

23092882

ASS. REC. BY: _____ REF: CS3/MSG19002197/T/vidj Final Instruction:

Supervisor: Taukiah ASSIGNMENT (Office)

From (Person): Muhd Ashik of MSG Date/Time 26/03/2019

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLP 4048K Insured: SKE 66194

at Workshop m/s Lian Her Motors Tel: 82990599

of Blk 5038 Amk Ave 3# 01-405

Policy No: 27468640 Claim No: 584148

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 31/01/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS ^{up?} H.O.D. Endorsement: _____

Date/Time: 7/2/19 @ 9:41am Person Contacted: _____ Vehicle IN OUT

Date/Time	Action/Instruction () Estimate
7/2/19	call back on 8/2/19 as w/rep is closed for crny. (No answer) SLP 4048K - X SKE 66194 - X
8/2/19 -	w/rep is closed. Repairer ask call back on 11/2/19 Diamond: 10/2/2019 After repair: 15/2/2019

28/3/19 Submit LS \$ 2300 (Red 2600, 53%), 5 days 1/6/3350, 6 days

RECEIVED 29 MAR 2019

Do Not Finalise

Taylor
PRS(Meximen)

MSIG

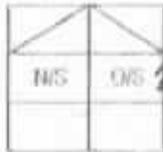
Date: 11/2/19
Type: WS / TRS / RES / EVA / RV / MV
Vehicle No: SLP 4048K
Insured: Lion Her Motor
Address: BIK 5038 AMK Ave 3 #01-405

Vehicle No: SLP4048K
Date: 2019 June
Type: Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or
Make: Toyota Wish
Year: 1992
Colour: white
Insured: Insured / Std / NI / NA
Lic No: 144589
Lic Insured: Insured / Std / NI / NA

Engine: 2GE 206054373
Chassis: 2GE 206054373
Gear: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Mark: Nil / Shim / STD A/Rim or
Tyre Size: F: 195/65R15
R: -

Wheel: BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or
Front: R/Bol 6 mm
L/Bol 6 mm
D.O.A. D.O.I 4/2/19 @ 445pm
Survey held at: Lion Her Motor

Area of Damages: Frt / Rear / N/S / U/C / Rooftop or
The U/C / Chassis frame / Body Structure affected (due to collision)



Remarks: The left hand commenced its repair at the time of inspection.

Est. of Market Value:
BAC: Accident Report Consistent? Yes or No
GIA / PR: Scan Consistent? Yes or No
Est. repairs: 4 days Res: Yes or No
Est. cost: 3 Val: Yes or No

CA / REV / REP / 24 HRS (up)
Date: Person Contacted Vehicle: IN / OUT

Estimated repair range \$2,800 - \$3,500

[Signature]
27/2/2019

Report Format: Prel. Report
 Final Report

Days Of Repair: 4
Resurvey No. of Trip: 2

Add Fee: Late Trip 15
 Transport 15
 Fuel 15
 Workshop 15

Survey Fee	120
Transport	
	10
	130

Report Format: PRS
Lump Sum / B.L.C.

Nivitha (LKK Auto)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 26 March 2019 9:20 AM
To: Muhd Ashik B Madi; assignments
Cc: SUR
Subject: RE: Our ref: 584148 Your ref: SLP4048K doa 31.01.19

Dear Ashik,

Noted with thank.

Dear Assignment Team,

Please take note that insurance have reassigned the case for paper survey.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Sent: Tuesday, 26 March 2019 8:12 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Our ref: 584148 Your ref: SLP4048K doa 31.01.19

Dear Shiau Chan,

Thank you for the submission.

We have reassigned the case for paper survey.

Ashik Madi
Executive, Claims Services (Motor)
D: +65 6594 2548 | F: +65 225 7402 | ashik_madi@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Monday, 25 March, 2019 3:37 PM

To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Our ref: 584148 Your ref: SLP4048K doa 31.01.19

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Ashik,

Please be informed that we have submitted our report in Merimen System.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Sent: Monday, 25 March 2019 3:27 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Our ref: 584148 Your ref: SLP4048K doa 31.01.19

Dear Shiau Chan,

Kindly let us have the pre-repair report soon.

Thank you.

Ashik Madi
Executive, Claims Services (Motor)
D: +65 6594 2548 | F: +65 225 7402 | ashik_madi@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

CHARTERED AUTO ASSESSORS

17 Joo Seng Road #08-129 Joo Seng Heights Singapore 360017 Reg No. 26910200X
Tel: +65 9631 7008 Fax: +65 6281 9989 Email: charteredauto@gmail.com

L H Car Rental Private Limited
Block 5038 Ang Mo Kio Industrial Park 2, #01-405
Singapore, 569541

Your Ref : SLP 4048 K
Our Ref : 201902015/CA
Date : 28 February, 2019
Survey : Third Party

SURVEY REPORT

PARTICULARS OF VEHICLE

Vehicle No.	: SLP 4048 K	Propellant	: Petrol, Auto
Make	: Toyota	Capacity	: 1800 cc
Type of Body	: 5 Doors MPV	Mileage	: 144589
Year & Model	: 2017, Wish	Engine No	: 2ZR1816317
Colour	: White	Chassis No	: ZGE206034373
Passenger-cap	: 6	Road Tax	: June, 2019

TYRES CONDITIONS

Front Left	: Yokohama	Worn	: 30%	Size	: 195/65 R15
Front Right	: Yokohama	Worn	: 30%	Size	: 195/65 R15
Rear Left	: Yokohama	Worn	: 30%	Size	: 195/65 R15
Rear Right	: Yokohama	Worn	: 30%	Size	: 195/65 R15

PRE-ACCIDENT CONDITION (Static Test Only)

Handbrake	: Serviceable	Steering	: Serviceable
Footbrake	: Serviceable	Paintwork	: Good

QUANTUM

Repair Estimate : \$ 7,607.60
Revised Amount : \$ 4,900.00 (Lump-sum Without Prejudice)

Under normal circumstances, the repair period would be: eight (8) days.
We have not authorised repairs.

Survey Done At : Lian Her Motors
Block 5038 Ang Mo Kio Industrial Park 2, #01-405
Singapore, 569541

Assignment Date : 11 February, 2019
Survey Date : 11 February, 2019
Accident Date : 31 January, 2019
Assignment Given By : L H Car Rental Private Limited

Our Ref: 201902015/CA

Vehicle No. SLP 4048 K

Description	Qty	Repair Estimate	Revised Amount	Remarks
Front door o/s	1	1,087.40	1,087.40	Badly Bent
Front door outer handle o/s	1	123.60	123.60	Holder Damaged ✓/NN
Front door outer handle inner holder o/s	1	185.70	185.70	Holder Damaged ✓/NN
Front door inner lock o/s	1	348.60	348.60	Bent
Front door inner rubber stopper o/s	2	50.20	50.20	To replace ✓/NN
Front door window frame vertical black garnish o/s	1	135.70	135.70	To replace ✓/ALL
Front door window frame curve black sticker o/s	1	48.10	48.10	To replace ✓/ALL
Front door window glass channel o/s	1	184.20	184.20	To replace ✓/ALL
Front door window glass channel frame o/s	1	78.60	78.60	Bent
Front door window glass regulator o/s	1	241.10	241.10	Bent
Front door window glass regulator motor o/s	1	561.60	561.60	Malfunctioned ✓/NN
Front door weatherstrip o/s	1	218.50	218.50	Torn
Front door inner trimboard o/s	1	767.80	767.80	Holder Damaged ✓/NN
Front door inner trimboard clip o/s	8	103.20	40 103.20	To replace ✓/ALL
Front door inner audio speaker o/s	1	245.70	245.70	Broken ✓/NC
Centre pillar - outer o/s	1	387.60	387.60	Bent ✓/X
		<u>4,767.60</u>	<u>4,767.60</u>	
		-	1,191.90	Less 25%
Total Materials Cost :		4,767.60	3,575.70	36/2.20 27.09.15

Our Ref: 201902015/CA

Vehicle No. SLP 4048 K

Description	Qty	Repair Estimate	Revised Amount	Remarks
Balance brought forward		4,767.60	3,575.70	
<u>Labour & Miscellaneous Charges</u>				
To remove all damaged parts with all necessary components/attachments. To apply hot-works where necessary, straighten chassis members, repair/reshape dented body panels, in accordance with factory specifications. Replace damaged parts, refit and align into position. Refit all necessary components/attachments.		1,200.00	1,000.00	600-400
To transfer o/s front door window mechanisms with motor assembly, door glass and all attachments.		180.00	150.00	60
To remove/refit o/s front driver seat, safety belt, garnishes and etc., to facilitate the repairs.		220.00	180.00	60 X
To putty and spray paint o/s front door, o/s rear door, o/s centre pillar, o/s side skirt and etc., inclusive of of preparatory works and painting materials.		1,000.00	900.00	200-600
To apply underseal and rust-proofing on the affected areas.		120.00	100.00	40
To remove/refit wire harness, all related connectors. Check proper function.		120.00	80.00	30
				1490
Grand Total:		7,607.60	5,985.70	

Summary

Total Material	4,767.60	3,575.70
Total Labour/Painting	2,840.00	2,410.00
Grand Total	7,607.60	5,985.70
Lump-sum Amount		<u>4,900.00</u>

4199.15
15/2200
5 days

Our Ref: 201902015/CA

Vehicle No. SLP 4048 K

CAUSE OF DAMAGE

The vehicle sustained impact to the offside.

