



**SINGAPORE
POLICE FORCE**



T/201903197009

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No: T/201903197009

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 19/03/2019 16:15		Vide Report No.:		Station Diary No.:
Informant's Particulars				
Name of Informant: LIM YEE KIAM		Address: APT. BLK 805C KEAT HONG CLOSE #08-62 SINGAPORE 683805		
ID Type / ID No. NRIC NO / S1785978A		Contact No.: Home/Office: Mobile: 96534938		
Nationality: SINGAPORE CITIZEN		Email: mlyk67@yahoo.com		
Sex: Male	Age: 52	Date of Birth: 09/03/1967	Type of Informant: Driver	
Race: Chinese		Language: English	Institution / School Name:	
Occupation: SALES		Driving Licence Information: Class: Date of Expiry:		

General Information of the Accident

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 16/03/2019 10:40	Type of Location: AYE Expressway
Location: AYER RAJAH EXPRESSWAY				
Weather: Clear	Road Surface: Dry		Road Speed Limit: 80 Km/h	
Traffic Flow: One Way	Traffic Control: Not Controlled		Traffic Volume: Light	
Type of Collision: Chain collision				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SKC2363T	Car	BMW	318	White	Seriously Damaged	1
SUC9165U	Car	MAZDA		Purple	Slightly Damaged	1
8LL6764M	Car	HONDA	MOBILIO SV 1.5 CVT	Black		0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No.	Effective	Expiry Date
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Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 19 March 2019 9:04 AM
To: PBSP; MT_Claim_SG; assignments@lkkauto.com; Admin-D (LKKAuto)
Subject: RE: Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]
Attachments: SKC2363T(MARCH).pdf; SKM_558e19031908200.pdf

2:40pm 19/3/19
vehicle h
Caroline
Sur @ Ragul

Lonpac External - General

Without Prejudice

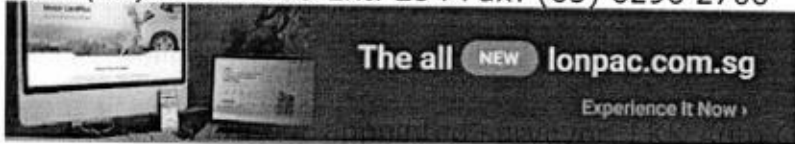
Dear Caroline

Please liaise with our appointed surveyor, LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: PBSP [mailto:pml-pbsp@simeдарby.com.sg]
Sent: Tuesday, 19 March, 2019 8:24 AM
To: MT_Claim_SG; GERALD POH WEE BIN; ERIC WOO JUN KIAT
Subject: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline

C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 22 March 2019 12:12 PM
To: PBSP
Cc: Admin A; assignments
Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 22 March 2019 11:51 AM
To: PBSP <pml-pbsp@simeдарby.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Lonpac External - General

Without Prejudice

Dear Caroline

Please see attached for our earlier reply which is self-explanatory.

Hi Hsiao Tong/Shu Pei

fya

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Friday, 22 March, 2019 11:46 AM

To: MT_Claim_SG; GERALD POH WEE BIN; ERIC WOO JUN KIAT

Subject: Re: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Tuesday, 19 March 2019 8:24:17 AM

To: MT_Claim_SG; geraldpoh@lonpac.com; ERIC WOO JUN KIAT

Subject: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

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Caroline
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DID: 6319 0174 Fax: 6479 4601

Hsiao Tong (LKKAUTO)

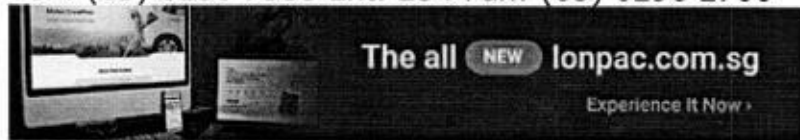
From: ONG LI LI <lilong@lonpac.com>
Sent: Wednesday, 3 April 2019 3:08 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 2 April, 2019 3:53 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: <SEEK MANDATE> Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Lonpac Ref: **19/19/19/VP05/021534**
LKK Ref: CC4/LPC19005063/R1pb3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 20/03/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

The vehicle sustained damages at the front and rear portion. The Estimated repair cost of such vehicle is S\$24,989.05. In view of this repair work, we are of the opinion that it would be uneconomical to proceed with the repairs and recommend it's to be written off as "Total Loss".

Summary to offer to third party claimant is as follows: -

	Recommended Amount
1. Total Loss Value	\$ 5,992.00
2. Loss of Use (14days x \$120.00)	\$ 1,680.00

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 20 March 2019 4:54 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Lonpac External - General

Dear Shu Pei

Please see attached.

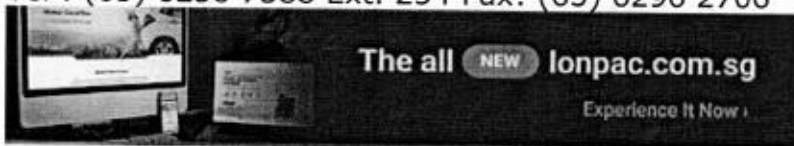
Regards,

Ong Li Li

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Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 20 March, 2019 4:37 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 19 March 2019 2:46 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 19 March 2019 9:04 AM

To: PBSP <pml-pbsp@simedarby.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Lonpac External - General

Without Prejudice

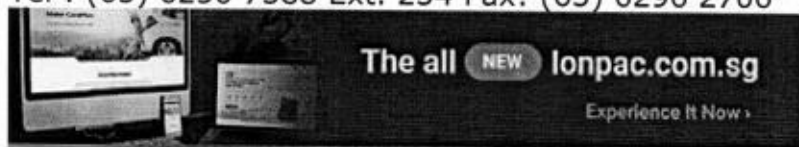
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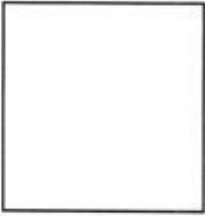
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If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
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C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 2 April 2019 3:50 PM
To: 'ONG LI LI'
Cc: MT_Claim_SG; Admin A
Subject: <SEEK MANDATE> Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]
Attachments: Preliminary Advice - SKC 2363T.pdf; LKK Survey Photos.pdf

Lonpac Ref: **19/19/19/VP05/021534**
LKK Ref: CC4/LPC19005063/R1pb3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 20/03/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

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Summary to offer to third party claimant is as follows: -

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1. Total Loss Value	\$ 5,992.00
2. Loss of Use (14days x \$120.00)	\$ 1,680.00
Total	<u>\$ 7,672.00</u>

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 20 March 2019 4:54 PM

FREE VALUATION

Let us tell you how much your car can sell for!

No obligations and it's FREE!

How much is my car worth?



Post an Advertisement

Sell it yourself! Advertise it at just

\$58 until it's SOLD!

Post an Ad

Advertiser Login

Ways of Selling

New 5 Years Coe Renewal Toyota Wish 1.8A



2.88% P.a Low Interest @ Gv
Finance. 2 Years Warranty.
\$2500 Down Monthly From \$538
GV Credit Pte Ltd StarAd

- Free VICOM evaluation
- Free grooming and 6 months maintenance
- In-house workshop ensures quality service
- Member of SVTA and hire purchase association
- 100% deposit refund for unapproved loan

YONG LEE SENG MOTOR PTE LTD

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Sort by Date Posted

20 results/page

7 vehicles

BMW 318i

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	BMW 318i		Any	Any	2011	Any	Any	Any	Available
	BMW 3 Series 318i Sunroof		\$35,000	\$11,060 /yr	17-Mar-2011	1,995 cc	83,000 km	Luxury	Available
Genuine Low Mileage Done Below 83,000 KM. Well Maintained And Treated. 1 Very Careful Owner And Under Used. Accident-Free! No Repairs Needed. View To Believe Thank You.									
Posted: 19-Mar-2019 Tags: 2011 BMW 318i, 2011 bmw 318i, BMW 318i, bmw 318i, BMW, 318i, Used BMW									
	BMW 3 Series 318i Sunroof		\$45,786	\$14,580 /yr	30-Apr-2011	1,995 cc	139,000 km	Luxury	Available
Well Maintained By Previous Owner. Loans Schemes Available. Trade In Welcome. Call To Arrange For Viewing Now!									
Posted: 27-Mar-2019 Tags: 2011 BMW 318i, 2011 bmw 318i, BMW 318i, bmw 318i, BMW, 318i, Used BMW									
	BMW 3 Series 318i Sunroof		\$40,800	\$11,920 /yr	25-May-2011	1,995 cc	47,000 km	Luxury	Available
Low Interest Rate At 2.28%! Flexible Bank/In House Loan Available! Lowest Mileage Done With Full Agent (PML) Maintained, Last Servicing Done On Nov 2018 At Agent! 1 Owner, Immaculate Condition, 100% A...									
Autotruster Traders Pte Ltd									
Posted: 10-Apr-2019 Tags: 2011 BMW 318i, 2011 bmw 318i, BMW 318i, bmw 318i, BMW, 318i, Used BMW									
	BMW 3 Series 318i Sunroof		\$38,500	\$10,810 /yr	27-May-2011	1,995 cc	89,000 km	Luxury	Available
Original M Sports Bodykit! Free Warranty! Free Car Servicing! Free 3M Polish Package! 24/7 Road Side Assist, Low-Interest Rate At 2.28%! Almost New Tyres! Flexible Bank/In House Loan Available! Highest...									
Posted: 10-Apr-2019 Tags: 2011 BMW 318i, 2011 bmw 318i, BMW 318i, bmw 318i, BMW, 318i, Used BMW									
	BMW 3 Series 318i Sunroof		\$37,700	\$10,520 /yr	25-Jun-2011	1,995 cc	130,000 km	Luxury	Available
Extremely Well Maintained By Previous Owner! All Wear And Tear Had Been Replaced Recently With Receipt. Premium Black Paintwork Coupled With Beige Leather Interior! Quite And Responsive Engine! Smooth ...									
Posted: 13-Mar-2019 Tags: 2011 BMW 318i, 2011 bmw 318i, BMW 318i, bmw 318i, BMW, 318i, Used BMW									
	BMW 3 Series 318i Sunroof		\$45,880	\$12,540 /yr	29-Sep-2011	1,995 cc	115,000 km	Luxury	Available
Single Owner! Agent Unit Maintained In Pristine Condition! Wear And Tear Recently Done! White Paintwork Maintained Perfectly With Brown Interior! Engine Mounting, Gearbox Mounting, Ignition Coils, Fro...									
Posted: 09-Apr-2019 Tags: 2011 BMW 318i, 2011 bmw 318i, BMW 318i, bmw 318i, BMW, 318i, Used BMW									
	BMW 3 Series 318i Sunroof		\$41,800	\$10,930 /yr	30-Sep-2011	1,995 cc	-	Luxury	Available
One Owner! Maintained By Reputable Work Shop! Flawless Condition! Loan Available!									
Posted: 06-Apr-2019 Tags: 2011 BMW 318i, 2011 bmw 318i, BMW 318i, bmw 318i, BMW, 318i, Used BMW									

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 19/19/19/VP05/021534
Our ref: CC4/LPC19005063/R1pb3

Date: 02/04/2019

The Motor Claims Department
M/s Lonpac Insurance Bhd

Dear Sirs/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKC 2363T

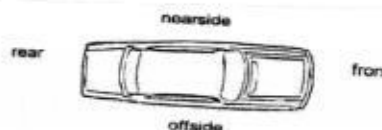
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 19/03/2019 at the premises of M/s PERFORMANCE MOTORS LTD and have the following to report:-

Workshop Estimate Amount	: S\$	24,989.05	
Revised Estimate Amount	: S\$	21,733.55	
"Check" Items Amount	: S\$	1,501.50	
Total (Including Check Items)	: S\$		
Market Value	: S\$	41,000.00	(est)
LTA Reimbursement Value	: S\$	35,008.00	(est)
Nett Value	: S\$	5,992.00	(est)

Description of Damage:

The vehicle sustained damages at the
Front & Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 14-15 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser

Hsiao Tong (LKKAuto)

From: ONG LI LI <lili@lonpac.com>
Sent: Thursday, 11 April 2019 5:48 PM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

note & save as to offer.

Lonpac External - General

Dear Hsiao Tong

We refer to our telephone conversation earlier.

