

ASS. REC. BY:

REF:

CC3/A1619075342/Asd302

Adrian

ASSIGNMENT

Front:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No.:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

\$0/-

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

17SK

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

288.8

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKW1333G

Yr Regn:

2019, Jan.

Type: M.Cab / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A5 SB

cc 1984

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

1884

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZF50KA058792

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Modi:

Nil / STD A/Rim or

Tyre Size: F:

245/40R18

R:

245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

25/03/19

Survey held at:

Premium

Des. of Damages: Frt / Rear / O/S / UIC / Rooftop or

Rear O/S, Front, N/S.

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

07A16.

SKU 1333G-X

Adrian said marking with Shirley.

26/02/19

@ 15:22 p.m. revised to Invan via memo.

MV:

PV:

Nett:

26/03/19

@ 15:25 p.m. memo requested authority again to Invan via memo.

27/03/19

@ 15:24 p.m. memo approved by Victor Koh.

Date/Time, File Paid to?

09/04/19

Date/Time, File Return to?

2)

4)

6)

1)

3)

5)

Prel. Report:

Final Report:

r/p \$ 39,367.24

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

_ S + RS, _ SI

Photos

Others

TOTAL

Date:

200

11

211

27/03/19 @ 16:01 p.m. revert authorize reply to Nora (eporn)
via email.

02/09/19 Confirmed P/P \$ 39,367.24 @ 28 days with
Adrian.

(\$ 31,870.76 Red - 45%)

Resurvey No. of Trip - 2

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	50908
Vehicle Details	
Vehicle No.:	SKW1333G
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Mar 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	CVK072925
Chassis No.:	WAUZZZF50KA008792
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$38,190.00
Original Registration Date:	30 Jan 2019
First Registration Date:	30 Jan 2019
Transfer Count:	0
Actual ARF Paid:	\$45,466.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Jan 2029
PARF Rebate Amount:	\$34,099.00
Intended COE Rebate Details	
COE Expiry Date:	29 Jan 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$33,989.00
COE Rebate Amount:	\$33,449.00
Total Rebate Amount:	\$67,548.00

The information contained herein is correct as at 26 Mar 2019

OK

Re: FINAL REVISION - SKW1333G - OD AIG - SURVEYED 25 MAR 19

Shirley Hiew (LKK Auto)

Mon 16/9/2019 5:33 PM

To: Boo seng yak <boojohnny@gmail.com>

Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>; Carrine Leong <carrine.leong@premiumauto.com.sg>

Dear Mr.Boo,

Confirmed final fig \$ 39,367.24 @ 28 days of repairs before excess \$ 0/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Friday, 13 September 2019 9:01 AM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>

Cc: Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: Re: FINAL REVISION - SKW1333G - OD AIG - SURVEYED 25 MAR 19

Hi Carrine,

According to our surveyor, please see comments from AIG side. Kindly provide us the photo of rear wheel housing - R/Outer & brake hose.

From	AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 16/09/2019 15:13 PM
To	Sur, jia
Subject	Alert - Ad. Mandate Maintained - SKW1333G - Claim Handler: ND Ishak, Mohd Izzan
Highlighted REAR WHEEL HOUSING - R/OUTER - damage protest? Why the BRK&D HOSE no damage from your photos?	

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 27 March 2019 4:01 PM
To: 'NORA ' ; 'Claims'
Cc: 'SUR'
Subject: RE: SKW 1333 G - OD CLAIM ESTIMATE

Dear Nora,

As instructed by our client, please proceed to repair the insured vehicle **SKW 1333G (Excess \$ 0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Wednesday, 27 March 2019 1:27 PM
To: 'NORA ' <nora.khai@premiumauto.com.sg>; 'Claims' <claims@premiumauto.com.sg>
Cc: 'SUR' <sur@lkkauto.com>
Subject: RE: SKW 1333 G - OD CLAIM ESTIMATE

Hi Nora,

We are still pending approval from insurance.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SKW1333G (1237604306SG)**

OD

Mar 23 2019 5:00AM

[WONG CHUI FONG]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 16/09/2019 14:51 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$39367.24) - SKW1333G - Claim Handler: Md Ishak, Mohd Imran

Approved:39367.24:

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SKW1333G (1237604306SG)**

OD

Mar 23 2019 5:00AM

[WONG CHUI FONG]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 10/09/2019 15:15 PM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SKW1333G - Claim Handler: Md Ishak, Mohd Imran

Maintained: REAR WHEEL HOUSING - R/OUTER - damage photos? Why the BRAKE HOSE no damage from your photos?

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SKW1333G (1237604306SG)**

OD

Mar 23 2019 5:00AM

[WONG CHUI FONG]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 10/09/2019 15:15 PM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SKW1333G - Claim Handler: Md Ishak, Mohd Imran

Maintained: REAR WHEEL HOUSING - R/OUTER - damage photos? Why the BRAKE HOSE no damage from your photos?

DOCUMENTS SUMMARY

There are no documents.

Please see newly uploaded photos 136-139
for the damaged brake pipe and photo of the vehicle
with the outer wheel housing being cut out.

View Received Message

This mail is associated with :

***SKW1333G (1237604306SG)**

OD

Mar 23 2019 5:00AM

[WONG CHUI FONG]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 27/03/2019 15:24 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$34162.00) - SKW1333G - Claim Handler: Dally Amri, Mimi Zarina

Approved:34162.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Md Ishak, Mohd Imran

Date: 23 Jul 2019

Preliminary Advice

Vehicle No	: SKW1333G	Accident Date	: 23/03/2019
Make	: AUDI A5	Policy No.	: 1900012908
Assignment Date	: 26/03/2019	Excess	: S\$0.00
Date of Inspection	: 25/03/2019	Est. Duration of Repair	: 21 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s, front portion, n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	71,119.00 (Inclusive supp)
Revised Amount	:S\$	34,409.70 (Inclusive supp)
Check Items (Estimated)	:S\$	19,431.30 (Inclusive supp)
Total	:S\$	53,841.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	175,000.00
COE / PARF Rebate	:S\$	67,548.00
Salvage Value	:S\$	
Margin for Repair	:S\$	107,452.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Supplementary amount is \$ 1,128.00, inclusive check items \$ 880.30.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 26 Mar 2019

Preliminary Advice

Vehicle No	: SKW1333G	Accident Date	: 23/03/2019
Make	: AUDI A5	Policy No.	: 1900012908
Assignment Date	: 26/03/2019	Excess	: S\$0.00
Date of Inspection	: 25/03/2019	Est. Duration of Repair	: 21 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s, front portion, n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	69,991.00
Revised Amount	:S\$	34,162.00
Check Items (Estimated)	:S\$	18,551.00
Total	:S\$	52,713.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	175,000.00
COE / PARF Rebate	:S\$	67,548.00
Salvage Value	:S\$	
Margin for Repair	:S\$	107,452.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/03/2019 13:04
Date Of Accident	23/03/2019 05:45
Exact Location Of Accident	OUTSIDE NO. 19 MOONBEAM WALK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKW1333G
Insured/Policyholder	
Name Of Registered Owner	WONG CHUI FONG
NRIC No	S1235090B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97304669
Alternative Phone No	OTHERS-97304669

Vehicle Particulars

Manufacturer	AUDI
Model	A5-2.0 SPORTBACK (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900012908
Cover Note Number	

Driver

Name of Driver	WONG CHUI FONG
NRIC No	S1235090B
Date Of Birth	19/09/1957
Occupation	INDOOR
Date Of Driving Pass	26/06/1978
Driving Experience	40 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97304669
Fax Number	
Contact Number	OTHERS-97304669
EMail Address	NOEMAIL

Address	10 MOONBEAM WALK
Postcode	1027
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	CLEMENTI N.P.C
Police Station Address	ROAD: 20 CLEMENTI AVE 5 , POSTCODE: 129858 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO POLICE REPORT. AFTER THE ACCIDENT , MY CAR WAS PUSHED TO THE FRONT , LEFT SIDE AND HIT THE CURB.

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKJ9537B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SLT1754D

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to regulate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

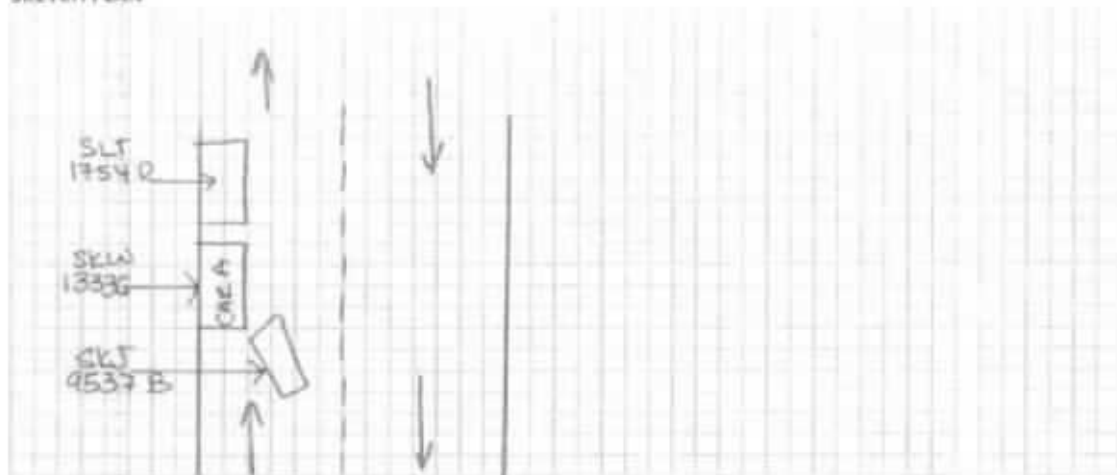

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: Siti Maslina
NIC/FIN No: SP9102602

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer to Police Report.
After the accident, my car was pushed to the left side and hit the curb.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time _____

Driver's Signature
(If driver is not the policyholder)
Date & Time:

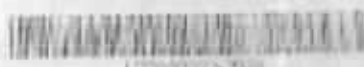
Reporting Centre Personnel's Signature:  
Name: S. M. MANISHA
NRIC/FIN No: 509101602

Police Report



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Clementi N.P.C.
20 Clementi Avenue 3 SINGAPORE 129853
Tel No.: 1800-8728999



Report No.: 14201903230035

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made 23/03/2019 10:05	Video Report No. D/20190323/0035	Station Diary No. 39
---	-------------------------------------	-------------------------

Informant's Particulars

Name of Informant WONG CHUI FONG		Address: 10 MOONBEAM WALK SINGAPORE 277223	
ID Type / ID No.: NRIC NO / S12350905		Contact No. Home/Office: Mobile: 97304699	
Nationality SINGAPORE CITIZEN		Email	
Sex: Female	Age: 41	Date of Birth 19/03/1957	Type of Informant: Driver
Race: Chinese	Language: English		Institution / School Name
Occupation: DOCTOR	Driving Licence Information: Class: 3		Date of Expiry

General Information of the Accident

Type of Accident: Non-Injury Others	Drink Drive: No	Date/Time of Accident: 23/03/2019 06:00	Type of Location: Straight Road
Location: Along Road 1 MOONBEAM WALK NEAR TO NO. 18 MOONBEAM WALK			
Weather: Clear	Road Surface: Dry	Road Speed Limit:	
Traffic Flow: Two Way	Traffic Control: Not Controlled	Traffic Volume: No Traffic	
Type of Collision: Moving Vehicle Against - Parked Vehicle			Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passeng
SKJ9537B	Car				Seriously Damaged	0
SKW1333G	Car	AUDI	A5 SB 2.0 TFSI S-TRONIC (DESIGN)	Black	Seriously Damaged	0
SLT1754D	Car				Seriously Damaged	0

Police Report



SINGAPORE
POLICE FORCE



1001903230036

Police Report Of Origin
Case No. N/A

201 Clementi Avenue 2, SINGAPORE 120058
Tel No. 1800 872 0000

Page 2 of 2
Report No. 1001903230036

CONTINUATION OF REPORT

Details of Vehicle Insurance			
Vehicle No.	Insurance Company	Insurance No.	Effective
SKW1333G	AG-ASIA PACIFIC INSURANCE PTE LTD	1900012908	30/01/2019
			Expiry Date
			29/01/2021

Details of Person Involved			
Are Pedestrian Involved: No			
No. of Pedestrians Injured: Nil		Use of Pedestrian Crossing: NA	
Driver			
Name	WONG CHU FONG	ID No.	S12350908
Related Vehicle	SKW1333G (Car)	Contact No.	97304659
Hospital/Trip	Nil	Class of Driving Licence & Expiry Date	Class 3 Date of Expiry: Nil
Date Treatment	Nil	Date Discharge	Nil
No. of Days granted Medical Leave	Nil	Degree of Injury	Nil

Brief Details

Reference to incident number: D0201903230036

On 22.03.2019 at about 1700hrs, I came back home and parked my car SKW1333G along Moonbeam Walk outside no 19. I secured my car and proceed back home

On 23.03.2019 at about 0730hrs, a Traffic Police officer came to my unit and told me that my car was involved in an accident. The officer told me that an unknown registered car had collided with my car and fled to unknown direction.

I proceeded to my car and discovered that my car was badly damaged. The car was also pushed forward and hit onto another parked car SLT1754D. The officer issued me with a case card and advised me to lodge a Road Traffic Accident report.

At about 0800hrs, the driver (SKJ9537B) who collided with my car came to my unit and apologies on the incident.

I wish to state that this is the first time it happened to me and there was an in-car camera installed inside my car however I do not know if it recorded the incident.

Police Report



SINGAPORE
POLICE FORCE

Police Station Of Origin
Chinatown N.P.C.
20 Clifford Avenue, SINGAPORE 129858
Tel No. 1800-8725559



Report No. 1227081275000

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan.

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474865 stating the report number as reference.

Signature Of Officer Recording The Report:
D /
Staff Sgt ROSLAN BIN ROHANY

Signature Of Informant

Signature Of Interpreter:
Not applicable

Date/Time:
23/03/2019 10:05

Officer In Charge Of Case:
TP / CIA /
Staff Sgt WONG SIEU LI
Contact No. 65475151

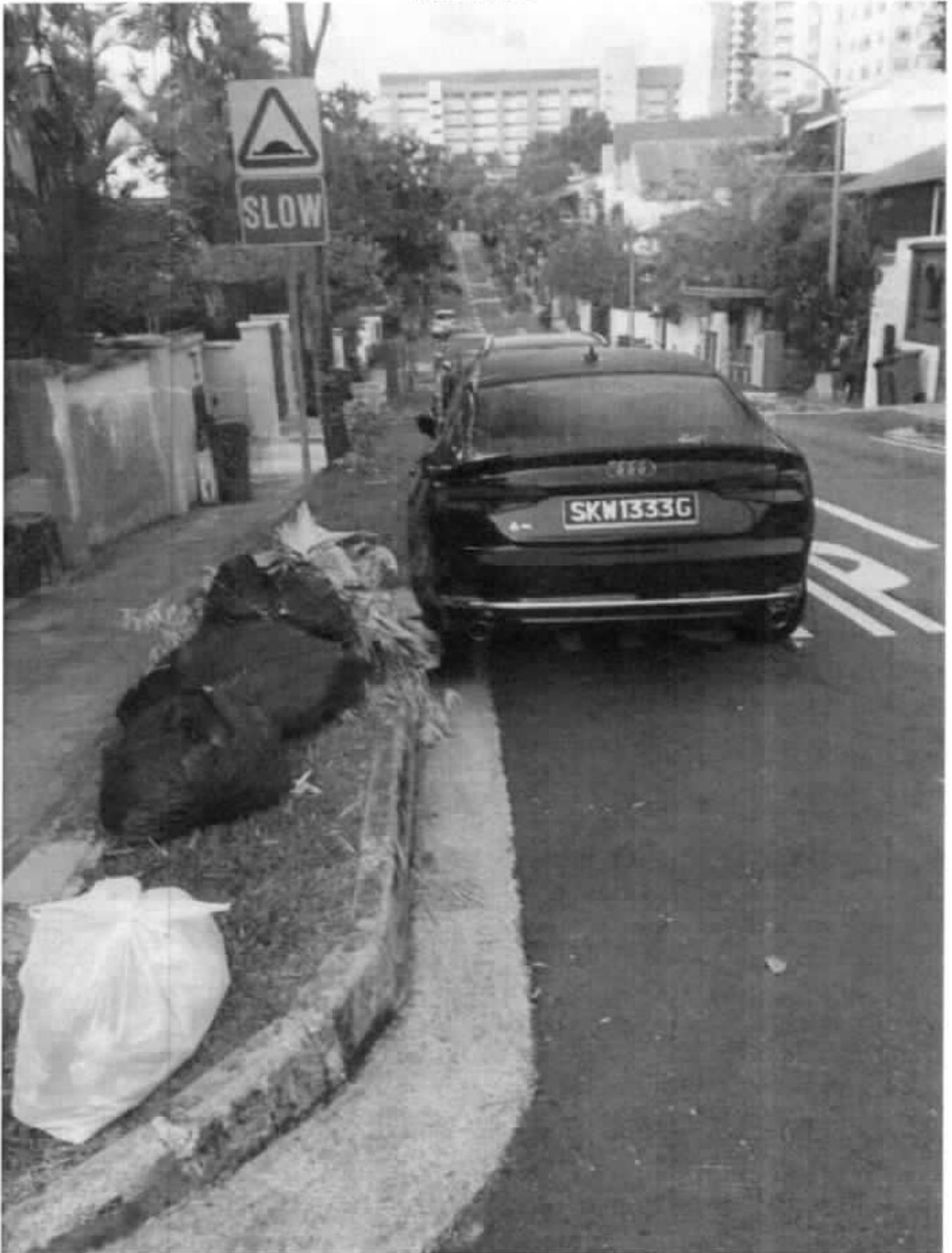
Classification Of Case:

Authentication Stamp
MP153

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : WONG CHUI FONG
 Period of Insurance : 30 Jan 2019 To 29 Jan 2021
 Engine No. : CVK072925
 Chassis No. : WAUZZZF50KA008792

Vehicle No. : SKW1333G
 Policy No. : 1900012908
 Endorsement No. :
 Issued Date : 31 Jan 2019

ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)
 Engine Capacity/Tonnage : 1,984.00 CC
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2019
 Insuring with COE/PARE : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 The Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

WONG CHUI FONG - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408689 63662323

or other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SO Mobile App. Simply search and download "AIG-SO" from iTunes or Google Play.

IMPORTANT NOTES

Lease Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

5223

UM LEASING - SH

EXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

ORE 159938

Written by AIG Asia Pacific Insurance Pte. Ltd.

Monik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Cheng Cheng

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Written Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy term and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

1 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

On the sale of your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any person to use a motor vehicle without a valid policy of insurance under the Act.

Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

The policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been approved to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



AIG Auto Insurance Co. Ltd.
78 Shenton Way
#07-16
AIG Building
Singapore 079120
Co. Reg No. 201005404M

Policy/Reference No. 1900012908

31 Jan 2019

Ms. WONG CHUI FONG
10 MOONBEAM WALK
HOLLAND GARDENS
SINGAPORE 277223

Dear Ms. WONG CHUI FONG

Your Motor Insurance Policy

We are pleased to enclose the Certificate of Insurance and other policy documents for your new AUDI AUTO PROTECTOR PRIVATE VEHICLE motor policy.

The details of your policy are as below:

Policy No : 1900012908
Policy Period : 30 Jan 2019 to 29 Jan 2021

Please review the enclosed policy documents to verify that all the information in these documents is accurate. It is important that you read the policy terms and conditions so that you are familiar with your policy coverage and obligations.

Our list of Approved Reporting Centres and AIG Authorized Workshops can be found at www.aig.com.sg. You can also access this list through our AIG Mobile App which can be downloaded for free at iTunes or Google Play.

As our valued policyholder, you can enhance the value of your policy to include a Loyalty Home Cover that provides up to \$720,000 in extended protection for your home and your third party liability. As bonus, you will receive \$50,000 Non-motoring Worldwide Personal Accident cover at no additional cost.

To include Loyalty Home Cover, the cost is only an additional \$95 (before GST). Simply call us, complete the enclosed form and return it to us with credit card payment via email.

For More Information

If you require more information about your policy, please contact our customer service representative Monday through Friday between 9am to 5pm at +65 6419 3000. Alternatively, you can send an email www.aig.com.sg.

Thank you for your support. We look forward to serving you in all your general insurance needs.

Yours sincerely

Bucha Manik
Head of Individual Personal Insurance

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0380/2019/DY
Date	:	25-Mar-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Wong Chui Fong
Address	:	10 Moonbeam Walk Singapore 277223
Telephone	:	97304669
Type of Claim	:	Own Damage Claims
Policy No.	:	1900012908
Vehicle No	:	SKW 1333 G
Model Code	:	Audi A5 SB 2.0 TFS
Model / Year	:	30/1/2019
Engine No	:	CVK 072925
Chassis No	:	WAUZZZF50KA008792
Mileage	:	
Date In	:	23-Mar-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	23-Mar-19
Place of Accident	:	Outside no 19 Moonbeam

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKW 1333 G

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To tow and recover vehicle from scene of accident.	S/N AIG ✓	
2	To renew rhs 1/4 glass solar film.	S/N \$ 200.00 ✓	
3	To carry out first measurement test on car o-liner.	S/N \$ 800.00 ? X	
4	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	
5	To remove and transfer rear parking aid and rear lid kick sensor. Check function.	S/N \$ 360.00 ✓	
SUB LABOUR CHARGES		: \$ 1,840.00	

Premium Automobiles

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Telefax

Estimated Labour Charges for Accident Vehicle SKW 1333 G

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
6	To renew rhs 1/4 glass to facilitate fender renewal.	S/N \$ 300.00	✓
7	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment. Inspect for damage and renew where necessary.	S/N \$ 1,400.00	✓
8	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00	✓
9	To remove and reinstall exhaust system and rear suspension assembly, including rear axle and propellor shaft. Renew accordingly.	S/N \$ 2,800.00	? ✓
10	To remove and reinstall fuel tank assy.	S/N \$ 600.00	✓
SUB LABOUR CHARGES		: \$ 6,500.00	

Premium Automobiles

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Estimated Labour Charges for Accident Vehicle SKW 1333 G

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
11	To setup vehicle on car-o-liner for repair.	S/N \$ 1,800.00	? X
12	To dismantle front bumper, bonnet, rhs sill panel trim, n rear bumper and rear lid. Cut out and weld rhs rear fender, rhs outer wheel housing and rhs bottom plate and rhs connecting plate. To renew front bumper, bonnet and rear bumper. To inspect spare wheel housing for further damages. Re-organize crash management components. Reinstall all parts removed.	\$ 12,500.00	4000
13	To respray front bumper, bonnet, rear bumper, rhs rear fender, rhs rear rear door, rhs sill panel, drain panel, roof channel, door entrances, end panelling, rhs outer wheel housing, rhs bottom plate and rhs connecting plate. To carry out stone chip treatment and joint sealer works.	\$ 8,700.00	3850 7 x 550 = 3850
14	To renew lhs front rim, lhs rear rim, rhs rear rim, lhs rear tyre and rhs rear tyre. To carry out wheel alignment	S/N \$ 360.00	✓
15	To carry out diagnostic check.	S/N \$ 384.00	✓
TOTAL LABOUR CHARGES		\$ 32,184.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKW 1333 G

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
1	FRONT BUMPER <i>damaged</i>	\$	2,073.00 ✓	1657.40
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$	368.00 ✗	
3	FRONT BUMPER SECURING STRIP <i>new</i>	\$	64.00 ✗	
4	FRONT BUMPER LOWER GRILLE <i>crushed</i>	\$	178.00 ✓	142.40
5	FRONT BUMPER CLOSING ELEMENT <i>not new</i>	\$	207.00 ✗	
6	FRONT BUMPER SPOILER <i>crushed</i>	\$	489.00 ✓	590.80
7	FRONT AIR GUIDE - LH/RH <i>not new</i>	2 \$	112.00 ✗	
8	FRONT RADIATOR GRILLE <i>crushed</i>	\$	2,131.00 ✓	1704.30
9	RADIATOR GRILLE SENSOR SUPPORT - LH/RH <i>Not New</i>	2 \$	96.00 ? ✗	
10	FRONT COVER FOR RADIATOR GRILLE <i>crushed</i>	\$	174.00 ✓	138.30
11	FRONT AIR GUIDE GRILLE - LH/RH <i>new</i>	2 \$	862.00 ✗	
12	FRONT BUMPER CARRIER <i>crushed</i>	\$	733.00 ? ✓	586
13	FRONT FOAM FILLER PIECE <i>crushed</i>	\$	113.00 ✓	90.40
14	FRONT BUMPER TOP COVER <i>crushed</i>	\$	116.00 ✓	92.40
15	CAUTION STICKER <i>new</i>	\$	13.00 ✓	7.26
16	STICKER FOR AIR-CONDITIONER <i>new</i>	\$	7.00 ✓	5.12
17	FRONT BUMPER GUIDE SECTION - LH/RH <i>new</i>	2 \$	66.00 ✗	
18	FRONT BUMPER BRACKET LOCK CARRIER <i>Not New</i>	\$	125.00 ? ✗	
19	FRONT RADIATOR GRILLE SUPPORT - LH/RH <i>crushed</i>	2 \$	52.00 ✓	40.64
20	FRONT RADIATOR AIR GUIDE - LH/RH <i>RH crushed</i>	\$	56.00 ? ✓	21.76
SUB FRONT SPARE PARTS		:	\$ 8,035.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKW 1333G**

S/N	Parts Description	<u>Damaged Parts & Prices</u>		Remark
		S/Nett		
21	FRONT UPPER AIR GUIDE <i>Not New</i>	\$	15.00	? X
22	FRONT AIR GUIDIE -LH/RH <i>Not New</i>	2 \$	30.00	? X
23	FRONT BONNET <i>Dented</i>	\$	2,602.00	✓ 2081.60
24	FRONT BONNET ATTACHMENT PARTS <i>Not New</i>	\$	111.00	? X
25	BONNET IMPACT PROTECTION - LH/RH/CENTRE <i>New</i>	3 \$	75.00	✓ 59.44
26	FRONT RADIATOR GRILL SENSOR <i>Not New</i>	\$	462.00	? X
27	FRONT RADIATOR GRILL SEAL RING <i>Not New</i>	\$	12.00	? X
28	FRONT NO PLATE <i>New</i>	\$	25.00	✓
FRONT TOTAL SPARE PARTS		:	\$ 11,367.00	

All charges are not inclusive of GST.

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Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKW 1333 G**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Distorted.</i>	\$ 2,311.00 ✓	1848.80
2	REAR BUMPER FIXING PARTS <i>not nec</i>	\$ 150.00 x	
3	REAR BUMPER SECURING STRIPS <i>nec</i>	\$ 203.00 ✓	162.40
4	REAR CHROME TRIM <i>lit</i>	\$ 928.00 ✓	742.40
5	REAR CHROME TRIM CLIP - INNER <i>Not Nec</i>	\$ 426.00 ?	x
6	REAR CHROME TRIM CLIP - OUTER <i>Not Nec</i>	\$ 155.00 ?	x
7	REAR LIGHT REFLECTOR <i>lit</i>	\$ 38.00 ✓	29.68
8	REAR BUMPER CARRIER <i>Not Nec</i>	\$ 819.00 x	
9	REAR BUMPER GUIDE SECTION - RH <i>Damaged</i>	2 \$ 60.00 ✓	47.44
10	REAR BUMPER GUIDE SECTION - LH <i>Not Nec</i>	\$ 20.00 x	
11	REAR BUMPER SENSOR <i>Not Nec</i>	2 \$ 462.00 x	
12	REAR BUMPER SENSOR SEAL RING <i>nec</i>	4 \$ 12.00 x	
13	REAR SECTIONAL PART SIDE PANEL - RH <i>Distorted.</i>	\$ 2,285.00 ✓	1828.00
14	REAR SIDE WINDOW - RH <i>nec</i>	\$ 653.00 ✓	522.40
*15	REAR WHEEL HOUSING - R/OUTER <i>Distorted</i>	\$ 574.00 ? ✓	459.20
16	REAR BOTTOM PLATE - R/OUTER <i>Distorted</i>	\$ 439.00 ? ✓	350.80
17	REAR LED TAIL LIGHT - RH <i>lit</i>	\$ 1,044.00 ✓	835.20
18	REAR TRIM FOR TAIL LIGHT - RH <i>not nec</i>	\$ 27.00 x	
19	REAR LUGGAGE COMPARTMENT FLOOR COVERING <i>Not Nec</i>	\$ 646.00 x	
20	REAR LUGGAGE COMPARTMENT TRIM - RH <i>Not Nec</i>	\$ 952.00 ?	x
SUB REAR SPARE PARTS		\$ 12,204.00	

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKW 1333G**

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
21	REAR SILENCER - RH <i>NH ne</i>	\$	813.00 ?	X
22	REAR SILENCER DUAL CLIP <i>NH ne</i>	\$	45.00 ?	X
23	REAR SILENCER BRACKET <i>NH ne</i>	\$	38.00 ?	X
24	REAR WHEEL HOUSING LINER <i>form</i>	\$	256.00 /	204.80
25	ALUMINIUM RIM BOTH LH & REAR RH <i>lit</i>	\$	2,829.00 /	2263.20
26	TYRE BRIDGESTONE 245/40R18 - REAR RH <i>out NH ne</i>	\$	1,293.00 /	X
27	RUBBER VALVE <i>renew Dmgd</i>	4 \$	13.00 X	✓ 9.92
28	REAR SUB FRAME <i>Bent</i>	\$	2,975.00 ?	✓ 2380.00
29	WISHBONE ALUMINIUM LOWER - RH <i>Bent.</i>	\$	785.00 ?	✓ 629.00
30	WISHBONE RIGHT UPPER <i>Bent</i>	\$	507.00 ?	✓ 405.20
31	WISHBONE RIGHT FRONT <i>Bent</i>	\$	112.00 ?	✓ 89.60
32	WISHBONE RIGHT STEEL REAR <i>Bent.</i>	\$	407.00 ?	✓ 325.60
33	REAR TRACK ROD - RH <i>Bent</i>	\$	155.00 ?	✓ 124
34	REAR WHEEL BEARING HOUSING <i>Damaged</i>	\$	903.00 ?	✓ 722.40
35	REAR WHEEL BEARING WITH ASSEMBLY PARTS <i>Dmgd</i>	\$	404.00 ?	✓ 322.30
36	REAR STONE CHIP GUARD - RH <i>ne</i>	\$	40.00 ?	✓ 31.24
37	REAR SHOCK ABSORBER <i>Bent.</i>	\$	276.00 ?	✓ 220.40
38	REAR SPEED SENSOR <i>NH ne</i>	\$	90.00 ?	X
39	REAR SUB FRAME BOLTS <i>re ne</i>	\$	198.00 ?	X
40	WISHBONE BOLTS <i>Bent.</i>	\$	108.00 ?	✓ 88.24
REAR SUB TOTAL SPARE PARTS		:	\$ 12,247.00	

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKW 1333 G**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
41	WHEEL HOUSING BOLTS <i>2H1 NW</i>	\$ 109.00 ?	X
42	STONE CHIP TREATMENT	S/N \$ 180.00 -	
43	ACRYLIC SEALANT	\$ 180.00 -	
44	CAVITY WAX	\$ 140.00 -	
45	METAL FILLER POWDER	\$ 280.00 -	
46	1/4 GLASS SEALANT	\$ 100.00 -	
47	SUNDRIES <i>NCC</i>	\$ 1,000.00 ?	✓ 274.24
TOTAL SPARE PARTS		\$ 37,807.00	
TOTAL LABOUR CHARGES		\$ 32,184.00	
GRAND TOTAL		\$ 69,991.00	71238

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

71140 36

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian Lim

Surveyed Date

:

25/03/11

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorised, 21 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be surveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

: This estimate is based on visual inspection of the affected vehicle.

Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 / Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0380/2019/DY

19-Jul-19

SM

1 of 1

SKW 1333 G

Audi A5 S8 2.0 TFS

Quantity	Description	Unit Price	Amount
Parts			
* 1	BRAKE HOSE <i>2nd</i>	\$ 69.80	<i>55.84</i>
2	ACTIVATED CHARCOAL CONTAINER	\$ 379.00	<i>X</i>
3	ACTIVATED CHARCOAL CONTAINER BRACKET	\$ 101.00	<i>X</i>
4	RETAINER FOR BRAKE HOSE <i>2nd</i>	\$ 24.30	<i>19.44</i>
5	SHOCK ABSORBER BEARING <i>2nd</i>	\$ 99.40	<i>79.52</i>
6	COUPLING ROD <i>2nd</i>	\$ 78.50	<i>62.80</i>
7	INSERT <i>2nd</i>	\$ 81.00	<i>64.56</i>
8	HOSE <i>2nd</i>	\$ 15.00	<i>12</i>
9	FUEL FILLER FLAP <i>2nd</i>	\$ 280.00	<i>X</i>
GRAND TOTAL		\$ 1,128.00	

For Premium Automobiles Pte Ltd

Authorized Signature

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKW 1333G

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	REAR SILENCER - RH ?	\$	813.00 ?
22	REAR SILENCER DUAL CLIP ?	\$	45.00 ?
23	REAR SILENCER BRACKET ?	\$	38.00 ?
24	REAR WHEEL HOUSING LINER <i>for</i>	\$	256.00 ✓
25	ALUMINIUM RIM BOTH LH & REAR RH <i>ut</i>	\$	2,829.00 ✓
26	TYRE BRIDGESTONE 245/40R18 - REAR RH <i>ut</i>	\$	1,293.00 ✓
27	RUBBER VALVE <i>not new</i>	4 \$	13.00 X
28	REAR SUB FRAME ? <i>bt</i>	\$	2,975.00 ?
29	WISHBONE ALUMINIUM LOWER - RH ? <i>bt</i>	\$	785.00 ?
30	WISHBONE RIGHT UPPER ? <i>bt</i>	\$	507.00 ?
31	WISHBONE RIGHT FRONT ? <i>bt</i>	\$	112.00 ?
32	WISHBONE RIGHT STEEL REAR ? <i>bt</i>	\$	407.00 ?
33	REAR TRACK ROD - RH ? <i>bt</i>	\$	155.00 ?
34	REAR WHEEL BEARING HOUSING ? <i>bt</i>	\$	903.00 ?
35	REAR WHEEL BEARING WITH ASSEMBLY PARTS ? <i>new</i>	\$	404.00 ?
36	REAR STONE CHIP GUARD - RH ? <i>X</i>	\$	40.00 ?
37	REAR SHOCK ABSORBER ? <i>bt</i>	\$	276.00 ?
38	REAR SPEED SENSOR ?	\$	90.00 ?
39	REAR SUB FRAME BOLTS ?	\$	198.00 ?
40	WISHBONE BOLTS ? <i>new</i>	\$	108.00 ?
REAR SUB TOTAL SPARE PARTS		\$	12,247.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0380/2019/DY
Date	:	25-Mar-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Hi Adrian

You recommended 21 days

We took 28 days exclude 5 Sunday

*2 PH - Checked Items replaced and
supplementary repairs - jb 31 Jul 19*

Owner's Name	:	Ms. Wong Chui Fong
Address	:	10 Moonbeam Walk Singapore 277223
Telephone	:	97304669
Type of Claim	:	Own Damage Claims
Policy No.	:	1900012908
Vehicle No	:	SKW 1333 G
Model Code	:	Audi A5 SB 2.0 TFS
Model / Year	:	30/1/2019
Engine No	:	CVK 072925
Chassis No	:	WAUZZZF50KA008792
Mileage	:	
Date In	:	23-Mar-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	23-Mar-19
Place of Accident	:	Outside no 19 Moonbeam

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKW 1333 G

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To tow and recover vehicle from scene of accident.	S/N AIG	
2	To renew rhs 1/4 glass solar film.	S/N \$ 200.00	\$ 200.00
3	To carry out first measurement test on car o-liner.	S/N \$ 800.00	NN
4	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	\$ 480.00
5	To remove and transfer rear parking aid and rear lid kick sensor. Check function.	S/N \$ 360.00	\$ 360.00
SUB LABOUR CHARGES		: \$ 1,840.00	\$ 1,040.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKW 1333 G

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
		<i>c/f</i>		\$ 1,040.00
6	To renew rhs 1/4 glass to facilitate fender renewal.	S/N	\$ 300.00	\$ 300.00
7	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment. Inspect for damage and renew where necessary.	S/N	\$ 1,400.00	\$ 1,400.00
8	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$ 1,400.00	\$ 1,400.00
9	To remove and reinstall exhaust system and rear suspension assembly, including rear axle and propellor shaft. Renew accordingly.	S/N	\$ 2,800.00	\$ 2,800.00
10	To remove and reinstall fuel tank assy.	S/N	\$ 600.00	\$ 600.00
	SUB LABOUR CHARGES	:	\$ 6,500.00	\$ 7,540.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKW 1333 G

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
		<i>c/f</i>		\$ 7,540.00
11	To setup vehicle on car-o-liner for repair.	S/N	\$ 1,800.00	
12	To dismantle front bumper, bonnet, rhs sill panel trim, rear bumper and rear lid. Cut out and weld rhs rear fender, rhs outer wheel housing and rhs bottom plate and rhs connecting plate. To renew front bumper, bonnet and rear bumper. To inspect spare wheel housing for further damages. Re-organize crash management components. Reinstall all parts removed.		\$ 12,600.00	\$ 4,000.00
13	To respray front bumper, bonnet, rear bumper, rhs rear fender, rhs rear rear door, rhs sill panel, drain panel, roof channel, door entrances, end panelling, rhs outer wheel housing, rhs bottom plate and rhs connecting plate. To carry out stone chip treatment and joint sealer works.		\$ 8,700.00	\$ 3,850.00
14	To renew lhs front rim, lhs rear rim, rhs rear rim, lhs rear tyre and rhs rear tyre. To carry out wheel alignment	S/N	\$ 360.00	\$ 360.00
15	To carry out diagnostic check.	S/N	\$ 384.00	\$ 384.00
	TOTAL LABOUR CHARGES	:	\$ 32,184.00	\$ 16,134.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKW 1333 G**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	FRONT BUMPER	\$ 2,073.00	\$ 1,658.40
2	FRONT BUMPER FIXING PARTS	\$ 368.00	
3	FRONT BUMPER SECURING STRIP	\$ 64.00	
4	FRONT BUMPER LOWER GRILLE	\$ 178.00	\$ 142.40
5	FRONT BUMPER CLOSING ELEMENT	\$ 207.00	
6	FRONT BUMPER SPOILER	\$ 489.00	\$ 390.80
7	FRONT AIR GUIDE - LH/RH	2 \$ 112.00	
8	FRONT RADIATOR GRILLE	\$ 2,131.00	\$ 1,704.80
9	RADIATOR GRILLE SENSOR SUPPORT - LH/RH	2 \$ 96.00	
10	FRONT COVER FOR RADIATOR GRILLE	\$ 174.00	\$ 138.80
11	FRONT AIR GUIDE GRILLE - LH/RH	2 \$ 862.00	
12	FRONT BUMPER CARRIER	\$ 733.00	\$ 586.00
13	FRONT FOAM FILLER PIECE	\$ 113.00	\$ 90.40
14	FRONT BUMPER TOP COVER	\$ 116.00	\$ 92.40
15	CAUTION STICKER	\$ 13.00	\$ 9.76
16	STICKER FOR AIR-CONDITIONER	\$ 7.00	\$ 5.12
17	FRONT BUMPER GUIDE SECTION - LH/RH	2 \$ 66.00	
18	FRONT BUMPER BRACKET LOCK CARRIER	\$ 125.00	
19	FRONT RADIATOR GRILLE SUPPORT - LH/RH	2 \$ 52.00	\$ 40.64
20	FRONT RADIATOR AIR GUIDE - LH/RH	2 \$ 56.00	\$ 21.76
SUB FRONT SPARE PARTS		\$ 8,035.00	\$ 4,881.28

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKW 1333G**

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 4,881.28
21	FRONT UPPER AIR GUIDE		\$ 15.00	
22	FRONT AIR GUIDIE -LH/RH	2	\$ 30.00	
23	FRONT BONNET		\$ 2,602.00	\$ 2,081.60
24	FRONT BONNET ATTACHMENT PARTS		\$ 111.00	
25	BONNET IMPACT PROTECTION - LH/RH/CENTRE	3	\$ 75.00	\$ 59.44
26	FRONT RADIATOR GRILL SENSOR		\$ 462.00	
27	FRONT RADIATOR GRILL SEAL RING		\$ 12.00	
28	FRONT NO PLATE		\$ 25.00	\$ 25.00
FRONT TOTAL SPARE PARTS			\$ 11,367.00	\$ 7,047.32

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKW 1333 G**

S/N	Parts Description	c/f	<u>Damaged Parts & Prices</u>	
			<u>S/Nett</u>	<u>Remark</u>
				\$ 7,047.32
1	REAR BUMPER		\$ 2,311.00	\$ 1,848.80
2	REAR BUMPER FIXING PARTS		\$ 150.00	
3	REAR BUMPER SECURING STRIPS		\$ 203.00	\$ 162.40
4	REAR CHROME TRIM		\$ 928.00	\$ 742.40
5	REAR CHROME TRIM CLIP - INNER		\$ 426.00	
6	REAR CHROME TRIM CLIP - OUTER		\$ 155.00	
7	REAR LIGHT REFLECTOR		\$ 38.00	\$ 29.68
8	REAR BUMPER CARRIER		\$ 819.00	
9	REAR BUMPER GUIDE SECTION - RH	2	\$ 60.00	\$ 47.44
10	REAR BUMPER GUIDE SECTION - LH		\$ 20.00	
11	REAR BUMPER SENSOR	2	\$ 462.00	
12	REAR BUMPER SENSOR SEAL RING	4	\$ 12.00	
13	REAR SECTIONAL PART SIDE PANEL - RH		\$ 2,285.00	\$ 1,828.00
14	REAR SIDE WINDOW - RH		\$ 653.00	\$ 522.40
15	REAR WHEEL HOUSING - R/OUTER		\$ 574.00	\$ 459.20
16	REAR BOTTOM PLATE - R/OUTER		\$ 439.00	\$ 350.80
17	REAR LED TAIL LIGHT - RH		\$ 1,044.00	\$ 835.20
18	REAR TRIM FOR TAIL LIGHT - RH		\$ 27.00	
19	REAR LUGGAGE COMPARTMENT FLOOR COVERING		\$ 646.00	
20	REAR LUGGAGE COMPARTMENT TRIM - RH		\$ 952.00	
SUB REAR SPARE PARTS			\$ 12,204.00	\$ 13,873.64

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKW 1333G**

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 13,873.64
21	REAR SILENCER - RH		\$ 813.00	
22	REAR SILENCER DUAL CLIP		\$ 45.00	
23	REAR SILENCER BRACKET		\$ 38.00	
24	REAR WHEEL HOUSING LINER		\$ 256.00	\$ 204.80
25	ALUMINIUM RIM BOTH LH & REAR RH		\$ 2,829.00	\$ 2,263.20
26	TYRE BRIDGESTONE 245/40R18 - REAR RH		\$ 1,293.00	
27	RUBBER VALVE	4	\$ 13.00	\$ 9.92
28	REAR SUB FRAME		\$ 2,975.00	\$ 2,380.00
29	WISHBONE ALUMINIUM LOWER - RH		\$ 785.00	\$ 628.00
30	WISHBONE RIGHT UPPER		\$ 507.00	\$ 405.20
31	WISHBONE RIGHT FRONT		\$ 112.00	\$ 89.60
32	WISHBONE RIGHT STEEL REAR		\$ 407.00	\$ 325.60
33	REAR TRACK ROD - RH		\$ 155.00	\$ 124.00
34	REAR WHEEL BEARING HOUSING		\$ 903.00	\$ 722.40
35	REAR WHEEL BEARING WITH ASSEMBLY PARTS		\$ 404.00	\$ 322.80
36	REAR STONE CHIP GUARD - RH		\$ 40.00	\$ 31.84
37	REAR SHOCK ABSORBER		\$ 276.00	\$ 220.40
38	REAR SPEED SENSOR		\$ 90.00	
39	REAR SUB FRAME BOLTS		\$ 198.00	
40	WISHBONE BOLTS		\$ 108.00	\$ 88.24
REAR SUB TOTAL SPARE PARTS			\$ 12,247.00	\$ 21,689.64

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKW 1333 G**

S/N	Parts Description		<u>Damaged Parts & Prices</u>	
			S/Nett	Remark
		<i>c/f</i>		\$ 21,689.64
41	WHEEL HOUSING BOLTS	\$	109.00	
42	STONE CHIP TREATMENT	S/N \$	180.00	\$ 180.00
43	ACRYLIC SEALANT	\$	180.00	\$ 180.00
44	CAVITY WAX	\$	140.00	\$ 140.00
45	METAL FILLER POWDER	\$	280.00	\$ 280.00
46	1/4 GLASS SEALANT	\$	100.00	\$ 100.00
47	<i>Added parts - see attached</i>	\$	<i>1,268.90</i>	<i>\$ 389.36</i>
49	SUNDRIES	\$	1,000.00	\$ 274.24
TOTAL SPARE PARTS		:	\$ 39,075.90	\$ 23,233.24
TOTAL LABOUR CHARGES			\$ 32,184.00	\$ 16,134.00
GRAND TOTAL			\$ 71,259.90	\$ 39,367.24

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 / Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0380/2019/DY

19-Jul-19

SM

1 of 1

SKW 1333 G

Audi A5 SB 2.0 TFS

Quantity	Description	Unit Price	Amount
Parts			
1	BRAKE HOSE	\$ 69.80	\$ 55.84
2	ACTIVATED CHARCOAL CONTAINER	\$ 379.00	na
3	ACTIVATED CHARCOAL CONTAINER BRACKET	\$ 101.00	na
4	RETAINER FOR BRAKE HOSE	\$ 24.30	\$ 19.44
5	SHOCK ABSORBER BEARING	\$ 99.40	\$ 79.52
6	COUPLING ROD	\$ 78.50	\$ 62.80
7	INSERT	\$ 81.00	\$ 64.56
8	HOSE	\$ 15.00	\$ 12.00
9	FUEL FILLER FLAP	\$ 280.00	na
10	RHS rr under body trim <i>cracked</i>	\$ 119.00	\$ 95.20
GRAND TOTAL		\$ 1,247.00	\$ 389.36

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKW 1333 G

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0380/2019/NH

7 October 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SKW 1333 G, Audi A5 Sportback 2.0 TSI S
TRONIC**

With reference to the above-mentioned vehicle, no. **SKW 1333 G**, claimant,
Ms. Wong Chui Fong, please find the related document per attached.

1. A copy of the Original invoice no. 85014322 – S\$ 42,122.95
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SKW 1333 G

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
261 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
261 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014322	Account: A0006 (T 0)	
		Date : 04/10/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
		Order : SKW1333G		
		Term : 30		

Regn No: SKW1333G	(V 40328)	Regn Date: 30/01/2019	Mileage: 1892	WIP No.: 47359
Model: A5 SPORTBACK 2.0 TFSI S tronic	Chassis: WAUZZZF50KA008792	Engine: CVK 072925	Dept: U	
You have been assisted by :- UB-Nora (11)				

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO RENEW RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	300.00	1.00	300.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHT,BATTERY MANAGER,FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT.INSPECT FOR DAMAGE AND RENEW WHERE NECESSARY	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT,BACK REST, HAT TRAY,ABCD PILLAR TRIM,LUGGAGE COMPARTMENT TRIMS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL EXHAUST SYSTEM AND REAR SUSPENSION ASSEMBLY,INCLUDING REAR AXLE AND PROPELLOR SHAFT.RENEW ACCORDINGLY	2800.00	1.00	2,800.00
S	BODYWORK	M: TO REMOVE AND REINSTALL FUEL TANK ASSY	600.00	1.00	600.00
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER,BONNET,RHS SILL PANEL TR REAR BUMPER AND REAR LID.CUT OUT AND WELD RHS REAR FENDER,RHS OUTER WHEEL HOUSING,RHS BOTTOM PLATE AN RHS CONNECTING PLATE.TO RENEW FRONT BUMPER,BONNET AND REAR BUMPER.TO INSPECT SPARE WHEEL HOUSING FOR	4000.00	1.00	4,000.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408899
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9826 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014322 Date : 04/10/2019 Order : SKW1333G Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SKW1333G (V 40328)	Regn Date: 30/01/2019	Mileage: 1892	WIP No.: 47359
Model: A5 SPORTBACK 2.0 TFSI S tronic	Chassis: WAUZZZF50KA008792	Engine: CVK 072925	Dept: U
You have been assisted by :- US-Nora (11)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	FURTHER DAMAGED.REORGANISE CRASH MANAGEMENT COMPON M: TO RESPRAY FRONT BUMPER,BONNET,REAR BUMPER, RHS REAR FENDER,RHS REAR DOOR,RHS SILL PANEL AND ROOF CHANNEL.TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK	3850.00	1.00	3,850.00
S	BODYWORK	M: TO RENEW LHS FRONT AND REAR RIM.TO CARRY OUT WHEEL ALIGNMENT	360.00	1.00	360.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	384.00	1.00	384.00
S	BODYWORK	M: TO SUPPLY STONE CHIP TREATMENT,ACRYLIC SEALANT, CAVITY WAX,METAL FILLER POWDER AND 1/4 GLASS SEALANT	880.00	1.00	880.00
Q	OTHERS	M: TO RENEW RHS 1/4 GLASS SOLAR FILM	200.00	1.00	200.00
X	ABW6810172A	(A) (SK)WHEEL HOUS 28	Less 020%	1.00	256.00
X	ABW0505235AM	007154/(V) (Ger)SUB F	Less 020%	1.00	2975.00
X	ABW0505324F	(A) (SK)CONTR ARM 28/	Less 020%	1.00	506.50
X	A4M0505292D	(A) (SK)CONTR ARM 28/	Less 020%	1.00	112.00
X	ABW0505398F	(A) (SK)CONTR ARM 28/	Less 020%	1.00	407.00
X	ABW0501530D	(A) (SK)TIE ROD 28/3/	Less 020%	1.00	155.00
X	ABW0505432P	007154/(V) (Ger)HOUSI	Less 020%	1.00	903.00
X	ABW6809410TA	007154/(V) (Ger)HOUSI	Less 020%	1.00	574.00
X	AN 90834201	(A) (Ger)BOLT 28/3/19	Less 020%	1.00	9.30
X	ABW8825216A	007173/(V) (GER)LININ	Less 020%	1.00	119.00
X	ABW0614726AA	007175/(V) (GER)BRAKE	Less 020%	1.00	51.00
X	ABW0611846T	007175/(V) (GER)BRACK	Less 020%	1.00	24.30
X	ABW8809906	(A) (SK)INSERT 18/04/	Less 020%	1.00	80.70
X	ABW0809937B	007192/(V) (GER)HOSE	Less 020%	1.00	15.00
X	ABW6853651R RN4	GRILLE	Less 020%	1.00	2131.00
X	ABW8809838	SUBPART	Less 020%	1.00	2285.00
X	ABW8845298F NVB	(A) (SK)SIDE WINDO 28	Less 020%	1.00	653.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408698
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014322 Date : 04/10/2019 Order : SKW1333G Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SKW1333G (V 40328) Regn Date: 30/01/2019 Mileage: 1892 WIP No.: 47359

Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF50KA008792 Engine: CVK 072925 Dept: U

You have been assisted by :- UB-Nora (11)

		Details		Qty	Unit Price	Amount
X	A8W6807081B	(A) (SK) COVER 28/3/19	Less 020%	1.00	115.50	92.40
X	A8W6807550J	(A) (SK) FOAM INSER 28	Less 020%	1.00	113.00	90.40
X	A8W0807113	BRACKET	Less 020%	1.00	732.50	586.00
X	A8W6823029	HOOD	Less 020%	1.00	2602.00	2,081.60
X	A8W6807067N GRU	COVER	Less 020%	1.00	2311.00	1,848.80
X	A8W6807065D GRU	(A) (SK) COVER 28/3/19	Less 020%	1.00	2073.00	1,658.40
X	A8W0601025AL	RIM 18" V85	Less 020%	3.00	943.00	2,263.20
X	A8E0825267	RIVET	Less 020%	2.00	0.50	0.80
X	AN 10272302	NUT	Less 020%	2.00	2.70	4.32
X	AD 007000A2	SILICSPRAY (DG)	Less 020%	1.00	30.90	24.72
X	A8E0945299A	SPEED NUT	Less 020%	4.00	1.00	3.20
X	A8W6807454	GUIDE	Less 020%	1.00	39.40	31.52
X	A8W0807334	(A) (SK) SUPPORT 28/3/	Less 020%	1.00	25.40	20.32
X	A8W0807333	SUPPORT	Less 020%	1.00	25.40	20.32
X	A8W6807890	GUIDE	Less 020%	1.00	19.90	15.92
X	A8W0802090A	007154/(V) (Ge) FLOOR	Less 020%	1.00	438.50	350.80
X	A6R0819465B	007205/(V) (SK) TRIM 2	Less 020%	1.00	63.30	50.64
X	A8W6823125	PROTECTION	Less 020%	1.00	24.90	19.92
X	A8W6823126	PROTECTION	Less 020%	1.00	24.70	19.76
X	A8W0505465B	CONN LINK	Less 020%	1.00	78.50	62.80
X	A8W0598611A	BEARING	Less 020%	1.00	403.50	322.80
X	A8W0505311H	(A) (SK) CONTR ARM 28/	Less 020%	1.00	785.00	628.00
X	A8W0513353	S.ABS.MTG. (LAST)	Less 020%	1.00	99.40	79.52
X	A8W6807683 989	(A) (SK) GRILLE 28/3/1	Less 020%	1.00	178.00	142.40
X	A8W0611775C	HOSE	Less 020%	1.00	69.80	55.84
X	A8K0611715	007175/(V) (GER) SPRIN	Less 020%	1.00	1.60	1.28
X	A311601361	RUBBER VAL	Less 020%	4.00	3.10	9.92
X	A8W0513035AJ	007154/(V) (Ger) SHOCK	Less 020%	1.00	275.50	220.40
X	A8W0010515A	STICKER	Less 020%	1.00	6.40	5.12
X	A8K0010520A	PLATE	Less 020%	1.00	12.20	9.76
X	A8W6945092J	TAIL LIGHT	Less 020%	1.00	1044.00	835.20
X	A8W6121284AF	AIR DUCT	Less 020%	1.00	27.20	21.76
X	A8W0505416E	(A) (SK) STONEGUARD 28	Less 020%	1.00	39.80	31.84
X	A8W6945106A	REFLECTOR	Less 020%	1.00	37.10	29.68

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
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INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014322	Account: A0006 (T 0)
	Date : 04/10/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SKW1333G	
	Term : 30	

Regn No: SKW1333G (V 40328) Regn Date: 30/01/2019 Mileage: 1892 WIP No.: 47359

Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF50KA008792 Engine: CVK 072925 Dept: 0

You have been assisted by :- UB-Nora (11)

		Details		Qty	Unit Price	Amount
X	AN 91233601	NUT	Less 020%	4.00	1.00	3.20
X	AWHT007041	WASHER	Less 020%	2.00	3.30	5.28
X	AN 91093901	RIVET	Less 020%	4.00	0.70	2.24
X	AWHT007610	NUT	Less 020%	2.00	5.10	8.16
X	AWHT007043A	WASHER	Less 020%	2.00	5.10	8.16
X	AN 10272302	NUT	Less 020%	4.00	2.70	8.64
X	AN 10286110	NUT	Less 020%	1.00	2.10	1.68
X	AN 10106402	NUT	Less 020%	4.00	2.80	8.96
X	AWHT007828	FLANGE NUT	Less 020%	2.00	3.60	5.76
X	AN 10608501	(A) (SK) RIVET 28/3/19	Less 020%	4.00	1.50	4.80
X	AN 91227901	(A) (SK) SCREW 28/3/19	Less 020%	2.00	16.40	26.24
X	AWHT007090A	SCREW	Less 020%	2.00	14.20	22.72
X	AWHT007096	BOLT	Less 020%	4.00	11.00	35.20
X	AN 10602202	BOLT	Less 020%	2.00	5.20	8.32
X	AWHT008016	SCREW	Less 020%	1.00	13.10	10.48
X	AN 91228001	SCREW	Less 020%	2.00	20.10	32.16
X	AN 91228901	BOLT	Less 020%	4.00	5.10	16.32
X	AN 91236401	BOLT	Less 020%	2.00	8.50	13.60
X	AN 91222501	BOLT	Less 020%	2.00	5.10	8.16
X	ABW6807900	STRIP	Less 020%	1.00	203.00	162.40
X	ABW6807110	(A) (SK) SPOILER 28/3/	Less 020%	1.00	488.50	390.80
X	ABW6823124	PROTECTION	Less 020%	1.00	24.70	19.76
X	ABW6853037	(A) (SK) COVER 28/3/19	Less 020%	1.00	173.50	138.80
X	ABW6853551A 222	MOLDING	Less 020%	1.00	928.00	742.40

Parts 22,328.24
Labour 200.00
Sublet 16,839.00
Menus 0.00
Lubricant 0.00

Sub-Total 39,367.24

7% GST 2,755.71

Grand Total 42,122.95



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

80 AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKW1333G

Norah Khui
6768 9828
6841 1183

Body Repair

PA/OD/0380/2019/TF
30 April 2019

From
Telephone: +65-
Telefax: +65-
Mobile: +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A5 SB 2.0 TFSI
Vehicle Chassis No. : WAUZZZF50KA008792
Vehicle Regn No. : SKW1333G
Vehicle Mileage : 1334 KM
Vehicle Owner : Ms. Wong Chui Fong
Certificate No : 1900012908
Own Damage Excess : Waiver
Accident Date : 23 March 2019
Place : outside No. 19 Moonbeam Walk
Repair Cost : \$ 42,122.95
WIP No. : 47359
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

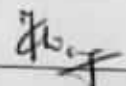
Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

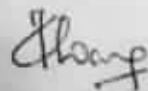


02/04/2019

02/04/2019

DISCHARGE VOUCHER - AIG - SKW 1333 G

I, Dr Wong Chui Fong IC No S1235090B
hereby authorise Lee Tian Mun IC No S 89049922
to collect my A5 SKW 1333 G on my behalf.



Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKW1333G

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0380/2019/TF
30 April 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A5 SB 2.0 TFSI
Vehicle Chassis No. : WAUZZZF50KA008792
Vehicle Regn No. : SKW1333G
Vehicle Mileage : _____ KM
Vehicle Owner : Ms. Wong Chui Fong
Certificate No. : 1900012908
Own Damage Excess : Waiver
Accident Date : 23 March 2019
Place : outside No. 19 Moonbeam Walk
Repair Cost : \$ 42,122.95
WIP No. : 47359
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

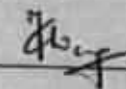
Service & Parts Centres
55 Ubi Road 1
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I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

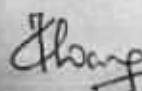


02/04/2019

02/04/2019

DISCHARGE VOUCHER - AIG - SKW 1333 G

I, Dr Wong Chui Fong IC No S1235090B
hereby authorise Lee Tian Mun IC No S 8904-9922
to collect my A5 SKW 1333 G on my behalf.



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Mar 2019		26 Mar 2019 10:30 Edit Adj Rpt	S\$39,367.24 Edit Estimates	S\$39,367.24 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	WONG CHUI FONG, ID: S1235090B, Tel: +6597304669, Email: NOEMAIL								
Vehicle Reg. No.:	SKW1333G	Date of Loss:	23/03/2019 05:00 - :59 [1 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 1237604306SG	Policy/Cover Note No.:	1900012908 (Comprehensive)						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 04/04/2019]								
Driver/Custodian:	WONG CHUI FONG (61 / Female) , NRIC: S1235090B, Tel: +6597304669 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (16/09/2019): Alert - Adj Mandate Approved (S\$39367.24) - SKW1333G - Claim Handler: Md Ishak, ... - AIG_SG (10/09/2019): Alert - Adj Mandate Maintained - SKW1333G - Claim Handler: Md Ishak, Mohd Imran - AIG_SG (27/03/2019): Alert - Adj Mandate Approved (S\$34162.00) - SKW1333G - Claim Handler: Dally Amri... - AIG_SG (27/03/2019): SKW1333G / OD / 23/03/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKW1333G (1237604306SG)

OD

Mar 23 2019 5:00AM

[WONG CHUI FONG]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Video											1 per page		☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)								Thumbnail	Print			
1	23/03/19 13:19	Video - Accident [Linked Accident Report Documents]								Load MP4				
Assessment Reports											1 per page		☒	
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Photos/Images											3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print			
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Video			1 per page	☒
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Video				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
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Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	26/03/19 13:56	SKW 1333G GIA.pdf		Load PDF	
2	26/03/19 13:56	POLICE REPORT.pdf		Load PDF	
3	26/03/19 13:56	DRIVING & CI.pdf		Load PDF	
4	26/03/19 13:56	ESTIMATE.pdf		Load PDF	
5	23/07/19 11:49	SUPP.pdf		Load PDF	
6	02/09/19 12:06	ESTIMATE & SUPP MARKED.pdf		Load PDF	
7	10/10/19 12:27	Workshop Invoice		Load PDF	
8	10/10/19 12:27	Discharge Voucher		Load PDF	

Linked Accident Report Documents

View View in Browser

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	23/03/19 13:19	Video - Accident	Load MP4	☐

Assessment Reports			1 per page	☒
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1	23/03/19 13:26	Accident Statement	Load HTM	☐

Photos/Images			3 per page	☒
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1	23/03/19 13:18	Police Report	Load JPG	☒
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3	23/03/19 13:18	Police Report	Load JPG	☒
4	23/03/19 13:18	Accident Photo	Load JPG	☒
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2	23/03/19 13:18	Sketch Plan #2	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19005342/ASD3E2

Date: 10/10/2019

REFERENCE

Insured/Claimant:	WONG CHUI FONG	Policy No:	1900012908	
Date of Loss:	23/03/2019	Nature of Claim:	OD	Claim No: 1237604306SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKW1333G		
Make & Model:	AUDI A5, 2.0 SPORTBACK (A)	Engine No:	CVK072925
Reg. Date:	30/01/2019 (Man. Year: 2018)	Chassis No:	WAUZZZF50KA008792
Colour:	Black	Odometer:	1884 km
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$175,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	245/40 R18	Rear Tyre Size:	245/40 R18
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	38,956.36	23,233.24	15,723.12	40.36
Miscellaneous Items	0.00	0.00	0.00	
Labour	32,184.00	16,134.00	16,050.00	49.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	71,140.36	39,367.24	31,773.12	44.66
+ GST 7.00/7.00% (S\$)	4,979.83	2,755.71	2,224.12	44.66
Nett Amount (S\$)	76,120.19	42,122.95	33,997.24	44.66

INSPECTION

Date of Assignment:	26/03/2019	
Date Inspected:	25/03/2019	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	28.0 days	

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,073.00 FS	*1,658.40 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	368.00 FS	*- FS
3	1		*FRONT BUMPER SECURING STRIP	Not Necessary	64.00 FS	*- FS
4	1		*FRONT BUMPER LOWER GRILLE	Cracked	178.00 FS	*142.40 FS
5	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	207.00 FS	*- FS
6	1		*FRONT BUMPER SPOILER	Cracked	489.00 FS	*390.80 FS
7	2		*FRONT AIR GUIDE - LH / RH	Not Necessary	112.00 FS	*- FS
8	1		*FRONT RADIATOR GRILLE	Cracked	2,131.00 FS	*1,704.80 FS
9	2		*RADIATOR GRILLE SENSOR SUPPORT - LH / RH	Not Necessary	96.00 FS	*- FS
10	1		*FRONT COVER FOR RADIATOR GRILLE	Cracked	174.00 FS	*138.80 FS
11	2		*FRONT AIR GUIDE GRILLE - LH / RH	Not Necessary	862.00 FS	*- FS
12	1		*FRONT BUMPER CARRIER	Dented	733.00 FS	*586.00 FS
13	1		*FRONT FOAM FILLER PIECE	Cracked	113.00 FS	*90.40 FS
14	1		*FRONT BUMPER TOP COVER	Cracked	116.00 FS	*92.40 FS
15	1		*CAUTION STICKER	Necessary	13.00 FS	*9.76 FS
16	1		*STICKER FOR AIR-CONDITIONER	Necessary	7.00 FS	*5.12 FS
17	2		*FRONT BUMPER GUIDE SECTION - LH / RH	Not Necessary	66.00 FS	*- FS
18	1		*FRONT BUMPER BRACKET LOCK CARRIER	Not Necessary	125.00 FS	*- FS
19	2		*FRONT RADIATOR GRILLE SUPPORT - LH / RH	Cracked	52.00 FS	*40.64 FS
20	1		*FRONT RADIATOR AIR GUIDE - LH / RH	N/S Cracked	56.00 FS	*21.76 FS
21	1		*FRONT UPPER AIR GUIDE	Not Necessary	15.00 FS	*- FS
22	2		*FRONT AIR GUIDE - LH / RH	Not Necessary	30.00 FS	*- FS
23	1		*FRONT BONNET	Dented	2,602.00 FS	*2,081.60 FS
24	1		*FRONT BONNET ATTACHMENT PARTS	Not Necessary	111.00 FS	*- FS
25	1		*BONNET IMPACT PROTECTION - LH / RH / CENTRE (3PCS)	Necessary	75.00 FS	*59.44 FS
26	1		*FRONT RADIATOR GRILL SENSOR	Not Necessary	462.00 FS	*- FS
27	1		*FRONT RADIATOR GRILL SEAL RING	Not Necessary	12.00 FS	*- FS
28	1		*FRONT NO PLATE	Necessary	25.00 FS	*25.00 FS
29	1		*REAR BUMPER	Distorted	2,311.00 FS	*1,848.80 FS
30	1		*REAR BUMPER FIXING PARTS	Not Necessary	150.00 FS	*- FS
31	1		*REAR BUMPER SECURING STRIPS	Necessary	203.00 FS	*162.40 FS
32	1		*REAR CHROME TRIM	Cut	928.00 FS	*742.40 FS
33	1		*REAR CHROME TRIM CLIP - INNER	Not Necessary	426.00 FS	*- FS
34	1		*REAR CHROME TRIM CLIP - OUTER	Not Necessary	155.00 FS	*- FS
35	1		*REAR LIGHT REFLECTOR	Cut	38.00 FS	*29.68 FS
36	1		*REAR BUMPER CARRIER	Not Necessary	819.00 FS	*- FS
37	2		*REAR BUMPER GUIDE SECTION - RH	Damaged	60.00 FS	*47.44 FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
38	1		*REAR BUMPER GUIDE SECTION - LH	Not Necessary	20.00 FS	*- FS
39	2		*REAR BUMPER SENSOR	Not Necessary	462.00 FS	*- FS
40	4		*REAR BUMPER SENSOR SEAL RING	Not Necessary	12.00 FS	*- FS
41	1		*REAR SECTIONAL PART SIDE PANEL - RH	Distorted	2,285.00 FS	*1,828.00 FS
42	1		*REAR SIDE WINDOW - RH	Necessary	653.00 FS	*522.40 FS
43	1		*REAR WHEEL HOUSING - R/OUTER	Distorted	574.00 FS	*459.20 FS
44	1		*REAR BOTTOM PLATE - R/OUTER	Distorted	439.00 FS	*350.80 FS
45	1		*REAR LED TAIL LIGHT - RH	Cut	1,044.00 FS	*835.20 FS
46	1		*REAR TRIM FOR TAIL LIGHT - RH	Not Necessary	27.00 FS	*- FS
47	1		*REAR LUGGAGE COMPARTMENT FLOOR COVERING	Not Necessary	646.00 FS	*- FS
48	1		*REAR LUGGAGE COMPARTMENT TRIM - RH	Not Necessary	952.00 FS	*- FS
49	1		*REAR SILENCER - RH	Not Necessary	813.00 FS	*- FS
50	1		*REAR SILENCER DUAL CLIP	Not Necessary	45.00 FS	*- FS
51	1		*REAR SILENCER BRACKET	Not Necessary	38.00 FS	*- FS
52	1		*REAR WHEEL HOUSING LINER	Torn	256.00 FS	*204.80 FS
53	1		*ALUMINIUM RIM BOTH LH & REAR RH	Cut	2,829.00 FS	*2,263.20 FS
54	1		*TYRE BRIDGESTONE 245/40R18 - REAR RH	Not Necessary	1,293.00 FS	*- FS
55	4		*RUBBER VALVE	Damaged	13.00 FS	*9.92 FS
56	1		*REAR SUB FRAME	Bent	2,975.00 FS	*2,380.00 FS
57	1		*WISHBONE ALUMINIUM LOWER - RH	Bent	785.00 FS	*628.00 FS
58	1		*WISHBONE RIGHT UPPER	Bent	507.00 FS	*405.20 FS
59	1		*WISHBONE RIGHT FRONT	Bent	112.00 FS	*89.60 FS
60	1		*WISHBONE RIGHT STEEL REAR	Bent	407.00 FS	*325.60 FS
61	1		*REAR TRACK ROD - RH	Bent	155.00 FS	*124.00 FS
62	1		*REAR WHEEL BEARING HOUSING	Damaged	903.00 FS	*722.40 FS
63	1		*REAR WHEEL BEARING WITH ASSEMBLY PARTS	Damaged	404.00 FS	*322.80 FS
64	1		*REAR STONE CHIP GUARD - RH	Necessary	40.00 FS	*31.84 FS
65	1		*REAR SHOCK ABSORBER	Bent	276.00 FS	*220.40 FS
66	1		*REAR SPEED SENSOR	Not Necessary	90.00 FS	*- FS
67	1		*REAR SUB FRAME BOLTS	Not Necessary	198.00 FS	*- FS
68	1		*WISHBONE BOLTS	Bent	108.00 FS	*88.24 FS
69	1		*WHEEL HOUSING BOLTS	Not Necessary	109.00 FS	*- FS
70	1		*STONE CHIP TREATMENT	Necessary	180.00 FS	*180.00 FS
71	1		*ACRYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
72	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
73	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
74	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
75	1		*SUNDRIES	Necessary	1,000.00 FS	*274.24 FS
76	1		*BRAKE HOSE	Damaged	55.84 FS	*55.84 FS
77	1		*ACTIVATED CHARCOAL CONTAINER	Not Necessary	379.00 FS	*- FS
78	1		*ACTIVATED CHARCOAL CONTAINER BRACKET	Not Necessary	101.00 FS	*- FS
79	1		*RETAINER FOR BRAKE HOSE	Damaged	19.44 FS	*19.44 FS
80	1		*SHOCK ABSORBER BEARING	Damaged	79.52 FS	*79.52 FS
81	1		*COUPLING ROD	Bent	62.80 FS	*62.80 FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
82	1		*INSERT	Damaged	64.56 FS	*64.56 FS
83	1		*HOSE	Damaged	12.00 FS	*12.00 FS
84	1		*FUEL FILLER FLAP	Not Necessary	280.00 FS	*- FS
85	1		*RHS RR UNDER BODY TRIM	Cracked	95.20 FS	*95.20 FS
Total Parts (S\$)						38,956.36 23,233.24

F=Franchise part. S=SpcNett.

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW RHS 1/4 GLASS SOLAR FILM	New	200.00	200.00
2	TO CARRY OUT FIRST MEASUREMENT TEST ON CAR-O-LINER	New	800.00	0.00
3	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
4	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION	New	360.00	360.00
5	TO RENEW RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	300.00	300.00
6	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT. INSPECT FOR DAMAGE AND RENEW WHERE NECESSARY	New	1,400.00	1,400.00
7	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	1,400.00
8	TO REMOVE AND REINSTALL EXHAUST SYSTEM AND REAR SUSPENSION ASSEMBLY, INCLUDING REAR AXLE AND PROPELLOR SHAFT. RENEW ACCORDINGLY	New	2,800.00	2,800.00
9	TO REMOVE AND REINSTALL FUEL TANK ASSY	New	600.00	600.00
10	TO SETUP VEHICLE ON CAR-O-LINER FOR REPAIRS	New	1,800.00	0.00
11	TO DISMANTLE FRONT BUMPER, BONNET, RHS SILL PANEL TRIM, N REAR BUMPER AND REAR LID. CUT OUT AND WELD RHS REAR FENDER, RHS OUTER WHEEL HOUSING AND RHS BOTTOM PLATE AND RHS CONNECTING PLATE. TO RENEW FRONT BUMPER, BONNET AND REAR BUMPER. TO INSPECT SPARE WHEEL HOUSING FOR FURTHER DAMAGES. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	12,600.00	4,000.00
12	TO RESPRAY FRONT BUMPER, BONNET, REAR BUMPER, RHS REAR FENDER, RHS REAR DOOR, RHS SILL PANEL, DRAIN PANEL, ROOF CHANNEL, DOOR ENTRANCES, END PANELLING, RHS OUTER WHEEL HOUSING, RHS BOTTOM PLATE AND RHS CONNECTING PLATE. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	8,700.00	3,850.00
13	TO RENEW LHS FRONT RIM, LHS REAR RIM, RHS REAR RIM, LHS REAR TYRE AND RHS REAR TYRE. TO CARRY OUT WHEEL ALIGNMENT	New	360.00	360.00
14	TO CARRY OUT DIAGNOSTIC CHECK	New	384.00	384.00
Gross Labour Cost (\$\$)			32,184.00	16,134.00

Report was unsubmitted during this print-out.

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