Claim Audit

Ξ,	AUDIT	TDATI		
No		Audit	Remarks	By
		Clm Dtl		[A] Lau Shu
1	14:38	Modified	Claimant's Name: -> SMRT TAXIS PTE LTD. Claimant's ID: -> 198905369K.	Pei Pei
2	2019	Clm Veh Model Changed	(204897) TOYOTA PRIUS TAXI 1.8 (A).	[A] Lau Shu Pei
3	26 Mar 2019 14:38	Clm Created	Reg No: SHC4127G. Acct Date: 2019/03/23. Claim Type: TP. Insurer: India International Insurance Pt e Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Lau Shu Pei
4	26 Mar 2019 14:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	2019 14:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/04	[A] Lau Shu Pei
6	26 Mar 2019 14:38	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	26 Mar 2019 14:38		(30653):Direct Settlement.	[A] Lau Shu Pei
8		Adjuster Assigned	[None] -> ONG HWEE JIE	[A] Lau Shu Pei
9		Adj Mandate Request Adi Next	Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA NIL - OID beats red light	[A] VIC ALPEH
10	2019 11:54 01 Apr	Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/04. Mandate Remarks: please upload TP video footage.	[I] Priya
11	2019 11:54		Maintained:please upload TP video footage.	[I] Priya
12		Adj Mandate Request	Cur.Req: 0.00 :PODS Liability: 100% Remarks: Third party video shows that the traffic light was green in third party's favour. Third party had the right of way. Third party video had been sent to you via email.	[A] CHEW HSIAO TONG
13	2019 09:35		Downloaded Video - Accident	[I] Priya
14	2019 10:51	Video Downloaded	Downloaded Video - Accident	[I] Priya
15	18 Jun 2019 10:54 20 Jun		Approved: 0.00.	[I] Priya
16	2019 10:20		Downloaded Video - Accident	[A] VIC ALPEH
17	08 Aug 2019 12:04 25 Oct	Downloaded	Downloaded Video - Accident	[I] Priya [A] NUR
18	2019 14:17 25 Oct	Adj Rpt Initiated		[A] NOR SHAQILAH BTE ABDOL WAHAB [A] NUR
19	2019 14:17 25 Oct	Clm Dtl Modified		SHAQILAH BTE ABDOL WAHAB [A] NUR
20	2019 14:17	Clm Dtl Modified		SHAQILAH BTE ABDOL WAHAB [A] NUR
21	2019 14:17 28 Nov	Clm Details Notified Adi		SHAQILAH BTE ABDOL WAHAB
	2019 09:10 05 Dec 2019	Mandate Request Adj Next Rpt	8): \$17,025.84 + (c)LOI(153days x \$40.00): \$6,120.00 = Total: \$46,145.84 *Vehicle Model: Toyota P rius (1798cc) *17 recommendation repair days + 136days(wa Cur Rpt:Final Rpt. Cur Due Date:2019/04/04. Mandate Remarks: Please email us the no of days for 15 3days is it reasonable, can we try to negotiate to resolve between 60-70 days, because SMRT repeatin	[A] CHEW HSIAO TONG [I] Priya
24	05 Dec 2019		g the same process . Maintained:Please email us the no of days for 153days is it reasonable, can we try to negotiate to reso:Ive between 60-70 days, because SMRT repeating the same process .	[I] Priya
25	12:03 27 Aug 2020 12:48		ONG HWEE JIE -> CHEN TSUE YEE	[A] CHEW HSIAO TONG
26	27 Aug 2020	-	Cur.Req:45238.16:Hi, Kindly refer to my email dated 27/08/2020. Mandate request start from \$ 33,58 9.60(all-in) up to \$45,238.16(all-in). Thanks.	[A] CHEW HSIAO TONG

	AUDIT .	TRAIL		
	On		Remarks	Ву
27	27 Aug 2020 14:30	Video Downloaded	Downloaded Video - Accident	[I] Priya
28	2020	Rpt :	Cur Rpt:Final Rpt. Cur Due Date:2019/04/04. Mandate Remarks: SMRT should have mitigated their los ses (rental) by offering their unhired taxis to their hirer , can we try to negotiate to resolve between 70-80 days.	[I] Priya
	04 Sep 2020 09:31	Auj	Maintained:SMRT should have mitigated their losses (rental) by offering their unhired taxis to their hirer , can we try to negotiate to resolve between 70-80 days.	[I] Priya
30	15 Sep 2020 16:44	Mandate	Cur.Req:45238.16:Hi, Kindly advise your total mandate amount in order for us negotiate with 3rd part y. Thanks.	[A] CHEW HSIAO TONG
31	2020	Unt	Cur Rpt:Final Rpt. Cur Due Date:2019/04/04. Mandate Remarks: Try to negotiate to resolve between 70-80 days.	[I] Mekavathanan Sarangapani
32	15 Sep 2020 17:49	Adj Mandate Set	Approved:35102.40:Try to negotiate to resolve between 70-80 days.	[I] Mekavathanan Sarangapani

Audit Type None

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ACTIVITY

[15/05/2019 13:10] VIC ALPEH:

Date From

Alert - Adj Mandate Maintained - SHC4127G - Claim Handler: Priya

Maintained:please upload TP video footage.

[01/04/2019 10:24] VIC ALPEH:

Adj Mandate Request Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA NIL - OID beats red light

■ Date To

[01/04/2019 10:24] VIC ALPEH:

TP. Seek liability mandate to III by merimen.-

ferimen Billing for this case - Transaction History										
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount		
2180869	18 Jun 2019 09:35:22	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC4127G	Priya	xx.xx		
2325137	25 Oct 2019 14:17:35	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC4127G	SHC2575J	11.77		