REMARKS

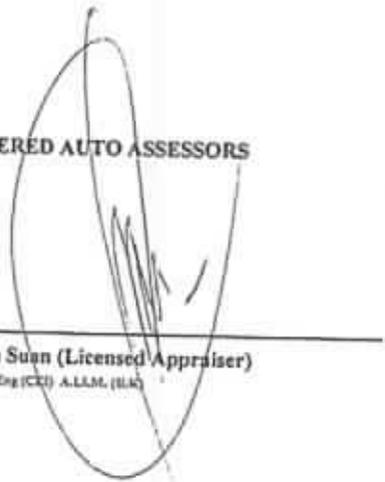
Having checked the scope of repair works we were satisfied that it was in accordance with the damage sustained. We also checked each item and have indicated its nature of damage. It was our opinion that these items were found damaged beyond repair and require replacement.

A reinspection was carried out after completion of the repairs.
Photographs showing the damaged vehicle and reinspection pictures were enclosed.

We checked the damage carefully and were of the opinion that the vehicle could be repaired.
We would therefore recommend repairs to be carried out at: **\$ 4,900.00** on a lump-sum basis.

The survey was conducted on a without prejudice basis and we submit this report for your consideration.

CHARTERED AUTO ASSESSORS



Tan Chin Suan (Licensed Appraiser)

A.M.I.M.L. T Eng (CE) A.L.M. (RM)

VISION LAW LLC

Advocates & Solicitors - Notary Public - Commissioner for Oaths
Agents for Trade Marks
(Incorporated with limited liability)

Unique Entity Number: 200721148H

✓ HEAD OFFICE

133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413

Branch: 490 Toa Payoh Lorong 6
#03-11 HDB Hub
Singapore 310490

ERIC NG CHING BOON
RAYNEY WONG KENG LEONG
AUDREY WONG SU-HSIEN
PAUL YAP TAI SAN
ANJALI DID MUNIANDY
SEGA PARAM
DIANE ANG KIM NOI
RAVENDRA KRISHNASAMY
SELWYN TAN YINGKIAN
CLARISSA CHENG YUNHUI
EDISON TAM CHYI EU
SONIA LIM WEI LEI

✓ HEAD OFFICE

TEL : (65) 65342811 (Hunting)
FAX : (65) 65356802 (General)
✓ : (65) 65355905 (Litigation)
E-mail : yvonnelim@visionlawllc.com

BRANCH

TEL : (65) 63580703
FAX : (65) 63580448 (Conveyancing)

REG / CS / PAY / FA

25 MAR 2019

WHEN REPLYING PLEASE QUOTE OUR REFERENCE - PLEASE REPLY TO HEAD OFFICE FOR THIS MATTER

58416

Our Ref : DA1-yiv-Ins-L141-109506-19-er
Your Ref : SKE 6619 U

21 March 2019

URGENT

BY HAND

MSIG INSURANCE (SINGAPORE) PTE. LTD.

16 Raffles Quay
#24-01 Hong Leong Building
Singapore 048581

Attention: Motor Claims Department

SUZETTE ANN PETERSON

22 Bayshore Road
#05-07
Singapore 469970

CERTIFICATE OF POSTING
(For your information Only)

LEA PATRICIA NG

22 Bayshore Road
#05-07
Singapore 469970

CERTIFICATE OF POSTING
(For your information Only)

Dear Sirs,

CLAIMANT : L H CAR RENTAL PTE LTD

ACCIDENT INVOLVING SLP 4048 K & SKE 6619 U ON 31-JAN-2019 ALONG OPHIR ROAD TURNING TO QUEENS ROAD AT ABOUT 1315 HOURS

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on **31-Jan-2019 ALONG OPHIR ROAD TURNING TO QUEENS ROAD AT ABOUT 1315 HOURS** involving our client's vehicle registration number **SLP 4048 K** and vehicle registration number **SKE 6619 U** driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and /or management of your/your insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

1. Costs of Repair	\$ 4,900.00
2. Loss of use (8 days x \$180.00 per day)	\$ 1,440.00
3. Pre-repair Loss of use (3 days)	\$ 540.00
4. LTA/GIA/TP report/search fees	\$ 39.00
5. Survey report fees	\$ 614.00
6. Costs (with GST)	\$ 963.00
7. Incidentals (with GST)	\$ 85.60
	<u>\$ 8,581.60</u>

En,
- See replied.
- Ack to TP.
- Cop to OI.

DJL

.../2 to be continued next page 25/3/1

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Our Ref : DA1-y/v-Ins-L141-109506-19-er
Your Ref : SKE 6619 U

21 March 2019

MSIG INSURANCE (SINGAPORE) PTE. LTD.
Attention: Motor Claims Department

SUZETTE ANN PETERSON
LEA PATRICIA NG
Singapore

We enclose a copy of each of the following documents for your consideration:-

- (a) Police/GIA report lodged by driver of SLP 4048 K & SKE 6619 U;
- (b) LTANet Search;
- (c) Certificate of Insurance;
- (d) Surveyor's report & invoice; and
- (e) **54 original photographs** depicting the damages to motor vehicle SLP 4048 K.
 - (P.S:- Original photographs will be sent to insurance co. only)
 - (P.S:- Kindly return us all original photographs within 7 days hereof)

We have notified your insurers of the accident and a pre-repair inspection of our client's vehicle was carried out by your insurers.

Please note that if you are insured and you wish to claim under your insurance policy, you should immediately pass this letter and all the enclosed documents to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim herein is quantified based on supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Please also note that if you have a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

Yours faithfully



DIANE ANG
(HEAD OFFICE)
Encl.

cc: SLP 4048 K- By fax: 64816131 only

(As per your instruction we have submitted your claim as set out above to the third party insurance company. Please do notify us if there is any discrepancy, if any, particularly, the number of days claimed for rental charges and/or loss of use as soon as possible. Thank you.)

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LIAN HER MOTORS

Blk 5038 Ang Mo Kio Industrial Park 2 #01-405 Singapore 569541
TEL : 64812027 / FAX : 64816131 / EMAIL : lhcar@hotmail.sg

LH CAR RENTAL PTE LTD

INVOICE : 4048/A/2019

BLK 5038 ANG MO KIO INDUSTRIAL PARK 2

#01-405 Singapore 569541

Vehicle No. :	SLP4048K	Date	15/03/2019
Make :	TOYOTA WISH		

	DESCRIPTION		AMOUNT
	REPAIR COST		\$4,900.00
			\$4,900.00

All cheques should be crossed and made payable to LIAN HER MOTORS

LIANHER MOTORS



CHARTERED AUTO ASSESSORS

17 Joo Seng Road #08-129 Joo Seng Heights Singapore 360017 Reg No. 26910200X
Tel: +65 9631 7008 Fax: +65 6281 9989 Email: charteredauto@gmail.com

L H Car Rental Private Limited
Block 5038 Ang Mo Kio Industrial Park 2, #01-405
Singapore, 569541

Invoice No : 1902124

Date : 28 February, 2019

DESCRIPTION	AMOUNT
Your Ref : SLP 4048 K Our Ref : 201902015/CA	
Vehicle No : SLP 4048 K Workshop : Lian Her Motors	
<i>Survey Fee</i>	614.00
<i>Out of Pocket Expenses:</i> <i>Photographs</i> <i>Transport</i>	
Total : \$	614.00

Please make cheque payment to: CHARTERED AUTO ASSESSORS

CHARTERED AUTO ASSESSORS



Authorised Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-042896
 Date of Request: 19/03/2019

Your Ref No: INS-L141-109506-19-ER

VISION LAW LLC
 133 New Bridge Road #18-01/02
 Chinatown Point
 Singapore 059413

Dear Sir/Madam,

Date of Accident: 31/01/2019
 Vehicle No: SLP4048K
 Place of Accident: OPHIR RD TURNING TO QUEEN RD
 Involving Vehicle No: SKE6619U

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SKE6619U	OPHIR RD TURNING TO QUEEN RD	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

 For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

SEARCH RESULTS

Our Ref No: GR-19-042634

Date of Request: 18/03/2019

Your Ref No: INS-L141-109506-19-ER

VISION LAW LLC
133 New Bridge Road #18-01/02
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 31/01/2019

Place of Accident: OPHIR ROAD

Client Vehicle No: SLP4048K

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SKE6619U	OPHIR ROAD / QUEEN STREET	31/01/2019 13:05

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-042634

Date of Request: 18/03/2019

Your Ref No: INS-L141-109506-19-ER

VISION LAW LLC
133 New Bridge Road #18-01/02
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 31/01/2019

Place of Accident: OPHIR ROAD

Client Vehicle No: SLP4048K

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque

Enquire Vehicle & Owner Information (Vehicle No. SKE6619U As At 31 Jan 2019 / 13:15:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: L141

Current Owner Details

Owner ID Type: Singapore NRIC
Owner ID: S7176914C
Owner Name: SUZETTE ANN PETERSON
Registered Address Type: HDB / HUDC
Registered Block/House No.: 22
Registered Street Name: BAYSHORE ROAD
Registered Unit No.: # 05 - 07
Registered Building Name: -
Registered Postal Code: 469970

Current Vehicle Details

Vehicle No.: SKE6619U
Make Description/Model: NISSAN / ALMERA 1.5 4AT ABS AIRBAG 2WD 4DR CMFT
Insurance Company Name: MSIG INSURANCE (SINGAPORE) PTE LTD

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	31/01/2019 16:43
Date Of Accident	31/01/2019 13:15
Exact Location Of Accident	OPHIR RD TURNING TO QUEEN RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLP4048K
Insured/Policyholder	
Name Of Registered Owner	L H CAR RENTAL PTE LTD
Co Reg No	200009761N
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93227428
Alternative Phone No	OFFICE-93227428

Vehicle Particulars

Manufacturer	TOYOTA
Model	WISH
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	5083404689-02
Cover Note Number	

Driver

Name of Driver	WONG PENG XIANG
NRIC No	S8931444E
Date Of Birth	09/09/1989
Occupation	OUTDOOR
Date Of Driving Pass	28/05/2009
Driving Experience	9 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93227428
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	18 JLN HIKAYAT
Postcode	769862
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : UNKNOWN
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN - CIRCUMSTANCES OF THE ACCIDENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	KIV. SUBMIT BY CLAIMANT WORKSHOP
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKE6619U
Vehicle Make/Model/Colour	NISSAN
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEA PATRICIA NG
NRIC/Passport Number	S9832670G
Contact Number	81270594
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

DETAILS OF INJURED PERSON 1

Name WONG PENG XIANG

Approximate Age

Injuries Sustain

Injured person in which vehicle? SLP4048K

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address

Postcode

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management, in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

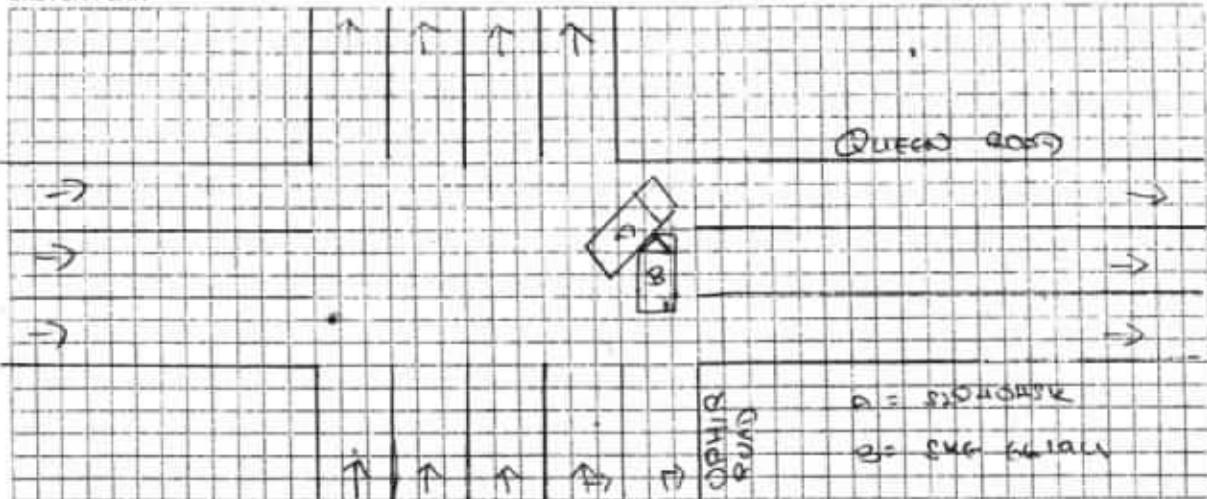
LH CAR RENTAL PTE LTD
LH CAR RENTAL PTE LTD

Policyholder's Signature
Date & Time:

Driver's Signature
[If driver is not the policyholder]
Date & Time:

Reporting Centre Personnel's Signature
Name
NRIC/PIN No:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was traveling on OPHIR ROAD, while turning to QUEEN ROAD, vehicle B (SWG 66194) went straight instead of turning right. As a result in a collision.

I wish to advise that I have an in-car camera and had a passenger on board.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

LH CAR RENTAL PTE LTD

Policyholder's Signature

Date & Time:
LH CAR RENTAL PTE LTD

QUARTER, SUITE 201/011, 111, 112

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 01/02/2019 11:36
Date Of Accident 31/01/2019 13:05
Exact Location Of Accident OPHIR ROAD / QUEEN STREET
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SKE6619U
Insured/Policyholder
Name Of Registered Owner SUZETTE ANN PETERSON
NRIC No S7176914C
Email Address PINKMILES007@GMAIL.COM
Mobile Phone No (LOCAL) +65-91899742
Alternative Phone No Office-91899742
Vehicle Particulars
Manufacturer NISSAN
Model ALMERA 1.5 4AT ABS AIRBAG 2WD 4DR CMFT
Exact Purpose for which vehicle was being used at time of accident
Are you claiming under your own insurance policy for repair to your vehicle? NO
If No, Please state action to be taken THIRD PARTY
Vehicle Category PRIVATE CAR
Insurance Company
Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number P 27468640 DMA (COMP)
Cover Note Number
Driver
Name of Driver LEA PATRICIA NG
NRIC No S9832670G
Date Of Birth 08/10/1998
Occupation INDOOR
Date Of Driving Pass 21/06/2018
Driving Experience 0 YEAR AND 7 MONTH
Gender FEMALE
Mobile Number (LOCAL) +65-81270594

Fax Number	
Contact Number	
EMail Address	NOEMAIL
Address	22 BAYSHORE ROAD #05-07
Postcode	469970
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLP4048K
Vehicle Make/Model/Colour	TOYOTA WISH 1.8X CVT
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **regulate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer [collectively the "Personal Information"] and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 1/2/19

Driver's Signature

(If driver is not the policyholder)

Date & Time: 1/2/19

IDAC KAKI BUKIT (VAC)

23 Kaki Bukit Ave 4

Singapore 415933

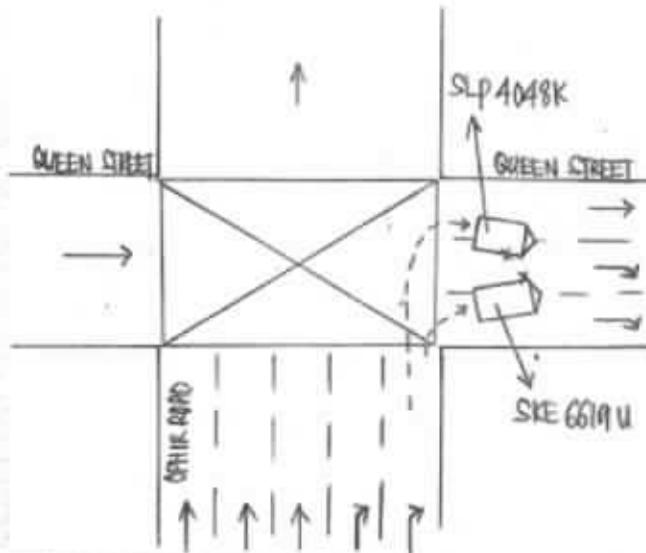
Tel: 67416697 Fax: 67492305

Email: yackb@singnet.com.sg

Name:

NRIC/TIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

accident occurred at junction of spher road & queen street - at the turning of queen street spher road into queen street at 1.45pm, 31/01/2019. MY car SKE 6619U was in the innermost right lane of spher road and SLP 4048K was behind me. The lane to my direct left at spher road was empty and so was queen street. As I was turning right, I slowed down to roughly 15 km/h, receiving a hand from SLP 4048K. As I was ^{starting to} left with my left signal on and after checking my left blind spot making sure it was clear, SLP 4048K suddenly overtook me and was on my left despite the front of my car being already at the 2nd lane start of the 2nd lane and appeared to cut into my lane (lane 2) - causing a collision between the left frontal side of my car and the right driver door of SLP 4048K. Upon collision, I pulled my handbrake and set the car to 'Park'. ~~While~~ While assessing the situation, I was confident that SLP 4048K had overtaken me and tried to return to the 2nd lane as the front of her car was in lane 3. I received horns from oncoming traffic as they were not able to overtake the collision & enter queen street. It is also evident in the way the side of my car was scratched ^{point of hit car was marked} and the front was pushed out. The front was dealed upon further turning to my lane by SLP 4048K which matches the longitudinal scratches on SLP 4048K's car. I expressed all necessary precautions that accident could have been avoided if SLP 4048K slowed down & was not impatient & more careful.

DECLARATION

We declare the foregoing particulars are true in every respect.

[Signature]
 Policyholder's Signature
 Date & Time: 1/2/19

[Signature]
 Driver's Signature
 (if driver is not the policyholder)
 Date & Time: 1/2/19

IOAC KAKI BUKIT (VAC)
 23 Kaki Bukit Ave 4
 Singapore 415933
 Tel: 67416697 Fax: 67492305
 Email: yackb@singnet.com.sg

Reporting Centre Personnel's Signature
 Name:
 NRIC/ID No.:

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



...CLAIM SUBFOLDER...(Pending for Survey Report)

Paper Survey

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	01 Feb 2019 16:44		04 Feb 2019 12:00 Edit Adj Rpt	S\$2,300.00 Edit Estimates	S\$2,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: SUZETTE ANN PETERSON , ID: S7176914C									
Main Claimant: L H CAR RENTAL PTE LTD , Co. Reg. No.: 200009761N									
Vehicle Reg. No.:	SLP4048K	Date of Loss:	31/01/2019 13:00 - :59 [19 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 584148	Policy/Cover Note No.:	27468640 (Comprehensive) Coverage: 23/03/2018 - 22/03/2019						
Vehicle Reg. No. (Insured):	SKE6619U	Policy No. (Claimant):							
Excess:									
Repairer:	Lian Her Motors (HQ) Block 5038 Ang Mo Kio Avenue 3, #01-405 Ang Mo Kio Industrial Park 2, 569541 Ang Mo Kio - Tel: 82990599								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Muhd Ashik B Madi - 6594 2548]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 28/03/2019]								
Driver/Custodian (Insured):	LEA PATRICIA NG (/ Female) , NRIC: S9832670G Email:								
Adj Asg. Remarks:	Liability 50%. SJE disagree - assign LKK. Contact : Mr. James @ 8299 0599 (Please call before going)								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• MSIG_SG (26/03/2019): Report Send Back Alerts - SLP4048K (TP)									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLP4048K (584148)
[SKE6619U]
TP
L H CAR RENTAL PTE LTD
Jan 31 2019 1:00PM
[SUZETTE ANN PETERSON]
Lian Her Motors

Upload Documents Upload Photos Compose New Letter			View	View in Browser
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	04/02/19 10:39	Accident Statement From: SC - Reg. No: SKE6619U, Claimant: SUZETTE ANN PETERSON	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
2	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
3	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
4	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
5	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
6	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
7	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
8	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
9	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
10	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
11	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
12	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
13	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
14	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
15	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
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17	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
18	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
19	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
20	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
21	23/02/19 12:53	General View	 Load JPG	<input checked="" type="checkbox"/>
22	23/02/19 12:54	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
23	23/02/19 12:54	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
24	23/02/19 12:54	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
25	23/02/19 12:54	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
26	23/02/19 12:54	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
27	23/02/19 12:54	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
28	23/02/19 12:54	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
29	23/02/19 12:54	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
30	23/02/19 12:54	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
31	23/02/19 12:54	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
32	23/02/19 12:54	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
33	23/02/19 12:54	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
34	23/02/19 12:54	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
35	23/02/19 12:54	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
36	23/02/19 12:54	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
37	23/02/19 12:54	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
38	23/02/19 12:54	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
39	23/02/19 12:54	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
40	23/02/19 12:54	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
41	23/02/19 12:54	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
42	23/02/19 12:54	Photo After Spray		<input checked="" type="checkbox"/>
43	23/02/19 12:54	Photo After Spray		<input checked="" type="checkbox"/>
44	23/02/19 12:54	Photo After Spray		<input checked="" type="checkbox"/>
45	23/02/19 12:54	Photo After Spray		<input checked="" type="checkbox"/>
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48	23/02/19 12:54	Photo After Spray		<input checked="" type="checkbox"/>
49	23/02/19 12:54	Photo After Spray		<input checked="" type="checkbox"/>
50	23/02/19 12:54	Photo After Spray		<input checked="" type="checkbox"/>
51	23/02/19 12:54	Photo After Spray		<input checked="" type="checkbox"/>
52	23/02/19 12:54	Photo After Spray		<input checked="" type="checkbox"/>
53	23/02/19 12:54	Photo After Spray		<input checked="" type="checkbox"/>
54	23/02/19 12:54	Photo After Spray		<input checked="" type="checkbox"/>
55	23/02/19 12:54	Photo After Spray		<input checked="" type="checkbox"/>
56	23/02/19 12:54	Photo After Spray		<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	01/02/19 16:47	SLP4048K E-file report		
2	01/02/19 16:47	PRI from Vision Law LLC		
3	04/02/19 09:46	Survey Disagree on SJE - assign LKK		
4	04/02/19 10:00	TP Workshop details		
5	25/03/19 14:30	LOD, Final Repair Bill, Survey Fee & Search Fee		
6	26/03/19 13:53	Survey report		
7	26/03/19 13:53	Survey photos (1)		
8	26/03/19 13:53	Survey photos (2)		
9	26/03/19 13:53	Survey photos (3)		

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/03/19 17:37	Colour Photo		
2	29/03/19 17:38	PRS Invoice		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg No:196607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19002197/T1VD3E2-1

Date: 01/04/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.	Policy No: 27468640
Claimant Vehicle No : SLP4048K	Insured Vehicle No : SKE6619U
Date of Loss: 31/01/2019	Nature of Claim: TP Claim No: 584148

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLP4048K	Engine No: 2ZR1816317
Make & Model: TOYOTA WISH, 1.8 X CVT (A)	Chassis No: ZGE206034373
Reg. Date: 02/06/2017 (Man. Year: 2016)	Odometer: 144589 km
Colour: White	
Engine Capacity: 1797 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): Market Value/New Car Price	

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable): Yes	Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes	Engine Modification: No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15	Rear Tyre Size: 195/65 R15
Front Left Side: Yokohama 6 mm	Rear Left Side: Yokohama 6 mm
Front Right Side: Yokohama 6 mm	Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,767.60	1,786.65	2,980.95	62.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,840.00	1,130.00	1,710.00	60.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,607.60	2,916.65	4,690.95	61.66
Approved Total (Overridden) (S\$)		2,300.00		
Nett Amount (S\$)	7,607.60	2,300.00	5,307.60	69.77

INSPECTION

Date of Assignment: 04/02/2019	
Date Inspected: 11/02/2019 Inspected At:	Lian Her Motors (HQ) Block 5038 Ang Mo Kio Avenue 3, #01-405 Ang Mo Kio Industrial Park 2 Singapore 569541
Estimated Period of Repair: 5.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 01 Apr 2019)
Parts:	M1-MPV	TOYOTA WISH 1.8 X CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLP4048K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR O/S	Badly Bent	1,087.40 F	*1,087.40 FL
2	1		*FRONT DOOR OUTER HANDLE O/S	Not Necessary	123.60 F	*- FL
3	1		*FRONT DOOR OUTER HANDLE INNER HOLDER O/S	Not Necessary	185.70 F	*- FL
4	1		*FRONT DOOR INNER LOCK O/S	Bent	348.60 F	*348.60 FL
5	2		*FRONT DOOR INNER RUBBER STOPPER O/S	Not Necessary	50.20 F	*- FL
6	1		*FRONT DOOR WINDOW FRAME VERTICAL BLACK GARNISH O/S	Necessary	135.70 F	*135.70 FL
7	1		*FRONT DOOR WINDOW FRAME CURVE BLACK STICKER O/S	Necessary	48.10 F	*48.10 FL
8	1		*FRONT DOOR WINDOW GLASS CHANNEL O/S	Necessary	184.20 F	*184.20 FL
9	1		*FRONT DOOR WINDOW GLASS CHANNEL FRAME O/S	Bent	78.60 F	*78.60 FL
10	1		*FRONT DOOR WINDOW GLASS REGULATOR O/S	Bent	241.10 F	*241.10 FL
11	1		*FRONT DOOR WINDOW GLASS REGULATOR MOTOR O/S	Not Necessary	561.60 F	*- FL
12	1		*FRONT DOOR WEATHERSTRIP O/S	Torn	218.50 F	*218.50 FL
13	1		*FRONT DOOR INNER TRIMBOARD O/S	Not Necessary	767.80 F	*- FL
14	8		*FRONT DOOR INNER TRIMBOARD CLIP O/S	Necessary	103.20 F	*40.00 FL
15	1		*FRONT DOOR INNER AUDIO SPEAKER O/S (BROKEN)	Not Consistent With The Impact	245.70 F	*- FL
16	1		*CENTRE PILLAR - OUTER O/S	Repair	387.60 F	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$) **4,767.60** **2,382.20**
 - List Item Discount on L Items 0.00/25.00% (S\$) **0.00** **595.55**

Total Parts (S\$) 4,767.60 1,786.65

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE ALL DAMAGED PARTS WITH ALL NECESSARY COMPONENTS/ATTACHMENTS. TO APPLY HOT-WORKS WHERE NECESSARY, STRAIGHTEN CHASSIS MEMBERS, REPAIR / RESHAPE DENTED BODY PANELS, IN ACCORDANCE WITH FACTORY SPECIFICATIONS. REPLACE DAMAGED PARTS, REFIT AND ALIGN INTO POSITION. REFIT ALL NECESSARY COMPONENTS/ATTACHMENTS	New	1,200.00	400.00
2	TO TRANSFER O/S FRONT DOOR WINDOW MECHANISMS WITH MOTOR ASSEMBLY, DOOR GLASS AND ALL ATTACHMENTS	New	180.00	60.00
3	TO REMOVE / REFIT O/S FRONT DRIVER SEAT, SAFETY BELT, GARNISHES AND ETCS, TO FACILITATE THE REPAIRS	New	220.00	0.00
4	TO PUTTY AND SPRAY PAINT O/S FRONT DOOR, O/S REAR DOOR, O/S CENTRE PILLAR, O/S SIDE SKIRT AND ETCS, INCLUSIVE OF PREPARATORY WORKS AND PAINTING MATERIALS	New	1,000.00	600.00
5	TO APPLY UNDERSEAL AND RUST-PROOFING ON THE AFFECTED AREAS	New	120.00	40.00
6	TO REMOVE / REFIT WIRE HARNESS, ALL RELATED CONNECTORS. CHECK PROPER FUNCTION	New	120.00	30.00
Gross Labour Cost (\$\$)			2,840.00	1,130.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >