15/5/2010		00 100 170	-0.11	kı a t	LKK:
INS. CASE OWNER	Ł	CS /EGT 17019	1911 /	Kola3-1	IDAC:
		ASSIGNM			
Surveyor:	ken neth	DOI: 31/10/2017	F	Date / Time :	
Pre-assign / CCU	/ FTE			Registered in Meri	men;
Insured Vehicle No	o. : YL 9571 A		Claim No.	:	
Name of Insured			Policy No.	:	
Insured Tel No.		HP:	Make / Model		
Excess Sec II :SS		D.O.A: 07/0/2017		-	
			Place of Accid	ent:	
Is driver the owner	? (YES / NO)	Nature of Accident :		0	
If NO, Driver Na	X250 X 50 - X20 X	\bigcap	OI GIA REPO	RT: XES NO ; TP	GIA REPORT YES NO
Driver Tel	No. :	(V/L: YES/NO-)	Insured Liabili	ty: %	Final? Yes/No
GBC 824	f M				
			s 		
INSRS: WSP: Vai HWO	INSRS:		INSRS:		INSRS:
A Tel:	WSP: Tel:		WSP: Tel:	1	WSP:
Liability:	Liability	v: 1 1	Liability:	8 8	Tel: Liability:
RMKS:	RMKS:	1/4-3/1	RMKS:		RMKS:
Date/ Time					
	GBC 8247M - CS/	SMO17019569/M1+be2-	- DOA 07/lo/11	STAGE	DATE / PIC
			2-11 -17 0714	Non-Reporting ltr (1	
3	4 9571A - CS/A	XA 10008120/RFk1 - DO	A 15/04/10	Non-Reporting ltr (2	nd):
			1.0	Non-Reporting ltr (F	
				Notification ltr (if no Call OI:	n-pickup):
				After call ltr to OI:	
				Documentation Ch	eck List: Handler Typist
				Notification ltr (if no	
				After call ltr to OI:	
				Authorisation To Ac	t:
				Release Voucher:	
				Final Repair Bill:	
		\wedge		Car Rental Invoice:	
		$N \searrow$	1	Towing Invoice	100 TO 10
		//		LTA/GIA:	
	100	10/	7	Medical Bill:	
			NWIN	PIR:	
		V_{λ}	111	Mandate/Reject Ins	truction:
			V) osc	LOD	
DDEX PARTICIPAL COLUMN		(/·		Payment Breakdow	n Form:
PRELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos	:
FINALIZATION	D			Others:	
FINALIZATION Persoin Costs	Date/Time:	Confirm with:		Confirm by:	
Repair Cost: FINAL SETTLEMENT	S\$ (days) Reduction:	%		Email Call
		Confirm with		Email Call	
Final Liability: Repair Cost:	% (Agreed / A	Assessed) BOLA S/N No.:		If NO or B 28, Ass.	Lia:
Loss of Rental (LOR):	S\$ (daval			
Loss of Use (LOU):	S\$ (\$ x	days)		0	*
Loss of Income (LOI):	S\$ (\$ x	days)			
LOR only LOU only					
GIA/LTA Search	S\$	R+LOI [Tick only one]			
Medical:	S\$			1) (! -	
Disbursement:	S\$	(e.g. Tow/ Independent)			rmal/Reject/Private Settle
Legal Cost	S\$	(e.g. row/ independent)		Report Format: Survey fee:	
Total:		Global Sum S\$:		b) our vey ice.	
FINAL PAYMENT		Confirm with:		Email Call	
Payee 1:	S\$	Name 1:		- VIIII	

SS SS

Name 2: Name 3:

Payee 2: (Strike if N.A.) Payee 3: (Strike if N.A.)

From (Person); 100 101 14 of EG1 DeterTime: 17.1010A 1011bam Estimated Cost: OD 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Bill to: ENo: GBC BUHTM INVICES Lit Huth (Milly Kee) Lit Huth (Milly Kee) Lit Huth (Milly Kee) Tel: 6453 Tel: 6453 Bill 160 Sin Milly Mill # 014-01 ER. I REV 24 HRS 140pt St.10-2417 Bill to: Tel: 6453 Bill tolon Bill tolon Tel: 6453 Bill tolon Bill to
EP. / REV 24 HRS 100 Contacted: Mark
EP. / REV 24 HRS 1490 Ching Kee) Tel: 6453 Liv Hurd (Ming Kee) Tel: 6453 Claim No: N. 757119 /RY Excess: D.O.A. Excess: D.O.A. H.O.D. End Cloin/Instruction (V) Estimate Link Elevated
Lin Huld (Michig Ker) Tel: 6453 Bill 160 Sin India () No. 10.01 Porting Ker) Tel: 6453 Excess: Excess: D.O.A.
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Action/Instruction (V) Estimate Fig. Szly m - CS/Sm01701564 / 16 Al Person Contacted: Jenny Action/Instruction (V) Estimate Fig. Szly m - CS/Sm017011564 / 16
SZUTM - CS/SMOTTOMENTA.
SZUTM - CS/SMD17071519/16
- CS/AXAI MINI RIDIN / RAJI
100

Sector A, Block 21, Sin Ming Industrial Estate #01-56/58/60 Singapore 575679, Tel: 6453 8110 Fax: 6459 6267 RCB No: 199407592C

ESTIMATE

EST No EST0017605 Unipool Trading Pte Ltd

Page 1 of 3
Your ref TP-YL 9571A ERGO
Job No 68905
Our ref 17.10.10
Payment 16/10/2017

Not Normanited

Attn

Vehicle No. GBC 8247M Vehicle Model Toyota Dyna Accident on 7/10/2017

Quantity Unit	Description	Unit price	Disc. pct.	Amount
	Supply of Parts.			
1.00 Pc 1.00 Pc 1.00 Pc 1.00 Pc 1.00 Pc 1.00 Pc 1.00 Pc 1.00 Pc 1.00 Pc	Front body panel Front body panel top moulding (black) Front corner moulding (black) LH DYNA emblem Logo emblem Front bumper Front radiator grille Front radiator grille rubber Front windscreen rubber	1,126.00 285.00 94.00 60.76 70.35 398.57 424.12 32.10 288.61	25.00 25.00 25.00 25.00 25.00 25.00 25.00 25.00 25.00	My 844 50 CM 213 75 CM 70 50 CM 70 50 CM 52 76 C
1.00 Pc 1.00 Pc 1.00 Pc 1.00 Pc	Front Company logo sticker Rear Company logo sticker 70km/h sticker Front number plate Labour & Misc.	200.00 200.00 10.00 25.00		Nec 200 00 1805 Nec 200 00 1805 Ne 10 00 0 By 25,00 0

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

本公司拥有最先进的 CAROLINER MARK IV 机械,可提供给多种数型的车身及给于快速与准确的测量方式和大铁修理。 除外,还有先进的 SAICO Deluxe 喷漆烘炉。



来發(明记)障哆有限公司

LAI HUAT (MENG KEE) MOTOR PTE LTD

Sector A, Block 21, Sin Ming Industrial Estate #01-56/58/60 Singapore 575679, Tel: 6453 8110 Fax: 6459 6267 RCB No: 199407592C

ESTIMATE

EST. No EST0017605 Unippool Trading Pte Ltd

Page 2 of 3 Your ref TP-YL 9571A ERGO

Job No. 68905 Our ref 17.10.10

Payment

Attn ...

Vehicle No GBC 8247M Vehicle Model Toyota Dyna Accident on 7/10/2017

Quantity Unit	Description	Unit price Disc. pct.	Amount
1.00	To remove + refix front windscreen	120.00	120.00 60
1.00	To dismantle + refix dashboard	250.00	250,00 ~
1.00	To straighten front body including cutting and welding, to knock dents on front chassis cross member and renew of parts	750.00	750.00 63
1.00	To spray paint	650.00	650 00 60
1.00	Supply Two Rear Door (Left & Right) For The Refrigeration Box Include the Following Parts: - Door Gaskets - Door Lock - Internal Stainless Steel Plate With 4FT Height x 2 Pieces	3,700 00	3,700.00 7
1.00 Pc	Door Hinge	150 00	R 150,00 Z

本公司拥有最先进的 CAROLINER MARK IV 机械,可提供给多种数式的车身及给于快速与准确的测量方式和大铁修理。 除外,还有先进的 SAICO Deluxe 喷漆烘炉。



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Sector A, Block 21, Sin Ming Industrial Estate #01-56/58/60 Singapore 575679, Tel: 6453 8110 Fax: 6459 6267 RCB No: 199407592C

ESTIMATE

EST No EST0017605 Unipool Trading Pte Ltd

Page 3 of 3
Your ref TP-YL 9571A ERGO
Job No 68905
Our ref 17.10.10
Payment 16/10/2017

Altn

Vehicle No GBC 8247M Vehicle Model Toyota Dyna Accident on 7/10/2017

Quantity	Unit	Description	Unit price	Disc pet	-	Amount
1.00	Pc	Door Stopper Rubber 1740mm Length	470.00	- 11/7 Bull	14	470.00
1.00	Pc	Rear Stepping Bar (Stainless Steel Checker Plate)	250.00		13	250.00
1.00	Pc	Additional Support Bracket For The Stepping Bar	350.00		14	350,00
1 00		Labour Charges For The Above	650 00			650 00 55g

Sub-Total GST 7 00% Total 10009-64

9,859,64

\$\$ 10,549.81

本公司拥有最先进的 CAROLINER MARK IV 机械,可提供给多种数式的车身及给于快速与准确的测量方式和大铁修理。除外,还有先进的 SAICO Deluxe 喷漆烘炉。

Sector A, Block 21, Sin Ming Industrial Estate #01-56/58/60 Singapore 575679, Tel: 6453 8110 Fax: 6459 6267 RCB No: 199407592C

ESTIMATE

EST No EST0017605 Unipool Trading Pte Ltd

TP-YL 9571A ERGO Your ref. 68905 17.10.10 Our ref

Payment Date

Attn

Vehicle No GBC 8247M Vehicle Model Toyota Dyna Accident on 7/10/2017

Not Nothorike 1.B1, 618m 87

Quantity	Unit	Description	Unit price	Disc. pct.	Amount
		Supply of Parts.			
1.00	По	Front bady panel	1,126.00	25.00	Ry 844.50 -
1.00		Front body panel	285.00	25.00	CM 21375
1.00		Front body panel top moulding (black)	94.00	25.00	CM 70.50 -
1 00		Front corner moulding (black) LH	60.76	25.00	15 45.57 -
1.00	Pc	DYNA emblem			Nr. 52.76 -
1.00	Pc	Logo emblem	70.35	25.00	000 00
1.00	Pc	Front bumper	398.57	25.00	737 250.55
1.00	Pc	Front radiator grille	424.12	25.00	Bu 31809 -
1.00	Po	Front radiator grille rubber	32.10	25.00	Me 24.08 -
1.00		Front windscreen rubber	288.61	25.00	NE 216.46 L
					(2084.64)
		Special nett item.			
1.00	Die	Front Company loan eticker	200.00		ne 200.00 120
1.00	30.5	Front Company logo sticker	200.00		Nec 200.00 160
1.00		Rear Company logo sticker	10.00		40.00
1 00		70km/h sticker			05.00
1.00	Pc	Front number plate	25.00		By 25.00 _
		Labour 9 Mines		1	(215)
		Labour & Misc:			(315)

本公司拥有最先进的 CAROLINER MARK IV 机械,可提供给多种数式的车身及给于快速与准确的测量方式和大铁修理。 除外,还有先进的 SAICO Deluxe 喷橡烘炉。

Sector A, Block 21, Sin Ming Industrial Estate #01-56/58/60 Singapore 575679, Tel: 6453 8110 Fax: 6459 6267 RCB No: 199407592C

ESTIMATE

EST. No EST0017605 Unipool Trading Pte Ltd

Page 2 of 3

Your ref. TP-YL 9571A ERGO

Job No. 68905 Our ref 17,10.10

Attn

Vehicle No GBC 8247M Vehicle Model Toyota Dyna Accident on 7/10/2017

Quantity Unit	Description	Unit price	Disc	pct	Amount	
1.00	To remove + refix front windscreen	120.00			128.00	601
1.00	To dismantle + refix dashboard	250.00		*	250.00	~
1.00	To straighten front body including cutting and welding, to knock dents on front chassis cross member and renew of parts	750.00			75 0.0 0	650
1.00	To spray paint	650.00			650.00	6001
1.00	Supply Two Rear Door (Left & Right) For The Refrigeration Box Include the Following Parts - Door Gaskets	3,700.00			3,700.00	?
	 Door Lock Internal Stainless Steel Plate With 4FT Height x 2 Pieces 				7000	0
200 Pc	Door Hinge	150.00	XZ		150.00	?

本公司拥有最先进的 CAROLINER MARK IV 机械,可提供给多种款式的车身及给于快速与准确的测量方式和大铁修理。除外,还有先进的 SAICO Deluxe 喷擦烘炉。

typist	: Final Report
1)	
Report Format :	TP
Lump 3um / I.B.I: (3	9519.64.

Res	urvey No. of Trip:	Survey Fee	390
		Transponation	
dd Fee:	: Site Insp (\$	3-95_5	
	Interview (\$	Photos	
	Tech Invs (\$	Ditari	
	Weekend (\$		
-			7(1)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

146	E HAMMA	Affiliated to Federation Interna	itionale Des Experts En Automo	obile	
ER	GO INSURANCE P	TE LTD	Ref : CS/EGI1701991	1/Krb	
#04	EMASEK BOULEV -01 SUNTEC TOW GAPORE 038985		Date: 17-10-2017 Code: EGI		
1.	Section Con	Policy Particula	rs :- THIRD PARTY CLAIN	1	
	Insured Veh.	YL 9571A	Veh. Inspected	GBC 8247M	
	Policy No.		Coverage (\$)	0.00	
	Claim No.	YL9571A/RH/pl	Excess (\$)	0.00	
	Assign From	YEE PEI LI	Assign Date	17/10/2017	
2.	The state of the s	Vehicle Pa	rticulars & Condition	CHARLES AND ASSESSMENT	
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg.		
	Chassis No.		Colour		
	Odometer		Steering		
	Brakes		Modification		
	General				
3.	W. 7.745/\$4 TO THE	Cond	litions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.	ALLOW BROKE	Descrip	tion of Damages		
5.	Constitution of	Gene	ral Information		
	Accident Date	07/10/2017	Inspection Date	17/10/2017	
	Survey held at	LAI HUAT (MENG KEE) MOT		The state of the s	
		160 SIN MING DRIVE #04-01 SIN MING AUTOCITY SINGAPORE 575722	/02		
5a.	SA PERSONAL PROPERTY OF SAME	THE REAL PROPERTY.	Remarks		
	A)THE INSPECTION B)IN ACCORDANG	ON WAS CONDUCTED ON A"W CE TO YOUR INSTRUCTIONS,	/ITHOUT PREJUDICE" BASIS WE HAVE NOT AUTHORISE	D REPAIRS.	

Catherine Chong (LKK Auto)

From:

Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Sent:

Tuesday, 17 October, 2017 10:16 AM

To:

'admin-d@lkkauto.com'

Subject:

OI: YL9571A / TP: GBC8247M/LKK / DOA: 07.10.2017

Attachments:

YL9571A - SAS.pdf; GBC8247M - SAS.pdf; GBC8247M - ESTIMATE.pdf; GBC8247M -

PRS FORM.pdf

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company LKK AUTO CONSULTANTS PTE LTD to be the "Single Joint Expert".

Please assist to conduct this survey from LAI HUAT (MENG KEE) MOTOR PTE LTD,

ADDRESS

: BLK 160 SIN MING DRIVE

#04-01 SIN MING AUTOCITY

SINGAPORE 575722

PERSON TO CONTACT

: JENNY @ 6453 8110

ERGO OFFICER-IN-CHARGE

: ROHAINI

Note: To survey on without prejudice basis. Please advise the consistency of damages to third party vehicle and inform the repairer <u>in writing</u>, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are estimate, insured and third party SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Thank you.

Best Regards
Yee Pei Li
Claims Assistant (Motor)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
DID: 65 6829 9194
Fax: 65 6829 9247
Website: www.ergo.com.sg



Date:	17.10.2017		Sent via Fax	
Our Reference:	YL 9571A/RH/pl			•
Your Reference:	GBC 8247M	-	or	
To:	Reference: Reference: Reference: Reference: GBC 8247M LAI HUAT (MENG KEE) MOTOR PTE LTD Repair Survey (PRS) Acknowledgement Cicle For Inspection: GBC 8247M YL 9571A Of Accident: O7.10.2017 Recknowledge receipt of your request for PRS on: DT.10.2017 Inchidence with "State Courts Practice Directions Amendment No.1 of 2016", do see ist below and indicate your selection in the box marked *. AIS Automobile Inspection Services Pte Ltd LBS LB.S Auto Confirm FTA FormTeam Consultancy Pte Ltd LKK LKK Auto Confirm	Email	jenny.lim@laihuat.com.sg	
Pre-Renair Su	rvev (PRS) Acknowledgeme	ent		
-200 Sec. 100		anc.		
Insured's Vehicle	YL 9571A			
Date Of Acciden	t: 07.10.2017			
We acknowledg	e receipt of your request for PRS	on: 16.10.2017	,	
			_	
the list below a	nd indicate your selection in the	box marked *.	*[KK Auto Consultants Pte Ltd
AIS	Automobile Inspection Services Pt	e Ltd LBS	L.B.S Auto Consult	ants Pte Ltd
	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consulta	nts Pte Ltd
	CONTRACTOR OF THE PARTY OF THE		Priority Services	
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd	
Your requi	est for inspection does not have you wiedge your interest for direct settle	r client's GIA report, kindly ement, we will assess & rev	forward a copy.	
√ Others:	OFFICER-IN-CHARGE - ROHAIN	ii .		
Dranarad but		Del 11	5020.0104	1
Signature:	Der.	Perti	6829 9194	Cidilises Cigorcomise
orginature.				FAX: 6829 9247
Assessor use only Assignment Date: Assignment Time: Remarks:		Assessor attend Date: Time Inspector:	A STATE OF THE PARTY OF THE PAR	d date and time.
			edge our Assessor pre	esence for the above job .
			Control of the Contro	admission to linhility hasis

Sector A, Block 21, Sin Ming Industrial Estate #01-56/58/60 Singapore 575679, Tel: 6453 8110 Fax: 6459 6267 RCB No: 199407592C

ESTIMATE

EST. No ... EST0017605 Unipool Trading Pte Ltd

 Page
 3 of 3

 Your ref.
 TP-YL 9571A ERGO

 Job No.
 68905

Our ref 17.10.10
Payment

Attn

Vehicle No ... GBC 8247M Vehicle Model Toyota Dyna Accident on 7/10/2017

Quantity	Unit	Description	Unit price	Disc. pct.	Amount	
1.00	Pc	Door Stopper Rubber 1740mm Length	470.00	14	470.00	
1.00	0.010	Rear Stepping Bar (Stainless Steel Checker Plate)	250.00	13	250.00	_
1.00	Pc	Additional Support Bracket For The Stepping Bar	350.00	3	350.00	
1.00		Labour Charges For The Above	650.00		650 00	550



Sub-Total GST 7 00% Total 9,859.64 690.17 10,549.81

本公可拥有最先进的 CAROLINER MARK IV 机械,可提供给多种数式的车身及给于快速与准确的测量方式和大铁修理。除外,还有先进的 SAICO Deluxe 喷漆烘炉。

Suwanna (LKK Auto)

From:

Mei Kwan (LKKAuto)

Sent:

Tuesday, 26 March 2019 9:34 AM

To:

Suwanna (LKK Auto)

Cc:

Admin A

Subject:

FW: ACCIDENT INVOLVING YL9571A (ERGO INSURED) / GBC8247M (LAI HUAT) /

OTHERS ON 07.10.2017 (ERGO REF: DSMCV1702478)

Attachments:

YL9571A GIA.PDF

Follow Up Flag:

Follow up Completed

Flag Status:

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Wednesday, 20 March, 2019 10:31 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto)

<bryanang@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Celine Fong (LKKAuto)

<celinefong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Steve Lim <steve.lim@ergo.com.sg>; Jeannie Cheng

<jeannie.cheng@ergo.com.sg>

Subject: RE: ACCIDENT INVOLVING YL9571A (ERGO INSURED) / GBC8247M (LAI HUAT) / OTHERS ON 07.10.2017 (ERGO

REF: DSMCV1702478)

Dear Mei Kwan,

I have attached OI GIA for your perusal.

Thank you.

Warmest Regards, Jeannie Cheng ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985 jeannie.cheng@ergo.com.sg

www.ergo.com.sq

ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, March 20, 2019 9:28 AM

To: Steve Lim; ERGO Insurance Pte. Ltd. (Claims Department)

Cc: KKLau; Hsiao Tong (LKKAuto); Bryan Ang (LKKAuto); Olivia Lau (LKKAuto); Celine Fong (LKKAuto); Admin A Subject: RE: ACCIDENT INVOLVING YL9571A (ERGO INSURED) / GBC8247M (LAI HUAT) / OTHERS ON 07.10.2017

(ERGO REF: DSMCV1702478)

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above.

Please provide us OI GIA for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KKLau

Sent: Saturday, 16 March, 2019 3:23 PM

To: Steve Lim <steve.lim@ergo.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto)

<olivialau@lkkauto.com>; Bryan Ang (LKKAuto)
bryanang@lkkauto.com>; Celine Fong (LKKAuto)

<celinefong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING YL9571A (ERGO INSURED) / GBC8247M (LAI HUAT) / OTHERS ON 07.10.2017 (ERGO

REF: DSMCV1702478)

Hi Admin Mei Kwan, please register the case, and update ERGO of our respective CH. Thanks KKLau.

Get Outlook for iOS

From: Steve Lim < steve.lim@ergo.com.sg> Sent: Friday, March 15, 2019 1:56 PM

To: Hsiao Tong (LKKAuto); Olivia Lau (LKKAuto); Bryan Ang (LKKAuto); Celine Fong (LKKAuto)

Subject: ACCIDENT INVOLVING YL9571A (ERGO INSURED) / GBC8247M (LAI HUAT) / OTHERS ON 07.10.2017 (ERGO REF:

DSMCV1702478)

Dear LKK,

Please get in touch with Lai Huat Meng Kee for direct settlement.

Steve Lim Manager - Claims

ERGO Insurance Pte. Ltd.

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