

12/17/2001

ASS. REC. BY:

REF: CS/FCI19005229/d3

Special Instruction:

SUNVAJOY

ASSIGNMENT (Office)

From (Person): CWS (JOANNE YONG) FCI Date/Time: 22/03/2019

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD  WS  TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GY 2233S Insured: SHC 3166A

at Workshop m/s Sng Ah Tee Motor Tel: 6268 6183

of Blk 3 Pioneer Road North #01-18

Policy No: \_\_\_\_\_ Claim No: D19001997MFSH

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 01/03/2019  
(Client's Record)

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement: \_\_\_\_\_

Date/Time: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle IN  OUT

| Date/Time  | Action/Instruction ( <input checked="" type="checkbox"/> ) Estimate                              |
|------------|--|
|            | GY 2233S - X   |
|            | SHC 3166A - X  |
| 13/12.15pm | Spoken to Joyce, they have closed the case becos owner did not come back for survey arrangement. |
| 18/12.55pm | Informed Joanne thru email, we will temporary close file. <i>Calvin</i> 18/12/2021.              |

**Summer Lee (LKK Auto)**

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**From:** CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>  
**Sent:** Friday, 22 March, 2019 3:24 PM  
**To:** ASSIGNMENTS@LKKAUTO.COM  
**Cc:** CWS Motor Claims; Joanne Yong Lai fong  
**Subject:** PRI: SURVEY ASSESSMENT - D19001997MFSH/1  
**Attachments:** Jobsheet\_D19001997MFSH\_TPD1.pdf

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**

**MOTOR SURVEY ASSIGNMENT**

**Date** 21-03-2019 **Our Ref No.** D19001997MFSH

**Accident Date** 01-03-2019 **Claim Type.** Third Party

**Insured Vehicle** SHC3166A **Third Party Vehicle.** GY2233S

**Survey Location** BLK 3 PIONEER ROAD NORTH #01-18

**Contact Person.** JOYCE TAN

**Contact No.** 62686183/ 0 **Fax No.** 62681429

**Survey Type** WITHOUT PREJUDICE:

**Appointed Surveyor** LKK AUTO CONSULTANTS PTE LTD

**Contact Person** NA **Fax No.** 68416315

**Contact Number.** NA

**FOR DIRECT SETTLEMENT**

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

## THIRD PARTY SURVEY REQUEST

**Cc : Workshop** SNG AH TEE MOTOR &  
PANEL SERVICE PTE LTD **Attention.** NIL

**Cc : TP Solicitor** NA **TP Solicitor Fax No.** NA

**Officer Incharge** JOANNEY

**IMPORTANT NOTE**

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

## **Celine Fong (LKKAuto)**

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 18 January 2021 2:55 PM  
**To:** 'CWS Motor Claims'; assignments  
**Cc:** 'Joanne Yong Lai fong'; SUR  
**Subject:** Re: SURVEY ASSESSMENT - D19001997MFSH/1

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for GY 2233S after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Friday, 22 March 2019 5:50 PM

**To:** 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

**Cc:** 'Joanne Yong Lai fong' <Joanneyong@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

**Subject:** RE: SURVEY ASSESSMENT - D19001997MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims [mailto:[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)]

**Sent:** Friday, 22 March 2019 3:24 PM

**To:** ASSIGNMENTS@LKKAUTO.COM

**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Joanne Yong Lai fong <[Joanneyong@msfirstcapital.com.sg](mailto:Joanneyong@msfirstcapital.com.sg)>

**Subject:** PRI: SURVEY ASSESSMENT - D19001997MFSH/1

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Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

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Tel : 6507 3848

Fax : 6507 3849

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[www.avg.com](http://www.avg.com)