

1/10/2019

ASS. REC. BY:

Swi Level  
Meimen

From (Person):

Bryan  
Clara Li

REF: CS/FWD.19005354/ Dsd 3<sup>rd</sup>

Special Instruction:

ASSIGNMENT (Office)

of FWD

Date/Time: 25/3/19 @ 6:02pm

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

SJM 8954H

Insured:

at Workshop m/s:

Progressive Car Care

Tel: 67415336

of

BLK 3022A Ubi Rd 1 # 01-45/46

Policy No:

PNPV 2018-60016867

Claim No:

1201900007404

Sum Insured:

Excess:

Make of Veh.

(Client's Record)

D.O.A. 20/03/2019

Investigation

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

Date/Time: 9:22am @ 26/3/19

Person Contacted:

S00

Vehicle IN / OUT

Date/Time

Action/Instruction

() Estimate

Pls Investigate into cause of fire.

D.O.A. - 20/03/2019

27/03/19

@ 15:49 p.m. - received IA to Clara Li via meimen

27/03/19

@ 15:50 p.m. mandate requested total loss via meimen.



## ...CLAIM SUBFOLDER...(New Assignment)

Total Loss:

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	25 Mar 2019 <a href="#">Sendback Est</a>	25 Mar 2019 17:55 <b>S\$0.00</b>	25 Mar 2019 18:02 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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CLAIM SUBFOLDER DETAILS	
Insured:	<b>WANG MENG YEW</b> , ID: S1671802E, Tel: +6590290534, Email: HENGBENG.08@GMAIL.COM
Vehicle Reg. No.:	<b>SJM8954H</b>
Date of Loss:	20/03/2019 15:00 - :59 [122 Months From LTA Reg Date (Man Yr)]
Claim Type:	<b>OD / 1201900007404</b>
Policy/Cover Note No.:	PNPV2018-00016867 (Comprehensive)
Excess:	
Repairer:	<b>Progressive Car Care Pte Ltd (HQ)</b> Blk 3022A Ubi Road 1, #01-45/46, 408716 Ubi - Tel: 67415336
Handling Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Clara Li Zi Rong</b> ]
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Final Rpt due 03/04/2019]
OD Investigation	Yes
Driver/Custodian:	WANG MENG YEW (54 / Male), NRIC: S1671802E, Tel: +6590290534 Email: HENGBENG.08@GMAIL.COM
Adj Asg. Remarks:	Please investigate into the cause of fire case. Thank you.

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
There are no mail for this case.		

ALL ASSOCIATED TASKS	<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

### View Received Message

This mail is associated with :  
**SJM8954H (1201900007404)**  
OD  
Mar 20 2019 3:00PM  
[WANG MENG YEW]  
Progressive Car Care Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 27/03/2019 20:15 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Revoked - SJM8954H - Claim Handler: Clara Li Zi Rong

Revoked:Hi Please let us have your investigation report & SCDF report, thank you.

#### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Clara Li Zi Rong

Date: 27 Mar 2019

**Preliminary Advice**

Vehicle No	: SJM8954H	Accident Date	: 20/03/2019
Make	: SUZUKI SX4	Policy No.	: PNPV2018-00016867
Assignment Date	: 25/03/2019	Excess	: S\$0.00
Date of Inspection	: 26/03/2019	Est. Duration of Repair	: -
Inspection At	: Progressive Car Care Pte Ltd (HQ) Blk 3022A Ubi Road 1, #01-45/46 Singapore 408716		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages caught fire. Cause of fire pending investigations.

Repairer's Estimate (Gross)	:S\$	TOTAL LOSS
Revised Amount	:S\$	TOTAL LOSS
Check Items (Estimated)	:S\$	0.00
Total	:S\$	TOTAL LOSS

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	21,000.00
COE / PARF Rebate	:S\$	13,163.00
Salvage Value	:S\$	
Margin for Repair	:S\$	7,837.00

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( X ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

**SINGAPORE ACCIDENT STATEMENT**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**ACCIDENT STATEMENT**

Date Of Report 22/03/2019 12:53  
 Date Of Accident 20/03/2019 15:15  
 Exact Location Of Accident ALONG PIE (TUAS) AFTER STEVENS ROAD EXIT  
 Country/State of Loss SINGAPORE

**DETAILS OF OWN VEHICLE**

Vehicle Registration Number SJM8954H *01/04/19 @ 1030ms*

**Insured/Policyholder**  
 Name Of Registered Owner WANG MENG YEW *was on the way to Holland*  
 NRIC No S1671802E *for business apt. started*  
 Email Address HENGBENG.08@GMAIL.COM *off at Gaylang est also after*  
 Mobile Phone No (LOCAL) +65-90290534 *having lunch. Drove for abt 15-20*  
 Alternative Phone No OFFICE-90290534 *mins. smell burning smell,*

**Vehicle Particulars**  
 Manufacturer SUZUKI *move to shoulder, off engine. and*  
 Model SX4-1.6 HB (A) *gave smile at driver's side front*  
 Exact Purpose for which vehicle was being used at time of accident PRIVATE USE *bumper. white than black smile. and*  
 Are you claiming under your own insurance policy for repair to your vehicle? YES *flames at same area. Called SCDF. Some*  
 If No, Please state action to be taken *motorist stopped and tried to put out*  
 Vehicle Category PRIVATE CAR *the fire but not successful.*

**Insurance Company**  
 Name of Insurance Company FWD SINGAPORE PTE. LTD. *vehicle bought in Dec 2018 from*  
 Type Of Coverage COMPREHENSIVE *Dealer - Bought with COB. Went to*  
 Fleet Policy NO *dealer w/shop to notify central lock*  
 Policy Number PNPV2018-00016867 *issue. Then went to his*  
 Cover Note Number *own w/shop for servicing and checks.*

**Driver**  
 Name of Driver WANG MENG YEW *changed 2 fire hose for roland where*  
 NRIC No S1671802E *was being. No does as all found*  
 Date Of Birth 20/10/1964 *in vehicle.*  
 Occupation INDOOR *After the servicing, no issue*  
 Date Of Driving Pass 22/11/2002 *with vehicle.*  
 Driving Experience 16 YEARS AND 3 MONTHS *Took photo at scene*  
 Gender MALE  
 Mobile Number (LOCAL) +65-90290534  
 Fax Number  
 Contact Number OFFICE-90290534  
 EMail Address HENGBENG.08@GMAIL.COM

Address	BLK 672C EDGEFIELD PLAINS #15-571
Postcode	823672
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	FIRE, EXPLOSION OR LIGHTNING
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : PASS GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

STATEMENT RECORDED BY SOO - PROGRESSIVE CAR CARE PTE LTD (6741 5336)

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, The Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (a) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

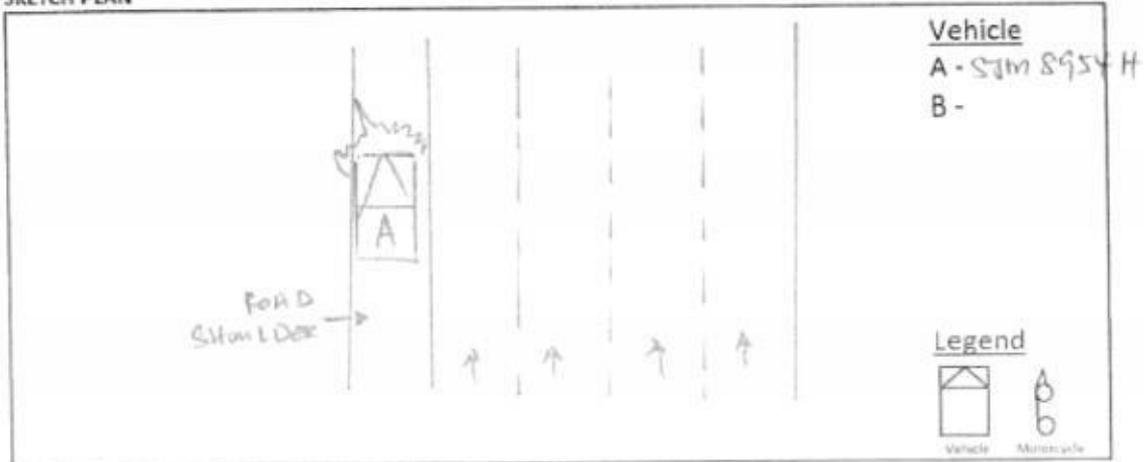
  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## Sketch Plan #2

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS DRIVING ALONG PLE TOWARD TUAL AFTER STEVEN ROAD EXIST, SUDDENLY WE SMELL BURNING SMELL. WE QUICKLY FILTER TO SHOULDER AND TURN OFF MY ENGINE IMMEDIATELY WHEN I ALIGHT FROM MY CAR ABOUT TO CHECK, WHITE SMOKE SUDDENLY START TO APPEAR FROM MY BONNET AND FOLLOW BY BLACK SMOKE APPEARED. FIRE STARTED TO APPEAR AND START BURNING MY CAR. ALL MY ITEMS IN MY CAR WAS BURNED. NOW INVOLVED ARE MY GOVERNMENT LETTER, BUSINESS DOCUMENT, CASH CARD, PHONE BANK, CHECKBOOK, BUSINESS SAMPLE, ETC.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please be advised that your insurer may have a fourteen (14) days clause whereby the claim against our policy must be made within the stipulated timeframe from the day of occurrence. Kindly check your policy for more details.

\_\_\_\_\_  
 Policyholder's Signature  
 Date & Time:

\_\_\_\_\_  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

\_\_\_\_\_  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

> [Back to OneMotoring](#)

MV \$ 22k

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 1802E

### Vehicle Details

Vehicle No.: SJM8954H  
Vehicle to be Exported: Yes  
Intended Deregistration Date: 22 Mar 2019  
Vehicle Make: SUZUKI  
Vehicle Model: SX4 1.6HB AT  
Primary Colour: White  
Manufacturing Year: 2008  
Engine No.: M16A1444469  
Chassis No.: JSAGYA21500203790  
Maximum Power Output: 75.0 kW (100 bhp)  
Open Market Value: \$16,309.00  
Original Registration Date: 20 Jan 2009  
First Registration Date: 20 Jan 2009  
Transfer Count: 3  
Actual ARF Paid: \$16,309.00

### Intended PARF Rebate Details

PARF Eligibility: Forfeited  
PARF Eligibility Expiry Date: -  
PARF Rebate Amount: \$0.00

### Intended COE Rebate Details

COE Expiry Date: 31 Dec 2023  
COE Category: A - Car (1600cc & below)  
COE Period(Years): 5  
PQP Paid: \$13,786.00  
COE Rebate Amount: \$13,163.00  
**Total Rebate Amount: \$13,163.00**

### Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 22 Mar 2019

OK



**PROGRESSIVE**  
CAR CARE PTE LTD

**Progressive Car Care Pte Ltd**

(Co. Reg. No. 201006949C)

Blk 3022A Ubi Road 1 #01-45/ 46 S408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

INSURER: **FWD Singapore Pte. Ltd. (HQ)**

**PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	OD 0319-6926
Policy No:	PNPV2018-00016867	Date of Loss:	20/03/2019
Vehicle Reg. No.:	<b>SJM8954H</b>	Driveable?	
Driver Age/Info:	54 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	WANG MENG YEW	Contact No:	+6590290534
Driver:	WANG MENG YEW		
Make/Model:	SUZUKI SX4, 1.6 HB (A)	Vehicle Reg. Date:	20/01/2009
Vehicle Colour:	WHITE	Chassis No:	JSAGYA21S00203790
Engine No:	M16A1444469		
Odometer:	0 KM		
Paint Type:			
Total Loss?	<b>YES</b>		
Est. Duration of Repair (day)	30		
Description of Accident/Loss	STATEMENT RECORDED BY SOO - PROGRESSIVE CAR CARE PTE LTD (6741 5336)		
Remarks:	VEHICLE CAUGHT FIRE VEHICLE IS IN WORKSHOP		
Present Location:	PROGRESSIVE CAR CARE PTE LTD (HQ)		

**COST OF CLAIMS**

	<b>Amount</b>
Parts	0.00
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
<b>Nett Amount (S\$)</b>	<b>0.00</b>

This claim is handled by: **NG PEI WEN**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

*26/03*

*26/03/2019 @ 1600h*

*NA Actual Excess TGA.  
Total loss*

*Ng Pei Wen*

**REPAIR DETAILS**

## Reference

**Part Source:** MRM-SG                      Version: 1.0 (Last Synchronised: 25 Mar 2019)**Parts:** 144                                      SUZUKI SX4 1.6 HB (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's                      (Price-denominated Standard List)**Print Code:** **Progressive Car Care Pte Ltd/SJM8954H/25/03/2019 17:55****Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

## Estimates on Parts

There are no new parts selected.

**Progressive Car Care Pte Ltd/SJM8954H/25/03/2019 17:55.** Not valid without Reference section.  
Generated using **Merimen e-Claims IEAS**

### Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

### Estimates on Labour

There are no labour items selected.

Progressive Car Care Pte Ltd/SJM8954H/25/03/2019 17:55. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Our equipment include the latest and reliable CAR-O-LINER MARK 5 repair bench, draw aligner and the support dolly system to provide accurate re-alignment and speedy repairs.



SINGAPORE CIVIL DEFENCE FORCE

## FIRE REPORT

1. GENERAL INFORMATION			
INCIDENT NO. : /20190320/0562	LOCATION OF FIRE:		
FIRE REPORTED ON : 20 March 2019	Along PIE towards Tuas before Adam Road		
TIME OF CALL : 15:18:59 hrs	near lamp post number 955		
STATION COVERAGE : Bishan Fire Station	Singapore		
2. INCIDENT INFORMATION			
FIRE INVOLVED: A Suzuki car (SJM8954H) burnt beyond recognition.			
METHOD OF EXTINGUISHMENT: By SCDF crew using two compressed air foam backpacks and a 38mm hose line jet from fire appliances.			
PROBABLE CAUSE OF FIRE: Accidental (Overheating at engine compartment)			
DAMAGE SUSTAINED: As a result of the fire, the car was completely burnt.			
3. FATALITY/INJURY INFORMATION			
NAME	PIN/FIN	ADDRESS	DEAD/INJURIES SUSTAINED
NIL	NIL	NIL	NIL
<b>REPORT CERTIFIED TRUE AND CORRECT BY:</b>			
EE YONG EN JOEL for COMMISSIONER SINGAPORE CIVIL DEFENCE FORCE			

*This is a computer generated Fire Report. No signature is required.*



## Fire Report Application

Your request for the Fire Report has been confirmed and the amount of SGD170.00 will be deducted from your account. You will receive the report within 8 working days upon completion of investigations. Please quote the following transaction number when making enquiries.

Download Tax Invoice/Receipt

Transaction Number: FR2019032802782

Date/Time: 28/03/2019 14:06

INCIDENT DETAILS						
Date and Time	20/03/2019 15:15					
Location of Fire	ALONG PIE (TUAS) AFTER STEVENS ROAD EXIT					
Fire Involved	SJM8954H					
REQUESTOR DETAILS						
Requestor Type	Insurance Companies					
Requestor ID Type	Singapore Pink	Requestor ID	S1671802E			
Name of Applicant	HIEW MAY FUNG					
Company Name	LKK Auto Consultants Pte Ltd					
Company UEN						
Company Reference Number						
CONTACT DETAILS						
Mode of Collection	Email					
Main Contact No.	62563561	Office No.				
Handphone No.		Fax No.				
Email Address	sur@lkkauto.com					
Address	Block No.	51	Floor No.	2	Unit No.	25
	Street Name	Ubi Avenue 1				
	Building Name	Paya Ubi Industrial Park	Postal Code	408933		
PAYMENT DETAILS						
Payment Mode	Credit/Debit Card					
EP Reference No.	5537534170296491803240					
PSi Reference No.	4455fa0c-6151-44a2-90ee-96295aedbddb					
Total Fees	SGD170.00					



SINGAPORE CIVIL DEFENCE FORCE  
91 UBI AVENUE 4  
SINGAPORE 408827  
TELEPHONE: 6280 0000  
GST REG NO: MG-8400000-5

## TAX INVOICE/RECEIPT

Name : HIEW MAY FUNG  
Address : 51 Ubi Avenue 1  
#2-25 Paya Ubi Industrial Park  
Singapore 408933

Receipt No : 5537534170296491803240  
Date/Time : 28/03/2019 14:06  
eService ID : FR2019032802782

S/No	Payment Mode	Description	Reference No	Net Amount	GST (7% GST)	Gross Amount
1	Credit Card	Fire Report	FR2019032802782	170.00	0.00	170.00
					<b>Total Amount (SGD)</b>	<b>170.00</b>

REMARKS:  
Date and Time [20/03/2019 15:15] - Location of Fire [ALONG PIE (TUAS) AFTER STEVENS ROAD EXI  
]]

Note: This is a computer generated receipt. No signature is required. Receipt is void if payment is dishonoured.

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

Total Loss

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	25 Mar 2019	25 Mar 2019 17:55 <b>S\$0.00</b>	25 Mar 2019 18:02 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>	<b>Pending for Survey Report</b>

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)**CLAIM SUBFOLDER DETAILS**

Insured:	<b>WANG MENG YEW</b> , ID: S1671802E, Tel: +6590290534, Email: HENGBENG.08@GMAIL.COM		
Vehicle Reg. No.:	<b>SJM8954H</b>	Date of Loss:	20/03/2019 15:00 - :59 [ <b>122</b> Months From LTA Reg Date (Man Yr)]
Claim Type:	<b>OD / 1201900007404</b>	Policy/Cover Note No.:	PNPV2018-00016867 (Comprehensive)
		Excess:	
Repairer:	<b>Progressive Car Care Pte Ltd (HQ)</b> Blk 3022A Ubi Road 1, #01-45/46, 408716 Ubi - Tel: 67415336		
Handling Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Clara Li Zi Rong</b> ]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>BRYAN TANI</b> ] ... [ <b>Final Rpt due 03/04/2019</b> ]		
OD Investigation	<b>Yes</b>		
Driver/Custodian:	WANG MENG YEW (54 / Male), NRIC: S1671802E, Tel: +6590290534 Email: HENGBENG.08@GMAIL.COM		
Adj Asg. Remarks:	Please investigate into the cause of fire case. Thank you.		

**ASSOCIATED MAIL RECEIVED**[View All](#)[Compose Case Mail](#)

- FWD\_SG (27/03/2019): **Alert - Adj Mandate Revoked - SJM8954H - Claim Handler: Clara Li Zi Rong**

**ALL ASSOCIATED TASKS**[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**SJM8954H (1201900007404)**

OD

Mar 20 2019 3:00PM

[WANG MENG YEW]

Progressive Car Care Pte Ltd

View

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Progressive Car Care Pte Ltd (HQ)	Thumbnail	Print
1	25/03/19 17:55	<b>Repairer Estimates</b>	Load HTM	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/03/19 15:49	<b>Adjuster Immediate Advice</b>	Load HTM	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Progressive Car Care Pte Ltd (HQ)	Thumbnail	Print
1	25/03/19 17:54	<b>1</b>	Load JPG	<input checked="" type="checkbox"/>
2	25/03/19 17:54	<b>2</b>	Load JPG	<input checked="" type="checkbox"/>
3	25/03/19 17:54	<b>3</b>	Load JPG	<input checked="" type="checkbox"/>
4	25/03/19 17:54	<b>4</b>	Load JPG	<input checked="" type="checkbox"/>
5	25/03/19 17:54	<b>5</b>	Load JPG	<input checked="" type="checkbox"/>
6	25/03/19 17:54	<b>6</b>	Load JPG	<input checked="" type="checkbox"/>
7	25/03/19 17:54	<b>7</b>	Load JPG	<input checked="" type="checkbox"/>
8	25/03/19 17:54	<b>8</b>	Load JPG	<input checked="" type="checkbox"/>
9	25/03/19 17:54	<b>9</b>	Load JPG	<input checked="" type="checkbox"/>
10	25/03/19 17:54	<b>10</b>	Load JPG	<input checked="" type="checkbox"/>
11	25/03/19 17:54	<b>11</b>	Load JPG	<input checked="" type="checkbox"/>
12	25/03/19 17:54	<b>12</b>	Load JPG	<input checked="" type="checkbox"/>
13	25/03/19 17:54	<b>13</b>	Load JPG	<input checked="" type="checkbox"/>
14	25/03/19 17:54	<b>14</b>	Load JPG	<input checked="" type="checkbox"/>
15	25/03/19 17:54	<b>15</b>	Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/04/19 10:19	<b>Front View Right</b>	Load JPG	<input checked="" type="checkbox"/>
2	10/04/19 10:19	<b>Front View Left</b>	Load JPG	<input checked="" type="checkbox"/>
3	10/04/19 10:19	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
4	10/04/19 10:19	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
5	10/04/19 10:19	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
6	10/04/19 10:19	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
7	10/04/19 10:19	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
8	10/04/19 10:19	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
9	10/04/19 10:19	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
10	10/04/19 10:19	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
11	10/04/19 10:19	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
12	10/04/19 10:19	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
13	10/04/19 10:19	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
14	10/04/19 10:19	<b>Rear View Right</b>	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Progressive Car Care Pte Ltd (HQ)	Thumbnail	Print
No	Finalized On	Progressive Car Care Pte Ltd (HQ)	Thumbnail	Print
1	25/03/19 17:53	<b>E-filed GIA report</b>	Load PDF	
2	25/03/19 17:53	<b>Certificate of Insurance</b>	Load JPG	<input checked="" type="checkbox"/>
3	25/03/19 17:53	<b>Claimant's NRIC &amp; LICENSE</b>	Load TIF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/03/19 15:44	<b>SJM 8954H GIA.pdf</b>	Load PDF	
2	27/03/19 20:05	<b>LOG CARD .pdf</b>	Load PDF	
3	28/03/19 14:47	<b>SCDR FIRE TAX INVOICE.pdf</b>	Load PDF	
4	05/04/19 17:16	<b>SCDF FIRE REPORT.pdf</b>	Load PDF	
5	10/04/19 14:58	<b>INVESTIGATION REPORT</b>	Load PDF	

## Linked Accident Report Documents

Assessment Reports			View	View in Browser
No	Finalized On	Progressive Car Care Pte Ltd (HQ)	Thumbnail	Print
1	22/03/19 12:58	<b>Accident Statement</b>	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Progressive Car Care Pte Ltd (HQ)	Thumbnail	Print
1	22/03/19 12:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
2	22/03/19 12:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
3	22/03/19 12:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
4	22/03/19 12:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
5	22/03/19 12:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
6	22/03/19 12:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
7	22/03/19 12:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
8	22/03/19 12:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
9	22/03/19 12:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
10	22/03/19 12:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
11	22/03/19 12:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
12	22/03/19 12:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
13	22/03/19 12:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
14	22/03/19 12:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Progressive Car Care Pte Ltd (HQ)	Thumbnail	Print
1	22/03/19 12:57	<b>Sketch Plan</b>	Load JPG	<input checked="" type="checkbox"/>
2	22/03/19 12:57	<b>Sketch Plan #2</b>	Load JPG	<input checked="" type="checkbox"/>
3	22/03/19 12:57	<b>CI</b>	Load JPG	<input checked="" type="checkbox"/>
4	22/03/19 12:57	<b>DRIVER IC/DL</b>	Load TIF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

Show Remarks To:  Repairer  Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower 4  
Singapore 038986

**Our File No:** CS/FWD19005359/DSD3S2  
**Date:** 11/04/2019

### REFERENCE

Insured/Claimant: WANG MENG YEW Policy No: PNPV2018-00016867  
Date of Loss: 20/03/2019 Nature of Claim: OD Claim No: 1201900007404

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJM8954H**  
Make & Model: SUZUKI SX4, 1.6 HB (A) Engine No: M16A1444469  
Reg. Date: 20/01/2009 (Man. Year: 2008) Chassis No: JSAGYA21S00203790  
Colour: White Odometer: 0 km  
Engine Capacity: 1586 cc  
Market Value/New Car Price: S\$21,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16  
Front Left Side: Nexen 0 mm Rear Left Side: Nexen 0 mm  
Front Right Side: Nexen 0 mm Rear Right Side: Nexen 0 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

### INSPECTION

Date of Assignment: 25/03/2019 Present Location: Progressive Car Care Pte Ltd (HQ)  
Date Inspected: 26/03/2019 Inspected At: Progressive Car Care Pte Ltd (HQ)  
Estimated Period of Repair: 0.0 days Blk 3022A Ubi Road 1, #01-45/46  
Singapore 408716

**Adjuster:** BRYAN TANI

**Manager:** Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

**TOTAL LOSS ASPECT**

Market Value :	\$21,000.00
OMV :	\$16,309.00
PARF Rebate (1) :	\$0.00
Quota Premium Paid :	\$13,786.00
COE Rebate (2) :	\$13,163.00
Total Rebate (1) + (2) = :	\$13,163.00

The total amount incurred will be Market Value \$21,000.00 minus Total Rebate \$13,163.00 = \$7,837.00 before excess.

In view of the above, the vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 10 Apr 2019)
<b>Parts:</b> 144	SUZUKI SX4 1.6 HB (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SJM8954H)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >