

Surveyor:

CWP

DOI:

9/6/2019

Date / Time:

20/3/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMH 9730 X

Claim No.:

S9M01H3N

Name of Insured:

YU WANG

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

12/3/19

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

GBA 17600



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kwan Yung  
man  
motor services

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE: 27/5/2019

After call ltr to OE: 20/5/2019

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 1,600.00

( 3

days)

Reduction: S\$ 56.53

%

Email

Call

FINAL SETTLEMENT

Date/Time:

27/6/2019

Confirm with: Ms Kwan

Email

Call

Final Liability:

% 100

(Agreed / Assessed)

BOLA S/N No.:

15

of charge line

If NO or B 28, Ass. Lin:

Repair Cost:

S\$ 1,600.00

Loss of Rental (LOR):

S\$ -

(

days)

Loss of Use (LOU):

S\$ 210.00

(S\$ 70.00 x 3

days)

Loss of Income (LOI):

S\$ -

(3

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/Independent)

Legal Cost

S\$ -

Total:

S\$ 1,810.00

Global Sum S\$: 1,800.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 1,800.00

Name 1:

Kwan Yung Mun Motor Services

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

ASS. RES. BY: Adam

REF

ASM

5096(A)

# ASSIGNMENT

From:

Date:

04/6/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

GBA 1760D

at Workshop m/s

Kwan Ying Mun

of

41K 3073A Ubi Rd / #01-57

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res:

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

GBA1760D

Yr Regn:

2007, March

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Hiace

c.c 2982

Colour

White

A/C:

Insured / Std / NI / NA

Sp.Roading

438554

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JTF4T02PX000029A7

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

155 R13C

R:

155 R13C

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

GST ~~155 R13C~~

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

04/06/19

Survey held at

Kwan Ying Mun

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front n/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TPAXA

COE Expiry: 20/03/22

45161, 600.00 / Red 2,081.00 / 5655.00

MV: 221K

PV: 13.6K

14636 → 2013

Nett: 8.4K

→ 7364

Date/Time, File Pass to 7

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to 7

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ + RS, \$

Photos

Other

TOTAL

Report Format :

Lump Sum / L.B.I: (\$

# KWAN YING MUN MOTOR SERVICE

BLK 3023A UBI ROAD 1 #01-57 S (408717)

REG NO: 34571600X

Tel: 67476845; Fax No: 67493302

Vehicle No: GBA1760D

Vehicle model: Toyota Hiace

Surveyor Name:

Contact No:

Claim officer:

Email:

Contact:

## Estimated spare part cost:

- F/L door assy *Dented*
- F/L step board *cut*
- F/L head lamp *broken*
- Front bumper *Replaced*

1580

1485

\$ 1248.00 ✓

\$ 250.00 ✓

\$ 851.00 ✓

\$ 482.00 ✓

Total:

\$ 2831.00

## Estimated labor cost:

- Spray Painting
- Knocking & replacement
- Wiring

530

\$ 350.00 200

\$ 400.00 300

\$ 100.00 30

Total:

\$ 850.00

Grand Total: \$ 3681.00

Days of repair: 3 days

*total: 2015*  
*4/5: 1.6K.*  
*Adrian Ling*  
*1/5 04/06/19.*  
*03 days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Limited Liability Partnership
Owner ID:	1614L
Vehicle Details	
Vehicle No.:	GBA1760D
Vehicle to be Exported:	Yes
Intended Deregistration Date:	06 Jun 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE MANUAL
Primary Colour:	Yellow
Manufacturing Year:	2007
Engine No.:	1KD1603160
Chassis No.:	JTFHT02PX00002947
Maximum Power Output:	-
Open Market Value:	\$24,590.00
Original Registration Date:	21 Mar 2007
First Registration Date:	21 Mar 2007
Transfer Count:	3
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Details	
COE Expiry Date:	20 Mar 2022
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$24,394.00
COE Rebate Amount:	\$13,600.00
Total Rebate Amount:	\$13,600.00
Message	
Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.	

The information contained herein is correct as at 06 Jun 2019

OK



Cheap! Lowest Depreciation! 6.9 Yrs Usage! Rare License Plate! 133! Immaculate Condition! View To Believe! Call Fast Before It's Gone!

Net Link Partners Pte Ltd

Posted: 29-May-2019 Tags: 2009 Toyota Hiace, 2009 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 2.5M (COE till 05/2022) \$21,800 \$11,130 /yr 22-May-2006 2,494 cc - Bus Available

**Fuel Type:** Diesel

Cheaper In Town, 5 Doors Urban! Then Rent. Well Kept Condition! Powerful Aircon! Easy In House Finance, High Trade In, Don't Miss! Call Us Now For Viewing To Believe!

Posted: 27-May-2019 Tags: 2006 Toyota Hiace, 2006 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0M (COE till 01/2022) \$22,800 \$8,640 /yr 25-Jan-2007 2,982 cc - Van Available

**Fuel Type:** Diesel

Spare Van Used For Light Goods Delivery. Well-Maintained Condition, Low Mileage, Full Servicing Done, Bank/In-House Loans Available, Welcome Trade-In, Price Negotiable. Please Call For Viewing Now!

PREMIUM LISTING

SG Motor Link Pte Ltd

Posted: 27-May-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0M (COE till 05/2022) \$29,800 \$9,930 /yr 06-Jun-2007 2,982 cc - Van Available

**Fuel Type:** Diesel

Very Well Maintained By Previous Owner. Most Importantly, Accident Free! Buy With No Worries As Toyota Usually Doesn't Give Much Headaches. Don't Want To Invest Too Much On A Brand New Vehicle? No Pro...

Posted: 19-May-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



Find the right car through consignment.

Purchase pre-loved, owner consigned cars at affordable prices through our dedicated consignment agents. Arrange a test drive today.

Find out more!



☐ Toyota Hiace 3.0M (COE till 06/2022) \$22,500 \$7,460 /yr 12-Jun-2007 2,982 cc - Van Available

**Fuel Type:** Diesel

Well Maintance Regular Service Workshop Spar Van.

DIRECT OWNER

Posted: 25-May-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0M (COE till 07/2022) \$29,800 \$9,450 /yr 13-Aug-2007 2,982 cc 200,000 km Van Available

**Fuel Type:** Diesel

PREMIUM LISTING

Posted: 14-May-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0M (COE till 09/2022) \$29,800 \$8,970 /yr 05-Oct-2007 2,982 cc 286,000 km Van Available

**Fuel Type:** Diesel

Most Popular Van In The Market, Well Known For Its Durability And Low Maintenance Costs, 5 Doors Van For Your Business Needs, Very Fuel Efficient, Trade-In Are Welcomed, In-House Loan Available. Call ...

Posted: 07-Apr-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 2.5A (COE till 07/2022) \$46,888 \$5,750 /yr 24-Oct-2007 2,494 cc - Van Available

**Fuel Type:** Diesel

Lowest Depreciation! \$5700 Per Year Very Good Condition! View To Believe! Come Down To Test Drive! Call Now Before It Gone!

Posted: 07-Jul-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0M (COE till 08/2022) \$26,800 \$8,280 /yr 27-Dec-2007 2,982 cc - Van Available

**Fuel Type:** Diesel

No Repairing Needed! Good Condition! Cheapest In The Market! Reverse Camera And Front Recording Camera Inclusive! Full Servicing Done. Free 1st Year Insurance For First 3 Customer Only!

PREMIUM LISTING

ABW3M Bus Pte Ltd

Posted: 31-May-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace Commuter 3.0A (COE till 05/2028) \$49,800 \$5,570 /yr 15-May-2008 2,982 cc 348,835 km Bus Available

**Fuel Type:** Diesel

Think One Automobile & Trading

Posted: 11-May-2019 Tags: 2008 Toyota Hiace, 2008 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota

Compare



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 March, 2019

**YU ZHANGGEN**  
BLK 842D TAMPINES ST 82  
#09-64  
SINGAPORE 524842

Dear Sir,

**OUR REF : CC4/ASM19005096/fa3 // S9M01HJN**  
**YOUR REF : SMH 9730X**  
**ACCIDENT INVOLVING SMH 9730X AND GBA 1760D ON 12/03/2019 ALONG /**  
**AT BRADDELL ROAD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the

**Poh Kin (LKKAuto)**

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Thursday, 27 June 2019 5:14 PM  
**To:** Kwan Ying Mun  
**Cc:** firstladyss@hotmail.com; Admin A  
**Subject:** RE: Accident claim against insured SMH9730X DOA: 12.03.2019\*\*\* LKK REF: CC4/ASM19005096/fa3  
**Attachments:** NEW DS GBA 1760D.pdf  
**Importance:** High

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Our Ref: CC4/ASM19005096/fa3  
Your Ref: GBA 1760D

Dear Ms Kwan,

We refer to the above matter and our tele-conversation.

We hereby confirmed settlement at global sum of **\$1,800.00**(all in) on this matter.

Please duly sign the Direct settlement form attached and return with Authorization to ACT, LTA search tax invoice, Amend repair tax invoice to us (LKK) for payment processing.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**Poh Kin (LKKAuto)**

---

**From:** Kwan Ying Mun <kwanying@singnet.com.sg>  
**Sent:** Wednesday, 26 June 2019 10:18 AM  
**To:** Poh Kin (LKKAuto)  
**Cc:** firstladyss@hotmail.com; Admin A  
**Subject:** RE: Accident claim against insured SMH9730X DOA: 12.03.2019\*\*\* LKK REF: CC4/ASM19005096/fa3

Hi Poh Kin,

We will accept global sum of \$1800

Regards  
Ms kwan

---

**From:** Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]  
**Sent:** Wednesday, 26 June, 2019 9:33 AM  
**To:** Kwan Ying Mun <kwanying@singnet.com.sg>  
**Cc:** firstladyss@hotmail.com; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Accident claim against insured SMH9730X DOA: 12.03.2019\*\*\* LKK REF: CC4/ASM19005096/fa3

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/ASM19005096/fa3  
Your Ref: GBA 1760D

Dear Ms Kwan,

We refer to the above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our Principal to offer settlement at global sum of **\$1,780.00**(all in) on this matter.

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.



**Poh Kin (LKKAUTO)**

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Wednesday, 26 June 2019 9:33 AM  
**To:** 'Kwan Ying Mun'  
**Cc:** firstladyss@hotmail.com; Admin A  
**Subject:** RE: Accident claim against insured SMH9730X DOA: 12.03.2019\*\*\* LKK REF: CC4/ASM19005096/fa3

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/ASM19005096/fa3  
Your Ref: GBA 1760D

Dear Ms Kwan,

We refer to the above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our Principal to offer settlement at global sum of **\$1,780.00**(all in) on this matter.

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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---

**From:** Kwan Ying Mun [<mailto:kwanying@singnet.com.sg>]  
**Sent:** Wednesday, 19 June 2019 11:57 AM  
**To:** Poh Kin (LKKAUTO) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

## Poh Kin (LKKAuto)

**From:** Shu Pei (LKKAuto)  
**Sent:** Thursday, 27 June 2019 6:24 PM  
**To:** Poh Kin (LKKAuto)  
**Subject:** RE: New message for service request 105209, vehicle number GBA1760D

**Categories:** clear

received OI addendum, add in third party car plate number	CPK	3/6/2019 3:56:38 PM
pending survey	CPK	3/6/2019 3:56:47 PM
REC'D TP ESTIMATE_F FROM ADRIAN **PASS TO POHKIN	STU	14/6/2019 11:33:25 AM
25/6/19 4:30 PM *** Message 1) COR: \$1,600.00 - PROCEED 2) Loss of Use - propose - 3days x \$60.00 - \$180 3) LTA Search fee: \$7.4 - HO Winnie	HMK	25/6/2019 5:42:24 PM
6/27/19 2:25 PM HO Winnie——Hi Poh Kin, ok, proceed @ \$1800 (Global) all in. Tks	LSP	27/6/2019 6:10:50 PM

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 27 June 2019 2:28 PM  
**To:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW: New message for service request 105209, vehicle number GBA1760D

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** winnie.ho@axa.com.sg [mailto:winnie.ho@axa.com.sg]  
**Sent:** Thursday, 27 June, 2019 2:26 PM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 105209, vehicle number GBA1760D

AXA Insurance has sent you a message for claim number S9M01HJN.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.



< S9M01HJN > Re-seek Mandate approval/Instruction

Type

Question

Message

Dear Winnie, We refer to the above matter and your mandate instruction. Please be informed that we have offered third party as per your instruction. However, Third party Repairer M/s "Kwan Ying Mun Motor Service" rejected our offer and proposed settlement at global sum of \$1,800.00(all in) on this matter, given a point of view that claimant is Motor Van(Toyota Hiace) and 3000cc. We seek your instruction in order for us to proceed further. Thank you. Poh Kin-LKK 27/06/2019



English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS

<< TP Mandate IA < S9M01HJN>

Type

Question

Message

1) COR: \$1,600.00 - PROCEED 2) Loss of Use - propose -  
3days x \$60.00 - \$180 3) LTA Search fee: \$7.4



English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS

<< TP Mandate IA < S9M01HJN>

Type

🔍 Question

Message

Dear Winnie, Liability: Insured collided with third party vehicle while changing lane (OI furnish us his vehicle damages photo, scratched over the right side rear portion), Liability is down against our insured. We did clarify with OI(Mr Yu) the nature of the accident, he is agree to settle, aware that NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Kwan Ying Mun Motor Service" is as follows: - 1) COR: \$1,600.00 + 2) Loss of Use (3days x \$80.00): \$240.00 + 3) LTA Search fee: \$7.49 = Total: \$1,847.49. \*\*3days recommendation for repair. \*\*All the relevant documents had been uploaded in SMART CLAIM. For your approval please.  
PohKin- LKK- 25/06/2019





Auto  
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Pte Ltd

Company Registration No. 199607196R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 25/6/2019

### Survey Details:

Date of loss	12-Mar-19
Date of appointment	20-Mar-19
Date of survey	4-Jun-19
Location of survey	KWAN YING MUN MOTOR SERVICE

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	GBA1760D
Make and Model	TOYOTA HIACE MANUAL - 2982cc
Date of registration	21-Mar-07
Parf Rebate	
Market Value	\$ 22,000.00
Parf Rebate	\$ 14,636.00
Nett Loss	\$ 7,364.00

### Repair details:

Initial Estimate	\$ 3,681.00
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 1,485.00	list price -25%
Check items (estimate)	\$ -	
Labour	\$ 530.00	
Total	\$ 2,015.00	
Lump Sum(if applicable)	\$ 1,600.00	after -20%

Number of days for repair	3
---------------------------	---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607158R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

### Remarks:

Dear Winnie, Liability: Insured collided with third party vehicle while changing lane (OI furnish us his vehicle damages photo, scratched over the right side rear portion), Liability is down against our insured. We did clarify with OI(Mr Yu) the nature of the accident, he is agree to settle, aware that NCD (if any) is affected.

### Mandate:

Liability(TP)		100%
Proposed repair cost	\$	1,600.00
Loss of use	\$	240.00 (\$80.00 x 3 days)
Loss of rental	\$	-
Loss of income	\$	-
LTA search fees	\$	7.49
Others	\$	-
<b>Proposed Total</b>	<b>\$</b>	<b>1,847.79</b>



**Poh Kin (LKKAuto)**

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**Attachments:** repair Invoice - GBA1760D.jpg**Importance:** High

**From:** Kwan Ying Mun [mailto:kwanying@singnet.com.sg]  
**Sent:** Wednesday, 19 June 2019 11:57 AM  
**To:** Poh Kin (LKKAuto) <pohkin@lkkauto.com>  
**Cc:** firstladyss@hotmail.com; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: Accident claim against insured SMH9730X \*\*\* LKK REF: CC4/ASM19005096/fa3  
**Importance:** High

Hi Poh Kin,

We quantify our claim as follows:-

Cost of Repair	\$1,600.00
Loss of Use	\$240.00 ( 3 days x \$80.00 )
LTA Search Fee	\$7.45
<b>Total</b>	<b>\$1,847.45</b>

Please let us have your offer soon. Thanks.

Thank you

Regards  
Ms Kwan

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**From:** Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]  
**Sent:** Monday, 27 May, 2019 2:42 PM  
**To:** Kwan Ying Mun <kwanying@singnet.com.sg>  
**Cc:** firstladyss@hotmail.com; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: Accident claim against insured SMH9730X \*\*\* LKK REF: CC4/ASM19005096/fa3

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/ASM19005096/fa3  
Your Ref: GBA 1760D

Dear Ms Kwan,

We refer to above matter.

## Nivitha (LKK Auto)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, 20 March 2019 10:52 AM  
**To:** assignments  
**Subject:** FW: Accident claim against insured SMH9730X  
**Attachments:** GBA1760D - 12th mar.PDF

12.27pm @ 20/3/19  
Ms Kwan  
Vehicle not in

Dear team,

Kindly assist. TP smart.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** Roman De Alban <cst@axa.com.sg>  
**Sent:** Tuesday, 19 March, 2019 7:49 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>  
**Cc:** SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>  
**Subject:** FW: Accident claim against insured SMH9730X

Dear Team,

New claim registration (Vehicle no. SMH9730X).

For your file record and necessary action.

With regards,

Roman De Alban | Specialist, GI Call Centre AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: [cst@axa.com.sg](mailto:cst@axa.com.sg)  
Phone: 1800 880 4888 (Within Singapore) / (65) 6880 4888 (International)

----- Original Message -----

**From:** kwanying@singnet.com.sg  
**Sent:** 19/03/2019  
**To:** cst@axa.com.sg  
**Subject:** Accident claim against insured SMH9730X

Hi Sir/Mdm,

On behalf of our client for vehicle GBA1760D, we would like to put across our claim for accident happened on the 12th Mar with your insured SMH9730X.

It was a hit and run accident and police report had been made.

Kindly refer to the attached for the GIA and police report.

As damage is not serious, we would like to offer a direct claim instead through our lawyers.

Kindly advise your stand.

Name of workshop: Kwan Ying Mun Motor Service

Address: Blk 3023A Ubi Road 1 #01-57 S(408717)

Regards

Ms Kwan

90263688

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.  
ref:\_00Db0Ky1f.\_5006F28uCp2:ref

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**Poh Kin (LKKAUTO)**

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**From:** Poh Kin (LKKAUTO)  
**Sent:** Thursday, 30 May 2019 5:42 PM  
**To:** Yu Zhanggen  
**Cc:** Admin A  
**Subject:** ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMH 9730X AND GBA 1760D ALONG BRADDEL ROAD ON 12.03.2019  
**Attachments:** Addendum form SMH 9730X.pdf  
**Importance:** High

**YU ZHANGGEN**  
Policy Holder.

Dear Mr Yu,

**OUR REF : CC4/ASM19005096/fa3**  
**YOUR REF : SMH 9730X**  
**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMH 9730X AND GBA 1760D ALONG BRADDEL ROAD ON 12.03.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s KWAN YING MUN MOTOR SERVICE, acting on behalf of the owner of GBA 1760D against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided with Third Party vehicle while changing lane. As such, we are of the opinion that we cannot be absolved from Liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK** Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Yu Zhanggen [mailto:[yu\\_zhanggen@yahoo.com.sg](mailto:yu_zhanggen@yahoo.com.sg)]

**Sent:** Thursday, 28 March 2019 9:02 AM

**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Subject:** Fwd: CC4/ASM19005096/fa3//S9M01HJN accident SMH9730X

> Hi Mr Poh,

> As tel conversation yesterday, I have not received your email. I send my car scratched area photo to you as requested

>

>

KYM LEASING LLP

T14LL1614L

AXA Insurance Pte Ltd

8 Shenton Way #24-01 AXA Tower Singapore 068811

CC: LKK auto consultants Pte Ltd

51 Ubi Ave 1 #01-25

S(48933)

To Whom it may concern,

I, Ms Kwan shu shi, owner of kym leasing LLP would like to authorize  
Kwan Ying Mun Motor service to handle all aspect of accident claims & repair in  
regards to one of my vehicle, GBA1760D.

I appreciate your help in this matter.



Thank you



Regards

Ms. Kwan



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SMH 9730K (Insd veh)	Model: Toyota Hiace
	GBA 1760D (TP veh)	
Date of Accident/Time:	12/03/2019	

Repair Estimate	: \$	3,681.00	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
Final Settlement Sum	: \$	1,800.00	(Or Bal Sum)
Payee Name: KWAN YING MUN MOTOR SERVICE			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____	
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative Name of Representative: 28/6/2019 Date:		 Signature of Witness / Workshop stamp (if applicable) Name of Witness: Date: 28/6/2019
 Signature of AXA's surveyor/representative Name of AXA's surveyor / Representative: Date: 28/6/2019		



**KWAN YING MUN MOTOR SERVICE**

BLOCK 3023 A, UBI ROAD 1, #01-57, SINGAPORE 408717.

TEL: 6747 6845, 6743 7565 FAX: 6749 3302

**CASH/INVOICE**

Nº. 36104

M/s Axa Insurance Pte Ltd

Date 19/6/19

Quantity	DESCRIPTIONS	Amount \$ cts.	
	For accident occurred on 12/13/2019		
	Involving GBA176OD & FBC288Y.		
	Jump sum cost of Repair	1600	~
	E. & O. E.	TOTAL:	1600 ~

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19005096/Afa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:WINNIE HO			Date : 11-07-2019	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SMH 9730X	Veh. Inspected	GBA 17609	
Policy No.	VPA/P2247662	Coverage (\$)	0.00	
Claim No.	S9M01HJN	Excess (\$)	0.00	
Assign From		Assign Date	20/03/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA HIACE	c.c	2982	
Engine No.	HIDDEN	Year of Reg.	2007	
Chassis No.	JTFHT02PX00002947	Colour	WHITE	
Odometer	438554	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195 R15C	GST	6 mm	
L/H Front Tyre	195 R15C	GST	6 mm	
R/H Rear Tyre	195 R15C	GST	6 mm	
L/H Rear Tyre	195 R15C	GST	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	12/03/2019	Inspection Date	04/06/2019	
Survey held at	KWAN YING MUN MOTOR SERVICE BLK 3023A UBI RD 1 #01-57 SINGAPORE 408717			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBA 1760D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	F/L DOOR ASSY (CONSISTENT)	DENTED	1,248.00	1,248.00
1	F/L STEP BOARD (CONSISTENT)	CUT	250.00	250.00
1	F/L HEAD LAMP (CONSISTENT)	NOT NECESSARY	851.00	-
1	FRONT BUMPER (CONSISTENT)	DEFORMED	482.00	482.00
	LESS 25% DISCOUNT		-	-495.00
			2,831.00	1,485.00
	<b>LABOUR</b>			
	SPRAY PAINTING.		350.00	200.00
	KNOCKING & REPLACEMENT .		400.00	300.00
	WIRING.		100.00	30.00
			850.00	530.00
	<b>GRAND TOTAL</b>		<b>3,681.00</b>	<b>2,015.00</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>1,600.00</b>

Report Ref No. CC4/ASM19005096/Afa3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Service Request Details

Claim	59H011JN
Reference	CC4/ASM1900706/NA3 
Loss Date	12 March 2019
Report Date	20 Mar 2019 9:35:19 AM
Request Date	20 March 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PT LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Vehicle Information	
Incident Vehicle Registration #	GBA1760D
Make	TPVO TOYOTA
Model	HACE
Service Address	















Primary Contact/Insured

YU ZHANGGEN  
BLK 842D TAMPINES ST 82, #09-64, 524842,  
Singapore

**Claim Handler**  
HO Winnie  
6568804833  
winnie.ho@aia.com.sg

Additional Instructions	Messages	Inboxes	History	Documents	Assessment	Metric	Notes
NON-REPORTED							

Document Type	Document SubType	NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
<div> <div>+</div> <div>Upload Documentation</div> </div>						

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKXInvoice1 (8).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	17 July 2019
 LKXInspection (2).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 July 2019
 LKXAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 July 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKX AUTO CONSULTANTS PTE LTD (TP)	17 July 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKX AUTO CONSULTANTS PTE LTD (TP)	17 July 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKX AUTO CONSULTANTS PTE LTD (TP)	17 July 2019
 TP counter proposal.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	27 June 2019
 Immediate Advice (with nundand dated 25.06).pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
 OI PHOTO.jpg	Evidence	Photos	LKX AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
 TP estimate- Marked.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
 LKX RESURVEY PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
 Letter to Gd.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
 LKX SURVEY PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
 TP - LA.pdf	Forms / Claim Documents	Assessment	LKX AUTO CONSULTANTS PTE LTD (TP)	10 June 2019

