

ASS. REP. BY:

REF:

8/AIG19005159/UV13/19

Agent Instruction:

SA/VEVY

MARCUS

ASSIGNMENT (Office)

From (Client):

Hur Yinnu

of

AIG

Date/Time:

21/3/19 @ 1:07pm

Estimated Cost:

Bill to:

OI / TT / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

SJA 584H

Insured:

SKB 625G

at Workshop info:

Kaizen Motor

Tel:

91500670

of

68 Kaki Bkt Ave 6 #02-12

Policy No:

Claim No:

3050126954SG

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

19/3/19

CA / REV / REP. / REV 24 HRS

22/3/2019

H.O.D. Endorsement

Date/Time:

21pm @ 21/3/19

Person Contacted:

Shawn

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SJA 584H - NA / FWD 19005021 / 13

21/3/19

SKB 625G - NA / FWD 19005021 / 13

21/3/19

REF: AIG

ASSIGNMENT

From

Date:

22/3/19

Veh No:

SJA 584H

Yr Regn:

11.07

Estimated Cost:

Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

SJA 584H

Make:

M + Lacer 20 Miles 1998

at Workshop m/s

Kaizen Motor

Colour

S. her

A/C

Insured / Std / NI / NA

of

G8 kaki Bukit Ave 6 # 0212

Sp. Reading

244525

T/Radio: Insured / Std / NI / NA

Insured

Eng/No:

Policy No.

C/No:

JMY5N0Y4A8U 000318

Claims No.

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Sum Insured:

Excess:

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

(Client's Record)

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Make of Veh:

Shawn @ 91500670

Mod: Nil / ☒ S/Rim / ☐ STD A/Rim or

(Policy Condition)

Tyre Size:

F:

225/452R17

R:

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FALCON

Bal. or Market Value:

52k

Front

Rear

IDAG Accident Rpt:

Consistent? : Yes or No

R/Bal.

mm

R/Bal.

mm

GIA / PR Seep:

Consistent? : Yes or No

L/Bal.

mm

L/Bal.

mm

Est. Repairs:

days

Res.: Yes or No

D.O.A.

19/3/19

D.O.A.

22/3/19

Lum Sum:

%

3 Val: Yes or No

Survey held at

CA / REV / REP. / 24 HRS

1up

26/11/2027

Des. of Damages: ☒ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

Date:

Person Contacted:

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Phys. Inj. LRA 4353 + 104 8466
awakey Estate.

1/4/19 confirmed L/S \$5000 with Shawn. (Red 5099, 519)

RECEIVED 2 APR 2019

Date/Time, File Pass to?



Preli. Report

Days Of Repair:

7

1)



Final Report

Resurvey No. of Trip:

1

Date/Time, File Return to?

Survey Fee:

2) 3/4 - typist

Add Fee:



Site Insp (\$

Transportation:

S + RS, SI

Report Format:

maximen



Interview (\$

Photos

Lump Sum / I.B.I. (\$

5000/-



Tech Invs (\$

Others



Weekend (\$

TOTAL

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							Status
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	
Main	20 Mar 2019 Edit Reg		21 Mar 2019 00:00 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	IVY POH AI MEI, ID: S8319830C		
Main Claimant:	JUWAIDAH BINTE ADNAN, ID: S8117295A		
Vehicle Reg. No.:	SJA584H	Date of Loss:	19/03/2019 00:00 - :59
Claim Type:	TP / 3050126954SG	Policy/Cover Note No.:	(Comprehensive)
Vehicle Reg. No. (Insured):	SKB625G	Policy No. (Claimant):	PNPV2018-00015855
		Excess:	
Repairer:	Kaizen Motors Pte Ltd (HQ) 68 KAKI BUKIT AVE 6, #02-12 ARK @ KAKI BUKIT, 417896 Kaki Bukit - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com		
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 01/04/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (22/03/2019): Request To Upload TP GIA Report

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

PRE-REPAIR INSPECTION REQUEST – SJA584H vs SKB625G (OI) on D.O.A.: 19/03/2019

From: Hor, Yinnul
To: 'assignments@kkauto.com', Admin A (admin-a@kkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur
Sent: 21/03/2019 1:07:58 PM

Hi,

Please refer to the enclosed request from **Vision Law LLC**.

