

INS. CASE OWNER: NORSTQH

CC7/AIG13012382 /

LKK:  
IDAC

## ASSIGNMENT

Surveyor: SIMON / ROSLI

DOI: 09-07-2013

Date / Time: 08-07-2013

Registered in Merimen: 09-07-2013

Pre-assign / CCU / FTE



Insured Vehicle No.: SJ2 3352 J.

Claim No.: 800664441

Name of Insured: TQN ZHI YUQN

Policy No.: 5100013620

Insured Tel No.: HP: 90300537

Make / Model: BMW

Excess Sec II : SS D.O.A: 18-06-2013

Place of Accident: VICTORIA RD / ROCHOR

Is driver the owner? (YES / NO) Nature of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

If NO, Driver Name / Age:

(V/L: YES / NO Insured Liability: % Final? Yes / No

Driver Tel No.:

YK 4334 G

INSRS:  
WSP: AUTO &  
Tel: CARRIAGE  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

URGENT

Date / Time	FOR CSO ONLY:	STAGE	DATE / PIC																														
21/2/19	Is driver the owner? (YES / NO)	Finalisation:																															
	If NO, Driver Name / Age:	Email AIG for OI GIA:																															
	Driver's Own Vehicle Number:	Apt letter to OI:																															
	Insurance Company:	Call OI:																															
	YK4334G - NA / HP13005263/21	After call ltr to OI:																															
	17-03-13	Type Report:																															
	SJ23352J - CC7/AIG13004956/ASG202	Prepare Invoice:																															
	08-03-12	Others:																															
	Reid email from Norstqh: Paper survey	Documentation Check List:	Handler	Typist																													
		OI Apt Ltr:																															
	Authorisation To Act:																																
	Release Voucher:																																
	Final Repair Bill:																																
	Car Rental Invoice:																																
	LTA / GIA:																																
	Medical Bill:																																
	Approval Email:																																
	Payment Breakdown Form:																																
	Others:																																
COPY SENT																																	
<table border="1"> <thead> <tr> <th>FINAL SETTLEMENT</th> <th>Date:</th> <th>Confirm with</th> <th>% (Agreed / Assessed)</th> <th>BOLA S/N No.:</th> </tr> </thead> <tbody> <tr> <td>Repair Cost:</td> <td>SS</td> <td>Final Liability</td> <td></td> <td>If NO or B 28, Ass. Lia:</td> </tr> <tr> <td>Loss of Rental:</td> <td>SS</td> <td>( days)</td> <td></td> <td></td> </tr> <tr> <td>Loss of Use:</td> <td>SS</td> <td>(\$ x days)</td> <td></td> <td></td> </tr> <tr> <td>Disbursement:</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Total:</td> <td>SS</td> <td>Global Sum: SS</td> <td></td> <td></td> </tr> </tbody> </table>				FINAL SETTLEMENT	Date:	Confirm with	% (Agreed / Assessed)	BOLA S/N No.:	Repair Cost:	SS	Final Liability		If NO or B 28, Ass. Lia:	Loss of Rental:	SS	( days)			Loss of Use:	SS	(\$ x days)			Disbursement:					Total:	SS	Global Sum: SS		
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Disbursement:																																	
Total:	SS	Global Sum: SS																															

DAR \$180 + \$20

Nurul TP report: \$150.00

ASS. REP. BY: Surveys

REF:

AIG

Y

Rasli

## ASSIGNMENT

From: \_\_\_\_\_ Date: 9.7.2013

Estimated Cost: \_\_\_\_\_

OU / TP / WS / TP RES / UD RES / EVA / INV / MY

To inspect Vehicle No: \_\_\_\_\_

At Workshop / Mile: Auto & Carriageof Blk 34 Sin Ming Drive #01-124Insured: SURVEY AT 558 BANGSIKUR RD

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: 9062 9619

Veh in (to survey before 12pm)

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IJAC Accident Rpt: \_\_\_\_\_

Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_

Consistent? : Yes or No

Est. Repairs: 6 days

Res.: Yes or No

Lum Sum: \_\_\_\_\_

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: YK 4334GVr Regn: MAY 2000Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: ISUZU NHR69EU3ES CC 3059Colour: Blue A/C: Insured / Std / Nil / NASp. Reading: 381932 T/Radio: Insured / Std / Nil / NAEng/No: AJG2722032C/No: JAANKR69EY7100188Gen. Cond: Good / Fair / Poor / BurntSteering: Good / Jammed / Leaked / Burnt orBrake: Good / Jammed / Leaked / Burnt orMod: Nil / S/Rim / STD AirRim orTire Size: F: 195 R15CR: 165 R13CBS/DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

4

mm

R/Bal.

4/4

mm

L/Bal.

4

mm

L/Bal.

4/4

mm

D.O.A.

D.O.I.

9/13/13

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
9/7/13	1145 VEHICLE NOT IN

10/7/13	255pm 7.P.O AT BANGSIKUR RD.
---------	------------------------------

UIC #3050 (Rear & 450/674)

Quot. time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Print Report

Final Sign

Part Priced Check:

IN

OUT

Survey Fee:

Date:

Basic &amp; Adm.

S + R/S, \$

Photos

Others

TOTAL

# Kofa Vehicle Rental & Services

(Reg No. 52889994E)  
Blk 34 Sin Ming Drive #01-124 Singapore 575708  
Tel: 6451 6638 Fax: 6451 5289

## Tax Invoice

Date: 25 July 2013

To: Auto & Carriage Engineering  
588C Balestier Road  
Singapore 329899

Dear Sir/Mdm,

Re: Final Repair Bill to YK4334G (Accident on 18.06.2013  
Involving SJZ 3352J & YK4334G)

Item	Amount
<b>To supply:</b>	
2 Pcs Tail lamps @ \$260	\$520 CAD
1 Pc Tail bumper SN	\$350 BT
2 Pcs Tail bumper bracket SN	\$350 DD
1 Pc Tail end cross member	\$800 DD
<b>Labour Charge:</b>	
To lift-up the rear cargo box, straighten the chassis frame, replace the rear cargo box base panel, and cross panel.	\$1,500 - PB
Fix back the box. Touch-up the paint work, anti-rust compound.	\$500 - SP
Lump Sum	\$8,000.00
<b>Total Outstanding =</b>	<b>\$8,000.00</b>

6 days

To note: Vehicle was surveyed by AIG own appointed surveyor, Mr. Rosli of LKK Adjuster & Accessor, on 10 July 2013 afternoon at Blk 106 Ah Hood Garden.

Yours Sincerely,



Condition (CODE)  
 (01)None (02)Damaged (03)Discontinued (04)Used (05)Scratched  
 (06)Defective (07)Modified (08)Buckled (09)Broken (10)Stagnant  
 (11)Missing (12)Torn (13)Discontinued (14)Not Working

# VAN / LORRY (Rear)

ACTION (CODE)  
 (1)Replace (✓) (2)Repair (R) (3)Check (C)  
 (4)Not Correct (N) ISUZU AHR

