

ASS. REC. BY:

REF: CS / MSG11005162 / BSC352

Special Instruction:

Surveyor

Steve

ASSIGNMENT (Office)

From (Person): Pauline Tham

of MS19

Date/Time: 20.3.2019 16:01 p.m.

Estimated Cost:

Bill to:

OD (TP) / WS / TP RES / OD RES / EYA / INV / MV / CS

To Inspect Vehicle No: SUV 7937Y

Insured: SKM 4256D

at Workshop m/s Cycle & Carriage Automotive

Tel 65684501 / 65684518 (91865202)

of 209 Pandan Gardens, 609339

Policy No: MSD / VPCB / 19-000001

Claim No: MS C/V / 19-000124

Sum Insured:

Excess:

Make of Vch:
(Client's Record)

D.O.A. 12.1.2019

CA / REV / REP. / REV 24 HRS

"WP"

Date/Time: 20.3.19 9.19 a.m.

Person Contacted:

Dun Bong

H.O.D. Endorsement:

Vehicle IN OUT

Date/Time

Action/Instruction (✓) Estimate

SUV 7937Y - (C3/AIG/6012476/Kly6392) Sum: 2/7/16

SKM 4256D - x

25/3/19

@ 15:46 p.m. revised IA to Pauline Tham via
memo.

10/6/19

Surveyor

Steve

REF: MS/G

ASSIGNMENT

From:

Date:

21/3/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SJU 7937Y

at Workshop m/s

cycle & Camargo Automotive

of

209 Pandan Gardens

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

10:30am

(waiting)

Don Bong

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S
XX	

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SJU 7937Y

Yr Regn:

19/11/18

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mitsubishi Eclipse Cross

C.C.

1499

Colour:

Brown

A/C: Insured / Std / NI / NA

Sp. Reading

8832

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JMAXTGK1WJ2992F46

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/55R18

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Yokohama

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

12/1/19

D.O.I.

21/3/19

Survey held at

C k C Pandan

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

10/06/19

Confirmed P/P \$1,586.00 @ 4 days with Steve.
(\$3,232.00 Red - 67%)

RECEIVED 11 JUN 2019

10/6/2019

Date/Time, File Pass to?

11/06/19

1)

Typ: 3A

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I. (\$) 1,586.00 P/P



Preli. Report



Final Report

Days Of Repair:

4

Resurvey No. of Trip:

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

150

Transportation:

S + RS, SI

Photos

Others

TOTAL

14

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jan 2019		20 Mar 2019 16:01 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	CAR CLUB PTE LTD, Co. Reg. No.: 200912077G		
Main Claimant:	REDDIPALLI ASHOK RAMAMURTHY, ID: S7464476G		
Vehicle Reg. No.:	SJU7937Y	Date of Loss:	12/01/2019 18:00 - :59 [1 Months and 24 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MSC/V/19-000124	Policy/Cover Note No.:	MSD/VPCB/19-000001 Coverage: 01/01/2019 - 31/12/2019
Vehicle Reg. No. (Insured):	SKM4256D	Policy No. (Claimant):	
		Excess:	
Repairer:	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) 209 Pandan Gardens, 609339 West Coast - Tel: 65684501/65684518		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pauline Tham - 6594 2545]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 21/03/2019]		
Adj Asg. Remarks:	Survey appt on 21/3/2019 (THU) time 10.30 am (customer waiting). on WP. Please contact us ASAP if you cannot attend this assignment. Liability clear. Please assist to arrange survey on 21/03 (Thu) Time 10.30 am (customer waiting).		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.



ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 11 June 2019 1:47 PM
To: 'Loi Ai Ting'; Steve Chen (LKK Auto)
Cc: 'Cheng Jo Jo'; 'Songcuan JR Lauro Araos'; 'Andre Chow En De'; Admin A; Admin-D (LKKAuto)
Subject: RE: SJU7937Y, finalisation (Mit WIP: 35267)

Hi Ai Ting,

Confirmed final fig \$ 1,586.00 @ 4 days of repairs before GST.

Final invoice and all supporting documents sent over to MSIG Insurance (Singapore) Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting [mailto:aiting.loi@cyclecarriage.com.sg]
Sent: Saturday, 8 June 2019 12:35 PM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: SJU7937Y, finalisation (Mit WIP: 35267)

Hi, Steve,

Please confirm finalised amount at \$1,697.02.

Thanks.

Best Regards,

Loi Ai Ting
Customer Service Advisor



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Pauline Tham

Date: 25 Mar 2019

Preliminary Advice

Insured Vehicle No	: SKM4256D	Accident Date	: 12/01/2019
TP Vehicle No	: SJU7937Y	Assignment Date	: 20/03/2019
Make	: MITSUBISHI ECLIPSE CROSS	Est. Duration of Repair	: 4 days
Date of Inspection	: 21/03/2019		
Inspection At	: Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) 209 Pandan Gardens Singapore 609339		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,818.00
Revised Amount	:S\$	1,586.00
Check Items (Estimated)	:S\$	514.00
Total	:S\$	2,100.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/01/2019 15:43
Date Of Accident	12/01/2019 18:30
Exact Location Of Accident	AYE-AFTER ALEXANDRA ROAD EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJU7937Y
Insured/Policyholder	
Name Of Registered Owner	REDDIPALLI ASHOK RAMAMURTHY
NRIC No	S7464476G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92472662
Alternative Phone No	OFFICE-64977565

Vehicle Particulars

Manufacturer	MITSUBISHI
Model	ECLIPSE CROSS-1.5 CVT (A)
Exact Purpose for which vehicle was being used at time of accident	GOING TO CITY
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800134321
Cover Note Number	

Driver

Name of Driver	REDDIPALLI ASHOK RAMAMURTHY
NRIC No	S7464476G
Date Of Birth	08/08/1974
Occupation	INDOOR
Date Of Driving Pass	08/09/2008
Driving Experience	10 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92472662
Fax Number	
Contact Number	OFFICE-64977565
Email Address	NOEMAIL

Address	BLK 522 #09-227 JURONG WEST ST 52
Postcode	640522
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	5
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : R.ANURADHA GENDER: : FEMALE
Passenger 2	NAME: : R.DHARSHAK GENDER: : MALE
Passenger 3	NAME: : R.SINDUJA GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TRAFFIC POLICE DIVISION HQ
Police Station Address	ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 65470000 - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACHMENTS. REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKM4256D
Vehicle Make/Model/Colour	NISSAN ALMERA

Details Of Properties

BACK BUMPER

Vehicle Category

PRIVATE CAR

Name of Driver

KENNETH TOH JUN YONG

NRIC/Passport Number

S9134783J

Contact Number

91710994

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature

Date & Time:


Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Refer To Attachment

I/We declare the foregoing particulars are true in every respect.


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Dai Jardi
HP: 99456189

Mazda Rep
SLU1869B

Can Ah Seng

Proton Persona, Grey
JLK3194
013-7376635

Sackey
9876540

Hyundai Elantra, Red
SMF5934L

Kenneth
VGR
Nissan Altima
SKM4256D

Mitsubishi Elantra
SJU7937Y

R. Ashok
92472662

On 12th Jan 2019, Traffic accident took place at AYE Tamed city at around 6.30pm.
JLK3194 H.T SLU1869B turn the Back. JLK3194 swerved and stopped between lane 1 and 2 in a slanted position. SMF5934L could not brake and scratched JLK3194's right driver door. SKM4256D avoided SMF5934L and hit JLK3194's left cheek near. SKM4256D also hit SJU7937Y's rear bumper.

From All driver:
Who acknowledge the
above written report is
True and fair.

Can
Juckun
SMF5934L
Ah Seng
JLK3194
Kenneth
SKM4256D
Dai Jardi
SLU1869B
R. Ashok
SJU7937Y

VGR
R. Ashok



SINGAPORE POLICE FORCE



T/20190113/7004

1 of 3

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No. T/20190113/7004

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 13/01/2019 15:25		Vide Report No.: D/20190112/0109		Station Diary No.:	
Informant's Particulars					
Name of Informant: REDDIPALLI ASHOK RAMAMURTHY			Address: APT BLK 522 JURONG WEST STREET 52 #09-227 SINGAPORE 640522		
ID Type / ID No.: NRIC NO / S7464476G			Contact No.: Home/Office: Mobile: 92472662		
Nationality: INDIAN			Email: reddipalliashok@gmail.com		
Sex: Male	Age: 44	Date of Birth: 08/08/1974	Type of Informant: Vehicle Owner		
Race: Indian		Language: English		Institution / School Name:	
Occupation: MARINE MANAGER			Driving Licence Information: Class: Date of Expiry:		

General Information of the Accident

Type of Accident:	Non-Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 12/01/2019 18:30	Type of Location: Straight Road
Location: AYER RAJAH EXPRESSWAY				
Weather: Raining		Road Surface: Wet		Road Speed Limit: 80 Km/h
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Side Swipe - Same Direction				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SKM4256D	Car	NISSAN		Silver	Slightly Damaged	4

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20190113/7004

2 of 3

Police Station Of Origin:

Traffic Police

10 Ubi Avenue 3 SINGAPORE 408865

Tel No: 65470000

Report No. T/20190113/7004

CONTINUATION OF REPORT

Driver				
Name	KENNETH TOH JUN YONG		ID No.	S9134783J
Related Vehicle	SKM4256D (Car)		Contact No.	91710994
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: 3A Date of Expiry: NIL
Date Treatment	NIL		Date Discharge	NIL
No. of Days granted Medical Leave	NIL		Degree of Injury	NIL
Vehicle Owner				
Name	REDDIPALLI ASHOK RAMAMURTHY		ID No.	S7464476G
Related Vehicle	NIL		Contact No.	92472662
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Discharge	NIL
No. of Days granted Medical Leave	NIL		Degree of Injury	NIL

Brief Details.

On 12/1/2019- Traffic Accident Takes Place on AYE Towards City at around 0630pm

JLK 3194 Hit SLU 1869 From Back in First Lane. JLK 3194 swerved and stopped between Lane 1 and Lane 2 in a slanted position.

SMF 5934L could not brake and scratched JLK 3194 Vehicle Right drive door

SKM 4256D Avoided SMF5934L and Hit JLK 3194s left rear.

SKM 4256D also hit SJU7937Y rear bumper / Scratched in 2nd lane.

I am driving through in right line

I have a video camera inside my car - Yesterday my self & Respective Police Officers also try to remove Memory card - Unable to open it

Today morning manage to open memory card - i will submit to police officials on tomorrow



**SINGAPORE
POLICE FORCE**



T/20190113/7004

3 of 3

Report No. T/20190113/7004

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:
Not applicable

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / TPHQ /
SHAIFUL NEEZAM BIN ABDUL SAMAD
Contact No.: 65476180

Authentication Stamp

NP168

Signature Of Informant:

The identity of the person making this report has been authenticated by SingPass. No signature is required.

Date/Time:
13/01/2019 15:25

Classification Of Case:

[➤ Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4476G
Vehicle Details	
Vehicle No.:	SJU7937Y
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Mar 2019
Vehicle Make:	MITSUBISHI
Vehicle Model:	ECLIPSE CROSS 1.5 CVT SUNROOF
Primary Colour:	Brown
Manufacturing Year:	2018
Engine No.:	4B40DR9185
Chassis No.:	JMAXTGK1WJZ002846
Maximum Power Output:	120.0 kW (160 bhp)
Open Market Value:	\$26,100.00
Original Registration Date:	19 Nov 2018
First Registration Date:	19 Nov 2018
Transfer Count:	0
Actual ARF Paid:	\$28,540.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Nov 2028
PARF Rebate Amount:	\$21,405.00
Intended COE Rebate Details	
COE Expiry Date:	18 Nov 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,302.00
COE Rebate Amount:	\$30,229.00
Total Rebate Amount:	\$51,634.00

The information contained herein is correct as at 22 Mar 2019

OK



AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#07-16
AIG Building
Singapore 079120
Co.Reg.No.201009404M

Policy/Reference No. 1800134321

23 Nov 2018

Mr. REDDIPALLI ASHOK RAMAMURTHY
522 JURONG WEST STREET 52
#09-227
SINGAPORE 640522

Dear Mr. REDDIPALLI ASHOK RAMAMURTHY

Your Motor Insurance Policy

We are pleased to enclose the Certificate of Insurance and other policy documents for your new CYCLE & CARRIAGE AUTO PROTECTOR PRIVATE VEHICLE motor policy.

The details of your policy are as below:

Policy No : 1800134321

Policy Period : 19 Nov 2018 to 18 Nov 2019

Please review the enclosed policy documents to verify that all the information in these documents is accurate. It is important that you read the policy terms and conditions so that you are familiar with your policy coverage and obligations.

Our list of Approved Reporting Centres and AIG Authorized Workshops can be found at www.aig.com.sg. You can also access this list through our AIG Mobile App which can be downloaded for free at iTunes or Google Play.

As our valued policyholder, you can enhance the value of your policy to include a Loyalty Home Cover that provides up to \$720,000 in extended protection for your home and your third party liability. As a bonus, you will receive \$50,000 Non-motoring Worldwide Personal Accident cover at no additional cost.

To include Loyalty Home Cover, the cost is only an additional \$95 (before GST). Simply call us or complete the enclosed form and return it to us with credit card payment via email.

For More Information

If you require more information about your policy, please contact our customer service representatives Monday through Friday between 9am to 5pm at +65 6419 3000. Alternatively, you can send an email at www.aig.com.sg.

Thank you for your support. We look forward to serving you in all your general insurance needs.

Yours sincerely

Bucha Manik
Head of Individual Personal Insurance

PS: You can enjoy round-the-clock access to selected AIG products and services with our easy-to-use Apple or Android smartphone app. Purchase new policies, renew your policies, access claims support or receive assistance with motor accidents, anytime, 24-hours a day. Your AIG Mobile App can be downloaded for free at iTunes or Google Play.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7464476G**

Name: **REDDIPALLI ASHOK RAMAMURTHY**

Birth Date: **08 Aug 1974**
Issue Date: **18 Jul 2017**

002704487K1

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S7464476G**

Name: **REDDIPALLI ASHOK RAMAMURTHY**

Race: **INDIAN**
Date of birth: **08-08-1974** Sex: **M**
Country of birth: **INDIA**

FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	Effective Date
Class 2B	Motorcycles \leq 200 cc	13 Nov 2007
Class 3	Motor cars with unladen weight \leq 3000kg with \leq 7 passengers, exclusive of driver; and other motor vehicles with unladen weight \leq 2500kg	09 Sep 2008

NP 42BA

Licence No: S7464476G

FOR C&C USE ONLY

8822445

NRIC No. **S7464476G**

Nationality: **INDIAN**
Date of issue: **18-12-2008**

APT BLK 522 JURONG WEST STREET 52 #09-227
SINGAPORE 640522

NRIC No: **S7464476G** Date: **28/12/2016**



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**ESTIMATE**

GST Reg No : MR-8500111-X

Co Reg No : 197701469G

Invoice Name & Address	Owner Name & Vehicle Info	
REDDIPALLI ASHOK RAMAMURTHY	Cust No/Name	/REDDIPALLI ASHOK RAMAMURTHY
BLK 522 JURONG WEST STREET 52	Reg No/Reg Date	SJU7937Y / 19/11/201
#09-227	Date In/Mileage	/ 0
SINGAPORE 640522	Chassis No	JMAXTGK1WJZ002846
Contact No Mobile: 92472662	Engine No	4840DR9185
	Make/Model	MIT/ECLIPSE CROSS 1.5 T/C SPORTS SU
	Colour/Trim	CO2 BRONZE METALLIC/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
CSM00041	Cash	24/01/2019/ 16:11		465 / Tay Jian Ye	35267		
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
E PNT88000							550 1650.00
RENEW & RE-ALIGN RR DAMAGED PORTION AREA:							
-RENEW RR BUMPER							
-REPAIR RR FENDER LH							
E PNT98000							470 1260.00
PAINT WORK SPRAY REAR BUMPER FACE AND REAR FENDER LH							
E PNT88000							X 200.00
REMOVE & REFIT RR FLR BOARD, TRIM & CARPET							✓ 50.00
A 54900099							✓ 200.00
CHECK WIRING ELECTRICAL SYSTEM							
A 10028901							
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST							
USING HI-SCAN PRO TEST							
E PNT88000							80 100.00
REMOVE & REFIT REVERSE SENSOR							20 30.00
M SUNDRY							
Sundries							
M BRKT, R/BMPR FACE SIDE, LH				1.00	25.00	00.00	25.00
M EXTENSION, RR BUMPER				1.00	150.00	00.00	150.00
M FACE, RR BUMPER				1.00	548.00	00.00	548.00
M COVER, RR BUMPER, LH				1.00	116.00	00.00	116.00
M REINFORCEMENT, RR BUMPER				1.00	489.00	00.00	489.00
SURVEYOR NAME: Steve Chen							
SURVEYOR SIGNATURE: 83228813							
DATE: 21/3/19 10.30 am							
REMARKS: P/P, Reg & Beh spy 4 days							
With Prejudice							

Link Auto Consultants hence notify

Confirm & accepted by

- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and

Authorized signatory and company stamp

Nett 4,818.00
7% GST on 4818.00 337.26
Total Payable 5,155.26

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Surveyor : STEVE
 Claim : TP MSIG
 DOA : 12.01.2019
 Emailed : 08/06/19, 12.30pm
 Date survey : 21.03.2019

VEHICLE NO : SJU 7937 Y
 MODEL : MIT ECLIPSE CROSS 1.5
 WIP : 35267

Material	:	\$	<u>266.00</u>
Labour	:	\$	<u>1,320.00</u>
Sub-Total	:	\$	<u>1,586.00</u>
	:		<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>1,586.00</u>
GST 7%	:	\$	<u>111.02</u>
Grand Total	:	\$	<u>1,697.02</u>
Finalise By/Date	:		<u>LOI / 08/06/2019</u>

☒ REVERT BACK WITHIN 7 DAYS,
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☒ REPAIR TOOK 4 WORKING DAYS + 0 Days (0) Weekends
 + 0 Days (0) Public Holiday
 TOTAL DAYS REPAIR TOOK = 4

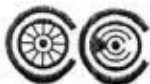
☒ TP claim SKM 4256 D

☒ Claim GIA / LTA fee \$2.00

☒ Claim Loss of ☐ Use / ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report -



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056



MITSUBISHI
MOTORS

PRO-FORMA INVOICE

Co Reg No : 1977014696

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
REDDIPALLI ASHOK RAMAMURTHY	Cust No/Name /REDDIPALLI ASHOK RAMAMURTHY
BLK 522 JURONG WEST STREET 52	Reg No/Reg Date SJU7937Y / 19/11/2018
#09-227	Date In/Mileage 22/04/2019/ 10576
SINGAPORE 640522	Chassis/Package JMAXTGK1WJ2002846 /CS3P
Contact No Mobile: 92472662	Engine No 4B40DR9185
22/04/	Make/Model MIT/ECLIPSE CROSS 1.5 T/C SPORTS SUNROOF
	Colour/Trim CO2 BRONZE METALLIC/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00040	Cash	08/06/2019/ 12:24	BLD	260 / AiTing	35267
Description of Goods / Services		Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME					✓ 550.00
E PNT98000 RESpray ON REAR BUMPER, AND ALL OTHER AFFECTED PORTIONS TO THE SAME					✓ 420.00
A 54900099 CHECK WIRING & ELECTRICAL SYSTEM					✓ 50.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE					✓ 200.00
E PNT88000 REMOVE & REINSTALL REVERSE SENSOR TO FACILITATE REPAIR					✓ 80.00
M SUNDRY SUNDRIES					✓ 20.00
X EXTENSION,RR BUMPER		1.00	✓ 150.00	00.00	150.00
X COVER,RR BUMPER,LH		1.00	✓ 116.00	00.00	116.00
Z TEXT TP CLAIM MSIG SKM4256D DOA : 12.01.19 SURVEYOR STEVE (LKK) 21.03.19 REPAIR 04 DAYS					

Cycle & Carriage celebrates 120 years.
 Visit www.cyclecarriage.com/120 for more info!

Parts	266.00		Nett	1,586.00
Labour	1,300.00	7% GST on	1586.00	111.02
Standard Menu	0.00			
Specialist Job	0.00			
Diagnostics Job	0.00		Total Payable	1,697.02
Sundry/Others	20.00			
Total(w/o GST)	1,586.00			

This is not an official tax invoice.
 This is a computer generated document, no signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jan 2019		20 Mar 2019 16:01 Edit Adj Rpt	S\$1,586.00 Edit Estimates	S\$1,586.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	CAR CLUB PTE LTD, Co. Reg. No.: 200912077G		
Main Claimant:	REDDIPALLI ASHOK RAMAMURTHY, ID: S7464476G		
Vehicle Reg. No.:	SJU7937Y	Date of Loss:	12/01/2019 18:00 - :59 [1 Months and 24 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MSC/V/19-000124	Policy/Cover Note No.:	MSD/VPCB/19-000001 Coverage: 01/01/2019 - 31/12/2019
Vehicle Reg. No. (Insured):	SKM4256D	Policy No. (Claimant):	
		Excess:	
Repairer:	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) 209 Pandan Gardens, 609339 West Coast - Tel: 65684501/65684518		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pauline Tham - 6594 2545]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 19/04/2019]		
Adj Asg. Remarks:	Survey appt on 21/3/2019 (THU) time 10.30 am (customer waiting). on WP. Please contact us ASAP if you cannot attend this assignment. Liability clear. Please assist to arrange survey on 21/03 (Thu) Time 10.30 am (customer waiting).		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJU7937Y (MSC/V/19-000124)**
[SKM4256D]

TP

REDDIPALLI ASHOK RAMAMURTHY

Jan 12 2019 6:00PM

[CAR CLUB PTE LTD]

Cycle & Carriage Automotive Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser

Assessment Reports			1 per page	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/03/19 15:46	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/03/19 08:53	General View	 Load JPG	
2	22/03/19 08:53	General View	 Load JPG	
3	22/03/19 08:53	General View	 Load JPG	
4	22/03/19 08:53	General View	 Load JPG	
5	22/03/19 08:53	General View	 Load JPG	
6	22/03/19 08:53	General View	 Load JPG	
7	22/03/19 08:53	General View	 Load JPG	
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16	22/03/19 08:53	General View	 Load JPG	
17	22/03/19 08:53	General View	 Load JPG	
18	22/03/19 08:53	General View	 Load JPG	
19	22/03/19 08:53	General View	 Load JPG	
20	22/03/19 08:53	General View	 Load JPG	
21	22/03/19 08:53	Odometer Reading	 Load JPG	
22	22/03/19 08:53	Chassis Number	 Load JPG	
23	22/03/19 08:53	General View	 Load JPG	
Documentation			1 per page	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	25/01/19 14:16	TP ESTIMATE & GIA REPORT SJU7937Y	 Load PDF	
2	25/01/19 14:16	TP PRI REQUEST EMAIL	 Load PDF	
3	25/01/19 15:07	SKM4256D - OI REPORT	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	19/03/19 09:25	Email - Survey Appt 21/03/19	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19005162/ESD3S2

Date: 12/06/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: MSD/VPCB/19-000001
 Claimant Vehicle No: SJU7937Y Insured Vehicle No: SKM4256D
 Date of Loss: 12/01/2019 Nature of Claim: TP Claim No: MSC/V/19-000124

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJU7937Y
 Make & Model: MITSUBISHI ECLIPSE CROSS, 1.5 CVT S/R (A) Engine No: 4B40DR9185
 Reg. Date: 19/11/2018 (Man. Year: 2018) Chassis No: JMAXTGK1WJZ002846
 Colour: Brown Odometer: 8832 km
 Engine Capacity: 1499 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55R18 Rear Tyre Size: 225/55R18
 Front Left Side: Yokohama 7 mm Rear Left Side: Yokohama 7 mm
 Front Right Side: Yokohama 7 mm Rear Right Side: Yokohama 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,358.00	286.00	1,072.00	78.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,460.00	1,300.00	2,160.00	62.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	4,818.00	1,586.00	3,232.00	67.08
+ GST 7.00/7.00% (\$\$)	337.26	111.02	226.24	67.08
Nett Amount (\$\$)	5,155.26	1,697.02	3,458.24	67.08

INSPECTION

Date of Assignment: 20/03/2019
 Date Inspected: 21/03/2019 Inspected At: Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)
 209 Pandan Gardens
 Singapore 609339
 Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 12 Jun 2019)**Parts:** 143 MITSUBISHI ECLIPSE CROSS 1.5 CVT S/R (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** (Unsubmitted, no print-code for SJU7937Y)**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	30.00 FS	*20.00 FS
2	1		*BRKT,R/BMPR FACE SIDE,LH	Not Necessary	25.00 FS	*-FS
3	1		*EXTENSION,RR BUMPER	Cut	150.00 FS	*150.00 FS
4	1		*FACE,RR BUMPER	Repair	548.00 FS	*-FS
5	1		*COVER,RR BUMPER,LH	Cut	116.00 FS	*116.00 FS
6	1		*REINFORCEMENT,RR BUMPER	Not Necessary	489.00 FS	*-FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	1,358.00	286.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	RENEW & RE-ALIGN RR DAMAGED PORTION AREA:-RENEW RR BUMPER-REPAIR RR FENDER LH	New	1,650.00	550.00
2	PAINT WORK SPRAY REAR BUMPER FACE AND REAR FENDER LH	New	1,260.00	420.00
3	REMOVE & REFIT RR FLR BOARD,TRIM & CARPET	New	200.00	0.00
4	CHECK WIRING ELECTRICAL SYSTEM	New	50.00	50.00
5	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST	New	200.00	200.00
6	REMOVE & REFIT REVERSE SENSOR	New	100.00	80.00
Gross Labour Cost (S\$)			3,460.00	1,300.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >