

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 8 April, 2019 3:51 PM  
**To:** Ng Sin Hai  
**Cc:** Admin A; assignments; Vic (LKKAUTO)  
**Subject:** RE: 3rd party direct settlement SFY5356M/ & your insured SGD6789P/DOA:20/03/2019/Est \$ \*\*\* LKK REF: CC4/ASM19005142/ha3

WITHOUT PREJUDICE"

Dear Sin Hai,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants  
Pte Ltd

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 27 March, 2019 5:37 PM  
**To:** Ng Sin Hai  
**Cc:** Admin A; Vic (LKKAUTO); assignments  
**Subject:** RE: 3rd party direct settlement SFY5356M/ & your insured SGD6789P/DOA:20/03/2019/Est \$ \*\*\* LKK REF: CC4/ASM19005142/ha3

Without Prejudice

Dear Sin Hai,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Ng Sin Hai [<mailto:shng@kahmotor.onmicrosoft.com>]

**Sent:** Monday, 25 March, 2019 8:25 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** Vic (LKKAuto); CS A Team; Admin A; assignments

**Subject:** RE: 3rd party direct settlement SFY5356M/ & your insured SGD6789P/DOA:20/03/2019/Est \$ \*\*\* LKK REF: CC4/ASM19005142/ha3

Dear All,

Kindly advise on the liability for this case.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai

**Kah Motor Co. Sdn. Bhd**

*(A member of Oriental Holdings Berhad)*

Body Repair & Paint Centre

255 Alexandra Road

Singapore 159937

DID: 6471 5419

HP: 9072 1769

E-mail: [shng@honda.com.sg](mailto:shng@honda.com.sg)



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 21 March, 2019 3:42 PM

**To:** Ng Sin Hai <[shng@kahmotor.onmicrosoft.com](mailto:shng@kahmotor.onmicrosoft.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: 3rd party direct settlement SFY5356M/ & your insured SGD6789P/DOA:20/03/2019/Est \$ \*\*\* LKK REF: CC4/ASM19005142/ha3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

***Please provide us the following and arrange for TP survey.***

- evidence i.e. video and scene photo.***
- PIR result (if any)***

Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096.**

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ng Sin Hai <[shng@kahmotor.onmicrosoft.com](mailto:shng@kahmotor.onmicrosoft.com)>

**Sent:** Wednesday, 20 March, 2019 8:50 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Subject:** RE: 3rd party direct settlement SFY5356M/ & your insured SGD6789P/DOA:20/03/2019/Est \$

Dear Motor Claims,

Please refer to the attached pdf, we are assisting our insured vehicle SFY5356M to file a 3rd party claim against your insured vehicle SGD6789P and to request for direct settlement.

Please assist and expedite to check the claim liability soonest.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai

**Kah Motor Co. Sdn. Bhd**

*(A member of Oriental Holdings Berhad)*

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