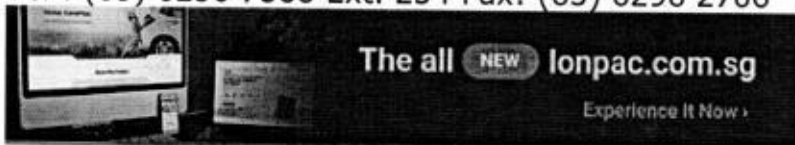
So far, the mv rec'd as follows:-

- 1) \$37,700
- 2) \$41,000 to \$42,000

Spoken Lili,
Based on Trans Am
Nett Value: \$5800.00..
MV: \$39K - \$42K → 12/4/19@

Pls review and let us have your recommendation again.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, 11 April, 2019 3:15 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Dear Lili,

We refer to the above matter.

For total loss value, third party claimant rejected our offer and he is looking for \$10,000.00 - \$11,000.00. According to third party claimant, he had done some research on the market value of his vehicle is about \$48,000.00. Thus, the nett value of his car is about \$12,900.00.

The summary of claim is as follows: -

	LKK Recommendation	Third party proposed
Market Value	: \$41,000.00 (est)	\$ 48,000.00 (est)
LTA Rebate	: \$35,008.00 (est)	\$ 35,008.00 (est)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 11 April 2019 3:15 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Dear Lili,

We refer to the above matter.

For total loss value, third party claimant rejected our offer and he is looking for \$10,000.00 - \$11,000.00. According to third party claimant, he had done some research on the market value of his vehicle is about \$48,000.00. Thus, the nett value of his car is about \$12,900.00.

The summary of claim is as follows: -

	LKK Recommendation	Third party proposed
Market Value	: \$41,000.00 (est)	\$ 48,000.00 (est)
LTA Rebate	: \$35,008.00 (est)	\$ 35,008.00 (est)
Nett Value	: \$ 5,992.00 (est)	\$ 12,992.00

	Recommended Amount	Third party counter proposed
1. Total Loss Value	\$ 5,992.00	\$ 11,000.00
2. Loss of Use (14days x \$120.00)	\$ 1,680.00	\$ 4,500.00 (30days x \$150.00)
Total	\$ 7,672.00	\$ 15,500.00

In view of the above, we seek your further instruction on this matter.

****Note:** Third party owner is oversea now but still can call his handphone number 9638-4525 or at +66-922639083. Owner can also be reached thru whatsapp call if needed.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 3 April 2019 3:08 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: <SEEK MANDATE> Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Lonpac External - General

Dear Hsiao Tong

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 8 April 2019 3:24 PM
To: 'Cresendo Llorca Lagman'; Yaguel Renan Joseph Estoria
Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Total Loss Value	\$ 5,000.00
2. Loss of Use (10days x \$100.00)	\$ 1,000.00
Total	\$ 6,000.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

TP claimant collection.
He asked for
→ \$10k.

According to him, MV is 2
\$45,000 - \$49,000.

From: Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>

Sent: Friday, 5 April 2019 7:25 PM

To: Yaguel Renan Joseph Estoria <yaguel.renan.joseph@simedarby.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Dear Chew

Any update on this case? Please let us know as the owner is chasing us on the outcome.

Thank you
Best regards

Hsiao Tong (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 11 April 2019 5:48 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Lonpac External - General

Dear Hsiao Tong

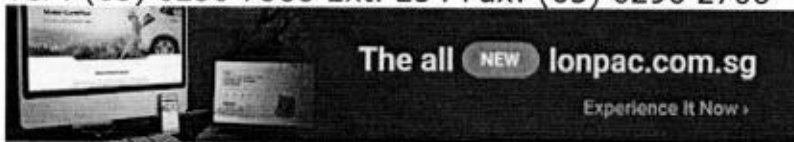
We refer to our telephone conversation earlier.

So far, the mv rec'd as follows:-

- 1) \$37,700
- 2) \$41,000 to \$42,000

Pls review and let us have your recommendation again.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 11 April, 2019 3:15 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Dear Lili,

We refer to the above matter.

For total loss value, third party claimant rejected our offer and he is looking for \$10,000.00 - \$11,000.00. According to third party claimant, he had done some research on the market value of his vehicle is about \$48,000.00. Thus, the nett value of his car is about \$12,900.00.

The summary of claim is as follows: -

	LKK Recommendation	Third party proposed
Market Value	: \$41,000.00 (est)	\$ 48,000.00 (est)
LTA Rebate	: \$35,008.00 (est)	\$ 35,008.00 (est)

Nett Value : **\$ 5,992.00 (est)** **\$ 12,992.00**

	Recommended Amount	Third party counter proposed
1. Total Loss Value	\$ 5,992.00	\$ 11,000.00
2. Loss of Use (14days x \$120.00)	\$ 1,680.00	\$ 4,500.00 (30days x \$150.00)
Total	\$ 7,672.00	\$ 15,500.00

In view of the above, we seek your further instruction on this matter.

****Note:** Third party owner is oversea now but still can call his handphone number 9638-4525 or at +66-922639083. Owner can also be reached thru whatsapp call if needed.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 3 April 2019 3:08 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: <SEEK MANDATE> Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Lonpac External - General

Dear Hsiao Tong

Please proceed.

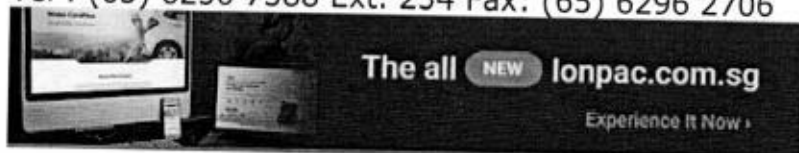
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, 2 April, 2019 3:53 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A

Subject: <SEEK MANDATE> Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Lonpac Ref: **19/19/19/VP05/021534**

LKK Ref: CC4/LPC19005063/R1pb3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 20/03/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

The vehicle sustained damages at the front and rear portion. The Estimated repair cost of such vehicle is S\$24,989.05. In view of this repair work, we are of the opinion that it would be uneconomical to proceed with the repairs and recommend it's to be written off as "Total Loss".

Summary to offer to third party claimant is as follows: -

	Recommended Amount
1. Total Loss Value	\$ 5,992.00
2. Loss of Use (14days x \$120.00)	\$ 1,680.00
Total	\$ 7,672.00

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 20 March 2019 4:54 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Lonpac External - General

Dear Shu Pei

Please see attached.

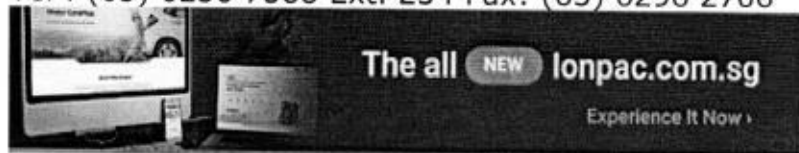
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 20 March, 2019 4:37 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 19 March 2019 2:46 PM

To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Tuesday, 19 March 2019 9:04 AM

To: PBSP <pml-pbsp@simedarby.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Lonpac External - General

Without Prejudice

Dear Caroline

Please liaise with our appointed surveyor, LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

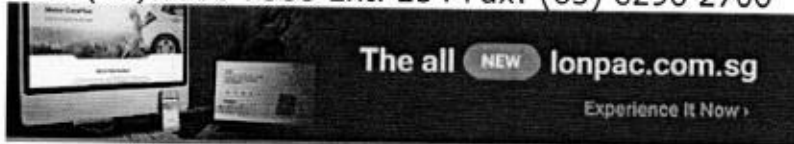
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Tuesday, 19 March, 2019 8:24 AM

To: MT_Claim_SG; GERALD POH WEE BIN; ERIC WOO JUN KIAT

Subject: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 12 April 2019 3:53 PM
To: Cresendo Llorca Lagman; Yaguel Renan Joseph Estoria
Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to revise offer as follows: -

1. Total Loss Value	\$ 5,800.00
2. Loss of Use (10days x \$100.00)	\$ 1,000.00
Total	\$ 6,800.00

Please confirm acceptance.

**If your client is not agreeable on our offer, kindly let us have the relevant documents to support your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 8 April 2019 3:24 PM
To: Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>; Yaguel Renan Joseph Estoria <yaguel.renan.joseph@simedarby.com.sg>
Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Total Loss Value	\$ 5,000.00
2. Loss of Use (10days x \$100.00)	\$ 1,000.00
Total	\$ 6,000.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>

Sent: Friday, 5 April 2019 7:25 PM

To: Yaguel Renan Joseph Estoria <yaguel.renan.joseph@simedarby.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Dear Chew

Any update on this case? Please let us know as the owner is chasing us on the outcome.

Thank you

Best regards

Cresendo Lagman

Customer Service Manager

Performance Motors Ltd

303 Alexandra Road

Sime Darby Performance Centre

Singapore 159941

Mobile (+65) 97522664 - Fax (+65) 64764601



From: Yaguel Renan Joseph Estoria

Sent: Saturday, March 30, 2019 11:21 AM

To: chewht@lkkauto.com

Cc: Cresendo Lurca Lagman <cresendo.lagman@simedarby.com.sg>

Subject: FW: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Dear Officer,

Good Day.

I have discussed with the owner regards the claim and possibility of total loss. They understand and will wait for your call to negotiate as required.

I will be out for training but you may email Mr. Cresendo if something are needed. Thank you.

Note: Owner is oversea but still can call his handphone number 9638-4525 or at +66-922639083. Owner can also be reached thru whatsapp call if needed.

Best Regards,

Joseph Yaguel

Customer Service Adviser

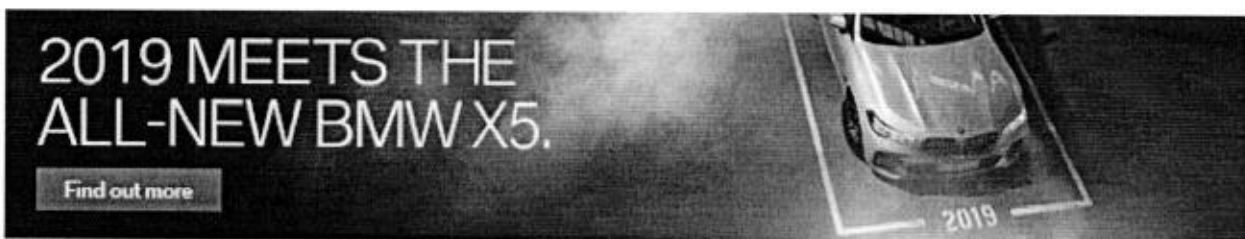
Performance Motors Limited

Body & Paint Department

Mobile: 91165199

DID : 63190149

Fax : 64743229



<https://www.pml-bmw.com.sg/en/all-models/x-series/X5/2018/bmw-x5-at-a-glance.html>

From: PBSP

Sent: Friday, 22 March, 2019 1:02 PM

To: Yaguel Renan Joseph Estoria <yaguel.renan.joseph@simedarby.com.sg>

Subject: Fw: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 22 March 2019 12:12 PM

To: PBSP

Cc: 甯瑤 ©; assignments

Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 23 April 2019 3:44 PM
To: ONG LI LI
Cc: MT_Claim_SG; Igene Lim; Serene Tan; assignments; Admin A; SUR (sur@lkkauto.com)
Subject: RE: Your Ref: MN/IG/LI/1913026/st Our Ref: 19/19/19/VP05/021534 LKK Ref: CC4/LPC19005063/R1pb3 [External General]

Hi Lili,

Contents noted.

By copy to Assign Team,

Kindly assist to arrange.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <lili@lonpac.com>
Sent: Tuesday, 23 April 2019 3:34 PM
To: Igene Lim <igene.lim@mneduco.com.sg>; Serene Tan <serene.tan@mneduco.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: MN/IG/LI/1913026/st Our Ref: 19/19/19/VP05/021534 LKK Ref: CC4/LPC19005063/R1pb3 [External General]

Lonpac External - General

Without Prejudice

Dear Igene

We shall request LKK to attend to the survey.

Dear Hsiao Tong

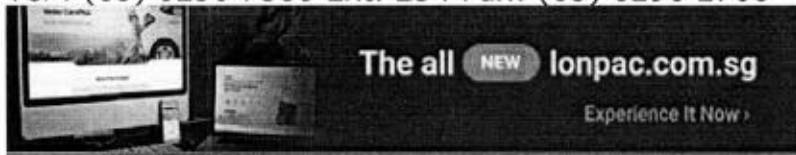
Fyna, please.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Igene Lim [mailto:igene.lim@mneduco.com.sg]
Sent: Tuesday, 23 April, 2019 2:58 PM
To: ONG LI LI; Serene Tan; Admin-D (LKKAUTO); assignments@lkkauto.com; Hsiao Tong (LKKAUTO) (chewht@lkkauto.com)
Cc: MT_Claim_SG
Subject: RE: Your Ref: MN/IG/LI/1913026/st Our Ref: 19/19/19/VP05/021534 LKK Ref: CC4/LPC19005063/R1pb3 [External General]

OUR REF : MN.IG.LI.1913026

Hi Li Li,

Our client's repairer, Lian Heng Painting Company rang up LKK Auto Consultants to conduct the 2nd inspection (dismantled parts) and was told to re-arrange the PRS with you.

With thanks & regards,

Igene

M NEDUMARAN & CO

Advocates & Solicitors

Commissioner for Oaths

Branch Office :

No. 11 Sin Ming Road

#B2-09 (Unit 2), Thomson V Two

Singapore 575629

Tel : 6509-8480 / 6509-8481

Fax : 6509-8482

Email : igene.lim@mneduco.com.sg

IMPORTANT NOTE: This electronic mail transmission (including any attachments) is private and confidential and may contain legally privileged information. If you are not the intended recipient, you may not use, copy or disseminate the information contained herein. Please delete this message and its attachments immediately and contact us at (65) **6509-8480** if you have received this message in error. Thank you.

From: ONG LI LI <long@lonpac.com>
Sent: Tuesday, 23 April 2019 2:48 PM
To: Igene Lim <igene.lim@mneduco.com.sg>; Serene Tan <serene.tan@mneduco.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments@lkkauto.com; Hsiao Tong (LKKAUTO) (chewht@lkkauto.com) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Your Ref: MN/IG/LI/1913026/st Our Ref: 19/19/19/VP05/021534 LKK Ref: CC4/LPC19005063/R1pb3 [External General]

Lonpac External - General

Without Prejudice
Save as to Costs

Dear Igene

The accident happened last month on 16/3/2019.

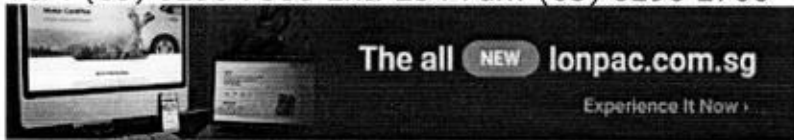
Our appointed surveyor, LKK Auto Consultants Pte Ltd has already conducted the survey.

Please let us know if you are agreeable to appoint the same surveyor as a Single Joint Expert.

Dear Hsiao Tong

As spoken, please follow up.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT

LONPAC INSURANCE BHD

Ref: CS3/LPC19005063/Gsd3s2

300 BEACH ROAD

Date: 26-04-2019

#17-04/07 THE CONCOURSESINGAPORE 199555



Code: LPC2

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	SLL 6754M	Veh. Inspected	SKC 2363T
Policy No.	Z19VP05022453	Coverage (\$)	0.00
Claim No.	19/19/19/VP05/021534	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	23/04/2019

2. Vehicle Particulars & Condition

Make & Model	B.M.W. 318i	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	WBAPF72070FG90264	Colour	WHITE
Odometer	176453 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45R17	PIRELLI	6 mm
L/H Front Tyre	225/45R17	PIRELLI	6 mm
R/H Rear Tyre	225/45R17	PIRELLI	6 mm
L/H Rear Tyre	225/45R17	PIRELLI	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAFES AT THE FRONT AND REAR PORTION.	
--	--

5. General Information

Accident Date	16/03/2019	Inspect Date / Time	23/04/2019 (01:00 PM)
Survey held at	160 SIN MING DRIVE #06-10		
Repairer	LIAN HENG PAINTER CO.		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
--

Report Ref No. CS3/LPC19005063/Gsd3s2

Inspected By

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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