

DMS CASE OWNER:

CC 4, LPC 1900

5268

Y101312

LKK:

IDAC

Surveyor:

DOI:

ASSIGNMENT

Date / Time

Pre-assign / CCU / FTE

Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

STX 7944 K

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Confirm by: OI

Email ☐ Call ☐Email ☐ Call ☐

IF NO or B 28, Ass. Lia:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 450

Total: S\$ 3,440.00

Global Sum S\$:

FINAL PAYMENT

Date/Time: 06.11.19

Confirm with: JENNY

Email ☐ Call ☐

Payee 1: S\$ 3,440.00

Name 1: FOCUS AUTO PTE LTD

Payee 2: (Strike if N.A.) S\$

Name 2:

Payee 3: (Strike if N.A.) S\$

Name 3:

Name 4:

Name 5:

Name 6:

Name 7:

Name 8:

Name 9:

Name 10:

(08/11/13) wef

ASS. REC. BY: *Marius*

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: *SJX7944K*at Workshop m/s *focus*

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.Bal. or Market Value: *15k*

IDAC Accident Rpt: \_\_\_\_\_

Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_

Consistent? : Yes or No

Est. Repairs: *5* days

Res.: Yes or No

Lum Sum: *20* %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

*LYA10353*

Vehicle: IN / OUT

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Veh No: *SJX7944K*Yr Regn: *7110*

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or *CA*Make: *Hyundai Avante*c.c *1591*Colour: *Black*

A/C: Insured / Std / NI / NA

Sp. Reading: *323094*

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: *KMH DUH BMAU 01984*

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rjm / STD A/Rim or

Tyre Size: F: *195/60215*

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or *Continental*

Front

Rear

R/Bal. *5* mmR/Bal. *5* mmL/Bal. *5* mmL/Bal. *5* mmD.O.A. *21/3/19*D.O.I. *28/3/19*

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

*Rear NS*

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

*11/4/19 next 4647 2/5 @ 4200 contact with MA way.**(Red 3250-09 4647)*

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$

) S + RS. SI

☐ : Interview (\$

) Photos

☐ : Tech. Invs (\$

) Others

☐ : Weekend (\$

)

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ )



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/19/19/VP05/021564  
Our ref: CC4/LPC19005268/Upa3

Date: 04/04/2019

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SJX 7944K**

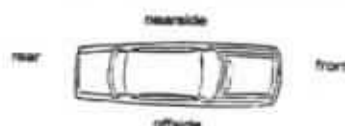
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28/03/2019 at the premises of M/s Focus Auto Pte Ltd - Kaki Bukit and have the following to report:-

Workshop Estimate Amount	: S\$	7,450.08
Revised Estimate Amount	: S\$	4,200.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	4,200.00
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

**Description of Damage:**

The vehicle sustained damages at the  
Rear N/S Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 5.0 days

