

(A0000)

INS. CASE OWNER:

CC 8/AIG1900

LKK:

IDAC:

Surveyor:

DOE:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE:



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SKQ 8233Y



INSRS:

WSP:

Tel:

Liability:

RMKS:

premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: ☒ Email ☐ Call

Repair Cost:

SS 3,500.56

(3 days) Reduction:

63 %

FINAL SETTLEMENT

Date/Time:

Confirm with: NORA

Email ☒ Call ☐

Final Liability:

SS 1W

(Agreed / Assessed) BOLA S/N No.:

N/A

If NO or B 28, Ass. Lia:

Repair Cost:

SS 3,571.10

Loss of Rental (LOR):

SS 600.00

(4 days) x \$150

Loss of Use (LOU):

SS -

(5 x days)

Loss of Income (LOI):

SS -

(5 x days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LO ☐

(Tick only one)

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 3,973.10

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with: NORA

Email ☒ Call ☐

Payee 1:

SS 3,973.10

Name 1:

Premium AUTOMOBILES PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF: AIG

94412

ASSIGNMENT

From: Date: 25/3/2019

Estimated Cost:

OD TP WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKQ 8233Y
at Workshop n/s premium
of 281 Alexandra Rd

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh: 1:30pm @ waiting
Kenji

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lump Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS ^{up}

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SKQ 8233Y Yr Reg: 2018 APR

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 2.0 c.c. 1984

Colour: BLUE A/C: Insured / Std / NI / NA

Sp. Reading: 16474 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WA U222F4X3A142652

Gen. Cond: Good (F) / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or CONTINENTAL

Front

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 19/03/19 D.O.I: 25/03/19

Survey held at PREMIUM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

CP/P \$ 3,150.56 / Red 5,143.44 / (62%)

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I.: (\$)

☐ : Preli. Report☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

) \$ + RS. \$

) Photos

) Others

TOTAL

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0369/2019/KK
Date : 21-Mar-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured veh no : SLN 6072 L

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Motor Claims Dept

Tel: 65321818 - Fax: 6516 0904

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Tuan Geng Xing
Address : Blk 473C Upper Serangoon Cresent
#16-341
Singapore 533473
Telephone : HP +65 98211445
Type of Claim : Third Party Claim
Policy No. : 1800040535
Vehicle No : **SKQ 8233 Y**
Model Code : Audi A4 SEDAN 2.0 TFSI
Model / Year : 19-04-18
Engine No : CVK 058391
Chassis No : WAUZZZF4XJA142652
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-Mar-19
Place of Accident : Gate Of Bethel Pre School Upp Serangoon Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKQ 8233 Y

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N \$ 360.00 /	/
2	To dismantle and renew rear bumper. Re-organize crash management components. Reinstall all parts removed.	\$ 900.00 500	/
3	To respray rear bumper.	\$ 800.00 550	/
4	To carry out diagnostic check.	S/N \$ 192.00 /	/
TOTAL LABOUR CHARGES		: \$ 2,252.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKQ 8233 Y

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>repair</i>	\$ 2,015.00	
2	REAR BUMPER FIXING PARTS ?	\$ 66.00	
3	REAR BUMPER SECURING TRIP ?	\$ 203.00	
4	REAR BUMPER SPOILER ?	\$ 227.00	
5	REAR LIGHT REFLECTOR - LH ?	\$ 38.00	
6	REAR BUMPER CARRIER X	\$ 819.00	<i>819</i>
7	GUIDE SECTION - LH ?	\$ 40.00	
8	LOWER GUIDE SECTION - LH ?	\$ 20.00	
9	REAR AERIAL - LH ?	\$ 23.00	
10	ANTENNA ASSEMBLY ?	\$ 164.00	
11	REAR SENSOR X	\$ 231.00	
12	LED TAIL LIGHT - INNER <i>scr</i>	\$ 931.00	<i>744.80</i>
13	TRIM TAIL LIGHT - INNER <i>ne</i>	\$ 27.00	<i>21.52</i>
14	LED TAIL LIGHT - OUTER <i>scr</i>	\$ 931.00	<i>744.80</i>
15	TRIM TAIL LIGHT - OUTER <i>ne</i>	\$ 27.00	<i>21.52</i>
16	SUNDRIES ? <i>ne</i>	\$ 300.00	<i>15.93</i>
TOTAL SPARE PARTS		\$ 6,062.00	
TOTAL LABOUR CHARGES		\$ 2,252.00	
GRAND TOTAL		\$ 8,314.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: RASUL - Hp 90010068
: 25/03/19 @1350
: 3 days
: Resurvey be

LOK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
- For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LOK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKQ 8233 Y

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N \$ 360.00	\$ 360.00 ✓
2	To dismantle and renew rear bumper. Re-organize crash management components. Reinstall all parts removed.	\$ 900.00	\$ 500.00 ✓
3	To respray rear bumper.	\$ 800.00	\$ 550.00 ✓
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ 2,252.00	\$ 1,602.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKQ 8233 Y**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	REAR BUMPER	\$ 2,015.00	
2	REAR BUMPER FIXING PARTS	\$ 66.00	
3	REAR BUMPER SECURING TRIP	\$ 203.00	
4	REAR BUMPER SPOILER	\$ 227.00	
5	REAR LIGHT REFLECTOR - LH	\$ 38.00	
6	REAR BUMPER CARRIER	\$ 819.00	
7	GUIDE SECTION - LH	\$ 40.00	
8	LOWER GUIDE SECTION - LH	\$ 20.00	
9	REAINER AERIAL - LH	\$ 23.00	
10	ANTENNA ASSEMBLY	\$ 164.00	
11	REAR SENSOR	\$ 231.00	
12	LED TAIL LIGHT - INNER	\$ 931.00	\$ 744.80
13	TRIM TAIL LIGHT - INNER	\$ 27.00	\$ 21.52
14	LED TAIL LIGHT - OUTER	\$ 931.00	\$ 744.80
15	TRIM TAIL LIGHT - OUTER	\$ 27.00	\$ 21.52
16	SUNDRIES	\$ 300.00	\$ 15.92
TOTAL SPARE PARTS		\$ 6,062.00	\$ 1,548.56
TOTAL LABOUR CHARGES		\$ 2,252.00	\$ 1,602.00
GRAND TOTAL		\$ 8,314.00	\$ 3,150.56 ✓

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0369/2019/KK
Date : 21-Mar-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured veh no : SLN 6072 L

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Rasul

3 days - ok - jb - 11 May 19

Attn: Motor Claims Dept

Tel: 65321818 - Fax: 6516 0904

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Tuan Geng Xing
Address : Blk 473C Upper Serangoon Cresent
#16-341
Singapore 533473
Telephone : HP +65 98211445
Type of Claim : Third Party Claim
Policy No. : 1800040535
Vehicle No : **SKQ 8233 Y**
Model Code : Audi A4 SEDAN 2.0 TFSI
Model / Year : 19/4/2018
Engine No : CVK 058391
Chassis No : WAUZZZF4XJA142652
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-Mar-19
Place of Accident : Gate Of Bethel Pre School Upp Serangoon Road

Hsiao Tong (LKKAUTO)

From: Elkan Lam <elkan.lam@gmail.com>
Sent: Friday, 29 March 2019 5:29 PM
To: Hsiao Tong (LKKAUTO)
Subject: 3rd party accident claim against SLN6072L - accident photos and insurance cert
Attachments: IMG_20190319_202824.jpg; IMG_20190319_082107.jpg; IMG_20190319_081539.jpg; IMG_20190319_081526.jpg; 2019 Mar 19 Car Rear Bumper Repair.jpg

Attaching the accident photos.

Just to add on to what happened.

As described, SKQ8233Y was doing a 3 point turn to reverse out and filter into Upper Serangoon Road. After checking clear that SKQ8233Y was not in my rear views, I began reversing out of the driveway. I was shocked that I hit something which I found was SKQ8233Y when I jammed brake. My reverse sensor also did not warn me.

I did not know whose fault it was, but to settle it quickly, I offered to pay for his bumper damage via private settlement to repair at workshop of my choice.

Driver of SKQ8233Y seem to agree, which is why we did not take photos of each other's IC, only exchanging contact numbers.

However after sending in my car at Spark Car Care and trying to contact the driver, he did not respond.

It is only after my car was repaired within a few hours on the same day, and upon collection, I told him I had to make an accident report to protect myself, then the driver replied and said he will be sending it to his own workshop.

I could not agree to the price that he said the workshop quoted (about \$1000), which I felt was grossly inflated as mine was only cost \$128 (see attached), and honestly I don't know who is at fault

Hence I told him to settle via insurance .

----- Forwarded message -----

From: Elkan Lam <elkan.lam@gmail.com>
Date: Wed, Mar 20, 2019 at 7:26 AM
Subject: SLN6072L accident report
To: <ubi_cs@sparkcarcare.com>

Dear Johari

Please receive the photos of the accident and the insurance certificate.

Regards
Lam

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 16 May 2019 2:54 PM
To: boojohnny@gmail.com
Cc: Hsiao Tong (LKKAuto); Rasul (LKKAuto); Admin A
Subject: RE: FINAL REVISION - SKQ8233Y - TP AIG - SURVEYED 25 MAR 19 - RASUL

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

For COR, recommended amount at **P/P \$3,150.56(before GST)** with **3 repair days**.

**** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, 11 May 2019 5:26 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SKQ8233Y - TP AIG - SURVEYED 25 MAR 19 - RASUL

Hi Adrian, Rasul and all,

Revised estimate and is attached.

Please confirm repair cost of \$3150.56 @ 3 days

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
 78 Shenton Way
 #07-16 AIG Building
 Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/AIG19005144/pb3

Norah Khai
 6768 9911
 6841 1183
 Nora.khai@premiumauto.com.sg
 Body & Paint Dept
 PA/TP/0369/2019/MAS

7 June 2019

from
 Telephone +65-
 Telefax +65-
 EMail
 Our department
 Our Ref
 Your Ref
 Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKQ 8233 Y, Audi A4 Sedan 2.0 TFS

With reference to the above-mentioned vehicle, no. **SKQ 8233 Y**, claimant, **Mr. Tuan Gengxing**, please find the related document as per attached.

1. A copy of the Original invoice no. 85013794 – S\$3,371.10
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Rental bill – S\$600.00 (S\$150.00 x 4 days)
6. GIA Search Fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
 Claims Dept

Encls

AIG – SKQ 8233 Y

total pages

Premium Automobiles Pte Ltd
 Showroom
 9 Leng Kee Road
 Singapore 159090
 Telephone (65) 6566 1111
 Telefax (65) 6471 3733

Service & Parts Centres
 55 Ubi Rd 1
 Singapore 408699
 Telephone (65) 6336 2323
 Telefax (65) 684 11183

BREAKDOWN OF PAYMENT

Vehicle No: SKQ8233 Y

Accident on 19/03/2019 at Gate Of Bethel Pre School Upp Serangoon Road

Involving vehicle/s SLN 6072 L

1) Repair cost \$ 3,371.10

Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2.00

Payable to: Premium Automobiles Pte Ltd

3) ~~Loss of Use~~ or Rental Car \$ 600.00

Payable to: Tuan Geng Xing

4) Medical fees \$ _____

Payable to: _____

5) Others \$ _____

Payable to: _____

REPUBLIC OF SINGAPORE DRIVING LICENCE

Identification Number: S82194112

Name: TIAN GENGJONG
(ZHANG GENGJONG)

Date of Birth: 17 Jun 1982

Valid Until: 26 Oct 2018

0019053620



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS

CLASS 5

Motor Cars < 3500kg with < 7 passengers, exclusive of the driver, and other motor vehicles < 3500kg

08 Feb 2004

NP 428A

Effective Date

Licence No: S82194112



AIG

COVER NOTE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

The following risk described on this Cover Note is hereby **WARRANTED COVERED** on the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : **TUAN GENGXING (ZHUANG GENGXING)**
 Period of Insurance : **19 Apr 2018 to 18 Apr 2020**
 Engine No. : **CVK 058391**
 Chassis No. : **WAUZZZF4XJA142652**

Vehicle No. : **SKA82331**
 Cover Note No. : **1800040535**
 Endorsement No. :
 Issued Date : **16 Apr 2018**



ABOUT THE COVER

Make/Model : **AUDI A4 Sedan 2.0 TFSI S tronic**
 Engine Capacity/Tonnage : **1,984.00 CC** Sum Insured : **Market Value** First Year of Registration : **2016**
 Driver Restriction : **NA** Off Peak Car : **No** Insuring with COE/PAF : **Yes**

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : **35 years old and above**

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)
 TUAN GENGXING (ZHUANG GENGXING) - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 85682323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG 50 Mobile App. Simply search and download "AIG 50" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: **DBS BANK LTD**

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date of this cover note, please contact AIG immediately.
 We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia). For Corporate Policies, this Cover Note is valid for 60 days from the commencement date of the period of insurance.

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Stefany Lee

View Received Message

This mail is associated with :

***SKQ8233Y (8350922162SG)
[SLN6072L]**

TP

TUAN GENGXING

Mar 19 2019 8:00AM

[Lam Tung Ying (Lin DongYing)]
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on **22/03/2019 11:41 AM**.
To LKK_HQ
Subject No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : Lam Tung Ying (Lin DongYing)

Address :
9 Lew Lian Vale #03-29
Singapore 537020

Mobile No: 91289422

Thank you.

Regards,
chan yoke shi

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19005144/pb3

25 March, 2019

Lam Tung Ying (Lin DongYing)
9 Lew Lian Vale #03-29
Singapore 537020

Dear Sirs,

**ACCIDENT INVOLVING SKQ 8233Y AND SLN 6072L ON 19.03.2019 ALONG/
AT GATE OF BETHEL PRE SCHOOL UPP. SERANGOON ROAD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Hsiao Tong
Claims
Tel : 6742 3197
Fax: 6741 4108
Email : chewht@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Print Sent Message

This mail is associated with :

***SKQ8233Y (8350922162SG)**

[SLN6072L]

TP

TUAN GENGXING

Mar 19 2019 8:00AM

[Lam Tung Ying (Lin DongYing)]

Premium Automobiles Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 29/03/2019 11:46 AM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject Request for OI GIA [SLN 6072; 19/03/2019]

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 22/03/2019 11:41 AM
Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : Lam Tung Ying (Lin DongYing)

Address :
9 Lew Lian Vale #03-29
Singapore 537020

Mobile No: 91289422

Thank you.

Regards,
chan yoke shi

Print Received Message

This mail is associated with :

*SKQ8233Y (8350922162SG)

[SLN6072L]

TP

TUAN GENGXING

Mar 19 2019 8:00AM

[Lam Tung Ying (Lin DongYing)]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 29/03/2019 13:37 PM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com; LKK_HQ
CC chewht@lkkauto.com; admin-a@lkkauto.com
Subject Re: Request for OI GIA [SLN 6072; 19/03/2019]

Dear Hsiao Tong,

OI has not reported till date.

Thanks and regards,

Syaza Irdina

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;

Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 29/03/2019 11:46 AM

Subject: Request for OI GIA [SLN 6072; 19/03/2019]

Dear Sirs/Mdm,

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Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

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LKK Auto Consultants Pte Ltd

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OI name : Lam Tung Ying (Lin DongYing)

Address :

9 Lew Lian Vale #03-29

Singapore 537020

Mobile No: 91289422

Thank you.

Regards,

chan yoke shi

Hsiao Tong (LKKAuto)

From: Elkan Lam <elkan.lam@gmail.com>
Sent: Tuesday, 2 April 2019 10:20 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: 3rd party accident claim against SLN6072L - accident photos and insurance cert
Attachments: SLN6072L_19032019.PDF

Dear Ms Chew,

Please find the GIA report attached.

Note that I dispute the statement in the GIA report that "your NCD will be affected due to late reporting".

I have dutifully made the report to Spark Car Care and it was no fault of mine that they did not file the report to AIG.

Regards
Lam

On Fri, Mar 29, 2019 at 5:56 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Hi Mr Lam,

As spoken earlier, you may lodge the accident at our IDAC reporting.

Address as below: -

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park
S(408933)

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elkan Lam <elkan.lam@gmail.com>

Sent: Friday, 29 March 2019 5:29 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: 3rd party accident claim against SLN6072L - accident photos and insurance cert

Attaching the accident photos.

Just to add on to what happened.

As described, SKQ8233Y was doing a 3 point turn to reverse out and filter into Upper Serangoon Road. After checking clear that SKQ8233Y was not in my rear views, I began reversing out of the driveway. I was shocked that I hit something which I found was SKQ8233Y when I jammed brake. My reverse sensor also did not warn me.

I did not know whose fault it was, but to settle it quickly, I offered to pay for his bumper damage via private settlement to repair at workshop of my choice.

Driver of SKQ8233Y seem to agree, which is why we did not take photos of each other's IC, only exchanging contact numbers.

However after sending in my car at Spark Car Care and trying to contact the driver, he did not respond.

It is only after my car was repaired within a few hours on the same day, and upon collection, I told him I had to make an accident report to protect myself, then the driver replied and said he will be sending it to his own workshop.

I could not agree to the price that he said the workshop quoted (about \$1000), which I felt was grossly inflated as mine was only cost \$128 (see attached), and honestly I don't know who is at fault

Hence I told him to settle via insurance .

----- Forwarded message -----

From: Elkan Lam <elkan.lam@gmail.com>

Date: Wed, Mar 20, 2019 at 7:26 AM

Subject: SLN6072L accident report

To: <ubi_cs@sparkcarcare.com>

Dear Johari

Please receive the photos of the accident and the insurance certificate.

Regards

Lam



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19005144/R1pb3

11 APRIL 2019

LAM TUNG YING (LIN DONGYING)
9 LEW LIAN VALE
#03-29
SINGAPORE 537020

Dear Sir/Madam,

ACCIDENT INVOLVING SLN 6072L & SKQ 8233Y ALONG/AT UPPER SERANGOON ROAD OUTSIDE BETHEL PRESCHOOL ON 19/03/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKQ 8233Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)


AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Tuan Geng Xing (the third party claimant) of Blk 473C Upper
Serangoon Crescent #16-341 Singapore 533473 (address), owner of SKQ8233 Y (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKQ8233Y that was damaged pursuant to the accident which occurred on 19/03/2019
(date) along Gate Of Bethel Pre School Upp Serangoon Road (location) involving vehicle no/s
SLN 6072 L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 26 (day) of APR (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 3,311.00 (Repair Cost), S\$ 400.00 (Loss of rental/use), S\$ 200 (Disbursement), for vehicle no. SKQ8233 Y that was damaged pursuant to the accident which occurred on 19/03/2019 (date) along ALONG FARRER ROAD (location) involving vehicle no/s SLN 6072 L. This is pursuant to the inspection conducted on 25/03/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Tuan Geng Xing ("the third party claimant") of vehicle no. SKQ8233 Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKQ8233 Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of JUNE (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6388 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6388 2223
Telefax: 6475 1035

Ubi Service Centre
35 Ubi Road 1
Singapore 408809
Telephone: 6388 2223

Customer Service
Service Appointment
24-hour Breakdown Service
6366 2323
6338 1235
customer.care@premiumauto.com.sg

INSURANCE INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 15:15

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013794 Date : 24/05/2019 Order : SK08233Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SK08233Y (V 37491)	Regn Date: 19/04/2018	Mileage: 18819	WIP No.: 46973
Model: A4 SEDAN 2.0 TFSI 842ADG (NAV,	Chassis: WAUZZZF4XJA142652	Engine: CVK 058391	Dept: U
VS8 No.:			
You have been assisted by :- UB-Jiayee	(138)		

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LTD KICK SENSOR, CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR REAR BUMPER, REORGANISE CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A6W5945091G	TAIL LIGHT	1.00	931.00	744.80
X	A6W5807889	GUIDE	1.00	15.90	15.92
X	A6W5945253	TRIM	1.00	26.90	21.52
X	A6W5945255	TRIM	1.00	26.90	21.52
X	A6W5945093H	TAIL LIGHT	1.00	931.00	744.80

Parts 1,548.56
Labour 0.00
Sublet 1,602.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,150.56
7% GST 220.54
Grand Total 3,371.10



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

TUAN GENGXING

BLK 473C #16-341
UPPER SERANGOON CRESCENT
SINGAPORE 533473

ATTN : TUAN GENGXING

INVOICE : AR1904-0459
DATE : 27/04/2019
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201904-0217

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SMD8213A 560.75
Make / Model :
Rental Dates : Rental Billing From 23/04/2019 To 26/04/2019 (Inclusive)
Period : 4 days
Rental Rate : S\$ 150.00 Per Day (Including GST)
Reference No : SKQ8233Y

AMOUNT : S\$

SIX HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 560.75
GST 7% : 39.25

TOTAL S\$: 600.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

TUAN GENGXING

OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Official Receipt No : **201904-0247**
Account of : **TUAN GENGXING**
Date Issued : **27/04/2019**
Vehicle Reg No. : **SMD8213A**
Rental Dates : **23/04/2019**
Amount Received : **S\$ 600.00**
Payment Type: : **MASTER** **M101634** **S\$ 600.00**
Payment for Invoice : **AR1904-0459**
Comments :

TOTAL AMOUNT RECEIVED	S\$ 600.00
------------------------------	-------------------

* This is a computer generated document. No signature is required.

Member of
VRA & ARTAS



ARTAS

363 Sembawang Road Goodlink Park Singapore 758379 T: 67532536 F: 67567565 E: sales@chans.com.sg

RENTAL AGREEMENT

201904 - 0219

Hirer's Name Tuan Geng Xing		Date of Birth 17/6/82	Passport/ Nric No. S8219441Z	Nationality
Address Blk 473C Upp Serangoon Crescent		Occupation	Driving Licence No. As Above.	Date of Expiry Life.
#16-341	Postal Code 533473	Contact No.	Mobile Phone No. 98211445	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.	

CHECK OUT

Date 23-4-19	Time 9.30am.	Mileage KM	E 1/4 1/2 3/4 F
Date 26-4-19	Time 7.00pm	Mileage KM	Remarks

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	4	@	150	600
DISCOUNT				
GST @ 7%				
TOTAL				600
EXTENSION				m 101634
				201904-0247
				Audi K
				SKQ8233Y
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. **SMD8213A**

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

3/20/2019

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #16-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400617735

Third Party Insurer Enquiry

Our Ref No: GR-19-044108
Date of Request: 20/03/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 20/03/2019
Enquiry By: Jeffrey Tan Eng Su
TP Vehicle No: SLN6072L
Accident Date: 19/03/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLN6072L	AIG Asia Pacific Insurance Pte. Ltd.	11/05/2018-10/05/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damages arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

3/20/2019

Invoice

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400917735

TAX INVOICE

Our Ref No: GR-19-044108
Date of Request: 20/03/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 20/03/2019
Enquiry By: Jeffrey Tan Eng Su
TP Vehicle No: SLN6072L
Accident Date: 19/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Mar 2019 Edit Reg		25 Mar 2019 00:00 Edit Adj Rpt	S\$3,150.56 Edit Estimates	S\$3,150.56 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Lam Tung Ying (Lin DongYing), ID: S77155883								
Main Claimant:	TUAN GENGXING, ID: S8219441Z								
Vehicle Reg. No.:	SKQ8233Y	Date of Loss:	19/03/2019 08:00 - :59 [11 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8350922162SG	Policy/Cover Note No.:	2100507967-01 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLN6072L	Policy No. (Claimant):	1800040535						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 01/04/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (29/03/2019): Re: Request for OI GIA [SLN 6072; 19/03/2019] AIG_SG (22/03/2019): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKQ8233Y (8350922162SG)**
[SLN6072L]
TP
TUAN GENGXING
Mar 19 2019 8:15AM
[Lam Tung Ying (Lin DongYing)]
Premium Automobiles Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

View View in Browser

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print
1	06/04/19 14:24	SKQ 8233Y vs SLN 6072L - TP VIDEO_FRONT & REAR.	1 Load MP4		

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1 Edit		

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print
1	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>
2	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>
3	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>
4	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>
5	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>
6	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>
7	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>
8	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>
9	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>
10	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>
11	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>
12	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>
13	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>
14	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>
15	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>
16	06/04/19 14:19	General View	1 Load JPG		<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print
1	21/03/19 15:44	TP GIA REPORT	1 Load PDF		
2	25/03/19 11:36	Non reporting letter	1 Load PDF		
3	26/03/19 18:05	TP ESTIMATE- MARKED	1 Load PDF		
4	06/04/19 14:18	SLN6072L_OI GIA	1 Load PDF		
5	12/07/19 09:31	WORKSHOP INVOICE	1 Load PDF		
6	12/07/19 09:31	AUTHORISATION TO ACT FORM	1 Load PDF		
7	12/07/19 09:31	Release Voucher	1 Load PDF		
8	12/07/19 09:31	RENTAL RECEIPT	1 Load PDF		
9	12/07/19 09:31	GIA SEARCH	1 Load PDF		
10	12/07/19 09:31	LETTER TO OI	1 Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLN6072L (Insd veh)	Model:	AUDI A4 2.0 (A)
	SKQ8233Y (TP veh)		
Date of Accident:	19/03/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	8,895.98	
Final Repair Cost	: \$	3,371.10	
Loss of Use	: \$	days at \$0.00 per day	
Rental (if any)	: \$	600.00	4 days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	3,973.10	
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes / No BOLA Scenario No: _____	
BOLA Liability: _____ 100 _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	: \$	3,973.10
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

12 Jul
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19005144/R1EB3Q2

Date: 12/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100507967-01

Claimant Vehicle No : SKQ8233Y **Insured Vehicle No :** SLN6072L

Date of Loss: 19/03/2019 Nature of Claim: TP Claim No: 8350922162SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKQ8233Y**
 Make & Model: AUDI A4, 2.0 (A) Engine No: CVK058391
 Reg. Date: 19/04/2018 (Man. Year: 2018) Chassis No: WAUZZZF4XJA142652
 Colour: Blue Odometer: 16474 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,062.00	1,548.56	4,513.44	74.45
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,252.00	1,602.00	650.00	28.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,314.00	3,150.56	5,163.44	62.11
+ GST 7.00/7.00% (S\$)	581.98	220.54	361.44	62.11
Nett Amount (S\$)	8,895.98	3,371.10	5,524.88	62.11
+ Car Rental (4.0 x S\$150.00/day) (S\$)		600.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,973.10		

INSPECTION

Date of Assignment: 25/03/2019

Date Inspected: 25/03/2019 Inspected At:

 281 ALEXANDRA ROAD
 Repairer: Premium Automobiles Pte Ltd
 (UBI)

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Serviceable	2,015.00 FS	*- FS
2	1		*REAR BUMPER FIXING PARTS	Serviceable	66.00 FS	*- FS
3	1		*REAR BUMPER SECURING TRIP	Serviceable	203.00 FS	*- FS
4	1		*REAR BUMPER SPOILER	Serviceable	227.00 FS	*- FS
5	1		*REAR LIGHT REFLECTOR -LH	Serviceable	38.00 FS	*- FS
6	1		*REAR BUMPER CARRIER	Serviceable	819.00 FS	*- FS
7	1		*GUIDE SECTION -LH	Serviceable	40.00 FS	*- FS
8	1		*LOWER GUIDE SECTION -LH	Serviceable	20.00 FS	*- FS
9	1		*REAINER AERIAL-LH	Serviceable	23.00 FS	*- FS
10	1		*ANTENNA ASSEMBLY	Serviceable	164.00 FS	*- FS
11	1		*REAR SENSOR	Serviceable	231.00 FS	*- FS
12	1		*LED TAIL LIGHT -INNER	Scratched	931.00 FS	*744.80 FS
13	1		*TRIM TAIL LIGHT -INNER	Necessary	27.00 FS	*21.52 FS
14	1		*LED TAIL LIGHT -OUTER	Scratched	931.00 FS	*744.80 FS
15	1		*TRIM TAIL LIGHT -OUTER	Necessary	27.00 FS	*21.52 FS
16	1		*SUNDRIES	Necessary	300.00 FS	*15.92 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	6,062.00	1,548.56
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR ,CEHCK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	360.00	360.00
2	TO DISMANTLE AND RENEW REAR BUMPER ,RE-ORGANIZE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY REAR BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			2,252.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >