

## Vic (LKKAuto)

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**From:** Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>  
**Sent:** Friday, 14 February, 2020 2:32 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** FW: TP CLAIM\_GBB9371K & SLH2241Z(AIG)\_DOA: 21/03/2019 \*\*\*LKK  
REF:CC6/AIG19005147/jb3  
**Attachments:** GBB9371K\_LOD.pdf

Dear Vic

Please find attach as LOD with supporting documents for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>  
**Sent:** Friday, 19 July, 2019 1:50 PM  
**To:** Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** RE: TP CLAIM\_GBB9371K & SLH2241Z(AIG)\_DOA: 21/03/2019 \*\*\*LKK REF:CC6/AIG19005147/jb3

Hi Anysia,

Kindly send your letter of demand.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joy Irene (LKKAuto)  
**Sent:** Friday, 10 May 2019 9:49 AM  
**To:** Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: TP CLAIM\_GBB9371K & SLH2241Z(AIG)\_DOA: 21/03/2019 \*\*\*LKK REF:CC6/AIG19005147/jb3

WITHOUT PREJUDICE

Dear Anysia,

We refer to the subject.

Please be informed that solely basing on the accident statements submitted by parties involved, the liability is clear.

Kindly note on the following:

- 1) The final repair cost is subject to the consistency of the damages according to the nature of the accident and approval of our principal insurer;
- 2) The days for losses(use/income/rental) will be based on the number of days of repair recommended by our surveyor and our principal's approval;
- 3) Our insured reserved their rights to dispute on damage consistency and liability;
- 4) Contents herein should not be construed as an admission of any liability, confirmation of damages whatsoever to the insured/insurer's part;
- 5) This e-mail is on without prejudice basis and does not amount to an authorisation of repair to your client's vehicle; and
- 6) This e-mail should not be regarded as a waiver by AIG of their rights to repudiate the claim should there be future discovery of any breach of policy terms and conditions committed by their driver or insured.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

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**From:** Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

**Sent:** Friday, 10 May 2019 9:06 AM

**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP CLAIM\_GBB9371K & SLH2241Z(AIG)\_DOA: 21/03/2019 \*\*\*LKK REF:CC6/AIG19005147/jb3

Dear Joy

Has AIG's insured reported accident?

Please revert.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Joy Irene (LKKAUTO) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Sent:** Friday, 12 April, 2019 11:00 AM

**To:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP CLAIM\_GBB9371K & SLH2241Z(AIG)\_DOA: 21/03/2019 \*\*\*LKK REF:CC6/AIG19005147/jb3

Hi Anysia,

No GIA available as of this date.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hock Wah Motor Pte Ltd [[mailto:motor@hockwah.com.sg](mailto:mailto:motor@hockwah.com.sg)]

**Sent:** Friday, 12 April 2019 9:48 AM

**To:** Joy Irene (LKKAUTO) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP CLAIM\_GBB9371K & SLH2241Z(AIG)\_DOA: 21/03/2019 \*\*\*LKK REF:CC6/AIG19005147/jb3

Dear Joy

Has AIG's insured reported accident?

Please revert.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

**From:** Hock Wah Motor Pte Ltd  
**Sent:** Monday, 25 March, 2019 2:15 PM  
**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: TP CLAIM\_GBB9371K & SLH2241Z(AIG)\_DOA: 21/03/2019 \*\*\*LKK REF:CC6/AIG19005147/jb3

Dear Joy

Has AIG's insured reported accident?

Please revert.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977  
Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Shu Pei (LKKAuto) <[shupei@lkkauto.com](mailto:shupei@lkkauto.com)>  
**Sent:** Thursday, 21 March, 2019 3:57 PM  
**To:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Subject:** RE: TP CLAIM\_GBB9371K & SLH2241Z(AIG)\_DOA: 21/03/2019 \*\*\*LKK REF:CC6/AIG19005147/jb3

Dear Anysia,

Thank you for your email.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupei@lkkauto.com](mailto:shupei@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>  
**Sent:** Thursday, 21 March 2019 2:29 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** TP CLAIM\_GBB9371K & SLH2241Z(AIG)\_DOA: 21/03/2019

Dear sir/madam

Attached herewith our client's GIA report that claim against AIG's insured SLH2241Z.

Please revert on liability matter.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)