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser

## ► Avante Used Vehicle List (11 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Available
<b>Hyundai Avante 1.6A S</b>	<b>\$14,000</b>	<b>\$10,360 /yr</b>	<b>11-Jan-2010</b>	<b>1,591 cc</b>	<b>110,000 km</b>	<b>Choon Bee Motor &amp; Credit</b>	<b>Available</b>
Well Kept Interior, Low Mileage, Healthy Engine And Gearbox, No Repairs Needed, 100% Accident Free, Loan Available, Welcome Trade In, Loan And Insurance Available. Contact Us For More Enquiries. Office No. - 64474586 Ah Cheng - 97374349   David C W Gan - 93851233   Candy - 91064188							
<b>Hyundai Avante 1.6A (OPC)</b>	<b>\$11,800</b>	<b>\$7,380 /yr</b>	<b>22-Jan-2010</b>	<b>1,591 cc</b>	<b>108,000 km</b>	<b>Boeki Auto &amp; Marine</b>	<b>Available</b>
Trade In All Available, Interested Please Call For Viewing, Viewing By Appointment Only. Office No. - 67555005 Boeki - 82180500							
<b>Hyundai Avante 1.6A S</b>	<b>\$14,500</b>	<b>\$10,580 /yr</b>	<b>26-Jan-2010</b>	<b>1,591 cc</b>	<b>144,000 km</b>	<b>KM Royal Cars House</b>	<b>Available</b>
Fully Servicing By Agent (Komoco Motor), Very Well Maintained By Owner, Regular Service, Accident-Free No Repairs Needed, View To Appreciate, High Trade In And Loan Available, Call For Appointment. Office No. - 83372356 Marcus - 88581850   Koma - 82286226   James - 83372356   Ah K - 82377723							
<b>Hyundai Avante 1.6A</b>	<b>\$15,888</b>	<b>\$12,230 /yr</b>	<b>08-Feb-2010</b>	<b>1,591 cc</b>	-	<b>A Asset Automobile Pte Ltd</b>	<b>Available</b>
Good Condition, Low Fuel Consumption, High Trade In Welcome! Call To Make Appointment! Office No. - 94521119 Andrew - 94521119							
<b>Hyundai Avante 1.6A S</b>	<b>\$14,800</b>	<b>\$9,280 /yr</b>	<b>16-Mar-2010</b>	<b>1,591 cc</b>	<b>130,000 km</b>		<b>Available</b>
1 Owner Only, 100% Accident Free, Call Fast Before The Car Is Gone. Office No. - - Allan - 83665288							
<b>Hyundai Avante 1.6A (OPC)</b>	<b>\$12,900</b>	<b>\$7,300 /yr</b>	<b>17-Mar-2010</b>	<b>1,591 cc</b>	<b>78,000 km</b>		<b>Available</b>
Will Trade With Used Car/COE Car. Can Convert To Normal Plate At \$2000. Office No. - - Ben - 96355515							
<b>Hyundai Avante 1.6A S</b>	<b>\$16,800</b>	<b>\$9,080 /yr</b>	<b>12-Jun-2010</b>	<b>1,591 cc</b>	-	<b>RNJ Motoring</b>	<b>Available</b>
New Arrival, Only 2 Owners, Well Maintained, Very Clean Interior, Trade In Are Welcome, Elegant Red With Black Leather Interiors, Good For Short Terms Usage Or Future COE Renewal, Call Now, Don't Miss... Office No. - - Eric Neo - 92728499   Ronnie Lim - 93838402							
<b>Hyundai Avante 1.6A</b>	<b>\$15,500</b>	<b>\$7,530 /yr</b>	<b>12-Jul-2010</b>	<b>1,591 cc</b>	-	<b>SG Motor Link Pte Ltd</b>	<b>Available</b>
1 Owner Only, Well Kept By Owner With Regular Service, Loan Can Be Arrange, Call Before Dropping By. Office No. - 62508527 Ben Pang - 91122958   Jay Lee - 88693466							
<b>Hyundai Avante 1.6A S</b>	<b>\$19,800</b>	<b>\$8,410 /yr</b>	<b>10-Dec-2010</b>	<b>1,591 cc</b>	-	<b>Starise Automobile</b>	<b>Available</b>
Well Taken Care 1 Owner Avante. Sports Black.In Stock Condition. Full Original Bodykit. Great For Short Term Drive Or Even Renew COE. Easy Maintenance And Friendly In Fuel. Practical Workhorse For Da... Office No. - 64697277 Eric - 93863999   David Fung - 91134441   Eddie - 82454648   Sam - 92371331							

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Available - Pls Call. Serviced, Oil  
And Tyres Changed.  
Direct Owner StarAd



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Sort by Date Posted

12 vehicles

HYUNDAI AVANTE

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	V
<b>Search Selection</b>	<b>HYUNDAI AVANTE</b>	Any	Any	2010	Any	Any	
	<b>Hyundai Avante 1.6A S</b>	<b>\$17,000</b>	<b>\$7,810 /yr</b>	<b>14-Sep-2010</b>	<b>1,591 cc</b>	<b>80,000 km</b>	
1 Careful Owner! Showroom Condition! Original Hyundai Paint! 6 Months Warranty! 120 Point Check Done, STA Welcomed! Zero Problem! Loan Available.							
Posted: 28-Mar-2019		Tags: 2010 Hyundai Avante, 2010 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai					
	<b>Hyundai Avante 1.6A</b>	<b>\$13,000</b>	<b>\$9,390 /yr</b>	<b>05-Jan-2010</b>	<b>1,591 cc</b>	<b>102,000 km</b>	
Don't Miss! Cheapest In The Market! Good Condition!							
Posted: 27-Mar-2019		Tags: 2010 Hyundai Avante, 2010 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai					
	<b>Hyundai Avante 1.6A S</b>	<b>\$14,800</b>	<b>\$7,480 /yr</b>	<b>12-Jun-2010</b>	<b>1,591 cc</b>	<b>-</b>	
New Arrival. Only 2 Owners, Well Maintained, Very Clean Interior, Trade In Are Welcome, Elegant Red With Black Leather Interiors, Good Terms Usage Or Future COE Renewal, Call Now, Don't Miss...							
Posted: 23-Mar-2019		Tags: 2010 Hyundai Avante, 2010 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai					
	<b>Hyundai Avante 1.6A (OPC)</b>	<b>\$12,900</b>	<b>\$7,370 /yr</b>	<b>17-Mar-2010</b>	<b>1,591 cc</b>	<b>78,000 km</b>	
Will Trade With Used Car/COE Car. Can Convert To Normal Plate At \$2000.							
Posted: 18-Mar-2019		Tags: 2010 Hyundai Avante, 2010 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai					
<b>GET YOUR COE RENEWAL LOAN</b>							
<b>Is your COE expiring? Let us help you renew it!</b>							
Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town approval in 2 days without effort! Enquire today.							
	<b>Hyundai Avante 1.6A S</b>	<b>\$14,800</b>	<b>\$9,360 /yr</b>	<b>16-Mar-2010</b>	<b>1,591 cc</b>	<b>130,000 km</b>	
1 Owner Only, 100% Accident Free, Call Fast Before The Car Is Gone.							
ad: 18-Mar-2019		Tags: 2010 Hyundai Avante, 2010 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai					

Compare

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 5330E

### Vehicle Details

Vehicle No.: SJX7944K  
Vehicle to be Exported: No  
Intended Deregistration Date: 26 Mar 2019  
Vehicle Make: HYUNDAI  
Vehicle Model: AVANTE 1.6L AUTO ABS AIRBAG SR 2WD 4DR  
Primary Colour: Black  
Manufacturing Year: 2010  
Engine No.: G4FCAU848073  
Chassis No.: KMH DU41BMAU019814  
Maximum Power Output: 89.7 kW (120 bhp)  
Open Market Value: \$11,889.00  
Original Registration Date: 13 Jul 2010  
First Registration Date: 13 Jul 2010  
Transfer Count: 0  
Actual ARF Paid: \$11,889.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 12 Jul 2020  
PARF Rebate Amount: \$6,538.00

### Intended COE Rebate Details

COE Expiry Date: 12 Jul 2020  
COE Category: A - Car (1600cc & below)  
COE Period(Years): 10  
QP Paid: \$29,501.00  
COE Rebate Amount: \$3,815.00  
**Total Rebate Amount: \$10,353.00**

The information contained herein is correct as at 26 Mar 2019

OK

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	5330E

### Vehicle Details

Vehicle No.:	SJX7944K
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Mar 2019
Vehicle Make:	HYUNDAI
Vehicle Model:	AVANTE 1.6L AUTO ABS AIRBAG SR 2WD 4DR
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	G4FCAU848073
Chassis No.:	KMH DU41BMAU019814
Maximum Power Output:	89.7 kW (120 bhp)
Open Market Value:	\$11,889.00
Original Registration Date:	13 Jul 2010
First Registration Date:	13 Jul 2010
Transfer Count:	0
Actual ARF Paid:	\$11,889.00

### Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Jul 2020
PARF Rebate Amount:	\$6,538.00

### Intended COE Rebate Details

COE Expiry Date:	12 Jul 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$29,501.00
COE Rebate Amount:	\$3,815.00
<b>Total Rebate Amount:</b>	<b>\$10,353.00</b>

The information contained herein is correct as at 26 Mar 2019

OK



# FOCUS AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883  
TEL: 6886 9097 FAX: 6841 9095 Email: [focus.autopetltd@yahoo.com.sg](mailto:focus.autopetltd@yahoo.com.sg)  
GST: 201004495R RCB NO: 201004495R

not Admit  
nklr  
2/3 # 4200/  
28/3/19  
wh phl 116-129-  
5 dy.

M/S: Lonpac Insurance Bhd  
100 Beach Road  
#19-11 Shaw Tower  
Singapore 189702

TEL: 6250 7388

FAX: 6296 2706

ATTN: Motor Claim Department

Your Ref No: SJX7944K

Claim Type: Third Party

Accident Date: 21-03-2019

TP Veh Reg No: SJN3576T

Estimate No: EST0000871

Date: 27 Mar 2019

Policy No: PNCV2019-00000022

Veh Reg No: SJX7944K

Make/Model: HYUNDAI AVANTE

Chassis No: KMHDU41BMAU019814

Engine No: G4FCAU848073

Reg. Date: 13-07-2010

## Estimate Repair Cost for Vehicle No :SJX7944K

PAGE:1/2

Description	U/Price	Quantity	List Price	Amount
			SS	SS
<b>List Price</b>				
1 Rear Boot	907.00	1 PC	907.00	X
2 Rear Boot Lock	108.50	1 PC	108.50	X
3 Rear Boot Lock Catch	28.60	1 PC	28.60	X
4 Rear Boot Rubber	68.50	1 PC	68.50	X
5 Rear Boot Hinge	60.50	2 PC	121.00	X
6 Rear Boot Emblem	28.50	1 PC	28.50	✓
7 Rear Boot Centre Logo	28.50	1 PC	28.50	✓
8 Rear Boot Reflector ALS	188.50	1 PC	188.50	✓
9 Rear Fender ALS	1,603.00	1 PC	1,603.00	✓
10 Rear Fender Inner Side Garnish Trim ALS	245.00	1 PC	245.00	✓
11 Rear Fender Inner Side Garnish Clipse	5.50	4 PC	22.00	X
12 Rear Fender Dust Cover	42.00	1 PC	42.00	✓
13 Rear Fender Air duct	58.20	1 PC	58.20	✓
14 Rear Tail Lamp ALS	261.80	1 PC	261.80	✓
15 Rear Bumper	480.50	1 PC	480.50	✓
16 Rear Bumper Side Beam	32.00	1 PC	32.00	✓
17 Rear Bumper Reinforcement	262.00	1 PC	262.00	✓
18 Rear Bumper Reinforcement Bracket	68.00	1 PC	68.00	X
19 Rear Bumper Inner Sponge	109.90	1 PC	122.00	✓
20 Rear Bumper Clip	5.50	6 PC	33.00	✓
21 Rear Windscreen Moulding	47.20	1 PC	70.20	X
22 Rear End Panel	493.80	1 PC	537.80	✓
23 Rear End Panel Top Garnish	34.40	1 PC	58.50	X
			5,375.10	
		Less 20%	1,075.02	4,300.08
<b>Special Net</b>				
24 Rear Bumper Sensor	300.00	1 PC	300.00	200
25 Rear Windscreen Gum	80.00	1 PC	80.00	X
			80.00	380.00
<b>Labour</b>				
26 Panel Beating	1,300.00	1 PC	1,300.00	1000
27 Check Wiring	60.00	1 PC	60.00	30

3866.70  
3093.36



# FOCUS AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883

TEL: 6886 9097 FAX: 6841 9095 Email: [focusautoptehd@yahoo.com.sg](mailto:focusautoptehd@yahoo.com.sg)  
GST: 201004495R RCB NO: 201004495R

M/S : Lonpac Insurance Bhd  
100 Beach Road  
#19-11 Shaw Tower  
Singapore 189702

TEL: 6250 7388

FAX: 6296 2706

ATTN: Motor Claim Department

Your Ref No: SJX7944K

Claim Type: Third Party

Accident Date: 21-03-2019

TP Veh Reg No: SJN3576T

Estimate No: EST0000871

Date: 27 Mar 2019

Policy No: PNCV2019-00000022

Veh Reg No: SJX7944K

Make/Model: HYUNDAI AVANTE

Chassis No: KMHDU41BMAU019814

Engine No: G4FCAU848073

Reg. Date: 13-07-2010

## Estimate Repair Cost for Vehicle No :SJX7944K

PAGE:2/2

Description	U/Price	Quantity	List Price	Amount
			SS	SS
28 Rust Proofing	60.00	1 PC	60.00	✓
29 To remove & refit rear seat & up-hole-step	160.00	1 PCS	160.00	60
30 To Remove & Refit Rear Windscreen	160.00	1 PC	160.00	X
31 To Remove & Replace Bumper Sensor	80.00	1 PC	80.00	50
32 Spray Painting	950.00	1 PC	950.00	800
			2,770.00	2,770.00
			Total	SS 7,450.08

TOTAL: SINGAPORE DOLLAR SEVEN THOUSAND FOUR HUNDRED FIFTY AND CENTS EIGHT ONLY

8293.16

For FOCUS AUTO PTE LTD

Focus Auto Pte Ltd  
No 1 Kaki Bukit Ave 6 Auto Bay  
#02-50 Singapore 417883  
AUTHORISED SIGNATURE  
Tel: 6886 9097

Company Name: Focus Auto Pte Ltd  
Company Address: No 1 Kaki Bukit Ave 6 Auto Bay #02-50 Singapore 417883  
Company Tel: 6886 9097  
Company Fax: 6841 9095  
Company Email: [focusautoptehd@yahoo.com.sg](mailto:focusautoptehd@yahoo.com.sg)  
Company GST: 201004495R  
Company RCB: 201004495R  
Company UEN: S75000000  
Company Nature: Private Company  
Company Status: Active  
Company Type: Motor Vehicle Repairs  
Company Size: Small  
Company Industry: Motor Vehicle Repairs  
Company Sector: Manufacturing  
Company Sub-Sector: Motor Vehicle Repairs  
Company Business Type: Motor Vehicle Repairs  
Company Business Size: Small  
Company Business Status: Active  
Company Business Type: Motor Vehicle Repairs  
Company Business Size: Small  
Company Business Status: Active

## Nivitha (LKK Auto)

---

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 22 March 2019 3:17 PM  
**To:** Soo Leong Keat; MT\_Claim\_SG; assignments@lkkauto.com; Admin-D (LKKAuto)  
**Cc:** Wendy; Wayne; Claims  
**Subject:** RE: Our Ref: TBA TP CLAIMS\_PROGRESSIVE\_SJX7944K & SJN3576T\_DOA:21/03/2019\_EST \$7326.00 [External General]  
**Attachments:** 22032019150004.pdf

5:01pm @ 22/3/2019  
VNI  
pursued Soo. @ 2  
arrange on 25/3/19

## Lonpac External - General

Without Prejudice

Dear Leong Keat

As spoken, please note that our Insured has not reported the accident. If you still wish to pursue TP claims, please liaise with LKK Auto Consultants Pte Ltd of survey and assessment of liability.

Dear Nivitha

fya

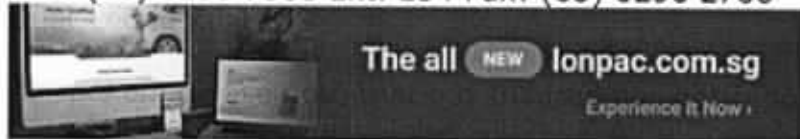
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

---

**From:** Soo Leong Keat [mailto:lksoo@procarcare.com.sg]

**Sent:** Friday, 22 March, 2019 3:02 PM

**To:** MT\_Claim\_SG

**Cc:** ONG LI LI; Wendy; Wayne; Claims

**Subject:** TP CLAIMS\_PROGRESSIVE\_SJX7944K & SJN3576T\_DOA:21/03/2019\_EST \$7326.00

**Importance:** High

Dear Sir/Madam

Please refer to attach and arrange for survey.

Vehicle is NOT IN workshop.

Thank you.

Regards,

Leong Keat SOO

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



*\*With effect from 1 Sep 2018, **Progressive Automotive Pte Ltd** has been rebranded as **Progressive Car Care Pte Ltd**. You may now reach us at our new email addresses ([@procarcare.com.sg](mailto:@procarcare.com.sg)). We look forward to your continued support.*

**Nivitha (LKK Auto)**

---

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 28 March 2019 2:47 PM  
**To:** Focus Auto; assignments@lkkauto.com; Admin-D (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Our Ref: 18/19/19/VP05/021564 ACCIDENT INVOLVING SJX7944K & SJN3576T ON 21/03/19 [External General]

3:30pm @ 28/3/19  
Mr. Sin  
vehicle in

**Lonpac External - General**  
Without Prejudice

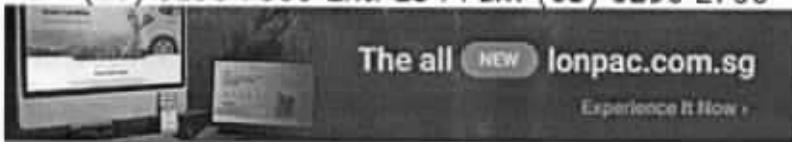
Dear Sir/Mdm

Thank you for your confirmation.

Dear Nivitha

Please arrange Marcus Chua to conduct TP survey.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Focus Auto [mailto:focus.autopteltd@yahoo.com.sg]  
**Sent:** Thursday, 28 March, 2019 2:45 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG  
**Subject:** Re: Our Ref: 18/19/19/VP05/021564 ACCIDENT INVOLVING SJX7944K & SJN3576T ON 21/03/19 [External General]

Good day Ong

Thanks for your reply on the list.

Please kindly arrange Marcus Chua for the inspection. The captioned vehicle is ready for inspection in our workshop.

Regards

Lau LC

**Focus Auto Pte Ltd**  
No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay Singapore 417883

On Thursday, 28 March 2019, 14:34, ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)> wrote:

## **Lonpac External - General**

Without Prejudice  
Save as to Costs

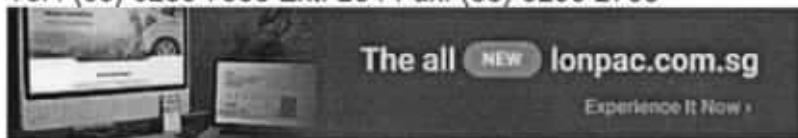
Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick <input checked="" type="checkbox"/>
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Ong Hwee jie/Steve Chen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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From: Focus Auto [[mailto:focus.autopteltd@yahoo.com.sg](mailto:mailto:focus.autopteltd@yahoo.com.sg)]  
Sent: Thursday, 28 March, 2019 2:24 PM

To: ONG LI LI

Subject: Fw: ACCIDENT INVOLVING SJX7944K & SJN3576T ON 21/03/19

Good day Ong

Please kindly assist & send a list of surveyor name to arrange the surveyor down our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 21/03/19 at about 1925 hours along ALONG GEYLANG RD AFTER LORONG 24A GEYLANG involving our client's SJX7944K and SJN3576T driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : FOCUS AUTO PTE LTD

Address: No.1 Kaki Bukit Ave 6  
AutoBay #02-50  
Singapore 417883

Telephone no. : 6886 9097

Best Regards,

Lau LC

Focus Auto Pte Ltd  
No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay Singapore 417883  
Tel: 6886 9097 Fax: 6481 9095

On Wednesday, 27 March 2019, 11:24, Focus Auto <[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)> wrote:

Dear Officer-In-Charge,

Good day.

Please send a list of surveyor name to arrange the surveyor down our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 21/03/19 at about 1925 hours along ALONG GEYLANG RD AFTER LORONG 24A GEYLANG involving our client's SJX7944K and SJN3576T driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or

your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : FOCUS AUTO PTE LTD

Address: No.1 Kaki Bukit Ave 6  
AutoBay #02-50  
Singapore 417883

Telephone no. : 6886 9097

Best Regards,

Lau LC

Focus Auto Pte Ltd  
No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay Singapore 417883  
Tel: 6886 9097 Fax: 6481 9095



Virus-free. [www.avast.com](http://www.avast.com)



## Mei Kwan (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 5 April, 2019 6:47 PM  
**To:** 'ONG LI LI'  
**Cc:** 'MT\_Claim\_SG'; Admin A; Hsiao Tong (LKKAuto); CS A Team  
**Subject:** RE: Our Ref: 18/19/19/VP05/021564 ACCIDENT INVOLVING SJX7944K & SJN3576T ON 21/03/19 [External General]  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf  
**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

LPC ref: 18/19/19/VP05/021564  
LKK REF: CC4/LPC19005268/Upa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJX 7944K

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 28 March, 2019 3:05 PM  
**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Our Ref: 18/19/19/VP05/021564 ACCIDENT INVOLVING SJX7944K & SJN3576T ON 21/03/19 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

Lau LC

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

On Thursday, 28 March 2019, 14:34, ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)> wrote:

**Lonpac External - General**

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick <input type="checkbox"/>
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Ong Hwee jie/Steve Chen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are instructed by our client to notify you of a road traffic accident on 21/03/19 at about 1925 hours along ALONG GEYLANG RD AFTER LORONG 24A GEYLANG involving our client's SJX7944K and SJN3576T driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : FOCUS AUTO PTE LTD

Address: No.1 Kaki Bukit Ave 6  
AutoBay #02-50  
Singapore 417883

Telephone no. : 6886 9097

Best Regards,

Lau LC

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay Singapore 417883  
Tel: 6886 9097 Fax: 6481 9095



Virus-free: [www.avast.com](http://www.avast.com)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC19005268/Uea3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555			Date : 23-12-2019	
			Code : LPC2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
	Insured Veh.	SJN 3576T	Veh. Inspected	SJX 7944K
	Policy No.	Z18VP05021519	Coverage (\$)	0.00
	Claim No.	18/19/19/VP05/021564	Excess (\$)	0.00
	Assign From	ONG LI LI	Assign Date	22/03/2019
<b>2. Vehicle Particulars &amp; Condition</b>				
	Make & Model	HYUNDAI AVANTE (A)	c.c	1591
	Engine No.	HIDDEN	Year of Reg.	2010
	Chassis No.	KMH DU41BMAU019814	Colour	BLACK
	Odometer	323094	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
<b>3. Conditions of Tyres</b>				
		Size	Make	Balance
	R/H Front Tyre	195/60 R15	CONTINENTAL	5 mm
	L/H Front Tyre	195/60 R15	CONTINENTAL	5 mm
	R/H Rear Tyre	195/60 R15	CONTINENTAL	5 mm
	L/H Rear Tyre	195/60 R15	CONTINENTAL	5 mm
<b>4. Description of Damages</b>				
	THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>				
	Accident Date	21/03/2019	Inspection Date	28/03/2019
	Survey held at	FOCUS AUTO PTE LTD NO 1 KAKI BUKIT AVE 6 AUTOBAY #02-48 SINGAPORE 417883		
<b>5a. Remarks</b>				
	A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>				
	ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>5 Working Days</b>	



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJX 7944K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BOOT	TO REPAIR SEE LABOUR	907.00	-
1	REAR BOOT LOCK	NOT NECESSARY	108.50	-
1	REAR BOOT LOCK CATCH	NOT NECESSARY	28.60	-
1	REAR BOOT RUBBER	NOT NECESSARY	68.50	-
2	REAR BOOT HINGE @\$60.50	NOT NECESSARY	121.00	-
1	REAR BOOT EMBLEM	NECESSARY	28.50	28.50
1	REAR BOOT CENTRE LOGO	NECESSARY	28.50	28.50
1	REAR BOOT REFLECTORS N/S	CRACKED	188.50	188.50
1	REAR FENDER N/S	BADLY DENTED	1,603.00	1,603.00
1	REAR FENDER INNER TRIM N/S	TORN	245.00	245.00
4	REAR FENDER INNER SIDE GARNISH CLIPSE @\$5.50	NOT NECESSARY	22.00	-
1	REAR FENDER DUST COVER	TORN	42.00	42.00
1	REAR FENDER AIR DUCT	CRACKED	58.20	58.20
1	REAR TAIL LAMP N/S	CRACKED	261.80	261.80
1	REAR BUMPER	DISTORTED	480.50	480.50
1	REAR BUMPER SIDE BEAM	BENT	32.00	32.00
1	REAR BUMPER REINFORCEMENT	CRACKED	262.00	262.00
1	REAR BUMPER REINFORCEMENT BRACKET	NOT NECESSARY	68.00	-
1	REAR BUMPER INNER SPONGE	TORN	122.00	109.90
6	REAR BUMPER CLIP @\$5.50	NECESSARY	33.00	33.00
1	REAR WINDSCREEN MOULDING	NOT NECESSARY	70.20	-
1	REAR END PANEL	DENTED	537.80	493.80
1	REAR END PANEL TOP GARNISH	NOT NECESSARY	58.50	-
	LESS 20% DISCOUNT		-1,075.02	-773.34
			4,300.08	3,093.36
<b>SPECIAL NETT ITEMS</b>				
1	SET REAR BUMPER SENSOR (SN)	TORN	300.00	200.00
1	REAR WINDSCREEN GUM (SN)	NOT NECESSARY	80.00	-
			380.00	200.00

Report Ref No. CC4/LPC19005268/Uea3n2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BOOT .		1,300.00	1,000.00
	CHECK WIRING.		60.00	30.00
	RUST PROOFING.		60.00	60.00
	TO REMOVE & REFIT REAR SEAT & UP-HOLE-STEP.		160.00	60.00
	TO REMOVE & REFIT REAR WINDSCREEN.	NOT NECESSARY	160.00	-
	TO REMOVE & REPLACE BUMPER SENSOR .		80.00	50.00
	SPRAY PAINTING.		950.00	800.00
			2,770.00	2,000.00
	<b>GRAND TOTAL</b>		<b>7,450.08</b>	<b>5,293.36</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>4,200.00</b>

Report Ref No. CC4/LPC19005268/Uea3n2

**CHUA KANG SENG**

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.