

Jia Le (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 14 June 2019 9:00 AM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 18/19/19/VC05/021565 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed

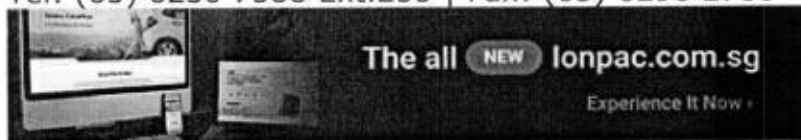
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 7 June, 2019 5:47 PM
To: GERALD POH WEE BIN
Cc: Admin A
Subject: RE: Our Ref: 18/19/19/VC05/021565 [External General]

Lonpac Ref: **18/19/19/VC05/021565**

LKK Ref: CC4/LPC19005285/Uda3

Dear Sirs/Madam,

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**NGEE SENG AUTO WORKS**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 13,308.62	\$ 6,600.00
2. Loss of Use (6days x \$100.00)	\$ 600.00	\$ 600.00 (6days x \$100.00)
3. LTA/ GIA Search Fee	\$ 8.00	\$ 8.00
Total	\$ 13,910.62	\$ 7,208.00

**06days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 28 March 2019 9:43 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/19/19/VC05/021565 [External General]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC ref: 18/19/19/VC05/021565

LKK REF: CC4/LPC19005285/Uea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SFE 3688Z

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 25 March, 2019 3:57 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

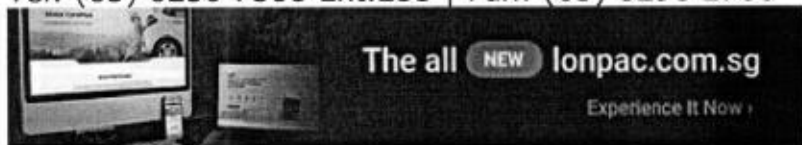
Subject: RE: Our Ref: 18/19/19/VC05/021565 [External General]

Lonpac External - General

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Monday, 25 March, 2019 3:29 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; CS A Team; Asher Sng (LKKAUTO)
Subject: RE: Our Ref: 18/19/19/VC05/021565 [External General]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/19/19/VC05/021565
LKK REF: CC4/LPC19005285/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 25 March, 2019 11:05 AM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/19/19/VC05/021565 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 22 March 2019 4:26 PM

To: assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our Ref: 18/19/19/VC05/021565 [External General]

Lonpac External - General

Dear Nivitha

Please refer to the attached and arrange Marcus Chua (as requested by workshop, Mr Ng) to conduct TP survey.

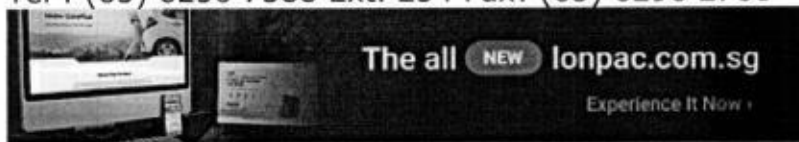
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

This email has been checked for viruses by AVG antivirus software.

www.avg.com

To: M/s Ngee Seng Auto Works
Block 3022A, Ubi Road 1,
#01-50,
Singapore 408716

LETTER OF UNDERTAKING

I/We, Fukushima Mitsuo (NRIC No. S2640556 D) of
R/K 531 Serangoon North Ave 4 #09-257 the registered owner of motor vehicle
registration number SFE 3688 Z hereby authorise **M/s Ngee Seng Auto Works** (the "Repairer") to
commence repairs to my/our motor vehicle and to forward the claim for the costs of repairs to the owner/driver/insured
of the Third Party responsible for the accident on 21-03-2019 involving motor vehicle(s)
GW 4373 T at/along PAYA LEBAR RD AFTER AIRPORT RD JUNCTION.

You are further authorised to appoint solicitors on my/our behalf and give the solicitors full instructions as if
the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the
third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name
against the third party. You have my full authority to instruct my/our solicitors to negotiate a settlement with the third
party and/or his insurers on such terms as you deem fit.

Upon resolving my/our claim, you are authorised to agree with my/our solicitors on the amount of their
professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum
on my/our behalf directly into your account.

I/We agree that should my/our claim for damages against the Third Party be unsuccessful for one reason or the other,
I/we undertake to pay the Repairer the sum of monies as agreed, being the costs of the repairs to my/our vehicle. I/We
also agree to pay my/our solicitors legal costs and disbursements as well as the third party's legal costs.

Alternatively, I/we agree to let the Repairer to claim for the repair costs from my/our insurance company and
I/we will pay the excess as stipulated in the insurance policy. However, if my/our insurance company repudiates
my/our claim under my/our own policy, I/we will be fully responsible for the repair costs or to pay you the difference in
amount, as the case may be.

My/Our vehicle is repaired by the Repairer on my/our own free will without any inducement threat and/or
promise.

Date

: 22/ Mar / 19

Name

: Fukushima Mitsuo

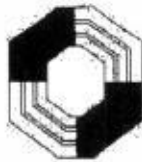
98197073

NRIC No.

: S2640556 D

Signature

: **X** 



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC05/021565
DATE : 14 JUNE 2019

DISCHARGE VOUCHER

I/We, FUKUSHIMA MITSUO confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GW 4373T the sum of Singapore Dollar Seven Thousand Two Hundred Eight Only (\$7,208.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SFE 3688Z and GW 4373T on 21 March 2019 along PAYA LEBAR RD AFTER AIRPORT RD JUNCT.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ MARVID INTERNATIONAL PTE LTD AND/OR LEOW CHIN WAN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to NGEE SENG AUTO WORKS.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

Fukushima Mitsuo 14 Jun 2019

.....
Name of vehicle owner /Date

Vehicle Hub

https://vrl.lta.gov.sg/lta/vrl/action/lawFirmDetail?FUNCTION_...

Enquire Vehicle & Owner Information (Vehicle No. GW4373T As At 21 Mar 2019 / 18:30:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: N1-MISC-19

Current Owner Details

Owner ID Type: Company
Owner ID: 200100428M
Owner Name: MARVID INTERNATIONAL PTE LTD
Registered Address Type: HDB / HUDC
Registered Block/House No.: 67
Registered Street Name: UBI CRESCENT
Registered Unit No.: # 01 - 06
Registered Building Name: TECHNIQUES CENTRE
Registered Postal Code: 408560

Current Vehicle Details

Vehicle No.: GW4373T
Make Description/Model: NISSAN / URVAN
Insurance Company Name: LONPAC INSURANCE BHD



NGEE SENG AUTO WORKS 誼盛摩哆

REGISTRATION NO: 52791500M

Blk. 3022A, Ubi Road 1, #01-50, Singapore 408716. Tel: 6841 2276 Fax: 6743 9006
ALL TYPES OF MOTOR REPAIRS SERVICES, SPRAY PAINTING & INSURANCE CLAIMS.

LONPAC INSURANCE BHD

300, Beach Road
The Concourse #17-04/07
Singapore 189702

ATTN : Motor Claims Depts

FINAL Repair Bill :TP19005

Date :09/04/2019
Ref No :SFE 3688 Z
Your Ref :GW 4373 T
Page : 01

RE : VEHICLE NO. SFE 3688 Z TOYOTA MARK X

LUMP SUM REPAIRS	\$6,600.00
LOSS OF USE (6 DAYS X \$100.00)	\$600.00
LTA SEARCH FEES	\$8.00
TOTAL	<u>\$7,208.00</u>

DOLLARS : SEVEN THOUSAND TWO HUNDRED AND EIGHT ONLY .



NGEE SENG AUTO WORKS