

SIVIRI CIC. Audrey_w000

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SG5582S**.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$2,675.12
Loss of Use	\$1,050.00 (3 days x \$350.00)
LTA Search Fee	\$7.00
Total	\$3,732.12

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.

Kindly note to issue payment in favour to **SMRT BUSES LTD.**

* Please direct all correspondences to our officer in charge Ms Audrey.

Thanks and regards,

Eileen Bay

On behalf of Audrey Woo

OIC DID: 65563521 | Email: audrey@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140



AUTHORISATION TO ACT

I/We, **SMRT BUSES LTD** ("the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SG 5582S** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SG 5582S** that was damaged pursuant to the accident which occurred on **18/03/2019** (date) along **WOODLANDS AVE 9** (location) involving vehicle no/s **XD 1959Y** ("the accident").

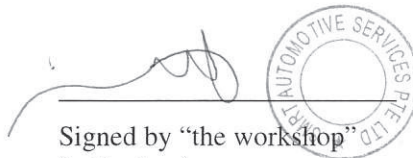
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this **13** (day) of **04** (month) 20**20** (year)

A circular stamp with the text "SMRT BUSES LTD" around the perimeter. A handwritten signature is written over the stamp.

Signed by "the third party claimant"
(with chop if applicable)

A circular stamp with the text "SMRT AUTOMOTIVE SERVICES PTE LTD" around the perimeter. A handwritten signature is written over the stamp.

Signed by "the workshop"
(with chop)



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190400225
Date : 17.04.2019
Vehicle No. : SG5582S
Your Ref No. : BUS/03/19/7018
Our Ref No. : 24100696
Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
STICKER SMRT	1.00	\$ 75.00	0.00	\$ 0.00	\$ 75.00
LIGHT, REVERSE: LED, FOR ADL E500 DD BUS	1.00	\$ 861.86	10.00	\$ 86.19	\$ 775.67
REFLECTOR, REAR: SCREW-ON TYPE, MBOC500, MBG	1.00	\$ 5.14	10.00	\$ 0.51	\$ 4.63
RETAINER: MALE & FEMALE, REAR LID, MAN BUS	1.00	\$ 54.24	(10.00)	\$ 5.42	\$ 48.82
Sub-Total					\$ 904.12
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$1325.00	0.00	\$ 0.00	\$ 1325.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 446.00	0.00	\$ 0.00	\$ 446.00
GRAND TOTAL					\$ 2,675.12

Remark :

Make/Model : Volvo B9TL DD
Accident Date : 18.03.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	20 Mar 2019 / 11:00:29		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	XD1959Y		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190320110029916486

Search Date / Time: 19 Mar 2019 23:57:00
Insurance Company: AXA INSURANCE PTE LTD
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 10 June 2019 1:37 PM
To: ARSU@LIVE.COM.SG
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. XD 1959Y AND SG 5582S ALONG WOODLANDS AVENUE 9 ON 18.03.2019
Attachments: Authorization Letter (sample).pdf
Importance: High

Our Ref: CC4/ASM19005097/Jfa3
Your Veh: XD 1959Y

ARSU CONTRACTOR SERVICES PTE LTD
Policy Holder

Attn: Ms Janeki

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. XD 1959Y AND SG 5582S ALONG WOODLANDS AVENUE 9 ON 18.03.2019

We refer to the above subject and our tele-conversation on even date.

We write to inform you that we are the loss adjuster appointed by your motor insurer, M/s AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SMRT Automotive Services Pte Ltd, acting on behalf of the owner of SG 5582S against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into the rear of Third Party vehicle SG 5582S. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim
- Authorization letter for driving company vehicle
- Driver driving license

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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Re:RE: Re:RE: Re:RE: PLs advise status of TP claim .TY.

Type

🔗 Question

Message

Hi, pls inform TP - our final offer at \$3,582.12. TY.

Reply



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	XD 1959Y (Insd veh)	Model: VOLVO B9LT
	SG 5582S (TP veh)	
Date of Accident/ Time:	18/03/2019	

Repair Estimate	: \$		
Final Repair Cost	: \$	2,675.12	
Loss of Use	: \$	900.00	3 days at \$300.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	7.00	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	3,582.12	
Payee Name : SMRT BUSES LIMITED			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>27</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

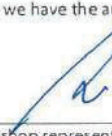
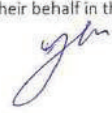
NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Patrick Tan</u> Date: <u>13/04/2020</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Jimmy Foo</u> Date: <u>13/4/20</u>
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OHJ

Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative:
Date: 13/04/2020

