Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Friday, 22 March 2019 10:56 AM **To:** 'Motor Claim - III'; assignments

Cc: 'Sherini Pillai'; 'Zuhaidah Samsuri'; Admin A

Subject: RE: TP Claim . SJY8039L accident dated 15/03/2019 @1315 (Your Insured SHA7862H)

Dear Sir / Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 26/3/19.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Thursday, 21 March, 2019 12:03 PM

To: Claims Assistance - VAG Singapore <claims@vag.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto)

<admin-d@lkkauto.com>

Cc: Sherini Pillai <sherini@iii.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: TP Claim . SJY8039L accident dated 15/03/2019 @1315 (Your Insured SHA7862H)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SJY8039L and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711 Tel: 6347 6100, Ext – 248

From: Claims Assistance - VAG Singapore [mailto:claims@vag.sg] Sent: 21 March, 2019 12:00 PM
To: Motor Claim - III < motorclaim@iii.com.sg>
Subject: Re: TP Claim . SJY8039L accident dated 15/03/2019 @1315 (Your Insured SHA7862H)
Hi Gabriel,
Please do get LKK to contact me at 8522 9515.
Thank you.
Best Regards,
Jie Ren
AVANTAGE VAG
Audi BMW Mercedes Volkswagen
6515 9515 Sales & Service 6795 5005 24hr Towing www.avantage.sg
AVANTAGE VAG WEST Service & Tuning Centre 48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586
AVANTAGE VAG NORTH Service Centre 160 Sin Ming Drive, #08-01 Sin Ming AutoCity, Singapore 575722
AVANTAGE VAG EAST Service Centre 8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875
Accident Reporting & Repair Centre 48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586
46 1011 Guail Road East, #02-133 Enterprise 11u0, Singapore 008380
On Thu, Mar 21, 2019 at 11:51 AM Motor Claim - III < motorclaim@iii.com.sg > wrote:
Dear Sir / Mdm,
Ma admouded to receipt of your email
We acknowledge receipt of your email.
We proprose using one of the following motor surveyors:
LKK Auto Consultants Pte Ltd

• Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

From: Claims Assistance - VAG Singapore [mailto:<u>claims@vag.sg</u>]

Sent: 21 March, 2019 9:47 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: TP Claim . SJY8039L accident dated 15/03/2019 @1315 (Your Insured SHA7862H)

Without Prejudice

Dear Sir / Mdm,

Reference to the above incident.

Please find attached herein a copy of our client's Accident Report, Damaged photos.

As our client is claiming against your insured <u>SHA7862H</u>, thus would appreciate if you could revert to us on the <u>liability clearance urgently</u> or we could settle the case under Direct Settlement with Car Rental of @ \$180 per day x no. of days, and loss of use per day amount as recommended by your appointed surveyor.

Kindly have your surveyor to contact Jie Ren 8522 9515 located at Carcrafters Singapore Pte Ltd , 48 Toh Guan Road East #05-

155, Enterprise Hub, S(608586) for an appointment to inspect our client's vehicle.

Please note our client's vehicle is driveable and ensure that your insured driver has make a *report of accident*.

Your kind attention into the above is greatly appreciated.

Thank you very much in advance!

PS: Under MCF – Insurers to make its decision on liability for TP claims based on BOLA within 5 working days from date of survey.

Thank you.

Best Regards,

Jie Ren

AVANTAGE VAG

Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | **6795 5005** 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre

48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre

160 Sin Ming Drive, #08-01 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

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