

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 29 March, 2019 9:19 AM
To: 'Jenny Toh'
Cc: Admin A; CS A Team; Asher Sng (LKKAuto)
Subject: RE: QBE ref - XD8964K / Our ref - SKZ5288L / DOA Mar 5, 2019 / 3rd party claim survey

Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

QBE ref: TBA
LKK REF: CC4/QBE19005077/Eea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKZ 5288L

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 20 March, 2019 12:14 PM
To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: QBE ref - XD8964K / Our ref - SKZ5288L / DOA Mar 5, 2019 / 3rd party claim survey

Dear Jenny,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Wednesday, 20 March 2019 10:17 AM

To: 'assignments' <assignments@lkkauto.com>

Subject: QBE ref - XD8964K / Our ref - SKZ5288L / DOA Mar 5, 2019 / 3rd party claim survey

Our ref: VC012368

Hi all

Kindly survey the third party claim :-

Insured : XD8964K

Third party : SKZ5288L

Date of accident : 05/03/2019

Contact: as below

Kindly acknowledge receipt.

From: jess.francis@eurokars.com.sg <jess.francis@eurokars.com.sg>

Sent: Tuesday, 19 March 2019 5:00 PM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Jenny Toh <jenny.toh@qbe.com>; admin-d@lkkauto.com; ronald.yap@eurokars.com.sg

Subject: Re: QBE ref - XD8964K / Our ref - SKZ5288L / DOA Mar 5, 2019 / 3rd party claim survey

Dear Joyce,

We choose LKK for this case. Please arrange with your appointed surveyor.

Regards.

Jess Francis Carlos
Insurance Claim Executive
TRANS EUROKARS PTE LTD
5 Ubi Close
Singapore 408605
HP: 8128 9802

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From: Joyce Foo <joyce.foo@qbe.com>

Sent: Monday, March 18, 2019 8:32:24 AM

To: Jess Francis Amurao Carlos

Cc: Jenny Toh

Subject: FW: QBE ref - XD8964K / Our ref - SKZ5288L / DOA Mar 5, 2019 / 3rd party claim survey

WITHOUT PREJUDICE

Our ref : V0008425

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Infiniti Appraisal Service
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

FYI Our Insured has yet to report the accident.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: jess.francis@eurokars.com.sg <jess.francis@eurokars.com.sg>
Sent: Friday, 15 March 2019 7:05 PM
To: gary.aw@qbe.com; Joyce Foo <joyce.foo@qbe.com>; joyce.heng@qbe.com
Cc: ronald.yap@eurokars.com.sg
Subject: QBE ref - XD8964K / Our ref - SKZ5288L / DOA Mar 5, 2019 / 3rd party claim survey

Dear QBE Team,

Please arrange the survey to our client's vehicle.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
5 Ubi Close
Singapore 408605
Tel no.: 81289802

From: mazdacanon@mazda.com.sg <transeurokars@eurokars.com.sg>
Sent: 15 March 2019 7:18 PM
To: Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>
Subject: Attached Image

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