

11/1/2021

ASS. REC. BY:

REF: CS/FCI19005062/d3

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): CWS (MAY CHUA) of FCI Date/Time: 20/03/2019

Estimated Cost: _____ Bill to: _____

OD ☒ TP ☐ WS ☐ TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SBX 64R Insured: SHC 9000E

at Workshop m/s TC Autoclinic Tel: 6703 8511

of 1 Sixth Lok Yang Road

Policy No: _____ Claim No: D19001902MFSH

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 17/03/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: _____ Person Contacted: _____ Vehicle IN ☒ OUT

Date/Time	Action/Instruction (✓) Estimate
	SBX 64R - X
	SHC 9000E - X
31/3/19 4.30pm	Mr Ho email to Yvonne owner revert to OD claim.
11/1/21 10.22am	Informed May Chua, owner has reverted to OD claim. <i>Celine</i> 11/1/2021.

Celine Fong (LKKAUTO)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Wednesday, 20 March 2019 9:17 AM
To: assignments
Cc: CWS Motor Claims; May Chua Hui Chin
Subject: PRI: SURVEY ASSESSMENT - D19001902MFSH/1
Attachments: Jobsheet_D19001902MFSH_TPD1.pdf

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

MOTOR SURVEY ASSIGNMENT

Date	18-03-2019	Our Ref No. D19001902MFSH
Accident Date	17-03-2019	Claim Type. Third Party
Insured Vehicle	SHC9000E	Third Party Vehicle. SBX64R
Survey Location	NO. 1 SIXTH LOK YANG ROAD	
Contact Person.	YM HO	
Contact No.	67038432/ 0	Fax No. 0
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	TC AUTOCLINIC PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	MAY CHUA	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Monday, 11 January 2021 9:32 AM
To: Ho Yue Meng
Cc: assignments
Subject: RE: Arrange Survey - Accident Involving SBX 64R and SHC 9000E (MS First Capital) on 17.03.2019

Dear Mr Ho,

Noted with thanks.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ho Yue Meng <ho_yue_meng@tanchong.com>
Sent: Saturday, 9 January 2021 7:55 AM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: Arrange Survey - Accident Involving SBX 64R and SHC 9000E (MS First Capital) on 17.03.2019
Importance: High

Dear Ms Celine,

Please refer to attached e-mail that we have sent to Ms Yvonne.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

From: Celine Fong (LKKAuto) [<mailto:celinefong@lkkauto.com>]
Sent: 8 January, 2021 5:12 PM
To: Ho Yue Meng <ho_yue_meng@tanchong.com>
Cc: assignments <assignments@lkkauto.com>
Subject: Arrange Survey - Accident Involving SBX 64R and SHC 9000E (MS First Capital) on 17.03.2019

Dear Mr Ho,

Please assist to check and revert on the survey arrangement for vehicle SBX 64R.

Thank you.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Celine Fong (LKKAuto)

From: Ho Yue Meng <ho_yue_meng@tanchong.com>
Sent: Wednesday, 31 July 2019 4:30 PM
To: Yvonne Wong (LKK Auto)
Subject: RE: VEHICLE SBX64R DOA: 17/03/2019

Importance: High

Dear Ms Yvonne,

Owner of SBX64R has revert to own damage claim as
MS First Capital has rejected her claim against their insured.

Thank-you.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

From: Yvonne Wong (LKK Auto) [mailto:yvonnewong@lkkauto.com]
Sent: 31 July, 2019 4:20 PM
To: Ho Yue Meng <ho_yue_meng@tanchong.com>
Subject: VEHICLE SBX64R DOA: 17/03/2019

Hi

As per tele-conversation today. This vehicle already revert to OD claims. Please sent me the

Email to withdraw this vehicle.

Thank you.

Best Regards,
Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Monday, 11 January 2021 10:22 AM
To: CWS Motor Claims; assignments
Cc: May Chua Hui Chin
Subject: RE: PRI: SURVEY ASSESSMENT - D19001902MFSH/1

Dear Sir/Mdm,

Please be informed that according to the repairer, owner has reverted to OD claim.

No survey was done for this vehicle.

We will close this file at our end.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Wednesday, 20 March 2019 9:17 AM
To: assignments <assignments@lkkauto.com>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; May Chua Hui Chin <maychua@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19001902MFSH/1

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Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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