

INSURANCE

INS. CASE OWNER:

sherini

CC 4/III1900 5/81, E 96h 9

LEK

IDAC:

Surveyor:

Steve

DOI:

ASSIGNMENT

26/3/2019

police:

Date / Time:

21/3/19

Registered in Merimen:

21/3/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 786M

Name of Insured:

CPV

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A:

16/7/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L- YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

MLT19030383

WEDWOODS

HUMMER

WINDY RD

DI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final 7 Yes / No

5/7/80392



INSRS:

WSP:

Tel:

Liability:

RMKS:

LAVERASTERS



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

5/7/80392

SHA 786M-1-7

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

27/4/2019

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 4,600.00

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

MH

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 4,922.00

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 500.00

(S 100.00 x 5 days)

Loss of Income (LOI):

S\$ -

(S x days)

LOR only

☐

LOU only

☒

LOR + LOU

☐

LOR + LO

☐

[Tick only one]

GIA/LTA Search

S\$ 7.45

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost:

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$500.00

Total:

S\$ 5,429.45

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

S\$ 5,429.45

Name 1:

VALA Singapore Pte Ltd

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

Repair Estimate



VAG Singapore Pte Ltd

48 Toh Guan Road East

#05-123, Enterprise Hub

Singapore 608586

Tel: 6267 9916

Fax: 6267 9313

www.avantage.sg

Steve (LKK)
8322 8813

Wn p.m. d- 26/3/19
5 days
L/S
Ry AL say

Date : 22-Mar-2019

Vehicle Num : SJY8039L

Make/Model : VW GOLF GTI

Chassis No : WVVZZZ1KZAW421960

S/N	PARTS	QTY	PRICE	TOTAL
1	LH DOOR / OD	1	\$ 1223 / 1,900.00	\$ 1,900.00
2	DOOR SEAL OUTER ? X NA	1	\$ X 105.00	\$ 105.00
3	LH DOOR HIGNE UPPER ? X NA	1	\$ X 100.00	\$ 100.00
4	LH DOOR HINGE LOWER ? X NA	1	\$ X 190.00	\$ 190.00
5	FRONT BUMPER X NN	1	\$ X 1,000.00	\$ 1,000.00
6	LH FENDER / OD	1	\$ / 380.00	\$ 380.00
7	FENDER GUIDE PIECE X 9 NN	1	\$ X 40.00	\$ 40.00
8	LH SIDESKIRT / BR	1	\$ / 480.00	\$ 480.00
9	LH SIDESKIRT ADAPTOR / NEC 1 PCE	4	\$ / 35.00	\$ 140.00
10	FRONT LH PANEL / BB NN	1	\$ X 1,900.00	\$ 1,900.00
11	REAR LH QUARTER PANEL X R	1	\$ X 1,500.00	\$ 1,500.00
12	REAR LH SIDE SKIRT PANEL / BB OD	1	\$ / 780.00	\$ 780.00
13	FRONT LH RIM / CP	1	\$ 542.88 / 1,500.00	\$ 1,500.00
14	RIM CAP X NN	1	\$ X 30.00	\$ 30.00
15	DOOR SEAL INNER ? X NN	1	\$ X 250.00	\$ 250.00
16	LH UNDERCARRIAGE LINING X NAI	1	\$ X 160.00	\$ 160.00
TOTAL PARTS			3440.88 - 172 3268.79	\$ 10,455.00
TOTAL AMOUNT				\$ 10,455.00
MISCELLANEOUS ITEM				
LABOUR				
1	To remove/refit/ panel beat of front bumper, LH fender, LH sideskirt, LH rear quarter panel, LH door.		\$ 1400 / 1,700.00	\$ 1,700.00
2	To putty and spray paint of front bumper, LH fender, LH sideskirt, LH rear quarter panel, LH door and other affected area		\$ 1200 / 1,300.00	\$ 1,300.00
3	To diagnose and clearing of fault codes before and after repair		\$ 30 / 60.00	\$ 60.00
4	To conduct wheel alignment the following:		\$ 60 / 70.00	\$ 70.00
5	To remove and refit tyre.		\$ X / 60.00	\$ 60.00
* To resurvey before/after spray painting * To display damaged part(s) during resurvey * Parts prices are subject to confirmation * Third party survey is on a "Without Prejudice" basis * No illegal modification(s) is allowed * Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company			2690	
Acknowledged by Repairer		TOTAL		\$ 13,645.00
Signature:		GST 7%		\$ 955.15
Date:		GRAND TOTAL		\$ 14,600.15

