

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 1 April 2019 11:56 AM
To: 'Md Noor, Norsiah'
Cc: Admin A
Subject: RE: Your Ref. 800664441B (Accident Involving YK4334G & SJZ3352J on 18.06.2013)
Attachments: LKKInspection.pdf; LKKAdjustment2a.pdf; LKKInvoice1.pdf

Hi Norsiah,

Enclose herewith our report & note of charges for your necessary action please.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Friday, 29 March 2019 9:10 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref. 800664441B (Accident Involving YK4334G & SJZ3352J on 18.06.2013)

Dear Hsiao Tong,

Please assist.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, February 21, 2019 9:05 AM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref. 800664441B (Accident Involving YK4334G & SJZ3352J on 18.06.2013)

Hi Norsiah,

Noted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Thursday, 21 February 2019 8:54 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: Your Ref. 800664441B (Accident Involving YK4334G & SJZ3352J on 18.06.2013)

Dear Hsiao Tong,

Auto & Carriage forwarded repair bill as attached.

Please assist to conduct paper adjustment soonest possible.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Auto & Carriage Engineering [<mailto:autocarriagerental@gmail.com>]
Sent: Friday, February 15, 2019 4:47 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: Re: Your Ref. 800664441B (Accident Involving YK4334G & SJZ3352J on 18.06.2013)

Dear Norsiah,

After your surveyor came down and finished with the assessment, we were informed by him to proceed with the repair works and to submit the bill after and that he will submit his assessment directly to your side. And hence, repair works was carried out right after the assessment to avoid incurring extra days of lost of use.

Our repair bill should have been given to you by our previous solicitor, but you may find attached a copy of it as well.

If you wish to have an amicable settlement, please let us have your offer asap. If you do not wish to offer, please forward us a copy of your surveyor's report as we do not have the damage photos.

We look forward to hearing from you within 10days, failing which, we will proceed to hand over this case to another solicitor of ours.

Thank you very much.

Regards,
Ms Lim

On Tue, Feb 12, 2019 at 2:35 PM Md Noor, Norsiah <Norsiah.MdNoor@aig.com> wrote:

Dear Ms Lim,

We refer to the above.

Our surveyor advised that repair cost was not finalized for this case.

Kindly advise any estimate given to our surveyor?

Thank you

Norsiah

From: Auto & Carriage Engineering [mailto:autocarriagerental@gmail.com]
Sent: Friday, December 14, 2018 2:49 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: Your Ref. 800664441B (Accident Involving YK4334G & SJZ3352J on 18.06.2013)

WITHOUR PREJUDICE

Dear Sir/Mdm,

We refer to your previous email correspondences with our lawyer, Yu & Co LLC.

We are the owner of YK4333G and please be informed that we will take over the case and handle on our end.

On 10 July 2013, your appointed surveyor Mr. Rosli of LKK Adjustor came over to survey our damaged vehicle YK4334G at Blk 106 Ah Hood Road. We were then informed by Mr. Rosli himself that his report will be submitted to your insurance on his end and he told us to repair our vehicle and submit our repair bill to you.

We wish to have your offer soonest as the driver of SJZ3352J has admitted that the above mentioned accident was caused by his/her negligence.

Thank you very much.

Regards,

Ms Lim

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