

00000000

NEW REC BY

SAV/Ver/10
menmen
From (Person)

Rasul
Cheng Bun Sen

REF CS/CT#19005164/ R18d3 | n2

ASSIGNMENT (Office)

CTI

Date/Time 21/3/19 @ 3:12pm

Estimated Cost:

Bill for:

OD / TT / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

SGY7737Y

Insured

SLB1474G

at Workshop m/s

Falcon - Air Auto

Tel:

of

No-8 Penden loop

Policy No:

DMPCS N3008 218000

Claim No:

SNM190201215102

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A 17/03/2019

22/3/19 @ 10:12am

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

4:11pm @ 21/3/19

Person Contacted:

Andy

Vehicle IN (OUT)

Date/Time

Action/Instruction (✓) Estimate

SGY7737Y-X

SLB1474G-X

(08/11/19)

REF:

1923F

Surveyor

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / CT / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SGY 77374

at Workshop m/s

FALCON AIR AUTO

of

No. 8, PANDAN LOP BLK K

Insured:

CTI

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

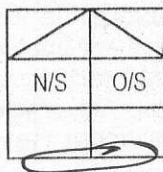
Make of Veh:

(Policy Condition)

10 am - 12 pm

Remark: The veh had commenced its

repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SGY 77374

Yr Regn:

2016 / SGP

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

HONDA VERCEL 1.5X CVT C.C : 1496

Colour

WHITE

A/C: Insured / Std / NI / NA

Sp. Reading

036360

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

2U111 2160

Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

S

mm

R/Bal.

S

mm

L/Bal.

S

mm

L/Bal.

S

mm

D.O.A.

17/03/19

D.O.I.

22/03/19

Survey held at

FALCON AIR

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

08/04/19

Confirmed p/p \$ 2,662.48 @ 4 days with Resul
(\$ 712.48 Red - 21%)

RECEIVED 09 APR 2019

Date/Time, File Pass to?

09/04/19

1)

Typist

Date/Time, File Return to?

2)



Preli. Report



Final Report

Days Of Repair:

4

Resurvey No. of Trip:

1

Add Fee:



Site Insp (\$



Interview (\$



Tech. invs (\$



Weekend (\$

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ 2,662.48 p/p)

220

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Mar 2019		21 Mar 2019 15:12 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	KHALIL IBRAHIM, ID: G6664629M		
Main Claimant:	TEO MEOW KIANG, ID: S1241923F		
Vehicle Reg. No.:	SGY7737Y	Date of Loss:	17/03/2019 10:00 - :59 [29 Months and 22 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / SNM19D201215C02	Policy/Cover Note No.:	DMPCSN30082818000 (Comprehensive) Coverage: 26/01/2018 - 28/03/2019
Vehicle Reg. No. (Insured):	SLB1474G	Policy No. (Claimant):	5084365109
		Excess:	S\$0.00
Repairer:	Falcon-Air Auto Services Pte Ltd (Pandan) No 8 Pandan Loop, Clementi - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 01/04/2019]		
Driver/Custodian (Insured):	KHALIL IBRAHIM (/ Male) , NRIC: G6664629M Email:		

ASSOCIATED MAIL RECEIVED

[View All](#)

[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)

[Search Tasks](#)

[Create New Task](#)

[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 9 April 2019 9:32 AM
To: 'ANDY'
Cc: 'sur@lkkauto.com'
Subject: RE: SGY7737Y FINALISE TP CHINA

Dear Andy,

Confirmed final fig \$2,662.48 @ 4 day of repairs before GST.

Final invoice and all supporting documents sent over to China Taiping Insurance (Singapore) Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
| S(408933)

-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]

Sent: Wednesday, 3 April 2019 2:31 PM

To: 'Rasul (LKKAuto)' <Rasul@lkkauto.com>

Cc: sur@lkkauto.com

Subject: SGY7737Y FINALISE TP CHINA

Sir

Please confirm finalise P/P \$ 2662.48 4 days

Thanks

Andy

Tel # 67795665

Your message is ready to be sent with the following file or link attachments:

surveyor marking

SGY7737Y FINALISE

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/03/2019 12:08
Date Of Accident	17/03/2019 10:40
Exact Location Of Accident	BUKIT BATOK ST 25 SLIP RD TO BUKIT BATOK EAST AVE3
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGY7737Y
Insured/Policyholder	
Name Of Registered Owner	TEO MEOW KIANG
NRIC No	S1241923F
Email Address	DERRICKHUNG@LIVE.COM
Mobile Phone No	(LOCAL) +65-94513293
Alternative Phone No	OFFICE-97543483

Vehicle Particulars

Manufacturer	HONDA
Model	VEZEL-1.5 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5084365109
Cover Note Number	

Driver

Name of Driver	HUNG MING GUANG
NRIC No	S8909271Z
Date Of Birth	14/03/1989
Occupation	INDOOR
Date Of Driving Pass	12/12/2013
Driving Experience	5 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94513293
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	APT BLK 281 TOH GUAN ROAD #12-219
Postcode	600281
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : FRIEND GENDER: : FEMALE
Passenger 2	NAME: : AUNT GENDER: : FEMALE
Passenger 3	NAME: : UNCLE GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLANS

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLB1474G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KHALIL IBRAHIM
NRIC/Passport Number	G6664629M
Contact Number	97874296

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

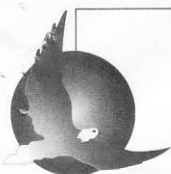
[illegible]

Accident happened at Bukit Batok St 25-
step road exit to Bukit Batok East Ave 3
my car was stationary at the junction waiting for
the traffic light along Bukit Batok East Ave 3
to clear when vehicle No SLB 1474 G suddenly
collided on to the rear of my vehicle.

I/We declare the foregoing particulars are true in every respect.

18/03/19 1120hrs





FALCON-AIR

TEO MEOW KIANG
APT BLK 281 TOH GUAN ROAD #12-219
SINGAPORE 600281

Attention : Motor Claim Department
Contact : 94513293 97543483

Estimate : ES003413

Date : 18/03/2019
Vehicle Num.: SGY7737Y
Make/Model: HONDA VEZEL
Chassis/Eng#: RU1-1112160
Accident Date : 17/03/2019
Claim No.:
Reference : TP NTUC VS CHINA
Policy No.:

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS				
1.	1	TAILGATE <i>BT</i> ✓		1,150.00
2.	1	TAILGATE EMBLEM VEZEL <i>new</i> ✓		56.90
3.	1SET	TAILGATE GLASS MOULDING <i>new</i> ✓		120.00
4.	1	REAR BUMPER <i>DE</i> ✓		463.70
5.	1	REAR END PANEL <i>repair</i>		415.60
List Total S\$:				2,206.20
20.00% Discount S\$:				441.24
				1,764.96
SPECIAL NETT ITEMS				
1.	1	TAILGATE SEALANT <i>new</i> ✓		40.00 ✓
2.	1	REVERSE SENSOR <i>new</i> ✓		200.00 ✓
Special Nett Total S\$:				240.00
LABOUR :				
TO TRANSFER TAILGATE PARTS/MECHANISM				<i>40</i> 58.00 ✓
TO REMOVE/REFIX REAR WINDSCREEN GLASS				<i>100</i> 120.00 ✓
SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER				<i>400</i> 600.00 ✓
TO CUT/OUT REWELD REAR END PANEL, REPAIR SPARE TYRE				<i>450</i> 450 ✓

CONTINUE / ...

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 ▪ No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

TEO MEOW KIANG
APT BLK 281 TOH GUAN ROAD #12-219
SINGAPORE 600281

Attention : Motor Claim Department
Contact : 94513293 97543483

Estimate : ES003413

Date : 18/03/2019
Vehicle Num. : SGY7737Y
Make/Model : HONDA VEZEL
Chassis/Eng# : RU1-1112160
Accident Date : 17/03/2019
Claim No. :
Reference : TP NTUC VS CHINA
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

PANEL INCLUDES KNOCKING & REPLACEMENT OF PARTS

Labour Total S\$:

600.00
1,370.00

Handwritten notes:
26/3/19
Hp 90000068
4 days
P/P
22/03/19 @ 1100
Reg before pht

E. & O.E.

Total S\$: 3,374.96



for FALCON AIR AUTO SERVICES PTE LTD

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

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Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 ANSON ROAD #16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attention : Motor Claim Department
Contact : 63896111 Fax No. : 62221033

Estimate : ES003413

Date : 18/03/2019
Vehicle Num. : SGY7737Y
Make/Model : HONDA VEZEL
Chassis/Eng# : RU1-1112160
Accident Date : 17/03/2019
Claim No. :
Reference : TP NTUC VS CHINA
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
<hr/>				
		LIST ITEMS :		
1.	1	TAILGATE		1,150.00
2.	1	TAILGATE EMBLEM VEZEL		56.90
3.	1SET	TAILGATE GLASS MOULDING		120.00
4.	1	REAR BUMPER		463.70
5.	1	REAR END PANEL X <i>Repair</i>		X
		List TotalS\$:		1,790.60
		20.00% Discount S\$:		358.12
				1,432.48
<hr/>				
		SPECIAL NETT ITEMS :		
1.	1	TAILGATE SEALANT		40.00
2.	1	REVERSE SENSOR		200.00
		Special Nett Total S\$:		240.00
<hr/>				
		LABOUR :		
		TO TRANSFER TAILGATE PARTS/MECHANISM		40.00
		TO REMOVE/REFIX REAR WINDSCREEN GLASS		100.00
		SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER		450.00
		TO CUT/OUT REWELD REAR END PANEL, REPAIR SPARE TYRE		

CONTINUE / ...

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
 3 ANSON ROAD #16-00 SPRINGLEAF TOWER
 SINGAPORE 079909

Attention : Motor Claim Department
 Contact : 63896111 Fax No. : 62221033

Estimate : ES003413

Date : 18/03/2019
 Vehicle Num. : SGY7737Y
 Make/Model : HONDA VEZEL
 Chassis/Eng# : RU1-1112160
 Accident Date : 17/03/2019
 Claim No. :
 Reference : TP NTUC VS CHINA
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		PANEL INCLUDES KNOCKING & REPLACEMENT OF PARTS		400.00
		Labour Total S\$:		990.00

E. & O.E.

Total S\$: 2,662.48

FINAL

4 DAYS

for FALCON AIR AUTO SERVICES PTE LTD

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19005164/R1SD3N2

Date: 11/04/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN30082818000	
Claimant Vehicle No :	SGY7737Y	Insured Vehicle No :	SLB1474G	
Date of Loss:	17/03/2019	Nature of Claim:	TP	Claim No: SNM19D201215C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGY7737Y	Engine No:	L15B4032165
Make & Model:	HONDA VEZEL, 1.5 (A)	Chassis No:	RU11112160
Reg. Date:	23/09/2016 (Man. Year: 2015)	Odometer:	36310 km
Colour:	White		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60R16	Rear Tyre Size:	215/60R16
Front Left Side:	Dunlop 5 mm	Rear Left Side:	Dunlop 5 mm
Front Right Side:	Dunlop 5 mm	Rear Right Side:	Dunlop 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,004.96	1,672.48	332.48	16.58
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,370.00	990.00	380.00	27.74
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	3,374.96	2,662.48	712.48	21.11
+ GST 7.00/7.00% (\$\$)	236.25	186.37	49.88	21.11
Nett Amount (\$\$)	3,611.21	2,848.85	762.36	21.11

INSPECTION

Date of Assignment:	21/03/2019	
Date Inspected:	22/03/2019	Inspected At: Falcon-Air Auto Services Pte Ltd (Pandan) No 8 Pandan Loop Singapore
Estimated Period of Repair:	4.0 days	

Adjuster: MOHD RASUL

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 11 Apr 2019)
Parts:	M1-SUV	HONDA VEZEL 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGY7737Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Bent	1,150.00 FL	*1,150.00 FL
2	1		*TAILGATE EMBLEM VEZEL	Necessary	56.90 FL	*56.90 FL
3	1		*SET TAILGATE GLASS MOULDING	Necessary	120.00 FL	*120.00 FL
4	1		*REAR BUMPER	Deformed	463.70 FL	*463.70 FL
5	1		*REAR END PANEL	Repair	415.60 FL	*- FL
6	1		*TAILGATE SEALANT	Necessary	40.00 FS	*40.00 FS
7	1		*REVERSE SENSOR	Not Working	200.00 FS	*200.00 FS
					Sub Total (S\$)	2,446.20
					- List Item Discount on L Items 20.00/20.00% (S\$)	441.24
					Total Parts (S\$)	2,004.96
						1,672.48

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO TRANSFER TAIL GATE PARTS/MECHANISM	New	50.00	40.00
2	TO REMOVE/REFIX REAR WINDSCREEN GLASS	New	120.00	100.00
3	SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER	New	600.00	450.00
4	TO CUT/OUT REWELD REAR END PANEL,REPAIR SPARE TYRE PANEL INCLUDES KNOCKING & REPLACEMENT OF PARTS	New	600.00	400.00
Gross Labour Cost (\$\$)			1,370.00	990.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >