

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Saturday, 7 December, 2019 3:58 PM
To: Vic (LKKAUTO); Admin A
Cc: Ben Tang; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJK4532D (OI: SNM19D201180C02/bt) and SHD620U (TP : LKK REF - CC3/CTI19005058/Kha3) on 12/03/2019
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; Email to OI dd 040919.pdf; LETTER TO OI.pdf; TP LOD.pdf

LKK REF - CC3/CTI19005058/Kha3
CTPIS REF - SNM19D201180C02(b)

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to offer 50% liability, quantum at \$2,517.33.

We await your payment to enable our Ben to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Saturday, 7 December, 2019 3:23 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJK4532D (OI: SNM) and SHD620U (TP : LKK REF - CC3/CTI19005058/Kha3) on 12/03/2019

CTI REF - TBA
LKK REF - CC3/CTI19005058/Kha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SJK 4532D (OI) AND SHD 620U (TP) ON 12/03/2019

We refer to the above matter.

This is a conflicting version where both parties reported that the other driver cut lane. TP has no further evidence to provide and Insured also did not get back to us for any evidence.

In view of the above, we are of the view that liability should be equally liable and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 18,947.11	\$ 4,558.88
Loss of Rental (\$103.60 x 3 days)	\$ 310.80	\$ 310.80
Loss of Income (\$50 x 3 days)	\$ 150.00	\$ 150.00
Subtotal		\$ 5,019.68
50%		\$ 2,509.84
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 19,415.40	\$ 2,517.33

Breakdown of days is as follows:

Recommended Days	4 days
TOTAL CLAIMED DAYS	3 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Mei Kwan (LKKAuto)

Sent: Wednesday, 20 March, 2019 4:35 PM

To: claimsdept@sg.cntaiping.com

Cc: Chong Boon Sen; Poh Kin (LKKAuto); CS A Team; Admin A

Subject: Direct Settlement - Accident Involving SJK4532D (OI : CTI - TBA) and SHD620U (TP : LKK REF - CC3/CTI19005058/Kfa3) on 12/03/2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 620U at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1903-093

Your Ref : SJK4532D

Date : 03.May 2019

CHINA TAIPING INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHD0620U AND SJK4532D ON 12/03/19 08:05 PM ALONG TAMPINES AVENUE 4 X TAMPINES AVENUE 5

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	4,558.88
2.	Loss of Rental for <u>3</u> days @ <u>\$103.60</u> per day	\$	310.80
3.	Loss of Income for <u>3</u> days @ <u>\$50</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	5,027.17

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19005058/Kha3

04 SEPTEMBER 2019

MUHAMMAD NASRUDDIN BIN A RAHMAN
BLOCK 173D PUNGGOL FIELD
#08-633
SINGAPORE 824173

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SJK 4532D AND SHD 620U ON 12/03/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. **Unless proven otherwise.**

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **14/09/2019**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Meanwhile, please forward to us a copy of your video footage for our further review.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)
nasruddin@barakah.sg
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 4 September, 2019 10:54 AM
To: nasruddin@barakah.sg
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SJK 4532D - ACCIDENT INVOLVING SJK 4532D AND SHD 620U ON 12/03/2019



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19005058/Kha3

04 SEPTEMBER 2019

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Meanwhile, please forward to us a copy of your video footage for our further review.

Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0620U and SJK4532D along TAMPINES AVENUE 4 X TAMPINES AVENUE 5 on 12/03/19 08:05 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 3 (day) of May 2019

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

To: vic

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3020931801 Claim No : SNM19D201180C02 (bt)
 Claimant : TRANS-CAB SERVICES PTE LTD

Amount : S\$2,500.00
 SINGAPORE DOLLARS TWO THOUSAND FIVE HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 620U
 Insured Vehicle No. : SJK 4532D

Date of Loss : 12/03/2019
 Place of Accident : JUNCTION OF TAMPINES AVENUE 4 AND AVENUE 5

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MUHAMMAD NASRUDDIN BIN A RAHMAN
 Driver Name : MUHAMMAD NASRUDDIN BIN A RAHMAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in) S\$ 2,500.00

TOTAL S\$ 2,500.00



Claimant Name : _____ NRIC No : _____

Ng Wai Yin
 G2815702P

Signature : 4/ Date : 10 DEC 2019

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE ATTENTION:	INVOICE NO. : INV1904-139 DATE : 30. April 2019 REFERENCE NO : AAD1903-093 TERMS : DUE DATE : 30. April 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair-SHD620U;DOA 120319 -LS-19	1	4,558.88	4,558.88

Total SGD Excl. GST : 4,260.64
7% GST : 298.24
Total SGD Incl. GST : 4,558.88

**** FOUR THOUSAND FIVE HUNDRED FIFTY EIGHT AND EIGHTY EIGHT SGD
ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

03 May, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 12/03/19 08:05 PM at TAMPINES AVENUE 4 X TAMPINES AVENUE 5

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0620U. The taxi was hired to POH CHEE CHIN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$103.6 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

12-03-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
Accident No.	AAD1903-093		Accident Date 12-03-2019
3/18/2019 08:30	3/20/2019 15:00	SHD0620U	

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**

Candy Kong

From: LTA <LTA-VTL@lta.gov.sg>
Sent: Wednesday, 13 March, 2019 5:42 PM
To: candy.kong@transcab.com.sg
Subject: Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-190313-002949



**Notification of Successful Vehicle Insurance Search
for Receipt No.: ITNET-00000-190313-002949**

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 13 Mar 2019 was successful and the Receipt No. is ITNET-00000-190313-002949.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
SJQ4286H	12 Mar 2019	18:50:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
SJK4532D	12 Mar 2019	20:05:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
SFN3367C	12 Mar 2019	22:00:00	NTUC INCOME INS CO-OP LTD
XD219G	13 Mar 2019	09:30:00	LONPAC INSURANCE BHD
SJQ3346A	12 Mar 2019	17:55:00	TOKIO MARINE INSURANCE SINGAPORE LTD

3. Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.
4. Visit www.onemotoring.com.sg for more information, or go to www.lta.gov.sg/feedback if you have any feedback. This email is auto-generated, please do not reply to this email.
5. Thank you.

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