

Asher Sng (LKKAuto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Thursday, 22 August 2019 11:09 AM
To: Asher Sng (LKKAuto)
Subject: FW: Your ref: 3557296885SG (Our ref: CC6/AIG19005380/Agb3) *** ACCIDENT INVOLVING SME 1539B & SLT 3449Y ON 17/03/2019 ***

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

Noted that you are taking over this case.

Fyi.

Thank you.

Best regards,
Loh Chee Heng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.aig.sg



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From: Loh, Chee-Heng
Sent: Thursday, 22 August 2019 11:05 AM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: Your ref: 3557296885SG (Our ref: CC6/AIG19005380/Agb3) *** ACCIDENT INVOLVING SME 1539B & SLT 3449Y ON 17/03/2019 ***

Dear Cecilia,

You may proceed to reject TPPD claim as TPV was changing lane.

Thank you.

Best regards,
Loh Chee Heng
AIG

Senior Complex Claims Examiner
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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Thursday, 6 June 2019 6:13 PM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Subject: [EXTERNAL] RE: Your ref: 3557296885SG (Our ref: CC6/AIG19005380/Agb3) *** ACCIDENT INVOLVING SME 1539B & SLT 3449Y ON 17/03/2019 ***

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Dear Chee Heng,

Ya I have seen the AVF. I also able to see that TPV trying to change the lane as well.

Kindly give us your instruction if we able to reject TP claim. Thank you.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]

Sent: Tuesday, 4 June 2019 11:38 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: Your ref: 3557296885SG (Our ref: CC6/AIG19005380/Agb3) *** ACCIDENT INVOLVING SME 1539B & SLT 3449Y ON 17/03/2019 ***

Dear Cecilia,

OI's workshop, C&C/Yik, forwarded TP video footage and OI's photo, uploaded into Merimen. Yik will try to forward OI's video footage.

TP video footage seemed to show TPV changing lane.

Thank you.

Best regards,
Loh Chee Heng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.aig.sg

From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Friday, 31 May 2019 4:27 PM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Subject: [EXTERNAL] Your ref: 3557296885SG (Our ref: CC6/AIG19005380/Agb3) *** ACCIDENT INVOLVING SME 1539B & SLT 3449Y ON 17/03/2019 ***

This message is from an external sender; be cautious with links and attachments.

Dear Chee Heng,

ACCIDENT INVOLVING SME 1539B & SLT 3449Y ON 17/03/2019

We refer to the above matter.

Third party driver reported that he was driving straight on his lane, suddenly our insured change into his lane and lead to the collision.

Our insured driver reported that he was going straight on his lane and third party trying to squeeze into his lane and resulted the collision.

We have ask for AVF from TP but to no avail. Kindly let us know if OI did submit his AVF to your end.

Please let us have your comments/ instruction if we may proceed to settle the matter at best or else advise further instruction.

Thank you.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

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