

NAME: Hwee Jie

REF: NTUC NS/INC19805087/Jvd302

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
OD ☒ WS / TP RES / OD RES / EVA / INV / MV  
To Inspect Vehicle No: \_\_\_\_\_  
at Workshop n/s \_\_\_\_\_  
for \_\_\_\_\_  
Insured G29747A  
Policy No. 5073409767-03 (13/12/18-17/12/19)  
Claims No. MT1036471-002  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: \_\_\_\_\_

(Policy Condition)  
Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SHB5028H Yr Regn: 4 Dec 2015  
Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Taxi / Prime Mover /  
Truck / Trailer or \_\_\_\_\_  
Make: Toyota Prius c.c. 1799  
Colour: maroon A/C: Insured / Std / NI / NA  
Sp. Reading: 313402 T/Radio: Insured / Std / NI / NA  
Eng/No: \_\_\_\_\_  
C.No: JTDKN36U805767247  
Gen. Cond: Good / Fair / Poor / Burnt  
Steering: In order / Jammed / Leaked / Burnt or  
Brake: In order / Jammed / Leaked / Burnt or  
Modi: Nil / S/Rim / STD A/Rim or  
Tyre Size: F: 195/65 R15  
R: \_\_\_\_\_  
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or Falken  
Front Rear  
R/Bal. 6 mm R/Bal. 6 mm  
L/Bal. 6 mm L/Bal. 6 mm  
D.O.A. 16/3/19 D.O.I. 18/3/19  
Survey held at Sumt  
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SHB5028H - (C3/AIG)4012444/KIwa3 DOA: 29/6/19
	G29747A - (C8/INC)09024846/RaDri DOA: 29/6/19
5/4/19	LS \$2850 confirmed by email (Ref 8185-50, 7495)
	RECEIVED 08 APR 2019

Date/Time. File Pass to? ☐ : Preli. Report  
☐ : Final Report

Days Of Repair: 4  
Resurvey No. of Trip: 1

Report Format :  
Lump Sum / I.B.I: (\$)  
Add Fee: ☐ : Site Insp (\$)  
☐ : Interview (\$)  
☐ : Tech. Invs (\$)  
☐ : Weekend (\$)

Survey Fee: 160  
Transportation: 160  
S + PS: \$  
Photos  
Others  
TOTAL 160

TP Claims against NTUC Income: Follow-Through Survey

Date : 05/04/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1036477-002	SMRT TAXIS PTE LTD	SHB 5028H	GZ 9747A	16/3/2019	10:45	\$ 11,035.50	\$ 2,850.00
2	MT/1038084-002	COMFORT TRANSPORTATION PTE LTD	SHC 8363P	SDL 4701Z	29/3/2019	20:30	\$ 3,728.48	\$ 2,950.00
2	MT/1039042-001	CITYCAB PTE LTD	SHB 4993C	FBD 550J	2/4/2019	20:35	\$ 1,231.48	\$ 1,000.00

Claim received from LKK Auto

Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

## Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="16/03/2019 17:39"/>
Vehicle No.(For Motor)	<input type="text" value="GZ9747A"/>	Certificate Number	<input type="text"/>

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5073409707-03		WAN LIANG CONSTRUCTION	53182830A	GCV	Third Party, Fire & Theft	GZ9747A	GZ9747A	13/12/2018	12/12/2019

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	5369K
<b>Vehicle Details</b>	
Vehicle No.:	SHB5028H
Vehicle to be Exported:	No
Intended Deregistration Date:	23 Mar 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2015
Engine No.:	2ZR6573344
Chassis No.:	JTDKN36U805767247
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$29,508.00
Original Registration Date:	04 Dec 2015
First Registration Date:	04 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Dec 2023
PARF Rebate Amount:	\$3,750.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	03 Dec 2023
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$45,466.00
COE Rebate Amount:	\$26,678.00
<b>Total Rebate Amount:</b>	<b>\$30,428.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 23 Mar 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	16/03/2019 11:56
Date Of Accident	16/03/2019 10:45
Exact Location Of Accident	ANG MO KIO AVE 10
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SHB5028H
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
<b>Vehicle Particulars</b>	
Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
<b>Insurance Company</b>	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	
<b>Driver</b>	
Name of Driver	LOW HAI MENG
NRIC No	S6905293B
Date Of Birth	30/01/1969
Occupation	OUTDOOR
Date Of Driving Pass	01/01/2000
Driving Experience	19 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	113
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG ANG MO KIO AVE 10 AT THE LEFT LANE WHEN THE LORRY GZ9747A FROM THE RIGHT LANE ABRUPTLY CUT INTO MY LANE AND HIT ONTO THE RIGHT FRONT PORTION OF MY TAXI.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GZ9747A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	SOH CHANG YIO
NRIC/Passport Number	S1394427Z
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan Pg. 1