Aug 2007

Vehicle No: YK4334G

## Rear Portion

NAC	INC	Item	CON	AC	Qty
1137	993626	Rear Number Plate	BT	✓	
1138	993627	Rear Number Plate Base			
2044	993628	Rear Number Plate Bracket			
1140	993632	Rear Number Plate Lamp			
1141	992958	Rear Bumper			
1142	993108	Rear Bumper Upper			
1143	993017	Rear Bumper Lower			
1144	993054	Rear Bumper Side			
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer			
1149	993045	Rear Bumper Reinforcement			
2045	993081	Rear Bumper Step Panel	BT	✓	
2046	993079	Rear Bumper Step Garnish			
2047	993186	Rear Crash Bar			
1158	994023	Reverse Sensor			
1159	993327	Rear End Panel			
1163	993851	Rear LH Taillamp	BR	✓	
1164	993853	Rear LH Taillamp Garnish			
1165	993859	Rear LH Taillamp Panel	BT	✓	
1166	995116	Rear RH Taillamp	BR	✓	
1167	993853	Rear RH Taillamp Garnish			
1168	993859	Rear RH Taillamp Panel	BR	✓	
1169	993554	Rear Apron Panel			
1289	995156	Rear LH Door			
1350	993201	Rear RH Door			
2048	991328	Rear Door Emblem			
2049	993274	Rear Door Outer Handle			
2050	993228	Rear Door Garnish			
2051	993294	Rear Door Rubber			
1291	995194	Rear LH Door Hinge			
1352	995307	Rear RH Door Hinge			
1301	993261	Rear LH Door Lock			
1362	993261	Rear RH Door Lock			
2052	993232	Rear Door Glass			
2053	993955	Rear Door Glass Sealant			
1248	994729	Third Brake Light			
1181	994543	Tailgate			
2054	993700	Rear Rubber Stopper			
2055	993701	Rear Rubber Stopper Bracket			
1182	991328	Tailgate Emblem			
1183	994643	Tailgate Outer Handle			
1183	994545	Tailgate Garnish			
1193	994602	Tailgate Glass			
1194	994606	Tailgate Glass Rubber			
1195	994604	Tailgate Glass Moulding			
1196	994607	Tailgate Glass Sealant			
2056	994597	Tailgate Extension Mirror			
1197	994629	Tailgate Lock			
1198	994651	Tailgate Rubber			
1199	994611	Tailgate Hinge			
1200	994594	Tailgate Damper			
1201	994613	Tailgate Inner Board			
2057	993992	Rear Wiper Arm			
2058	993995	Rear Wiper Blade			
2059	993997	Rear Wiper Motor			
2060	993484	Rear Floor Panel			
1204	995065	Spare Tyre			
2061	993785	Spare Tyre Bracket			
1212	993364	Rear Exhaust Pipe			
1214	993361	Rear Exhaust Mounting			
1216	995223	Rear LH Chassis Member			
1217	993165	Rear RH Chassis Member			

NAC	INC	Item	CON	AC	Qty
2062	993748	Rear Sidegate			
2063	994225	Rear Sidegate Lock			
2064	993749	Rear Sidegate Hinge			
2065	994226	Sidegate Lower Panel			
2066	994227	Sidegate Railing			
2067	994208	Side Cover Hook			
2068	991965	Side Step Panel			
2069	994496	Side Step Panel Stopper			
2070	992857	Rear Body Panel			
2071	992866	Rear Body Panel Inner			
2072	995329	Sliding Door LH			
2073	995328	Sliding Door RH			
2074	994295	Sliding Door Handle			
2075	994300	Sliding Door Lock			
2076	994313	Sliding Door Rubber			
2077	994291	Sliding Door Bottom Roller			
2078	994317	Sliding Door Top Roller			
2079	994306	Sliding Door Rail			
2080	994315	Sliding Door Stepboard			
2081	994316	Sliding Door Stepboard Garnish			
1224	993621	Rear LH Mudflap			
1225	993933	Rear LH Wheel Rim			
1226	994025	Rear LH Rim Cover			
1227	995065	Rear LH Tyre			
1234	993622	Rear RH Mudflap			
1235	993934	Rear RH Wheel Rim			
1236	994025	Rear RH Rim Cover			
1237	995065	Rear RH Tyre			
1252	992179	Fuel Tank			
1253	992184	Fuel Tank Bracket			
1136	990247	Sticker			
		Rear Body Moulding	BR	✓	4
		Rear Body	BR	✓	
		Front Door Rear Pillars	BR	✓	

No of Items:

Assessor:





TRAFFIC POLICE  
AMENDMENT

Traffic Police Department  
Charge Office  
10 Ubi Avenue 3  
Singapore 408865

NP 168 No.	: T/20130619/4023	Name	: Lee Sai Koon
Accident Date/Time	: 18/06/2013	Address	: Blk 420 Ang Mo Kio Ave 10
Vehicle(s) Involved	: SJZ3352J		: #04-1131 Singapore 560420
	: YK4334G	NRIC No	: S1066588D
		Tel No	: 91016665
		Date	: 19/06/2013

Dear Sir / Madam

Accident involving SJZ3352J and YK4334G  
at the Junction of Victoria St turning left to Rochor Rd on 18/06/2013 at 1540 hours

With reference to the above, I have on 19/06/2013 (date) 2020 hours (time) make a  
police report at Ang Mo Kio South NPC (Police Station/NPP/NPC)  
In NP 168 - T/20130619/4023

On 19/06/2013 (date), 2020 hours (time) at Ang Mo Kio South NPC  
(Police Station/NPP/NPC), I make the following amendments to the above report:  
That my wife namely Lin Ya Ying bearing the FIN number of G0330550W was also sitting in  
the lorry, YK4334G beside me was injured and proceeded to Tan Tock Seng hospital. My wife  
was given 7 days of medical leave-TTS#13127624 from 18/06/2013 till 24/06/2013.

Yours Faithfully,

(Signature)

FOR OFFICIAL USE

If a police officer recorded these amendments, please complete the following.

Name / Rank No	: Sgt Tan Ky
Date and Time	: 19/06/2013 2020 hours
Station Duty No	: 00
Signature	: [Signature]

Ang Mo Kio South NPC  
81 Ang Mo Kio Ave 3  
Singapore 560824  
Tel: 6341 1100

**Suriyani (Admin-A)**

---

**From:** Elangkovan, Sulosana [Sulosana.Elangkovan@aig.com]  
**Sent:** Monday, 8 July, 2013 2:30 PM  
**To:** SUR; Team A; Team C  
**Cc:** Hussain, Khairul Anwar; Tong, Fong Fong; Kunnasiger, Vimalan; Lopez, Kristelli; Tan, Lily  
**Subject:** Pre repair inspection request - SGN7857S VS SGB5960C (OI) DOA 05/07/2013  
**Attachments:** Fax809.tif

Hi,

Please refer to the enclosed request from YOGARAJAH ADVOCATES & SOLICITORS.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.

Regards,

Sulosana

**AIG**

Claims Department

Global Operations and Systems | AIG Shared Services

[sulosana.elangkovan@aig.com](mailto:sulosana.elangkovan@aig.com)

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**Suriyani (Admin-A)**

---

**From:** Elangkovan, Sulosana [Sulosana.Elangkovan@aig.com]  
**Sent:** Monday, 8 July, 2013 2:39 PM  
**To:** SUR; Team C; Team A  
**Cc:** Hussain, Khairul Anwar; Tong, Fong Fong; Kunnasiger, Vimalan; Lopez, Kristelli; Tan, Lily  
**Subject:** PD New Assignment - SJZ3352J (OI) VS YK4334G (TP)  
**Attachments:** Fax81C.TIF; MKFS13071721-SJZ3352J.pdf

Hi,

Total number of pages in fax attachment : 8  
Claim number : 800664441  
Case owner : MdNoor, Norsiah

Thank you,

Regards,

Sulosana  
AIG  
Claims Department  
Global Operations and Systems | AIG Shared Services  
[sulosana.elangkovan@aig.com](mailto:sulosana.elangkovan@aig.com)

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12.30pm velin

## Auto & Carriage Engineering

279 Balestier Road #01-10 Balestier Point S329727

(Reg No. 32036600J)

GST Reg No. M90361983G

Tel: 6356 8835 Fax: 6352 7595

Date : 08 July 2013

To : AIG Asia Pacific Insurance Pte Ltd

Attn : Officer-In-Charge

Fax: 6835 7416

Dear Mdm,

**Re: Accident Involving YK 4334G & SJZ 3352J on 18 June 2013  
at 1540HRS along Junction of Victoria Street / Rochor Road**

We refer to the above mentioned accident. (Pls refer to the attached for the accident report)

According to the LTA search, you are the insurer of SJZ 3352J.

Our vehicle, YK 4334G, is currently at Blk 34 Sin Ming Drive #01-124 S(575708).

Please revert back asap if you wish/do not wish to send your surveyor down to access the damages to our vehicle so that we are able to make the necessary arrangements.

You may contact us at 9062 9619.

Thank you.

Yours Sincerely,

AUTO & CARRIAGE ENGINEERING

Auto & Carriage Engineering







## ...CLAIM SUBFOLDER...(Pending for Survey Report)

PR1

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Jun 2013 00:00 <a href="#">Edit Reg</a>		08 Jul 2013 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$50.00</b> <a href="#">Edit Estimates</a>	<b>\$50.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All																																				
<div style="text-align: right;">[Created by adjuster]</div> <b>CLAIM SUBFOLDER DETAILS</b> <table border="1"> <tr> <td>Insured:</td> <td colspan="3">Tan Zhi Yuan, NRIC: S8516448A</td> </tr> <tr> <td>Main Claimant:</td> <td colspan="3">AUTO &amp; CARRIAGE ENGINEERING, NRIC: -</td> </tr> <tr> <td>Vehicle Reg. No.:</td> <td>YK4334G</td> <td>Date of Loss:</td> <td>18/06/2013 15:00 - :59</td> </tr> <tr> <td>Claim Type:</td> <td>TP / 800664441</td> <td>Policy/Cover Note No.:</td> <td>S100013620 (Comprehensive) Coverage: 30/04/2013 - 29/04/2014</td> </tr> <tr> <td>Vehicle Reg. No. (Insured):</td> <td>SJZ3352J</td> <td>Policy No. (Claimant):</td> <td>SD13V00136/VCZ/R05</td> </tr> <tr> <td>Repairer:</td> <td colspan="3">Auto &amp; Carriage Engineering (HQ) 588C Balestier Road, 329899 Balestier - Tel: 62561206</td> </tr> <tr> <td>Handling Insurer:</td> <td colspan="3">AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah]</td> </tr> <tr> <td>Claimant's Insurer:</td> <td colspan="3">Liberty Insurance Pte Ltd (HQ) - Tel: 6221 8611</td> </tr> <tr> <td>Adjuster:</td> <td colspan="3">LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by SIMON HO LEONG CHUAN] ... [Final Rpt due 18/07/2013]</td> </tr> </table> <div style="text-align: right;"> <a href="#">View All</a>   <a href="#">Compose Case Mail</a> </div>					Insured:	Tan Zhi Yuan, NRIC: S8516448A			Main Claimant:	AUTO & CARRIAGE ENGINEERING, NRIC: -			Vehicle Reg. No.:	YK4334G	Date of Loss:	18/06/2013 15:00 - :59	Claim Type:	TP / 800664441	Policy/Cover Note No.:	S100013620 (Comprehensive) Coverage: 30/04/2013 - 29/04/2014	Vehicle Reg. No. (Insured):	SJZ3352J	Policy No. (Claimant):	SD13V00136/VCZ/R05	Repairer:	Auto & Carriage Engineering (HQ) 588C Balestier Road, 329899 Balestier - Tel: 62561206			Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah]			Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: 6221 8611			Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by SIMON HO LEONG CHUAN] ... [Final Rpt due 18/07/2013]		
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<b>ASSOCIATED MAIL RECEIVED</b> There are no mail for this case.																																								
<b>ALL ASSOCIATED TASKS</b> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Complete</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table> <div style="text-align: right;"> <a href="#">View All</a>   <a href="#">Search Tasks</a>   <a href="#">Create New Task</a>   <a href="#">Complete</a> </div>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Complete	Done?	No results.																									
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No results.																																								

Documentation			1 per page	7
No	Relabel/Reorder		Thumbnail	Print
1	09/07/13 13:39	LKK Auto Consultants Pte Ltd (HQ)		Load PDF
2	09/07/13 13:39	TP GIA REPORT		Load PDF
3	09/07/13 13:39	TP POLICE REPORT		Load PDF
3	09/07/13 13:39	OI GIA REPORT		Load PDF

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

## Adjuster Report

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: account@lkkauto.com; admin-c@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC7/AIG13012382/CT2Q2  
Date: 18/07/2013

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 5100013620  
 Claimant Vehicle No: YK4334G Insured Vehicle No: SJZ3352J  
 Date of Loss: 18/06/2013 Nature of Claim: TP Claim No: 800664441

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: YK4334G Engine No: 4JG2722032  
 Make & Model: ISUZU NHR69EU3ES, 3.1 D (M) Chassis No: JAANHR69EY7100188  
 Reg. Date: 26/05/2000 (Man. Year: 2000) Odometer: 381932 km  
 Colour: Blue  
 Engine Capacity: 3059 cc  
 Market Value: N/A  
 Sum Insured (S\$): Market Value

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No

Footbrake (Serviceable): Yes  
 Pre-accident Condition: No

## CONDITION OF TYRES

Front Tyre Size: 195 R15C Rear Tyre Size: 165 R13C (D)  
 Front Left Side: Bridgestone 4 mm Rear Left Side: Bridgestone 4/4 mm  
 Front Right Side: Bridgestone 4 mm Rear Right Side: Bridgestone 4/4 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing			0.00	
Nett Amount (S\$)	0.00	0.00		
Global Sum Settlement (S\$)		0.00		

## INSPECTION

Date of Assignment: 08/07/2013  
 Date Inspected: 09/07/2013 Inspected At:  
 Est Repair Period: 6.0 days

Auto & Carriage Engineering (HQ)  
 588C Balestier Road  
 Singapore 329899

Adjuster: SIMON HO LEONG CHUAN

Manager: SURIYANI BTE SAAT

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Recommended Parts

No	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR NUMBER PLATE	Bent	0.00 F	*-F
2	1		*REAR BUMPER STEP PANEL	Bent	0.00 F	*-F
3	1		*REAR LH TAILLAMP	Broken	0.00 F	*-F
4	1		*REAR LH TAILLAMP PANEL	Bent	0.00 F	*-F
5	1		*REAR RH TAILLAMP	Broken off	0.00 F	*-F
6	1		*REAR RH TAILLAMP PANEL	Repair	0.00 F	*-F
7	1		*REAR FLOOR PANEL	Repair	0.00 F	*-F
8	4		*REAR BODY MOULDING	Broken	0.00 F	*-F
9	1		*REAR BODY	Repair	0.00 F	*-F
10	1		*FRONT DOOR REAR PILLARS	Repair	0.00 F	*-F
Total Parts (S\$)					0.00	0.00

F=Franchise part.

Report was unsubmitted during this print-out.

## Hsiao Tong (LKKAuto)

---

**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Thursday, 21 February 2019 8:54 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** FW: Your Ref. 800664441B (Accident Involving YK4334G & SJZ3352J on 18.06.2013)  
**Attachments:** YK4334G Repair Bill - doa 18jun13.pdf

Dear Hsiao Tong,

Auto & Carriage forwarded repair bill as attached.

Please assist to conduct paper adjustment soonest possible.

Thank you

Kind regards  
Norsiah

Norsiah Md Noor  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419-1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



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**From:** Auto & Carriage Engineering [mailto:[autocarriagerental@gmail.com](mailto:autocarriagerental@gmail.com)]  
**Sent:** Friday, February 15, 2019 4:47 PM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Subject:** Re: Your Ref. 800664441B (Accident Involving YK4334G & SJZ3352J on 18.06.2013)

Dear Norsiah,

After your surveyor came down and finished with the assessment, we were informed by him to proceed with the repair works and to submit the bill after and that he will submit his assessment directly to your side. And hence, repair works was carried out right after the assessment to avoid incurring extra days of lost of use.



Our repair bill should have been given to you by our previous solicitor, but you may find attached a copy of it as well.

If you wish to have an amicable settlement, please let us have your offer asap. If you do not wish to offer, please forward us a copy of your surveyor's report as we do not have the damage photos.

We look forward to hearing from you within 10days, failing which, we will proceed to hand over this case to another solicitor of ours.

Thank you very much.

Regards,  
Ms Lim

On Tue, Feb 12, 2019 at 2:35 PM Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)> wrote:

Dear Ms Lim,

We refer to the above.

Our surveyor advised that repair cost was not finalized for this case.

Kindly advise any estimate given to our surveyor?

Thank you

Norsiah

---

**From:** Auto & Carriage Engineering [mailto:[autocarriagerental@gmail.com](mailto:autocarriagerental@gmail.com)]  
**Sent:** Friday, December 14, 2018 2:49 PM  
**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Subject:** Your Ref. 800664441B (Accident Involving YK4334G & SJZ3352J on 18.06.2013)

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your previous email correspondences with our lawyer, Yu & Co LLC.

We are the owner of YK4333G and please be informed that we will take over the case and handle on our end.

On 10 July 2013, your appointed surveyor Mr. Rosli of LKK Adjustor came over to survey our damaged vehicle YK4334G at Blk 106 Ah Hood Road. We were then informed by Mr. Rosli himself that his report will be submitted to your insurance on his end and he told us to repair our vehicle and submit our repair bill to you.

We wish to have your offer soonest as the driver of SJZ3352J has admitted that the above mentioned accident was caused by his/her negligence.

Thank you very much.

Regards,

Ms Lim

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC7/AIG13012382/Cpq2-1

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 25-03-2019



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJZ 3352J	Veh. Inspected	YK 4334G
Policy No.	5100013620	Coverage (\$)	0.00
Claim No.	800664441	Excess (\$)	0.00
Assign From		Assign Date	08/07/2013

## 2. Vehicle Particulars & Condition

Make & Model	ISUZU NHR69EU3ES	c.c	3059
Engine No.	HIDDEN	Year of Reg.	2000
Chassis No.	JAANHR69EY7100188	Colour	BLUE
Odometer	381932	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15C	BRIDGESTONE	4 mm
L/H Front Tyre	195 R15C	BRIDGESTONE	4 mm
R/H Rear Tyre	165 R13C (D)	BRIDGESTONE	4/4 mm
L/H Rear Tyre	165 R13C (D)	BRIDGESTONE	4/4 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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## 5. General Information

Accident Date	18/06/2013	Inspection Date	09/07/2013
Survey held at	BLK 34 SIN MING DRIVE #01-124		
Repairer	AUTO & CARRIAGE ENGINEERING		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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## LKK Auto Consultants Pte Ltd

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YK 4334G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
2	TAIL LAMPS	CRACKED	520.00	520.00
1	TAIL END CROSS MEMBER	DENTED	680.00	680.00
	LESS 10% DISCOUNT		-	-120.00
			1,200.00	1,080.00
<b>SPECIAL NETT ITEMS</b>				
1	TAIL BUMPER (SN)	BENT	350.00	350.00
2	TAIL BUMPER BRACKET (SN)	DENTED	380.00	380.00
			730.00	730.00
<b>LABOUR</b>				
	TO LIFT-UP THE REAR CARGO BOX, STRAIGHTEN THE CHASSIS FRAME, REPLACE THE REAR CARGO BOX BASE PANEL, AND CROSS PANEL.		1,500.00	1,500.00
	FIX BACK THE BOX, TOUCH-UP THE PAINT WORK, ANTI-RUST COMPOUND.		500.00	500.00
			2,000.00	2,000.00
<b>GRAND TOTAL</b>			<b>3,930.00</b>	<b>3,810.00</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>3,050.00</b>

Report Ref No. CC7/AIG13012382/Cpq2-1

HO LEONG CHUAN

Automotive Assessor

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