

## Veron Chen (LKKAUTO)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 15 May 2019 10:36 AM  
**To:** Veron Chen (LKKAUTO); SUR; 'Claims'  
**Subject:** LOD - SKU 1749 B - OWN DAMAGE CLAIM - DOA 16/03/2019  
**Attachments:** SAftersales19051510360.pdf

Dear Claims team,

Above attachment is for your perusal. We will be pass the LOD to Adrian, by hand shortly.

Thank you.

Best Regards,  
**Mastura**  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183  
**e.** [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Tuesday, 26 March 2019 3:36 PM  
**To:** Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: SKU 1749 B - OWN DAMAGE CLAIM - DOA 16/03/2019

Dear Sheila,

As instructed by our client , please proceed to repair the **insured vehicle SKU 1749B (Excess \$1600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Monday, 25 March 2019 8:52 AM

**To:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SKU 1749 B - OWN DAMAGE CLAIM - DOA 16/03/2019

Dear All,

Kindly assist to update on approvals for the mentioned vehicle soonest.  
Survey was done 22/03/2019.

Thank You.

Best Regards,

**Sheila M Ismail**

Claims Advisor

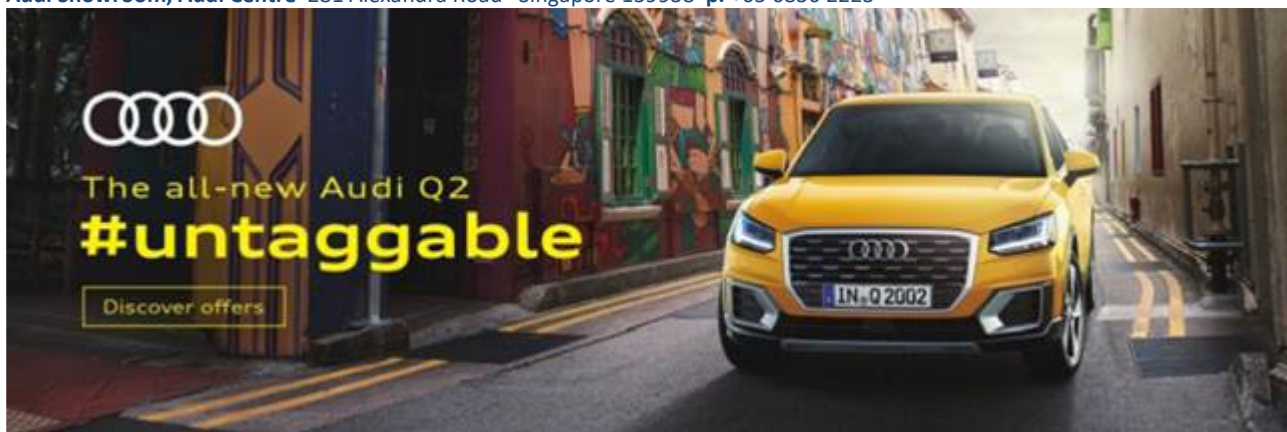
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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Friday, 22 March 2019 5:43 PM  
**To:** 'SUR'  
**Cc:** 'Claims'  
**Subject:** RE: SKU 1749 B - OWN DAMAGE CLAIM - DOA 16/03/2019

Dear all,

Attached is the DL and COI for your kind reference.

Thank you.

**Best regards**  
**George Wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
281 Alexandra Road Singapore 159938  
p. +65 6388 2223 d. +65 66900293 f. +65 64751023  
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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Friday, March 22, 2019 12:04 PM  
**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: SKU 1749 B - OWN DAMAGE CLAIM - DOA 16/03/2019

Dear All,

Survey was done today by Adrian 22/03/2019, Kindly assist to follow up approval.

Thank you.

Best regards,

Kelvin khoo

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**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 22 March, 2019 9:18 AM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** SKU 1749 B - OWN DAMAGE CLAIM - DOA 16/03/2019

Dear all ,

Kindly register OD claims for this vehicle. Attached is GIA report and estimate for your reference.

Thank You.

Best Regards,

**Sheila M Ismail**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

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