Claim no : 3050126954SG003
Case Owner : KIAN MENG CHAN

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

Thanks & Regards,

Yin Rui, Hor (Viviana)
AIG
Claim Adjuster II, Singapore FNOI, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

Yinnul.Hor@aig.com | www.aig.ae

From: elainetoh@visionlawllc.com [mailto:elainetoh@visionlawllc.com]
Sent: Thursday, March 21, 2019 12:16 PM
To: Hor, Yinnul
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; elainetoh@visionlawllc.com
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKB625G AND SJA584H ON 19/03/2019

Our Ref: SJA 584 H (et)

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email on even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **Marcus Chua - LKK Auto Consultants Pte Ltd** as the Single Joint Expert for this matter.

Venue: KAIZEN MOTORS PTE LTD
68 Kaki Bukit Ave 6
#02-12 ARK@KB
Singapore 417896
Contact: Shawn Yap @ 6384 1956 / 9150 0670 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

FOR SURVEYOR

Please initial here after completion of pre-repair inspection. Thank you.

Appointed surveyor :
(Name & Signature)

Date & Time of Inspection :

Regards,
Elaine Toh
Vision Law LLC
Tel: 65342811 (Ext. 122)
Fax: 65356802

cc: SJA 584 H – By email only

From: Hor, Yinnul
Sent: Thu, 21 Mar 2019 02:02:36 +0000
To: Elaine Toh
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKB625G AND SJA584H ON 19/03/2019

Without Prejudice

Your Reference : SJA 584 H (et)
Our Reference : 3050126954SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rui, Hor (Viviane)
AIG
Claims Adjuster II, Singapore FMO, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

Yinnul.Hor@aig.com / www.aig.ae

From: Elaine Toh (mailto:Elainetoh@visionlawllc.com)
Sent: Thursday, March 21, 2019 9:48 AM
To: Hor, Yinnul
Cc: Lily.Tan@aig.com; Andy-SY.Fong@aig.com; Baljit.Kaur@aig.com; Lee-Ying.Chin@aig.com; NoorMariesa.AbuKassim@aig.com; Imran.Ishak@aig.com; ShengYang.Lim@aig.com; Darshene.Supramaniam@aig.com; Syazairdina.Azlan@aig.com; yokeshi.chan@aig.com; Mithoosingh, Aashweenjeetkaur
Subject: PRE REPAIR SURVEY --- YOUR REF: SKB 625 G --- ACCIDENT INVOLVING SJA 584 H AND SKB 625 G ON 19 MARCH 2019 ALONG TAMPINES AVENUE 7 AT ABOUT 1700 HOURS
Importance: High

Our Ref: SJA 584 H (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We are instructed by RUWAIDAH BINTE ADNAN to notify you of a road traffic accident on 19 March 2019 at about 1700 hours along Tampines Avenue 7 involving our client's vehicle registration number SJA 584 H and vehicle registration number SKB 625 G driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Regards,
Elaine Toh
Vision Law LLC
Tel: 65342811 (Ext. 122)
Fax: 65356802

cc: SIA S&H - By email only

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7295A
Vehicle Details	
Vehicle No.:	SJA584H
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Mar 2019
Vehicle Make:	MITSUBISHI
Vehicle Model:	LANCER 2.0L MIVEC GT 5M/T
Primary Colour:	Silver
Manufacturing Year:	2007
Engine No.:	4B11AN3241
Chassis No.:	JMYSNCY4A8U000318
Maximum Power Output:	114.0 kW (152 bhp)
Open Market Value:	\$18,095.00
Original Registration Date:	27 Nov 2007
First Registration Date:	27 Nov 2007
Transfer Count:	1
Actual ARF Paid:	\$19,905.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	26 Nov 2027
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$50,168.00
COE Rebate Amount:	\$43,534.00
Total Rebate Amount:	\$43,534.00

The information contained herein is correct as at 22 Mar 2019

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lancer

Price Range

Depreciation

> 10 year(s)

Vehicle Type


[Home](#) » [Used Cars](#) » [Straits Euro Motors Pte Ltd](#) » Mitsubishi Lancer EX 2.0A GLS (New 5-yr COE)

Mitsubishi Lancer EX 2.0A GLS (New 5-yr COE)

Overview

Financial

Insurance

Accessories

Similar

Research

Photos

Map


Price \$33,800

Depreciation ⑦ \$6,750 /yr

Reg Date 18-Mar-2009
(5yrs COE left)

Mileage 103,000 km (10.3k /yr)

Manufactured ⑦ 2008

Road Tax ③ \$1,210 /yr

Transmission Auto

Dereg Value ③ N.A.

OMV ⑦ \$19,104

COE ⑦ N.A.

ARF ⑦ \$19,104

Engine Cap 1,998 cc

Power 114.0 kW (152 bhp)

Curb Weight ⑦ 1,427 kg

No. of Owners ⑦ 3

Type of Vehicle Mid-Sized Sedan

Features

2.0 MIVEC Powerful Engine, 6-Speed Auto Transmission With Paddle Shifters, Cruise Control, Dual Airbags, Light And Rain Sensors, Keyless Entry/Start. View specs of the Mitsubishi Lancer EX (2008-2017)

Accessories

10" Android Player, Leather Seat, Upgraded Sport Rim, Keyless Go, Bodykit, HID Headlights, Reverse Sensor, Multi-Functions Steering Control.

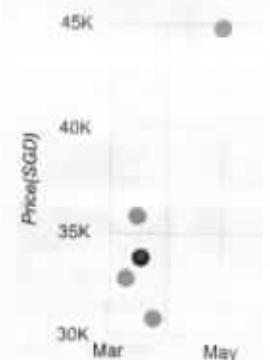
Description

100% Loan, Immediate Approval! \$700 Plus Monthly! Evo 10 Styling And Sound At A Fraction Of The Price! Fuel Saving Yet Powerful Drive. Carbon Fiber Boot. Trade In Welcome. Kindly Contact Our Friendly Sales Advisor For Viewing!

Categor

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Price Range

Depreciation

> 10 year(s)

Vehicle Type



Home » Used Cars » Direct Owners » Mitsubishi Lancer 1.6M GLX (COE till 12/2027)

Mitsubishi Lancer 1.6M GLX (COE till 12/2027)

Overview

Financial

Insurance

Accessories

Similar

Research

Photos

Map

Price \$55,000

Depreciation ⓘ \$6,290 /yr

Reg Date 17-Dec-2007
(8yrs 8mths 24days COE left)

Mileage 104,800 km (9.3k /yr)

Manufactured ⓘ 2007

Road Tax ⓘ \$881 /yr

Transmission Manual

Dereg Value ⓘ \$37,329 as of today (change)

OMV ⓘ \$11,553

COE ⓘ \$42,698

ARF ⓘ \$12,709

Engine Cap 1,584 cc

Power 79.0 kW (105 bhp)

Curb Weight ⓘ 1,162 kg

No. of Owners ⓘ 3

Type of Vehicle Mid-Sized Sedan

Features

View specs of the Mitsubishi Lancer (2006-2008)

Accessories

Car Is Fully Done Up! Please Message Me For More Info!

Description

Renewed 10 Years COE. Low Mileage. Everything Is In Good Condition. Even The Leather Is Still Nice.

Category

COE Car, Direct Owner Sale, Low Mileage Car

Status

Available

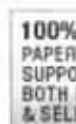
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Seller Information

Contact Person(s) Li

Contact No. 91

Enquiry

ESSENTIAL TRANSACTION

» Indemnity form

» Receipt

» Ownership Transfer

GET HELP WITH
PAPERWORK

REPUBLIC OF SINGAPORE DRIVING LICENCE

NRIC No: S7620993F

NORMAN BIN ABD AZIS

Date of Birth: 05 Jul 1976

Date of Issue: 09 Mar 2016

002909934F

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S7620993F

Norman

NORMAN BIN ABD AZIS

Race: MALAY

Date of birth: 05-07-1976

Sex: M

Country of birth: SINGAPORE

07620993F

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		EFFECTIVE DATE
Class 2B	Motorcycles <= 200 cc	13 Aug 1993
Class 2A	Motorcycles between 201 cc and 400 cc	09 Dec 1994
Class 2	Motorcycles > 400 cc	25 May 2004
Class 3	Motor cars with unladen weight <= 3000kg with <= 7 passengers, exclusive of driver; and other motor vehicles with unladen weight <= 2500kg	21 May 1998

NP 428A

Licence No: S7620993F

4896074

NRIC No: S7620993F

Date of Issue: 03-03-2011

APT BLK 268C PUNGGOL FIELD #05-46

SINGAPORE 823250

NRIC No: S7620993F

Date: 30/07/2016

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	20/03/2019 12:19
Date Of Accident	19/03/2019 17:00
Exact Location Of Accident	ALONG TAMPINES AVE 7
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SJA584H
Insured/Policyholder	
Name Of Registered Owner	JUWAIDAH BINTE ADNAN
NRIC No	S8117295A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92377237
Alternative Phone No	OTHERS-92377237
Vehicle Particulars	
Manufacturer	MITSUBISHI
Model	LANCER EX
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00015855
Cover Note Number	
Driver	
Name of Driver	NORMAN BIN ABD AZIS
NRIC No	S7620993F
Date Of Birth	05/07/1976
Occupation	OUTDOOR
Date Of Driving Pass	21/05/1998
Driving Experience	20 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92377237
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 259C PUNGGOL FIELD #05-45
Postcode	823259
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : JUWAIDAH BINTE ADNAN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	PUNGGOL N.P.C
Police Station Address	ROAD: 21A TEBING LANE , POSTCODE: 828837 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO THE POLICE REPORT: T/20190320/2008

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKB625G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	IVY POH AI MEI
NRIC/Passport Number	S8319830C
Contact Number	91094765

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name NORMAN BIN ABD AZIS
Approximate Age
Injuries Sustain BACK,NECK & SHOULDER
Injured person in which vehicle? SJA584H
Were seat belts worn? YES
Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

DETAILS OF INJURED PERSON 2

Name JUWAIDAH BINTE ADNAN
Approximate Age
Injuries Sustain NECK & BACK
Injured person in which vehicle? SJA584H
Were seat belts worn? YES
Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

SKETCH PLAN


IMPORTANT NOTICE

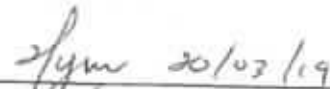
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

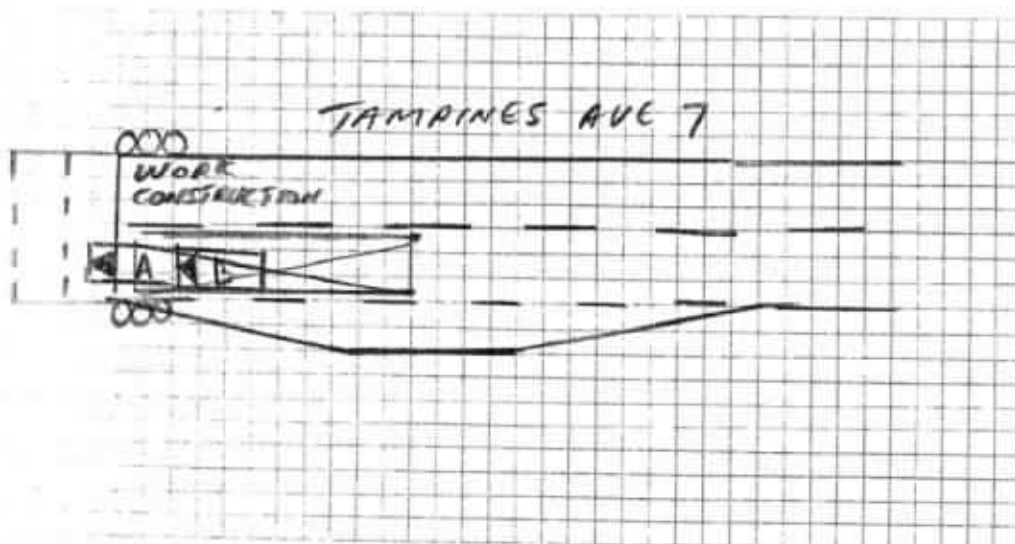
Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

A-SJA584H
B-SKB625G



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Pls refer to the police report: 1/20190320/2008

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting/Centre Personnel's Signature
Name:
NRIC/FIN No.:



Police Station Of Origin:
Punggol N.P.C
21A Tebing Lane SINGAPORE 828837
Tel No: 1800-6049999

Report No. T/20190320/2008

CONTINUATION OF REPORT

Passenger			
Name	JUWAIDAH BINTE ADNAN	ID No.	S8117295A
Related Vehicle	SJA584H (Car)	Contact No.	97332365
Hospital/Clinic	KK WOMEN'S AND CHILDREN'S HOSPITAL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	19/03/2019	Date Discharge	19/03/2019
No. of Days granted Medical Leave	03	Degree of Injury	Slight
Driver			
Name	NORMAN BIN ABD AZIS	ID No.	S7620993F
Related Vehicle	SJA584H (Car)	Contact No.	92377237
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B,2A,2,3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	Slight
Driver			
Name	IVY POH AI MEI	ID No.	S8319830C
Related Vehicle	SKB625G (Car)	Contact No.	91094765
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 19/03/2019, at about 1700hrs, I was driving my vehicle, SJA584H, along Tampines Avenue 7. It is a two lane road however, the right lane had construction work done and as such, it was partially closed. As such, I was travelling on the left lane.

Upon reaching the pedestrian crossing infront of Blk 401 Tampines Avenue 7, the traffic light turned red. As such, I stopped my vehicle. My vehicle was the first vehicle at the traffic light. Suddenly, there was a bang from the rear and my vehicle surged forward. I then alighted my vehicle and discovered that a vehicle, SKB625G, had hit my vehicle from the rear. The driver then alighted and we exchanged particulars.

Due to the impact, the rear bumper and boot was dented and my rear lights were damaged. My wife who



**SINGAPORE
POLICE FORCE**



T/20190320/2008

Police Station Of Origin:
Punggol N.P.C
21A Tebing Lane SINGAPORE 828837
Tel No: 1800-6049999

3 of 4

Report No. T/20190320/2008

CONTINUATION OF REPORT

is about 5 and a half months pregnant felt some pain on her neck and her back while I felt some pain on my back, neck and shoulders. My wife and I then went to KKH to make a check on my wife where she was given 3 days MC however, she will be admitted due to the pregnancy. I will proceed to the doctor after I had settled my wife.

KAIZEN MOTORS

KAIZEN MOTORS PTE. LTD.

68 Kaki Bukit Avenue 6, #02-12 Ark@KB, Singapore 417896

UEN: 201502816H

GST Reg No. 201502816H

Tel: (+65) 6384 1956

Fax: (+65) 6384 1957

Webpage: <https://www.kaizenmotors.com.sg>



kaizenmotorsingapore



kaizen_motors



kaizenmotors

not Allowed here
2/3 \$5000
22/3/18
7 day

Date : 20/03/2019

Vehicle No : SJA584H

Model : Mitsubishi Lancer

Mileage :

Requesting for List Price

No	Job Description	Qty	Price / Unit	Amount
1	REAR BUMPER ASSY	1	\$ 815.00	\$ 815.00 ✓
2	REAR BUMPER REINFORCEMENT	1	\$ 220.00	\$ 220.00 ✓
3	REAR BUMPER SIDE BRACKET	2	\$ 35.00	\$ 70.00 ✓
4	REAR BUMPER TOW COVER	1	\$ 21.00	\$ 21.00 x
5	REAR BUMPER REFLECTOR	2	\$ 31.00	\$ 62.00 120
6	REAR FLOOR PANEL	1	\$ 889.00	\$ 889.00 x
7	REAR END PANEL	1	\$ 506.00	\$ 506.00 ✓
8	REAR END PANEL INNER COVER	1	\$ 149.00	\$ 149.00 ✓
9	REAR TAILGATE- <i>boot lid</i>	1	\$ 693.00	\$ 693.00 ✓
10	REAR TAILGATE WEATHERSTRIP	1	\$ 166.00	\$ 166.00 ✓
11	REAR TAILGATE HINGE	2	\$ 84.00	\$ 168.00 x
12	REAR TAILGATE INNER LOCK	1	\$ 89.00	\$ 89.00 ✓
13	REAR TAILGATE INNER COVER	1	\$ 399.00	\$ 399.00 ✓
14	REAR TAILGATE DAMPER	2	\$ 19.00	\$ 38.00 x
15	REAR LICENSE PLATE LAMP	2	\$ 39.00	\$ 78.00 120
16	EXHAUST ASSY	1	\$ 460.00	\$ 460.00 x
17	REAR TAIL LAMP OUTER	2	\$ 352.00	\$ 704.00 ✓
18	REAR TAIL LAMP INNER- <i>boot lid reflectors</i>	2	\$ 221.00	\$ 442.00 ✓
19	BUMPER & PANEL CLIPS	20	\$ 50.00	\$ 1,000.00 ✓
20	LABOUR FOR CHECKING ON WIRING		\$ 120.00	\$ 120.00 30
21	LABOUR FOR DISMANTLING & REPLACING OF ACCIDENT DAMAGED PARTS, INCLUDING CUTTING OFF, WELDING, KNOCKING, REPAIRING, STRAIGHTENING, RESHAPE OF REAR CHASSIS MEMBER, REAR END PANEL, FLOOR BOARD PANEL & ADJUSTMENT OF REAR SIDE BUMPER, BOOT, HINGES, DAMPER, TAIL LAMPS		\$ 2,200.00	\$ 2,200.00 1000
22	TO DISMANTLE & REPLACE OF EXHAUST MUFFLER		\$ 180.00	\$ 180.00 x
23	TO APPLY RUSTPROOFING ON REPAIRED & REPLACE PANELS		\$ 180.00	\$ 180.00 90
24	SPRAYPAINTING & PUTTY OF REAR BUMPER, REAR BOOT LID INNER/OUTER, HINGES, END PANEL, SPARE WHEEL FLOOR PANEL		\$ 1,600.00	\$ 1,600.00 1200

Let's take a look at the work we do for you
We have a team of experienced technicians
• To ensure your car is in the best condition
• To ensure your car is in the best condition
• To ensure your car is in the best condition
• To ensure your car is in the best condition
• To ensure your car is in the best condition
• To ensure your car is in the best condition
• To ensure your car is in the best condition
• To ensure your car is in the best condition

Authorised by Reparat

Signature

Date

Sub-Total	\$	10,299.00
GST 7%	\$	720.93
Grand Total	\$	11,019.93

p-4373
102
3936.70
6244.7






































...CLAIM SUBFOLDER...(Pending for Survey Report)













































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Mar 2019 Edit Reg		21 Mar 2019 00:00 Edit Adj Rpt	S\$5,000.00 Edit Estimates	S\$5,000.00 View Rpt		Pending for Survey Report Cancel Case



















Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	IVY POH AI MEI, ID: S8319830C								
Main Claimant:	JUWAIDAH BINTE ADNAN, ID: S8117295A								
Vehicle Reg. No.:	SJA584H	Date of Loss:	19/03/2019 00:00 - :59 [135 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3050126954SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SKB625G	Policy No. (Claimant):	PNPV2018-00015855						
		Excess:							
Repairer:	Kaizen Motors Pte Ltd (HQ) 68 KAKI BUKIT AVE 6, #02-12 ARK @ KAKI BUKIT, 417896 Kaki Bukit - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 01/04/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (22/03/2019): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJA584H (3050126954SG)
[SKB625G]
TP
JUWAIDAH BINTE ADNAN
Mar 19 2019 12:00AM
[IVY POH AI MEI]
Kaizen Motors Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser	
Photos/Images						1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	22/03/19 16:26	Chassis Number				 Load JPG	<input checked="" type="checkbox"/>
2	22/03/19 16:27	Odometer Reading				 Load JPG	<input checked="" type="checkbox"/>
3	22/03/19 16:27	General View				 Load JPG	<input checked="" type="checkbox"/>
4	22/03/19 16:27	General View				 Load JPG	<input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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86	22/03/19 16:27	General View		<input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
88	22/03/19 16:27	General View	 Load JPG	<input checked="" type="checkbox"/>
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106	30/03/19 14:28	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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1	25/03/19 14:44	EMAIL FROM AIG DD 21.03.2019	 Load PDF	
2	25/03/19 14:44	TP GIA REPORT	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	22/03/19 10:57	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg No: 189607188R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG19005159/UVD3Q2

Date: 04/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SJA584H

Insured Vehicle No : SKB625G

Date of Loss: 19/03/2019

Nature of Claim: TP

Claim No: 3050126954SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJA584H**

Make & Model: MITSUBISHI LANCER, 2.0 MIVEC L GT (M)

Engine No: 4B11AN3241

Reg. Date: 27/11/2007 (Man. Year: 2007)

Chassis No: JMYSNCY4A8U000318

Colour: Silver

Odometer: 244525 km

Engine Capacity: 1998 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45Z R17

Rear Tyre Size: 225/45Z R17

Front Left Side: Falken 6 mm

Rear Left Side: Falken 6 mm

Front Right Side: Falken 6 mm

Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,019.00	3,935.70	2,083.30	34.61
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,280.00	2,320.00	1,960.00	45.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,299.00	6,255.70	4,043.30	39.26
Approved Total (Overridden) (S\$)		5,000.00		
(S\$)	10,299.00	5,000.00	5,299.00	51.45
+ GST 7.00/7.00% (S\$)	720.93	350.00	370.93	51.45
Nett Amount (S\$)	11,019.93	5,350.00	5,669.93	51.45

INSPECTION

Date of Assignment: 21/03/2019

Date Inspected: 22/03/2019 Inspected At:

 Kaizen Motors Pte Ltd (HQ)
 68 KAKI BUKIT AVE 6, #02-12 ARK @
 KAKI BUKIT
 Singapore 417896

Estimated Period of Repair: 7.0 days

Adjuster: MARCUS CHUA**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER ASSY	Distorted	815.00 F	*815.00 FL
2	1		*REAR BUMPER REINFORCEMENT	Distorted	220.00 F	*220.00 FL
3	2		*REAR BUMPER SIDE BRACKET	Bent	70.00 F	*70.00 FL
4	1		*REAR BUMPER TOW COVER	Not Necessary	21.00 F	*- FL
5	1		*REAR BUMPER REFLECTOR	N/S Broken	62.00 F	*31.00 FL
6	1		*REAR FLOOR PANEL	Repair	889.00 F	*- FL
7	1		*REAR END PANEL	Badly Dented	506.00 F	*506.00 FL
8	1		*REAR END PANEL INNER COVER	Twisted	149.00 F	*149.00 FL
9	1		*REAR BOOTLID	Badly Dented	693.00 F	*693.00 FL
10	1		*REAR BOOTLID WEATHERSTRIP	Twisted	166.00 F	*166.00 FL
11	2		*REAR BOOTLID HINGE	Serviceable	168.00 F	*- FL
12	1		*REAR BOOTLID INNER LOCK	Twisted	89.00 F	*89.00 FL
13	1		*REAR BOOTLID INNER COVER	Torn	399.00 F	*399.00 FL
14	2		*REAR BOOTLID DAMPER	Not Necessary	38.00 F	*- FL
15	2		*REAR LICENSE PLATE LAMP	Broken (1 PCS ONLY)	78.00 F	*39.00 FL
16	1		*EXHAUST ASSY	Not Necessary	460.00 F	*- FL
17	2		*REAR TAIL LAMP OUTER	Cracked / Damaged	704.00 F	*704.00 FL
18	2		*BOOTLID REFLECTORS	Cracked / Damaged	442.00 F	*442.00 FL
19	20		*BUMPER & PANEL CLIPS	Necessary	50.00 F	*50.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	6,019.00	4,373.00
- List Item Discount on L Items 0.00/10.00% (S\$)	0.00	437.30
Total Parts (S\$)	6,019.00	3,935.70

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR FOR CHECKING ON WIRING	New	120.00	30.00
2	LABOUR FOR DISMANTLE & REPLACING OF ACCIDENT DAMAGED PARTS,INCLUDING CUTTING OFF ,WELDING ,KNOCKING ,REPAIRING ,STRAIGHTENING ,RESHAPE OF REAR CHASSIS MEMBER ,REAR END PANEL,FLOOR BOARD PANEL & ADJUSTMENT OF REAR SIDE BUMPER ,BOOT,HINGES ,DAMPER,TAIL LAMPS	New	2,200.00	1,000.00
3	TO DISMANTLE & REPLACE OF EXHAUST MUFFLER	New	180.00	0.00
4	TO APPLY RUSTPROOFING ON REPAIRED & REPLACE PANELS	New	180.00	90.00
5	SPRAYPAINTING & PUTTY OF REAR BUMPER, REAR BOOT LID INNER /OUTER ,HINGES ,END PANEL,SPARE WHEEL FLOOR PANEL	New	1,600.00	1,200.00
Gross Labour Cost (S\$)			4,280.00	2,320.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >