

ASS. REC. BY:

REF: CS/C12190051011 R1+d3

Special Instruction:

SURVIVOR

Rashid

ASSIGNMENT (Office)

From (Person): Chong Boun Sen

of CTI

Date/Time: 20.3.2019 16.54 PM

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: 6BJ 240 G

Insured:

at Workshop m/s Volkswagen Centre Singapore

Tel: 63057289

of 247 Alexandra Road, 159934

Policy No:

Claim No:

Sum Insured:

Excess:

\$500.00

Make of Veh:

(Client's Record)

D.O.A. 17.3.2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 21.3.19 9.039.m

Person Contacted:

Parlyn

Vehicle IN OUT

Date/Time

Action/Instruction (✓) Estimate

6BJ 240 G - X

26/3/19 - Revert via menmen

28/3/19 @ 10.58am inform authorise repair by Alfred Toh

28/3 @ 11.10 am - email to edmund authorise repair excess \$5007

Part by part \$8,271.02 (Red: 5355.13, 39%)

Minimum

REF: CTE

09000

ASSIGNMENT

Front: Date: 25/03/2019 Vch No: GBJ 280G Yr Regn: 2018 DEC

Estimated Cost: Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV Truck / Trailer or

To inspect Vehicle No: GBJ 280G Make: Volkswagen T6 VAN TDI c.c. 1968

at Workshop mis: Volkswagen Colour: GRAY A/C: Insured / Std / NI / NA

of: 247 Alexandra Road Sp. Reading: TSD3 T/Radio: Insured / Std / NI / NA

Insured: Eng/No:

Policy No: C/No: WVI 2227H ZKH011227

Claims No: Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: Excess: 500 Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record) Brake: Inorder / Jammed / Leaked / Burnt or

Make of Veh: 2:30pm - 3pm Mod: NA / S/Rim / STD A/Rim or

Edmund Tyre Size: F: 215/65R16

(Policy Condition) R: 2

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 80k BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

IDAC Accident Report: Consistent? : Yes or No TOYO / YOKO or MARATHON Evo

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted: Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

RECEIVED 02 MAY 2019

Date/Time, File Pass to?

☐ : Preli. Report
☒ : Final Report

Days Of Repair: 4

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

) S + RS, BR

) Photos

) Others

TOTAL

Date/Time, File Return to?

2)

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Report Format: OD

Lump Sum / I.B.I. (\$) 8271.02

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	(Not Notified)		20 Mar 2019 16:57 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:		SINGAPORE UNARMED TRAINING INSTITUTE, Co. Reg. No.: 05440900D		[Created by insurer]
Vehicle Reg. No.:	GBJ280G	Date of Loss:	17/03/2019 09:00 - :59	
Claim Type:	OD	Policy/Cover Note No.:	- (Comprehensive)	
		Excess:	S\$500.00	
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288			
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 29/03/2019]			
Driver/Custodian:	TAN POH YONG NIKKO (51 / Male) , NRIC: S1827663A, Tel: +6591788663 Email: NIKKOTAN@GMAIL.COM			
Adj Asg. Remarks:	survey revert			

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 2 May 2019 12:14 PM
To: Ong Germaine (VGS - SG/Singapore); Rasul (LKKAuto); SUR
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore)
Subject: RE: FINALISATION GBJ28G

Dear Germaine,

Confirm figure at \$8271.02 before GST and Excess.

4days.

Please submit all relevant documents to China Taiping.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Monday, 29 April 2019 9:15 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Subject: FINALISATION GBJ28G

Dear Rasul

Please see attached finalisation

COR AS PER ATTACHED

4 DAYS

Best Regards,

Germaine Ong
Body and Paint Department

Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 28 March 2019 11:10 AM
To: Goh, Edmund (VWG Singapore); Rasul (LKKAuto)
Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Kong, Charmaine (VWG Singapore)
Subject: RE: GBJ 280G DOA : 17/3/2019

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **GBJ 280G (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***GBJ280G (SNM19D201233C01)**
OD
Mar 13 2019 9:00AM
[SINGAPORE UNARMED TRAINING INSTITUTE]
Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on **28/03/2019 10:57 AM**,
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$10503.83) - GBJ280G - Claim Handler: Ong Chin Kiat

Approved:10503.83:Proceed to authorize repairs UP TO \$10,503.83 BEFORE Excess of \$500.00.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ong Chin Kiat

Date: 26 Mar 2019

Preliminary Advice

Vehicle No	: GBJ280G	Accident Date	: 17/03/2019
Make	: VOLKSWAGEN T6 VAN	Policy No.	: DMCVSN18394518000
Assignment Date	: 20/03/2019	Excess	: S\$500.00
Date of Inspection	: 25/03/2019	Est. Duration of Repair	: 4.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (HQ) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,531.92
Revised Amount	:S\$	8,168.34
Check Items (Estimated)	:S\$	443.58
Total	:S\$	8,611.92

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	80,000.00
COE / PARF Rebate	:S\$	26,652.00
Salvage Value	:S\$	
Margin for Repair	:S\$	53,348.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

[-> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Information	
Owner ID Type:	Business
Owner ID:	0900D
Vehicle Details	
Vehicle No.:	GBJ280G
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Mar 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	T6 VAN TDI NWB MT
Primary Colour:	Silver
Manufacturing Year:	2018
Engine No.:	CXH173025
Chassis No.:	WV1ZZZ7HZKH011227
Maximum Power Output:	-
Open Market Value:	\$28,994.00
Original Registration Date:	05 Dec 2018
First Registration Date:	05 Dec 2018
Transfer Count:	0
Actual ARF Paid:	\$1,450.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	04 Dec 2028
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$27,509.00
COE Rebate Amount:	\$26,652.00
Total Rebate Amount:	\$26,652.00

The information contained herein is correct as at 26 Mar 2019

OK



Volkswagen

Bus Reg. No. 5310306RE
GST No. M20098505-2

Tax Invoice

Customer: SINGAPORE UNARMED TRAINING INSTITUTE		Finance Co: SINGAPORE UNARMED TRAINING INSTITUTE	
Contact:		Address: 374 CLEMENTI AVENUE 4	
Address:	374 CLEMENTI AVENUE 4	#02-172	
	#02-172	SINGAPORE 120374	
	SINGAPORE 120374		
Make:	LCV	Engine No.:	CXH 173025
Model:	T6 VAN TDI NWB 110 (M)	Chassis No.:	WV1ZZZ7H2KH011227
Reg. No.:	GBJ280G	Engine C.C.:	1,968
Color/Trim:	0EBEJG ExtReflexSilverMetallic&IntTitaniumBlack/Titan		
		Invoice No.:	V18C00070
		Order No.:	VSO18C00072
		Salesperson:	MARCUSL MARCUS LIU
		Book No.:	BK906C7
		Location:	LCV

Vehicle Price (COE NON GUARANTEED)	89,399.00
Registration Fee	220.00
Road Tax (12 Months)	181.00

	Taxable Amount	GST @7%	Amount	Amount Including GST @7%
Net Invoice Value	56,465.98	3,954.02	60,419.99	60,419.99
Less Deposit Paid	56,465.98	3,954.02	60,419.99	60,419.99
Amount Due from finance company	0.00	0.00	0.00	0.00

Net Amount Due from/to Customer 0.00

Customer Receipt

for Volkswagen Group Singapore Pte Ltd

I confirm that I have received the above vehicle which is to the specification as originally ordered

05 DEC 2018



Customer's Signature _____ Date _____ Authorised Signatory _____

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSG5G Please indicate Customer Name and VSA Number in the payment

2. All cheques should be made payable to Volkswagen Group Singapore Pte Ltd and crossed "A/c Payee Only and write VSA No. & IC No on the reverse side of the cheque

3. Official Receipt will be issued for Cash payment only, if you do not receive it within 7 days, please contact your responsible Sales Representative immediately.

4. The Company is not responsible for any payments made for the purchase of scrap cars, unless such payments are made to the company and substantiated by an official receipt

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/03/2019 11:07
Date Of Accident	17/03/2019 09:55
Exact Location Of Accident	1 TANJONG RHU ROAD THE WATERSIDE BLOCK 1 LOBBY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBJ280G
Insured/Policyholder	
Name Of Registered Owner	SINGAPORE UNARMED TRAINING INSTITUTE
Co Reg No	05440900D
Email Address	NIKKOTAN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91788663
Alternative Phone No	OFFICE-91788663

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	T6 VAN TDI NWB 110 (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	TAN POH YONG NIKKO
NRIC No	S1827663A
Date Of Birth	06/11/1967
Occupation	INDOOR
Date Of Driving Pass	14/06/1985
Driving Experience	33 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91788663
Fax Number	
Contact Number	
Email Address	NIKKOTAN@GMAIL.COM

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

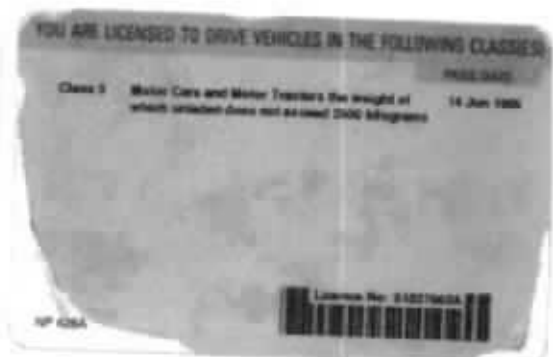
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

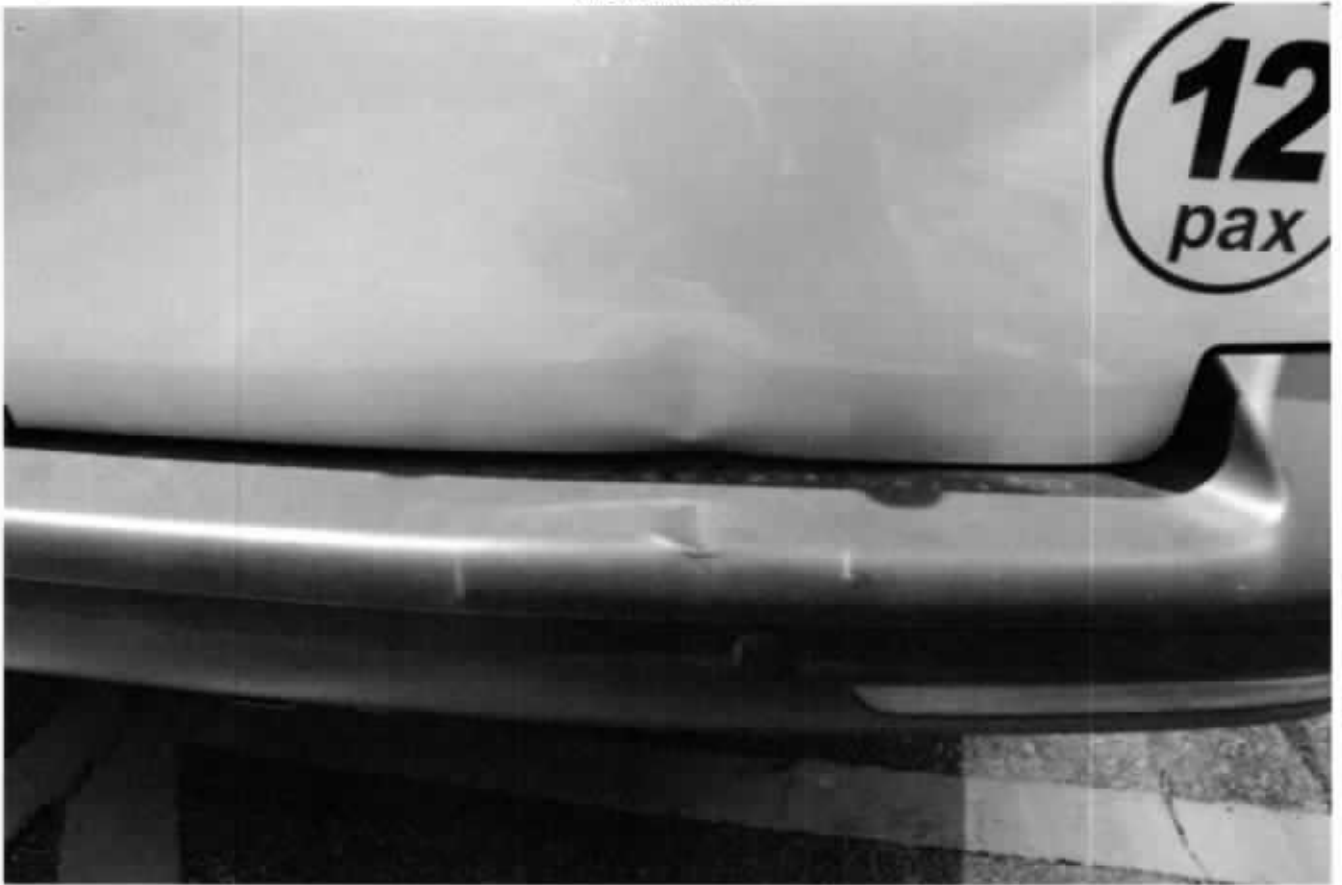
Sketch Plan #3



Accident Photo



Accident Photo



Accident Photo



Accident Photo



VGS Singapore
247
Alexandra Road
159934 Singapore

CHINA
TAIPEI
09

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

SINGAPORE UNARMED TRAINING
INSTITUTE
374 CLEMENTI AVENUE 4
#02-172
Singapore, 120374
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV042757
Quote No. SER/QUO/19C00002
QuoteDate 19/03/19
Salesperson MARCUS LIU
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Light Commercial Veh	T6 VAN TDI NWB 110 (M)	6,458	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
GBJ280G	WV1ZZZ7HZKH011227	05/12/18	MARCUS LIU
Engine Code	Labor Type	Engine No.	Model Code
	62	CXH 173025	SGA1F1

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	Labor		✓ 1680 3,260.00
P B&P ALEX LABOUR	TRANSFER DOOR PARTS	1	Labor		✓ 420 840.00
P B&P ALEX LABOUR	RE+REINSTALLED REAR DOOR	1	Labor		✓ 420 840.00
P B&P ALEX PAINT	SPRAY PAINT	4	Labor		✓ 800 3,280.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		✓ 480.00
P B&P MECH	ELECTRICAL CHECK OR MECHA	1	Time Un		✓ 280.00
	Sum Labor				9,000.00
P 7E0807305C	BUMPER REINFORCEMENT <i>7xsm</i>	1	Pieces		357.40
P 7E0807393C	BUMPER BRACKET LHS <i>7xsm</i>	1	Pieces		43.09
P 7E0807394C	BUMPER BRACKET RHS <i>7xsm</i>	1	Pieces		43.09
P 7E0807417E 9B9	REAR BUMPER <i>DE</i> Use Predecessor 7E0807417A 9B9	1	Pieces		✓ 2,298.23
P 7H0827092AQ	WING DOOR RHS <i>DE</i>	1	Pieces		✓ 2,417.06
P D 002000A2	CLEANER <i>acc</i>	1	Pieces		✓ 136.27
P D 004660M2	2K GLUE <i>acc</i>	1	Pieces		✓ 167.31
P D 00920002	PRIMER <i>acc</i>	1	Pieces		✓ 30.51
P D 00950025	APPLICATOR <i>acc</i>	1	Pieces		✓ 11.12
P D 181802M1	ACTIVATOR <i>acc</i>	1	Pieces		✓ 27.84
	Sum Item				4,531.92

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

SINGAPORE UNARMED TRAINING
INSTITUTE
374 CLEMENTI AVENUE 4
#02-172
Singapore, 120374
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV042757
Quote No. SER/QUO/19C00002
QuoteDate 19/03/19
Salesperson MARCUS LIU
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description
Light Commercial Veh	T6 VAN TDI NWB 110 (M)
License No.	VIN
GBJ280G	WV1ZZZ7HZKH011227
Engine Code	Labor Type
	62

Mileage	Initial Registration
6,458	05/12/18
Engine No.	
CXH 173025	

Service Advisor	Model Code
Cheong Pearlyn	SGA1F1
Sales Advisor	
MARCUS LIU	

Sum Labor	9,000.00
Sum Item	4,531.92
Total SGD	13,531.92
7% GST	947.23
Total SGD Incl. GST	14,479.15

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey and/or after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Payments to: - BBN - Acc.-No. -

Handwritten signature and date:
28/3/19
Kane

Handwritten note:
Hq 9000068

Handwritten note:
4 days

Handwritten note:
25/03/19 E1445

Handwritten note:
Repair before paint

Handwritten note:
EXCESS: 500

Handwritten note:
REVERT

Supplementary or Omitted List



VEHICLE NUMBER: **GBJ280G**
MODEL **TRANSPORTER**

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
1	12 PAX STICKER	1	\$ 12.00	\$ 12.00
2				
3				
Total				\$12.00

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	7E0853630D DPJ	VW LOGO	1	\$82.23		\$82.23
TOTAL:						\$82.23

Total Labour & Parts

\$94.23

Survey By

Rasul (DOA) 13/03/2019

17/3/2019

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/2

Document no. 12333900148
Document date 29-04-2019
Customer no. 5211001170
Customer GST-ID 200208384E
Dealer 39999
Job order number 2019000016/ 1
Job order date 01-04-2019
Service Advisor TIOW CHUAN CHEE

Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Company
SINGAPORE UNARMED
TRAINING
374 CLEMENTI AVENUE 4
#02-172
Singapore 120374

License plate	Model code	First registration	VIN	Model	Mileage
GBJ280G	SGA1F1	05-12-2018	WV1ZZZ7HZKH011227	T6 NWB 2.0 TDI 110kW Manual	8,971

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
7H0827092AQ	Wing Door With Window Ope	1	pcs.	2,417.06	#1	2,417.06	2,586.25
D 002000A2	WING DOOR RHS						
D 004680M2	Adhesive Remover	1	pcs.	136.27	#1	136.27	145.81
	CLEANER						
D 00920002	2k-Glass Glue Application	1	pcs.	167.31	#1	167.31	179.02
	2K GLUE						
D 00950025	Primer	1	pcs.	30.51	#1	30.51	32.65
	PRIMER						
D 181802M1	Applicator	1	pcs.	11.12	#1	11.12	11.90
	APPLICATOR						
7E0853630D DPJ	Activator For Precoated W	1	pcs.	27.84	#1	27.84	29.79
	ACTIVATOR						
7E0955758A	Vw Sign Black/Bright Chro	1	pcs.	82.23	#1	82.23 (A)	87.99
	VW LOGO//CD-180419						
7E0807417E 9B9	Seal	1	pcs.	8.45	#1	8.45 (A)	9.04 net
	REAR WIPER MOTOL						
	SEAL//OS/CD-180419						
	Cover For Bumper Satin Bl	1	pcs.	1,298.23	#1	1,298.23	1,389.11
	OS-240419						
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	TRANSFER DOOR PARTS	0.5	pcs.	840.00	#1	420.00	449.40
	RE+ REINSTALLED REAR DOOR	0.5	pcs.	840.00	#1	420.00	449.40
	Spray Painting	1	pcs.	800.00	#1	800.00	856.00
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	12 PAX STICKER	1	pcs.	12.00	#1	12.00 (W)	12.84
	Insurance Excess	1	pcs.	-500.00	#1	-500.00	-535.00
	ACCIDENT ON THE REAR ON 17/03/2019. CHINA TAIPING OD, INSURANCE EXCESS \$500, SURVEY BY RASUL						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		7,771.02	7%	543.97	7,771.02	8,314.99
Total		7,771.02		543.97	7,771.02	8,314.99

Customer

Service Advisor

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Company
SINGAPORE UNARMED
TRAINING
374 CLEMENTI AVENUE 4
#02-172
Singapore 120374

Page	2/2
Document no.	12333900148
Document date	29-04-2019
Customer no.	5211001170
Customer GST-ID	200208384E
Dealer	39999
Job order number	2019000016/ 1
Job order date	01-04-2019
Service Advisor	TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
GBJ280G	SGA1F1	05-12-2018	WV1ZZZ7HZKH011227	T6 NWB 2.0 TDI 110kW Manual	8,971

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DELTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Mar 2019		20 Mar 2019 16:57 Edit Adj Rpt	S\$8,271.02 Edit Estimates	S\$8,271.02 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	SINGAPORE UNARMED TRAINING INSTITUTE , Cb. Reg. No.: 05440900D								
Vehicle Reg. No.:	GBJ280G	Date of Loss:	17/03/2019 09:00 - :59 [3 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / SNM19D201254C01	Policy/Cover Note No.:	DMCVSN18394518000 (Comprehensive) Coverage: 05/12/2018 - 04/12/2019						
		Excess:	S\$500.00						
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Ong Chin Kiat]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 29/03/2019]								
Driver/Custodian:	TAN POH YONG NIKKO (51 / Male) , NRIC: S1827663A, Tel: +6591788663 Email: NIKKOTAN@GMAIL.COM								
Adj Asg. Remarks:	survey revert								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- CHINA_TAIPIING (23/04/2019): Alert - Adj Mandate Approved (S\$8706.15) - GBJ280G - Claim Handler: Ong Chin Kia... - CHINA_TAIPIING (28/03/2019): Alert - Adj Mandate Approved (S\$8611.92) - GBJ280G - Claim Handler: Ong Chin Kia... - CHINA_TAIPIING (28/03/2019): Alert - Adj Mandate Approved (S\$8611.92) - GBJ280G - Claim Handler: Ong Chin Kia...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBJ280G (SNM19D201254C01)
OD
Mar 17 2019 9:00AM
[SINGAPORE UNARMED TRAINING INSTITUTE]
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser	
Video										1 per page		☒
No	Finalized On	Volkswagen Centre Singapore (HQ)								Thumbnail	Print	
1	18/03/19 11:25	Video - Accident [Linked Accident Report Documents]							1	Load MP4		
2	18/03/19 11:32	Video - Accident [Linked Accident Report Documents]							1	Load MP4		
Assessment Reports										1 per page		☒
No	Finalized On	Volkswagen Centre Singapore (HQ)								Thumbnail	Print	
1	18/03/19 11:32	Accident Statement							1	Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
1	26/03/19 16:41	Adjuster Immediate Advice							1	Load HTM		
2	18/04/19 11:03	Adjuster Immediate Advice							1	Load HTM		
Photos/Images										3 per page		☒
No	Finalized On	Volkswagen Centre Singapore (HQ)								Thumbnail	Print	
1	18/03/19 11:21	Accident Photo [Linked Accident Report Documents]							1	Load JPG	☒	
2	18/03/19 11:21	Accident Photo [Linked Accident Report Documents]							1	Load JPG	☒	
3	18/03/19 11:21	Accident Photo [Linked Accident Report Documents]							1	Load JPG	☒	
4	18/03/19 11:21	Accident Photo [Linked Accident Report Documents]							1	Load JPG	☒	
5	18/03/19 11:21	Accident Photo [Linked Accident Report Documents]							1	Load JPG	☒	
6	18/03/19 11:21	Accident Photo [Linked Accident Report Documents]							1	Load JPG	☒	
7	18/03/19 11:21	Accident Photo [Linked Accident Report Documents]							1	Load JPG	☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
1	26/03/19 16:31	General View							1	Load JPG	☒	
2	26/03/19 16:31	General View							1	Load JPG	☒	
3	26/03/19 16:31	General View							1	Load JPG	☒	
4	26/03/19 16:31	General View							1	Load JPG	☒	
5	26/03/19 16:31	General View							1	Load JPG	☒	
6	26/03/19 16:31	General View							1	Load JPG	☒	
7	26/03/19 16:31	General View							1	Load JPG	☒	
8	26/03/19 16:31	General View							1	Load JPG	☒	
9	26/03/19 16:31	General View							1	Load JPG	☒	
10	26/03/19 16:31	General View							1	Load JPG	☒	
11	26/03/19 16:31	General View							1	Load JPG	☒	
12	26/03/19 16:31	General View							1	Load JPG	☒	
13	26/03/19 16:31	General View							1	Load JPG	☒	
14	26/03/19 16:31	General View							1	Load JPG	☒	
15	26/03/19 16:31	General View							1	Load JPG	☒	
16	26/03/19 16:31	General View							1	Load JPG	☒	
17	18/04/19 11:05	Reinspection Photo							1	Load JPG	☒	

Video			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
18	18/04/19 11:05	Reinspection Photo	 Load JPG	☒
19	18/04/19 11:05	Reinspection Photo	 Load JPG	☒
20	18/04/19 11:05	Reinspection Photo	 Load JPG	☒
21	18/04/19 11:05	Reinspection Photo	 Load JPG	☒
22	18/04/19 11:05	Reinspection Photo	 Load JPG	☒
23	18/04/19 11:05	Reinspection Photo	 Load JPG	☒
24	18/04/19 11:05	Reinspection Photo	 Load JPG	☒
25	18/04/19 11:05	Reinspection Photo	 Load JPG	☒
26	18/04/19 11:05	Reinspection Photo	 Load JPG	☒
27	18/04/19 11:05	Reinspection Photo	 Load JPG	☒
28	18/04/19 11:05	Reinspection Photo	 Load JPG	☒
29	18/04/19 11:05	Reinspection Photo	 Load JPG	☒
30	18/04/19 11:05	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	20/03/19 16:57	repair estimate	 Load PDF	
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	18/03/19 11:29	Sketch Plan [Linked Accident Report Documents]	 Load TIFF	
2	18/03/19 11:29	Sketch Plan #2 [Linked Accident Report Documents]	 Load TIFF	
3	18/03/19 11:29	Sketch Plan #3 [Linked Accident Report Documents]	 Load JPG	☒
4	18/03/19 11:29	Sketch Plan #4 [Linked Accident Report Documents]	 Load TIFF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/03/19 16:29	ESTIMATE	 Load PDF	
2	18/04/19 11:09	SUPPLEMENTARY	 Load PDF	
3	08/05/19 14:17	SUPPLEMENTARY	 Load PDF	

Linked Accident Report Documents

View

View in Browser

Video			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	18/03/19 11:25	Video - Accident	 Load MP4	☒
2	18/03/19 11:32	Video - Accident	 Load MP4	☒

Assessment Reports

1 per page ☒

No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	18/03/19 11:32	Accident Statement	 Load HTM	☒

Photos/Images

3 per page ☒

No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	18/03/19 11:21	Accident Photo	 Load JPG	☒
2	18/03/19 11:21	Accident Photo	 Load JPG	☒
3	18/03/19 11:21	Accident Photo	 Load JPG	☒
4	18/03/19 11:21	Accident Photo	 Load JPG	☒
5	18/03/19 11:21	Accident Photo	 Load JPG	☒
6	18/03/19 11:21	Accident Photo	 Load JPG	☒
7	18/03/19 11:21	Accident Photo	 Load JPG	☒

Documentation

1 per page ☒

No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	18/03/19 11:29	Sketch Plan	 Load TIFF	☒

Video			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
2	18/03/19 11:29	Sketch Plan #2	 Load TIFF	
3	18/03/19 11:29	Sketch Plan #3	 Load JPG	☒
4	18/03/19 11:29	Sketch Plan #4	 Load TIFF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road, #16-00 Springleaf Tower
Singapore 079909

Our File No: CS/CTI19005101/T1TD3Q2

Date: 08/05/2019

REFERENCE

Insured/Claimant: SINGAPORE UNARMED TRAINING INSTITUTE

Policy No: DMCVSN18394518000

Date of Loss: 17/03/2019

Nature of Claim: OD

Claim No: SNM19D201254C01

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBJ280G

Make & Model: VOLKSWAGEN T6 VAN, 2.0 TDI NWB DSG (A)

Engine No: CXH173025

Reg. Date: 05/12/2018 (Man. Year: 2018)

Chassis No: WV1ZZZ7HZKH011227

Colour: Grey

Odometer: 7503 km

Engine Capacity: 1968 cc

Market Value/New Car Price: S\$80,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/65 R16

Rear Tyre Size: 215/65 R16

Front Left Side: Marathon Evo 7 mm

Rear Left Side: Marathon Evo 7 mm

Front Right Side: Marathon Evo 7 mm

Rear Right Side: Marathon Evo 7 mm

The above values represent the remaining tyre tread depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,634.60	4,191.02	443.58	9.57
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,000.00	4,080.00	4,920.00	54.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,634.60	8,271.02	5,363.58	39.34
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	13,134.60	7,771.02	5,363.58	40.84
+ GST 7.00/7.00% (S\$)	919.42	543.97	375.45	40.84
Nett Amount (S\$)	14,054.02	8,314.99	5,739.03	40.84

INSPECTION

Date of Assignment: 20/03/2019

Date Inspected: 25/03/2019 Inspected At:

Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 08 May 2019)	
Parts:	N/A	VOLKSWAGEN T6 VAN 2.0 TDI NWB DSG (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBJ280G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REINFORCEMENT	Serviceable	357.40 FS	*- FS
2	1		*BUMPER BRACKET LHS	Serviceable	43.09 FS	*- FS
3	1		*BUMPER BRACKET RHS	Serviceable	43.09 FS	*- FS
4	1		*REAR BUMPER	Deformed	1,298.23 FS	*1,298.23 FS
5	1		*WING DOOR RHS	Bent	2,417.06 FS	*2,417.06 FS
6	1		*CLEANER	Necessary	136.27 FS	*136.27 FS
7	1		*2K GLUE	Necessary	167.31 FS	*167.31 FS
8	1		*PRIMER	Necessary	30.51 FS	*30.51 FS
9	1		*APPLICATOR	Necessary	11.12 FS	*11.12 FS
10	1		*ACTIVATOR	Necessary	27.84 FS	*27.84 FS
11	1		*12 PAX STICKER	Necessary	12.00 FS	*12.00 FS
12	1		*VW LOGO	Necessary	82.23 FS	*82.23 FS
13	1		*SEAL	Necessary	8.45 FS	*8.45 FS
Total Parts (S\$)					4,634.60	4,191.02

F=Franchise part, S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	3,360.00	1,680.00
2	TRANSFER DOOR PARTS	New	840.00	420.00
3	RE+REINSTALLED REAR DOOR	New	840.00	420.00
4	SPRAY PAINT	New	3,200.00	800.00
5	PROGRAMMING & CALIBRATION	New	480.00	480.00
6	ELECTRICAL CHECK OR MECHA	New	280.00	280.00
Gross Labour Cost (S\$)			9,000.00	4,080.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >