

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 16 October 2019 3:52 PM
To: Dennis Leong
Cc: Admin A
Subject: RE: SJN7666R CLAIM AGAINST GBA5074A ERGO REF: CDMCG19000492/SL/jc *** LKK REF: CC4/EG19005384/T1ka3

WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter and your e-mail below refers.

Please be informed that our principal has reviewed the claim.

Based on all documents at hand and video footage, we noted that your client had collided head to rear with our Insured vehicle and hence, we opine that liability is down against your client.

As such, we have our principal's instruction to reject the claim and we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Wednesday, 16 October 2019 9:54 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Dennis Leong <dennisleong@motorimage.net>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Admin A <admin-a@lkkauto.com>
Subject: RE: SJN7666R CLAIM AGAINST GBA5074A ERGO REF: CDMCG19000492/SL/jc *** LKK REF: CC4/EG19005384/T1ka3

Without Prejudice

Dear Sir/Madam,

We will expedite and revert promptly.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 16 October 2019 9:15 AM

To: Dennis Leong <dennisleong@motorimage.net>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SJN7666R CLAIM AGAINST GBA5074A ERGO REF: CDMCG19000492/SL/jc *** LKK REF: CC4/EGI19005384/T1ka3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Khanchna.

Hi Khanchna,

FYNA, our ref CC4/EGI19005384/T1ka3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com | Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dennis Leong [<mailto:dennisleong@motorimage.net>]

Sent: Tuesday, 15 October 2019 7:34 PM

To: Mei Kwan (LKKAuto); Taufikh (LKKAuto); Khanchna (LKK Auto)

Cc: LKINSTEAM; Admin A; CS A Team

Subject: RE: SJN7666R CLAIM AGAINST GBA5074A ERGO REF: CDMCG19000492/SL/jc *** LKK REF: CC4/EGI19005384/T1ka3

Hi ClaimTeam,

Any update ?

Best Regards,

Dennis Leong

Service Advisor

Motor Image Enterprises Pte Ltd

25 Leng Kee Road

Singapore 159097

HP : (65) 9489 9000

DID: (65) 6703 8161

FAX: (65) 6479 1137

Email: dennisleong@motorimage.net

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From: Dennis Leong

Sent: Tuesday, 8 October 2019 7:58 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SJN7666R CLAIM AGAINST GBA5074A ERGO REF: CDMCG19000492/SL/jc *** LKK REF: CC4/EG119005384/T1ka3

Hi ClaimTeam,

Any update on this case?

Your soonest response will be appreciated.

Best Regards,

Dennis Leong

Service Advisor

Motor Image Enterprises Pte Ltd

25 Leng Kee Road

Singapore 159097

HP : (65) 9489 9000

DID: (65) 6703 8161

FAX: (65) 6479 1137

Email:dennisleong@motorimage.net

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 26 August 2019 7:18 PM
To: Dennis Leong <dennisleong@motorimage.net>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SJN7666R CLAIM AGAINST GBA5074A ERGO REF: CDMCG19000492/SL/jc *** LKK REF: CC4/EGI19005384/T1ka3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Taufikh / Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dennis Leong <dennisleong@motorimage.net>
Sent: Monday, 26 August, 2019 7:01 PM
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: RE: SJN7666R CLAIM AGAINST GBA5074A ERGO REF: CDMCG19000492/SL/jc

Hi ClaimTeam,

Kindly advise finalise status.

Best Regards,

Dennis Leong

Service Advisor

Motor Image Enterprises Pte Ltd

25 Leng Kee Road

Singapore 159097

HP : (65) 9489 9000

DID: (65) 6703 8161

FAX: (65) 6479 1137

Email: dennisleong@motorimage.net

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From: Dennis Leong

Sent: Wednesday, 7 August 2019 2:48 PM

To: 'SUR' <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>

Subject: RE: SJN7666R CLAIM AGAINST GBA5074A ERGO REF: CDMCG19000492/SL/jc

Hi ClaimTeam,

Please advise finalise status.

Best Regards,

Dennis Leong

Service Advisor

Motor Image Enterprises Pte Ltd

25 Leng Kee Road

Singapore 159097

HP : (65) 9489 9000

DID: (65) 6703 8161

FAX: (65) 6479 1137

Email: dennisleong@motorimage.net

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From: Dennis Leong
Sent: Monday, 8 July 2019 12:16 PM
To: SUR <sur@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: RE: SJN7666R CLAIM AGAINST GBA5074A ERGO REF: CDMCG19000492/SL/jc

Hi Taufikh,

2nd Gentle reminder

Please update finalise status.

Best Regards,

Dennis Leong

Service Advisor
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
HP : (65) 9489 9000
DID: (65) 6703 8161
FAX: (65) 6479 1137
Email: dennisleong@motorimage.net

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From: Dennis Leong
Sent: Tuesday, 2 July 2019 2:25 PM
To: SUR <sur@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: RE: SJN7666R CLAIM AGAINST GBA5074A ERGO REF: CDMCG19000492/SL/jc

Hi Taufik,

Please update finalise status.

Thank you
Dennis

From: Dennis Leong
Sent: Wednesday, 5 June 2019 8:24 PM
To: SUR <sur@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: SJN7666R CLAIM AGAINST GBA5074A ERGO REF: CDMCG19000492/SL/jc

Hi Taufik,

Please refer to attachment as finalise cost of repair \$26287.72 with 12 working days

Best Regards,

Dennis Leong

Service Advisor

Motor Image Enterprises Pte Ltd

25 Leng Kee Road

Singapore 159097

HP :(65)9489 9000

DID:(65)6703 8161

FAX:(65)6479 1137

Email:dennisleong@motorimage.net

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