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Date/Time Hos/2019 Person Contacted Street Vehicle Protts Date/Time Action/Instruction () Estimate 26/3- Report Wa Menimon 28/3 @ 10.57 am mandate approval by Alfred Toh	:	\$500.00	VSN1839 451800 Claim No	Policy Doc Sum featured Make of Velo
28/3@10.57am mandate approval by Alfred Toh		1	rold Person Contracted Structuration () Estimate	Date/Time. 3
Part by Part \$11,822.99 Cled: 4974701,298		dmund authorse repair	am mandate approval by am inform by limail to	and the same

Sarveupe (S	ew REF:		olaav
		IGNMENT	
	Date:	Veh No: GBJ 2400	Yr Regn. 2018 / BKC
rom stimated Cost	Date.	Type: M.Car / M.Cycle / Bus / Wart	
SCHAMES MACHINI	/ OD RES / EVA / INV / MV	Truck / Trailer or	
	700 RESTEVATING THE	Make Volesnaher To	VAN TO1 00 1 1568
o Inspect Vehicle No:		Colour GREY	A/C: Insured / Std / NI / NA
t Workshop m/s		Sp.Reading 15 03	T/Radio: Insured / Std / NI / NA
l .		Eng/No:	
nsured:		C/No: WV12227H	2KH011227
Policy No.		Gen. Cond: Good / Fals/ Poor / Bu	
Claims No.	· (m	Steering: legisland / Jammed / Leak	
Sum Insured:	Excess: SOU	Brake: Ingreer / Jammed / Leak	
(Client's Record)		Modi: Nil / S/Rim / STD A/Rim	and the second
Make of Veh:		The Circuit of the Artifician	15/65816
			13/03/10
(Policy Condition)	commenced its N/S O/S	R± .	TA LANG LOUTSULEDID LOUBLE
Remark: The veh had o	commence no	BS / DUN / EXNOVA / GY / FS / LE	
repair at the	time of inspection.	TOYO / YOKO ar M	ARATHON
Bal. or Market Value:	80K	Front	Rear
DAC Accident Rport:	Consistent? : Yes or No	. R/Bal mm	R/Bal. 7 mn
GIA / PR Seen:	Consistent? : Yes or No	L/Bal. mm	L/Bal. 7 mm
Est. Repairs:	days Res.: Yes or No	D.O.A. 13 03 19	0.01 25/03/19
.um Sum:	% 3 Val.: Yes or No		under co
CA I REP I REP.	/ 24 HRS	Des. of Damages : Frt / Rear / O	
	Vehicle: IN / OUT		i Au
	Person Contacted:	The U/C / Chassis frame / B	lody Structure affected due to collisio
Date / Time Actio	on / Instruction		
	DECEIVED	2 MAY 2019	
	RECEIVED	1 Z PINI ZUIS	
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	146		
Date/Time, File Pass to?	: Preli. Report	Days Of Repair:	
Olt Tunet	Final Report	Resurvey No. of Trip:	Survey Fee:
Date/Time, For Noturn to?			Transportation
2)	Add Fe	e: Site Insp (\$)3 +RSS
		Interview (\$) Photos
Report Format :	00	: Tech. Invs (\$) Others
Nepull Culling.		Account of the control of the contro	
Lump Sum / I.B.I:	(\$ 11,822.99)	: Weekend (\$) -

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	CKING								
Case	fautified	Est Submitted	Adj Assigned	Auj Rat	Adt Sub	mitted	Ins Austred	Status		
Main	21 Mar 2019		21 Mar 2019 10:35 Edit Adj Rpt					Repor	ng for Sur t Case	rvey
	Main	Re	ference		Claim Details		Documen	nts	1 0	Show All
CLAIM SU	BFOLDER DE	TAILS				[Create	d by insurer]			
Insured:	SINGAPO	RE UNARMED TR	AINING INSTI	TUTE, Co.	Reg. No.: 05440	0900D				
Vehicle Reg No.:	GBJ280	G			Date of Loss:		019 09:00 - :59 ns and 8 Days Fro	m LTA Reg	Date (Ma	n Yr)]
Claim Type	Palle ID Palle									
				Excess:	\$\$500.0	~				
Repairer:	Volkswag	en Centre Singa	pore (HQ) 247	Alexandra Ri	oad, 159934 Ale	xandra - T	el: 63057288			
Handling Insurer:	China Tai	ping Insurance (Singapore) Pto	t, Ltd. (HQ)	- Tel: 6389 611	1 [Han	dled by Ong Chin	Kiat]		
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel:	6256-3561	[Handled by	MOHD RA	SUL] [Final]	Rpt due	01/04/20	019]
Driver/Cust dian:	TAN POH Y	ONG NIKKO (51 /	Male) , NRIC:	S1827663A	Tel: +65917	88663 Em	ail: nikkotan@gma	all.com		
ASSOCIA	TED MAIL RE	CEIVED						View All	Compose	Case M
There are r	o mail for this	case.								
ALL ASSO	CIATED TAS	KSE				View A	Search Tasks	Create N	New Task	Comple
Due Dat		Type Task	Graup Sub)	ect Han	dler Assign	sed By	Completed O		eated On	Don

Denise Tay (LKKAuto)

From:

Denise Tay (LKKAuto)

Sent:

Thursday, 2 May 2019 2:06 PM

To:

Ong Germaine (VGS - SG/Singapore); Rasul (LKKAuto)

Cc:

Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore);

Wong Meiy (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore)

Subject:

RE: FINALISATION GBJ280G DOA: 14032019

Dear Germaine,

Confirm final figure at \$11,822.99, before GST and excess

9 working days

Please submit all relevant documents to China Taiping

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) < Germaine.ong@vw.com.sg>

Sent: Monday, 29 April 2019 8:26 PM To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore)

<charmaine.kong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Goh Edmund (VGS -

SG/Singapore) <edmund.goh@vw.com.sg> Subject: FINALISATION GBJ280G DOA: 14032019

Dear Rasul

Please see attached finalisation

COR : As per attached

9 working days

Please revert

Best Regards,

Germaine Ong Body and Paint Department

Volkswagen Group Singapore Pte Ltd

Denise Tay (LKKAuto)

From:

Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>

Sent:

Monday, 29 April 2019 8:26 PM

To:

Rasul (LKKAuto)

Cc:

Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore);

Wong Meiy (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore)

Subject:

FINALISATION GBJ280G DOA: 14032019

Attachments:

GBJ280G_140319.pdf

Dear Rasul

Please see attached finalisation

COR; As per attached

9 working days

Please revert

Best Regards,

Germaine Ong Body and Paint Department

Volkswagen Group Singapore Pte Ltd 17 Tuas ave 9 Singapore 639197

Hp: +6592361588



germane.ong@vw.com.sg http://www.vw.com.sg

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road

#16-00 Springleaf Tower Singapore 079909

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25

Paya Ubi Industrial Park Singapore 408933

Attn:

Ong Chin Kiat

Date:

26 Mar 2019

Preliminary Advice

Vehicle No

: GBJ280G

Accident Date

: 13/03/2019

Make

: VOLKSWAGEN T6 VAN

Policy No.

DMCVSN18394518000

Assignment Date

: 21/03/2019

Excess

: \$\$500.00

Date of Inspection

: 25/03/2019

Est. Duration of Repair

: 6.00

Inspection At

: VOLKSWAGEN CENTRE SINGAPORE (HQ)

247 ALEXANDRA ROAD SINGAPORE 159934

Point of Impact / General Description of Damages

The vehicle sustained impact / damages N/S FRONT portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,737.69
Revised Amount	:S\$	9,762.99
Check Items (Estimated)	:S\$	740.84
Total	:S\$	10,503.83

Lump Sum Repair

:5\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	80,000.00
COE / PARF Rebate	:S\$	26,652.00
Salvage Value	:S\$	

Salvage Value Margin for Repair

:8\$

53,348.00

Remarks

(X)	The vehicle is repairable at our adjusted amount	it. We have also confirmed excess and policy coverage. Kin	dīy
	let us have your authorisation.		

) The vehicle is uneconomical to be repaired, you are advised to invite tender for
--

Other comments:

Denise Tay (LKKAuto)

From:

Denise Tay (LKKAuto)

Sent:

Thursday, 28 March 2019 11:07 AM

To:

Goh, Edmund (VWG Singapore); Rasul (LKKAuto)

Cc:

Wong, Meiy (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Kong, Charmaine

(VWG Singapore)

Subject:

RE: GBJ 280G DOA: 13/02/19

Dear Sir.

As instructed by our client, please proceed to repair the insured vehicle GBJ 280G (Excess \$500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>

Sent: Tuesday, 26 March 2019 2:19 PM To: Rasul (LKKAuto) < Rasul@lkkauto.com>

Cc: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore)

<Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Subject: RE: GBJ 280G DOA: 13/02/19

Dear Rasul,

Please Find attached as requested.

Thanks and Best Regards,

Edmund Goh Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7133



View Received Message

This mail is associated with :

*GBJ280G (SNM19D201254C01)

OD Mar 17 2019 9:00AM [SINGAPORE UNARMED TRAINING INSTITUTE] Volkswagen Centre Singapore

From	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on 28/03/2019 10:58 AM
То	LKK_HQ
Subject	Alert - Adj Mandate Approved (S\$8611.92) - GBJ280G - Claim Handler: Ong Chin Kiat

DOCUMENTS SUMMARY

There are no documents.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Business	
Owner ID:	0900D	
MORGERARIE		
Vehicle No.:	GBJ280G	
Vehicle to be Exported:	No	
Intended Deregistration Date:	26 Mar 2019	
Vehicle Make:	VOLKSWAGEN	
Vehicle Model:	T6 VAN TDI NWB MT	
Primary Colour:	Silver	
Manufacturing Year:	2018	
Engine No.:	CXH173025	
Chassis No.:	WV1ZZZ7HZKH011227	
Maximum Power Output:	*	
Open Market Value:	\$28,994.00	
Original Registration Date:	05 Dec 2018	
First Registration Date:	05 Dec 2018	
Transfer Count:	0	
Actual ARF Paid:	\$1,450.00	
Intended PART Repare Dutails		
PARF Eligibility:	No	
PARF Eligibility Expiry Date:	*	
PARF Rebate Amount:	\$0.00	
Intended COE Rehate Details		
COE Expiry Date:	04 Dec 2028	
COE Category:	C - Goods Vehicle & Bus	
COE Period(Years):	10	
QP Paid:	\$27,509.00	
COE Rebate Amount:	\$26,652.00	
Total Rebate Amount:	\$26,652.00	

The information contained herein is correct as at 26 Mar 2019

OK



Biz Reg. No. 53103069E GST No. M20098505-2

Tax Invoice

Chitomet	SINGAPORE UNARMED TRA	UNING INSTITUTE		Finance Co.		UNARMED TRAININ	G INSTITUTE
Coreact			The state of the s		#02-172		
Address	374 CLEMENTI AVENUE 4				SINGAPORE	120374	
	#02-172			5.6			
	SINGAPORE 120374			Contract to the second			
Anixo:	SINGAPORE 120374	Engine No.	CXH 173025	Invoice No	V18C00070	Date	05-12-18
		Engine No.	CXH 173025 WY1ZZZZTN2XHD11227	Invoice No.:	V18C00070 V5018C00072	Date:	05-12-18 27-11-18
Make: Model Reg No.	tov						

Vehicle Price (COE NON GUARANTEED) 89,399.00 Registration Fee 220.00 Road Tax (17 Months) 181.00

HONEY CO.	Taxable Amount	GST@7%	Amount	Amount Including GST@7%
Net Invoice Value	56,465.96	3,954 02	85,845.98	89,800.00
Less Deposit Pard.	56,485.98	3,954.02	95,845,98	89,800.00
Amount Due from finance company	0.00	0.00	0.00	0.00

Net Arount Due from/(to) Customer

0.00

Customer Receipt

I confirm that I have received the above vehicle which is to the specification as originally ordered.

0.5 DEC 2018

Customer's Signature

Volkswagen Group Singapore Pte Ltd.



Authorised Signatory

NOTICE

- 1. All fund number payments should be made payed. Volkswagen Group Singapore Pta LtdSlami Account: 2528214002 Swift Code: DEUTSGSG: Please redicate Customer Name and VSA Number in the payment
- 2 At theques should be made payable to Volkswagen Group Singapore Pte Ltid and crossed "A/c Payee Only and write. VSA No. & IC No on the reverse ade of the choque
- 2 Official Receipt will be issued for Cash, payment only, if you do not receive it within 7 days, please contact your responsible Sales Representative immediately
- 4. The Company is not responsible for any payments made for the purchase of scrap care, unless such payments are made to the company and substantiated by an official recept

MVGS19034065 / Volkswagen Centre Singapore - HQ ENTRY DATE & TIME: 14/03/2019 06:56 SUBMITTED BY: Charmaine Kong Mei Kwan

SINGAPORE ACCIDENT STATEMENT



IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

ACCIDENT STATEMENT
14/03/2019 08:56
13/03/2019 09:45
335 BT TIMAH RD WING ON LIFE GARDEN CARPARK
SINGAPORE

	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	GBJ280G	
Insured/Policyholder		
Name Of Registered Owner	SINGAPORE UNARMED TRAINING INSTITUTE	
Co Reg No	05440900D	
Email Address	NIKKOTAN@GMAIL.COM	
Mobile Phone No	(LOCAL) +65-91788663	
Alternative Phone No	OFFICE-91788663	
Vehicle Particulars		
Manufacturer	VOLKEWACEN	

Manufacturer VOLKSWAGEN

Model T6 VAN TDI NWB 110 (M)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No. Please state action to be taken

COMMERCIAL VEHICLE Vehicle Category

Insurance Company

Name of Insurance Company CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number

Cover Note Number

Driver

Name of Driver TAN POH YONG NIKKO

NRIC No. S1827663A Date Of Birth 06/11/1967 Occupation INDOOR Date Of Driving Pass 14/06/1985

Driving Experience 33 YEARS AND 8 MONTHS

MALE Gender

Mobile Number (LOCAL) +65-91788663

Fax Number

Contact Number

EMail Address NIKKOTAN@GMAIL.COM Address

374 CLEMENTI AVENUE 4

#02-172

Postcode

120374

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

NO

Was any body injured in the Accident? Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

refer to sketch plan. THERE IS AUDIO RECORDING. Audio recording with insured driver.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GBE9405G

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

MOHAMED AZRUL BIN MOHAMED ABDUL RAZZAQ

NRIC/Passport Number

S9708927B

Contact Number

83604308

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Accident Details

Date: 13Mar19 / Time: 9:46am

Place of the accident: 335 Bukit Timah Road, Wing On Life Garden; Visitor car park.

Vehicle Number: GBJ280G

Driver: Tan Poh Yong, Nikko / NRIC: S1827663A

Mobile: 91788663

Vehicle Number: GBE9405G

Driver: Mohamed Azrul Bin Mohamed Abdul Razzaq / NRIC: S9708927B

Mobile: 83604308

I just finished my exercise and meditation class with the residents there (teaching there since the year 2012). I do not have any class until the evening at 5:30 pm, so I was enjoying another few minutes of meditation (quietness) in the van before driving off.

As usual, I drove slowly out of the shielded visitor parking lot after checking all clear on my left side, no vehicle on my right side and all good to go in the front. All the vehicle there was clearly at stationary when I drove out. Almost three-quarter of my van was out of the designated parking lot; I notice a red van reversing dangerously fast straight toward my direction. I stop my van immediately and before I can press my honk GBE9405G already hit the passenger side front panel of my NEW van.

Very clearly the driver was not looking at his left-side rear-mirror before reversing.

Reversing a van quickly and not looking at the rear-mirror and left-side rear-mirror was a dangerous and reckless act for any van driver. What haven if it not my van but a family with children walking out from the visitors farked left?

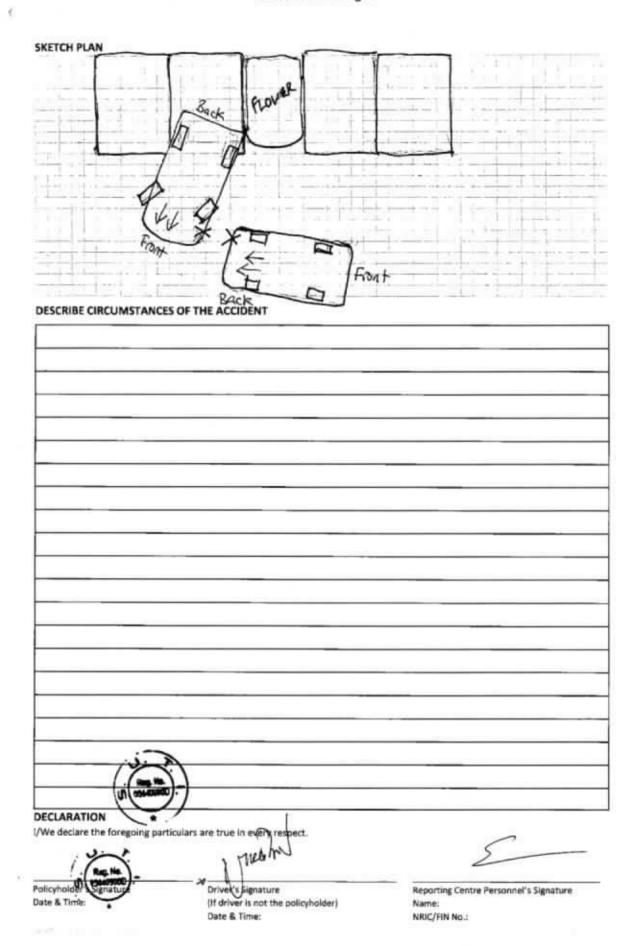
Reversing very fast was also confirmed by the condo security officer who also took a few pictures. He said, "he reversed very fast".

After the accident, Mr Mohamed was seen busy talking with someone on the phone. I inspected my damage van and took some pictures. After he hang-up he told me, to claim his insurance. He handed me his Driving Licence and Singapore Armed Forces Identity Card for picture record.

When I ask Mr Mohamed why the need to reverse so fast, he said he was angry for not allowed to park at the visitor lot and also, he "needs to rush for delivery that's why". Mr Mohamed apologies a few times and told me if anything just updates him.

Singapore Unarmed Training Institute

Tan Poh Yong, Nikko



SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me:
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud. regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder^{*} Date & Time:

Driver's Signature

(If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature Name

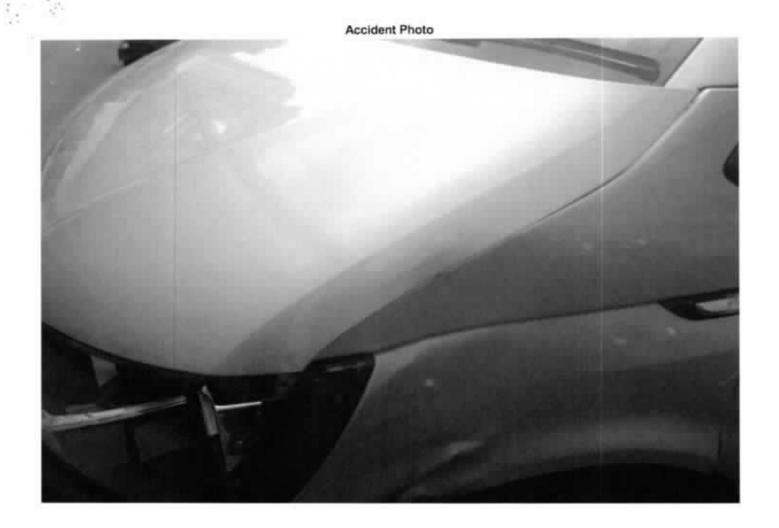
NRIC/FIN No.:

Date :
Dear Sir or Madam :
To whom it may concern,
RE: Authorization to act on behalf
Vehicle No.: GBJ280G
I. Suppose Unernal Verman International NRIC Number 05440900D would like to authorize 141 By York, 1982 bearing NRIC Number 5(827663A to act on my behalf for all documents and repair for the above said vehicle.
Thank You.
Yours Sincerely,
Signature





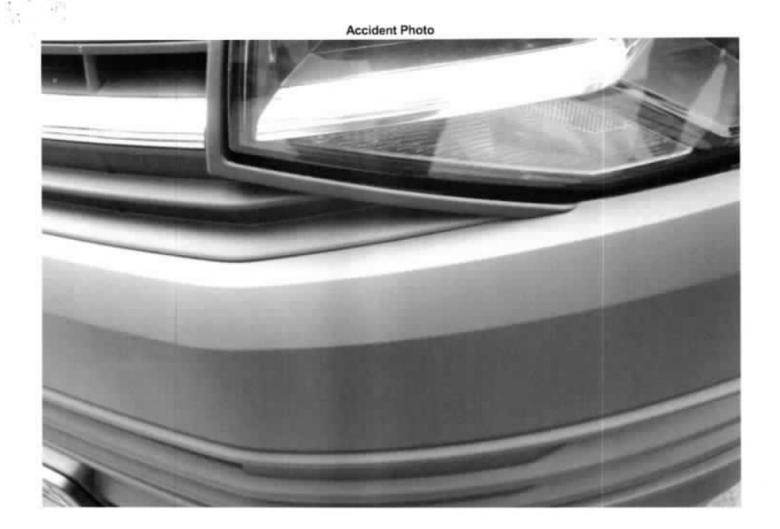




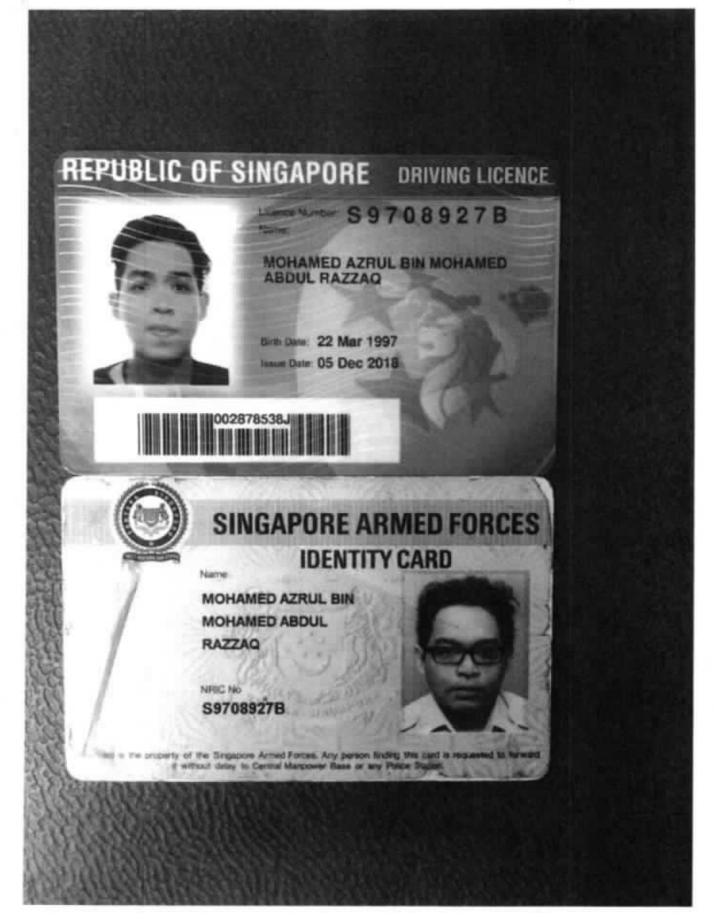








700





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES) EFFECTIVE DATE Motor cars with uniaden weight =< 3000kg with =< 7 05 Dec 2018 Class 3 passengers, exclusive of driver; and other motor vehicles with unladen weight =< 2500kg Motor vehicles which are constructed to carry load or passengers and the unladen weight > 2500kg Motor vehicles which are not constructed to carry load or passengers and the unladen weight =< 7250kg 05 Dec 2018 Class 4 NP 428A GEMALTOSGPU105451930415 NRIC No/Colour S9708927B/ PINK Blood Group Race AB (+) MALAY Country Of Birth Date Of Birth SINGAPORE 22/03/1997 Status Military Rank State ENLISTEE .5 man C7201 This card is to be used in of ajunction with NRIC

Accident Photo



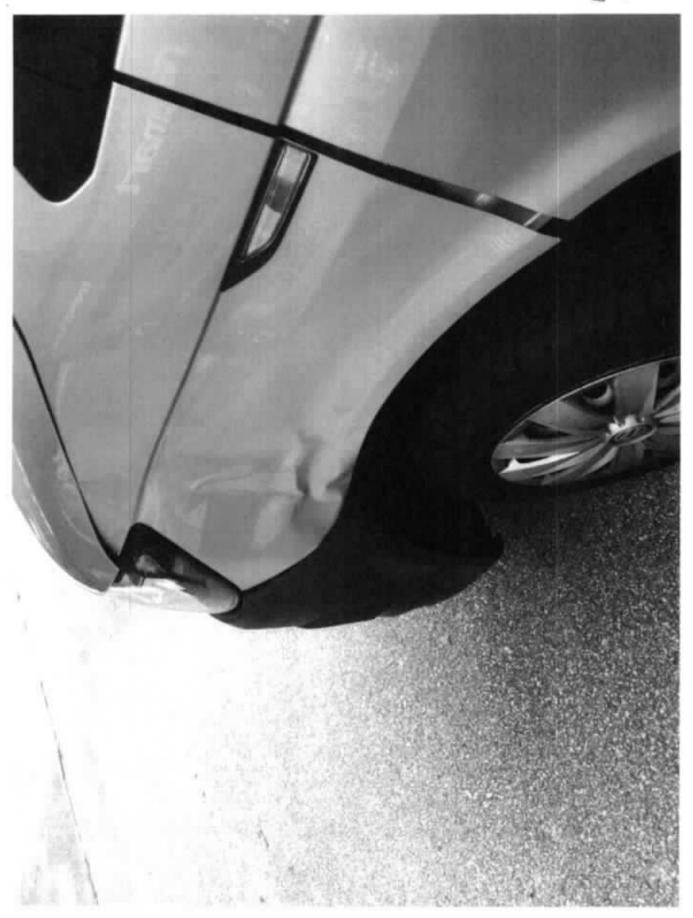
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Accident Photo

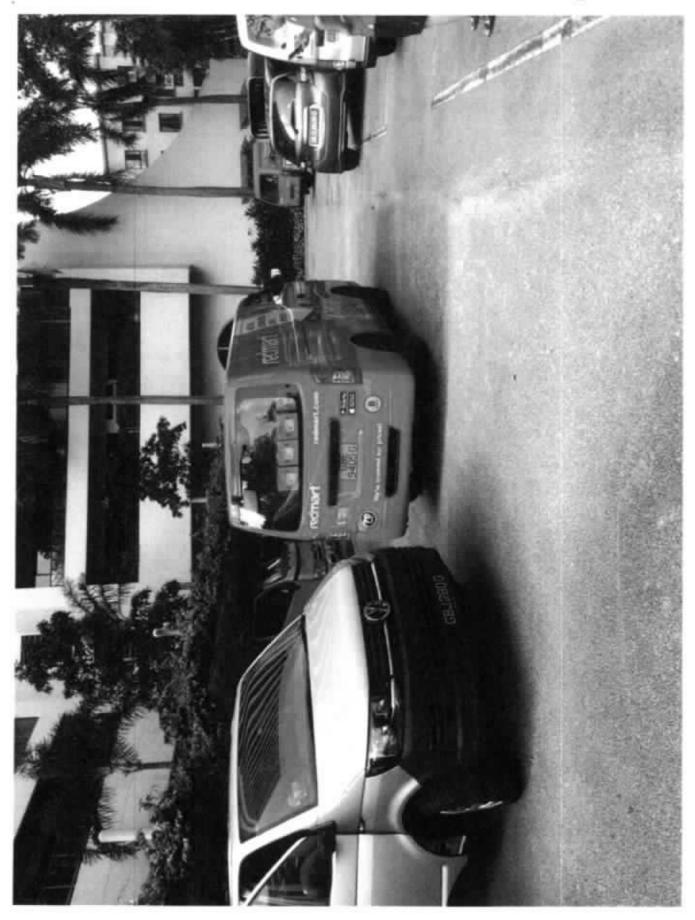












VGS Singapore

247

Alexandra Road 159934 Singapore OD) LECOVER

Suy: LKK

Phone No.

+65 6305 7299

Fax No.

+65 6474 3643

E-Mail

service@vw.com.sg

143U-38m

SNU: 25/01/2019, 1940, 247,6

VAT Registration No. M20098505-2

Tax No.

199101494Z

Service Quote

Customer No.

CV042757

Quote No.

SER/QUO/1900533

QuoteDate

14/03/19

Salesperson

MARCUS LIU

Page

THIS IS NOT AN OFFICIAL TAX INVOICE

Make

Model Description

Light Commercial Veh T6 VAN TDI NWB 110 (M)

License No. GBJ280G

INSTITUTE

#02-172

Singapore

VGS Singapore, 247, 159934 Singapore

374 CLEMENTI AVENUE 4

Singapore, 120374

SINGAPORE UNARMED TRAINING

WV1ZZZ7HZKH011227

Engine Code

Labor Type

62

Mileage

Initial Registration

05/12/18

Engine No.

CXH 173025

Service Advisor

Cheong Pearlyn

Sales Advisor

MARCUS LIU Model Code

SGA1F1

	No.	Description	Qty.	UoM	Unit Price	Amount
Р	B&P ALEX LABOUR	LABOUR	5	Labor	3340	2570 4200.00
P	B&P ALEX PAINT	SPRAY PAINT		Labor	D400 /6m	4,000.00
P	B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un	(00	480.00
P	B&P MECH	ELECTRICAL CHECK OR MECHA	1	Time Un		280.00
20	N Paradida National Control	Sum Labor				8,960.06
р	7E0807177A	BUMPER BRACKET LHS ***/	14	Pieces		51.64
P	7E0807183B	BUMPER RETAINER LHS **	4	Pieces		27.07
P	7E0807221D 9B9	FRONT BUMPER WE	- 4	Pieces		1.596.72
P	7E0809957E	WHEEL HOUSING LINNING LHS DE	1	Pieces		179.67
P	7E0809967	COVER FOR WHEEL LINNING H X		Pieces		× 24.24
P	7E0821101A	FENDER LHS 944	1	Pieces		868.19
P	7E0823033H	HOOD M	- 1	Pieces		2.145.70
P	7E0823301B	BONET HINGE LH	- 1	Pieces		×129.62
Р	7E2941015AD	HEADLAMPINS 7 LOV	- 1	Pieces		740.84
p			21			14.00
	THE INCHIS	Sum Item	/	1 10003		5,777.69
P	7H0810395A	FENDER RETAINING BRACKET L	1	Pieces		

VGS Singapore, 247, 159934 Singapore

SINGAPORE UNARMED TRAINING INSTITUTE 374 CLEMENTI AVENUE 4 #02-172 Singapore, 120374 Singapore

VGS Singapore

247

Alexandra Road 159934 Singapore

Phone No:

+65 6305 7299

Fax No.

+65 6474 3643

E-Mail

service@vw.com.sg

VAT Registration No. M20098505-2

Tax No.

199101494Z

Service Quote

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QuoteDate

14/03/19

Salesperson

MARCUS LIU

Page

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Make

Model Description

Light Commercial Veh T6 VAN TDI NWB 110 (M)

License No.

GBJ280G

WV1ZZZ7HZKH011227

Engine Code

Labor Type

Mileage

Initial Registration

05/12/18

Engine No.

CXH 173025

Service Advisor

Cheong Pearlyn

Sales Advisor

MARCUS LIU

Model Code

SGA1F1

62

Sum Labor

8,960.00

Sum Item

5,777.69

Total

7% GST

14,737.69

14,737.69 1.031.64

Total SGD Incl. GST

15,769.33

Explanations

P = Proportionately Charged

Payment Terms

No Credit

the Repairer of the following:

- . To receively beforefaller spray painting
- To display damaged partial during resurvey.
- Parts prices are subject to confirmation.
- Third purty survey is on a "Wilbout Prejiidles" basis.
- . No illegal modification(s) is allowed.
- . Supplementary femile) must be resurveyed and is subject to first approval from Insurance Com-

Advancedged by Reporter

Signature:

49 900100 68

6 days 25/03/19 01430 Excess: 500 Rever Reservey before paint

Supplementary or Omitted List

VEHICLE NUMBER:

GBJ280G

MODEL

TRANSPORTER

CLAIMS DETAILS



	LABOUR DESCRIPTION		AMOUNT		
_		Qty	Unit	A	mount
2	R&R FUSE BOX ASSY REPAIR INNER PANEL SPRAY PAINTING INNER PANEL	0.5 1 1	\$ 840.00 \$ 840.00 \$ 800.00	\$	840.00 800.00
_	Total			\$2	2,060.00

		Description	Qty	Unit Pricing	Discount	Amount
No.	Item No.	Description	3011			
1						
2						
3						
4						
5						
			TOTAL:			\$0.00

Total Labour & Parts

\$2,060.00

Survey By

Rasul (DOA) 13/03/2019

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue Singapore 639176

Biz. Reg. No.: 199101494Z GST No.: M200985062







Tax invoice

Company CHINA TAIPING INSURANCE (S) PL 3 ANSON ROAD #18-00 SPRINGLEAF TOWER Singapore 079909 Customer Details: Company SINGAPORE UNARMED TRAINING 374 CLEMENTI AVENUE 4 #02-172 Singapore 120374 Page

Document no.

Document date
Customer no.

Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor

1/2 12333900145 29-04-2019 5211001170 200208384E 39999 2019000025/1 01-04-2019 GERMAINE MEI TING ONG

License plate GBJ280G	Model code SGA1F1	First registration 05-12-2018	VIN WV1ZZZ7H	ZKH011227	Model T6 NWB 2.01	TDI 110kW Mar	ual	Mileage 8,970
Position no.	Descriptio	n	Qua	intity Unit	Unit price excl. GST	Tax code	Total amount excl. GST	THE STREET, ST
7E0807183B	Guide Pie	CO R BUMPER LHS	-1	pcs.	27.07	#1	27.07	28.96
7E0807177A	Guide Pie	A Section of the Control of Section Se	1	pcs.	51.64	#1	51.64	55.25
7E0807217S 9B		Bumper Satin Bl	1	pcs.	1,596.72	#1	1,596.72	1,708.49
7E0809957E	Wheelhou	100000000000000000000000000000000000000	1	pcs.	179.67	#1	179.67	192.25
7E0821101A	Fender FENDER	LHS	1	pcs.	868.19	#1	868.19	928.96
7E0823033H	Hood HOOD		1	pcs.	2,145.70	#1	2,145.70	2,295.90
7H0810395A	Retaining	Bracket G BRAKCET FENDER	1 1	pcs.	14.00	#1	14.00	14.98
	LABOUR		4	pcs.	840.00	#1	3,360.00	3,595.20
	SPRAY P		3	pcs.	800.00	#1	2,400.00	2,568.00
		c and Programming nostic and Programmin	1	pcs.	480.00	#1	480.00	
	Check Sh	ort Circuit / Harness R Repair and Short Circu	epair 1	pcs.	280.00	#1	280.00	299.60
	11 THE R. P. LEWIS CO., LANSING, MICH. 49, 102-11.	N FUSE BOX ASSY	1	pcs.	420.00	#1	420.00	449.40
	Collection deductible CHINA TA 14/03/201	Excess n of Insurance Excess a a AIPING OD/ RECOVER		pcs.	-500.00	#1	-500.00	-535.00

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		11,322.99	7%	792.61	11,322.99	12,115.60
Total	108 B	11,322.99		792.61	11,322.99	12,115.60

Customer

Service Advisor

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue Singapore 639176

Biz. Reg. No.: 199101494Z GST No.: M200985052



2/2





Tax invoice

Company CHINA TAIPING INSURANCE (S) PL 3 ANSON ROAD #18-00 SPRINGLEAF TOWER Singapore 079909 Customer Details: Company SINGAPORE UNARMED TRAINING 374 CLEMENTI AVENUE 4 #02-172 Singapore 120374 Page
Document no.
Document date
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Dealer
Job order number
Job order date
Service Advisor

12333900145 29-04-2019 5211001170 200208384E 39999 2019000025/1 01-04-2019 GERMAINE MEI TING ONG

Mileage

١	GBJ280G	Model code SGA1F1	05-12-2018	WV1ZZZ7HZKH011227	T6 NWB 2.0 I TDI 110kW Manual	8,970
I		C				
	3					
	VISIT OUR W and promotions)		s.vw.com.sg (for online se	ervice appointments) and volkswa	gen.com.sg and www.skoda.com.sg (for addition	nai services, products

f. a.c. of all

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, trespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	CKING								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	A	d) Submitted	Ins Auth'ed	Status		
Main	21 Mar 2019		21 Mar 2019 10:35 Edit Adj Rpt	\$\$11,82 Edit Est		\$11,822.99 View Rpt		Report	g for Survey	
	Main	R	eference	a	aim Detail		Document		Show All	
CLAIM SU	BFOLDER DE	TAILS				[Created	by insurer]			
Insured:		RE UNARMED TE	RAINING INSTITU	TE, Co. Re	. No.: 054					
Vehicle Reg No.:	GBJ280	G			Date of Los	the same and the same	9 09:00 - :59 and 8 Days From	LTA Reg Dat	e (Man Yr)]	
Claim Type	OD / SN	M19D201233C	01		Policy/Cove Note No.:		DMCVSN18394518000 (Comprehensive) Coverage: 05/12/2018 - 04/12/2019			
					Excess:	\$\$500.00				
Repairer:	Volkswag	en Centre Singa	pore (HQ) 247 Ale	xandra Road	159934 A	exandra - Tel:	63057288			
Handling Insurer:	China Tai	ping Insurance	(Singapore) Pte. I	td. (HQ) - 1	el: 6389 6	111 [Handle	by Ong Chin K	iat]		
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561	Handled by	MOHD RASU	L] [Final Rp	t due 01/0	4/2019]	
Driver/Cus dian:	TAN POH Y	ONG NIKKO (51 /	Male) , NRIC: 51	827663A,	Tel: +6591	788663 Email:	nikkotan@gmail.	com		
ASSOCIA	TED MAIL RE	CEIVED					Vle	ew All Co	mpose Case Mail	
			Adj Mandate Appr Adj Mandate Appr							
ALL ASSO	CIATED TAS	ks⊟				View All 5	Search Tasks (Create New To	isk Complete	
Due Dat	e Priority	Type Task	Group Subject	t Handle	er Ass	gned By	Completed On	Create	d On Done?	
No results.										

Merimen e-Claims Page 1 of 3

Claim Documents

*GBJ280G (SNM19D201233C01) OD Mar 13 2019 9:00AM [SINGAPORE UNARMED TRAINING INSTITUTE] Volkswagen Centre Singapore

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Linked Accident Report Documents

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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607 198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road, #16-00 Springleaf Tower

Singapore 079909

Our File No:

CS/CTI19005390/R1TD3Q2

Date:

08/05/2019

REFERENCE

Insured/Claimant: INSTITUTE SINGAPORE UNARMED TRAINING

Policy No:

DMCVSN18394518000

Date of Loss:

13/03/2019

Nature of Claim:

OD

Claim SNM19D201233C01 No:

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

GBJ280G

Make & Model:

VOLKSWAGEN T6 VAN, 2.0 TDI NWB DSG (A)

Engine No: Chassis No: CXH173025

Reg. Date:

05/12/2018 (Man. Year: 2018)

WV1ZZZ7HZKH011227

Colour

Grey

Odometer:

7503 km

Engine Capacity:

1968 cc Market Value/New Car Price: S\$80,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

Front Tyre Size:

215/65 R16

Rear Tyre Size:

215/65 R16

Pre-accident Condition:

Front Left Side:

Marathon Evo 7 mm

Rear Left Side:

Marathon Evo 7 mm

Front Right Side:

Marathon Evo 7 mm

Marathon Evo 7 mm Rear Right Side:

No

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		5,777.69	4,882.99	894.70	15.49
Miscellaneous Items		0.00	0.00	0.00	
Labour		11,020.00	6,940.00	4,080.00	37.02
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	16,797.69	11,822.99	4,974.70	29.62
	- Excess (S\$)	500.00	500.00	0.00	0.00
	(S\$)	16,297.69	11,322.99	4,974.70	30.52
	+ GST 7.00/7.00% (S\$)	1,140.84	792.61	348.23	30.52
	Nett Amount (S\$)	17,438.53	12,115.60	5,322.93	30.52

INSPECTION

Date of Assignment:

21/03/2019

Date Inspected:

25/03/2019 Inspected At:

Volkswagen Centre Singapore (HQ)

247 Alexandra Road Singapore 159934

Estimated Period of Repair:

9.0 days

Adjuster Report Page 2 of 4

Adjuster: MOHD RASUL Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_p... 8/5/2019

REPAIR DETAILS

Referen	ce			
Part Source:		(Last Synchronised: 08 May 2019)		
Parts:	N/A	VOLKSWAGEN T6 VAN 2.0 TDI NWB DSG (A) (Model not available in database)		
Labour:	Repairer's	(Price-denominated Standard List)		
Print Code:	(Unsubmitted	, no print-code for GBJ280G)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page			
Further Info	: Items/values not in reference catalogue are prefixed with an asterisk *			

Recommended Parts

No.	Qty Pa	ert No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER BRACKET LHS	Necessary	51.64FS	*51.64 FS
2	1		*BUMPER RETAINER LHS	Necessary	27.07FS	*27.07FS
3	1		*FRONT BUMPER	Deformed	1,596.72 FS	*1,596.72 FS
4	1		*WHEEL HOUSING LINNING LHS	Deformed	179.67 FS	*179.67 FS
5	1		*COVER FOR WHEEL LINNING LH	Serviceable	24.24FS	*-FS
6	1		*FENDER LHS	Buckled	868.19FS	*868.19FS
7	1		*HOOD	Bent	2,145.70FS	*2,145.70FS
8	1		*BONET HINGE LH	Serviceable	129.62 FS	*-FS
9	1		*HEADLAMP LHS	Serviceable	740.84 FS	*-FS
10	1		*FENDER RETAINING BRACKET L	Necessary	14.00 FS	*14.00 FS
F=Fta	anchise part	S=SpcN	ett.	Total Parts (S\$)	5,777.69	4,882.99

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PROGRAMMING & CALIBRATION	New	480.00	480.00
2	ELECTRICAL CHECK OR MECHA	New	280.00	280.00
3	R&R FUSE BOX ASSY	New	420.00	420.00
4	LABOUR	New	4,200.00	3,360.00
5	REPAIR INNER PANEL	New	840.00	0.00
6	SPRAY PAINT)	New	4,000.00	2,400.00
7	SPRAY PAINTING INNER PANEL }	New	800.00	0.00
		Gross Labour Cost (S\$)	11,020.00	6,940.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >