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Make of Veh (Client's Recor-					D.O.A.	28/00/20	19
CA / REV	/ KEP. / KEV	The state of the s	n Contacted:	Michelle		Endorsement:	
Date/Time, ●							
	Action/Instruc	ction ( V)	Estimate				
Date/Time. €	Action/Instruc	ction ( V)	Estimate				•

TOTAL

Final Report:

## Nivitha (LKK Auto)

From:

Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent:

Wednesday, 20 March 2019 10:37 AM

To:

Vision Autowork

Cc:

assignments

Subject:

RE: YN8081T (Pre-inspection) / Your vehicle : SKE5659K

Attachments:

20032019083511.pdf

Without Prejudice

Dear Sir,

We will appoint LKK.

Dear LKK,

Pls pri.

Regards,

### Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID: 63896171 Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

#### Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Vision Autowork [mailto:visionautowork@gmail.com]

Sent: Wednesday, 20 March, 2019 10:17 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: Re: YN8081T (Pre-inspection) / Your vehicle : SKE5659K

Dear Boon Sen,

Thanks for reply.

Please arrange ADRIAN LING to survey the above vehicle.

\*\* PLEASE ADVISE LIABILITY \*\*

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4, #08-09,Premier @ Kaki Bukit, Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

On Wed, Mar 20, 2019 at 8:50 AM Chong Boon Sen < boonsen.chong@sg.cntaiping.com > wrote:

Without Prejudice

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING	
Kelvin Ang	
SEE CHEW SENG	
MOHD FADHILAH BIN	
OSMAN	
XING QUO QIANG	
KENNETH KONG	
SIMON HO	
CHUA WEIJIE	
MARCUS CHUA	
HENRY NG	

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Regards,

## Chong Boon Sen

Claims Executive

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

#### Disclaimer:

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From: Vision Autowork [mailto:visionautowork@gmail.com]

Sent: Wednesday, 20 March, 2019 8:40 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Angie Foo

<angie.foo@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: YN8081T (Pre-inspection) / Your vehicle : SKE5659K

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

\*\* PLEASE ADVISE LIABILITY\*\*

	Thank You
	Yours faithfully,
	Michelle
	Hp: 9856 4815
	8 Kaki Bukit Avenue 4,
	#08-09,Premier @ Kaki Bukit,
	Singapore 415875
	Tel: 6341 6789
	Fax: 6341 6778
	This email has been scanned by the Symantec Email Security.cloud service. For more information please visit <a href="http://www.symanteccloud.com">http://www.symanteccloud.com</a>
1	his email has been scanned by the Symantec Email Security.cloud service. or more information please visit <a href="http://www.symanteccloud.com">http://www.symanteccloud.com</a>

MFA219028098 / Falcon-Air Auto Services Pte Ltd - Pandan

ENTRY DATE & TIME: 01/03/2019 09:55

SUBMITTED BY: Francis Ng

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	01/03/2019 09:55
Date Of Accident	28/02/2019 18:40
Exact Location Of Accident	CLEMENCEAU AVE AND HAVELOCK RD CROSS JUNCTION
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	YN8081T
Insured/Policyholder	
Name Of Registered Owner	F&N CREAMERIES (S) PTE LTD
Co Reg No	197500235M
Email Address	EDDY.KHOH@FNNFOODS.COM
Mobile Phone No	
Alternative Phone No	OFFICE-90519567
Vehicle Particulars	
Manufacturer	ISUZU
Model	LORRY
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	GREAT EASTERN GENERAL INSURANCE LIMITED
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2016-V0086713-VCF-R005

Cover Note Number

#### Driver

Name of Driver CALVIN WONG WAI KIT

 NRIC No
 G2969164P

 Date Of Birth
 18/12/1995

 Occupation
 OUTDOOR

 Date Of Driving Pass
 29/06/2018

Driving Experience 0 YEAR AND 8 MONTH

Gender MALE

Mobile Number (LOCAL) +65-90519567

Fax Number Contact Number

EMail Address NOEMAIL

Address

NO ADDRESS

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

.

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

involved in the accident

2

NO

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

YES

Was any other material or property damaged? I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLANS

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKE5659K

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

CHONG JEAN PHANG, GALVIN

NRIC/Passport Number

S7422578J

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### Sketch Plan Pg. 2

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Sign Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature Name-

NRIC/FIN No .:

## Sketch Plan Pg. 1

SKETCH PLAN		
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		A DESCRIPTION OF THE PROPERTY
		Alto Section Control C
PECLARATION	10 A	/AV 4/25
We declare the foregoing par	rticulars are true in effry respect	(2)
	/ \	(S(EWIDAN))
	A P	( TO)
olicyholder's Signature	Driver's Signature	
ate & Time:	(If driver is not the policy	holder) Reporting Centre Personnel's Signature Name:
	Date & Time:	NRIC/FIN No.:

# Vision Autowork Pte.Ltd.

( ROC / GST Reg. No. 201500371E) 8 Kaki Bukit Ave 4, #08-09 Premier@Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

E-mail:visionautowork@gmail.com

DATE: 27.03.19

TO

: CHINA TAIPING MOTOR CLAIMS DEPTS

VEHICLE NO

: YN8081T

MODEL

: ISUZU NPR85UH5A

Dense

DATE OF ACCIDENT

: 28.02.19

TIME OF ACCIDENT

: 18:40HRS

WE APPEND HEREUNDER THE ESTIMATED COST OF REPAIRS TO BE CARRIED OUT TO THE ABOVE VEHICLE.

**CLAIM DETAIL: PARTS** 

S/N	DESCRIPTION			UNIT LIST PRICE		TOTAL LIST PRICE	
1 TAIL LAMP	eff could	2	s	245.30	\$	490.60	

245.30

208.50

TOTAL PRICE

\$ 490.60 \$ 73.59

LESS 15% SUB TOTAL PRICE

\$ 417.01

S/N	DESCRIPTION	QTY	UN	IT S/NETT	тот	AL S/NETT
1	REAR NUMBER PLATE Set	1	\$	50.00	\$	50.00
2	REAR NUMBER PLATE HOLDER	1	\$	350.00	\$	350.00
3	REAR NUMBER PLATE LAMP and	2	\$	120.00	\$	240.00
4	TAIL LAMP SUPPORT BRACKET	2	\$	250.00	\$	500.00
5	REAR FREEZEL PANEL STICKER '60KM/H'	1	\$	30.00	\$	30.00
6	REAR SAFETY BAR (SPECIAL TYPE)	1	\$	1,800.00	\$	1,800.00
7	REAR SAFETY BAR STICKER (SPECIAL TYPE)	1	\$	250.00	\$	250.00
8	REAR PROTECTOR RUBBER (SPECIAL TYPE) at	2	\$	300.00	\$	600.00
9	REAR PROTECTOR RUBBER BRACKET (SPECAL TYPE)	2	\$	450.00	\$	900.00
10	REAR FREEZER FRAME (STANDARD STEEL)	1	\$	6,800.00	\$	6,800.00
11	REAR FREEZER STICKER (SET)	1	\$	4,800.00	\$	4,800.00
12	REAR TROLLEY BRACKET (SPECIAL TYPE) LH But	2	\$	1,200.00	\$	2,400.00
	REVERSE SENSOR 2 }	1	\$	220.00	\$	220.00

3365

TOTAL

\$ 18,940.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (REAR)

S/N	JOB DESCRIPTION		PRICE	ADJUSTED COST
1	TO PANEL BEAT, WELD ,CUT, ADJUST, KNOCK	s	1,400.00	600.
2	TO PUTTY, SPRAY PAINT, POLISH WAX	s	1,400.00	500
3	REAR CHASSIS ALIGHMENT	\$	250.00	×
4	REMOVE AND REFIIX REAR SENSOR	\$	80.00	50

: CHINA TAIPING MOTOR CLAIMS DEPTS TO

VEHICLE NO : YN8081T

MODEL : ISUZU NPR85UH5A

: 28.02.19 DATE OF ACCIDENT : 18:40HRS TIME OF ACCIDENT

TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO 5 SPECIFICATION ETC. 180.00 \$

> TOTAL \$ 3,310.00 1150

#### ESTIMATE REPORT

TOTAL PARTS COST : \$ 19,357.01 TOTAL LABOUR COST: \$ 3,310.00 TOTAL REPAIR COST : \$ 22,667.01

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. PARTS PRICES ARE SUBJECT TO CHANGES.

YOURS FAITHFULLY.

SERVICE ADVISOR

HP: 9856 4815

ABBY

Adrian Lig. 45 27/03/19. 05 Days. +seel. A723.5 4/5: 3.7K

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To dish ay damaged part(s) during resurvey Parts prices are subject to confirmation
- Third party survey is on a 'Without Prejudice' basis
- No illegal modification(s) is allowed
- Supplementary dem(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer Signature:

Date:

### LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19005054/ATD3N2

15/04/2019 Date:

REFERENCE

Handling Insurer:

China Taiping Insurance

(Singapore) Pte. Ltd.

Policy No:

DMPCSN13091118055

Claimant Vehicle No:

YN8081T

Insured Vehicle No:

SKE5659K

Date of Loss:

28/02/2019

Nature of Claim:

TP

Claim No:

SNM19D201081C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

YN8081T

Make & Model:

ISUZU NPR85UH5A, 3.0 D (M) 28/05/2015 (Man. Year: 2015)

Engine No: Chassis No: Odometer:

4JJ11X4644 JAANPR85HF7100348

86053 km

Reg. Date: Colour:

Blue

Engine Capacity: Market Value/New Car 2999 cc N/A

Price:

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable): No Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size: Front Left Side:

195/85R16

Rear Tyre Size: Rear Left Side: Yokohama 6 mm

195/85R16 Yokohama 6 mm

Rear Right Side:

Yokohama 6 mm

Front Right Side: Yokohama 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	19,357.01	3,573.50	15,783.51	81.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,310.00	1,150.00	2,160.00	65.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	22,667.01	4,723.50	17,943.51	79.16
Approved Total (Overridden) (S\$)		3,700.00	and we call the process.	
(S\$)	22,667.01	3,700.00	18,967.01	83.68
+ GST 7.00/7.00% (S\$)	1,586.69	259.00	1,327.69	83.68
Nett Amount (S\$)	24,253.70	3,959.00	20,294.70	83.68

INSPECTION

Date of Assignment:

25/03/2019

Date Inspected:

27/03/2019 Inspected At:

Vision Autowork Pte Ltd (HQ) 8 KAKI BUKIT AVE 4,, #08-09

PREMIER @ KAKI BUKIT Singapore 415875

Estimated Period of Repair:

5.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

Reference (Last Synchronised: 15 Apr 2019) Part Source:

ISUZU NPR85UH5A 3.0 D (M) (Model not available in database) Parts: N/A

(Price-denominated Standard List) Repairer's Labour: Print Code: (Unsubmitted, no print-code for YN8081T)

These estimates are valid only if they contain the print code (above) on all estimate pages, running page Validity:

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

# Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAIL LAMP	N/s Cracked	490.60 FL	*245.30 FL
2	1		*REAR NUMBER PLATE	Bent	50.00 FS	*50.00 FS
3	1		*REAR NUMBER PLATE HOLDER	Bent	350.00 FS	*100.00 FS
4	2		*REAR NUMBER PLATE LAMP	Cracked	240.00 FS	*60.00FS
5	2		*TAIL LAMP SUPPORT BRACKET	Not Necessary	500.00 FS	*-FS
6	1		*REAR FREEZEL PANEL STICKER 60KM/H	Necessary	30.00 FS	
7	1		*REAR SAFETY BAR (SPECIAL TYPE)	Bent	1,800.00 FS	
8	1		*REAR SAFETY BAR STICKER (SPECIAL TYPE)	Necessary	250.00 FS	
9	2		*REAR PROTECTOR RUBBER (SPECIAL TYPE)	Cut	600.00 FS	*240.00 FS
10	2		*REAR PROTECTOR RUBBER BRACKET (SPECIAL TYPE)	Not Necessary	900.00 FS	*-FS
11	1		*REAR FREEZER FRAME (STANDARD STEEL)	Repair	6,800.00 FS	*-FS
12	1		*REAR FREEZER STICKER (SET)	Necessary	4,800.00 FS	*1,000.00 FS
13	1		*REAR TROLLEY BRACKET (SPECIAL TYPE)	N/s Bent	2,400.00 FS	*750.00 FS
14	1		*REVERSE SENSOR	Damaged	220.00 FS	*200.00 FS
*	anchise	part S=S	SpcNett. L=ListItemDisc.			
		5%	1/2	Sub Total (S\$)	19,430.60	3,610.30
			- List Item Discount on L Items 1			36.80
				Total Parts (S\$)	19,357.01	3,573.50

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	TO PANEL BEAT, WELD, CUT, ADJUST, KNOCK	New	1,400.00	600.00
2	TO PUTTY, SPRAY PAINT, POLISH WAX	New	1,400.00	500.00
3	REAR CHASSIS ALIGNMENT	New	250.00	0.00
4	REMOVE AND REFIX REAR SENSOR	New	80.00	50.00
5	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES SPECIFICATION ETC	New TO	180.00	0.00
	Gross L	abour Cost (S\$)	3,310.00	1,150.00
	Report was unsubmitted	during this print-out.		

< END OF ESTIMATES >