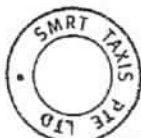
### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



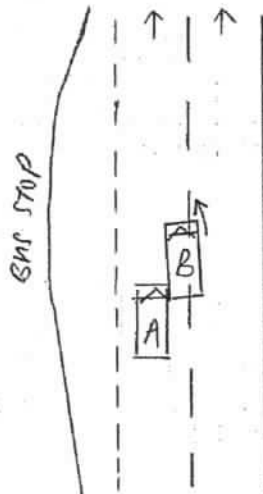
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

### SKETCH PLAN

A-SHR502PH  
B-GZ 9747A



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

I/We declare that foregoing particulars are true in every respect.



*[Signature]*

ah 16/3/8

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:





## Case Details

Case Reference Number :

TAX/03/19/2075

Type of Repair : Accident Repair

Vehicle Registration Number : SHB5028H

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-6124-ID

Assigned By : Taxi Claims Manager  
Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd

Accident Date and Time : 16/03/2019 02:45 AM

Vehicle Age(In Months) : 39

## Documents / Photographs

View Documents / Photographs

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			DOOR FRT/RH	1	894.40	894.40	25.00	670.80	Replace	1	0	Repair	
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace	nec
One Time Key In	Main			CHECK ASSY, FR DOOR,	1	150.30	150.30	25.00	112.73	Replace	0	0	Not Give	nn
One Time Key In	Main			DOOR HINGE LOWER FRT/RH	1	80.50	80.50	25.00	60.38	Replace	0	0	Not Give	nn
One Time Key In	Main			DOOR HINGE UPPER FRT/RH	1	80.50	80.50	25.00	60.38	Replace	0	0	Not Give	nn
One Time Key In	Main			FENDER FRT/RH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace	BUC
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace	nec
One Time Key In	Main			FENDER LINER FRT/RH	1	171.70	171.70	25.00	128.77	Replace	0	0	Check	
One Time Key In	Main			FENDER LINER PAD, FR WHEEL. RH	1	49.30	49.30	25.00	36.97	Replace	0	0	Check	

Total Spare Part Cost 6,020.93

Lump Sum Discount (%) 20.00

Final Spare Part Cost 4,816.74

Surveyor Total 2,314.27

Lump Sum Dis (%) 20

Final Sur Total 1,851.42

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			WHEEL DISC. FRONT	1	1,484.20	1,484.20	25.00	1,113.15	Replace	1	0	Repair	
One Time Key In	Main			BUMPER FRT	1	482.00	482.00	25.00	361.50	Replace	1	361.50	Replace	DEF
One Time Key In	Main			BUMPER SUPPORT F/LH	1	76.40	76.40	25.00	57.30	Replace	0	0	Not Give	nn
One Time Key In	Main			BUMPER SUPPORT F/RH	1	76.40	76.40	25.00	57.30	Replace	0	0	Check	
One Time Key In	Main			HEAD LAMP RH	1	945.20	945.20	10.00	850.68	Replace	1	850.68	Replace	SCR
One Time Key In	Main			SUPPORT SUB-ASSY	1	1,460.40	1,460.40	25.00	1,095.30	Replace	0	0	Not Give	nn
One Time Key In	Main			LENS & BODY, FR TURN RH	1	511.80	511.80	10.00	460.62	Replace	1	460.62	Replace	SCR
One Time Key In	Main			BRACKET, FR TURN LOWER RH	1	24.40	24.40	25.00	18.30	Replace	0	0	Check	
One Time Key In	Main			BRACKET, FR TURN UPPER RH	1	24.40	24.40	25.00	18.30	Replace	0	0	Check	
One Time Key In	Main			BRACKET, FR TURN	1	58.20	58.20	25.00	43.65	Replace	0	0	Check	
One Time Key In	Main			BUMPER GRILLE SUB-ASSY, LOWER	1	311.10	311.10	25.00	233.33	Replace	0	0	Not Give	nn
Total Spare Part Cost									6,020.93	Surveyor Total		2,314.27		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)		20		
Final Spare Part Cost									4,816.74	Final Sur Total		1,851.42		

#### Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH PORTION	845.00	500	
Total:			845.00	500.00	

#### Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
Total:			1,674.00	650.00	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY FRONT DOOR RH	378.00	200	
2	Main	TO RESPRAY FRONT FENDER RH	378.00	200	
3	Main	TO RESPRAY RIM	180.00	50	
4	Main	TO REPSRAY FRONT BUMPER	378.00	200	
5	Main	TO RESPRAY FRONT SUPPORT PANEL	180.00	0	
6	Main	TO RESPRAY FRONT BUMPER LOWER GRILLE	180.00	0	
Total:			1,674.00	650.00	

**Other Cost Detail**

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	30	
2	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
3	Main	TO TRANSFER DOOR MECHANISM	120.00	0	
4	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	
5	Main	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	30	
6	Main	TO WASH AND VACUUM	60.00	0	
7	Main	TO REPLACE SUNDRY PARTS	100.00	0	
Total:			800.00	80.00	

**Summary**

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	4,816.74	1,851.42
Total Labour Cost	845.00	500.00
Total Spray Painting	1,674.00	650.00
Other	800.00	80.00
Overall Total	8,135.74	3,081.42
Lump Sum Repair Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Lump Sum Total	8,150.00	3,100.00

Estimator Assessment(\$)

Surveyor Assessment(\$)

Surveyor Approved Amount

3,100.00

No of Repair Days\*

5

4

Remarks

L/S REPAIR, PHOTO AFTER PAINT.

Surveyor Name

Hwee Jie

Signature

  
21/3/19

Save

Clear

Survey Date

18/03/2019

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
  - To display damaged part(s) during resurvey
  - Parts prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

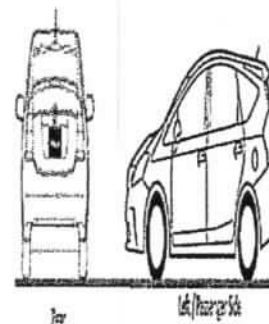
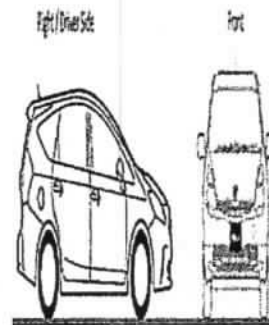
Acknowledged by Repairer

Signature:

Date:

## Section A - Accident Details

Registration Number	SHB5028H
Case Reference Number	TAX/03/19/2075
Registration Date	4/12/2015
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	LOW HAI MENG
Type of Accident	Side Swipe
Accident Date and Time	16/3/2019 10:45 AM
Accident Reported Date and Time	16/3/2019 11:57 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24100627
Special Instruction to ARC, if any	TSS
Prepared Date and Time	18/3/2019 12:46 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



L/S Repair

## Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$500.00
Total Spray Cost	\$1,674.00	\$650.00
Total Spare Part Cost	\$4,816.74	\$2,314.28
Total Other Cost	\$800.00	(\$614.28)
TOTAL COST	\$8,135.74	\$2,850.00 (L/S)
Lump Sum Total	\$8,150.00	\$0.00
Number of Repair Days	5.0	4.0
Prepared / Adjusted By	Zhi Yang Phua	Hwee Jie (LKK) / NTUC
ARC / Surveyor Sign Off Date	18/03/2019 1:13 PM	18/03/2019 3:27 PM
Signature		
Remarks	L/S REPAIR, PHOTO AFTER PAINT.	



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number: 63855592
Estimate Telephone Number: 68662623
Accident Reporting Number: 68552672

Date Generated: 27/03/2019

User ID: PohSuan

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1903-0588	Invoice Number	
Quotation Date	27.03.2019	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$845.00	\$500.00
Total Labour	\$845.00	\$500.00

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR RH	\$378.00	\$200.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
TO RESPRAY RIM	\$180.00	\$50.00
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY FRONT SUPPORT PANEL	\$180.00	\$0.00
TO RESPRAY FRONT BUMPER LOWER GRILLE	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$1,674.00	\$650.00

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	\$0.00	(\$694.28)
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$200.00	\$30.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO TRANSFER DOOR MECHANISM	\$120.00	\$0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$30.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$800.00	(\$614.28)

## Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		67001-47070	DOOR FRT/RH	1.00	\$894.40	100.00	\$0.00	Replace	Repair
			STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace
		68610-47021	CHECK ASSY, FR DOOR,	0.00	\$150.30	0.00	\$0.00	Replace	Not Given
		68720-12151	DOOR HINGE LOWER FRT/RH	0.00	\$80.50	0.00	\$0.00	Replace	Not Given
		88710-12151	DOOR HINGE UPPER FRT/RH	0.00	\$80.50	0.00	\$0.00	Replace	Not Given
		53801-47050	FENDER FRT/RH	1.00	\$723.40	25.00	\$542.55	Replace	Replace
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace
		53875-47030	FENDER LINER FRT/RH	0.00	\$171.70	0.00	\$0.00	Replace	Check

Repair  
rec  
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BUC  
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## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63665592
Estimator Telephone Number : 68662623
Accident Reporting Number : 58662672

Date Generated : 27/03/2018

User ID : PohSuan

	53851-47040	FENDER LINER PAD, FR WHEEL RH	0.00	\$49.30	0.00	\$0.00	Replace	Check	X
	42611-47140	WHEEL DISC. FRONT	1.00	\$1,484.20	100.00	\$0.00	Replace	Repair	X
	52119-47930	BUMPER FRT	1.00	\$482.00	25.00	\$361.50	Replace	Replace	X
	52116-47040	BUMPER SUPPORT F/LH	0.00	\$76.40	0.00	\$0.00	Replace	Not Given	X
	52115-47040	BUMPER SUPPORT F/RH	0.00	\$76.40	0.00	\$0.00	Replace	Check	X
	81130-47500	HEAD LAMP RH	1.00	\$945.20	10.00	\$850.68	Replace	Replace	X
	53201-47902	SUPPORT SUB-ASSY	0.00	\$1,460.40	0.00	\$0.00	Replace	Not Given	X
	81511-47050	LENS & BODY, FR TURN RH	1.00	\$511.80	10.00	\$460.62	Replace	Replace	X
	81529-47040	BRACKET, FR TURN LOWER RH	0.00	\$24.40	0.00	\$0.00	Replace	Check	X
	81519-47060	BRACKET, FR TURN UPPER RH	0.00	\$24.40	0.00	\$0.00	Replace	Check	X
	81519-47060	BRACKET, FR TURN	0.00	\$56.20	0.00	\$0.00	Replace	Check	X
	53102-47020	BUMPER GRILLE SUB-ASSY, LOWER	0.00	\$311.10	0.00	\$0.00	Replace	Not Given	X
Total				\$7,716.50		\$2,314.28			

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SCR  
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## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

2314.28  
+ 500.00  
+ 730.00  
-----  
3544.28  
- 202  
-----  
2835.42  
US \$2850/-

11039.50

## Veron Chen (LKKAuto)

---

**From:** Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>  
**Sent:** Friday, 5 April 2019 10:50 AM  
**To:** Hwee Jie (LKK Auto)  
**Cc:** Veron Chen (LKKAuto)  
**Subject:** RE: SHB5028H

Hi,

Amount confirmed as per your recommendation, thanks.

Regards  
Poh Suan

-----Original Message-----

From: Hwee Jie (LKK Auto) [mailto:hweejie@lkkauto.com]  
Sent: Friday, 5 April 2019 9:00 AM  
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)  
Cc: Veron Chen (LKKAuto)  
Subject: RE: SHB5028H

Hi poh suan,

Finalized L/S \$2,850/- 4days.

Best Regards,  
Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: Hweejie@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]  
Sent: Wednesday, 27 March, 2019 4:29 PM  
To: Hwee Jie (LKK Auto)  
Cc: SUR; CS A Team; 'Leong Chee kwong'  
Subject: SHB5028H

Hi Hwee Jie,

Attached herewith the repair estimate of SHB 5028H having Case No: TAX/03/19/2075.

There is no change to the approved amount of \$2,850 @ 4 working days under lump sum repair.



Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards  
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Sent: Wednesday, 27 March 2019 4:31 PM

To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Subject: Scan Data from FX-D421D6



## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19005087/Jvd3e2			
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556		Date: 16-04-2019	
Code: INC4			
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	GZ 9747A	Veh. Inspected	SHB 5028H
Policy No.	5073409707-03	Coverage (\$)	0.00
Claim No.	MT/1036477-002	Excess (\$)	0.00
Assign From		Assign Date	18/03/2019
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	JTDKN36U805767247	Colour	MAROON
Odometer	313402	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	FALKEN	6 mm
L/H Rear Tyre	195/65 R15	FALKEN	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	16/03/2019	Inspection Date	18/03/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	

**National Assessment Centre Services**

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**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5028H**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	FENDER FRT / RH (DISC 25%)	BUCKLED	723.40	542.55
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.93
1	BUMPER FRT (DISC 25%)	DEFORMED	482.00	361.50
1	HEAD LAMP RH (DISC 10%)	SCRATCHED	945.20	850.68
1	LENS & BDOY, FR TURN RH (DISC 10%)	SCRATCHED	511.80	460.62
1	STICKER DECAL SMRT (DOOR) (SN)	NECESSARY	60.00	60.00
1	CHECK ASSY, FR DOOR	NOT NECESSARY	150.30	-
1	DOOR HINGE LOWER FRT / RH	NOT NECESSARY	80.50	-
1	DOOR HINGE UPPER FRT / RH	NOT NECESSARY	80.50	-
1	FENDER LINER FRT / RH	NOT NECESSARY	171.70	-
1	FENDER LINER PAD, FR WHEEL. RH	NOT NECESSARY	49.30	-
1	BUMPER SUPPORT F/LH	NOT NECESSARY	76.40	-
1	BUMPER SUPPORT F/RH	NOT NECESSARY	76.40	-
1	SUPPORT SUB-ASSY	NOT NECESSARY	1,460.40	-
1	BRACKET, FR TURN LOWER RH	NOT NECESSARY	24.40	-
1	BRACKET, FR TURN UPPER RH	NOT NECESSARY	24.40	-
1	BRACKET, FR TURN	NOT NECESSARY	58.20	-
1	BUMPER GRILLE SUB-ASSY, LOWER	NOT NECESSARY	311.10	-
1	DOOR FRT/RH	TO REPAIR SEE LABOUR	894.40	-
1	WHEEL DISC. FRONT	TO REPAIR SEE LABOUR	1,484.20	-
			7,716.50	2,314.28
<b><u>LABOUR</u></b>				
PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF DOOR FRT/RH AND WHEEL DISC. FRONT.			845.00	500.00
SPRAY PAINT.			1,674.00	650.00
TO APPLY RUST-PROOFING ON AFFECTED AREA.			200.00	30.00
TO CHECK WIRING AND SYSTEM FUNCTION.			80.00	20.00
TO TRANSFER DOOR MECHANISM.		NOT NECESSARY	120.00	-
TO DO WHEEL ALIGNMENT / TYRE BALANCING.		NOT NECESSARY	120.00	-

Report Ref No. NS/INC19005087/Jvd3e2



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 52983356E GST Reg. No. 20-0405911-H



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE).		120.00	30.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
			3,319.00	1,230.00
GRAND TOTAL			11,035.50	3,544.28

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				2,850.00
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Report Ref No. NS/INC19005087/Jvd3e2

ONG HWEE JIE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,  
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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