

REF: ASM(CAXA)

h

BUREAU

ASSIGNMENT

From:

Date:

28/3/19

Estimated Cost:

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SKF 9787S

at Workshop m/s

Progressive Car

of

Blk 3022A Ubi Rd | #01-45/46

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

2-30pm
see and go

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

1up

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKF9787S

Yr Regn:

2010, March

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mercedes Benz E250 c.c. 1796

Colour:

Bronze

A/C: Insured / Std / NI / NA

Sp. Reading

175259

T/Ratio: Insured / Std / NI / NA

Eng/No:

C/No:

WDD2120472A152700

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

245/45R17

R:

245/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

28/03/19

Survey held at

Progressive (Ubi)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP AXA.

Submit 1/5 \$ 30w (Red 127.23/35%)

MV: 40K

PV: 28.7K

Nett: 11.3K

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

Survey Fee:

Transportation:

\$ + RS. SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-46
408716

Claim Reference: TP 0319 - 5451
Assessment number: 000375
Version: 1810
Date calculated: 03/23/2019 02:00 PM

Full Report
Registration: SKF9787S
Printed: 23/03/2019 2:00 PM

Summary Information

Claim			
Location:	Singapore (SG)	Work Provider:	AXA Insurance Pte Ltd
Printed by:	Wayne Lim	Currency:	SGD
Claim Reference:	TP 0319 - 5451	Date of Incident:	2019-03-21
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

Vehicle

Manufacturer:	MERCEDES-BENZ
Model:	E-CLASS (W212)
Sub Model:	E 250 CGI
Model Sheet Number:	03 AE 01
Registration:	SKF9787S
VIN number:	WDD2120472A152700
Odometer:	

Model Specs

FROM A148224/L004098
PARKTRONIC
LEATHER TRIM
PEDESTRIAN PROTECT
REM RELEASE FUEL CAP
PELVIS BAG
DIRECT CONTROL SUSP
FUEL TANK 80 LTR
CLEAR COAT HARD

TECH CHANGES 09/09
LOAD COMPARTMENT BOX
SUN PROTECTION
DIPPING MIRROR
KEYLESS GO
RR SCREEN SUN BLIND
TYRES 205/60 HR 16
HD COOLING

TECH CHANGE 09/02
AUDIO 20 CD CHANGER
TRIM ELEGANCE
S-WDW ROLLER BLIND
DOUBLE CUP HOLDER
AUTO GEARBOX 5 SPEED
WHEELS 7J X 16 ALLOY
TWO COAT METALLIC

MODEL 2010
MULTIMEDIA INTERFACE
MEMORY PACKAGE
TRIM WALNUT BURL
ENGINE PROTECTION
DIRECT STEERING
SPACE SAVER S-WHEEL
PREPARE OFF VEHICLE

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-46
408716

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Version: 1810

Date calculated: 03/23/2019 02:00 PM

Full Report

Registration: SKF9787S

Printed: 23/03/2019 2:00 PM

Vehicle Condition

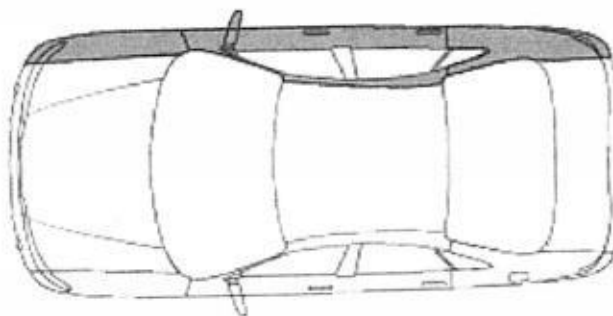
Vehicle Status

Pre-Accident Damage:

Date of Inspection:

Damage Areas

All ☐
Underbody ☐



Labour

Code	Description	Time Base 10 WU/h	Price = 45.00 SGD/h	
			WU	Price SGD
NO NUMBER	RENEW R/F WING BADGE		1.0	4.50
88-9678 02	RENEW R/LOWER WING MOULDING		3.0	13.50
72-1515 02	RENEW R/F DOOR AND CONVERT PARTS INCLUDES: DOOR TRIM REMOVE AND REFIT AND ALL ATTACHED PARTS ASSEMBLE		36.0	162.00
72-1682 02	ADDITIONAL RENEW RIGHT FRONT DOOR VEHICLE WITH LOWER MOULDING		1.0	4.50
72-1640 02	RENEW R/R DOOR AND CONVERT PARTS INCLUDES: DOOR TRIM REMOVE AND REFIT AND ALL ATTACHED PARTS ASSEMBLE		37.0	166.50
72-1760 02	ADDITIONAL RENEW RIGHT REAR DOOR VEHICLE WITH LOWER MOULDING		1.0	4.50
88-8802 02	R + R REAR BUMPER INCLUDES: R + R REAR CENTREPIECE PANELLING		8.0	36.00
88-8805 02	DIS + ASS REAR BUMPER (REMOVED)		2.0	9.00

Progressive Car Care Pte Ltd
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Code	Description	WU	Price SGD
88-8883 02	ADDITIONAL FOR DISS/ASS REAR BUMPER (VEHICLE WITH PARK ASSISTENT)	2.0	9.00
88-8882 ZAX	ADD TO DIS/ASS REAR BUMPER CPL (LUXURY VERSION VEHICLE)	2.0	9.00
0742	R/F WING REPAIR	5	10.0*
2208	R/SILL PANELLING REPAIR	5	10.0*
3482	R/R WING REPAIR	10	30.0*
Labour Cost		Hrs	WU
Panel / Mechanical Labour		14.30	143.0
Increase(+15.00%)			96.53
Total of Labour			740.03

Paint

Paint Work

Time Basis 10WU/h

Code	Description - CLEAR COAT HARD	WU	Price SGD
98-4315 01	RIGHT FRONT DOOR PAINTING STAGE I-M	11.0	49.50
98-4415 02	R/R DOOR PAINTING STAGE I-M	11.0	49.50
98-1735 01	REAR BUMPER COVER PAINTING STAGE I-M	13.0	58.50
NN	R/R WHEEL PAINT	20.0*	90.00
98-2617 01	R/F WING PAINTING STAGE III	9.0	40.50
98-1861 01	R/SILL PANELLING PAINTING STAGE III	5.0	22.50
98-7447 01	R/R WING PAINTING STAGE III	24.0	108.00
98-1710 ZAX	R/F DOOR OUT HANDLE PAINTING STAGE II	1.0	4.50
98-1710 ZAX	R/F COVER PAINTING STAGE II	1.0	4.50
98-1710 ZAX	R/R DOOR OUT HANDLE PAINTING STAGE II	1.0	4.50
98-1710 ZAX	R/R DOOR HANDLE TRIM PAINTING STAGE II	1.0	4.50
98-1710 ZAX	L/R OUTER SENSOR PAINTING STAGE II	1.0	4.50
98-1710 ZAX	R/R OUTER SENSOR PAINTING STAGE II	1.0	4.50
98-1710 ZAX	L/R CTR PARKING SENS PAINTING STAGE II	1.0	4.50
98-1710 ZAX	R/R CTR PARKING SENS PAINTING STAGE II	1.0	4.50
98-1710 ZAX	L/R OUT SPACER RING PAINTING STAGE II	1.0	4.50
98-1710 ZAX	R/R OUT SPACER RING PAINTING STAGE II	1.0	4.50
98-1710 ZAX	L/R CTR SPACER RING PAINTING STAGE II	1.0	4.50
98-1710 ZAX	R/R CTR SPACER RING PAINTING STAGE II	1.0	4.50
98-1340 01	PREPARATION WORK FOR TWO COAT PAINTING OF FITTED BODY PARTS	15.0	67.50
98-1356 01	ADD/WORK FOR PLASTIC PARTS	3.0	13.50
98-1620 ZAX	PRIME PLASTIC/METAL PARTS	3.0	13.50
98-1630 ZAX	APPLY SMOOTHG FILLER ON PLAST/MET PARTS	3.0	13.50

Progressive Car Care Pte Ltd
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408716

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Paint Work		Time Basis 10WU/h	
Code	Description - CLEAR COAT HARD	WU	Price SGD
98-1625 ZAX	REPAIR/APPLY FILLER ON PLAST/METAL PARTS	2.0	9.00
98-1620 ZAX	APPLY PRIMER R/SILL (ADD/WORK)	1.0	4.50
98-1630 ZAX	APPLY FILLER R/SILL (ADD/WORK)	1.0	4.50
98-1625 ZAX	APPLY FILLER PASTE R/SILL (ADD/WORK)	3.0	13.50
Total Paint		Hrs 13.60	WU 136.0
			Price SGD 612.00
Material Cost - Paint			Price SGD
Repair Painting			66.99
Surface-/Blend Paint			3.24
Material-constant Metal			13.47
Total			239.20

Spare Parts

				prices as at 2015-06-01
Code	Description	Part Number	Supplier	Price SGD
0784	R/F WING MOULDING	212 690 3462	nan	✓ 20.00
0786	R/F WING BADGE	204 817 7220	nan	✓ 32.00
1482	RIGHT FRONT DOOR	212 720 5400	Dented	✓ 1,205.00
1510	R/F DOOR SEAL	204 727 1187	nan	✓ 140.00
1514	R/F LOWER DOOR MLDG	212 690 4862	nan	✓ 27.00
1682	R/F DOOR MOULDING	212 690 2662	nan	x 50.00
1782	R/R DOOR	212 730 0205	Dented	✓ 1,235.00
1810	R/R DOOR SEAL	204 727 1187	nan	✓ 140.00
1814	R/R LOWER DOOR MLDG	212 690 3882	nan	✓ 23.00
1832	R/R QUARTER GLASS	212 730 4000	nan	x 0.00
1845	RR D/WDW BONDING KIT	000 670 0100	nan	x 0.00
1982	R/R DOOR MOULDING	212 690 3062	nan	x 50.00
2583	REAR BUMPER COVER	212 880 4740	9999 Repair	x 920.00
2594	R/R BUMPER GUIDE	212 880 1430	nan	x 37.00
2615	L/R MOULDING	212 885 2121	nan	✓ 70.00
2616	R/R MOULDING	212 885 2221	nan	✓ 70.00
2617	REAR BUMPER MOULDING	212 885 2021	nan	✓ 88.00
2650	RR BUMPER CLAMP KIT	USE SINGLE PARTS	nan	x 27.00

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-46
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Date calculated: 03/23/2019 02:00 PM

Full Report
 Registration: SKF9787S
 Printed: 23/03/2019 2:00 PM

Code	Description	Part Number	Supplier	Price SGD
				0.00
f: OEM Parts	Savings			
n: Non-OEM Parts	Subtotal			4,134.00
u: Used parts	Total			4,134.00

Code	Description	Price SGD
1000	AUDATEX FEE AUDATEX FEE	42.00*
1001	ALIGNMENT ALIGNMENT	60.00*
	Total Extras	102.00

Final Calculation

	SGD	SGD
Parts		
Total Parts	4,134.00	4,134.00
Labour Time Base 10 WU/h		
Total 143.0 WU X 45.00 SGD/h	643.50	
Increase(+15.00%)	96.53	
Total of Labour		740.03
Total Of Extras		102.00
Paint Work Time Base 10 WU/h		
Labour Cost 136.0 WU X 45.00 SGD/h	612.00	
Material Cost	239.20	
Total Paint Including Material		851.20
Repair Cost Excludes GST		5,827.23
GST (+7.00%)		407.91
Repair Cost Included GST		6,235.14

Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Exempted by Repairer

Adrian Lim
 P/P 28/03/19
 N/S 06 Apr.
 ??

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-46
408716

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Full Report
Registration: SKF9787S
Printed: 23/03/2019 2:00 PM

Comments

* - USER SUPPLIED DATA

NN - NO MANUFACTURERS CODE EXISTS

) - WU PARTIAL INCL IN OTHER POSITIONS

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Information	
Owner ID Type:	Singapore NRIC
Owner ID:	3015H
Vehicle Information	
Vehicle No.:	SKF97875
Vehicle to be Exported:	Yes
Intended Deregistration Date:	28 Mar 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E 250CGI
Primary Colour:	Grey
Manufacturing Year:	2009
Engine No.:	27186030025195
Chassis No.:	WDD2120472A152700
Maximum Power Output:	150.0 kW (201 bhp)
Open Market Value:	\$53,014.00
Original Registration Date:	04 Mar 2010
First Registration Date:	04 Mar 2010
Transfer Count:	1
Actual ARF Paid:	\$53,014.00
PARF Eligibility	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Mar 2020
PARF Rebate Amount:	\$26,507.00
Intended COE PARF/COE Details	
COE Expiry Date:	03 Mar 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$23,889.00
COE Rebate Amount:	\$2,215.00
Total Rebate Amount:	\$28,722.00

The information contained herein is correct as at 28 Mar 2019

OK

ANNOUNCING Autolink Holdings

as sgCarMart Premium Dealer 2019

SEARCH
 Price Range
 Depreciation
 2010
 Vehicle Type

Used Car Comparison

--- Comparing 4 Vehicles ---

Mercedes-Benz E-Class E250 CGI

Mercedes-Benz E-Class E250 CGI Avantgarde

Mercedes-Benz E-Class E250 CGI Avantgarde

Mercedes-Benz E-Class E250 CGI

CAR DETAILS				
Price	\$43,800	\$42,888	\$47,000	\$45,500
Instalment	\$2,631	\$2,384	\$2,432	\$2,354
Registration Date	26-Apr-2010	21-May-2010	01-Jun-2010	16-Jun-2010
Manufactured	2009	2009	2010	2010
Mileage	125,400 km	159,000 km	150,000 km	147,000 km
Transmission	Auto	Auto	Auto	Auto
Engine Cap	1,796 cc	1,796 cc	1,796 cc	1,796 cc
Road Tax	\$974 /yr	\$974 /yr	\$974 /yr	\$974 /yr
Power	150.0 kW (201 bhp)	150.0 kW (201 bhp)	150.0 kW (201 bhp)	150.0 kW (201 bhp)
Curb Weight	1,650 kg	1,650 kg	1,650 kg	1,650 kg
Features	1.8L 4 Cylinders CGI Blue Efficiency, Turbocharged Engine, 201 BHP, Cruise Control, Airbags, ABS, ESP, Auto Headlights	Turbocharged Engine, Sunroof, Dual Climate Control, Electric Memory Seats, Hill Start Assist, Rain Sensor, Cruise Control, Bluetooth, TPMS, Rear A/Con	Powerful 1.8L Turbocharged CGI Engine, Sunroof, Leather Seats, Cruise Control, ESP, ABS, LED Running Lights.	Original Stock Condition Interior In Excellent Condition Replace With Only Original Scratchless 17" Rims.
Accessories	Factory Audio With Bluetooth, Parking Sensors, Cruise Control, Electric Tailgate, Comfort Access, Auto Folding Mirrors, Electric Memory Seats	Full WALD Bodykit With DRL, 19" Rims, New Michelin P54S Tyres, Bilstein Suspension, HID Headlights, New Solar Film, GFB DV+, Pedalbox, Defi And More!	Alloy Sports Rims, Electric Memory Seats, Multi Function Steering, 2 Zone Climate Control, Cruise Control, Audio With Bluetooth Telephony, Sunroof.	Original Audio Access Bluetooth, Front Video Reverse Camera. No S Buttons Replaced. Price
Description	Lady Owner Upgrading. Meticulous Condition. Always Parked Under Shelter And Regularly Serviced. Interior Leather Condition Like New. Ideal For Those Who Wants To Renew Cool Buy With Confidence And Peace Of Mind With Our 6 Months/10,000km Warranty! Hurry And View This Silver Beauty Before It's Sold!	Would You Rather Drive A Boring Looking E-Class Or A Sporty Looking One Which Make Heads Turn? One Of The Most Outstanding Looking E-Class Around. Sunroof Unit. Wear And Tear Replaced With Receipts To Prove. Clean And Neat Interior. No Messy Engine Modifications. Well Maintained By Car Enthusiast. No Funny Undercarriage Sound, Ideal For Short Term Use Or COE Renewal. Depre Lower As Body Value \$5-6k	Very Good Condition. Lowest In The Market. Low Mileage Done. Original Paintwork. Accident Free. Black On Black Leather Seats With Sunroof. Price Negotiable.	Wear And Tear Parts For No Engine Leak. Smooth Responsive Engine Per Original Condition And Only. Very Worthwhile For Next 10 Years. Save Admin Fees. Loan And Arrange On Your Own. Immediate Transfer At Direct Buyers Only. De Consignment Please Sit Ris.
COE	\$36,089	\$24,229	\$24,229	\$40,002
OMV	\$55,059	\$46,812	\$50,081	\$56,996
ARF	\$55,059	\$46,812	\$50,081	\$56,996
Depreciation	\$15,070 /yr	\$16,970 /yr	\$18,640 /yr	\$13,950 /yr
No. of Owners	3	5	3	3
Type of Vehicle	Luxury	Luxury	Luxury	Luxury
Category	PARF Car	PARF Car, Direct Owner Sale	PARF Car, Direct Owner Sale	PARF Car, Direct Owner Sale
Availability	Available	Available	Available	Available

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 25 March 2019 10:27 AM
To: assignments
Cc: Admin A
Subject: FW: PROGRESSIVE/TP/SKF 9787 S (SGB 3630 T)/DOA 21.03.19/EST \$6235.14
Attachments: SKF 9787 S - AUDATEX REPORT.pdf; GIA REPORT _ SKF 9787 S.PDF

****SMARTCLAIM NEW CASE****

SPOKEN TO LILY -VNI ,THEY WILL CONTACT US ONCE READY

TQ

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily <bhlim@procarcare.com.sg> **On Behalf Of** Claims
Sent: Saturday, 23 March 2019 2:29 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: Claims <claims@procarcare.com.sg>
Subject: PROGRESSIVE/TP/SKF 9787 S (SGB 3630 T)/DOA 21.03.19/EST \$6235.14

Dear Sirs

Please refer to attached and assign surveyor.

Vehicle is not in workshop

Regards,

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

Service Request Details

Claim

59M01HV4

Reference

None

Loss Date

21 March 2019

Report Date

22 Mar 2019 3:14:00 PM

Request Date

25 March 2019

Due Date

1 April 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKF97875

Make

TPVD MERCEDES-BENZ

Model

E250-1.8 CGI (A)

25/3 - progressive w.i.
vni

Primary Contact/Insured

LEE SEK WAH

BLK 108 #02-285, LENGKONG TIGA, 410108, Singapore

96149904

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

+ Upload Documents

NAME

PRI EMAIL RECIEVED FROM WORKSHOP WITH TP GIA REPORT & ESTIMATE.msg

TYPE

Letters and Correspondence

SUB-TYPE

Workshop

AUTHOR

RATAN BHOSALE Pragati

DATE UPLOADED

25 March 2019

NAME

SGB3630T INSD GIA.PDF

TYPE

Reports & Statement

SUB-TYPE

GIA Report

AUTHOR

RATAN BHOSALE Pragati

DATE UPLOADED

25 March 2019

NAME

SKF9787S TP GIA.PDF

AUTHOR

RATAN BHOSALE Pragati

DATE UPLOADED

25 March 2019

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 4 July 2019 9:15 AM
To: Claims
Cc: Admin A
Subject: <Rejection> Your Ref: SKF 9787S *Our Ref: CC4/ASM19005293/Apb3 [ACCIDENT INVOLVING SGB 3630T(AXA) & SKF 9787S ON 21/03/2019]
Attachments: Statement of SGB 3630T.pdf; SGB3630T damages photos.pdf

Your Ref: **SKF 9787S**
Our Ref: CC4/ASM19005293/Apb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SGB 3630T(AXA) & SKF 9787S ON 21/03/2019

We refer to the above matter.

We have our principal instruction to reject your client claim as the damages consistent to our insured report.

If you have any evidence(ie: video footage) to support your client's claim, kindly forward to us and we will be reviewing the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Monday, 4 November 2019 9:21 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 105929, vehicle number SKF9787S

☐ NO ESTIMATE & SURVEYOR ASSIGNMENT PAPER PASS TO HANDLER	LSP	1/4/2019 11:11:36 AM
☐ 100619 File transferred to Hsiao Tong to handle,-Vic	VAS	10/6/2019 4:52:09 PM
☐ ***TO REJECT TP CLAIM	VAS	10/6/2019 4:52:30 PM
☐ Email to TP: Reject claim	CHT	4/7/2019 9:03:27 AM
☐ 2/11/19 3:48 PM ANG Yvonne----- STATUS----- Please provide updates	LSP	4/11/2019 9:08:41 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 4 November 2019 8:31 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 105929, vehicle number SKF9787S

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: yvonne.ang@axa.com.sg <yvonne.ang@axa.com.sg>
Sent: Saturday, 2 November, 2019 3:49 PM
To: admin-d@lkkauto.com
Subject: New message for service request 105929, vehicle number SKF9787S

AXA Insurance has sent you a message for claim number S9M01HV4.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

sgMOI HV4.

**RE: STATUS**

Type

Question

Message

Hi, we have rejected third party claim and there was no further response from third party up-to-date. In view of this, we will proceed to close file & submit WP report to your good office. Thanks. Hsiao Tong - 04 Nov 2019

[Reply](#)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM19005293/Apa3s2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: YVONNE ANG		Date : 20-03-2020 Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGB 3630T	Veh. Inspected	SKF 9787S
Policy No.	GA080308	Coverage (\$)	0.00
Claim No.	S9M01HV4	Excess (\$)	0.00
Assign From	YVONNE ANG	Assign Date	25/03/2019
2. Vehicle Particulars & Condition			
Make & Model	MERCEDES BENZ E250	c.c	1796
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	WDD2120472A152700	Colour	BRONZE
Odometer	175259	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	245/45 R17	BRIDGESTONE	6 mm
L/H Front Tyre	245/45 R17	BRIDGESTONE	6 mm
R/H Rear Tyre	245/45 R17	BRIDGESTONE	6 mm
L/H Rear Tyre	245/45 R17	BRIDGESTONE	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	21/03/2019	Inspection Date	28/03/2019
Survey held at	PROGRESSIVE CAR CARE PTE LTD BLK 3022A UBI ROAD 1 #01-45/46, SINGAPORE 048716		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKF 9787S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	R/F WING MOULDING	NECESSARY	20.00	20.00
1	R/F WING BADGE	NECESSARY	32.00	32.00
1	RIGHT FRONT DOOR	DENTED	1,205.00	1,205.00
1	R/F DOOR SEAL	NECESSARY	140.00	140.00
1	R/F LOWER DOOR MLDG	NECESSARY	27.00	27.00
1	R/F DOOR MOULDING	NOT NECESSARY	50.00	-
1	R/R DOOR	DENTED	1,235.00	1,235.00
1	R/R DOOR SEAL	NECESSARY	140.00	140.00
1	R/R LOWER DOOR MLDG	NECESSARY	23.00	23.00
1	R/R QUARTER GLASS (NPA)	NOT NECESSARY	-	-
1	RR DWDW BONDING KIT (NPA)	NOT NECESSARY	-	-
1	R/R DOOR MOULDING	NOT NECESSARY	50.00	-
1	REAR BUMPER COVER	TO REPAIR SEE LABOUR	920.00	-
1	R/R BUMPER GUIDE	NOT NECESSARY	37.00	-
1	L/R MOULDING	NECESSARY	70.00	70.00
1	R/R MOULDING	NECESSARY	70.00	70.00
1	REAR BUMPER MOULDING	NECESSARY	88.00	88.00
1	RR BUMPER CLAMP KIT	NOT NECESSARY	27.00	-
			4,134.00	3,050.00
SPECIAL NETT ITEMS				
1	AUDATEX FEE AUDATEX FEE (SN)		42.00	42.00
			42.00	42.00
LABOUR				
ALIGNMENT ALIGNMENT.			60.00	60.00
TOTAL OF LABOUR. INCLUSIVE OF THE REPAIR OF REAR BUMPER COVER.			740.03	740.03
PAINT WORK: LABOUR COST.			612.00	612.00
PAINT WORK: MATERIAL COST.			239.20	239.20
			1,651.23	1,651.23

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GRAND TOTAL		5,827.23	4,743.23
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,800.00

Report Ref No. CC4/ASM19005293/Apa3s2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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