

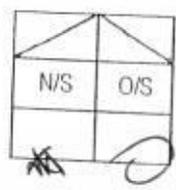
NAME: Hwee Jie

REF: NTUC NS/INC19005173/JH352

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop n/s _____
 of _____
 Insured: SGM 6606L
 Policy No: SI04270550 (7/10/18-6/10/19)
 Claims No: M711040743-001
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHD6077Z Yr Regn: 28 Nov 2017
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Toyota Prime c.c 1798
 Colour: maroon A/C: Insured / Std / NI / NA
 Sp. Reading: 97473 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JTDKB3FUx03575081
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: In order / Jammed / Leaked / Burnt or _____
 Mod: Nil / SRim / STD A/Rim or _____
 Tyre Size: F: 195/65R15
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Westlake
 Front Rear
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 16/3/19 D.O.I. 19/3/19
 Survey held at Sunt
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or _____
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SHD6077Z-cc3/mg1302362/A192-1 <u>part by part \$2,339.41 (cred: 546759; 7070)</u> <u>SGM6606L</u>
	SGM60661-x
	<u>RECEIVED 25 APR 2019</u>

Date/Time, File Pass to? : Preli. Report
 : Final Report
 1) 2414 Typist
 Date/Time, File Return to?

Days Of Repair: 4
 Resurvey No. of Trip: 1

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech. Invs (\$)
 : Weekend (\$)

Survey Fee: _____
 Transportation: _____
) \$ + PS. \$
) Photos
) Others
)
 TOTAL

Report Format: TD
 Lump Sum / I.B.E: (\$) 2339.41

Denise Tay (LKKAuto)

From: MTCL@income.com.sg
Sent: Thursday, 18 April 2019 5:38 PM
To: Denise Tay (LKKAuto)
Subject: FW: REQUEST CALIM NUMBER

Hi

Claim created

With Regards

Azlin Rani
Senior Administrator, Motor Insurance
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers

in with you

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Thursday, 18 April 2019 1:57 PM
To: MTCL@income.com.sg
Subject: REQUEST CALIM NUMBER

Dear Sir/Madam,

Request claim number

Date : 18/4/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1040843-001	SMRT TAXIS PTE LTD	SHD 6077Z	SGM6606L	16/3/2019	14:40	7542.63	2339.41

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Denise Tay (LKKAuto)

From: MTCL@income.com.sg
Sent: Monday, 22 April 2019 6:11 PM
To: Denise Tay (LKKAuto)
Subject: FW: REQUEST CLAIM NUMBER

Hi,

Claim created

With Regards

Samsia

Senior Admin Assistant,
Motor Insurance
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers



From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Monday, 22 April 2019 3:28 PM
To: MTCL@income.com.sg
Cc: mtreg <mtreg@income.com.sg>
Subject: REQUEST CLAIM NUMBER

Dear Sir/Madam,

Request claim number

Date : 22/4/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1040843-001	SMRT TAXIS PTE LTD	SHD 6077Z	SGM 6606L	16/3/2019	14:40	7542.63	2239.41

Best Regards,

Denise Tay | Case Handler

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/03/2019 11:38
Date Of Accident	16/03/2019 14:40
Exact Location Of Accident	BLK 541 BEDOK NORTH STREET 3 OPEN SPACE CAR PARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHD6077Z
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

Driver

Name of Driver	TEO HOCK SENG
NRIC No	S1313992Z
Date Of Birth	11/05/1958
Occupation	OUTDOOR
Date Of Driving Pass	29/07/1977
Driving Experience	41 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	355
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TAMPINES NORTH NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: BLK 461 TAMPINES STREET 44 #01-56 , POSTCODE: 520461 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-7818999 - FAX NO: 67838603
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT - T/20190316/2120 On the above mentioned date, time and location I was involved in a car accident. I was dropping off a passenger at the lot and reversed out of the lot ready to move off that is when the mentioned vehicle turned out a lot and hit the rear of my car. We then came out and spoke but she say that there is no damage and she is not at fault; when I took out my phone to take picture she then drove off.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGM6606L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**



T/20190316/2120

2 of 3

Police Station Of Origin:
Tampines North NPP
461 Tampines Street 44 #01-56 SINGAPORE
520461
Tel No: 1800-7818999

Report No. T/20190316/2120

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	TEO HOCK SENG	ID No.	S1313992Z
Related Vehicle	SHD6077Z (Car)	Contact No.	97668949
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On the above mentioned date, time and location I was involved in a car accident. I was dropping off a passenger at the lot and reversed out of the lot ready to move off that is when the mentioned vehicle turned out a lot and hit the rear of my car. We then came out and spoke but she say that there is no damage and she is not at fault; when I took out my phone to take picture she then drove off.



**SINGAPORE
POLICE FORCE**



T/20190316/2120

Police Station Of Origin:
Tampines North NPP
461 Tampines Street 44 #01-56 SINGAPORE
520461
Tel No: 1800-7818999

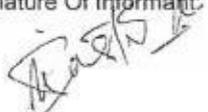
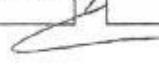
3 of 3
Report No. T/20190316/2120

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: G / Sgt 2 GAN JIAN CAI, DARREN	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 16/03/2019 16:18
Officer In Charge Of Case: TP / HRT / Sr Staff Sgt ESTHER CHONG Contact No.: 65476368	Classification Of Case: <div style="border: 1px solid black; width: 100px; height: 30px; margin: 5px auto;"></div>
Authentication Stamp NP168	<div style="border: 1px solid black; padding: 5px; text-align: center;">  <p>SINGAPORE POLICE FORCE</p>  <hr/> SIGNATURE </div>

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	5369K

Vehicle Details

Vehicle No.:	SHD6077Z
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Mar 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZRS107713
Chassis No.:	JTDKB3FUX03575087
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	28 Nov 2017
First Registration Date:	28 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Nov 2025
PARF Rebate Amount:	\$3,750.00

Intended COE Rebate Details

COE Expiry Date:	27 Nov 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$33,596.00
COE Rebate Amount:	\$28,054.00
Total Rebate Amount:	\$31,804.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 22 Mar 2019

OK



Case Details

Case Reference Number :

TAX/03/19/2081

Type of Repair : Accident Repair

Vehicle Registration Number : SHD6077Z

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-6142-ID

Assigned By : Taxi Claims Manager Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd

Accident Date and Time : 16/03/2019 06:40 AM

Vehicle Age(In Months) : 16

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval				Remarks
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			COVER, RR BUMPER ASSY	1	423.90	423.90	25.00	317.92	Replace	1	317.92	Replace	DEF
One Time Key In	Main			REAR BUMPER REINFORCEMENT	1	318.80	318.80	25.00	239.10	Replace	0	0	Check	
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 1	2	3.80	7.60	25.00	5.70	Replace	2	5.70	Replace	nee
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 2	2	3.80	7.60	25.00	5.70	Replace	2	5.70	Replace	nee
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 3	2	3.80	7.60	25.00	5.70	Replace	2	5.70	Replace	nee
One Time Key In	Main			SEAL, RR BUMPER ARM, RH & LH	2	11.00	22.00	25.00	16.50	Replace	2	16.50	Replace	nee
One Time Key In	Main			RETAINER, RR BUMPER, RH	1	112.70	112.70	25.00	84.53	Replace	0	0	Check	
One Time Key In	Main			RETAINER, RR BUMPER, LH	1	111.50	111.50	25.00	83.63	Replace	0	0	Check	
One Time Key In	Main			GUARD, RR BUMPER, LOWER	1	558.30	558.30	25.00	418.72	Replace	1	418.72	Replace	BUC
One Time Key In	Main			COVER, GUARD RR BUMPER LOWER	1	14.80	14.80	25.00	11.10	Replace	1	11.10	Replace	WMS
Total Spare Part Cost									4,541.63	Surveyor Total				1,429.39
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)				0
Final Spare Part Cost									4,147.34	Final Sur Total				1,429.39

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation				Surveyor Approval			Remarks	
						List Price	List Price(\$)	Dis(%)	Final Price(\$)	Repair/Replace	Surveyor Quantity	Surveyor Final Price(\$)		Repair/Replace
One Time Key In	Main			FILLER, RR BUMPER , RH	1	119.90	119.90	25.00	89.93	Replace	1	89.93	Replace	DD
One Time Key In	Main			FILLER, RR BUMPER , LH	1	119.90	119.90	25.00	89.93	Replace	0	0	Not Give	~
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	~
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Not Give	~
One Time Key In	Main			END PANEL SUB-ASSY, BODY LOWER BACK	1	629.80	629.80	25.00	472.35	Replace	0	0	Check	
One Time Key In	Main			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Check	
One Time Key In	Main			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	891.20	25.00	668.40	Replace	0	0	Not Give	~
One Time Key In	Main			EMBLEM SUB-ASSY REAR	1	46.30	46.30	25.00	34.72	Replace	0	0	Not Give	~
One Time Key In	Main			NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1	52.30	52.30	25.00	39.22	Replace	0	0	Not Give	~
One Time Key In	Main			NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1	52.30	52.30	25.00	39.22	Replace	0	0	Not Give	~
One Time Key In	Main			STICKER SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	0	0	Not Give	~
One Time Key In	Main			STICKER DECAL 8555 8888	1	21.60	21.60	0.00	21.60	Replace	0	0	Not Give	~
One Time Key In	Main			PANEL SUB-ASSY, FENDER REAR RH	1	824.80	824.80	25.00	618.60	Replace	1	0	Repair	~
One Time Key In	Main			LINER, REAR FENDER , RH	1	135.80	135.80	25.00	101.85	Replace	0	0	Not Give	~
One Time Key In	Main			LENS & BODY ASSY , RR BUMPER , RH	1	486.80	486.80	10.00	438.12	Replace	1	438.12	Replace	CRA

Total Spare Part Cost	4,541.63	Surveyor Total	1,429.39
Lump Sum Discount (%)	0.00	Lump Sum Dis (%)	0
Final Spare Part Cost	4,147.34	Final Sur Total	1,429.39

SMRT Recommendation										Surveyor Approval				
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			LENS & BODY, REAR COMBINATION LAMP , RH	1	438.10	438.10	10.00	394.29	Replace	0	0	Not Give	mm
Total Spare Part Cost									4,541.63	Surveyor Total		1,429.39		
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)		0		
Final Spare Part Cost									4,147.34	Final Sur Total		1,429.39		

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION RH	845.00	400	
Total:			845.00	400.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	
2	Main	TO RESPRAY REAR PANEL	180.00	0	
3	Main	TO RESPRAY FILLER RR BUMPER LH	180.00	0	
4	Main	TO RESPRAY FILLER RR BUMPER RH	180.00	50	
5	Main	TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	0	
6	Main	TO RESPRAY REAR FENDER RH	378.00	200	
Total:			1,476.00	450.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	0	
2	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
3	Main	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	0	
4	Main	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	40	
5	Main	TO WASH AND VACUUM	60.00	0	
Total:			680.00	60.00	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
6	Main	TO REPLACE SUNDRY PARTS	100.00	0	
Total:			680.00	60.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	4,147.34	1,429.39
Total Labour Cost	845.00	400.00
Total Spray Painting	1,476.00	450.00
Other	680.00	60.00
Overall Total	7,148.34	2,339.39
Lump Sum Repair Option		
Lump Sum Total	0.00	2,339.39
Surveyor Approved Amount		2,339.39
No of Repair Days*	5	4
Remarks	-	P/P REPAIR, PHOTO BEFORE PAINT.
Surveyor Name		Hwee Jie
Signature		
Survey Date	19/03/2019	

Save Clear

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during re-survey
- Parts prices are subject to confirmation
- Third party survey is on a no fault/rejudicial basis
- No illegal modification is allowed
- Supplemental items requested for repair and is subject to final approval from insurance company

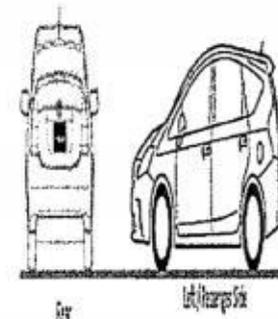
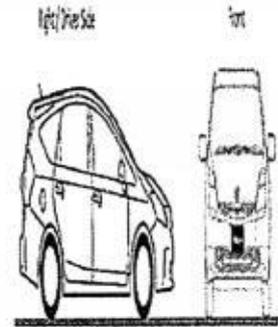
Back to my previous Repairer

Print

Close

Section A - Accident Details

Registration Number:	SHD8077Z
Case Reference Number	TAX/03/19/2081
Registration Date	28/11/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	TEO HOCK SENG
Type of Accident	Others
Accident Date and Time	16/3/2019 2:40 PM
Accident Reported Date and Time	18/3/2019 11:46 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24100643
Special Instruction to ARC, if any	BP / NTUC - LKK
Prepared Date and Time	19/3/2019 11:16 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



19/3

19/3

19/3

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$400.00
Total Spray Cost	\$1,476.00	\$450.00
Total Spare Part Cost	\$4,541.63	\$1,429.41
Total Other Cost	\$680.00	\$60.00
TOTAL COST	\$7,542.63	\$2,339.41 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	4.0
Prepared / Adjusted By	Zhi Yang Phua	Hwee Jie (LKK) / NTUC
ARC / Surveyor Sign Off Date	19/03/2019 11:36 AM	19/03/2019 1:27 PM
Signature		
Remarks		P/P REPAIR, PHOTO BEFORE PAINT.



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
 60 Woodlands Industrial Park E4, Singapore 757465
 FAX Number 63695982
 Estimator Telephone Number 69502023
 Accident Reporting Number 63662672

Date Generated : 17/04/2018
 User ID : Poh Guan

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1904-0215	Invoice Number	
Quotation Date	17.04.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION RH	\$845.00	\$400.00
Total Labour	\$845.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY REAR PANEL	\$180.00	\$0.00
TO RESPRAY FILLER RR BUMPER LH	\$180.00	\$0.00
TO RESPRAY FILLER RR BUMPER RH	\$180.00	\$50.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	\$180.00	\$0.00
TO RESPRAY REAR FENDER RH	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$1,476.00	\$450.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$200.00	\$0.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	\$120.00	\$0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	\$120.00	\$40.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$680.00	\$60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159479 13	COVER, RR BUMPER ASSY	1.00	\$423.90	25.00	\$317.93	Replace	Replace
		52023470 30	REAR BUMPER REINFORCEMENT	0.00	\$318.80	0.00	\$0.00	Replace	Check
		52462470 30	PAD, RR BUMPER, RH & LH, 1	2.00	\$3.80	25.00	\$5.70	Replace	Replace
		52462470 20	PAD, RR BUMPER, RH & LH, 2	2.00	\$3.80	25.00	\$5.70	Replace	Replace
		52462470 10	PAD, RR BUMPER, RH & LH, 3	2.00	\$3.80	25.00	\$5.70	Replace	Replace
		52191470 30	SEAL, RR BUMPER ARM, RH & LH	2.00	\$11.00	25.00	\$16.50	Replace	Replace
		52575470 40	RETAINER, RR BUMPER, RH	0.00	\$112.70	0.00	\$0.00	Replace	Check
		52576470 40	RETAINER, RR BUMPER, LH	0.00	\$111.50	0.00	\$0.00	Replace	Check
		52453470 10	GUARD, RR BUMPER, LOWER	1.00	\$558.30	25.00	\$418.73	Replace	Replace
		52169470 20	COVER, GUARD RR BUMPER LOWER	1.00	\$14.80	25.00	\$11.10	Replace	Replace

DE
 nn
 NEC
 NEC
 NEC
 NEC
 nn
 nn
 BUC
 NIS



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
 40 Woodlands Industrial Park E4, Singapore 757705
 FAX Number : 63605562
 Estimator Telephone Number : 68882823
 Accident Reporting Number : 64652672

Date Generated : 17/04/2018
 User ID : PohSuan

	52565479 00	FILLER, RR BUMPER , RH	1.00	\$119.90	25.00	\$89.93	Replace	Replace	✓	DD
	52566479 00	FILLER, RR BUMPER , LH	0.00	\$119.90	0.00	\$0.00	Replace	Not Given	✓	nn
		PIXEL STICKER	2.00	\$60.00	120	\$120.00	Replace	Replace	✓	NEC
		SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given	✓	}
	58307470 90	END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$629.80	0.00	\$0.00	Replace	Check	✓	
		SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Check	✓	
	76801471 10A1	TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-	0.00	\$891.20	0.00	\$0.00	Replace	Not Given	✓	
	75403480 10	EMBLEM SUB-ASSY REAR	0.00	\$46.30	0.00	\$0.00	Replace	Not Given	✓	
	75441470 90	NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT	0.00	\$52.30	0.00	\$0.00	Replace	Not Given	✓	
	75442471 30	NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT	0.00	\$52.30	0.00	\$0.00	Replace	Not Given	✓	
		STICKER SMRT LOGO	0.00	\$7.80	0.00	\$0.00	Replace	Not Given	✓	
		STICKER DECAL 6555 8888	0.00	\$21.80	0.00	\$0.00	Replace	Not Given	✓	
	61601471 50	PANEL SUB-ASSY, FENDER REAR RH	1.00	\$824.80	100.00	\$0.00	Replace	Repair	✓	
	65637470 60	LINER, REAR FENDER , RH	0.00	\$135.80	0.00	\$0.00	Replace	Not Given	✓	nn
	81581470 10	LENS & BODY ASSY , RR BUMPER , RH	1.00	\$486.80	10.00	\$438.12	Replace	Replace	✓	CR A
	81551472 81	LENS & BODY, REAR COMBINATION LAMP , RH	0.00	\$438.10	0.00	\$0.00	Replace	Not Given	✓	nn
Total				\$5,666.00		\$1,429.41				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

1429.41
 + 400.00
 + 510.00

 2339.41

2549.40



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19005173/Jtd3s2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 29-04-2019

189556



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGM 6066L	Veh. Inspected	SHD 6077Z
Policy No.	5104270550	Coverage (\$)	0.00
Claim No.	MT/1040843-001	Excess (\$)	0.00
Assign From		Assign Date	19/03/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FUX03575087	Colour	MAROON
Odometer	97473	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65R15	WEST LAKE	6 mm
L/H Front Tyre	195/65R15	WEST LAKE	6 mm
R/H Rear Tyre	195/65R15	WEST LAKE	6 mm
L/H Rear Tyre	195/65R15	WEST LAKE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	16/03/2019	Inspection Date	19/03/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **4 Working Days**



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 6077Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	COVER, RR BUMPER ASSY (DISC 25%)	DEFORMED	423.90	317.93
2	PAD, RR BUMPER, RH & LH, 1 @\$3.80 (DISC 25%)	NECESSARY	7.60	5.70
2	PAD, RR BUMPER, RH & LH, 2 @\$3.80 (DISC 25%)	NECESSARY	7.60	5.70
2	PAD, RR BUMPER, RH & LH, 3 @\$3.80 (DISC 25%)	NECESSARY	7.60	5.70
2	SEAL, RR BUMPER ARM, RH & RH @ \$11.00 (DISC 25%)	NECESSARY	22.00	16.50
1	GUARD, RR BUMPER, LOWER (DISC 25%)	BUCKLED	558.30	418.73
1	COVER, GUARD RR BUMPER LOWER (DISC 25%)	MISSING	14.80	11.10
1	FILLER, RR BUMPER, RH (DISC 25%)	DENTED	119.90	89.93
1	LENS & BODY ASSY, RR BUMPER, RH (DISC 10%)	CRACKED	486.80	438.12
2	PIXEL STICKER @ \$60.00 (SN)	NECESSARY	120.00	120.00
1	REAR BUMPER REINFORCEMENT	NOT NECESSARY	318.80	-
1	RETAINER, RR BUMPER, RH	NOT NECESSARY	112.70	-
1	RETAINER, RR BUMPER, LH	NOT NECESSARY	111.50	-
1	FILLER, RR BUMPER, LH	NOT NECESSARY	119.90	-
1	SENSOR REVERSE	NOT NECESSARY	180.00	-
1	END PANEL SUB-ASSY, BODY LOWER	NOT NECESSARY	629.80	-
1	SEALANT SIKAFLEX	NOT NECESSARY	37.00	-
1	TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-	NOT NECESSARY	891.20	-
1	EMBLEM SUB-ASSY REAR	NOT NECESSARY	46.30	-
1	NAME PLATE (HYBRID) LUGGAGE COMPARTMENT	NOT NECESSARY	52.30	-
1	NAME PLATE (PRIUS) LUGGAGE COMPARTMENT	NOT NECESSARY	52.30	-
1	STICKER SMRT LOGO	NOT NECESSARY	7.80	-
1	STICKER DECAL 6555 8888	NOT NECESSARY	21.60	-
1	LINER, REAR FENDER, RH	NOT NECESSARY	135.80	-
1	LENS & NODY, REAR COMBINATION LAMP, RH	NOT NECESSARY	438.10	-
1	PANEL SUB-ASSY, FENDER REAR RH	TO REPAIR SEE LABOUR	824.80	-
			5,748.40	1,429.41
LABOUR				
PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF PANEL SUB-ASSY, FENDER REAR RH.			845.00	400.00

Report Ref No. NS/INC19005173/Jtd3s2



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPRAY PAINT.		1,476.00	450.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.	NOT NECESSARY	200.00	-
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE.	NOT NECESSARY	120.00	-
	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.		120.00	40.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
			3,001.00	910.00
	GRAND TOTAL		8,749.40	2,339.41
	RECOMMENDED COST OF REPAIRS (CONFIRMED)			2,339.41

Report Ref No. NS/INC19005173/Jtd3s2

ONG HWEE JIE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.