2 7 (10)(2002 ASS, REC. BY	REF. CS/LPC 1900 5355/ KVd3 12 Special Instructions
Surveyor :	Kenneth ASSIGNMENT (Office)
Prom (Person	Gerald poh or Spc Dalestine 26/3/2019@11-45
Estimated Cos	E Bill to:
	S/TP RES / OD RES / EVA / INV / MY7 CS
To Inspect Ve	
at Workshop 1	1010101
of	BIK 9 # 01-44 Sir Ming Ind Est Sce. C,
Policy No:	Chain No: 18/19/19/19/03/02/581
Sum Insured:	Excess:
Make of Veh. (Client's Record	nos 16/03/2010
	REP. / REV 24 HRS H.o.D. Endorsement
Date/Time: 1	2.52pm026/3/19 Person Contacted: Ah airng Vehicle IN/OIT
Date/Time	Action/Lestruction () Estimate
	5JK 5578R -X
	SJ× 5460-×
23/8/19	@ 1257pm Ah Qiang will email us est when ready
الماران ،	e 13 this An wang will email us est when ready

Nivitha (LKK Auto)

From:

GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent:

Tuesday, 26 March 2019 11:45 AM

To:

assignments@lkkauto.com

Cc:

MT_Claim_SG

Subject:

FW: Our Ref: TBA PRE-REPAIR SURVEY --- YOUR REF: SJX 5460 C --- ACCIDENT INVOLVING SJK 5578 R AND SJX 5460 C ON 16 MARCH 2019 ALONG RACE COURSE ROAD TOWARDS SERANGOON ROAD AT ABOUT 1515 HOURS [External

Confidential]

Attachments:

image002.emz; image004.emz; 20190326111554.pdf

Importance:

High

Lonpac External - Confidential

Our Ref

:18/19/19/VP05/021581

Dear Nivitha,

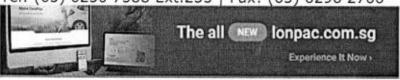
Kindly proceed as requested.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Elaine Toh [mailto:Elainetoh@visionlawllc.com]

Sent: Tuesday, 26 March, 2019 11:12 AM

To: ONG LI LI; MT_Claim_SG

Subject: RE: Our Ref: TBA PRE-REPAIR SURVEY --- YOUR REF: SJX 5460 C --- ACCIDENT INVOLVING SJK 5578 R AND SJX 5460 C ON 16 MARCH 2019 ALONG RACE COURSE ROAD TOWARDS SERANGOON ROAD AT ABOUT 1515

HOURS [External General]

Importance: High

Our Ref: SJK 5578 R (et) WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

As requested, please find attached herein a copy of our client's GIA report for your attention.

Our client confirmed appointment of KENNETH KONG as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: Messrs V8 Motor Werkz Pte Ltd

Blk 9 #01-44

Sin Ming Industrial Est Sector C

Singapore 575630

Contact: Ah Qiang - HP 8818 1666 (Please call before going down)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards, Elaine Toh

cc:

FOR SURVEYOR

Date & Time of Inspection:

Ple ase initial here after completion of pre-repair inspection.

Thank you.

Appointed surveyor : (Name & Signature)

Vision Law LLC Tel: 65342811 (Ext. 122)

Fax: 65356802

SJK 5578 R - By email only

From: ONG LI LI [mailto:llong@lonpac.com] Sent: Tuesday, 26 March, 2019 10:36 AM

To: Elaine Toh; MT_Claim_SG

Subject: RE: Our Ref: TBA PRE-REPAIR SURVEY --- YOUR REF: SJX 5460 C --- ACCIDENT INVOLVING SJK 5578 R AND SJX 5460 C ON 16 MARCH 2019 ALONG RACE COURSE ROAD TOWARDS SERANGOON ROAD AT ABOUT 1515 HOURS

[External General]

Lonpac External - General

Without Prejudice Save as to Costs

Dear Elaine

Our Insured has not reported the accident. Please let us have a copy of your client's GIA report.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick √
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	

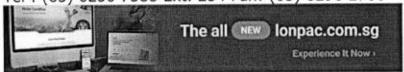
4 :	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Ong Hwee jie/Steve Chen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Elaine Toh [mailto:Elainetoh@visionlawllc.com]

Sent: Tuesday, 26 March, 2019 10:20 AM

To: MT_Claim_SG

Subject: RE: PRE-REPAIR SURVEY --- YOUR REF: SJX 5460 C --- ACCIDENT INVOLVING SJK 5578 R AND SJX 5460

C ON 16 MARCH 2019 ALONG RACE COURSE ROAD TOWARDS SERANGOON ROAD AT ABOUT 1515 HOURS

Importance: High

Our Ref: SJK 5578 R (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to our email on 25 March 2019.

Please let us have your proposed list of surveyors urgently.

Thank you.

Regards, Elaine Toh Vision Law LLC

Tel: 65342811 (Ext. 122)

Fax: 65356802

From: Elaine Toh [mailto:Elainetoh@visionlawllc.com]

Sent: Monday, 25 March, 2019 9:44 AM

To: 'mt_claim@lonpac.com'

Subject: PRE-REPAIR SURVEY --- YOUR REF: SJX 5460 C --- ACCIDENT INVOLVING SJK 5578 R AND SJX 5460 C ON 16

MARCH 2019 ALONG RACE COURSE ROAD TOWARDS SERANGOON ROAD AT ABOUT 1515 HOURS

Importance: High

Our Ref: SJK 5578 R (et) WITHOUT PREJUDICE

Dear Sir/Madam,

We are instructed by <u>CLOUD CAR RENTAL PTE. LTD.</u> to notify you of a road traffic accident on 16 March 2019 at about 1515 hours along Race Course Road towards Serangoon Road involving our client's motor vehicle registration number SJK 5578 R and motor vehicle registration number SJX 5460 C driven by you/your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

Thank you.

Regards, Elaine Toh Vision Law LLC

Tel: 65342811 (Ext. 122)

Fax: 65356802

cc: SJK 5578 R - By email only

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413 Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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VISION LAW LLC	
Advocates & Solicitors	
(Incorporated with limited liability)	
Unique Entity No. 200721148H	
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413	
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490	
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transmission or any illegal or unauthorised usage or tampering of its email system.	

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	74.40.0 (PA) (PA) (PA)
Owner ID Type:	Company
Owner ID: Vehicle Details	019M
Vehicle No.:	SJK5578R
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Aug 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Blue
Manufacturing Year:	2008
Engine No.:	3ZZ4826782
Chassis No.:	MR053ZEE106127980
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$16,084.00
Original Registration Date:	24 Oct 2008
First Registration Date:	24 Oct 2008
Transfer Count:	3
Actual ARF Paid: Intended PARF Rebate Details	\$16,084.00
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	· Separate
PARF Rebate Amount: Intended COE Rebate Details	\$0.00
COE Expiry Date:	23 Oct 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$15,142.00
COE Rebate Amount:	\$12,756.00
Total Rebate Amount: Message Resident that the 5-year COE for this vehicle cannot be full.	\$12,756.00 urther renewed. The vehicle must be de-registered upon COE expiry or when the vehicle

The information contained herein is correct as at 06 Aug 2019

Your NCD will be affected due to late reporting Actual e-Filling Submission Date & Time: 21/03/2019 10:45

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

	ACCIDENT STATEMENT
Date Of Report	21/03/2019 10:16
Date Of Accident	16/03/2019 15:15
Exact Location Of Accident	BETWEEN RACE COURSE ROAD & SERANGOON ROAD
Country/State of Loss	SINGAPORE
C	DETAILS OF OWN VEHICLE
/ehicle Registration Number	SJK5578R
nsured/Policyholder	
Name Of Registered Owner	CLOUD CAR RENTAL PTE. LTD.
Co Reg No	201818019M
Email Address	CLOUDCARRENTALS@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-98375503
Vehicle Particulars	
Manufacturer	тоуота
Model	COROLLA ALTIS-1.6 (A)
Exact Purpose for which vehicle was being used at ime of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
f No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	5101134253
Cover Note Number	
Driver	
Name of Driver	KALAI VAANAN S/O V SINNASAMY
NRIC No	S7835014H
Date Of Birth	14/11/1978

Mobile Number (LOCAL) +65-98375503

Fax Number Contact Number

EMail Address

Occupation

Date Of Driving Pass

KALAI.VAANAN.VS@GMAIL.COM

OUTDOOR

14/07/2003

Address

BLK 803B KEAT HONG CLOSE #04-134

SINGAPORE

Postcode

682803

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - HIRER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged?

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

3

Passenger 1

NAME:

: NA

GENDER:

: MALE

Passenger 2

NAME:

JANE

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number Vehicle Make/Model/Colour

SJX5460C

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

96380955

Address

Postcode

Page 2 of 17

Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of .
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(f) for complying with requirements under any regulations, laws or court orders.

CLOUD CAR RENTAL PTE. LTD.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Coutre Personnel's Signature

Name:

NRIC/FIN No.:

Sketch Plan #2 Pg. 1

A Leay S	
KETCH PLAN	
Race Course Rd.	
The covide to	
See No. 4010 (Local Control Co	
70945XI5 18	
(we)	
(ws) (2005) 21	
Servigoon Road.	
ESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
	Class Core a see
I was following the navigator to drive	along race course
road and cut through a small lane to	to enter scrangeout car.
Thouse station when enter the lane	The state of the s
infront of me waiting for traffic to	Stop. Comile waiting
A grey mercedec com (SJX S460) 1	knocked me from
behind.	
After anickly checking, we dis	R over to a
nearby safe spot to take picture driver did not want to exchange	es that The other
driver did not want to exchange	ge portimians.
A The accident happened at around	15/5/12 on 16/3/18/1
onbodd the car I had	2 passengers at
the back seat.	
8	
67	
DECLARATION We declare the foregoing particulars are true in every respect.	
OUD CAR RENTAL PTE. LTD.	North
201818019M	×am/
Policyholder's Signature Driver's Signature	Reporting Centre Personnel's Signature
Date & Time: (If driver is not the policyholder) Date & Time:	Name: NRIC/FIN No.:

V8 MOTOR WERKZ PRIVATE LIMITED

9 SIN MING INDUSTRIAL ESTATE SINGAPORE 575644

TEL NO: 91442977

EMAIL: V8MOTORWERKZ@GMAIL.COM

ROC NO.: 201622378N

DATE: 23/07/2019

MAKE / MODEL : TOYOTA ALTIS 1.6 VEHICLE PLATE NUM: SJK5578RT

ESTIMATED COST:

Not Norhash Rainy Resony After Painy Ully 8750

No.	Description	QTY	Amount
1	REAR BUMPER	En 1	\$420.00
2	REVERSE SENSOR Sho	, 1SET	\$280.00 2000
3	REAR END PANEL N	1PCS	\$680.00
4	REAR BUMPER SIDE BRACKET	2PCS	\$260.00 \
5	REAR BOOT LOCK ASSY 256 N	1PCS	\$220.00 X
6	TO CHECK WIRING	1	\$60.00 100
7	TO DISMANTLE / REPLACE/ REFIT REAR BUMPER , REAR BOOT ,END PANEL AND ADJUST AS SAME .	1	\$350.00 200
8	TO PUTTY AND SPRAY PAINT ON REAR BUMPER	1	\$250.00 2001
			1 (A)
			2520
		DESTRUCTION OF THE PARTY OF THE	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
 To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- · No illegal modification(s) is allowed
- · Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Internation	nale Des Experts En Autom	nobile
LONPAC INSURANCE	BHD	Ref : CS/LPC190053	55/Kvd3n2
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date: 06-09-2019 Code: LPC2	
	Policy Particulars	:- THIRD PARTY CLAI	M
Insured Veh.	SJX 5460C	Veh. Inspected	SJK 5578R
Policy No.		Coverage (\$)	0.00
Claim No.	18/19/19/VP05/021581	Excess (\$)	0.00
Assign From	GERALD POH	Assign Date	26/03/2019
2.	Vehicle Parti	culars & Condition	
Make & Model	TOYOTA ALTIS (A)	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	MR053ZEE106127980	Colour	METALLIC BLUE
Odometer	188023	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3.	Condit	ions of Tyres	
	Size	Make	Balance
R/H Front Tyre	195/65 R15	LUXOTIK	2 mm
L/H Front Tyre	195/65 R15	LUXOTIK	2 mm
R/H Rear Tyre	195/65 R15	LUXOTIK	4 mm
L/H Rear Tyre	195/65 R15	LUXOTIK	4 mm
	Descripti	on of Damages	NO SERVICE PROPERTY.
THE VEHICLE SU	STAINED DAMAGES AT THE RE DETAILS.	AR PORTION.	
5.		I Information	
Accident Date	16/03/2019	Inspection Date	05/08/2019
Survey held at	V8 MOTOR WERKZ PTE LTD		
	9 SIN MING INDUSTRIAL EST SINGAPORE 575644	SECTOR C #01-44 SIN M	ING INDUSTRIAL ESTATE
5a.	R	emarks	THE RESERVE
A)THE INSPECTION B)IN ACCORDAN	ON WAS CONDUCTED ON A"WI CE TO YOUR INSTRUCTIONS, V	THOUT PREJUDICE" BAS VE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
5b.	Estimate	Days of Repair	
ESTIMATED NOR	MAL PERIOD FOR REPAIR:	2 Working Day	/S



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJK 5578R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			1100000
1	REAR BUMPER	BUCKLED	420.00	420.00
1	REAR END PANEL	TO REPAIR SEE LABOUR	680.00	10.7
2	REAR BUMPER SIDE BRACKET	TO REPAIR SEE LABOUR	260.00	63
1	REAR BOOT LOCK ASSY	TO REPAIR SEE LABOUR	220.00	197
	LESS 25% DISCOUNT	A CO. I CO.	-	-105.00
			1,580.00	315.00
	SPECIAL NETT ITEMS			
1	SET REVERSE SENSOR (SN)	SHORTED	280.00	200.00
	19 9001		280.00	200.00
	LABOUR			
	TO CHECK WIRING.		60.00	10.00
	TO DISMANTLE/REPLACE/REFIT REAR BUMPER, REAR BOOT, END PANEL AND ADJUST AS SAME. INCLUSIVE OF THE REPAIR OF REAR END PANEL, REAR BUMPER SIDE BRACKET AND REAR BOOT LOCK ASSY.		350.00	200.00
	TO PUTTY AND SPRAY PAINT ON REAR BUMPER.		250.00	200.00
			660.00	410.00
	GRAND TOTAL		2,520.00	925.00
	DECOMMENDED COST OF LUMP SUM DEDAIDS			750.00

RECOMMENDED COST OF LUMP SUM REPAIRS	750.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CS/LPC19005355/Kvd3n2

KONG SENG CHEONG

Licensed Appraiser