

ASS. FILE NO.  
San Vegas

Randy  
Yvonne Ang

REF: CS/ASM/9005124/Rlvdb3  
ASSIGNMENT (Office)  
ASM (AXA)  
Title/Phone

2/3/19

Estimated Cost  
① TP / WS / TP REST / OD RGS / EYA / INV / MYTCS

SDJ 1608R

Insured

9624 8656 / 88228339

To Inspect Vehicle No.

Ethoz

Tel

at Workshop no.

30 Bkt Batok Crescent

Sq MOI HEV

Policy No.

Claim No.

\$400.00

Sum Insured

Excess

D.O.A 18/3/2019

Make of Veh  
(Client's Record)

HOLD Acknowledgment

CA (REV)

REF. / REV 24 HRS  
144am 2/3/19

Person Contacted

Leechee Sin

Vehicle IN/OUT

Date/Time	Action/Instruction
	(✓) Estimate
22/3@2:50pm	SDJ 1608R-ces/AXA/13024627/KV/y3c3 revised preli advise and upload estimate pending approval. JVA: 28/12/13
25/3/19	Rece authorize repair from Yvonne via SMART claim
25/3/19	Informed chen Sin c/A ex \$400 by email (LS Repair)

Pam

REF: CS/ASM19005124/R1x63

37630  
COE XPIRY: MAY 2028

ASSIGNMENT

From: Date:   
 Estimated Cost:   
 (C) OD / TP / WS / TP RES / OD RES / LVA / INV / MV   
 To inspect Vehicle No: SDJ 1608R   
 at Workshop no: ETH02   
 of: 30, Banker Bank CRUS   
 Insured: ASM (AXA)   
 Policy No:   
 Claim No:   
 Sum Insured: Excess: 400   
 (Client's Record)   
 Make of Veh:   
 (Policy Condition) SIN   
 Remark: The veh had commenced its repair at the time of inspection.   
 Est. or Market Value: 61K   
 IDAC Accident Report: Consistent? Yes or No   
 C/A / P/R / Scan: Consistent? Yes or No   
 Est. Repairs: days: Res.: Yes or No   
 Lump Sum: %: 3 Val.: Yes or No   
 CA / (REV) / REP: / 24 HRS   
 Date: Person Contacted: Vehicle: IN / OUT

Veh No: SDJ 1608R   
 Type: (C) Car / M / Cycle / Bus / Van / Lorry / Taxi / Truck / Motor / Truck / Trailer or   
 Make: MERCEDES BENZ E230 2497   
 Colour: BLACK   
 Sp Reading: 198495   
 Eng No:   
 C/A No: NDB2110522 326336   
 Gen. Cond: Good (C) Fair / Poor / Burnt   
 Steering: (C) Good / Jammed / Leaked / Burnt or   
 Brake: (C) Good / Jammed / Leaked / Burnt or   
 Mech: (C) H / L / R / STD A/R / or   
 Tyre Size: F: 245/45R17   
 R: 1-   
 BS / DUR / EXNOVA / GY / FS / LIZA / MIC / OHSE / (C) SUBU /   
 TOYO / YOKO or   
 Front: 6 mm Rear: 6 mm   
 L/Ral: 6 mm L/Ral: 6 mm   
 D.O.A: 18/03/19 D.O.I: 21/03/19   
 Survey held at: ETH02   
 Des. of Damages: Fd / Rear / O/S / H/S / U/C / Roof / or   
 FRT N/S   
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction   
 4/4/19 @ 1201pm Chen Sin will email us finalise.   
 29/4/19 @ 157pm Yvonne take note on the amend IA   
 3/5/19 LS \$ 5950 confirmed by email (Recd 2181.65, 2790)

RECEIVED

Cost Time, File Pass 907   
 0   
 Cost Time, File Return 907   
 3/5 - typist   
 Report Format: SMART claim   
 Lump Sum / LUT: 4/5 \$ 5950/2   
 Days Of Repair: 5   
 Resurvey No. of Trip: 1   
 Add Fee:   
 Site Insp:   
 Interview:   
 Tech Spec:   
 Workshop:   
 Survey Fee: 200   
 Transport:   
 Fuel:   
 Other:   
 Total:   
 Date:   
 Signature:   
 Stamp:   
 Date:   
 Signature:   
 Stamp:



## Re:SDJ 1608R-SUPPLEMENTARY - 30/4/19 Yvonne

Type

🔔 Question

Message

Please proceed with consistent

Reply

## New Message

Type \*

☒ Message

Subject \*

SDJ 1608R-SUPPLEMENTARY

Message \*

Dear Yvonne,  
We have received supplementary from repairer. Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident and is economical to repair. Please refer IA submitted. Best Regards Veron Chen

Cancel

Send



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 30/4/2019

### Survey details

Date of loss	18/3/2019
Date of appointment	21/3/2019
Date of survey	21/3/2019
Location of survey	ETHOZ AUTOMOTIVE SOLUTIONS LTD

### Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SDJ 1608R
Make and Model	MERCEDES BENZ E230
Date of registration	28/5/2008
Excess	\$400
Market Value	\$61,000.00
Parf Rebate	\$35,558.00
Nett Loss	\$25,442.00

### Repair details

Initial Estimate	\$8,131.65 (incl.supplementary \$697.40)
------------------	--

### Proposed/Revised repair cost:

Parts	\$6,287.00
"Check items (Estimated)	
Labour	\$1,177.95
Total	\$7,464.95
Lump Sum (Estimated)	\$5,950.00 (incl.supplementary \$697.40)

Number of days of repair	5 days (est)
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### Remarks:

The vehicle sustained damages at the front n/s portion

Damages Consistent  
Repair Cost Economical

## New Message

Type \*



Message

Subject \*

IA SUBMITTED FOR SDJ 1608R

Message \*

Dear Yvonne,  
As spoken, during my file review, we discovered that the calculation for the IA is wrong as one page was missing and not calculated. Attached is the correct IA for your consideration. Apologise for the inconvenience caused.  
Best Regards, Veron Chen

Cancel

Send



## Service Request Details

Claim

S9M01HEV

Reference

None

Loss Date

March 18, 2019

Report Date

Mar 20, 2019 4:00:00 PM

Request Date

March 20, 2019

Due Date

March 27, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

P - \_\_\_\_\_

As spoken, during <sup>my</sup> file review, we discovered that the calculation for the IA is wrong as one page was missing and not calculated.

~~Attached~~ Attached is the correct IA.

For your consideration.

Apology for the inconvenience

## Actions

Next Step

Agree to perform service

Decline Work

Accept Work

## Vehicle Information

Incident Vehicle Registration #

SDJ1608R



Model  
E230

Service Address

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30 Bukit Batok Crescent, , 658075

Primary Contact/Insured

---

LILY LAU  
132A HILLVIEW AVENUE, #04-05 MONTROSA, 669604, Singapore  
  
LILYLAUPOON@YAHOO.COM

Claim Handler

---

ANG Yvonne  
6568804461  
yvonne.ang@axa.com.sg  
  
Additional Instructions  
EXCESS \$400 PEND EST REPAIRER : ETHOZ (BT BATOK)

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes
- 

New Message





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 26/4/2019

### Survey details

Date of loss	18/3/2019
Date of appointment	21/3/2019
Date of survey	21/3/2019
Location of survey	ETHOZ AUTOMOTIVE SOLUTIONS LTD

### Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SDJ 1608R
Make and Model	MERCEDES BENZ E230
Date of registration	28/5/2008
Excess	\$400
Market Value	\$61,000.00
Parf Rebate	\$35,558.00
Nett Loss	\$25,442.00

### Repair details

Initial Estimate	\$7,434.25
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### Proposed/Revised repair cost:

Parts	\$4,576.90
"Check items (Estimated)	\$1,098.50
Labour	\$1,270.45
Total	\$6,945.85
Lump Sum (Estimated)	\$5,600.00

Number of days of repair	5 days (est)
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### Remarks:

The vehicle sustained damages at the front n/s portion

Damages Consistent  
Repair Cost Economical

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 25 March 2019 5:27 PM  
**To:** 'Lee Chen Sin'; Rasul (LKKAuto)  
**Cc:** SUR  
**Subject:** RE: SDJ1608R MERCEDES E230 (OD)(AXA)

Dear Chen Sin,

As instructed by our client , please proceed to repair the **insured vehicle SDJ 1608R (Excess \$400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lee Chen Sin <ChenSin.Lee@ethozgroup.com>  
**Sent:** Monday, 25 March 2019 5:21 PM  
**To:** Rasul (LKKAuto) <Rasul@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** SDJ1608R MERCEDES E230 (OD)(AXA)

Hi Rasul / Veron,

Ethoz would like to proceed as lump sum repair due some parts not availability.

Please find attached file for your reference.

Kindly revert.

Thank you.

Warmest Regards,  
Lee Chen Sin  
Motor Claims Operations



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## << Auth

Type

🔔 Question

Message

Please proceed to authorize repair

Reply



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

Date: 22/3/2019

To : AXA Insurance Pte Ltd

### Survey details

Date of loss	18-Mar-19
Date of appointment	21-Mar-19
Date of survey	21-Mar-19
Location of survey	Ethoz

### Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SDJ 1608R
Make and Model	Mercedes Benz
Date of registration	28/5/2008
Excess	400.00
Market Value	\$61,000
Parf Rebate	\$35,558
Nett Loss	\$25,442

### Repair details

Initial Estimate	\$7,434
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### Proposed/Revised repair cost:

Parts	\$248
Check item	\$789
Labour	\$1,375
Total	\$2,413
Lump Sum(if applicable)	

Number of days of repair	5
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### Remarks:

Damage Consistent  
Repair cost economical  
We did not authorise repair



redefining / insurance

### LETTER OF UNDERTAKING/ AUTHORIZATION FOR LUMP SUM REPAIR

1. I, [Name] [NRIC] LILY LAU, the owner/ authorized driver of vehicle [Registration No.] SDJ1608R ("Vehicle") do hereby authorize the [Workshop/Insurer] to repair the Vehicle on a lump sum basis instead of part by part.
2. The [Workshop/Insurer] has explained to me the difference between lump sum repair and part by part repair and the consequences of my authorization for lump sum repair for the Vehicle.
3. I understand that with lump sum repair, the Workshop may use a mixture of genuine parts, original equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the repair and I note that the [Workshop/Insurer] will not be furnishing a detailed breakdown of parts or price for such lump sum repair.
4. I am aware that AXA Insurance Pte Ltd ("AXA Insurance") does not encourage lump sum repair as AXA Insurance strongly recommends repairs for vehicles on a part by part basis for transparency reasons. I confirm that I will hold AXA Insurance harmless from any claims arising from the lump sum repair of the Vehicle which I have authorized.
5. \* To be applicable where person authorizing is the authorized driver.  
I confirm that I have the authority from the owner of the Vehicle to authorize the lump sum repairs and that I have duly notified the owner of the Vehicle of the contents of this Letter of Authorization.

Signed and acknowledged by:

Signature of policyholder/ authorized driver\* and company stamp (where applicable)

Date:



Name and signature of workshop personnel including workshop stamp

Date:

\*authorized driver to either the named drivers as per motor insurance policy or in the case of commercial vehicles, permitted drivers who are permitted to drive the insured Vehicle.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	18/03/2019 11:06
Date Of Accident	18/03/2019 08:00
Exact Location Of Accident	PICK UP POINT OF HILLVIEW MRT TWDS WOODLANDS
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDJ1608R
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LILY LAU
NRIC No	S2593769D
Email Address	LILYLAUPOON@YAHOO.COM
Mobile Phone No	(LOCAL) +65-97591196
Alternative Phone No	HOME-97591196

### Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E230

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA344180
Cover Note Number	

### Driver

Name of Driver	POON CHAY KUAN
NRIC No	S0158929F
Date Of Birth	09/09/1954
Occupation	INDOOR
Date Of Driving Pass	04/08/1976
Driving Experience	42 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90303931
Fax Number	
Contact Number	
Email Address	DAVIDCKPOON@YAHOO.COM

Address 132A HILLVIEW AVE #04-05 SINGAPORE 699604  
 Postcode  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured SPOUSE  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR  
 Weather Conditions CLEAR  
 Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SMB1532K  
 Vehicle Make/Model/Colour  
 Details Of Properties  
 Vehicle Category BUS  
 Name of Driver CHIN CHONG LIN  
 NRIC/Passport Number G6966345T  
 Contact Number 1800-3368900  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (Including Driver)



[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC  
Owner ID: 3769D

**Vehicle Details**

Vehicle No.: SDJ1608R  
Vehicle to be Exported: No  
Intended Deregistration Date: 20 Mar 2019  
Vehicle Make: MERCEDES BENZ  
Vehicle Model: E230  
Primary Colour: Black  
Manufacturing Year: 2008  
Engine No.: 27292230923696  
Chassis No.: WDB2110522B326336  
Maximum Power Output: 150.0 kW (201 bhp)  
Open Market Value: \$54,643.00  
Original Registration Date: 28 May 2008  
First Registration Date: 28 May 2008  
Transfer Count: 3  
Actual ARF Paid: \$54,643.00

**Intended PARF Rebate Details**

PARF Eligibility: Forfeited  
PARF Eligibility Expiry Date: -  
PARF Rebate Amount: \$0.00

**Intended COE Rebate Details**

COE Expiry Date: 27 May 2028  
COE Category: E - Open Category  
COE Period(Years): 10  
PQP Paid: \$38,712.00  
COE Rebate Amount: \$35,558.00  
**Total Rebate Amount: \$35,558.00**

The information contained herein is correct as at 20 Mar 2019

OK

66,033

27,321



redefining / insurance

AXA Insurance Pte Ltd  
 1800 880 4888 (Within Singapore)  
 (65) 6880 4888 (International)  
 (65) 6880 4740  
 customer.care@axa.com.sg  
 www.axa.com.sg

## Certificate of Insurance

account number  
 04278

- Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 Road Transport Act, 1987 (Malaysia)  
 - Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

### Policy details

Policyholder name	LILY LAU	Certificate number	GA344180 / 1
Cover	Comprehensive	Chassis number	WDB21105228326336
Plan name	Peace	Engine number	27292230923696
NCD applicable	50%		
Vehicle registration number	SDJ1608R		
Period of Insurance	from 30/04/2018 to 27/05/2019 (both dates inclusive)		
Finance loan company	Nil		

### Persons or classes of persons entitled to drive\*

- (a) The usage of the vehicle by the Policy Holder (Insured) is not covered under this policy.  
 (b) Any Named Driver as stated in the Policy:  
 1. POON CHAY KUAN  
 (c) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.  
 \* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

<b>EXCESS</b>	Basic Own Damage Excess	SGD 400.00
	Windscreen Excess	SGD 100.00

An Additional Excess is applicable as follows:

1. S\$500 for unnamed *Authorised Driver*
2. S\$500 for declared *Young and Inexperienced Driver*
3. S\$5,000 for undeclared *Young and Inexperienced Drivers*. This additional excess is reduced to S\$2,500 if You have chosen AXA Premium Workshops.

### Additional clauses & endorsements to your policy

Nil

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

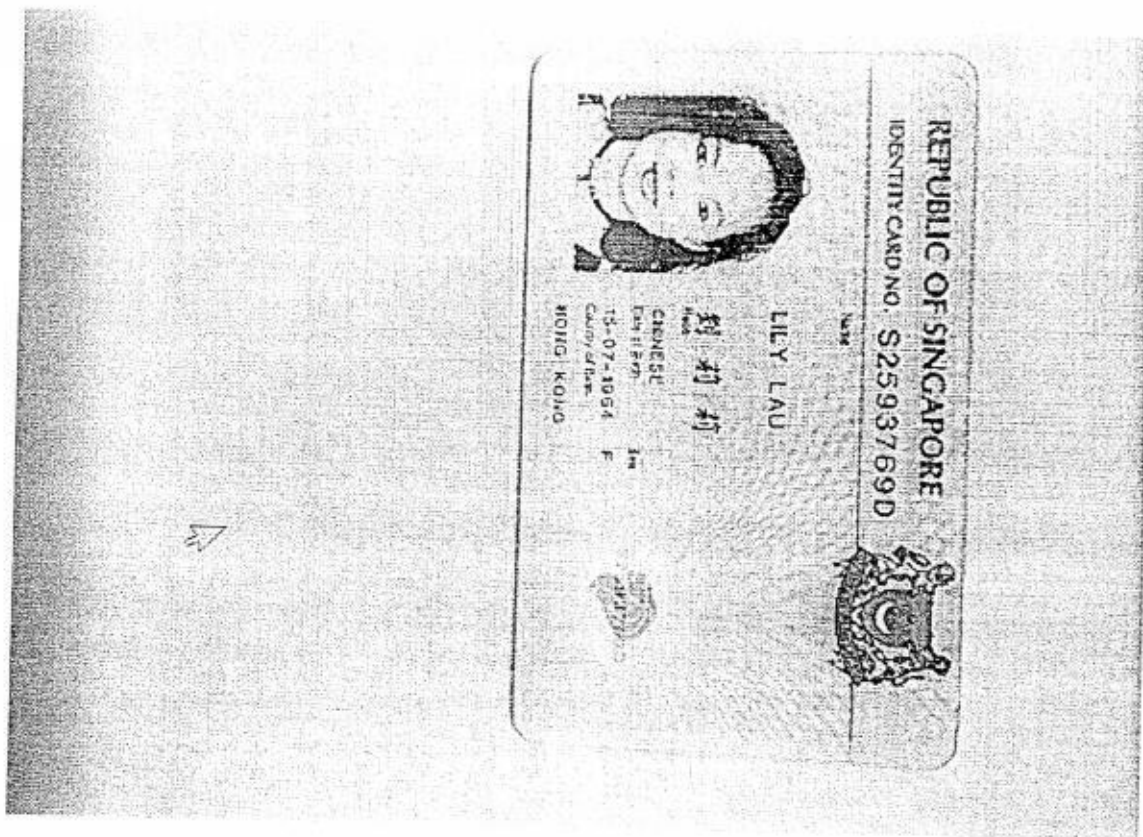
Authorised signature

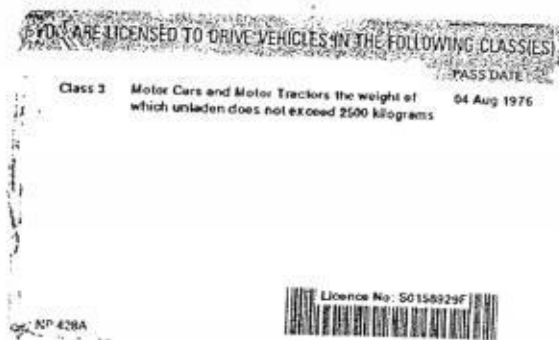
### Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third Party Risks and Compensation) Act (Cap. 189).  
 The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.

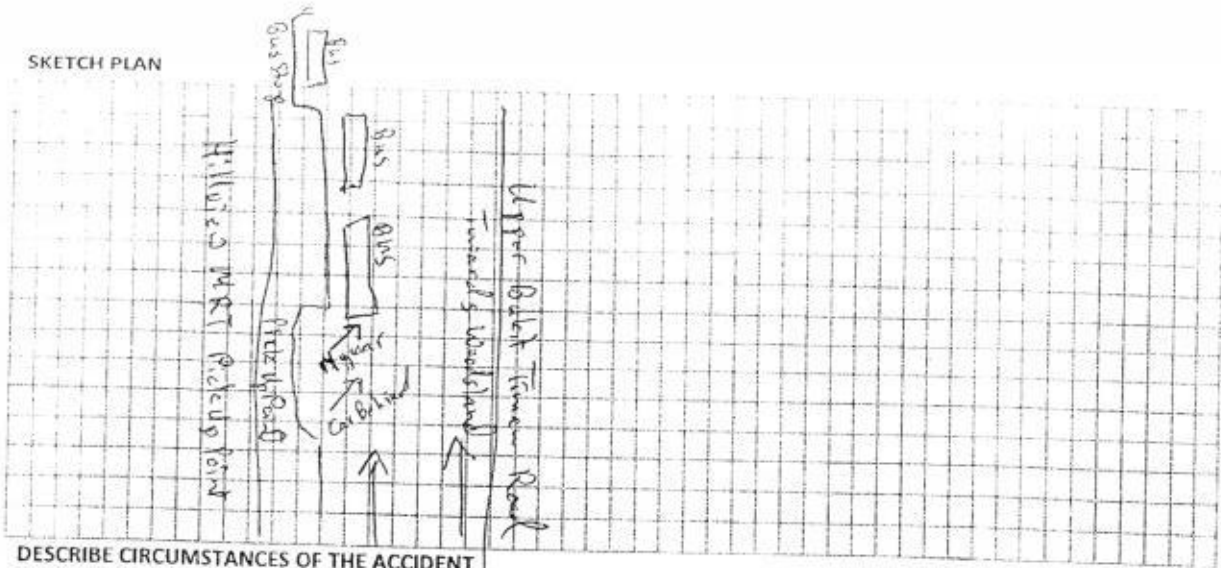
1. Owner Name: Lily Law / License No. 33333333 / number of this car no. 12345678 / authorize the driver (Name) Lily Law / license no. 33333333 / to file accident report which happened on (Accident date) 12/12/15 at (location) 3333 Ave. 3333 St. 3333

Owner's Name: Lily Law  
Signature: [Signature]





SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Have just dropped my wife at the pickup point at Hillview MRT, <sup>Pick up</sup> stand towards Woodlands, Upper Bukit Timah Rd. As I was getting out of the pickup point, after signalling the car behind me moved out further than me, instead of waiting for me as I was the first car at the stand. So I have to drive further out, as <sup>my vision</sup> ~~my vision~~ blocked by him. I was so engrossed in watching out for cars on the main road coming up behind me that I missed noticing that a bus had stop slightly in front of me on the main road due to a jam in the bus stop ahead of the pickup point. I collided onto his rear left side, damaging my left front passenger side. Time was just before 8am.

**Important:**


You have been advised by the workshop that in the event that you wish to claim against your own policy (OD CLAIM), There is a **FOURTEEN (14) DAYS CLAUSE** WHEREBY MUST BE MADE within the stipulated time frame from the day of the occurrence.

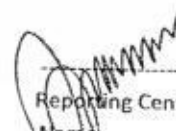
<input checked="" type="checkbox"/>	- Reporting Only
<input type="checkbox"/>	- Claim OD
<input type="checkbox"/>	- Claim TP
<input type="checkbox"/>	- Claim OD/ TP at other workshop

**DECLARATION**

I/WE declare the foregoing particulars are true in every respect.

Policyholder's signature  
Date & Time

 18/3/19  
Driver's Signature  
(if driver not the policyholder)  
Date & Time

  
Reporting Centre Personnel's Signature  
Name  
Nric/Fin No.



SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/IN No.:

**ETHOZ Automotive Solutions Ltd**  
**30 Bukit Batok Crescent**  
**658075**

Claim Reference:

Assessment number: SIN00014

Version: 1810

Date calculated: 03/20/2019 03:10 PM

Full Report

Registration: SDJ1608R

Printed: 20/03/2019 3:10 PM

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**Summary Information**

**Claim**

Location:	Singapore (SG)	Work Provider:	AXA Insurance Pte Ltd
Printed by:	Ethoz Bukit Batok 02	Currency:	SGD
Claim Reference:		Date of Incident:	2019-03-18
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

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**Vehicle Details**

**Vehicle**

Manufacturer:	MERCEDES-BENZ
Model:	E-CLASS (W211)
Sub Model:	220 CDI
Model Sheet Number:	03 41 12
Registration:	SDJ1608R
VIN number:	WDB2110522B326336
Odometer:	

**Model Specs**

EQUIPMENT AVANTGARDE	HEAVY DUTY COOLING	FROM VIN B296713	FOLDING DOOR MIRRORS
AUDIO SYSTEM 20 CC	CD AUTO CHANGER	BI-XENON HEADLAMPS	HEADLAMP WASHERS
LEATHER UPHOLSTERY	MEMORY PACKAGE	ILLUM SUN VISORS	DIPPING MIRROR
L/F MEMORY SEAT ADJ	LEATHER STRG WHEEL	KEYLESS GO	EQUIP CURLED MAPLE
EMISSION STD EURO 4	H/DUTY ALTERNATOR	7 SPEED AUTOMATIC	PARAMETER STEERING
TYRES 245/45 WR 17	SPARE WHEEL	EXTENDED FUEL TANK	ALU WHEEL 8 J X 17
MODEL 2008	TWO COAT METALLIC	PREPARE OFF VEHICLE	CLEAR COAT HARD



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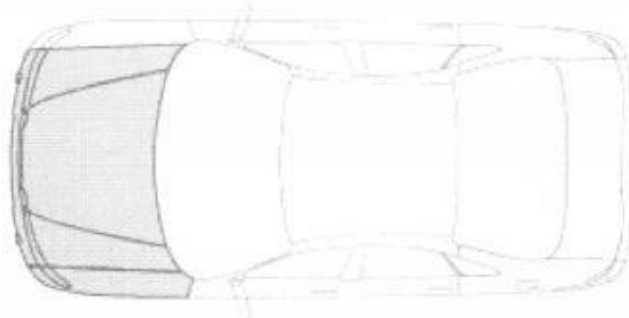
## Vehicle Condition

### Vehicle Status

Pre-Accident Damage:  
 Date of Inspection:

### Damage Areas

All ☐  
 Underbody ☐



## Labour

Code	Description	Time Base 10 WU/h	Price = 45.00 SGD/h	
			WU	Price SGD
83-1762 01	AIR-CONDITIONING SYSTEM DRAIN FLUID, EXHAUST, REFILL, PRESSURE TEST (FOR ALL WORK ON THE SYSTEM)		9.0	40.50
88-1102 01)	R + R FRONT BUMPER CPL (FRONT PARTITION SECTIONS REMOVED)		12.0	54.00
88-1144 ZAX	DISMANTLE/RE-ASSEMBLE BUMPER BAR REPLACE AS NECESSARY: PARTS (REMOVED)		7.0	31.50
88-2506 01	RENEW BONNET INCLUDES: R + R BONNET, CONVERT ALL PARTS		20.0	90.00
88-2647 01	RENEW LEFT BONNET HINGE		3.0	13.50
88-2652 01	RENEW RIGHT BONNET HINGE		3.0	13.50
82-4608 01)	R + R BOTH XENON HEADLAMPS (BUMPER REMOVED)		4.0	18.00
62-1347 01	R + R LEFT FRONT BUMPER BRACKET		2.0	9.00
88-3816 01	RENEW L/F WING		15.0	67.50

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Code	Description	WU	Price SGD
20-1140 01	INCLUDES: R + R PARTITION CPL DRAIN AND REFILL COOLANT	6.0	27.00
20-3865 05)	R + R RADIATOR	7.0	31.50
20-4300 01	ADDITIONAL TO R + R RADIATOR (VEHICLE WITH AUTOMATIC GEARBOX)	3.0	13.50
83-6543 ZAX	R + R CONDENSER	9.0	40.50
83-6523 01	R + R AIR CONDITIONING FLUID RESERVOIR, RENEW AFTER CHECK	3.0	13.50
09-6810 02	R + R AIR INTERCOOLER	6.0	27.00
60-1302 ZAX	R + R ATTACHED PARTS OF THE ENG COMP R + R FOR RENEWAL FRONT CROSSMEMBER	4.0	18.00
NO NUMBER	RENEW L/F AND CENTRE REINFORCEMENT BETWEEN WHEELHOUSES	9.0	40.50
62-1318 01	R + R SUPPORT	5.0	22.50
62-1263 01	R + R FRONT CROSSMEMBER CPL (BUMPER REMOVED)	13.0	58.50
94-5310 01	INCLUDES: R + R ATTACHED PARTS R + R FRONT LOWER ENGINE COMPARTMENT COVER	3.0	13.50
<b>Labour Cost</b>		<b>Hrs</b>	<b>WU</b>
<b>Panel / Mechanical Labour</b>		<b>14.30</b>	<b>143.0</b>
<b>Total of Labour</b>			<b>643.50</b>

**Paint**

Paint Work		Time Basis 10WU/h	
Code	Description - CLEAR COAT HARD	WU	Price SGD
98-1681 01	FRONT BUMPER COVER PAINTING	10.0	45.00
98-2808 01	BONNET PAINTING STAGE I-M	24.0	108.00
98-2418 01	L/F WING PAINTING STAGE I-M	7.0	31.50
98-1710 ZAX	L/F WING MOULDING PAINTING	1.0	4.50
98-4020 01	LEFT FRONT DOOR PAINTING STAGE III	20.0	90.00
98-5523 01	L/OUTER A-PILLAR PAINTING STAGE III	7.0	31.50
98-2008 01	PAINT REMOVED SMALL PARTS	3.0	13.50
98-1342 01	PREPARATION WORK FOR SCRATCHPROOF PAINTING OF FITTED BODY PARTS	15.0	67.50
98-1356 01	ADD/WORK FOR PLASTIC PARTS	3.0	13.50