p- 3096-M
L- 2690
5786.79
L/S- 4629.43
= 4699

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4120H
Vehicle Details	
Vehicle No.:	SJY8039L
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Mar 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF GTI 2.0L AT 3DR 5K19V3
Primary Colour:	Grey
Manufacturing Year:	2010
Engine No.:	CCZ071451
Chassis No.:	WVWZZZ1KZAW421960
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$31,592.00
Original Registration Date:	01 Oct 2010
First Registration Date:	01 Oct 2010
Transfer Count:	1
Actual ARF Paid:	\$31,592.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Sep 2020
PARF Rebate Amount:	\$17,375.00
Intended COE Rebate Details	
COE Expiry Date:	30 Sep 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$42,501.00
COE Rebate Amount:	\$6,422.00
Total Rebate Amount:	\$23,797.00

The information contained herein is correct as at 26 Mar 2019

OK

> Back to OneMotoring

Enquire Transfer Fee

Vehicle Details	
Vehicle No.:	SJY8039L
Vehicle Type:	P10 - Passenger Motor Car
Vehicle Attachment 1:	With Sun Roof
Vehicle Scheme:	Normal
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF GTI 2.0L AT 3DR 5K19V3
Chassis No.:	WVWZZZ1KZAW421960
Propellant:	Petrol
Engine No.:	CC2071451
Engine Capacity:	1984 cc
Maximum Power Output:	155.0 kW (207 bhp)
Maximum Laden Weight:	1890 kg
Unladen Weight:	1339 kg
Year Of Manufacture:	2010
Original Registration Date:	01 Oct 2010
Lifespan Expiry Date:	-
COE Category:	B - Car (1601cc & above)
Quota Premium:	\$42,501.00
COE Expiry Date:	30 Sep 2020
Road Tax Expiry Date:	31 Mar 2019
PARF Eligibility Expiry Date:	30 Sep 2020
Inspection Due Date:	30 Sep 2019
Intended Transfer Date:	26 Mar 2019
CO2 Emission:	-
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-

The current road tax expiry is 31 Mar 2019. You may renew the road tax from 01 Jan 2019 with all pre-requisite(s) fulfilled. If the road tax is renewed after 31 Mar 2019, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable (From 01 Apr 2019 to 30 Sep 2019)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Sub Total:			25.00
Nett Road Tax Amount (After Offsetting Over Payment):	597.00	-	597.00
Total Amount Payable:			622.00
Amount Payable (From 01 Apr 2019 to 31 Mar 2020)			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Sub Total:			25.00
Nett Road Tax Amount (After Offsetting Over Payment):	1,194.00	-	1,194.00
Total Amount Payable:			1,219.00

You may print this page for reference.

OK

Print

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 17 July 2019 3:17 PM
To: jeslyn@vag.sg
Cc: Admin A
Subject: RE: Submission of Finalise repair estimate for SJY8039L
Attachments: DV SJY 8039L.pdf

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/III19005181/Efb3
Your Ref: File 279- SJY 8039L

Dear Jeslyn,

We refer to the above matter and your letter of demand.

We hereby confirmed settlement as below:

1. Cost of Repair (w/GST)	S\$ 4,922.00
2. Loss of Use (5 days x \$100.00)	S\$ 500.00
3. LTA search	<u>S\$ 7.45</u>
	<u>S\$ 5,429.45</u>

Please duly sign the DV attached and return with to us (LKK) for payment processing.

In the meantime, kindly let us have your amend your tax invoice. (Ill case, tax invoice need to bill Ill Ins)

We need original copy DV and documents of your letter of demand.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Public
Communications
Pte Ltd

Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SJY8039L (MCT19030383)**
[SHA7862H]

TP

BONSEY JONATHAN CASAMAJOR

Mar 15 2019 1:00PM

[COMFORT TRANSPORTATION PTE LTD]

CarCrafters Singapore Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 10/07/2019 10:44 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5429.45) - SJY8039L - Claim Handler: Sherini Pillai

Approved:5429.45:Please proceed to settle. Video shows OID made a very wide turn.

Print Received Message

This mail is associated with :

***SJY8039L (MCT19030383)
[SHA7862H]**

TP

BONSEY JONATHAN CASAMAJOR
Mar 15 2019 1:00PM
[COMFORT TRANSPORTATION PTE LTD]
CarCrafters Singapore Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 09/04/2019 14:36 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SJY8039L - Claim Handler: Sherini Pillai

Approved:0.00:Please proceed to settle. Video shows OID made a very wide turn.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Mar 2019 14:54	Clim Dtl Modified	Claimant's Name: -> BONSEY JONATHAN CASAMAJOR. Claimant's ID: -> S2684120H.	[A] Lau Shu Pei
2	22 Mar 2019 14:54	Clim Veh Model Changed	(204113) VOLKSWAGEN GOLF 2.0 GTI (A).	[A] Lau Shu Pei
3	22 Mar 2019 14:54	Clim Created	Reg No: SJY8039L. Acct Date: 2019/03/15. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: CarCraft ers Singapore Pte Ltd (HQ)	[A] Lau Shu Pei
4	22 Mar 2019 14:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	22 Mar 2019 14:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/02	[A] Lau Shu Pei
6	22 Mar 2019 14:54	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	22 Mar 2019 14:54	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] Lau Shu Pei
8	22 Mar 2019 14:54	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	25 Mar 2019 11:10	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	27 Mar 2019 09:37	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: TBA kindly upload OI video footage in Merimen for liability assessment.(If you have) thank you	[A] Chong Poh Kin
11	27 Mar 2019 14:33	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei
12	27 Mar 2019 14:33	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> CHEN TSUE YEE	[A] Lau Shu Pei
13	28 Mar 2019 09:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/02. Mandate Remarks: Requested from CTPL, will upload once received.	[I] Zuhaidah Bte Samsuri
14	28 Mar 2019 09:04	Adj Mandate Set	Maintained:Requested from CTPL, will upload once received.	[I] Zuhaidah Bte Samsuri
15	01 Apr 2019 16:58	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: TBA Remarks: we appreciate if you could kindly upload OI video footage in Merimen for Liability Assessment. (if you have)	[A] Chong Poh Kin
16	04 Apr 2019 15:24	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/04/02. Mandate Remarks: Video footage uploaded.	[I] Zuhaidah Bte Samsuri
17	04 Apr 2019 15:24	Adj Mandate Set	Maintained:Video footage uploaded.	[I] Zuhaidah Bte Samsuri
18	04 Apr 2019 17:18	Video Downloaded	Downloaded Video - Accident(OID)	[A] Chong Poh Kin
19	04 Apr 2019 17:26	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: OID fail to TURN LEFT on left turning lane.	[A] Chong Poh Kin
20	05 Apr 2019 08:55	Video Downloaded	Downloaded Video - Accident(OID)	[I] Zuhaidah Bte Samsuri
21	05 Apr 2019 08:58	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/04/02. Mandate Remarks: OID reported that he was turning but might took a wider turn. Please offer 50% first since there is no lane marking. Thanks.	[I] Zuhaidah Bte Samsuri
22	05 Apr 2019 08:58	Adj Mandate Set	Maintained:OID reported that he was turning but might took a wider turn. Please offer 50% first since there is no lane marking. Thanks.	[I] Zuhaidah Bte Samsuri
23	05 Apr 2019 17:28	Adj Mandate Request	Cur.Reg:0.00:PODS please be informed that we had offer 50% Liability to TP, however they are not agree to settle at 50/50. and intend to request OI video footage, we hereby seek your instruction in order to proceed further.	[A] Chong Poh Kin
24	09 Apr 2019 14:36	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/04/02. Mandate Remarks: Please proceed to settle. Video shows OID made a very wide turn.	[I] Sherini Pillai

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 21 March 2019 12:03 PM
To: Claims Assistance - VAG Singapore; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Sherini Pillai; Zuhaidah Samsuri
Subject: RE: TP Claim . SJY8039L accident dated 15/03/2019 @1315 (Your Insured SHA7862H)
Attachments: SJY8039L GIA Report.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SJY8039L and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Claims Assistance - VAG Singapore [mailto:claims@vag.sg]
Sent: 21 March, 2019 12:00 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: TP Claim . SJY8039L accident dated 15/03/2019 @1315 (Your Insured SHA7862H)

Hi Gabriel,

Please do get LKK to contact me at 8522 9515.

Thank you.

Best Regards,

Jie Ren

AVANTAGE VAG
Audi | BMW | Mercedes | Volkswagen

9.13am @ 22/3/19
Jie Ren
vehicle @ not in
arrange on 26/3/19

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre

48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre

160 Sin Ming Drive, #08-01 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

On Thu, Mar 21, 2019 at 11:51 AM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

From: Claims Assistance - VAG Singapore [mailto:claims@vag.sg]

Sent: 21 March, 2019 9:47 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: TP Claim . SJY8039L accident dated 15/03/2019 @1315 (Your Insured SHA7862H)

Without Prejudice

Dear Sir / Mdm,

Reference to the above incident.

Please find attached herein a copy of our client's Accident Report, Damaged photos.

As our client is claiming against your insured SHA7862H, thus would appreciate if you could revert to us on the **liability clearance urgently** or we could settle the case under Direct Settlement with Car Rental of @ \$180 per day x no. of days, and loss of use per day amount as recommended by your appointed surveyor.

Kindly have your surveyor to contact Jie Ren 8522 9515 located at **Carcrafters Singapore Pte Ltd , 48 Toh Guan Road East #05-**

155, Enterprise Hub, S(608586) for an appointment to inspect our client's vehicle.

Please note our client's vehicle is driveable and ensure that your insured driver has make a **report of accident**.

Your kind attention into the above is greatly appreciated.

Thank you very much in advance!

PS: Under MCF – Insurers to make its decision on liability for TP claims based on BOLA within 5 working days from date of survey.

Thank you.

Best Regards,

Jie Ren

AVANTAGE VAG

Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre

48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre

160 Sin Ming Drive, #08-01 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SJY8039L (MCT19030383)
[SHA7862H]**

TP

BONSEY JONATHAN CASAMAJOR

Mar 15 2019 1:00PM

[COMFORT TRANSPORTATION PTE LTD]

CarCrafters Singapore Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 10/07/2019 10:44 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5429.45) - SJY8039L - Claim Handler: Sherini Pillai

Approved:5429.45:Please proceed to settle. Video shows OID made a very wide turn.



Our Ref: File 279 – SJY8039L

WITHOUT PREJUDICE

Date: 25th June 2019 (AR Registered)

Attention: Motor Claim Department

India International Insurance Pte Ltd
64 Cecil Street #05 IOB Building
Singapore 049711

Dear Sir / Ma'am,

TRAFFIC ACCIDENT INVOLVING SJY8039L & SHA7862H ALONG CLUNY ROAD TOWARDS NAPLER ROAD DATED ON 15/03/19 @ 1315HRS

We have been authorized by BONSEY JONATHAN CASAMAJOR, the owner of vehicle number: SJY8039L, to claim against the party/parties responsible for the damages arising from the above-mention accident.

Our record show that you are the insurer of vehicle number: SHA7862H, at the material time of the accident with the driver of our client's vehicle, PATRICIA LIM MUI HUNG.

As a result of the accident caused by your Insured Driver's negligent and/or management of your insured vehicle Number: SHA7862H, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Including GST)	\$4,922.00
(2) Loss of Use - 5 Days	\$500.00
(3) LTA Search receipt	\$7.45
	<u>\$5,429.45</u>

A Copy of each of the following supporting documents are enclosed:

(1) Repairer Invoice, LTA Receipt, LOA & Discharged voucher

Our Ref: File 279 – SJY8039L



We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please made payment to "VAG Singapore Pte Ltd"

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Jeslyn Chua (HP: 8552 9515)

Email: jeslyn@vag.sg

NB: We encourage all parties to liaise with us via email or phone call to expedite all matters

PS: Please quote our reference number when replying

c.c Client – BONSEY JONATHAN CASAMAJOR

AUTHORIZATION TO ACT

I, BONSEY JONATHAN CASAMAJOR (the third party claimant") of 9 Taman Serasi, #08-15, Singapore 257720. (address), owner of SJY 8039L (vehicle no.) hereby authorize M/s VAG Singapore Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SJY 8039L that was damaged pursuant to the accident which occurred on 15/03/2019 (date) along Cluny Road towards Napier Road (location) involving vehicle no/s SHA 7862H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21st (day) of March (month) 20 19 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT19030383

Claimant Ref: File 279- SJY8039L

We/I, VAG Singapore Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,922.00 (repair cost), S\$ 500.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SJY 8039L that was damaged pursuant to the accident which occurred on 15/03/2019 (date) at CLUNY ROAD (location) involving vehicle no. SHA 7862H (insured vehicle). This is pursuant to the inspection conducted on 26/03/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner BONSEY JONATHAN CASAMAJOR ("the third party claimant") of vehicle no. SJY 8039Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJY 8039Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,429.45 to VAG Singapore Pte Ltd

Dated this 24 day of July 2019

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

Chua Ee Ling

S8235592H

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

51 Albi Ave | #01-26

Page ubi Ind part (b) 42/23

WITHOUT PREJUDICE to:-

(a) Insurers Subrogated Claim and/or

(b) Any Personal Injury Claims

Note: This Notice supersedes any inconsistencies found in this Discharge Voucher



TAX INVOICE

VAG Singapore Pte Ltd

VAG WEST

48 Toh Guan Road East
#04-123 Enterprise Hub
Singapore 608586

Tel: 6515 9515

VAG EAST

8 Kaki Bukit Ave 4
#06-48 Premier @ Kaki Bukit
Singapore 415875

Fax: 6795 5015

VAG NORTH

160 Sin Ming Drive
#08-01 Sin Ming AutoCity
Singapore 575722

ask@vag.sg

Invoice No. : INV2019-060594

Invoice Date : 25/06/2019
Job No. : SO2019-04205
Membership Start Date :
Payment Mode : INS CLAIM

Registration Number : SJY8039L
Chassis Number : WVVZZZ1KZAW421960
Mileage : -
Next Servicing Mileage :
Next Servicing Date :
Vehicle Make & Model : VOLKSWAGEN GOLF GTI

Invoice To :

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #04-#05
IOB BUILDING S(049711)
Singapore

Tel: 63476100
Email: .

S/N	Item No.	Description	Qty	Price (SGD)	Amount (SGD)
1	415600	Insurance Lump Sum Repair	1	4,600.00	4,600.00

Terms & Conditions

- Warranty where applicable is subject to the terms and conditions listed at www.vag.sg/warranty.
- Quotations are subject to prevailing GST and valid for 30 days.
- Goods sold are not returnable or refundable.
- Deposits paid for indent items shall be forfeited if the balance is not paid and goods collected within 90 days.
- Interest is chargeable on overdue payments at a rate of 1% per month or part thereof.
- These terms and conditions are subject to change without prior notice.

I hereby accept all terms and conditions of this invoice and certify that all goods and services described herein have been satisfactorily delivered to me. I hereby agree that VAG Singapore Pte Ltd, its agents, affiliates, services providers or related companies may collect, use and disclose my personal data to provide service, marketing and other information in accordance with VAG's personal data protection policy available at www.vag.sg/privacy.

Sub Total	4,600.00
GST 7%	322.00
Total SGD	4,922.00

Customer Signature

GST REGISTRATION NO: 201111738H

Prepared By: Jeslyn

BANK ACCOUNT: DBS CURRENT -107-900719-8

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190320-003466

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA7862H As at 15 Mar 2019/13:00:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHA7862H Enquiry Fee 20190320180440475541	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx6641	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement
































CLAIM SUBFOLDER TRACKING


























Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Mar 2019 Edit Reg		21 Mar 2019 00:00 Edit Adj Rpt	S\$4,600.00 Edit Estimates	S\$4,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	BONSEY JONATHAN CASAMAJOR, ID: S2684120H								
Vehicle Reg. No.:	SJY8039L	Date of Loss:	15/03/2019 13:00 - :59 [101 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19030383	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA7862H	Policy No. (Claimant):	GA273799/1						
		Excess:							
Repairer:	Vag Singapore Pte Ltd () 48 TOH GUAN ROAD EAST #04-123 ENTERPRISE HUB, 608586 Jurong East - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 02/04/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (10/07/2019): Alert - Adj Mandate Approved (S\$5429.45) - SJY8039L - Claim Handler: Sherini Pillai III_SG (09/04/2019): Alert - Adj Mandate Approved (S\$0.00) - SJY8039L - Claim Handler: Sherini Pillai III_SG (05/04/2019): Alert - Adj Mandate Maintained - SJY8039L - Claim Handler: Sherini Pillai III_SG (04/04/2019): Alert - Adj Mandate Maintained - SJY8039L - Claim Handler: Sherini Pillai III_SG (28/03/2019): Alert - Adj Mandate Maintained - SJY8039L - Claim Handler: Sherini Pillai 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJY8039L (MCT19030383)
[SHA7862H]
TP
BONSEY JONATHAN CASAMAJOR
Mar 15 2019 1:00PM
[COMFORT TRANSPORTATION PTE LTD]
Vag Singapore Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Video						1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	India International Insurance Pte Ltd (HQ)				Thumbnail		Print	
1	04/04/19 15:24	Video - Accident(OID)				 Load MP4			
Photos/Images						3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail		Print	
1	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
2	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
3	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
4	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
5	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
6	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
7	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
8	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
9	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
10	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
11	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
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13	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
14	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
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17	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
18	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
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20	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
21	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
22	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
23	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
24	26/03/19 19:57	Odometer Reading				 Load JPG		<input checked="" type="checkbox"/>	
25	26/03/19 19:57	Chassis Number				 Load JPG		<input checked="" type="checkbox"/>	
26	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
27	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
28	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
29	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
30	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
31	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
32	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
33	26/03/19 19:57	General View				 Load JPG		<input checked="" type="checkbox"/>	
34	26/03/19 19:57	General View				 Load JPG			

Video			1 per page	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	26/03/19 19:57	General View	 Load JPG	<input checked="" type="checkbox"/>
36	26/03/19 19:57	General View	 Load JPG	<input checked="" type="checkbox"/>
37	26/03/19 19:57	General View	 Load JPG	<input checked="" type="checkbox"/>
38	26/03/19 19:57	General View	 Load JPG	<input checked="" type="checkbox"/>
39	26/03/19 19:57	General View	 Load JPG	<input checked="" type="checkbox"/>
40	26/03/19 19:57	General View	 Load JPG	<input checked="" type="checkbox"/>
41	26/03/19 19:57	General View	 Load JPG	<input checked="" type="checkbox"/>
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47	26/03/19 19:57	General View	 Load JPG	<input checked="" type="checkbox"/>
48	26/03/19 19:57	General View	 Load JPG	<input checked="" type="checkbox"/>
49	26/03/19 19:57	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/03/19 14:54	EMAIL FROM III DD 22032019	 Load PDF	
2	22/03/19 14:54	TP GIA REPORT	 Load PDF	
3	27/03/19 16:35	TP ESTIMATE- MARKED	 Load PDF	
4	05/04/19 17:21	TP reply dated 05.04.2019	 Load PDF	
5	09/07/19 12:53	WORKSHOP INVOICE	 Load PDF	
6	09/07/19 12:53	LTA SEARCH	 Load PDF	
7	07/08/19 10:05	AUTHORISATION TO ACT FORM	 Load PDF	
8	07/08/19 10:05	DISCHARGE VOUCHER	 Load PDF	
9	07/08/19 10:05	LOD	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	25/03/19 08:44	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19005181/EFB3Q2

Date: 07/08/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No: MCOM0015
Claimant Vehicle No : SJY8039L	Insured Vehicle No : SHA7862H
Date of Loss: 15/03/2019	Nature of Claim: TP Claim No: MCT19030383

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJY8039L		
Make & Model:	VOLKSWAGEN GOLF, 2.0 GTI (A)	Engine No:	CCZ071451
Reg. Date:	01/10/2010 (Man. Year: 2010)	Chassis No:	WVWZZZ1KZAW421960
Colour:	Grey	Odometer:	61610 km
Engine Capacity:	1984 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/40Z R18	Rear Tyre Size:	225/40Z R18
Front Left Side:	Firelli 7 mm	Rear Left Side:	Firelli 7 mm
Front Right Side:	Firelli 7 mm	Rear Right Side:	Firelli 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,455.00	3,096.79	7,358.21	70.38
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,190.00	2,690.00	500.00	15.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,645.00	5,786.79	7,858.21	57.59
Approved Total (Overridden) (S\$)		4,600.00		
(S\$)	13,645.00	4,600.00	9,045.00	66.29
+ GST 7.00/7.00% (S\$)	955.15	322.00	633.15	66.29
Nett Amount (S\$)	14,600.15	4,922.00	9,678.15	66.29
+ Loss of Use (5.0 x S\$100.00/day) (S\$)		500.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		5,429.45		

INSPECTION

Date of Assignment:	21/03/2019	
Date Inspected:	26/03/2019 Inspected At:	VAG Singapore Pte Ltd (HQ) 48 Toh Guan Road East, #04-123

Enterprise Hub
Singapore 608586

Estimated Period of Repair: 5.0 days

Adjuster: CHEN TSUE YEE

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

SPECIAL REMARKS

Market Value: \$34,000.00 - Rebate \$ 23,797.00 = Net Value: \$10,203

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 07 Aug 2019)
Parts: 144	VOLKSWAGEN GOLF 2.0 GTI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJY8039L)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LH DOR	Dented	1,900.00 F	*1,223.00 FL
2	1		*DOOR SEAL OUTER	Not Necessary	105.00 F	*- FL
3	1		*LH DOOR HINGE UPPER	Not Necessary	100.00 F	*- FL
4	1		*LH DOOR HINGE LOWER	Not Necessary	190.00 F	*- FL
5	1		*FRONT BUMPER	Not Necessary	1,000.00 F	*- FL
6	1		*LH FENDER	Dented	380.00 F	*380.00 FL
7	1		*FENDER GUIDE PIECE	Not Necessary	40.00 F	*- FL
8	1		*LH SIDESKIRT	Broken	480.00 F	*480.00 FL
9	4		*LH SIDESKIRT APARTOR	Necessary (1 PCS ONLY)	140.00 F	*35.00 FL
10	1		*FRONT LH PANEL	Not Necessary	1,900.00 F	*- FL
11	1		*REAR LH QUARTER PANEL	Repair	1,500.00 F	*- FL
12	1		*REAR LH SIDE SKIRT PANEL	Dented	780.00 F	*780.00 FL
13	1		*REAR LH RIM	Cut	1,500.00 F	*542.88 FL
14	1		*RIM CAP	Not Necessary	30.00 F	*- FL
15	1		*DOOR SEAL INNER	Not Necessary	250.00 F	*- FL
16	1		*LH UNDERCARRIAGE LINING	Not Necessary	160.00 F	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	10,455.00	3,440.88
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	344.09
Total Parts (\$\$)	10,455.00	3,096.79

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE /REFIT /PANEL BEAT OF FRONT BUMPER ,LH FENDER ,LH SIDESKIRT ,LH REAR QUARTER PANEL ,LH DOOR	New	1,700.00	1,400.00
2	TO PUTTY AND SPRAY PAINT OF FRONT BUMPER ,LH FENDER ,LH SIDESKIRT ,LH REAR QUARTER PANEL,LH DOOR AND OTHER AFFECTED AREA	New	1,300.00	1,200.00
3	TO DIAGNOSE AND CLEARING OF FAULT CODES BEFORE AND AFTER REPAIR	New	60.00	30.00
4	TO CONDUCT WHEEL ALIGNMENT	New	70.00	60.00
5	TO REMOVE AND REFIT TYRE	New	60.00	0.00
Gross Labour Cost (S\$)			3,190.00	2,690.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >