNL & BOOTLID				✓ 150.00
E PNT88000				
REMOVE & REFIT BOOTLID COMPONENT				100. 200.00
E PNT88000				
REMOVE & REFIT SPARETYRE BOARD,TRIM,CARPET TO FACILITATE REPAIR				30 50.00
A 54900099				
CHECK WIRING & ELECTRICAL SYSTEM				✓ 200.00
A 10028901				
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST				
USING HI-SCAN PRO TEST				40. 120.00
M SUNDRY				
APPLY ANTI CORROSION ON AFFECTED AREAS				80. 100.00
E PNT88000				
REMOVE & REFIT REVERSE SENSOR				20. 30.00 nec
M SUNDRY				
Sundries				nil ✓ 40.00 nec
M SUNDRY				
~~SUPPLY~~ C&C BADGE				hr 724.00
M PANEL,TRUNK LID	1.00	724.00	00.00	Ry 88.00
M HINGE,TRUNK LID,LH	1.00	88.00	00.00	Ry 88.00
M HINGE,TRUNK LID,RH	1.00	88.00	00.00	nn? 174.00
M WEATHERSTRIP,TRUNK LID	1.00	174.00	00.00	nn. 70.00
M LATCH,TRUNK LID	1.00	70.00	00.00	nil 49.00
M MARK,THREE-DIA	1.00	49.00	00.00	nil 54.00
M MARK,LANCER	1.00	54.00	00.00	nil 40.00
M MARK,EX	1.00	40.00	00.00	

Estimate

LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

SURVEYOR NAME: Taufik 97493769.
SURVEYOR SIGNATURE: taufik
DATE: 9/1/18
REMARKS: Ready before paint
sur @ llkauto.com.
4 days.

10/1/18

Confirm & accepted by

Nett	5,087.00
7% GST on 5087.00	356.09
Total Payable	5,443.09

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI MOTORS

ESTIMATE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
MS TAN HOCK BOON	Cust No/Name	/MS TAN HOCK BOON
	Reg No/Reg Date	SLG2788T / 27/09/201
BLK 73 TELOK BLANGAH HEIGHTS	Date In/Mileage	/ 0
#03-309	Chassis No	JMYSRCY1AGU005925
SINGAPORE 100073	Engine No	4A92CL7288
Contact No Mobile: 96973593	Make/Model	MIT/16MY LANCER EX 1.6 4AT
	Colour/Trim	W03 WHITE SOLID / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00041	Cash	08/12/2017/ 17:21	QUE	261 / Edwin Caina	18127

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000				1650.00
RENEW & RE-ALIGN RR DAMAGED PORTION:				
RENEW BOOTLID				
REPAIR RR END PNL & RR BUMPER				
E PNT98000				1260.00
RESPRAY RR BUMPER , RR END PNL & BOOTLID				
E PNT88000				150.00
REMOVE & REFIT BOOTLID COMPONENT				
E PNT88000				200.00
REMOVE & REFIT SPARETYRE BOARD,TRIM,CARPET TO FACILITATE REPAIR				
A 54900099				50.00
CHECK WIRING & ELECTRICAL SYSTEM.				
A 10028901				200.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST				
USING HI-SCAN PRO TEST				
M SUNDRY				120.00
APPLY ANTI CORROSION ON AFFECTED AREAS				
E PNT88000				100.00
REMOVE & REFIT REVERSE SENSOR				
M SUNDRY				30.00
Sundries				
M SUNDRY				40.00
SUPPLY C&C BADGE				
M PANEL,TRUNK LID	1.00	724.00	00.00	724.00
M HINGE,TRUNK LID,LH	1.00	88.00	00.00	88.00
M HINGE,TRUNK LID,RH	1.00	88.00	00.00	88.00
M WEATHERSTRIP,TRUNK LID	1.00	174.00	00.00	174.00
M LATCH,TRUNK LID	1.00	70.00	00.00	70.00
M MARK,THREE-DIA	1.00	49.00	00.00	49.00
M MARK,LANCER	1.00	54.00	00.00	54.00
M MARK,EX	1.00	40.00	00.00	40.00

Estimate

Confirm & accepted by

	Nett	5,087.00
7% GST on	5087.00	356.09
	Total Payable	5,443.09

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, No signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Survey Department Check List (Case Handler)

Reference No. : CS| EG1|8000535| TIVO
Policy Type: OD / TP / TP RES / TL / EVA

Admin ( ): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

		Case Handler Y-Date	Case Handler N-Date	Typist Y-Date	Typist N-Date
(1) Office Assign Form					
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor ( ): Case handler to make sure the surveryor completed all required information.

		Case Handler Y-Date	Case Handler N-Date	Typist Y-Date	Typist N-Date
(1) Assignment Form					
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			
(2) System - (Views/Merimen)					
C	Damaged Vehicle Photographs Uploaded	✓			
(3) Workshop Estimate/Assignment Form					
N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				
(4) System - (Views/Merimen)					
C	Resurvey photo Uploaded				

Check By: Veron (Case Handler) | 18/5/19 (Date)

*C: Critical *N: Non-Critical

21/05/2014

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EGI18000535/T1vb

5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 09-01-2018

Code : EGI

1.	Policy Particulars :- THIRD PARTY CLAIM			
	Insured Veh.	YP 1946J	Veh. Inspected	SLG 2788T
	Policy No.		Coverage ($)	0.00
	Claim No.	DSMCV1702903	Excess ($)	0.00
	Assign From	YEE PEI LI	Assign Date	09/01/2018

2.	Vehicle Particulars & Condition			
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	-	Steering	
	Brakes		Modification	
	General			

3.	Conditions of Tyres			
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

4.	Description of Damages

5.	General Information			
	Accident Date	08/12/2017	Inspection Date	09/01/2018
	Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a.	Remarks
	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

LKK Auto Consultants Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: DSMCV1702903
Our ref: CS/EGI18000535/T1vb

Date:10/1/2018

The Motor Claims Department
M/s: ERGO INSURANCE PTE LTD

Dear Sir/Madam,

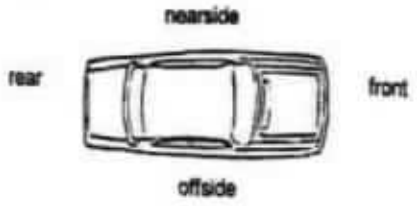
PRELIMINARY ADVICE OF VEHICLE NO. **SLG 2788T**

We thank you for your instruction on 9/1/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 9/1/2018 at the premises of M/s CYCLE & CARRIAGE AUTOMOTIVE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S$5,087.00
Revised Estimate Amount	: S$3,467.00
"Check" Items Amount	: S$244.00
Market Value	: S$
LTA Reimbursement Value	: S$
Nett Value	: S$

Description of Damage:
The vehicle sustained damages at the rear portion.



Comments/Present Status:

Damages Consistent

Yours faithfully,

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automobile Assessor

CYCLE & CARRIAGE | Exceptional Journeys

Surveyor : -
Company : TP ERGO
Emailed : 17/5/2018

VEHICLE NO : SLG 2788 T

MODEL : MIT LANCER EX 1.6A

WIP : 18127

Material	: $	867.00
Labour	: $	2,600.00
Sub-Total	: $	3,467.00
	: $	3,467.00
Less Excess	: $	-
Total	: $	3,467.00
GST 7%	: $	242.69
Grand Total	: $	3,709.69
Finalise By/Date	:	LOI / 17/05/18

[✓] REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

[ ] SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 11 WORKING DAYS + 4 Days (2) Weekends
+ 0 Days ( ) Public Holiday
TOTAL DAYS REPAIR TOOK = 15

[✓] TP claim SHD4270U

[ ] Claim GIA / LTA fee -

[✓] Claim Loss of [ ] Use / [✓] Rental

[ ] Claim Medical Fee / Others -

[ ] Third Party Report -

CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI MOTORS

PRO-FORMA INVOICE

Co Reg No : 197701469G

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
Ms TAN HOCK BOON	Cust No/Name	/Ms TAN HOCK BOON
BLK 73 TELOK BLANGAH HEIGHTS	Reg No/Reg Date	SLG2788T / 27/09/2016
#03-309	Date In/Mileage	09/01/2018/ 30980
SINGAPORE 100073	Chassis/Package	JMYSRCY1AGU005925 /DC17R
	Engine No	4A92CL728B
Contact No Mobile: 96973593	Make/Model	MIT/16MY LANCER EX 1.6 4AT
09/01/	Colour/Trim	W03 WHITE SOLID / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00040	Cash	17/05/2018/ 12:53	TLE	260 / AiTing	18127

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000				1100.00
REPLACE REAR DAMAGED PARTS, REPLACE BOOT LID, REPAIR REAR BUMPER, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				
E PNT98000				840.00
RESPRAY ON REAR BUMPER, BOOT LID, AND ALL OTHER AFFECTED AREAS TO THE SAME				
E PNT88000				150.00
REMOVE & REINSTALL BOOT LID COMPONENTS, TRIMS AND ALL OTHER ATTACHMENTS TO FACILITATE REPAIR				
E PNT88000				100.00
REMOVE & REINSTALL SPARE TIRE BOARD, TRIMS, CAPET TO FACILITATE REPAIR				
A 54900099				30.00
CHECK WIRING & ELECTRICAL SYSTEM				
A 10028901				200.00
CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE				
M SUNDRY				40.00
APPLY ANTI CORROSION ON AFFECTED AREAS				
E PNT88000				80.00
REMOVE & REINSTALL REVERSE SENSOR TO FACILITATE REPAIR				
M SUNDRY				20.00
SUNDRIES				
M SUNDRY				40.00
SUPPLY C&C BADGE				
X PANEL,TRUNK LID	1.00	724.00	00.00	724.00
X MARK,THREE-DIA	1.00	49.00	00.00	49.00
X MARK,EX	1.00	40.00	00.00	40.00
X MARK,LANCER	1.00	54.00	00.00	54.00
Z TEXT				
TP CLAIM ERGO YP1946J				
DOA : 08.12.17				
SURVEYOR TAUFIKH LKK 09.01.18				

"Guarantee your warranty, maintain with Cycle & Carriage."

Pro Forma

Parts	867.00		Nett	3,467.00
Labour	2,500.00	7% GST on	3467.00	242.69
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	3,709.69
Diagnostics Job	0.00			
Sundry/Others	100.00			
Total(w/o GST)	3,467.00			

This is not an official tax invoice.
This is a computer generated document, no signature is required.

AIG

CERTIFICATE OF INSURANCE

MITSUBISHI

Name of Policyholder : [illegible]
Period of Insurance : 27 Sep 2017 To 26 Sep 2018
Engine No. : 4A92CL7258
Chassis No. : JMYSRCY1A5U005625

Invoice No. : [illegible]
Policy No. : [illegible]
Endorsement No. : -
Issued Date : [illegible]

ABOUT THE COVER

Make/Model : MITSUBISHI LANCER EX 1.6
Engine Capacity/Tonnage : 1,584.00 CC
Driver Restriction : NA

Person or Classes of Persons Entitled to Drive

Age Condition : All Age Condition

Limitation as to Use

Loss of Use

EXCESS

Section 1

Section 2
Property Damage - Nil

Windscreen

Named Driver and Excess

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS | ICR CLAIMS RELATED REPAIRS

IMPORTANT NOTES

Hire Purchase Company/Financier's Loan : OBS BANK

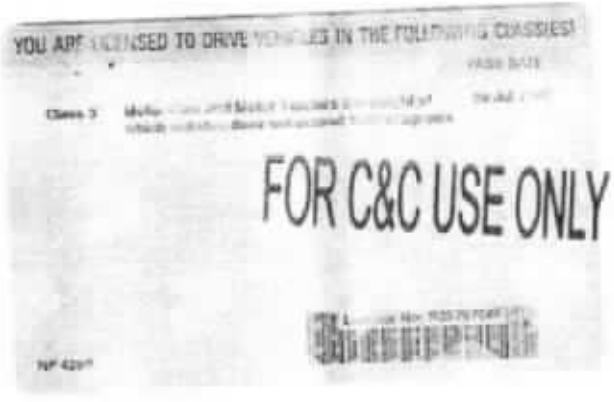
OSSTATTH

CYCLE & CARRIAGE - [illegible]
239 ALEXANDRA ROAD
SINGAPORE [illegible]

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
[illegible] REPRESENTATIVE

REPUBLIC OF SINGAPORE
S2579756F
LO HOI YU
05 Dec 1969
27 Jun 2002
FOR C&C USE ONLY


YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:
FOR C&C USE ONLY

Suwanna (LKK Auto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 26 March 2019 9:29 AM
To: Suwanna (LKK Auto)
Cc: Admin A
Subject: FW: Your Ref: DSMCV1702903/SE Our Ref: SLG2788T DOA: 08/12/2017
Attachments: YP1946J GIA.PDF

Follow Up Flag: Follow up
Flag Status: Completed

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 20 March, 2019 3:55 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Steve Lim <steve.lim@ergo.com.sg>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Subject: RE: Your Ref: DSMCV1702903/SE Our Ref: SLG2788T DOA: 08/12/2017

Dear Mei Kwan,

I have attached the OI GIA for your necessary action.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985

jeannie.cheng@ergo.com.sg

www.ergo.com.sg

ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, March 20, 2019 3:23 PM
To: Steve Lim; ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Celine Fong (LKKAuto); Bryan Ang (LKKAuto); Olivia Lau (LKKAuto); KKLau; Hsiao Tong (LKKAuto); Admin A
Subject: RE: Your Ref: DSMCV1702903/SE Our Ref: SLG2788T DOA: 08/12/2017

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above.

Please provide us OI GIA for our necessary action.

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim <steve.lim@ergo.com.sg>
Sent: Thursday, March 14, 2019 3:17 PM
To: KKLau
Subject: FW: Your Ref: DSMCV1702903/SE Our Ref: SLG2788T DOA: 08/12/2017

Hi Mr. Lau,

As spoken, TP vehicle surveyed by your end. Please forward my email to the in charge and approach repairer to direct settle if both liability and quantum in order

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
Fax.: +65 6829 9247

steve.lim@ergo.com.sg

www.ergo.com.sg

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From: Songcuan JR Lauro Araos [mailto:lauro.songcuan@cyclecarriage.com.sg]
Sent: Thursday, 21 February, 2019 2:52 PM
To: Steve Lim
Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo
Subject: Your Ref: DSMCV1702903/SE Our Ref: SLG2788T DOA: 08/12/2017

Dear Steve,

We have submitted our LOD to your office on 01st November 2018.

Kindly let us have your offer so that we can close this case.

Cost of repair	$ 3,709.69	
Loss of rental	$ 963.00	($107.00 x 9 days)
GIA search fee	$ 2.00	

Total	**$ 4,674.69**	

Appreciate if you could quantify your offer the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service

CYCLE & CARRIAGE

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: 18 May 2018 11:17
To: Loi Ai Ting; Taufikh (LKKAuto)
Cc: Lauro Araos Songcuan Jr; Cheng Jo Jo; Admin A; Admin-D (LKKAuto); SUR
Subject: RE: SLG2788T, Mit WIP: 18127 (finalisation)

Dear Ms Loi,

WITHOUT PREJUDICE

Confirm finalised amount at $3,467 before GST @ 4 working days.

Final invoice and all supporting documents sent over to ERGO INSURANCE

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting [mailto:aiting.loi@cyclecarriage.com.sg]
Sent: Thursday, 17 May 2018 1:10 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: SLG2788T, Mit WIP: 18127 (finalisation)

Hi, Taufikh,

Please confirm finalised amount at $3,709.69.

Thanks.

Regards,
Loi

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Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 17 April 2019 5:02 PM
To: 'aiting.loi@cyclecarriage.com.sg'
Cc: Hsiao Tong (LKKAuto); Admin A; 'lauro.songcuan@cyclecarriage.com.sg'; Cheng Jo Jo
Subject: Your ref: SLG 2788T (Our ref: CS/EGI18000535/T1ga3-1) *** ACCIDENT INVOLVING YP 1946J & SLG 2788T ON 08/12/2017 ***

Your Ref: **SLG 2788T** Without Prejudice
Our Ref: CS/EGI18000535/T1ga3-1

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP 1946J & SLG 2788T ON 08/12/2017

We refer to the above matter.

We propose settlement as follow:

Cost of Repair (w/GST)	$ 3,709.69
Loss of Rental (5 days x $107) (w/GST)	$ 535.00
LTA Search Fee	$ 2.00
Total	**$ 4,246.69**

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749-4274 | email: CeciliaChong@lkkauto.com| fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth· Print only when necessary·

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 29 May 2019 6:28 PM
To: CS A Team
Subject: FW: Your ref: SLG 2788T (Our ref: CS/EGI18000535/T1ga3-1) *** ACCIDENT INVOLVING YP 1946J & SLG 2788T ON 08/12/2017 ***

From: Songcuan JR Lauro Araos
Sent: Wednesday, 29 May 2019 6:28:05 PM (UTC+08:00) Kuala Lumpur, Singapore
To: Cecilia Chong (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Admin A; Cheng Jo Jo; Andre Chow En De; Loi Ai Ting
Subject: RE: Your ref: SLG 2788T (Our ref: CS/EGI18000535/T1ga3-1) *** ACCIDENT INVOLVING YP 1946J & SLG 2788T ON 08/12/2017 ***

Dear Cecilia,

We accept your offer of **$ 4,246.69**

Kindly send to us the DV for our client's signature.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service

CYCLE & CARRIAGE | Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: 17 April 2019 17:02
To: Loi Ai Ting
Cc: Hsiao Tong (LKKAuto); Admin A; Songcuan JR Lauro Araos; Cheng Jo Jo
Subject: Your ref: SLG 2788T (Our ref: CS/EGI18000535/T1ga3-1) *** ACCIDENT INVOLVING YP 1946J & SLG 2788T ON 08/12/2017 ***

Your Ref: **SLG 2788T** Without Prejudice

Our Ref: CS/EGI18000535/T1ga3-1

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP 1946J & SLG 2788T ON 08/12/2017

We refer to the above matter.

We propose settlement as follow:

Cost of Repair (w/GST)	$ 3,709.69
Loss of Rental (5 days x $107) (w/GST)	$ 535.00
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Total	**$ 4,246.69**

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Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com| fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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CYCLE & CARRIAGE

Exceptional Journeys

Surveyor : -
Company : TP ERGO
Emailed : 17/5/2018
1.10 pm

VEHICLE NO : SLG 2788 T

MODEL : MIT LANCER EX 1.6A

WIP : 18127

Material	: $	867.00
Labour	: $	2,600.00
Sub-Total	: $	3,467.00
	: $	3,467.00
Less Excess	: $	-
Total	: $	3,467.00
GST 7%	: $	242.69
Grand Total	: $	3,709.69
Finalise By/Date	:	LOI / 17/05/18

[✓] REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

[ ] SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 4 ~~11~~ WORKING DAYS + 2 ~~4~~ Days (1 ~~2~~) Weekends
+ 0 Days ( ) Public Holiday
TOTAL DAYS REPAIR TOOK = ~~15~~ 6

[✓] TP claim SHD4270U

[ ] Claim GIA / LTA fee -

[✓] Claim Loss of [ ] Use / [✓] Rental

[ ] Claim Medical Fee / Others -

[ ] Third Party Report -

MITSUBISHI MOTORS

CYCLE & CARRIAGE | WE DRIVE FIRST CLASS

Cycle & Carriage Automotive Pte Ltd
Mitsubishi Service Centre
209 Pandan Gardens
Singapore 609339
Tel: 6568 4555 Fax: 6569 1056
Company no. 197701469G
A member of the Jardine Cycle & Carriage Group

Our ref : SLG2788T (LKC)
Your ref: DSMCV1702903/SE

Date: 17th October 2018

Mr. Steve Lim (Motor Claims Dept.)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985

Rec'd 21/11

Dear Sir,

RE: SUBMISSION OF DOCUMENTS FOR SLG2788T

Kindly be informed that our customer, Ms. Tan Hock Boon, owner of vehicle registration no. SLG2788T (insured with AIG) holds vehicle registration no. YP1946J which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	$ 3,709.69	
Loss of rental	:	$ 963.00	($107.00 x 9 days)
GIA search fee	:	$ 2.00	
Total	:	$ 4,674.69	

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

MANAGER
SERVICE OPERATIONS – PG

AUTHORIZATION TO ACT

I, TAN HOCK BOON ("the third party claimant")
of BLK 73 TELOK BLANGAH HEIGHTS #03-309(S)100073 (address), owner of
SLG 2788T (vehicle no.) hereby authorize
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD
("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use("claim") for my vehicle no. SLG2788T
that was damaged pursuant to the accident which occurred on 08/12/2017
(date) along UOB KAY HIAN DR LIMITED & ANTHONY RD #01-01
(location) involving vehicle no/s YP1946J
(*the accident*).

I further authorized the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 09 day of 01 (month) 20 18 (year)

Signed by "the third party claimant"

CYCLE & CARRIAGE AUTOMOTIVE PTE LTD MSC PG

Signed by "the workshop"

CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI MOTORS

TAX INVOICE

GST Reg No : MR-8500111-X

Co Reg No : 197701469G

Invoice Name & Address	Owner Name & Vehicle Info
MS TAN HOCK BOON BLK 73 TELOK BLANGAH HEIGHTS #03-309 SINGAPORE 100073 Contact No Mobile: 96973593 09/01/	Cust No/Name /Ms TAN HOCK BOON Reg No/Reg Date SLG2788T / 27/09/2016 Date In/Mileage 09/01/2018/ 30980 Chassis/Package JMYSRCY1AGU005925 /DC17R Engine No 4A92CL7288 Make/Model MIT/16MY LANCER EX 1.6 4AT Colour/Trim W03 WHITE SOLID / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00040	Cash	04/10/2018/ 14:06	TLE	884 / Lauro Songcuan	18127	41421262

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE REAR DAMAGED PARTS, REPLACE BOOT LID, REPAIR REAR BUMPER, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				1100.00
E PNT98000 SPRAY PAINT ON REAR BUMPER, BOOT LID, AND ALL OTHER AFFECTED AREAS				840.00
E PNT88000 REMOVE & INSTALL BOOT LID COMPONENTS, TRIMS AND ALL OTHER ATTACHMENT TO FACILITATE REPAIR				150.00
E PNT88000 REMOVE & INSTALL SPARE TIRE BOARD, TRIMS, CARPET TO FACILITATE REPAIR				100.00
A 54900099 CHECK WIRING & CHASSIS ELECTRICAL SYSTEM				30.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE				200.00
M SUNDRY APPLY ANTI CORROSION ON AFFECTED AREAS				40.00
E PNT88000 REMOVE & INSTALL REVERSE SENSOR TO FACILITATE REPAIR				80.00
M SUNDRY SUNDRIES				20.00
M SUNDRY SUPPLY C&C BADGE				40.00
X PANEL,TRUNK LID	1.00	724.00	00.00	724.00
X MARK,THREE-DIA	1.00	49.00	00.00	49.00
X MARK,LANCER	1.00	54.00	00.00	54.00
X MARK,EX	1.00	40.00	00.00	40.00
Z TEXT TP CLAIM ERGO YP1946J DOA : 08.12.17 SURVEYOR: TAUFIKH LKK 09.01.18				

"Guarantee your warranty, maintain with Cycle & Carriage."

Parts	867.00	Nett	3,467.00
Labour	2,500.00	7% GST on 3467.00	242.69
Standard Menu	0.00	Total Payable	3,709.69
Specialist Job	0.00	Paid	0.00
Diagnostics Job	0.00	Total Due	3,709.69
Sundry/Others	100.00		
Total(w/o GST)	3,467.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

BKW
RENT-A-CAR

TAX INVOICE

GST REG. NO.: 200106276D

DATE	INVOICE NO.
07-Feb-2018	P 0938

INVOICE TO
LO HOI YU BLK 73 TELOK BLANGAH HEIGHT #03-309 SINGAPORE 0410

VHA NO.	DUE DATE	VEH. NO.
P 0938	07-Feb-2018	SLN 1999 X

DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 09 JANUARY 2018 (1020 HRS) TO 17 JANUARY 2018 (1630 HRS) YOUR REF: SLG 2788 T	9	100.00	900.00
GST @ 7%			$63.00
TOTAL			$963.00

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd
120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666
ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of **BKW Automobile Pte Ltd**

bizSAFE

BKW RENT A CAR PTE LTD

BKW RENT-A-CAR

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6271 1661
ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D
24 HOURS HELPLINE : 6223 1122

VHA No: P 0938

VEHICLE HIRING AGREEMENT

Workshop: CLC pandan Gd

HIRER'S PARTICULARS

Name (as in I/C): LO HOI YU
NRIC/Passport No: S2577756F Date of Birth: 05/12/65
Address: APT BK 73 telok blangah heights Age: 52
#03-309 S(0440)
Name & Address of Employer: 100073
Occupation: Driving Exp: 21
Driving Licence No: Passed Date: 21/07/1996
D/L Type: Local/Int'l/Others:
Tel(O): (R): HP: 92278597

DRIVER'S PARTICULARS

Name (as in I/C): LO CHI MUN NATALIE
NRIC/Passport No: S9831534I Date of Birth: 22/09/1998
Address: Same as above Age:
S( )
Occupation: Driving Exp: Yrs
Driving Licence No: Passed / Expiry Date: 11/07/2017
D/L Type: Local/Int'l/Others: Contact No: 98981180

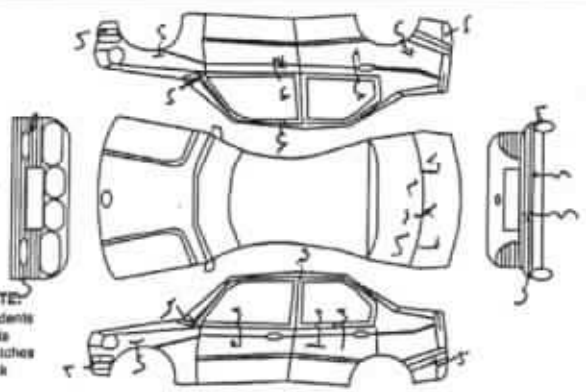
Hirer's Own Vehicle No: SLG 2788T		Replace Veh No:	
Loan Vehicle No: SLN 1999X		VR No:	
Make & Model: Hyundai elantra		Auto/Manual Group:	
CHARGES		:	$ cts
Daily 9 day @$ 100	Per day		900 00
Weekly/Monthly week @$	Per week/Monthly		
Others			
CDW/PAI @$	Per day/Monthly		
Delivery/Collection Svc			
	GST		
OR No: 4/4	(A) SUB-TOTAL		
Petrol Level & Surcharge OUT / IN: E / 1/4 / 1/2 / 3/4 / F			
First ____ km FREE per day. Excess mileage is chargeable at ____ cents per km	GST 7%		63 00
	TOTAL CHARGES		963 00

Security Deposit : $ Bank: AMEX
CASH/NETS/VISA/MC/AMEX/CHQ No: 3762 108972 52004
Expiry Date: 03/19 Card ID No: 8339
Name as in Card: BALLY LO HOI YU

NON WAIVER EXCESS (Subject to GST): $ 2000

ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre



Hirer's Signature : Additional Driver's Signature :

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

1. The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
2. All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of $5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
3. No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day. Inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
4. Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
5. Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of $200 in additional to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
6. The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
7. The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-wavier excess and cost expense (including legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
8. Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between $200 - $400.
9. The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at $50.00 per trip.
10. In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
11. The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
12. All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
13. I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
7/1/18	1620	13492	Abdul	

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
18/1/18	0900	13740	Bong	RTN 4.30pm, 17/1/18

Hirer's/Driver Signature

GENERAL INSURANCE ASSOCIATION
RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-183670
Date of Request: 08/12/2017

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 08/12/2017
Enquiry By EDWIN ABCEDE CAINA
TP Vehicle No. YP1946J
Accident Date 08/12/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YP1946J	ERGO Insurance Pte. Ltd.	05/04/2017-04/04/2018	6829 9199

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

LKK Auto Consultants Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 17/06/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YP 1946J	(Insd Veh)	Your Ref. No. : DSMCV1702903
	SLG 2788T	(TP Veh)	Our Ref. No. : CC4/EGI18000535/T1ga3q2-1
Date of Accident	8/12/2017		

Liability	100%	
Final Repair Cost	: $ 3,709.69	
Loss of Use	: $	days
Rental (If any)	: $ 535.00	5 days
Others:	: $ 2.00	
	: $	
	4,246.69	
Final Settlement Sum	**: $ 4,246.69**	
Remarks	:	

Payment Instruction: Payee's Breakdown			
1)	CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED	: $	4,246.69
		: $	

JOANNE LEE

LKK Auto Consultants Pte Ltd

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EGI18000535/T1vbn2

5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 22-05-2018

Code : EGI

1.	Policy Particulars :- THIRD PARTY CLAIM			
	Insured Veh.	YP 1946J	**Veh. Inspected**	SLG 2788T
	Policy No.		**Coverage ($)**	0.00
	Claim No.	DSMCV1702903	**Excess ($)**	0.00
	Assign From	YEE PEI LI	**Assign Date**	09/01/2018

2.	Vehicle Particulars & Condition			
	Make & Model	MITSUBISHI LANCER EX	**c.c**	1590
	Engine No.	HIDDEN	**Year of Reg.**	2016
	Chassis No.	JMYSRCY1AGU005925	**Colour**	WHITE
	Odometer	30980	**Steering**	IN ORDER
	Brakes	IN ORDER	**Modification**	SPORTS RIM
	General	GOOD		

3.	Conditions of Tyres			
		Size	**Make**	**Balance**
	R/H Front Tyre	205/60 R16	YOKOHAMA	6 mm
	L/H Front Tyre	205/60 R16	YOKOHAMA	6 mm
	R/H Rear Tyre	205/60 R16	YOKOHAMA	6 mm
	L/H Rear Tyre	205/60 R16	YOKOHAMA	6 mm

4.	Description of Damages
	THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.

5.	General Information			
	Accident Date	08/12/2017	**Inspection Date**	09/01/2018
	Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a.	Remarks
	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b.	Estimate Days of Repair	
	ESTIMATED NORMAL PERIOD FOR REPAIR:	**4 Working Days**

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLG 2788T

Qty	Description of Parts	Condition	Estimate By Workshop ($))	Our Adjusted ($)
	REPLACEMENT OF PARTS			
1	PANEL,TRUNK LID (SN)	BENT	724.00	724.00
1	HINGE,TRUNK LID,LH (SN)	TO REPAIR SEE LABOUR	88.00	-
1	HINGE,TRUNK LID,RH (SN)	TO REPAIR SEE LABOUR	88.00	-
1	WEATHERSTRIP,TRUNK LID (SN)	NOT NECESSARY	174.00	-
1	LATCH,TRUNK LID (SN)	NOT NECESSARY	70.00	-
1	MARK,THREE-DIA (SN)	NECESSARY	49.00	49.00
1	MARK,LANCER (SN)	NECESSARY	54.00	54.00
1	MARK,EX (SN)	NECESSARY	40.00	40.00
1	SUNDRIES (SN)	NECESSARY	30.00	20.00
1	C&C BADGE (SN)	NECESSARY	40.00	40.00
			1,357.00	927.00
	LABOUR			
	RENEW & RE-ALIGN RR DAMAGED PORTION;RENEW BOOTLID.REPAIR RR END PNL & RR BUMPER.INCLUSIVE OF THE REPAIR OF HINGE,TRUNK LID,LH AND HINGE,TRUNK LID,RH.		1,650.00	1,100.00
	RESPRAY RR BUMPER,RR END PNL & BOOTLID.		1,260.00	840.00
	REMOVE & REFIT BOOTLID COMPONENT.		150.00	150.00
	REMOVE & REFIT SPARETYRE BOARD,TRIM,CARPET TO FACILITATE REPAIR.		200.00	100.00
	CHECK WIRING & ELECTRICAL SYSTEM.		50.00	30.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.		200.00	200.00
	APPLY ANTI CORROSION ON AFFECTED AREAS.		120.00	40.00
	REMOVE & REFIT REVERSE SENSOR.		100.00	80.00
	-		-	-
	-		-	-
	-		-	-
			3,730.00	2,540.00
	GRAND TOTAL		**5,087.00**	**3,467.00**

Report Ref No. CS/EGI18000535/T1vbn2

RECOMMENDED COST OF REPAIRS			**3,467.00**

Report Ref No. CS/EGI18000535/T1vbn2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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