

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A: 21/3/2019

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email:

Call:

Final Liability:

%

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

Loss of Use (LOU):

S\$

Loss of Income (LOI):

S\$

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

S\$

Name 1:

Payee 2 (Strike if N.A.):

S\$

Name 2:

Payee 3 (Strike if N.A.):

S\$

Name 3:

XGIA

Surveyor

GA

REF:

AXA

3096

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop n/s

Thiam Heng Huat

of

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt.:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res:

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

'DS'

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLN930A

Yr Regn:

21 Apr 2017

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mazda 3

c.c 1496

Colour:

Grey

A/C: Insured / Std / NI / NA

Sp. Reading

45240

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Jm6BN 22A 8H 015 1406

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size:

F:

205/00R16

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A.

D.O.I

04-04-19

Survey held at

w/s

2:30pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Roottop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

29/10

Finalized \$1450 with Steven.

(Red = \$827.16 / 857.)

* 4 repair days + 1 PRS + 1 Sunday = 6 days.

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

\$ + RS of

Photos

Others

BR

\$2.14

TOTAL

Report Format:

Lump Sum / I.B.I.: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Thiam Heng Huat

176 Sin Ming Drive #05-14 Sin Ming Autocare Singapore 575721
Mobile: 82636295 Email: thiamhenghuat@gmail.com

Vehicle model: MAZDA 3

Number plate: SLN930A

List items			
No.	Description	Unit	Amount
1	Boot lid <i>X repair</i>	1	\$ 1,258.50
2	Boot lid top lock <i>X</i>	1	\$ 260.00
3	Boot lid bottom lock striker <i>X</i> } <i>NN</i>	1	\$ 131.00
4	Boot lid "MAZDA" logo <i>/</i> }	1	\$ 48.00
5	Boot lid "MAZDA 3" emblem <i>/</i> }	1	\$ 39.00
6	Boot lid "SKYACTIV" emblem <i>/</i> }	1	\$ 36.00
7	Boot lid weatherstrip <i>X</i>	1	\$ 185.60
8	Boot lid lamp L+R@\$277.40 <i>X</i> } <i>NN</i>	2	\$ 554.80
9	Tail lamp L+R@\$538.20 <i>X</i>	2	\$ 1,076.40
10	Rear bumper- upper <i>/ RL</i>	1	\$ 1,098.70
11	Rear bumper- lower <i>X</i>	1	\$ 346.20
12	Rear bumper reflector L+R@\$64.30 <i>X</i>	2	\$ 128.60
13	Rear bumper tow cover <i>X</i>	1	\$ 22.60
14	Rear bumper center protector lower <i>X</i> } <i>NN</i>	1	\$ 128.70
15	Rear bumper side retainer L+R@\$36.10 <i>X</i>	2	\$ 72.20
16	Rear bumper bracket L+R@45.60 <i>X</i>	2	\$ 91.20
17	Rear bumper reinforcement <i>X</i>	1	\$ 558.00
18	End panel <i>X repair</i>	1	\$ 567.00
19	End panel top garnish <i>X</i>	1	\$ 216.50
20	Spare wheel panel <i>X</i> } <i>NN</i>	1	\$ 653.00
21	Spare wheel panel top board <i>X</i>	1	\$ 285.70
Subtotal			\$ 7,757.70
Discount			20%
Total			\$ 6,206.16

688.16

811.16

648.92

Special nett items			
No.	Description	Unit	Amount
1	Rear bumper reverse sensor (Factory Original) X } NN	1 set	\$ 648.00
2	Rear bumper reverse sensor holder X	1 set	\$ 72.00
3	Rear bumper clips / MC	1 set	\$ 60.00
4	End panel top garnish clips X	1 set	\$ 60.00
5	End panel sealant X	1	\$ 120.00
6	Spare wheel panel sealant X } NN	1	\$ 180.00
7	Rear number plate and frame X	1	\$ 55.00
Total			\$ 1,195.00

20

Labour			
No.	Description	Unit	Amount
1	To straighten and panel beat rear accident area. Bootlid and garnish, bumper and all other affected portions.	1	\$ 1,000.00
2	To putty, spray paint and polish rear accident area. Bootlid and garnish, end panel and all other affected portions.	1	\$ 1,000.00
3	Check wiring after repair for proper function.	1	\$ 80.00
4	To remove and refit reverse sensors.	1	\$ 80.00
5	To rust proof affected areas.	1	\$ 160.00
Total			\$ 2,320.00

400 500
600
X NN
40
X NN
1640

Grand Total			\$ 9,721.16
-------------	--	--	-------------

1808.92
2%: 1350 1450
4 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 25 March 2019 10:44 AM
To: assignments
Subject: FW: REQUEST FOR PRS - SLN930A
Attachments: GIA-SLN930A 21-03-2019.PDF; receipt-20190322-174239.pdf; SLN930A 2019-03-21.mp4

Hi team

TP smart. Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

1. Bum@ 25/3/19

Steven

XNI

Wisp agreed do DS

From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Friday, 22 March, 2019 5:50 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: REQUEST FOR PRS - SLN930A

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

25 March, 2019

TAN NAM GUAN
28A GOODMAN ROAD
SINGAPORE 438992

Dear Sir,

OUR REF : CC4/ASM19005297/fa3 // S9M01HX8
YOUR REF : SGR 5001L
ACCIDENT INVOLVING SGR 5001L AND SLN 930A ON 21/03/2019 ALONG / AT
BIDEFORD ROAD

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

15 APRIL 2019

1st Reminder

TAN NAM GUAN
28A GOODMAN ROAD
SINGAPORE 438992

Dear Madam,

OUR REF : CC4/ASM19005297/Gfa3
YOUR REF : SGR 5001L

**ACCIDENT INVOLVING SGR 5001L AND SLN 930A ON 20/03/2019 ALONG / AT
BIDEFORD ROAD ON 21/03/2019**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 23 APRIL 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SLN 930A** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **23 APRIL 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Poh Kin, Chong
Claims
Tel : 6841 2132
Fax: 6741 4108
Email : pohkin@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

10 MAY 2019

2nd Reminder

TAN NAM GUAN
28A GOODMAN ROAD
SINGAPORE 438992

Dear Madam,

OUR REF : CC4/ASM19005297/Gfa3

YOUR REF : SGR 5001L

**ACCIDENT INVOLVING SGR 5001L AND SLN 930A ON 20/03/2019 ALONG / AT
BIDEFORD ROAD ON 21/03/2019**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 18 MAY 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SLN 930A** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **10 MAY 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Poh Kin, Chong

Claims

Tel : 6841 2132

Fax: 6741 4108

Email : pohkin@lkkauto.com

This is a computer generated letter and no signature is required.

Cc : AXA Insurance Pte Ltd
(Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSUREDS

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 21/03/2019
Time of accident : 20:40
Place of accident : BIDEFORD ROAD
Third Party's name : SOONG KIN FATT (SONG JIANFA)
Third Party's vehicle number : SLN930A
Our insured's name : TAN NAM GUAN
Our insured's vehicle number : SGR 5001L
Our insured's NRIC number : NIL
Our insured's address : 28A GOODMAN ROAD, 438992, Singapore
Our Insured's telephone number : NIL

A letter dated **(15/04/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **(CC4/ASM19005297/Gfa3)**)

Name and address of insurance company : AXA Insurance
8 Shenton Way, #24-01 AXA Tower, 068811

Name of contact person : Poh Kin, Chong
Contact Number : 6841 2132 Fax: 6741 4108
Date : 09/05/2019



Auto
Consultants
Pte Ltd

pk

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

25 March, 2019

TAN NAM GUAN
28A GOODMAN ROAD
SINGAPORE 438992

Dear Sir,

OUR REF : CC4/ASM19005297/fa3 // S9M01HX8
YOUR REF : SGR 5001L
ACCIDENT INVOLVING SGR 5001L AND SLN 930A ON 21/03/2019 ALONG / AT
BIDEFORD ROAD

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



POLICE REPORT (NP299)

Report No. E/20190329/2069


Police Station Of Origin
Kampong Java N.P.C
21 Kampong Java Road SINGAPORE
228892
Tel No: 1800-2959999

Date/Time Report Made 29/03/2019 17:47	Vide Report No.	Station Diary No. 486		
Name Of Informant ESTHER TAN WAN XIAN	Address 28A GOODMAN ROAD SINGAPORE 438992			
ID Type / ID No. NRIC NO / S9231667Z	Contact No.			
	Home/Office	Mobile		
		91551401		
Nationality SINGAPORE CITIZEN	Email Address			
Occupation	Sex	Age	Date of Birth	Race
Doctor	Female	26	07/09/1992	Chinese
Institution/School Name	Language			
Date/Time Of Incident 21/03/2019 20:30	Location Of Incident BIDEFORD ROAD SINGAPORE Along Bideford Rd junction of Mt Elizabeth Link			

Brief details.

I am lodging this report to facilitate with insurance claims pertaining to a minor road traffic accident which occurred between my vehicle (SGR5001L BMW 3 series) and one Grey Mazda (SLN930A).

On 21/03/2019 at about 2045hrs, I was driving along the left most lane along Bideford Road, turning into Mount Elizabeth Link. The traffic light had turned green, the driver (SLN930A) in front of me drove forward but braked suddenly- causing me to jam break and hit onto the rear of his vehicle.

Signature Of Officer Recording The Report: E / Sgt 3 SABIRUNA BINTE MOHAMAD MAHDZAR	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 29/03/2019 17:47
Officer In-Charge Of Case: E / Tanglin Police Divisional Investigation Branch / Insp MUHAMMAD ASHRAF BIN ABDUL RASHID Contact No.: 63914847	Classification Of Case:

Authentication Stamp

SINGAPORE
POLICE FORCE

SN 167

SIGNATURE











Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 09/11/2019

Survey Details:

Date of loss	21-Mar-19
Date of appointment	25-Mar-19
Date of survey	4-Apr-19
Location of survey	THIAM HENG HUAT PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLN 930A
Make and Model	MAZDA 3
Date of registration	21/4/2017
Excess	
Market Value	\$66,500
Parf Rebate	\$47,190
Nett Loss	\$52,310

Repair details:

Initial Estimate	\$ 9,721.16
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 668.92
Check items (estimate)	\$ -
Labour	\$ 1,140.00
Total	\$ 1,808.92
Lump Sum(if applicable)	\$ 1,450.00

Number of days for repair	4
---------------------------	---



Remarks:

4 RECOMMENDED REPAIR DAYS + 1SUNDAY + 1PRS = 6 DAYS

Mandate:

Liability(TP)	100%	
Proposed repair cost (W/GST)	\$ 1,551.50	W/GST
Loss of use	\$ -	
Loss of rental	\$ 600.00	6days x \$100
Loss of income	\$ -	
LTA search fees	\$ 7.45	
Others	\$ -	
Proposed Total	\$ 2,158.95	



<MANDATE IA> - S9M01HX8 {ACCIDENT INVOLVING SGR 5001L (OI) & SLN 930A (TP) ON 21/03/2019}

Type

🔗 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$2158.95 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply

THIAM HENG HUAT PTE LTD

176 Sin Ming Drive
#05-14 Sin Ming AutoCare
Singapore 575721
Phone 82636295
GST registration number: 201605960N
Bill To:
SOONG KIN FATT (SONG JIANFA)
c/o 176 Sin Ming Drive
#05-14 Sin Ming Autocare
Singapore 575721

TAX INVOICE

DATE 5-Nov-19
Invoice No THH1911017
Vehicle No SLN930A
Make/Model Mazda 3
Date of Accident 21-Mar-19

NO	DESCRIPTION	AMOUNT
	Lump sum repair costs	1,450.00
7% GST		\$ 101.50
TOTAL		\$ 1,551.50

THIAM HENG HUAT PTE LTD





<MANDATE IA> - S9M01HX8 {ACCIDENT INVOLVING SGR 5001L (OI) & SLN 930A (TP) ON 21/03/2019}

Type

🔔 Question

Message

Hi Cecilia, pls proceed except LOR offer @ 5 days max, PRI not include. Tks

Reply

Cecilia Chong (LKK Auto)

From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Friday, 8 November 2019 10:39 AM
To: Cecilia Chong (LKK Auto)
Subject: Re: REQUEST FOR PRS - SLN930A **** LKK REF: CC4/ASM19005297/fa3
Attachments: Invoice SLN930A.pdf; receipt-20190322-174239.pdf; Car rental.pdf; LOA.pdf

Dear Cecilia,

We refer to the above mentioned.

Attached is the repair invoice, LTA receipt, car rental, Letter of Authorisation and below are the items our client wish to claim from AXA Insurance.

1. Repair costs	\$1,551.50
2. Car rental	600.00
3. Insurance search fee	7.45
	\$2,158.95

We hope to hear from you soon.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

On Wednesday, 30 October 2019, 10:20:42 am GMT+8, Cecilia Chong (LKK Auto) <ceciliachong@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Steven,

For cost of repair, the recommended repair cost as calculated is L/S \$1450.00 (before GST) with 4 repair days.

Kindly forward your LOD and other documents to us (LKK).


Please note that the repair cost and number of repair days are subjected to our principal's approval.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19005297/Gga3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:WINNIE		Date : 10-03-2020		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGR 5001L	Veh. Inspected	SLN 930A	
Policy No.	P1752885	Coverage (\$)	0.00	
Claim No.	S9M01HX8	Excess (\$)	0.00	
Assign From		Assign Date	25/03/2019	
2. Vehicle Particulars & Condition				
Make & Model	MAZDA 3	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JM6BN22A8H0151406	Colour	GREY	
Odometer	45240	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	HANKOOK	6 mm	
L/H Front Tyre	205/60 R16	HANKOOK	6 mm	
R/H Rear Tyre	205/60 R16	HANKOOK	6 mm	
L/H Rear Tyre	205/60 R16	HANKOOK	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	21/03/2019	Inspection Date	04/04/2019	
Survey held at	THIAM HENG HUAT PTE LTD 176 SIN MING DRIVE #05-14 SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 930A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	BOOT LID (CONSISTENT)	TO REPAIR SEE LABOUR	1,258.50	-
1	BOOT LID TOP LOCK (CONSISTENT)	NOT NECESSARY	260.00	-
1	BOOT LID BOTTOM LOCK STRIKER (CONSISTENT)	NOT NECESSARY	131.00	-
1	BOOT LID 'MAZDA' LOGO (CONSISTENT)	NECESSARY	48.00	48.00
1	BOOT LID 'MAZDA 3' EMBLEM (CONSISTENT)	NECESSARY	39.00	39.00
1	BOOT LID 'SKYACTIV' EMBLEM (CONSISTENT)	NECESSARY	36.00	36.00
1	BOOT LID WEATHERSTRIP (CONSISTENT)	NOT NECESSARY	185.60	-
2	BOOT LID LAMP L+R @\$277.40 (CONSISTENT)	NOT NECESSARY	554.80	-
2	TAIL LAMP L+R @\$538.20 (CONSISTENT)	NOT NECESSARY	1,076.40	-
1	REAR BUMPER -UPPER (CONSISTENT)	DEFORMED	1,098.70	688.16
1	REAR BUMPER -LOWER (CONSISTENT)	NOT NECESSARY	346.20	-
2	REAR BUMPER REFLECTOR L+R @\$64.30(CONSISTENT)	NOT NECESSARY	128.60	-
1	REAR BUMPER TOW COVER (CONSISTENT)	NOT NECESSARY	22.60	-
1	REAR BUMPER CENTER PROTECTOR LOWER (CONSISTENT)	NOT NECESSARY	128.70	-
2	REAR BUMPER SIDE RETAINER L+R @\$36.10 (CONSISTENT)	NOT NECESSARY	72.20	-
2	REAR BUMPER BRACKET L+R @\$45.60 (CONSISTENT)	NOT NECESSARY	91.20	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	NOT NECESSARY	558.00	-
1	END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	567.00	-
1	END PANEL TOP GARNISH (CONSISTENT)	NOT NECESSARY	216.50	-
1	SPARE WHEEL PANEL (CONSISTENT)	NOT NECESSARY	653.00	-
1	SPARE WHEEL PANEL TOP BOARD (CONSISTENT)	NOT NECESSARY	285.70	-
	LESS 20% DISCOUNT		-1,551.54	-162.23
			6,206.16	648.93
<u>SPECIAL NETT ITEMS</u>				
1	SET REAR BUMPER REVERSE SENSOR (FACTORY ORIGINAL) (SN) (CONSISTENT)	NOT NECESSARY	648.00	-
1	SET REAR BUMPER REVERSE SENSOR HOLDER (SN) (CONSISTENT)	NOT NECESSARY	72.00	-

Report Ref No. CC4/ASM19005297/Gga3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET REAR BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	60.00	20.00
1	SET END PANEL TOP GARNISH CLIPS (SN) (CONSISTENT)	NOT NECESSARY	60.00	-
1	END PANEL SEALANT (SN) (CONSISTENT)	NOT NECESSARY	120.00	-
1	SPARE WHEEL PANEL SEALANT (SN) (CONSISTENT)	NOT NECESSARY	180.00	-
1	REAR NUMBER PLATE AND FRAME (SN) (CONSISTENT)	NOT NECESSARY	55.00	-
			1,195.00	20.00
	LABOUR			
	TO STRAIGHTEN AND PANEL BEAT REAR ACCIDENT AREA.BOOTLID AND GARNISH ,BUMPER AND ALL OTHER AFFECTED PORTIONS.INCLUSIVE OF THE REPAIR OF BOOT LID AND END PANEL.		1,000.00	500.00
	TO PUTTY,SPRAY PAINT AND POLISH REAR ACCIDENT AREA.BOOTLID AND GARNISH ,END PANEL AND ALL OTHER AFFECTED PORTIONS.		1,000.00	600.00
	CHECK WIRING AFTER REPAIR FOR PROPER FUNCTION .	NOT NECESSARY	80.00	-
	TO REMOVE AND REFIT REVERSE SENSOR .		80.00	40.00
	TO RUST PROOF AFFECTED AREAS.	NOT NECESSARY	160.00	-
			2,320.00	1,140.00
GRAND TOTAL			9,721.16	1,808.93
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,450.00

Report Ref No. CC4/ASM19005297/Gga3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M01H008

Reference

CCA/ASM19005297/Gga3u2

Loss Date

21 March 2019

Report Date

25 Mar 2019 9:14:46 AM

Request Date

25 March 2019

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLW93DA

Make

TPVD MAZDA

Model

MAZDA3 SEDAN 1.5 AT EU6

Service Address

...

Primary Contact/Insured

TAN NAM GUAN

28A GOODMAN ROAD, 438992, Singapore

TANNAMGUAN@YAHOO.COM.SG

Claim Handler

HO Winnie

6568804833

winnie.ho@axa.com.sg

Actions

Next Step

Wait for Approve invoice

Auto Invoice

Additional Instructions

NON-REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Documents

NAME

TYPE

SUB-TYPE















AUTHOR











DATE UPLOADED

Accident Statement

Reports & Statement

Merimen

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 Registered Mail Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 LETTER TO OUP.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 FINAL EST LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 February 2020
 LTA SEARCH INVOICE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 November 2019
 MANDATE (A DO 09112019 .pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 November 2019
 RENTAL INVOICE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 November 2019
 PARF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LOA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 November 2019
 LOD.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 November 2019
 LKK RESURVEY PHOTO 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 November 2019
 FINAL REPAIR INVOICE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 November 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 November 2019
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 November 2019
 2nd Reminder Letter.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 May 2019
 TP PRI EMAIL FROM WORKSHOP WITH TP GAA REPORT & VIDEO.mpeg	Letters and Correspondence	Workshop	DHIWAI Namrata	25 March 2019
 Ltr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	25 March 2019
 SURV30A 2019-03-21.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	25 March 2019