100000	GO INSURANCE PTE LID				
S To	EMASSIL BOULEVARD				
#04	- 01 SUNTEC TOWER FIVE				
Singa	pore_038985				
Attn: f	Motor Claims Department				
Dear :	Sic/ Madam,				
Accid	ent involving vehicle STN 7666R and G	BA 5074A	on 17/03/2019		
	he owner of vehicle no SJN 7666 R which was			no 6	BA 5074A
The a	ccident was caused solely by your insured's negliger ed below:				
a)	Repair Cost/ Excess			ss 26,287.72	
b)	Loss of Use/ Reptal of verticles for 12 day(s)	@ SS_ 80 pe	rday	S\$	960.00
c)	JAA/ GIA Search Fees			S\$	2.00
d)	Administrative Charges			S\$	_
e)	Others	_	`	S\$	_
			TOTAL	S\$	27,249-72
l'encio	se herewith copy of the following: (please tick the app	ropriate boxes)			
-	Repair Invoice	1	GIA Search Receipt		
	Policy Excess Invoice		NRIC/ Driving License		
	Rental Invoice		GIA Report		
/	Certificate of Insurance		Survey Report		
Ali payn	nent should be made in my favour and the said paym	ent as full and find	al settlement of my claim.		
	nent should be made in my favour and the said paym acknowledge receipt and let me have your favourable		al settlement of my claim.		

HP No: 8488 7666

Address: 985 BUKIT TIMAH ROAD \$08-06 \$ (\$89627)

E-mail Address: WEI CHEONY LOW & gmall. Com



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/EGI19005384/T1ha3

18 April 2019

SYSTEM CLEANING & SUPPLIES PTE LTD

6001 BEACH ROAD #02-29 GOLDEN MILE TOWER SINGAPORE 199589

Dear Sir/Madam,

ACCIDENT INVOLVING GBA5074A & SJN7666R ON 18/03/2019

We refer to the above accident where we are acting for ERGO INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 01/05/2019, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA Case Handler DID: 6841 2360 FAX: 6741 4108

EMAIL: vicalpeh@lkkauto.com

c.c. ERGO INSURANCE COMPANY LIMITED (Motor Claims Dept)



LETTER OF AUTHORITY AND INDEMNITY

Motor Image Enterprises Pte Ltd

Toa Payoh Service Center, 19, Lorong R, Toa Payoh, Singapore 319255 Leng Kee Service Center, 25, Leng Kee Road, Singapore 159097 Type of Claim:

Third Party (Direct Settlement)

Own Damage (Recovery Claim)

ACCIDEN	CEIN	PLVIN	G VEHICLE R	EGISTRATION	No.	SIN	76	66 R
ON	17	13 /	2019	AT	Du	NEAR	N	ROAD

AND GBA 5074A

L. I, the owner of vehicle no. SJN 7666R hereby instruct you and authorise you to act for me with respect to the following:

- (a) To submit my claims for all loses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
- (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
- (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
- (d) To sign discharge voucher on my behalf.
- I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without
 admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
- In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
- In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
- 5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
- 6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
- I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of
 my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs
 incurred by you.
- 8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
- I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before
 agreeing to pay or receive any monies due under this claim.
- In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you
 for the repair and other costs incurred by you.
- For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop	
Name Low LET O	RONG	Company Name MOTOK/MAGE	
Address PSS With T	TO JOE CAON HANN	Claim Officer's Name DENNIS LEONG	
5(589627)			
Telephone No 8488 7666		Telephone No 6703 8/6/	
Date 12 /4 / 2019	Email	Date 12/4/2019	
Company Stamp For Co Regn Vehicle	Authorized Signature	Claim Officer Signature	



ERECT Innocency Pro-1 of all F. Termock Bester and ma-Ht Soutes, Timer Fore Singapore (1998). Tel. -65 0829-1198. Eac. -65 0829-1198. Eac. -65 0829-0248. Channe Fax. -91 5829-0247. Co. Ray, No. 19950921 (1).

WWW-CIENTED NO. 16.

DISCHARGE VOUCHER

I/We, LOW WEI CHEONG (S7305394C) hereby agree to accept the sum of SINGAPORE DOLLARS:

TWENTY SEVEN THOUSAND TWO HUNDRED FORTY-NINE AND CENTS SEVENTY-TWO ONLY

(S27,249.72), in full and final settlement of all claims for damages, costs & disbursements arising out of an accident on 17.03.2019 involving SJN7666R / GBA5074A at/along DUNEARN ROAD.

I /We agree that the said sum is paid without admission of liability and on the part of ERGO Insurance Pte.Ltd./INSURED/INSURED DRIVER, respectively in respect of the said loss and for damage whether now or hereafter to become manifest, and is accepted by me to the intent that the said ERGO Insurance Pte.Ltd./INSURED/INSURED DRIVER, be absolutely and finally discharged from all claims whatsoever which I now or hereafter may have arising out of or connected with or traceable to the said accident. I/We also declare that I/We am/are the person entitled to receive the above compensation.

This discharge is not to be construed as an admission of liability on the part of ERGO Insurance Pte.Ltd./TNSURED/INSURED DRIVER, and shall not be used as evidence in any claims/actions which may be lodged by or against them.

I/We hereby authorize you to make payment in favour of: MOTOR IMAGE ENTERPRISES PTE LTD Dated this 4 day of March 20,20 CLAIMANT: WITNESS: Signature: Signature: LOW WEI CHEONG DENNIS LEONG JIA HUL Name: (Please endorse with company stamp, if applicable) 57305394C 628/0243M NRIC No: NRIC No: 985 BUILT TIMAH RD 25 LENG KEE S (159097) Address: Address: #08-06 S(589627)



19 Lorong 8 Toa Payoh Singapore 319255

Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535

25 Leng Kee Road Singapore 159097

Service Centre Tel: (65) 6703 8163 Fax: (65) 6479 1137

Website: www.motorimage.net

TAX INVOICE

SUBARU

GST Reg No. M2-0076975-9 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: M192829 For cash sales, payment will be endorsed on this invoice and no

separate receipt will be issued.

DATE REC'D: 28-Mar-2019 SERVICE ADVISOR: DENNIS

JOB No.: M185177 MILEAGE: 40950

ID:

NAME: ERGO INSURANCE PTE LTD ADDRESS: 5 TEMASEK BOULEVARD

#04-01 SUNTEC TOWER FIVE. S(038985)

TELEPHONE: 6829 9199/200 MODEL: FORESTER 2.0I-L AWD CVT

ENGINE No.: FB20YA52841

CHASSIS No.: JF1SJ5KC5HG093125 REGISTRATION No.: SJN7666R

ITEMS	CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	REMARK	REPLACE FRONT BUMPER, BUMPER BEAM, BRKT LHS, BRKT RHS	2,800.00
		,BONNECT,FRT GRILL,HEADLAMP AND ETC	
2	REMARK	REMOVE AND REFIX EXHAUST	
3	REMARK	REMOVE & REFIX A/CON CONDENSER & RADIATOR TO	220.00
		FACILITATE REPAIR	
4	REMARK	REMOVE AND REFIX WIRE HARNESS	300.00
5	REMARK	REMOVE AND REFIX DASHBOARD	400.00
6	REMARK	REMOVE AND REFIX SEAT BEALT, MODULE \$ RESET	430.00
7	REMARK	REMOVE AND REPLACE DRIVER & PASSENGER AIRBAG &	500.00
		RESET	
8	REMARK	COOLING SYSTEM PRESSURE TEST	100.00
9	REMARK	TO CONDUCT ANTI RUST COATING	250.00
10	REMARK	NUMBER PLATE	55.00
11	REMARK	SUNDRIES	80.00
12	REMARK	RESPRAY FRT BUMPER, BONNECT, FENDER LH, FENDER RH	1,760.00
		AND BUMPER BEAM	
13	REMARK	TO CONDUCT FRONT LIGHTING TEST	150.00
14	REMARK	TO CONDUCT THIRD PATRTY CLAIM - ERGO INSURANCE	
		ACCIDENT DATE: 17/03/2019 TIME: 0000HRS	
15	REMARK	LOCATION: DUNEARN ROAD	
16	REMARK	VEHICLE B :GBA5074A	
17	INS01	FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN	
		ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
18	INS02	IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO	
		STANDARD RATE CHART (REF. 0338).	
19	INS03	STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM	
		THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
20	INS04	SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT	
		THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	



19 Lorong 8 Toa Payoh Singapore 319255 Service Centre Tel (65) 64170100/101 Fax (65) 62535535 25 Leng Kee Road Singapore 159097 Service Centre Tel (65) 64764776 Fax (65) 64791137

Website: www.motorimage.net

SUBARU

TAX INVOICE

GST Reg No. M2-0076975-9 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: M192829
For cash sales, payment will be endorsed on this invoice and no separate receipt will be issued.

DATE REC'D: 28-Mar-2019 SERVICE ADVISOR: DENNIS

633.60

43.20

JOB No.: M185177 MILEAGE: 40950

ID:

NAME: ERGO INSURANCE PTE LTD ADDRESS: 5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE. S(038985)

TELEPHONE: 6829 9199/200

MODEL: FORESTER 2.01-L AWD CVT

ENGINE No.: FB20YA52841 CHASSIS No.: JF1SJ5KC5HG093125 REGISTRATION No.: SJN7666R

RADIATOR ASSY (SUPP)

451115G000(Qty: 1 @ 792.00 each(Discount 20.00%))

45121FJ000(Qty: 1 @ 54.00 each(Discount 20.00%))

8

9

ITE	MS CODE	DESCRIPTION OF REPAIRS	AMOUNT
21	INS05	INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF	
		IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
22	INS06	THE OWNER IS REQUIRED.	
23	INS07	CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF	
		DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
24	INS08	NO. OF DAYS FOR LOSS OF USE RECOMMENDED BY INS. CO.	
		APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
25	INS09	CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE	
		WILL HAVE TO BE REFER TO FIDREC DIRECTLY.	
		TOTAL(LABOUR)	7,045.00
1		GAUGE AY-OIL LVL EG	20.16
		11139AA050(Qty: 1 @ 25.20 each(Discount 20.00%))	
2		BRACKET ASSY-COLLECTOR COVER	20.16
		14032AA120(Qty : 1 @ 25.20 each(Discount 20.00%))	
3		GROM-COLL COVER	11.52
		14096AA020(Qty : 2 @ 7.20 each(Discount 20.00%))	
4		ELEM CP-OIL FILTER XV (S/P-\$9.5)	11.52
		15208AA160(Qty: 1 @ 14.40 each(Discount 20.00%))	
5		COVER BELT-ALTERNATOR	52.44
		23774AA050(Qty: 1 @ 65.55 each(Discount 20.00%))	
6		RELAY ASSY	8.96
		25230AA190(Qty: 1 @ 11.20 each(Discount 20.00%))	
7		SEN REPAIR S/A	435.20
		27549AL000(Qty: 1 @ 544.00 each(Discount 20.00%))	



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Website: www.motorimage.net

SUBARU

TAX INVOICE

GST Reg No. M2-0076975-9 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER Invoice No: M192829 For cash sales, payment will be endorsed on this invoice and no separate receipt will be issued.

DATE REC'D: 28-Mar-2019 SERVICE ADVISOR: DENNIS

JOB No.: M185177 MILEAGE: 40950

ID:

NAME: ERGO INSURANCE PTE LTD ADDRESS: 5 TEMASEK BOULEVARD

#04-01 SUNTEC TOWER FIVE. S(038985)

TELEPHONE: 6829 9199/200
MODEL: FORESTER 2.0I-L AWD CVT
ENGINE No.: FB20YA52841
CHASSIS No.: JF1SJ5KC5HG093125
REGISTRATION No.: SJN7666R

AMOUN	DESCRIPTION OF REPAIRS	ITEMS CODE
69.1	SHROUD	10
	45122SG000(Qty: 1 @ 86.40 each(Discount 20.00%))	
11.5	BARKT RAD LWR	11
	45124AG010(Qty: 1 @ 14.40 each(Discount 20.00%))	
11.5	BRKT RAD UPR	12
	45124SC000(Qty: 1 @ 14.40 each(Discount 20.00%))	
11.5	BRKT ASSY OIL CLR	13
	45124SG000(Qty: 1 @ 14.40 each(Discount 20.00%))	
217.6	MOTOR	14
	45131FG003(Qty: 1 @ 272.00 each(Discount 20.00%))	2522
3.2	CUSHION	15
	45135AE030(Qty: 1 @ 4.00 each(Discount 20.00%))	
1.9	CUSHION	16
	45135FE000(Qty: 1 @ 2.40 each(Discount 20.00%))	177
23.0	CAP AY-RAD	17
Section 1	45137AE003(Qty: 1 @ 28.80 each(Discount 20.00%))	
48.9	TANK RESERVE (SUPP)	18
27/21/02	45150SG001(Qty: 1 @ 61.20 each(Discount 20.00%))	
28.8	HOSE-RADIATOR INLET (SUPP)	19
	45161SC010(Qty: 1 @ 36.00 each(Discount 20.00%))	
6.9	PACKING RAD SD	20
	45167SG000(Qty: 1 @ 8.65 each(Discount 20.00%))	
14.4	PACKING RAD PNL	21
	45167SG010(Qty: 1 @ 18.00 each(Discount 20.00%))	
316.8	COOLER ATF	22
	455125G000(Qty: 1 @ 396.00 each(Discount 20.00%))	
28.8	DUCT AIR INTAKE	23
	46012SG000(Qty: 1 @ 36.00 each(Discount 20.00%))	
89.6	FRAME LWR B CP	24



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TAX INVOICE

GST Reg No. M2-0076975-9 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER Invoice No: M192829 For cash sales, payment will be

endorsed on this invoice and no separate receipt will be issued. DATE REC'D: 28-Mar-2019

SERVICE ADVISOR: DENNIS JOB No.: M185177 MILEAGE: 40950

ID:

NAME: ERGO INSURANCE PTE LTD ADDRESS: 5 TEMASEK BOULEVARD

#04-01 SUNTEC TOWER FIVE. S(038985)

57708SG010A(Qty: 1 @ 43.20 each(Discount 20.00%))

TELEPHONE: 6829 9199/200 MODEL: FORESTER 2.0I-L AWD CVT ENGINE No.: FB20YA52841

CHASSIS No.: JF1SJ5KC5HG093125 REGISTRATION No.: SJN7666R

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
	51231AG0009P(Qty: 1 @ 112.00 each(Discount 20.00%))	
25	RAD PNL COMPL RPR	288.00
1767	53029SG0019P(Qty: 1 @ 360.00 each(Discount 20.00%))	
26	UNDER COVER COM FNA (SUPP)	126.72
	56410SG050(Qty: 1 @ 158.40 each(Discount 20.00%))	
27	FRT FENDER RH (W/O SIGNAL LP)	216.00
	57120SG0209P(Qty: 1 @ 270.00 each(Discount 20.00%))	
28	FRT FENDER LH (W/O SIGNAL LP)	216.00
	57120SG0309P(Qty: 1 @ 270.00 each(Discount 20.00%))	
29	HOOD F CPL	705.60
	57229SG0009P(Qty: 1 @ 882.00 each(Discount 20.00%))	
30	BUFFER A F HOOD	3.20
	57254AA011(Qty: 2 @ 2.00 each(Discount 20.00%))	
31	HINGE COMPL F HD RH	34.56
	57260SG0009P(Qty: 1 @ 43.20 each(Discount 20.00%))	
32	HINGE COMPL F HD LH	34.56
	57260SG0109P(Qty: 1 @ 43.20 each(Discount 20.00%))	
33	STOPPER	8.64
	57275SG000(Qty : 2 @ 5.40 each(Discount 20.00%))	
34	LOCK ASSY F HOOD ISR	57.60
	57310SG020(Qty: 1 @ 72.00 each(Discount 20.00%))	
35	BRKT CORNER F RH	28.80
	57707SG000(Qty: 1 @ 36.00 each(Discount 20.00%))	
36	BRKT CORNER F LH	28.80
	57707SG010(Qty: 1 @ 36.00 each(Discount 20.00%))	
37	MOLDING BMPR F	34.56
120	57708SG000A(Qty: 1 @ 43.20 each(Discount 20.00%))	
38	MOULDING BMPR F	34.56



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TAX INVOICE

GST Reg No. M2-0076975-9 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER Invoice No: M192829 For cash sales, payment will be endorsed on this invoice and no separate receipt will be issued.

DATE REC'D: 28-Mar-2019 SERVICE ADVISOR: DENNIS

JOB No.: M185177 MILEAGE: 40950

ID:

NAME: ERGO INSURANCE PTE LTD ADDRESS: 5 TEMASEK BOULEVARD

#04-01 SUNTEC TOWER FIVE. S(038985)

TELEPHONE: 6829 9199/200
MODEL: FORESTER 2.0I-L AWD CVT
ENGINE No.: FB20YA52841
CHASSIS No.: JF1SJ5KC5HG093125
REGISTRATION No.: SJN7666R

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
39	FRT BUMPER	475.20
	57709SG030A(Qty: 1 @ 594.00 each(Discount 20.00%))	
40	BACK BEAM CPL F	230.40
	57711SG0009P(Qty: 1 @ 288.00 each(Discount 20.00%))	
41	ENERGY ABSOR F	100.80
	57722SG020(Qty: 1 @ 126.00 each(Discount 20.00%))	
42	PACKING RAD	7.20
	57780SG010(Qty: 1 @ 9.00 each(Discount 20.00%))	
43	MUD GUARD ASSY F LH SEE SG030	69.12
	59110SG031(Qty: 1 @ 86.40 each(Discount 20.00%))	
44	CLIP	1.12
	59122FA010(Qty: 1 @ 1.40 each(Discount 20.00%))	
45	BELT ASSY FOUT RH	550.40
	64622SG021VH(Qty: 1 @ 688.00 each(Discount 20.00%))	
46	BELT ASSY FOUT LH	550.40
	64622SG031VH(Qty: 1 @ 688.00 each(Discount 20.00%))	
47	PAD & FRAME ASSY RHD	576.00
	66040F3021(Qty: 1 @ 720.00 each(Discount 20.00%))	
48	CONDENSER ASSY (SUPP)	463.48
	73210SG011(Qty: 1 @ 579.35 each(Discount 20.00%))	
49	FAN&MOTOR ASSY	374.40
	73310SG000(Qty: 1 @ 468.00 each(Discount 20.00%))	
50	O RING	0.88
	806908080(Qty: 1 @ 1.10 each(Discount 20.00%))	
51	BOOT TERMINAL	5.76
	81611YC000(Qty: 1 @ 7.20 each(Discount 20.00%))	
52	TRAY BATT	6.40
	82122AG001(Qty: 1 @ 8.00 each(Discount 20.00%))	
53	COVER BATT	23.04



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TAX INVOICE

GST Reg No. M2-0076975-9 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER Invoice No: M192829 For cash sales, payment will be endorsed on this invoice and no

> DATE REC'D: 28-Mar-2019 SERVICE ADVISOR: DENNIS

JOB No.: M185177 MILEAGE: 40950

separate receipt will be issued.

ID:

NAME: ERGO INSURANCE PTE LTD ADDRESS: 5 TEMASEK BOULEVARD

#04-01 SUNTEC TOWER FIVE. S(038985)

TELEPHONE: 6829 9199/200 MODEL: FORESTER 2.0I-L AWD CVT ENGINE No.: FB20YA52841

CHASSIS No.: JF1SJ5KC5HG093125 REGISTRATION No.: SJN7666R

AMOUNT	DESCRIPTION OF REPAIRS	ITEMS CODE
	82123SA003(Qty: 1 @ 28.80 each(Discount 20.00%))	
3.48	ROD BATT FIX	54
	82161AG001(Qty: 1 @ 4.35 each(Discount 20.00%))	
3.48	ROD	55
	82161SG000(Qty: 1 @ 4.35 each(Discount 20.00%))	
10.88	HOLDER ASSY	56
	82184SG000(Qty: 1 @ 13.60 each(Discount 20.00%))	
27.20	FUSE BOX COVER (BIG HOLE HARN	57
	82243AG010(Qty: 1 @ 34.00 each(Discount 20.00%))	
11.52	FUSE BOX COVER	58
	82243SG020(Qty: 1 @ 14.40 each(Discount 20.00%))	
350.88	STRGROLL CONNECT SET	59
	83196FJ020(Qty: 1 @ 438.60 each(Discount 20.00%))	
1,904.00	LAMP ASSY HEAD EOF	60
	84002SG222(Qty: 1 @ 2380.00 each(Discount 20.00%))	
1,904.00	LAMP ASSY HEAD EOF LH	61
	840025G232(Qty: 1 @ 2380.00 each(Discount 20.00%))	
46.24	HORN ASSY LOW	62
	86012SG000(Qty: 1 @ 57.80 each(Discount 20.00%))	
46.24	HORN ASSY HIGH	63
	86029FG000(Qty: 1 @ 57.80 each(Discount 20.00%))	
48.96	MOTOR & PUMP ASSYFR	64
	86611SG000(Qty: 1 @ 61.20 each(Discount 20.00%))	
51.84	MOTOR & PUMP ASSYRR	65
	86611SG010(Qty: 1 @ 64.80 each(Discount 20.00%))	
5.76	CAP	66
	86615FJ000(Qty: 1 @ 7.20 each(Discount 20.00%))	
74.88	TANK (SUPP) HLS	67
	86631SG030(Qty: 1 @ 93.60 each(Discount 20.00%))	



19 Lorong 8 Toa Payoh Singapore 319255 Service Centre Tel (65) 64170100/101 Fax (65) 62535535 25 Leng Kee Road Singapore 159097 Service Centre Tel (65) 64764776 Fax (65) 64791137

Website: www.motorimage.net



TAX INVOICE

GST Reg No. M2-0076975-9 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER Invoice No: M192829 For cash sales, payment will be endorsed on this invoice and no

separate receipt will be issued.

DATE REC'D: 28-Mar-2019

SERVICE ADVISOR: DENNIS

JOB No.: M185177 MILEAGE: 40950

ID:

NAME: ERGO INSURANCE PTE LTD ADDRESS: 5 TEMASEK BOULEVARD

#04-01 SUNTEC TOWER FIVE. S(038985)

TELEPHONE: 6829 9199/200
MODEL: FORESTER 2.0I-L AWD CVT
ENGINE No.: FB20YA52841
CHASSIS No.: JF1SJ5KC5HG093125
REGISTRATION No.: SJN7666R

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
68	NOZZLE H L WASHERLH	63.36
	86636SG371(Qty: 1 @ 79.20 each(Discount 20.00%))	
69	NOZZLE COVER ASSY LH PDI PARTS	43.20
	86636SG390A(Qty: 1 @ 54.00 each(Discount 20.00%))	
70	HOSE ASSY H/L WAS (SUPP)	51.84
	86655SG150(Qty: 1 @ 64.80 each(Discount 20.00%))	
71	CLIP BMPR X5	7.68
	909140007(Qty: 4 @ 2.40 each(Discount 20.00%))	
72	CLIP 2PIECE D7 909140038	2.88
	909140063(Qty : 2 @ 1.80 each(Discount 20.00%))	
73	HOSE CLAMP	5.20
	909170064(Qty: 1 @ 6.50 each(Discount 20.00%))	
74	GRILLE ASSY F UPRHG	120.68
	91121SG210A(Qty: 1 @ 150.85 each(Discount 20.00%))	
75	GRILLE ASSY F CTRHG	144.00
	911215G240A(Qty: 1 @ 180.00 each(Discount 20.00%))	
76	GRILLE ASSY F LWRHG	253.44
	911215G280A(Qty: 1 @ 316.80 each(Discount 20.00%))	
77	BRKT GRILLE LWR NA	17.28
	91165SG000(Qty: 1 @ 21.60 each(Discount 20.00%))	
78	BKT GRILLE UPP (SUPP)	8.64
	911655G020(Qty: 1 @ 10.80 each(Discount 20.00%))	
79	COWL PANEL SD RH	5.76
	91423SG000(Qty: 1 @ 7.20 each(Discount 20.00%))	
80	COWL PANEL SD LH (SUPP)	5.76
	91423SG010(Qty: 1 @ 7.20 each(Discount 20.00%))	
81	AIR B MOD ASSY D	1,920.00
	98211SG100VH(Qty: 1 @ 2400.00 each(Discount 20.00%))	
82	CONT UNIT AB	1,904.00



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Service Centre Tel (65) 64764776 Fax (65) 64791137

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TAX INVOICE

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JOB No.: M185177 MILEAGE: 40950

ID:

NAME: ERGO INSURANCE PTE LTD ADDRESS: 5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE. S(038985)

TELEPHONE: 6829 9199/200

MODEL: FORESTER 2.0I-L AWD CVT

ENGINE No.: FB20YA52841 CHASSIS No.: JF1SJ5KC5HG093125 REGISTRATION No.: SJN7666R

ITEMS CODE **DESCRIPTION OF REPAIRS** AMOUNT 98221SG190(Qty: 1 @ 2380.00 each(Discount 20.00%)) SENSOR ASSY F SUBSUB 83 272.00 98231SG010(Qty : 2 @ 170.00 each(Discount 20.00%)) AIR B SATL SEN SS 115.20 84 98237SG030(Qty : 1 @ 144.00 each(Discount 20.00%)) AIR B MOD ASSY K 85 720.00 98301SG000VH(Qty: 1 @ 900.00 each(Discount 20.00%)) TOTAL(SPARE PARTS) 17,522.96

> Subtotal 24,567.96 GST(7%) TOTAL

> > MANA

1,719.76 \$26,287.72

DATE: 03-Dec-2019

CUSTOMER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-19-044276

Date of Request:

20/03/2019

Your Ref No:

Online Purchase

Motor Image Enterprises Pte Ltd

25 Leng Kee Road Singapore 159097

Dear Sir/Madam,

Enquiry Date

20/03/2019

Enquiry By

Jeff Teh

TP Vehicle No. Accident Date **GBA5074A**

17/03/2019

Enquiry Result

Enquiry Result			
TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBA5074A	ERGO Insurance Pte. Ltd.	09/07/2018-08/07/2019	6829 9199

Thank You.

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Our Ref No:

GR-19-044276

Date of Request:

20/03/2019

Your Ref No:

Online Purchase

Motor Image Enterprises Pte Ltd

25 Leng Kee Road Singapore 159097

Dear Sir/Madam,

Enquiry Date

20/03/2019

Enquiry By

Jeff Teh

TP Vehicle No. Accident Date GBA5074A 17/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

Khanchna (LKK Auto)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Tuesday, 25 February 2020 4:16 PM

To: Khanchna (LKK Auto)
Cc: Admin A; Phoebe Xie

Subject: RE: [MANDATE REQUEST] - EGI ref: CDMCG19000492/SL/JC [ACCIDENT INVOLVING

SJN 7666R & GBA 5074A [Ergo] ON 17/03/2019]

Attachments: DS Supporting docs.pdf; LKK Adjustment Report.pdf; LKK Inspection Report.pdf; LKK

Reinspection Photos.pdf; LKK Survey Photos.pdf

Hi Khanchna,

Please proceed.

Thank you

Data Classification: Confidential, C3

Warmest Regards. Ivy Yong ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985 DID +65 6829 9197 wy.yong@ergo.com.sg

www.ergo.com.sa

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Tuesday, 25 February 2020 1:23 pm To: Ivy Yong <ivy.yong@ergo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: [MANDATE REQUEST] - EGI ref: CDMCG19000492/SL/JC [ACCIDENT INVOLVING SJN 7666R & GBA 5074A [Ergo] ON 17/03/2019]

EGI ref: CDMCG19000492/SL/JC LKK REF: CC4/EGI19005384/T1ha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SJN 7666R (TP) & GBA 5074A (OI) ON 17/03/2019

We refer to the above matter.

Insured driver from minor road turned to main road and Third party going straight. Liability 100% against Insured.

We had informed to the Insured company of the TP claim and NCD issues and they agreed to let Insurance handle.

Summary to offer to repairer MOTOR IMAGE ENTERPRISES PTE LTD is as follows:

TP CLAIMED			REVISED - TO OFFER
Cost of Repair (w/GST)	S	40,438.75	\$ 26,287.72
Loss of Use (\$80 x 12 days)	\$	960.00	\$ 960.00
LTA Search Fee	\$	2.00	\$ 2.00
TOTAL	\$	41,400.75	\$ 27,249.72

Breakdown of days is as follows:

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong < ivy.yong@ergo.com.sg>
Sent: Thursday, 17 October 2019 5:10 PM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: [REJECTION APPEAL] - EGI ref: CDMCG19000492/SL/JC [ACCIDENT INVOLVING SJN 7666R & GBA 5074A

[Ergo] ON 17/03/2019]

HI Khanchna

^{*12} days recommendation for repair

Thanks for update.

Please proceed.

Thank you

Data Classification: Confidential, C3

Warmest Regards, Ivy Yong ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Towar Five Singapora 038985 DID. +65 6829 9197 ivy yong@lergo.com.sg

www.ergo.com.sg



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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Thursday, 17 October 2019 4:57 pm To: Ivy Yong livy.yong@ergo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: [REJECTION APPEAL] - EGI ref: CDMCG19000492/SL/JC [ACCIDENT INVOLVING SJN 7666R & GBA 5074A

[Ergo] ON 17/03/2019]

Dear Ms. Ivy,

This is to update that we were informed by Focus Auto that our Insured's counter claim has been withdrawn and matter was close on their side with no reasons stated.

We tried contacting Insured company to verify but our calls were unanswered.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Thursday, 17 October 2019 4:12 PM To: Ivy Yong to: Ivy Yong to: Ivy Yong <a href="https://www.

Cc: Admin A <admin-a@lkkauto.com>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: [REJECTION APPEAL] - EGI ref: CDMCG19000492/SL/JC [ACCIDENT INVOLVING SJN 7666R & GBA 5074A

[Ergo] ON 17/03/2019]

Dear Ms. Ivy,

Will update you accordingly as soon as we get the update from Insured workshop.

I've informed them that we need an urgent update.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong < livy.yong@ergo.com.sg Sent: Thursday, 17 October 2019 4:06 PM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: [REJECTION APPEAL] - EGI ref: CDMCG19000492/SL/JC [ACCIDENT INVOLVING SJN 7666R & GBA 5074A

[Ergo] ON 17/03/2019]

Hi Khanchna

Any update for our insured claim against TP?

Data Classification: Confidential, C3

Warmest Regards, Ivy Yong ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985 DID. +65 6829 9197 Ivy yong@ergo.com.sg

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Thursday, 17 October 2019 3:56 pm To: Ivy Yong livy.yong@ergo.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: [REJECTION APPEAL] - EGI ref: CDMCG19000492/SL/JC [ACCIDENT INVOLVING SJN 7666R & GBA 5074A [Ergo]

ON 17/03/2019]

Dear Ms. Ivy,

We refer to the above matter.

As instructed, we have informed third party repairer on rejection of their claim but they disagree to accept the rejection.

They said that they have received liability clearance via e-mail (as attached) from your good selves dated 27/3/2019 informing them that liability is clear and due to that, they had proceeded to repair the third party vehicle.

Please advise us accordingly.

Thank you.

Best Regards,

Khanchna| Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong < ivy.yong@ergo.com.sg>
Sent: Wednesday, 16 October 2019 3:22 PM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: Seeking approval on liability - EGI ref: CDMCG19000492/SL/JC [ACCIDENT INVOLVING SJN 7666R & GBA

5074A [Ergo] ON 17/03/2019]

Hi Khanchna,

Please reject third party claim, meanwhile please check with insured workshop the status of our insured claim against third party.

Thank you

Data Classification: Confidential, C3

Warmest Regards, lvy Yong ERGO Insurance Pte. Ltd.

5 Terrasek Boulevard, #04-05 Suntec Tower Five Singapore 038985 DID: +65 6829 9197 Ivy.yong@ergo.com.sg

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Friday, 13 September 2019 5:11 pm To: Ivy Yong < ivy.yong@ergo.com.sg> Cc: Admin A < admin-a@lkkauto.com>

Subject: Seeking approval on liability - EGI ref: CDMCG19000492/SL/JC [ACCIDENT INVOLVING SJN 7666R & GBA 5074A

[Ergo] ON 17/03/2019]

EGI ref: CDMCG19000492/SL/JC LKK REF: CC4/EGI19005384/T1ha3

Dear Ms. Ivy Yong,

We refer to the above matter.

Based on the third party video footage (as attached), we note that the third party is travelling straight and the traffic light is green in third party's favour, Insured driver emerged out of the minor road to the main road and third party had rear ended Insured vehicle.

We opine that liability is down against insured vehicle for not ensuring proper lookout and without ensuring it is safe to emerge out from minor road to main road as the traffic light was green in third party's favour.

We also opine that some liability should be placed on Third party driver for not taking any evasive actions to avoid the collision and also for speeding.

As such, based on reasons above and for amicable settlement purposes, we suggest to place 80-100% liability against Insured driver.

Appreciate your views/approval on liability.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)