ASS. REC. ICV	Vannella			n2 Special Instruction:
-MINEAU,	Kermen		MENT (Office)	
From (Person):	Karen Tan	of	FCI	Date/Time: 31/3/1980 10 4000
Estimated Cost			Bill to:	
OD (TI) WS	TTP RES / OD R	ES/EVA/INV/MV	7 CS	
To Inspect Vel	riele No:	3KK 30	2++X	Insured: SH 6506B
at Workshop n	vis	YAS (Snup	Tel. 9179 6610 .
of	1605	an Miray Dri	vc # 030	+
Policy No:)	Claim No:	D19001939MFSH
Sum Insured:_			Excess;	
Make of Veh; (Client's Record)				D.O.A. 17/03/2019
CA / REV /	REP. / REV 24	HRS		H.O.D. Endorsement:
Date/Time: 12	1.37 pme) 21/3	Person Contacte	d: Vincent	Vehicle (IN) OUT
Date/Time	Action/Instruction	(/) Estima	de	
	SKIBUTKES	3/ msg 16 0152	70/59652-1	D. O. 4 - 1/8/2/6
1	SHB 65061	B - (S.+ FCT 12	017409 / Aabi	12 DOA - 20/9/2016
23B@4	topm- for	ned wa p	veli adube	email,
		1		



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315 *

Your Ref: D19001817MFSH

Date: 25/3/2019

Our Ref: CS/FCI19004884/Jtd3

The Motor Claims Department First Capital Insurance Ltd

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SKK 3077X

Please be informed that we had conducted the inspection of the abovementioned vehicle 25/3/2019 at the premises of M/s VAS Group have the following to report: -

Workshop Estimate Amount	: S\$	5,085.95
Revised Estimate Amount	: S\$	2,670.99
"Check" Items Amount	: S\$	0.00
Market Value	: <u>S\$</u>	
LTA Reimbursement Value	: <u>S\$</u>	
Nett Value	: S\$	

Description of Damage:

<u>The vehicle sustained damages at the o/s front portion.</u>

nearside

Comments/ Present Status:

Damages Consistent.

Yours faithfully Kenneth Automotive Assessor



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 069877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sg

MOTOR SURVEY ASSIGNMENT

Date

20-03-2019

Our Ref No. D19001939MFSH

Accident Date

17-03-2019

Claim Type. Third Party

Insured Vehicle

SH6506B

Third Party Vehicle. SKK3077X

Survey Location

160 Sin Ming Drive #03-07 Sin Ming Autocity

Contact Person.

MR VINCENT

Contact No.

62644555/91796610

Fax No. 0

Survey Type

WITHOUT PREJUDICE:

Appointed

LKK AUTO CONSULTANTS PTE LTD

Surveyor Contact Person

NA

Fax No. 68416315

Contact Number.

NA

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc: Workshop

VAS MOTOWERKZ PTE

Attention, NIL

LTD

Cc: TP Solicitor

HIN TAT AUGUSTINE &

TP Solicitor Fax No. NA

Officer Incharge

KARENT

PARTNERS

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection. This is a computer generated letter, no signature required.

Nivitha (LKK Auto)

From:

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent:

Thursday, 21 March 2019 10:40 AM

To:

assignments

Subject:

FW: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SKK3077X & YOUR REF: D19001939MFSH & OUR REF. TCL.GCN.AN.50163.19.VAS - ACCIDENT INVOLVING

SKK3077X & SH6506B ON 17/03/19

Importance:

High

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anil Kumar <anil@htapartners.com.sg> Sent: Thursday, 21 March 2019 10:39 AM

To: karentan@msfirstcapital.com.sg; CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg > Cc: Tan Vincent (tanvin13@yahoo.com.sg) < tanvin13@yahoo.com.sg >; SUR < sur@lkkauto.com >

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SKK3077X & YOUR REF: D19001939MFSH & OUR

REF. TCL.GCN.AN.50163.19.VAS - ACCIDENT INVOLVING SKK3077X & SH6506B ON 17/03/19

Importance: High

Without Prejudice

Urgent Reminder

Dear Karen,

We refer to your email dated even date.

Our client is agreeable to use Mr. Kenneth Kong of M/s LKK Auto Consultants Pte Ltd from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle SKK3077X as follows:

Kindly contact the person-in-charge to arrange for the inspection of the vehicle. Please be informed that the said vehicle can be inspected at: -

Venue

VAS GROUP PTE LTD

160 Sin Ming Drive #03-07 Sin Ming Autocity Singapore 575722

Contact Person: Mr Vincent: 9179

Mr Vincent: 91796610 (Important: Kindly contact Mr Vincent, prior to arranging

your appointed surveyor going down to inspect our client's vehicle for the above matter)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,

Anil (Secretary)
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416

Tel: 6533 0212 ext.256 Direct Fax: 63383536 Fax: 6533 0313

From: Anil Kumar

Sent: Wednesday, March 20, 2019 6:01 PM

To: karentan@msfirstcapital.com.sg; 'CWS Motor Claims' < cwsmotorclaims@msfirstcapital.com.sg>

Cc: Tan Vincent (tanvin13@yahoo.com.sg) <tanvin13@yahoo.com.sg>

Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SKK3077X & YOUR REF: D19001939MFSH & OUR REF.

TCL.GCN.AN.50163.19.VAS - ACCIDENT INVOLVING SKK3077X & SH6506B ON 17/03/19

Importance: High

Without Prejudice

Dear Karen,

We refer to your email dated even date.

Our client is agreeable to use Mr. Kenneth Kong of M/s LKK Auto Consultants Pte Ltd _from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle SKK3077X as follows:

Kindly contact the person-in-charge to arrange for the inspection of the vehicle. Please be informed that the said vehicle can be inspected at: -

Venue

VAS GROUP PTE LTD

160 Sin Ming Drive #03-07 Sin Ming Autocity Singapore 575722

Contact Person: Mr Vincent: 91796610 (Important: Kindly contact Mr Vincent, prior to arranging your appointed surveyor going down to inspect our client's vehicle for the above matter)

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Best regards,

Anil (Secretary) M/s Hin Tat Augustine & Partners 20 Upper Circular Road #02-10/12 The Riverwalk Singapore 058416

Tel : 6533 0212 ext.256 Direct Fax: 63383536

Fax: 6533 0313

From: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg

Sent: Wednesday, March 20, 2019 5:40 PM

To: Ruby Ong <ruby@htapartners.com.sg>

Cc: Karen Tan karen karen

Without Prejudice

Dear Sirs,

We refer to your survey request,

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

- 1. LKK Auto Consultants Pte Ltd
- 2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Kindly provide Workshop details to process.

Thank you.

Regards, Admin Team Claim Workflow System Motor Claims Department MS First Capital Insurance Limited

From: Anil Kumar

Sent: Wednesday, March 20, 2019 2:25 PM

To: 'MOTORCLAIMS@MSCAPITAL.COM.SG' < MOTORCLAIMS@MSCAPITAL.COM.SG >;

motor claims@msfirstcapital.com.sg

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SKK3077X [OUR REF. TCL.GCN.AN.50163.19.VAS]

Importance: High

Reminder

Dear Sirs.

Kindly let us have your reply to our email dated 19th March 2019 on a urgent basis.

Best regards,

Anil (Secretary)
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel: 6533 0212 ext.256

Tel: 6533 0212 ext.256 Direct Fax: 63383536

Fax: 6533 0313

From: Ruby Ong

Sent: Tuesday, March 19, 2019 5:36 PM To: motor claims@msfirstcapital.com.sg Cc: Anil Kumar <anil@htapartners.com.sg>

Subject: FW: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SKK3077X [OUR REF. TCL.GCN.AN.50163.19.VAS]

Importance: High

Your ref:

SH 6506B

WITHOUT PREJUDICE

Our ref:

TCL.GCN.an.50163.19.vas

19 March 2019

URGENT

MS First Capital Insurance Ltd

By Email only

36 Robinson Road 16-01 City House Singapore 068811

Attn: Motor Claims Dept

Dear Sirs

CLAIMANT: TAN MAY LAN

NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING SKK 3077X & SH 6506B ALONG CORPORATION ROAD ON 17 MARCH 2019 @ 1220HRS

We are instructed by Tan May Lan to notify you of a road traffic accident on 17 March 2019 at about 1220hrs along Corporation Road involving our client's vehicle registration number SKK 3077X and vehicle registration number SH 6506B driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards, Ruby Ong Secretary M/s Hin Tat Augustine & Partners 20 Upper Circular Road #02-10/12 The Riverwalk Singapore 058416

Tel: 6533 0212 ext 278 Fax: 6338 3536 / 6533 0313

www.htapartners.com.sg

Privileged/Confidential information is contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email.

Denise Tay (LKKAuto)

From:

Denise Tay (LKKAuto)

Sent: ö

Admin-D (LKKAuto); 'CWS Motor Claims'; assignments Monday, 25 March 2019 4:18 PM

'Karen Tan'; SUR

RE: SURVEY ASSESSMENT - D19001939MFSH/1

PRELI ADVISED SKK 3077X.pdf

Attachments:

Subject:

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SKK 3077X

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 21 March 2019 2:37 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Karen Tan' <karentan@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

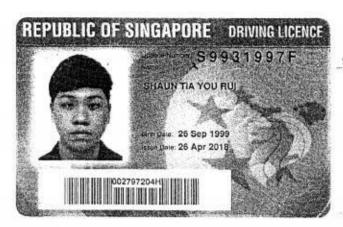
Subject: RE: SURVEY ASSESSMENT - D19001939MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

Driver's NRIC & Driving License Pg. 1



REPUBLIC OF SINGAPORE . IDENTITY CARD NO. \$9931997F

Name





SHAUN TIA YOU RUI

谢 友 Race

CHINESE Date of birth 26-09-1999 Country/Place of birth SINGAPORE

500319699

5293014

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

EFFECTIVE DATE

Licence No:S9931997F

Motor cars with unladen weight =< 3000kg with =< 7 25 Apr 2018 passengers, exclusive of driver; and other motor vehicles with unladen weight =< 2500kg

Date of Issue 09-04-2014

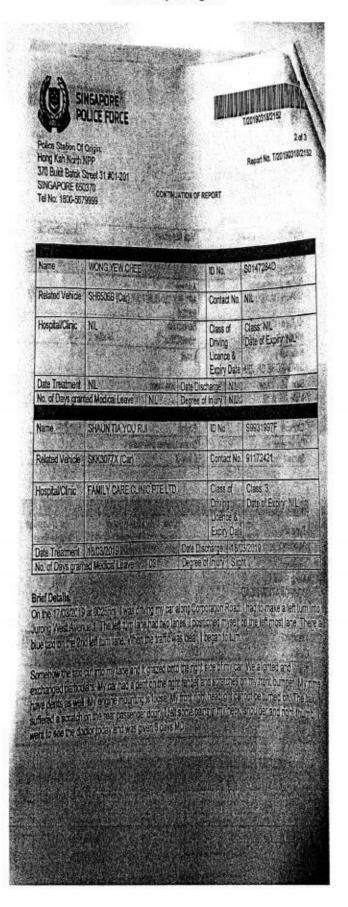
APT BLK 326 BUKIT BATOK STREET 33 #01-71 SINGAPORE 650326

NP 428A

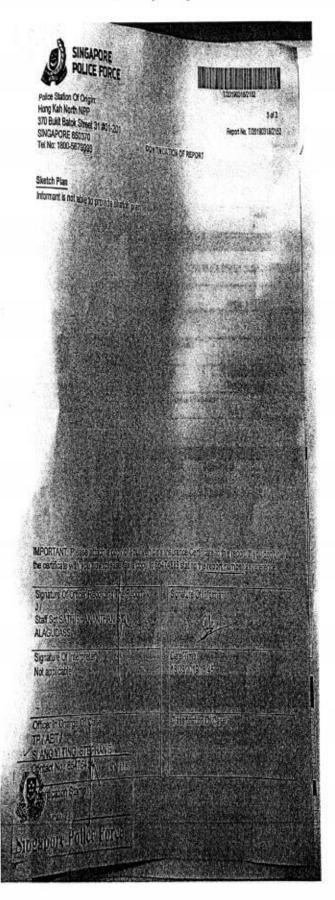
Police Report Pg. 1

Date/Time 18/03/2019 Name of In SHAUN TU	18.45	Aade:	Vide Report No.:		or C. Dine No.
SHAUN TU			San Marida	ns ensaine e	Station Diary No.: 42
10.00			Address APT BLK 326 BUKIT BA 650328	TOK STREET 33	101-71 SINGAPORE
	No.:		Contact No.:	Mobile: 91	court.
NRIC NO / Nationality:		7 street	Home/Office:	MISSIE: 91	112521
	E CITIZ	EN standard	0.0366		DE DEEL
Sex	Age	Date of Birth	Type of informant		tress of
Male Race:	19	26/09/1999	Driver Language	- Unsit for	School Name
Chinese 1	4.148	以	English	Republic	Polytednic : 4
Occupation Student	100	el asne	Driving Licence Informal Class: 3		00000
OLDOGIA	111	500000		Service Control	
ocation: Nong Road CORPORA	TON RO	ΔD			
Togged Neather Dear-scale	724	e desile	Roal Surface	# harut	Road Speet Lings
Traffic Flow One Way			Traffic Corrigions (1) Padestran Crossing (1)	THE REAL PROPERTY.	Traffic Volume Legis No Traffic Legis Rese
Type of Call Between Mo	to his or	icles - Side Swij	e-Sane Nydigo 🦠	A TABLE	Anyone conveyed by ampulance of Walter
人姓	ではな		e de la Men	orenas describ	100-413-63-04
B	Car		49 - 10 1145 124		real
(K3077X	Car in			57 01	H) [2]
46506B	譚		2.12		

Police Report Pg. 2



Police Report Pg. 3



VAS GROUP PTE LTD

160 Sin Ming Dr #03-07 Singapore 575722

Not Motherse Ully \$2100/s Reamy Afre Paint 3day

ESTIMATE ON REPAIR COST & REPLACEMENT OF PARTS

Vehic	le No:	SKK 3077X VW GOLF	Report No.:	СТ	003/19	
S/No	QTY	Description	Condition/ Remarks	-	epairer's stimates	
REPL	ACEM	ENT OF DAMAGED PARTS				
1) 2) 3) 4)	1	Front bumper Front bumper clips Front bumper side holders RH Front fender RH 545.20	Necessary Necessary Dented	\$ \$ \$4 \$	1,169.00 50.00 49.00 588.00) x
5)	1	Front headlamp assy RH	Cracked Si	10	1,245.00 3,101.00	X
		.1	Less 5%	\$	155.05	
e)		Sport Rim	tox C.R. A	357	2,945.95	* 50sn
6) PAR	rs ch	ARGES			3,395.95	
		HARGES				
7)		beat front support panel. Straighten front we and replace all damaged parts.	t right chassis.	\$	800.00	4001
8)	Check	k lightings and wiring.		\$	60.00	15/
9)	Rust	proofing treatment on affected area.		\$	160.00	301
	C	painting on affected area.		\$	1,000.00	4401
10)	Spray	painting on affected area.				
10)		outerize 4 wheel alignment	w	\$	120.00	Bol
1000			Total (Labour):		120.00 2,140.00	Bol

POINT OF IMPACT

the Repairer of the following: Total:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- * Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis

At the front portion right side of the vehicle.

Supplementary item(s) must be resurveyed and in subject to final approval from insurance Company



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Interna	tionale Des Experts En Autom	obile
MS FIRST CAPITAL II	NSURANCE LTD	Ref : CS/FCI1900513	31/Ktd3n2
36 ROBINSON ROAD #16-01 CITY HOUSES		Date: 08-05-2019 Code: FCI2	
	Policy Particular	rs :- THIRD PARTY CLAI	M
Insured Veh.	SH 6506B	Veh. Inspected	SKK 3077X
Policy No.		Coverage (\$)	0.00
Claim No.	D19001939MFSH	Excess (\$)	0.00
Assign From	KARENT	Assign Date	21/03/2019
2.	Vehicle Par	rticulars & Condition	
Make & Model	VOLKSWAGEN GOLF (A)	c.c	1395
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	WVWZZZAUZDW157299	Colour	RED
Odometer	204132	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3.	Cond	litions of Tyres	
	Size	Make	Balance
R/H Front Tyre	225/45 R17	GOODYEAR	4 mm
L/H Front Tyre	225/45 R17	GOODYEAR	4 mm
R/H Rear Tyre	225/45 R17	GOODYEAR	4 mm
L/H Rear Tyre	225/45 R17	GOODYEAR	4 mm
4.	Descrip	otion of Damages	REFAURLE MANNES EN LA
THE VEHICLE SU	JSTAINED DAMAGES AT THE O	O/S FRONT PORTION.	
5.		ral Information	
Accident Date	17/03/2019	Inspection Date	21/03/2019
Survey held at	VAS GROUP PTE LTD		
	160 SIN MING DRIVE #03-07	SIN MING AUTOCITY SING	SAPORE 575722
5a.		Remarks	MITTERS INVESTOR
B)THE INSPECT	NSISTENT TO ACCIDENT REP ON WAS CONDUCTED ON A"V ICE TO YOUR INSTRUCTIONS	MITHOUT PREJUDICE" BAS	
5b.	Estima	te Days of Repair	
ESTIMATED NO	RMAL PERIOD FOR REPAIR:	3 Working Day	/5



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKK 3077X

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER	BUCKLED / DENTED	1,169.00	1,169.00
1	SET FRONT BUMPER CLIPS	NECESSARY	50.00	50.00
1	FRONT BUMPER SIDE HOLDERS RH	SERVICEABLE	49.00	
1	FRONT FENDER RH	BUCKLED	588.00	545.20
1	FRONT HEADLAMP ASSY RH	SERVICEABLE	1,245.00	
	LESS 5% DISCOUNT		-155.05	-88.21
		M.	2,945.95	1,675.99
	SPECIAL NETT ITEMS			
1	SPORT RIM (LOCAL REPAIR)(SN)	SCRATCHED	450.00	50.00
	Participation (Control of Control		450.00	50.00
	LABOUR			
	PANEL BEAT FRONT SUPPORT PANEL.STRAIGHTEN FRONT RIGHT CHASSIS.REMOVE AND REPLACE ALL DAMAGED PARTS.		800.00	400.00
	CHECK LIGHTINGS AND WIRING.		60.00	15.00
	RUST PROOFING TREATMENT ON AFFECTED AREA.		160.00	30.00
	SPRAY PAINTING ON AFFECTED AREA.		1,000.00	440.00
- 1	COMPUTERIZE 4 WHEEL ALIGNMENT.	1	120.00	60.00
			2,140.00	945.00
	GRAND TOTAL		5,535.95	2,670.9
SHE SHE	RECOMMENDED COST OF LUMP SUM REPAIRS			2,100.00

Report Ref No. CS/FCI19005131/Ktd3n2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.