

INS CASE OWNER:

CC 4,42 1900 5111

HEAD 9

LAC:  
IDAC:

## ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A: 11/3/2019

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$

(

-

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% NO

(Agreed / Assessed) BOLA S/N No.:

21

If NO or B 28, Ass. Lia:

Repair Cost: (w/ GST)

S\$ 4135.55

O-D RISE ENDED TP

Loss of Rental (LOR):

S\$ 300.00

(

3

days) x \$100

Loss of Use (LOU):

S\$ -

(\$

x

days)

Loss of Income (LOI):

S\$ -

(\$

x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 4437.55

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 4437.55

Name 1:

Premium Automobiles Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

REF:

LPC

## ASSIGNMENT

From

Date:

20/3/19

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SMH 7648P

at Workshop m/s

Premium

of

WRI

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03/05

days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMH 7648P

Yr Regn:

2015 / Jan.

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3

c.c.

999

Colour:

Grey

A/C:

Insured / Std / NI / NA

Sp. Reading:

2142

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU228VK1014187

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

20/03/19

Survey held at

Premium

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP Lon Pac.

P/P - \$3865 (Red \$2408 / 38%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

S + RS \$

Photos

Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$) :

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 19/19/19/VC05/021517  
Our ref: CC4/LPC19005111/Aea3

Date: 21/03/2019

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SMH 7648P**

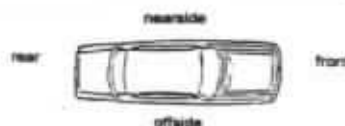
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20/03/2019 at the premises of M/s Premium Automobiles Pte Ltd - Ubi and have the following to report:-

Workshop Estimate Amount	: S\$	5,873.00
Revised Estimate Amount	: S\$	3,465.00
"Check" Items Amount	: S\$	300.00
Total (Including Check Items)	: S\$	3,765.00
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

ADRIAN LING  
Licensed Appraiser

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: [Nora.khai@premiumauto.com.sg](mailto:Nora.khai@premiumauto.com.sg) / [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/0335/2019/KN  
Date : 14-Mar-19

Vehicle NOT IN workshop. Please arrange for survey.

Lonpac Insurance Bhd

100 Beach Road

#19-00 Shaw Tower

Singapore 189702

Hi Adrian

3 days - ok - jb - 30 May 19

Attn: Motor Claims Dept

Fax: 6296 2706

Owner's Name : Mr Ang Wee Keong  
Address : Blk 658 Chua Chu Kang Crescent  
#04-57  
Singapore 680650  
Telephone : 97479720  
Type of Claim : Third Party Claims  
Policy No. : 1900011666  
Vehicle No : **SMH 7648 P**  
Model Code : A3 1.0 SEDAN TFSI  
Model / Year : 31/1/2019  
Engine No : CHZ 026225  
Chassis No : WAUZZZ8V6K1014187  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 11-Mar-19  
Place of Accident : EXIT WOODLANDS AVE 2 TOWARDS SLE (BKE)

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMH 7648 P

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$	280.00	\$ 280.00
2	To dismantle and renew rear bumper. Reorganise crash management components. Reinstall all parts removed.	\$	900.00	\$ 600.00
3	To respray rear bumper.	\$	800.00	\$ 600.00
4	Added labour - by owner	\$	400.00	\$ 400.00 (SUBJECT APPROVAL)
5	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 2,572.00	\$ 2,072.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To disclose damaged parts during resurvey
- Parts prices are subject to confirmation
- Final price survey is on a "Without Prejudice" basis
- No final modification is allowed
- Supplementary work(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SMH 7648 P**

S/N	Parts Description	<u>Damaged Parts &amp; Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	REAR BUMPER COVER	\$ 1,793.00	\$ 1,793.00
2	STICKY PAD	4 \$ 21.00	
3	FIXING PARTS FOR BUMPER	\$ 175.00	
4	ADAPTER FOR WHEEL HOUSING LINER	\$ 34.00	
5	GUIDE SECTION - RH	\$ 15.00	
6	LOCKING MECHANISM	\$ 27.00	
7	SPOILER - LH	\$ 216.00	
8	REAR LIGHT DEFLECTOR - RH	\$ 38.00	
9	SIDE REINFORCEMENT	\$ 522.00	
10	BRACKET - RH	\$ 26.00	
11	GUIDE SECTION - RH	\$ 60.00	
12	PARKING SENSOR	2 \$ 462.00	
13	PARKING SENSOR SEAL RING	4 \$ 12.00	
14	SUNDRIES	\$ 300.00	
<b>TOTAL SPARE PARTS</b>		<b>\$ 3,701.00</b>	<b>\$ 1,793.00</b>
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 2,572.00</b>	<b>\$ 2,072.00</b>
<b>GRAND TOTAL</b>		<b>\$ 6,273.00</b>	<b>\$ 3,865.00</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: [Nora.khai@premiumauto.com.sg](mailto:Nora.khai@premiumauto.com.sg) / [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

## Supplementary Estimate

GST Reg No. 19-9902271-W

GST Reg No. 19-000227-1111			
Lonpac Insurance Bhd 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Motor Claims Dept Fax: 6296 2706		Estimate No. Date Service Advisor Pages Regn No Model No	PA/TP/0335/2019/KN 15-Apr-19 SHIELA 1 of 1
Quantity	Description	Unit Price	Amount
<u>Labours</u>			
1	To reapply paint protection on rear bumper (Owner Supply)	\$ 400.00	\$ 400.00
GRAND TOTAL		\$ 400.00	\$ 400.00

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
Authorised Signature

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/0335/2019/KN  
Date : 14-Mar-19

**Vehicle NOT IN workshop. Please arrange for survey.**

### Lonpac Insurance Bhd

100 Beach Road

#19-00 Shaw Tower

Singapore 189702

Attn: Motor Claims Dept

Fax: 6296 2706

Owner's Name : Mr Ang Wee Keong  
Address : Blk 658 Chua Chu Kang Crescent  
#04-57  
Singapore 680650  
Telephone : 97479720  
Type of Claim : Third Party Claims  
Policy No. : 1900011666  
Vehicle No : **SMH 7648 P**  
Model Code : A3 1.0 SEDAN TFSI  
Model / Year : 31/1/2019  
Engine No : CHZ 026225  
Chassis No : WAUZZZ8V6K1014187  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 11-Mar-19  
Place of Accident : EXIT WOODLANDS AVE 2 TOWARDS SLE (BKE)

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMH 7648 P

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$ 280.00 ✓	
2	To dismantle and renew rear bumper. Reorganise crash management components. Reinstall all parts removed.	\$ 900.00 600-	
3	To respray rear bumper.	\$ 800.00 600-	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 2,172.00	

## Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

### Telefax

### Material List for Accident Vehicle Regn No. SMH 7648 P

		<u>Damaged Parts &amp; Prices</u>	
<u>S/N</u>	<u>Parts Description</u>	<u>S/Nett</u>	<u>Remark</u>
1	REAR BUMPER COVER <i>ok</i>	S 1,793.00 ✓	
2	STICKY PAD <i>new</i>	4 S 21.00 ✗	
3	FIXING PARTS FOR BUMPER <i>new</i>	S 175.00 ✗	
4	ADAPTER FOR WHEEL HOUSING LINER <i>new</i>	S 34.00 ✗	
5	GUIDE SECTION - RH <i>2</i>	S 15.00 ✓	
6	LOCKING MECHANISM <i>new</i>	S 27.00 ✗	
7	SPOILER - LH	S 216.00 ✗	
8	REAR LIGHT DEFLECTOR - RH <i>2</i>	S 38.00 ✗	
9	SIDE REINFORCEMENT	S 522.00 ✗	
10	BRACKET - RH	S 26.00 ✗	
11	GUIDE SECTION - RH <i>new</i>	S 60.00 ✗	
12	PARKING SENSOR	2 S 462.00 ✗	
13	PARKING SENSOR SEAL RING	4 S 12.00 ✗	
14	SUNDRIES <i>ok new</i>	S 300.00 ?	

**TOTAL SPARE PARTS**

**: \$ 3,701.00**

**TOTAL LABOUR CHARGES**

**\$ 2,172.00**

**GRAND TOTAL**

**\$ 5,873.00**

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adnan hary  
Surveyed Date : 20/03/19.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 03 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 22 March 2019 9:49 AM  
**To:** 'NORA '  
**Cc:** 'GERALD POH WEE BIN'  
**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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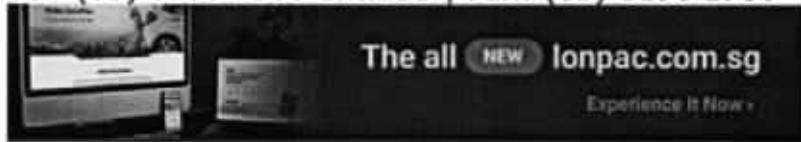
**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 22 March 2019 9:42 AM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; NORA <nora.khai@premiumauto.com.sg>  
**Subject:** FW: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

**Lonpac External - Confidential**

Our Ref : 19/19/19/VC05/021517

Dear Asher,  
  
Kindly assist.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Claims Dept [<mailto:claims@premiuauto.com.sg>]  
**Sent:** Friday, 22 March, 2019 9:26 AM  
**To:** 'NORA '; GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

Dear Gerald ,

Kindly advise on liability and direct settlement for the mentioned vehicle.

Thank You.

Best Regards,  
**Sheila M Ismail**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiuauto.com.sg](mailto:claims@premiuauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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---

**From:** NORA [<mailto:nora.khai@premiumauto.com.sg>]

**Sent:** Wednesday, 20 March 2019 1:51 PM

**To:** 'GERALD POH WEE BIN'

**Cc:** 'MT\_Claim\_SG'; 'Claims'

**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

**Importance:** High

Dear Gerald,

Vehicle has just been surveyed by Mr. Adrian from LKK. Kindly advice liability clearance and direct settlement.

Thank you.

Best Regards,

Norah Khai  
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Best Regards,

---

**From:** NORA [<mailto:nora.khai@premiumauto.com.sg>]

**Sent:** Saturday, 16 March 2019 11:02 AM

**To:** 'GERALD POH WEE BIN'

**Cc:** 'MT\_Claim\_SG'; 'Claims'

**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

Dear Gerald,

Noted with thanks.

Best Regards,

Norah Khai

Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sq/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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---

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Friday, 15 March 2019 9:22 AM

**To:** NORA

**Cc:** MT\_Claim\_SG

**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

## Lonpac External - Confidential

Dear Nora,

At the moment, yes.

We prefer you contact us first prior to appointment of survey.

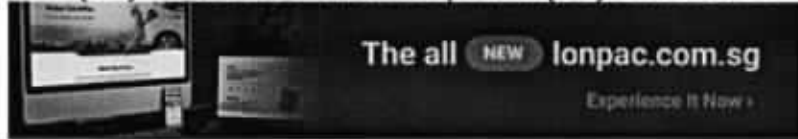
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** NORA [<mailto:nora.khai@premiumauto.com.sg>]

**Sent:** Friday, 15 March, 2019 9:14 AM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

Hi Gerald,

Good morning.

Thank you for the list.

I noted that all the names are from LKK Auto. Do you only engage LKK auto ?  
In future can we just appoint LKK Auto if that's the case ?

Thank you.

Best Regards,

Norah Khai  
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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---

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Friday, 15 March 2019 9:10 AM

**To:** NORA

**Cc:** MT\_Claim\_SG

**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

**Lonpac External - Confidential**  
WITHOUT PREJUDICE

Our Ref : 19/19/19/VC05/021517

Dear Nora,

Attached list of motor surveyors for your attention.

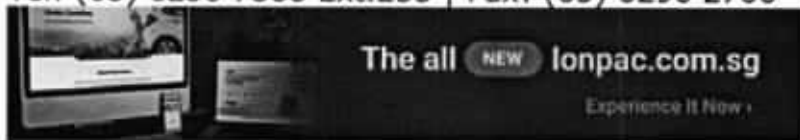
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** NORA [<mailto:nora.khai@premiumauto.com.sg>]

**Sent:** Thursday, 14 March, 2019 7:39 PM

**To:** 'Mastura'; MT\_Claim\_SG; 'Claims'

**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019  
**Importance:** High

Dear All,

Attached above is the repair estimates for survey on 20/3/2019. **Kindly take note surveyor has not been appointed.**  
Kindly let us have your list of surveyor's by tomorrow.

Thank you.

Best Regards,

Norah Khai  
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

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[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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---

**From:** Mastura [<mailto:mastura@premiumauto.com.sg>]

**Sent:** Tuesday, 12 March 2019 5:38 PM

**To:** [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com); 'Claims'

**Subject:** ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019

Dear all,

Dear All,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Do take note, video is attached above. Kindly arrange the survey on 20/03/2019, Wednesday, 1130 AM, Owner waiting.

-Kindly let us know the list of motor surveyors for arranging of survey.

Thank you.

Best Regards,  
**Mastura**  
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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# J E R G A

## D e t a i l s

UEN: 201736810K

### Quotation

Date : 15/03/2019  
Invoice Number : -  
Customer ID : C23-02-19

Description	Qty	Price	Discount	Amount
ULTIMEA FusionUltra Pro Paint Protection Film Rear Bumper	1	\$500	-	\$500
Car Plate: SMH 7648 P				

Total Amount Payable: \$500

#### PPF Warranty

10 years warranty against peeling, cracking, serve yellowing.



Jeremy Png

JERGA PTE. LTD.  
UEN REG NO.  
201736810K

# Premium Automobiles

## Telefax

to **Lonpac Insurance Bhd**  
100 Beach Road  
#19-00 Shaw Tower  
Singapore 189702  
Attn: Motor Claims Dept  
**Yr Ref: 19/19/VC05/021517**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/TP/0335/2019/DY  
17 APRIL 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

**RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : A3 SEDAN 1.0 TFSI 8V  
**Vehicle Chassis No.** : WAUZZZ8V6K1014187  
**Vehicle Regn No.** : SMH 7648 P  
**Vehicle Mileage** : 3319 KM  
**Vehicle Owner** : Mr. Ang Wee Keong  
**Liability** : **Direct Settlement by Asher Sng of  
LKK Auto Consultants Pte Ltd via email  
dated on 22 MARCH 2019 with LOR/LOU.**  
**Accident Date** : 11/03/2019  
**Place** : Woodlands Exit Ave 2 towards SLE (BKE)  
**Repair Cost** : **\$ 24,135.55**  
**WIP No.** : 45939  
**Repairer's Name** : Premium Automobiles Pte Ltd

1 total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733


Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :

**Time** :

**Date** :

  
7.06 pm  
18/4/19

# J E R G A D e t a i l s

UEN: 201736810K

Date : 23 Feb 2019  
Invoice Number : C23-02-19  
Customer ID : C23-02-19

Description	Qty	Price	Discount	Amount
ULTIMEA FusionUltra Pro Paint Protection Film Full Car	1	\$2820	-	\$2820
Part No:100528800206 Batch No: M02F1134BSNGM  Car Plate: SMH 7648 P				

Total Amount Payable: \$2820

## PPF Warranty

10 years warranty against peeling, cracking, serve yellowing.



Jeremy Png

JERGA PTE. LTD.  
UEN REG NO.  
201736810K



JERGA PTE LTD  
61 WOODLAND INDUSTRIAL P  
#01-02 ES PREMIUM  
767047

Date/Time : 23-02-2019 19:38:25  
MERCHANT ID : 800000050447971  
TERMINAL ID : 48002272  
BATCH NUM : 000035  
TRANSACTION ID : 0053514674

## Contactless Sale

CARD NUM : XXXX XXXX XXXX 0001 Payment  
EXP DATE : 06/18  
CARD TYPE : MASTER  
APPR CODE : 005425  
TRC NUM : 000025  
REF NUM : 005416310035  
TVR : 0000000000  
AID : A0000000010101  
APP : 000 MasterCard  
TC : 625477000113945

AMOUNT : SGD 2,820.00

SIGN: \_\_\_\_\_

I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO THE CARD ISSUER AGREEMENT

XXXX CUSTOMER'S COPY XXXX

## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 22 March 2019 9:49 AM  
**To:** 'NORA '  
**Cc:** 'GERALD POH WEE BIN'  
**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 22 March 2019 9:42 AM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; NORA <nora.khai@premiumauto.com.sg>  
**Subject:** FW: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

## Lonpac External - Confidential

Our Ref : 19/19/19/VC05/021517



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**From:** NORA [<mailto:nora.khai@premiumauto.com.sg>]

**Sent:** Wednesday, 20 March 2019 1:51 PM

**To:** 'GERALD POH WEE BIN'

**Cc:** 'MT\_Claim\_SG'; 'Claims'

**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

**Importance:** High

Dear Gerald,

Vehicle has just been surveyed by Mr. Adrian from LKK. Kindly advice liability clearance and direct settlement.

Thank you.

Best Regards,

Norah Khai  
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sq/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

## Lonpac External - Confidential

Dear Nora,

At the moment, yes.

We prefer you contact us first prior to appointment of survey.

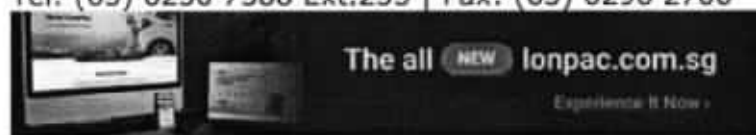
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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---

**From:** NORA [<mailto:nora.khai@premiumauto.com.sg>]

**Sent:** Friday, 15 March, 2019 9:14 AM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

Hi Gerald,

Good morning.

Thank you for the list.

I noted that all the names are from LKK Auto. Do you only engage LKK auto ?  
In future can we just appoint LKK Auto if that's the case ?

Thank you.

Best Regards,

Norah Khai  
Claims Manager

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55 Ubi Road 1 Road Singapore 408699

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Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019  
**Importance:** High

Dear All,

Attached above is the repair estimates for survey on 20/3/2019. Kindly take note surveyor has not been appointed. Kindly let us have your list of surveyor's by tomorrow.

Thank you.

Best Regards,

Norah Khai  
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199802271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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---

**From:** Mastura [<mailto:mastura@premiumauto.com.sg>]

**Sent:** Tuesday, 12 March 2019 5:38 PM

**To:** [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com); 'Claims'

**Subject:** ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019

Dear all,

Dear All,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Do take note, video is attached above. Kindly arrange the survey on 20/03/2019, Wednesday, 1130 AM, Owner waiting.

# Premium Automobiles

**Lonpac Insurance Bhd**

300 Beach Road

#17-04/07

The Concourse

Singapore 199555

**Attn: Asher Ng / Motor Claims Dept****Your Ref: 19/19/19/VC05/021517 / GBD 6661 H**

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body &amp; Paint Dept

PA/TP/0335/2019/KK

19 Sep 2019

from

Telephone +65-

Telefax +65-

EMail

Our department

Our Ref

Your Ref

Date

total pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMH 7648 P, Audi A3 SEDAN 1.0 TFSI.**

With reference to the above-mentioned vehicle, no. **SMH 7648 P**, claimant, **Mr. Ang Wee Keong**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014256 – S\$ 4,135.55.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. A copy of the Rental Invoice – S\$ 300.00 (S\$100.00 x 3 working days)
6. GIA Search Fee – S\$ 2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SMH 7648 P

Premium Automobiles Pte L  
Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service &amp; Parts Centres

55 Ubi Rd 1

Singapore 408699

Telephone (65) 6336 2323

Telefax (65) 684 11183

Your Ref: 19/19/19/VC05/021517

**Authorization letter**

PA/TP/0335/2019/DY

17<sup>th</sup> April 2019

Mr. Ang Wee Keong  
Blk 658 Choa Chua Kang Crescent  
#04-57  
Singapore 680658

**LONPAC Ins BHD**  
100 Beach Road  
#19-00 Shaw Towers  
Singapore 189702  
**Motor Claims Dept**

Dear Sir/ Mdm,


**ACCIDENT INVOLVING VEHICLES SMH 7648 H / GBD 6661 H  
AT WOODLANDS EXIT AVE 2 TOWARDS SLE (BKE)  
ON 11<sup>TH</sup> MARCH 2019.**

I am the owner of SMH 7648 P.

I confirmed that I will be claiming for Loss of Usages / Rental Charges and hereby authorized your esteemed company to settle the repair bill and Loss of Usages / Rental Charges and directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,

 7.06 pm  
18/4/19

Mr. Ang Wee Keong

Copy to Norah Khai, Premium Automobiles Pte Ltd



# LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC05/021517  
DATE : 01 OCTOBER 2019


## DISCHARGE VOUCHER

I/We, ANG WEE KEONG confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBD 6661H the sum of Singapore Dollar Four Thousand Four Hundred Thirty-Seven and Cents Fifty-Five Only (\$4,437.55) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMH 7648P and GBD 6661H on 11 March 2019 along EXIT WOODLANDS AVE 2 TOWARDS SLE (BKE).

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ J.KEART ALLIANCES PTE LTD AND/OR SORDER SHAHIN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PREMIUM AUTOMOBILES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 2/10/19

.....  
Signature of vehicle owner/Date

Ang Wee Keong 2/10/19

.....  
Name of vehicle owner /Date

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408698  
Main Telephone 6388 2223  
Main Telefax 6641 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

**C**

## INS TAX INVOICE

Page 1 16:01

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85014256  Date : 17/09/2019  Order : SMH7648P  Term : 30	Account: L0003 (T 0)  LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
Regn No: SMH7648P (V 40838)  Model: A3 SEDAN 1.0 TFSI 8VMANG  You have been assisted by :- UB-Nora	Regn Date: 31/01/2019  Chassis: WAUZZZ8V6K1014187  ( 11 )	Mileage: 3319  Engine: CHZ C26225  Dept: U

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	600.00	1.00	600.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	600.00	1.00	600.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Q	OTHERS	M: TO REAPPLY PAINT PROTECTION ON REAR BUMPER (BY OWNER)	400.00	1.00	400.00
X	ABV5807067G GRU	007149/(V) (GER) COVER	1.00	1793.00	1,793.00

Parts 1,793.00  
Labour 400.00  
Sublet 1,672.00  
Menus 0.00  
Lubricant 0.00



17/9

Sub-Total	3,865.00
7% GST	270.55
<b>Grand Total</b>	<b>4,135.55</b>

Received by

For & on behalf of  
Premium Automobiles Pte Ltd

## CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

Hirer:

**ANG WEE KEONG**

### OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Official Receipt No : **201904-0173**  
Account of : **ANG WEE KEONG**  
Date Issued : **18/04/2019**  
Vehicle Reg No. : **SME7457P**  
Rental Dates : **15/04/2019**  
Amount Received : **S\$ 300.00**  
Payment Type: : **MASTER** **M101592** **S\$ 300.00**  
Payment for Invoice : **AR1904-0308**  
Comments :

<b>TOTAL AMOUNT RECEIVED</b>	<b>S\$ 300.00</b>
------------------------------	-------------------

\* This is a computer generated document. No signature is required.

**CHAN'S & SONS ENTERPRISE**

363 Sembawang Road  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

**TAX INVOICE**

**ANG WEE KEONG**  
BLK 658 #04-57  
CHOA CHU KANG CRESCENT  
SINGAPORE 680658

ATTN : ANG WEE KEONG

INVOICE : AR1904-0308  
DATE : 18/04/2019  
TERMS : C.O.D  
STAFF ID : AMIRA  
AGREEMENT NO. : HA201904-0166

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SME7457P  
Make / Model :  
Rental Dates : Rental Billing From 15/04/2019 To 17/04/2019 (Inclusive)  
Period : 3 days  
Rental Rate : S\$ 100.00 Per Day (Including GST)  
Reference No : SMH7648P

280.37

AMOUNT : S\$  
THREE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 280.37  
GST 7% : 19.63  
TOTAL S\$ : 300.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

## RENTAL AGREEMENT

201904-0166

Hirer's Name <b>Ang Wee Keong</b>	Date of Birth <b>29/12/72</b>	Passport/ Nric No. <b>S7249140H</b>	Nationality
Address <b>Blk 658 Chua Chu Kang Crescent</b>	Occupation	Driving Licence No. <b>As Above</b>	Date of Expiry <b>Life.</b>
<b>#04-51</b>	Postal Code <b>680658</b>	Contact No.	Mobile Phone No. <b>91479720</b>
Joint Hirer's / Guarantor's Name	Date of Birth	Passport/ Nric No.	Nationality
Address	Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.

### CHECK OUT

Date <b>15.4.19</b>	Time <b>9.30am</b>	Mileage KM	E <b>1/4</b> 1/2 3/4 F
Date <b>17.4.19</b>	Time <b>6.30pm</b>	Mileage KM	Remarks

### CHECK IN

#### IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	100	300
DISCOUNT				
GST @ 7%				
TOTAL				300
EXTENSION				m101592
			201904-0166	
Audits				
SMH7648P				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set out hereat.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

**SMH7457P**

MODEL

FROM

RETURN

\*Estimate Date. For actual return see CHECK IN



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-038821

Date of Request: 12/03/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 12/03/2019  
Enquiry By Lim Kee Siang  
TP Vehicle No. GBD6661H  
Accident Date 11/03/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBD6661H	Lonpac Insurance Bhd	24/02/2019-23/02/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

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6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-038821

Date of Request: 12/03/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 12/03/2019  
Enquiry By Lim Kee Siang  
TP Vehicle No. GBD6661H  
Accident Date 11/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque


Asher

# J E R G A

## D e t a i l s

UEN: 201736810K

### Revised Quotation

Date : 25/3/2019  
Invoice Number : ~~C23-02-19~~   
Customer ID : C23-02-19

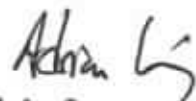
Description	Qty	Price	Discount	Amount
ULTIMEA FusionUltra Pro Paint Protection Film Rear Bumper  Part No:100528800206 Batch No: M02F1134BSNGM  Car Plate: SMH 7648 P	1	\$400	-	\$400
Total Amount Payable:				\$400

#### PPF Warranty

10 years warranty against peeling, cracking, serve yellowing.



Jeremy Png

  
AS. 04/04/19.

JERGA PTE. LTD.,  
UEN REG NO.  
201736810K

## Jia Le (LKK Auto)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 1 October 2019 5:00 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

### Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

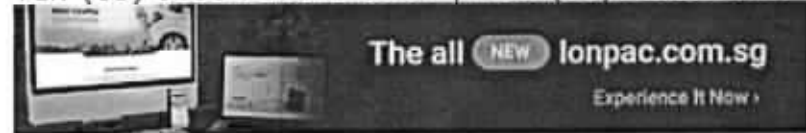
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Monday, 23 September, 2019 10:06 AM  
**To:** MT\_Claim\_SG  
**Cc:** GERALD POH WEE BIN  
**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

Lonpac Ref: **19/19/VC05/021517**

LKK Ref: CC4/LPC19005111/Ada3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 12/03/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**PREMIUM AUTOMOBILES PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,712.11	\$ 4,135.55
2. Loss of Rental (3days x \$100)	\$ 300.00	\$ 300.00 (3days x \$100)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00

Total	\$ 7,014.11	\$ 4,437.55
-------	-------------	-------------

\*\*03days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 21 March, 2019 12:32 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

## Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

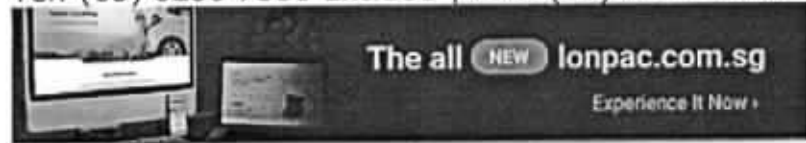
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 21 March, 2019 11:52 AM

**To:** GERALD POH WEE BIN; Asher Sng (LKKAuto)

**Cc:** MT\_Claim\_SG; SUR; Admin A; CS A Team

**Subject:** RE: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

LPC ref: 19/19/19/VC05/021517

LKK REF: CC4/LPC19005111/Aea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 18 March, 2019 9:36 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** FW: ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019 [External Confidential]

## Lonpac External - Confidential

Our Ref : 19/19/19/VC05/021517

Dear Nivitha,

Please note the date and time of survey.

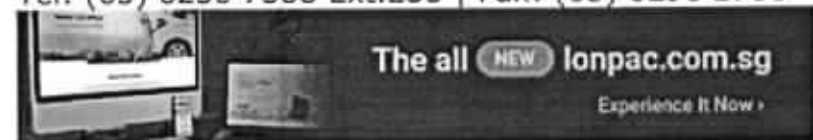
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Mastura [<mailto:mastura@premiumauto.com.sg>]

**Sent:** Tuesday, 12 March, 2019 5:38 PM

**To:** MT\_Claim\_SG; 'Claims'

**Subject:** ACCIDENT INVOLVING SMH 7648 P AND YOUR INSURED GBD6661H DATED ON 11/03/2019

Dear all,

Dear All,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Do take note, video is attached above. Kindly arrange the survey on 20/03/2019, Wednesday, 1130 AM, Owner waiting.

Kindly let us know the [list of motor surveyors](#) for arranging of survey.

Thank you.

Best Regards,

**Mastura**

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC19005111/Ada3q2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 14-10-2019	
			Code : LPC2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GBD 6661H	Veh. Inspected	SMH 7648P	
Policy No.	Z19VC05001799	Coverage (\$)	0.00	
Claim No.	19/19/19/VC05/021517	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	18/03/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	AUDI A3	c.c	999	
Engine No.	HIDDEN	Year of Reg.	2019	
Chassis No.	WAUZZZ8V6K1014187	Colour	GREY	
Odometer	2142	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	MICHELIN	6 mm	
L/H Front Tyre	205/55 R16	MICHELIN	6 mm	
R/H Rear Tyre	205/55 R16	MICHELIN	6 mm	
L/H Rear Tyre	205/55 R16	MICHELIN	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	11/03/2019	Inspection Date	20/03/2019	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMH 7648P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER COVER (SN)	DEFORMED	1,793.00	1,793.00
4	STICKY PAD (SN)	NOT NECESSARY	21.00	-
1	FIXING PARTS FOR BUMPER (SN)	NOT NECESSARY	175.00	-
1	ADAPTER FOR WHEEL HOUSING LINER (SN)	NOT NECESSARY	34.00	-
1	GUIDE SECTION -RH (SN)	NOT NECESSARY	15.00	-
1	LOCKING MECHANISM (SN)	NOT NECESSARY	27.00	-
1	SPOILER -LH (SN)	NOT NECESSARY	216.00	-
1	REAR LIGHT DEFLECTOR -RH (SN)	NOT NECESSARY	38.00	-
1	SIDE REINFORCEMENT (SN)	NOT NECESSARY	522.00	-
1	BRACKET -RH (SN)	NOT NECESSARY	26.00	-
1	GUIDE SECTION -RH (SN)	NOT NECESSARY	60.00	-
2	PARKING SENSOR (SN)	NOT NECESSARY	462.00	-
4	PARKING SENSOR SEAL RING (SN)	NOT NECESSARY	12.00	-
1	SUNDRIES (SN)	NOT NECESSARY	300.00	-
			3,701.00	1,793.00
<b>LABOUR</b>				
	TO CARRY OUT DIAGNOSTIC CHECK .		192.00	192.00
	TO REAPPLY PAINT PROTECTION ON REAR BUMPER. (ADDITIONAL)		400.00	400.00
	TO REMOVE AND TRANSFER REAR PARKING AID .CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.		280.00	280.00
	TO DISMANTLE AND RENEW REAR BUMPER .REORGANISE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED		900.00	600.00
	TO RESPRAY REAR BUMPER.		800.00	600.00
			-	-
			-	-
			-	-
			2,572.00	2,072.00
<b>GRAND TOTAL</b>			<b>6,273.00</b>	<b>3,865.00</b>

Report Ref No. CC4/LPC19005111/Ada3q2



RECOMMENDED COST OF REPAIRS			3,865.00
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Report Ref No. CC4/LPC19005111/Ada3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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